



Feature at a Glance Provision to close, reopen and delete messaging conversations

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Geographic relevance

Introducing: Provision to close, reopen and delete messaging conversations

Customer challenge

Conversations that may have happened over a period of time may have come to their conclusion with required information received by the involved participants.

As a result, those may become obsolete over a long period of time and may warrant that they either be closed or deleted. This functionality of closing and reopening or deleting a conversation is not available as part of the Ariba Network messaging functionality

Meet that challenge with

SAP Ariba

Buyers and Suppliers shall now be able to close / reopen or delete conversations which they have initiated. If there's any follow-up required as part of any given conversations, both parties can always initiate new conversation or continue the same conversation by reopening it.

Closing / Re-opening / Deleting a conversation is completely up to the initiator of the conversation.

Experience key benefits

Buyers and suppliers can close conversations that have ended and delete obsolete conversations, thus resulting in lesser messaging threads to manage.

Solution area

Ariba Network

Implementation information

This feature is "on" by default. No action is required to utilize this feature.

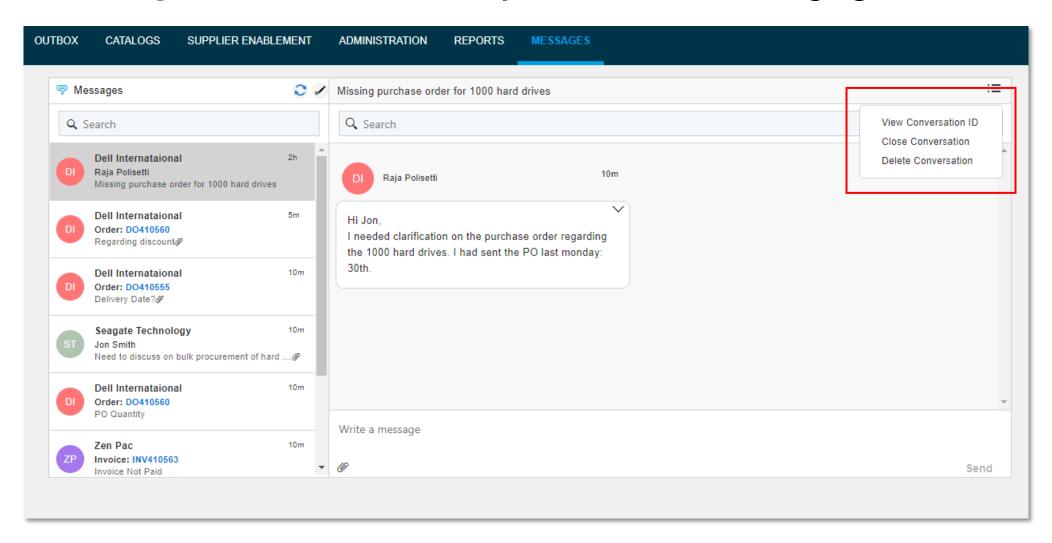
Prerequisites and Limitations

NONE

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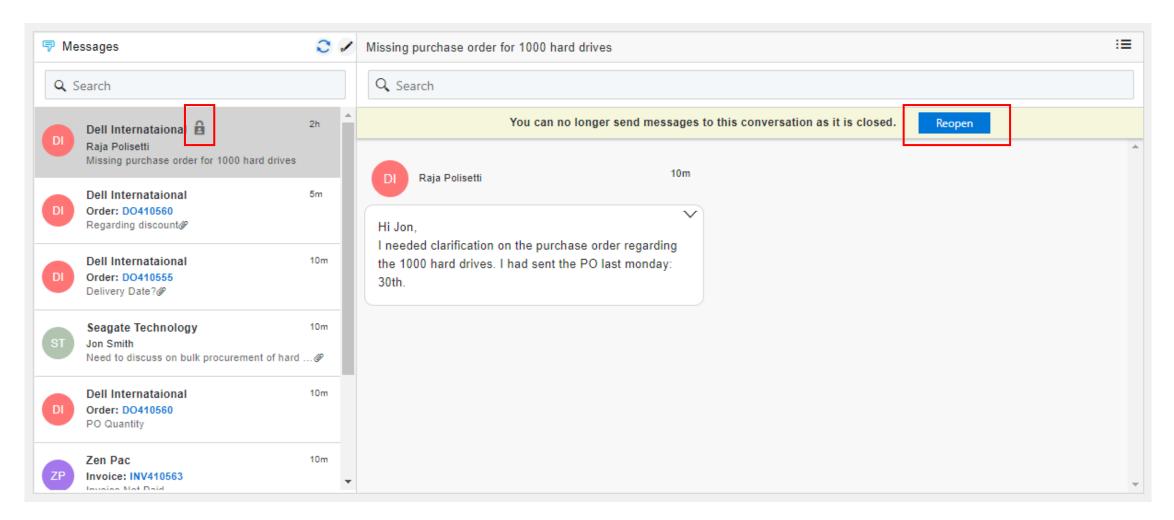
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