



SAP Ariba 

Feature at a Glance

Allow integrated suppliers to send order confirmations with all item details

Franz Uhr, SAP Ariba
Target GA: Q2, 2019

CONFIDENTIAL

Feature at a Glance

Ease of implementation  Some complexity
Geographic relevance  Global

Introducing: Allow integrated suppliers to send order confirmations with all item details

Customer challenge

The existing entitlement "Enhanced order confirmation integration capabilities" was implemented to enforce order confirmations (OC) with all line item details for both hosted and integrated suppliers. Customers benefited from the fact that this entitlement also sets the requested delivery date in the Purchase Order as the default value for the estimated delivery date in the OC cXML (when supplier hadn't entered this value during OC creation). But those customers didn't require all these item details which is why related validations for integrated suppliers were removed from the entitlement. Still some customers needed a validation against all line item details in OC for integrated suppliers.

Solution area

Ariba Network

Meet that challenge with SAP Ariba

This feature introduces a new entitlement: "Enhanced order confirmation integration capabilities for hosted and integrated suppliers." When this entitlement is enabled, integrated suppliers must include line item information in order confirmation cXML.

Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

Experience key benefits

Customers will be able to enforce order confirmations with line-item details coming from integrated suppliers. The purpose of this is to avoid making an RFC call to the ERP in order to get missing information in the Order Confirmation cXML from the PO in the ERP. Consequently, customer can have certainty regarding what version of the order was confirmed by the integrated supplier. This feature increases process efficiency and ensures compliance.

Prerequisites and Limitations

SAP Ariba Customer Support has to enable the new entitlement "Enhanced order confirmation integration capabilities for hosted and integrated suppliers" for the buyer.

Please be aware that this new entitlement does not automatically populate the estimated delivery date field in the order confirmation cxml with the requested delivery date from the purchase order if this field is empty.

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Introducing: **Allow integrated suppliers to send order confirmations with all item details**

Detailed feature information

The existing entitlement "Enhanced order confirmation integration capabilities" has the following capabilities:

1. Hosted suppliers generate OC cXML with all line item details: if not provided in OC, they are taken from PO being confirmed (allDetail solution for hosted suppliers).
2. Estimated delivery date in the OC is defaulted with requested delivery date from PO for hosted suppliers (in OC cXML and UI).
3. Hosted and integrated suppliers are not able to enter comments for unconfirmed items (as this information is not processed in the backend).

The original entitlement ("Enhanced order confirmation integration capabilities") sets the requested delivery date as a default value for the estimated delivery date field in the order confirmation details UI and does this defaulting when generating the OC cXML if supplier doesn't enter this value during order confirmation creation.

This behavior (delivery date defaulting) will not occur with the new entitlement "Enhanced order confirmation integration capabilities for hosted and integrated suppliers."