

# End of Support: Ariba Network Adapter for SAP NetWeaver and Ariba Network Integration for SAP Business Suite 1.0

## FAQ

**Q: Where can I learn more about SAP Ariba Cloud Integration Gateway?**

A: Visit [www.ariba.com](http://www.ariba.com) for an overview and other resources including a whitepaper and datasheet. For resources related to CIG migration, please find [CIG migration resources](#)

**Q: Where can I access more detailed technical information on the SAP Ariba Cloud Integration Gateway?**

A: Please access the product documentation on either [SAP Help Portal](#) or [SAP Ariba Connect](#). These pages include the following:

- SAP Ariba Cloud Integration Gateway overview guide
- SAP Ariba Cloud Integration Gateway how to guide for suppliers
- SAP Ariba Cloud Integration Gateway installation guide
- SAP Ariba Cloud Integration Gateway configuration guide
- SAP Ariba Cloud Integration Gateway migration guide

**Q: What does End of Support mean for the Ariba Network Adapter for SAP NetWeaver and Ariba Network Integration for SAP Business Suite 1.0 solutions?**

A: End of support means no further maintenance releases (defect fixes) will be provided for Cloud Integration and SAP Business Suite Add-on solutions after the retirement date of December 31, 2023. Innovation features were already stopped for these solutions starting January 1st, 2019.

**Q: Why are you retiring the CI Adapter and SAP Business Suite 1.0 integration solutions?**

A: With integration content built and hosted on the SAP Integration Suite, SAP Ariba Cloud Integration Gateway (CIG) provides easier browser access, quicker upgrades (without the need of lengthy change management processes), and faster deployments. And by providing a single integration pathway for all SAP Ariba cloud solutions, it helps buyers realize a lower total cost of ownership and faster return on investment.

**Q: What is the retirement date?**

A: December 31, 2023. After this date, maintenance releases will no longer be provided.

**Q: Will SAP and SAP Ariba be releasing new versions of these integration solutions in the future?**

A: No, there are no plans to release new versions of these solutions.

**Q: How can I determine whether this impacts my company?**

A: Customers will need to know what type of solution they are using and what version. Your company's Designated Support Contacts (DSCs) should contact their SAP Ariba representative for additional details.

**Q: What happens if we do not migrate by the deadline?**

A: There will be no impact after the End of Support deadline, the solution is going to run as before. However, SAP will not be able to provide any fixes for issues that arise after this date.

**Q: What is SAP Ariba Cloud Integration Gateway and how is it different than what we are using now?**

A: SAP Ariba Cloud Integration Gateway is an integration-as-a-service (IaaS) solution enabled by the SAP Cloud Platform Integration service. This cloud integration solution redefines how buyers, suppliers, partners, and devices integrate with SAP Ariba solutions. SAP Ariba Cloud Integration Gateway provides a simple and efficient way to integrate through one gateway to Ariba Network and SAP Ariba cloud applications

**Q: How long does it typically take to migrate to SAP Ariba Cloud Integration Gateway?**

A: Integration process times are greatly reduced with CIG. Contact your SAP Ariba representative to learn more.

**Q: Is SAP Ariba's Support required to migrate?**

A: SAP Ariba provides a migration strategy, migration guide, and some migration tools using the following approach:

- We support customers in their migration with SAP migration tools.
- We provide guidance and recommendations on best practices.
- We offer custom migration options through partners or SAP Ariba deployment services.

**Q: What if I need help in planning and executing my migration?**

A: Please contact your SAP Ariba representative to learn more and plan for transition to SAP Ariba Cloud Integration Gateway.

OR

Connect with an SAP Ariba Cloud Integration Gateway certified Partner to plan for transition.

**Q: Do I need to be on a minimum CI Adapter version to migrate to CIG?**

A: No, migration to SAP Ariba Cloud Integration Gateway can be performed regardless of the CI version currently in use.

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