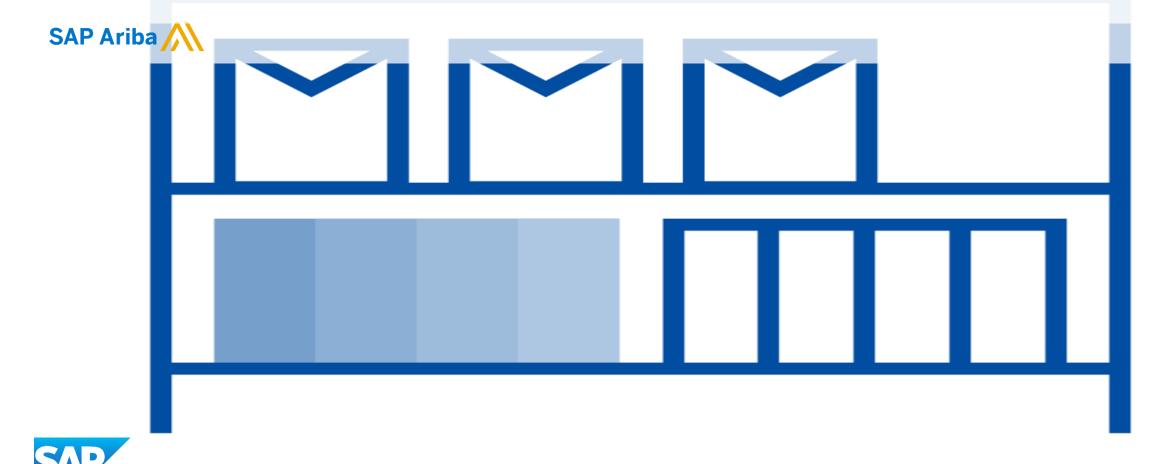
# Ariba Network Purchase Order & Material Order Guide





# Introduction

- > The purpose of this document is to provide the information suppliers need to effectively transact with your buyer via the Ariba Network. This document provides step by step instructions, procedures and hints to facilitate a smooth flow of procurement between buyer's and supplier's.
- > To extract reports from the Ariba Network, please refer to the General Functionality Guide on the Supplier Information Portal.

#### Guide Key



This indicates an Instructional steps



An additional step is indicated by



Note: Functionality specific notes



Information: other useful information



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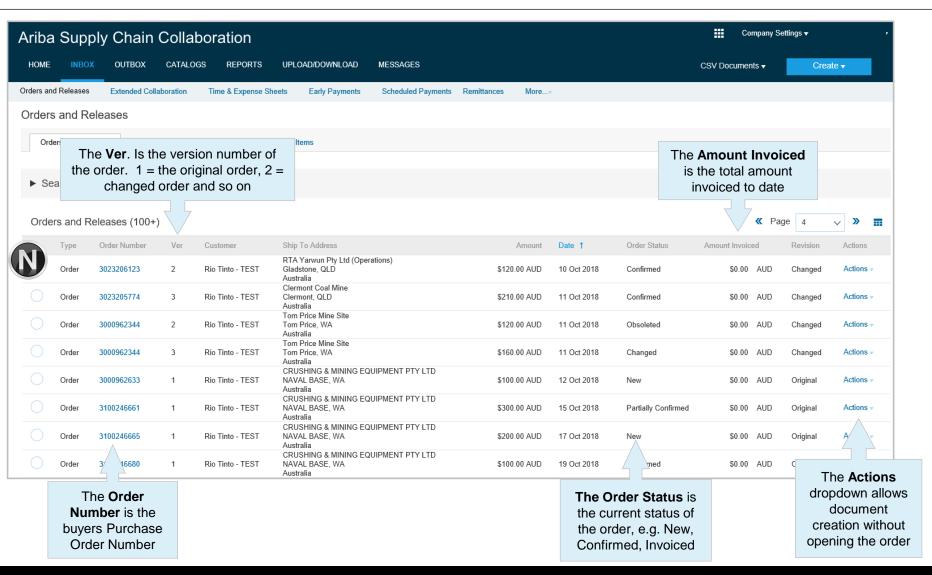
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#### Inbox – Orders and Releases

The **Orders and Releases** category displays a summary of all the purchase orders sent from Buyers.

**Note (N):** The columns can be sorted into alphabetical (A-Z or Z-A) or numerical (0–9 or 9–0) order by clicking on the column heading.



### **Using Search Preferences**

- Use Search Preferences to make identifying information required for you specific user requirements
  - Only one order number or prefix can be entered and set at a time
  - Log onto your Ariba Network
  - 1. Click on your User Name
  - 2. Select My Account
  - 3. Scroll Down to Preferences
  - 4. Select Allow me to Save Filter Preferences in the Inbox/Outbox
  - 5. Click on Save

**Note:** A green ribbon indicates that any changes have been saved

- 6. Click on Close
- Screen returns to the screen you were previously on



### **Routing Status**

The routing status identifies the journey of documents (order confirmation, ship notices & invoices) through the Ariba Network between Rio Tinto and the Supplier.

Status Level	Definition
Accepted	Ariba accepted the purchase order from your customer or from the catalog tester
Order Queued	Ariba Queued the purchase order from cXML processing
Sent	Ariba successfully converted the purchase order from cXML to EDI and has forwarded it to your VAN in an interchange
Acknowledged	Ariba received a positive functional acknowledgment from you
Failed	Ariba could not route the purchase order and it lists the reason for the failure. The supplier needs to resend the purchase order after correcting the issue. Contact Help Centre for further assistance

### **Order Status Descriptions**

Status Level	Definition
New	Initial state. This is a new purchase order
Changed	Existing purchase order has been Canceled or replaced (obsoleted) by this subsequent (changed) purchase order
Confirmed	All sub-quantities are confirmed
Failed	Ariba experienced a problem routing the order to the supplier. Suppliers can resend failed orders
Shipped	Final state. All sub quantities are shipped. A line item or sub-quantity that is shipped cannot be updated again
Invoiced	All ordered quantities have been invoiced
Partially Confirmed	Some of the ordered quantities have been confirmed
Partially Shipped	Some of the ordered quantities have been shipped
Partially Invoiced	Some of the ordered quantities have been invoiced
Partially Rejected	Some or the ordered quantities have been rejected
Obsoleted	Purchase order that has been replaced by a subsequent (changed) order
Returned	When a goods on a Purchase Order are returned from Rio Tinto
Rejected	A Purchase Order Confirmation that has been Rejected by Rio Tinto



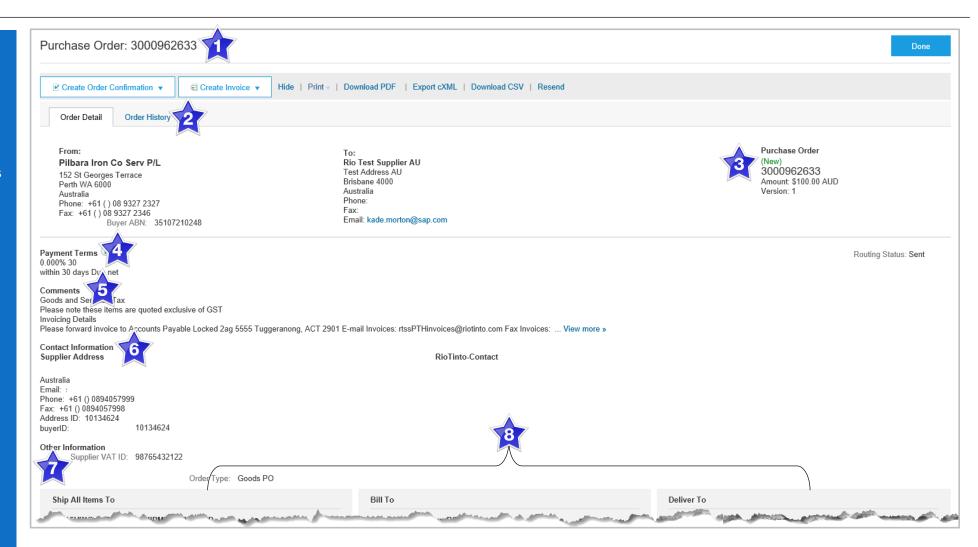
# **Material Order**

- The Purchase Order (PO) is the source document for the order and all subsequent documents are created from the PO
- A PO is a commercial document issued by a buyer to a seller, indicating types, quantities, and agreed prices for products or services the seller will provide to the buyer. Receiving an Order from your buyer constitutes an offer to buy products or services
- Any field with an \* is a mandatory field and a value is required to be entered
- Multiple Invoices can be created against the same PO line up to the quantity/value available on that PO line
- Orders are always from one company within Rio Tinto, eg. Hunter Valley Coal. Deliveries may be required to different plants with the same order or to a logistics provider
- Order Types
  - Order Goods items only
  - Repair Order Contains items that require to be repaired, referenced by a Goods Forwarding Advice (GFA) document number
  - Consignment Order Goods used within Rio Tinto which are under a consignment agreement
  - Confirmation Sent to Ariba Network so an invoice can be raised against it

#### **View Material Order Details – Header Level**

The Purchase Order Header displays the:

- 1) Purchase Order Number.
- 2) Order History.
- 3) Purchase Order **Status** (Status will change as the order is actioned.
- 4) Payment Terms
- Comments, providing further information
- 6) Contact Information
- 7) Other Information
- 8) Ship All Items to, Bill To and Deliver To details
- Done, returns user to previous menu
- Scroll down to Line Items
- Any information in blue can be selected to provide more details



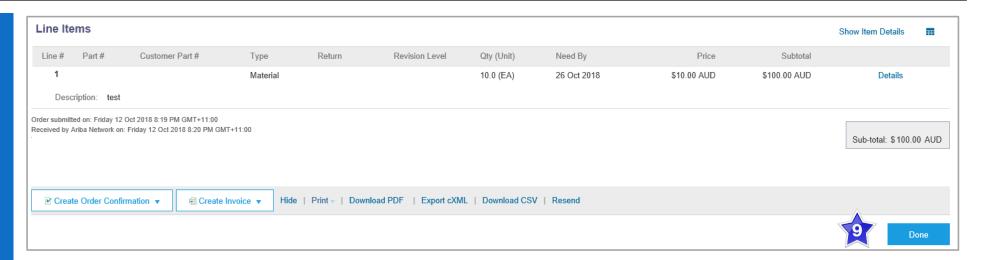
#### View Purchase Order Details – Line Item Level

9) Click **Done** to return to the Inbox.

#### **Reviewing a Purchase Order**

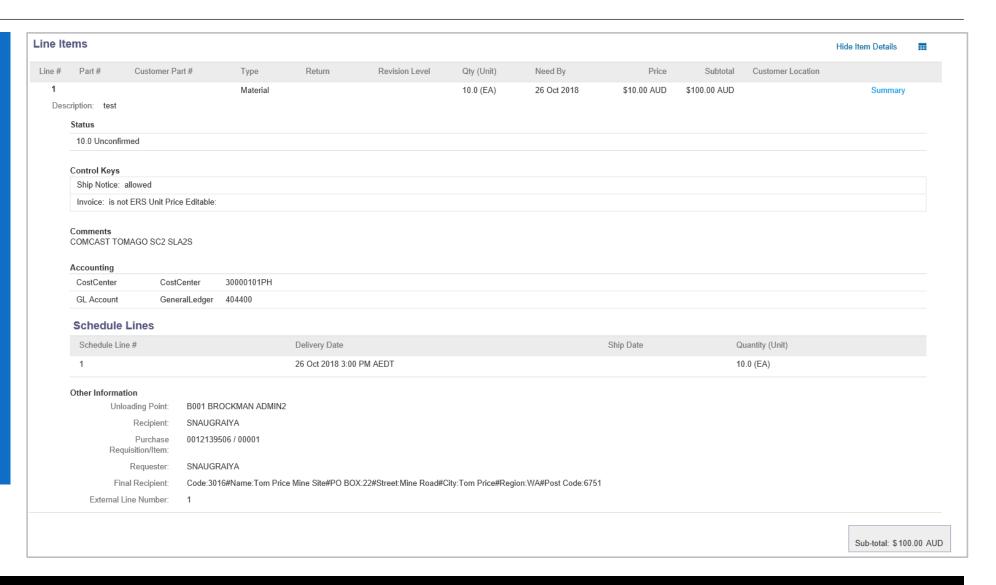
Each Purchase Order that comes into the system should be reviewed to:

- Identify the items requested
- Determine whether the items are in stock
- Validate the information contained within the PO
- Review the shipping address
- Ensure that the details of items in the order are correct
- Check fields required by the business and any Comments



#### View Purchase Order Details – Line Item Level Show Item Details

- When reviewing a Purchase
  Order use Show Item Details
  to identify any comments or
  further information from Rio
  Tinto
  - > To see all Line Items details click on
    - Show Item Details
  - > To hide all line item details click on
    - Hide Item Details
  - To see specific line item details click on
    - Details
  - To hide specific line item details click on
    - Summary



#### Repair Order & Consignment Order – Line Item Level

#### Repair Order (1)

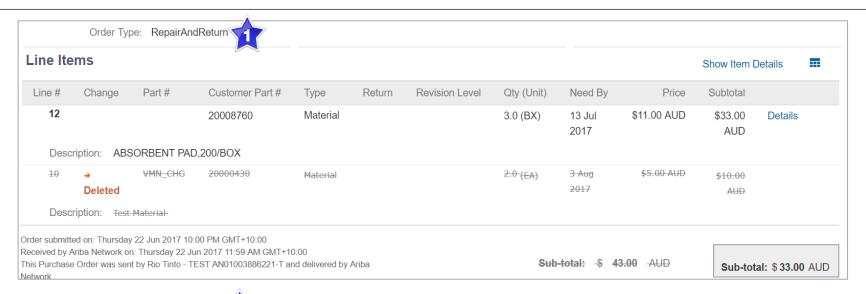
Contains items that require to be repaired, referenced by a Goods Forwarding Advice (GFA) document number

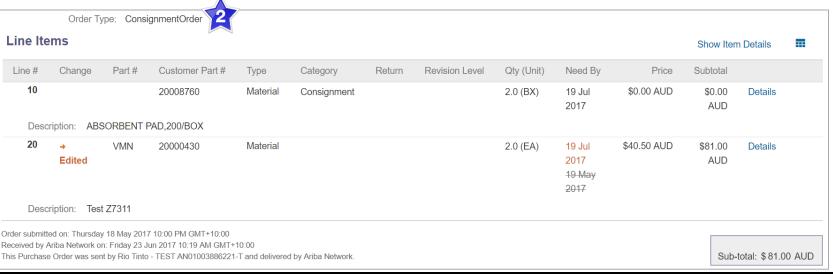
Example ►

#### **Consignment Order (2)**

Goods used within Rio Tinto which are under a consignment agreement

Example ►

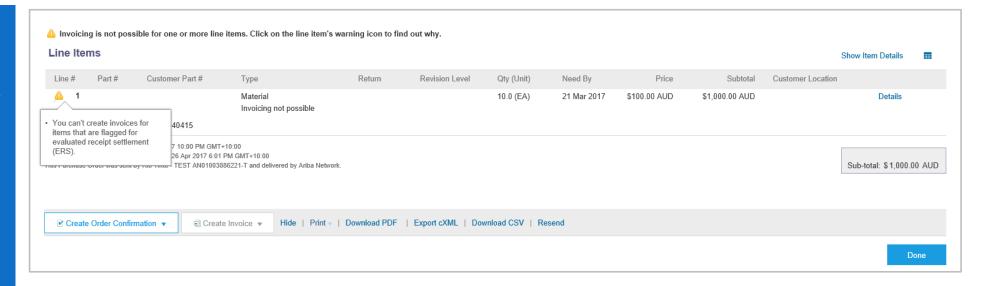




#### Identifying an ERS Purchase Order – Line Level

#### Electronic Receipt System - ERS

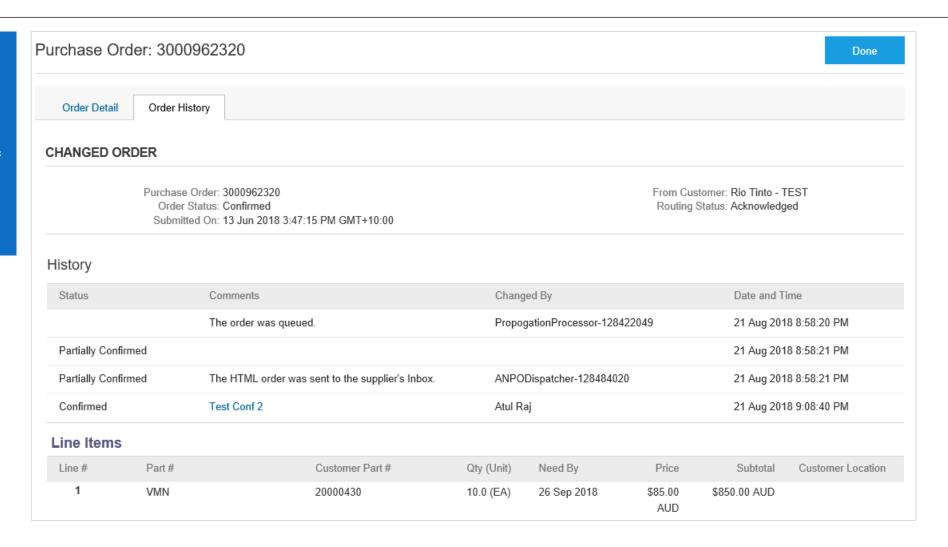
- ➤ This is a process for automatic settlement of goods receipts. It is a process between Rio Tinto and it's suppliers where a supplier is paid based on receipt of goods.
- > A indicates that which lines are ERS
- Invoicing is not possible by the Supplier for ERS items, Rio Tinto creates the invoice on behalf of the supplier



#### **Order History**

#### Use Order History to identify:

- Who created a document
- What occurred with the document
- The date and time stamps of the various processes that have affected a document
- Line Item level information



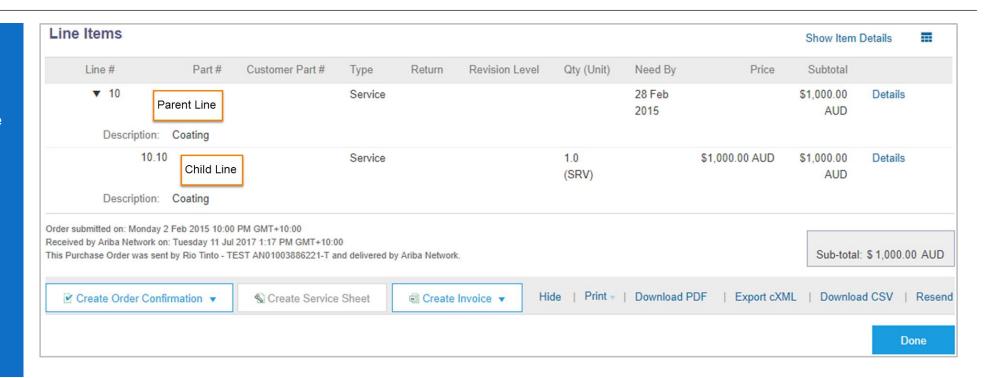


# Service Order

- Service Orders are further classified into Planned or Unplanned
- · Multiple Invoices can be created against the same PO line up to the quantity/value available on that PO line
- For Planned Service Items, prices are locked and cannot be changed on the Invoice screen. Price changes should be managed via an Order Confirmation with Changes
- Quantity Balance Tracking is in place for Planned Service Items
- Price Balance Tracking is in place for Unplanned Service Items
- Claims can be made against Unplanned Service lines if the price is sent through as 0. The system will balance track the invoices up to a limit set by Rio Tinto
- Supply Or Service Order Types
  - Planned Service
  - Unplanned Service
  - \$0 Value PO
- Refer to the Service Order Guide for further information, including invoicing Service Orders

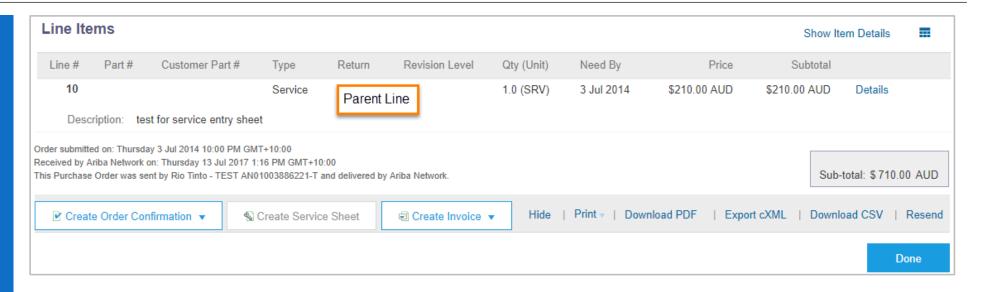
#### Planned Service Order – Line Item Level

- Planned Child Lines Item Type 'SERVICE'
- A Planned Service Item is generally a continued service where Rio Tinto knows the details and value of the service carried out and will provide line details.
- The numbering of Planned service lines are sequential 10.10, 10.20, 10.30 etc.
- Planned Service orders consist of Parent and Child lines



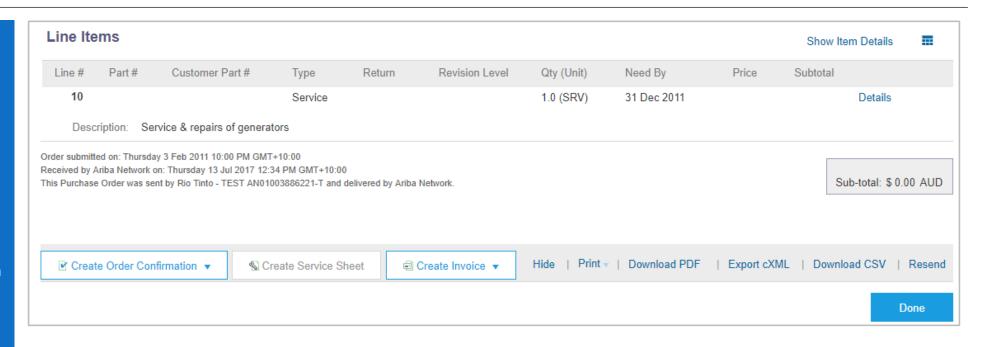
#### **Unplanned Service Order – Line Item Level**

- Unplanned Child Line- Item Type 'SERVICE'
- An Unplanned Service Item is where Rio Tinto does not know the details and value of the service but place a limit on a service order which allows the supplier to draw down on the order up to the value of the limit set by Rio.
- Unplanned Service orders consist of only Parent lines. Child lines are added on Invoice



#### 0\$ Value Service Order – Line Item Level

- **\$0 Value Unplanned -** Item Type '**SERVICE**'
- If an Unplanned Service
   Item with a price of \$0 is
   received, this is an indication
   that Rio Tinto requires a quote
   for the service
- Respond to the order by completing an Order
   Confirmation – Update Line Items (see Order Confirmation next) with an estimated price for this service
- Rio Tinto will evaluate and sent a Change Order with the correct price





# **Price Basis Quantity**

- Price Basis Quantity (PBQ) is used to communicate the 'price per' and applies for certain orders
- · PBQ determines the Monetary Amount
- Rio Tinto will pay the value listed in the Monetary Amount for the Quantity ordered
- PBQ cannot be changed on the Order Response document and will be carried through to the Invoice
- If changes are required to the order (e.g. price) then alter the quantity &/or the price of the Order Confirmation so that the Monetary Amount is correct
- If the PBQ is not correct, contact the Buyer Party listed on the Purchase Order
- Only when the PBQ contains a value other than one will you need to review and apply a conversion if necessary

#### **Price Basis Quantity**

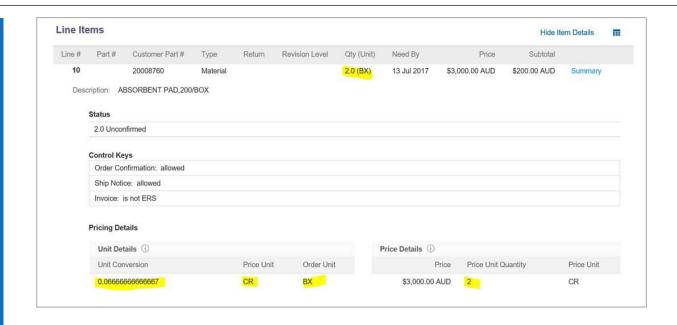
Price Basis Quantity (PBQ) needs to not be equal to 1.
Subtotal is arrived by using the conversion factors and PBQ.

In such instances the Price Unit Of Measure (UOM), ordering UOM and PBQ with conversion factor are sent in AN order.

#### E.g. ▶

An order has been created for 2 BX in Rio Tinto's system and the price is \$3000 per 2 cartons where 15 boxes per carton (converted to .066666666666667 carton per box). This results in a sub total of \$200 and all conversion factors are seen in the order.

For invoicing PBQ orders please see p ---- of the Invoice <u>Guide</u>.



**Price Basis Quantity (PBQ)** is used to communicate the 'price per' and applies for certain products. Only when the PBQ contains a value will you need to review and apply a conversion if necessary. Please see example below:

- 1. The Price Unit of Measure (Price UOM) and Ordering Unit of Measure is different, therefore a conversion is required.
  - Example: 200 litres sold by KG at a price of \$2 per KG where 5L = 3KG (refer Line 1 below)

#### Conversion:

200 / 5 = 40 drums each drum contains 3kg 40 drums \* 3kg = 120 kg 120 kg \* \$2 = \$240.00

. The Price Unit of Measure (Price UOM) and Ordering Unit of Measure is the same, therefore a conversion is required



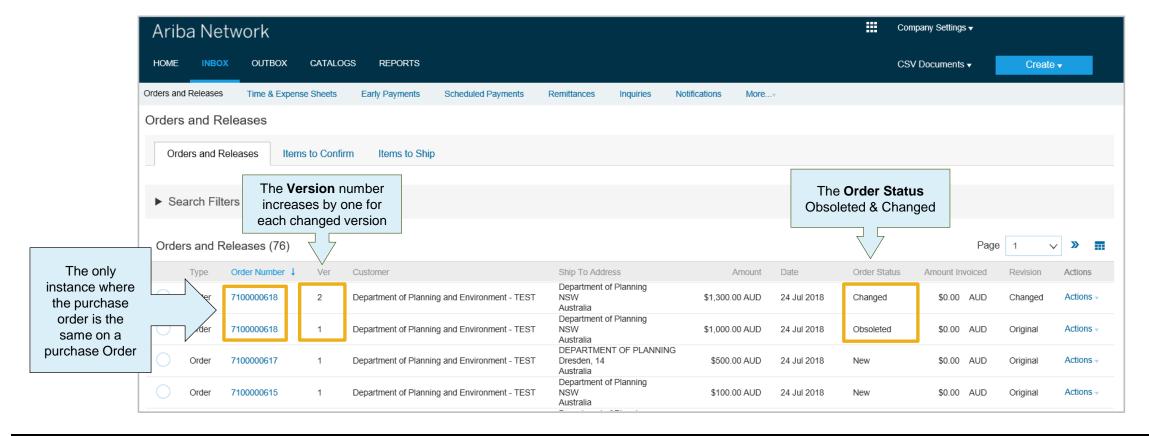
# **Changed Purchase Orders**

- · Invoicing is not available on obsoleted purchase orders, locate and invoice on the latest version
- A changed purchase order may be sent when:
  - A price change has been accepted
  - The order was rejected because the wrong information was sent
  - The purchase had too many errors for the Supplier to effectively correct

Note: Any field with an \* is a mandatory field and a value is required to be entered

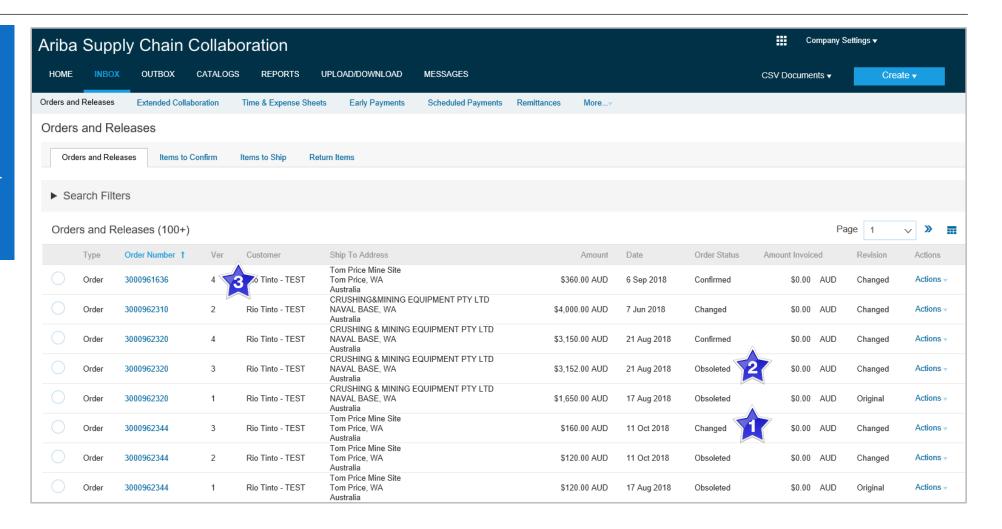
#### **Inbox – Change Orders General Information**

- A change order is triggered, when a Supplier has provided proposed changes on the Order Confirmation.
- Only the Buyer can change a purchase order. The Buyer will contact suppliers where the proposed changes are not accepted based on trading agreements.
- Invoicing for an amount different to that shown on the Purchase Order will result in the invoice being rejected and this may delay the process.



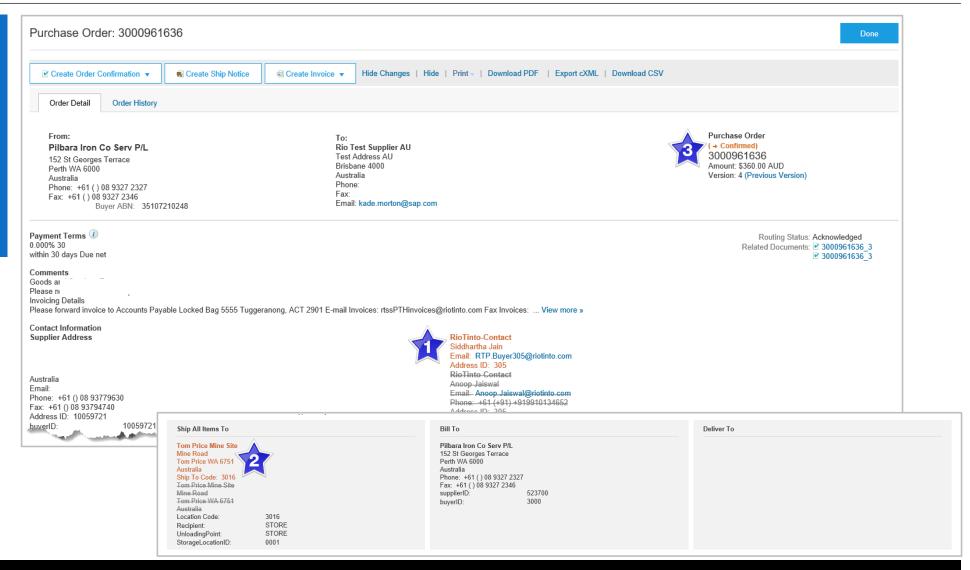
### Identifying the changes on a Change Order - Inbox

- 1) Purchase Order status is displayed as (Changed)
- Previous versions will be Obsoleted
- **3) Ver**, the number of the version of the purchase order
- ➤ Always work on the latest version of the purchase order



#### Identifying the changes on a Change Order - Header Level

- All changes are shown in a brownie coloured writing
- Examples of changes include but confined to:
  - 1) Supplier Addresses
  - 2) Ship All Items To
- 3) All Order Status's will be shown in brown for all change purchase orders



#### Identifying the changes on a Change Order – Line Level

- Line Items with an Edited or Deleted indicates a change has occurred
- Changed items will have a line through the original information
- 3) The new **Amount/s** are displayed
- 4) Sub-total reflects the new amount



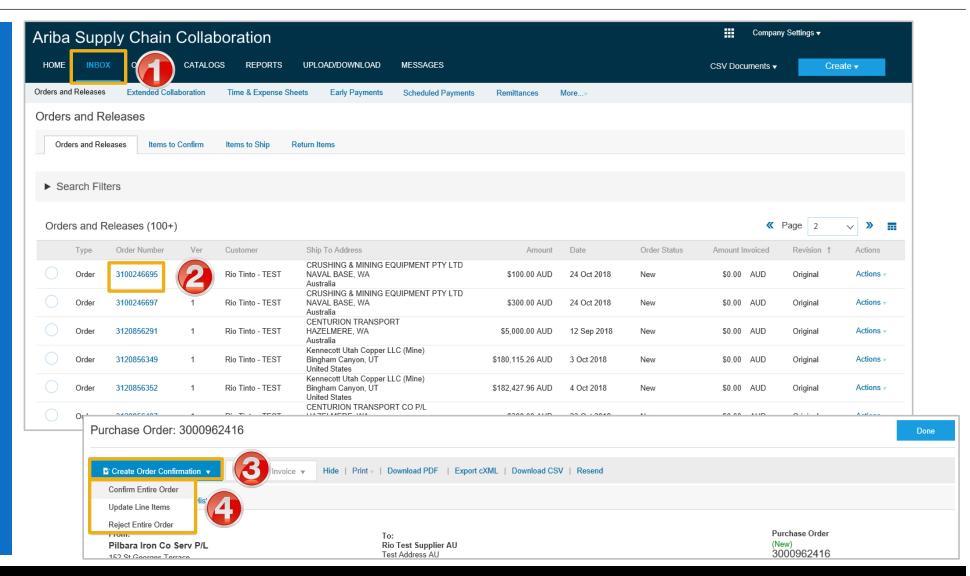


# **Order Confirmation**

- When a new order is received into Ariba, you will be required to create an Order Confirmation
- All items must be confirmed prior to invoicing, lines not confirmed cannot be invoiced
- There are 3 types of Order Confirmation; a Confirmation can be created to either confirm, update or reject the order:
  - 1) Confirm Entire Order: used to confirm all line item details of the order.
  - 2) Update Line Items: use when specific items need to be placed on Back Order or a portion of the Purchase Order needs to be amended or there are changes to items such as cost, part number or a line requires a rejection
  - Reject Entire Order: used to reject the order if it cannot be fulfilled.

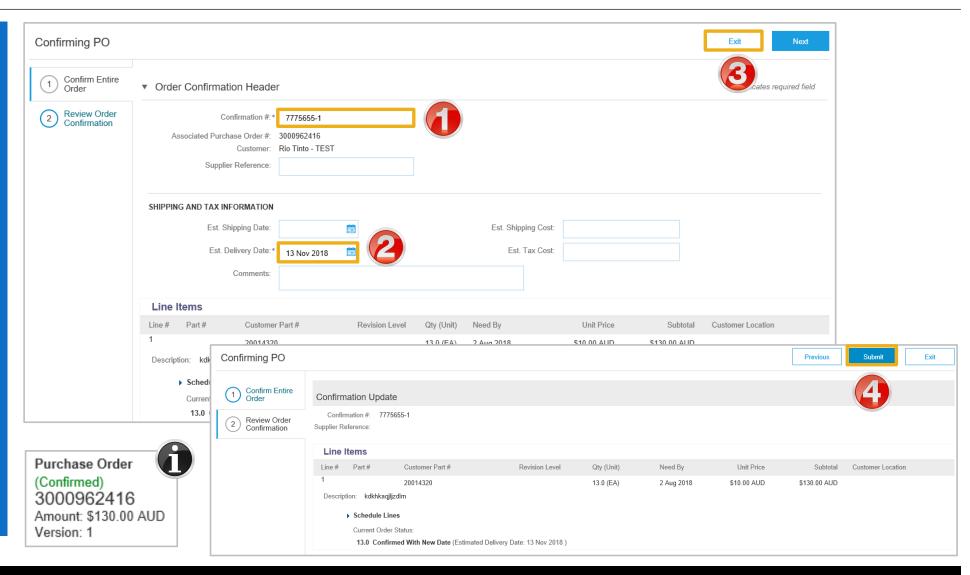
#### **Begin the Order Confirmation**

- From the Dashboard or Homepage
- 1. Click **Inbox** tab on the Dashboard.
- Screen displays Orders and Releases
- Click the Order Number to open the order, this number is created by Rio Tinto
- Screen displays the Purchase Order
- 3. Click Create Order Confirmation.
- Drop down box displays available options:
  - Confirm Entire Order
  - Update Line Items
  - Reject Entire Order
- 4. Select appropriate option.
- Screen displays Order Confirmation



#### Order Confirmation – Confirm Entire Order

- After selecting CONFRIM ENTIRE ORDER the Order confirmation screen is displayed
- 1. Enter Confirmation #
- 2. Enter the Est. Delivery Date
- 3. Click Next
- Screen displays the Review Order Confirmation
- Review the Order Confirmation
- 4. Click Submit
- The screen returns to the purchase order with an updated status of either, confirmed
  - A purchase order will remain partially confirmed until all items on the purchase order are confirmed by the Supplier



#### Order Confirmation Update Line Level – General Information

Order Confirmation-Update Line Level is used when there are variations to the items requested by Rio Tinto such as short supply and rather than waiting until all the goods are available to create an order confirmation, this process allows suppliers to provide the goods that are available. An Order Confirmation in Partially Confirmed Status can have multiple Order Confirmations until all items within the purchase order have been confirmed.

Also use Order Confirmation—Update Line Items when there is a **price discrepancy** on the purchase order received from Rio Tinto on an item/s as only Rio Tinto can permanently change a purchase order and may send a **Change Order** with the new Unit Price.

The total quantity for each line item in the required variations must not exceed the total amount requested by Rio Tinto. *NOTE: Not all selections may be available for each buyer* 



**Example only of variations** 

When confirming at Line Item Level you are providing confirmation on the items requested in the purchase order

- 1) Use **Confirm** where a portion of the goods requested are being confirmed
- 2) When the items requested need to be backordered before supply can occur use **Backorder**
- 3) Where full supply on one item within the purchase order can occur but you are not confirming other lines use Confirm

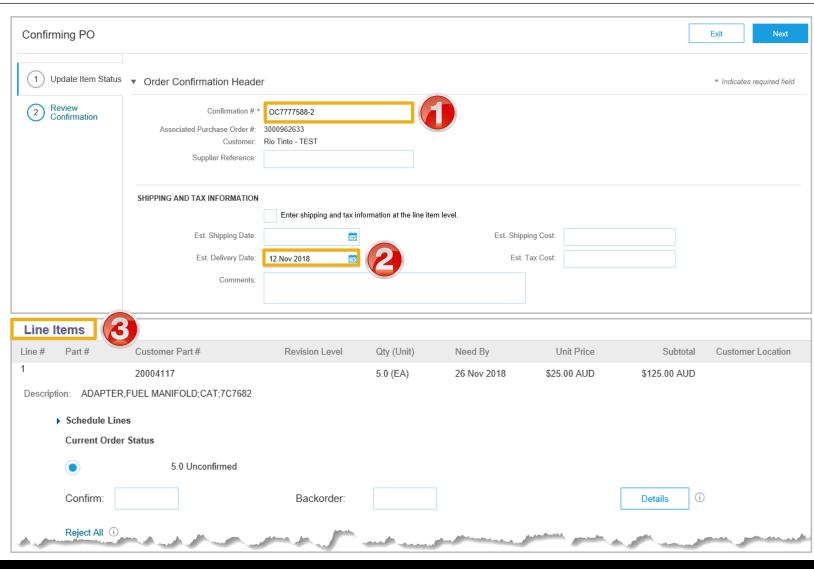
If you have a line item with a Backorder or Rejection quantity, you must provide further information using the **Details** button.

Where you have a unit pricing variation, you will need to enter the "different" unit price into Details for review by Rio Tinto



### Order Confirmation – Update Line Items – Price Notification

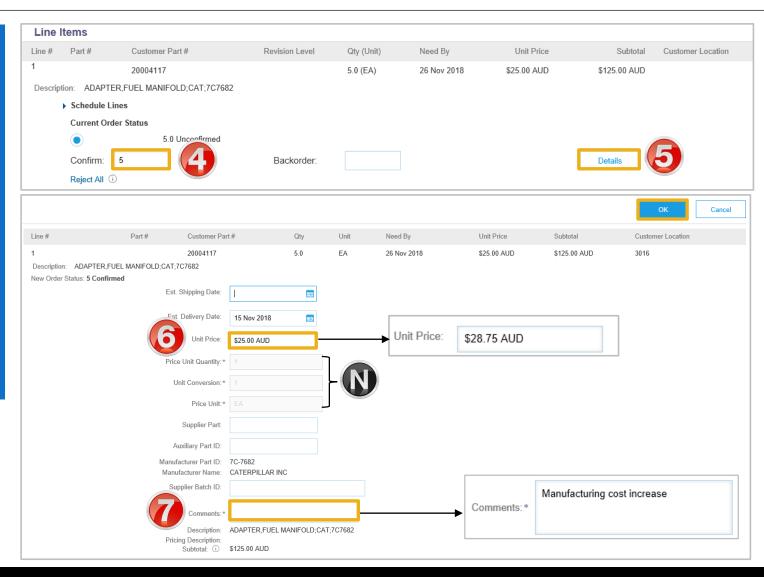
- A Price Notification is provided to Rio Tinto via the Order Confirmation. After Rio Tinto have reviewed the Order Confirmation and if they accept the pricing information provided you will receive a Change Purchase Order.
- After selecting UPDATE LINE ITEMS the Order confirmation screen is displayed
- 1. Enter Confirmation #
- 2. Enter the Est. Delivery Date
- 3. Scroll down to Line items



#### Order Confirmation – Update Line Items – Price Notification cont.

- With Line Items is displayed
- 4. Enter the number to **Confirm**
- 5. Click on **Details**
- Enter the **Unit Price** you want to advise Rio Tinto is different to the Purchase Order
- 7. Click on OK

**Note:** Fields that are greyed out cannot be adjusted, contact Rio Tinto to request a changed Purchase Order where items are incorrect



#### Order Confirmation – Update Line Items – Price Notification cont.

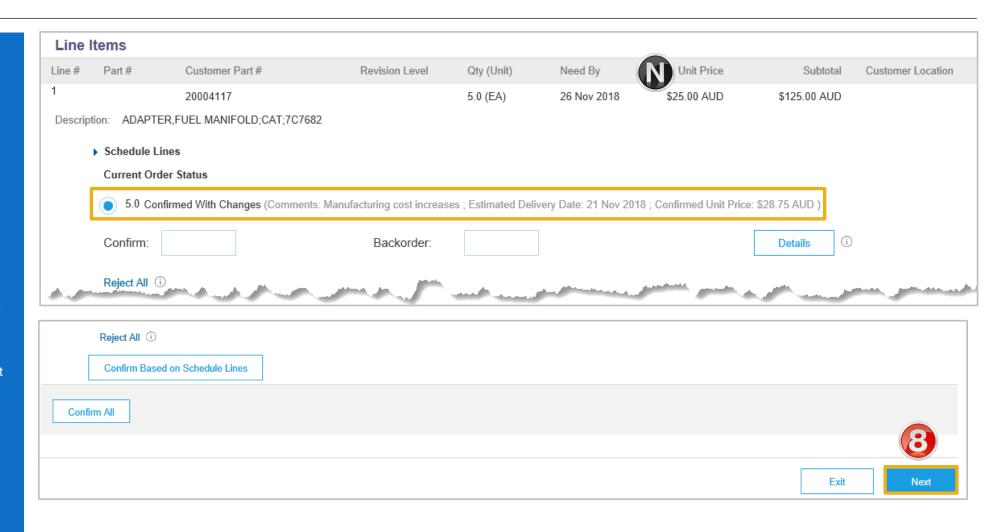
> The information is displayed in brackets in the **Line Item** 

**Note:** The Price on the Purchase Order will not change, only Rio Tinto can change the price using a change purchase order



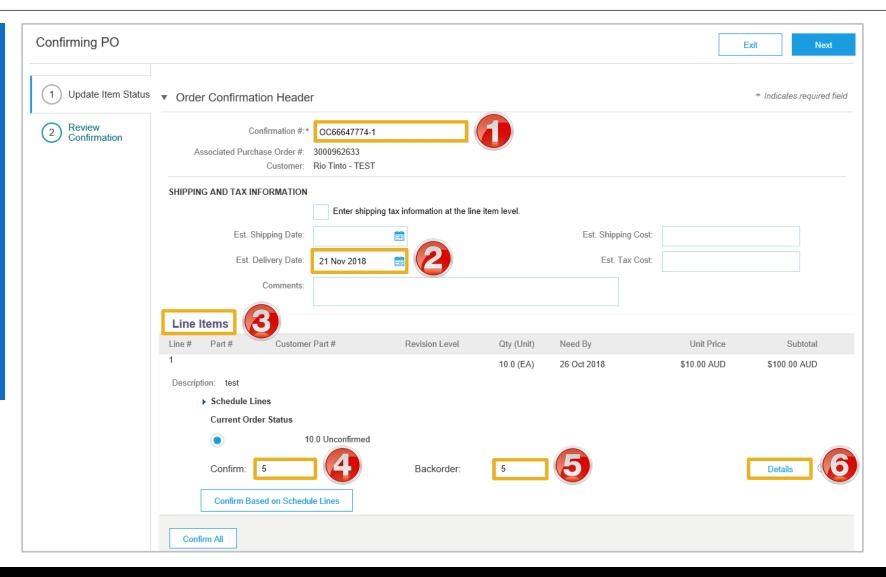
Change Purchase Orders *MUST* also be confirmed

- Repeat for all line items that are being confirmed
- 8. Click on Next
- If you are adding a Backorder refer to Slide 33, Order Confirmation – Update Line items – Backorder
- If you are adding or updating a Part Number refer to Slide 35, Order
   Confirmation – Update Line Item
   Update Part Number
- If you need to reject specific line items on a confirmation refer to Slide 38, Order Confirmation – Update Line Items – Reject Line Item
- Refer to Slide 42, Finalise Order Confirmation



### Order Confirmation – Update Line Item - Backorder

- After selecting UPDATE LINE ITEMS the order confirmation screen is displayed
- 1. Enter the Confirmation #
- 2. Enter the Est. Delivery Date
- 3. Scroll down to Line Items
- 4. Enter the total of quantity you want to **Confirm** (if any)
- 5. Enter the total of the quantity that you need to **Backorder**
- 6. Click on **Details**



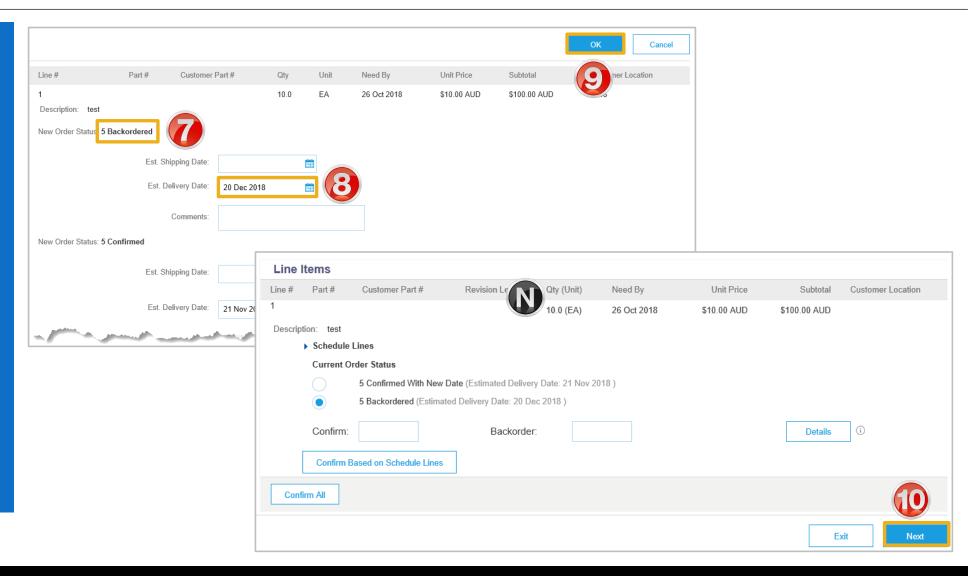
#### Order Confirmation – Update Line Item - Backorder cont...

- 7. Locate the **Backordered** status
- 8. Enter the **Est. Delivery Date** for the backordered items
- 9. Click on OK
- Screen displays the information against the line item
- Repeat for other items if required

**Note:** The total of a line item on a purchase order *MUST* be fully confirmed before items are shipped or invoiced

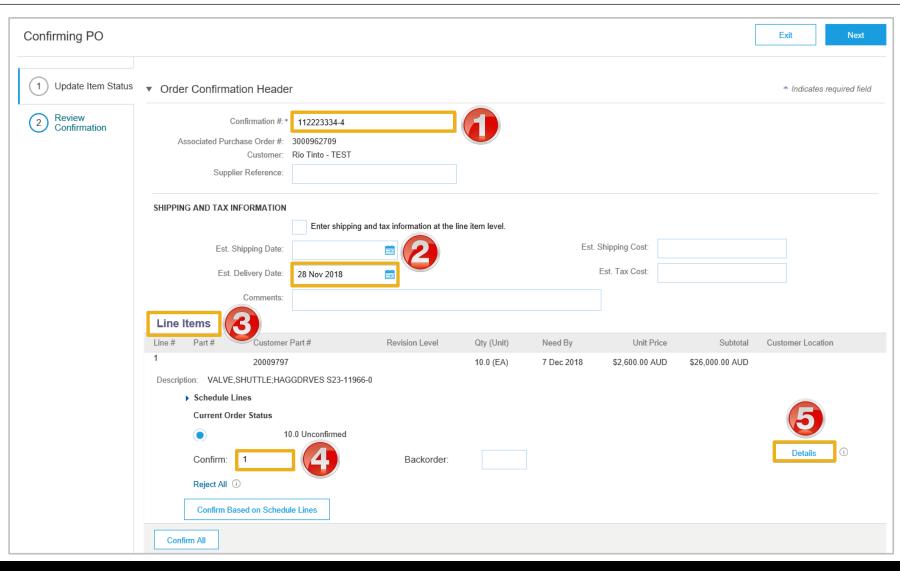
10. Click on Next

Refer to Slide 42, Finalise Order Confirmation



#### Order Confirmation – Update Line Item – Update Part Number

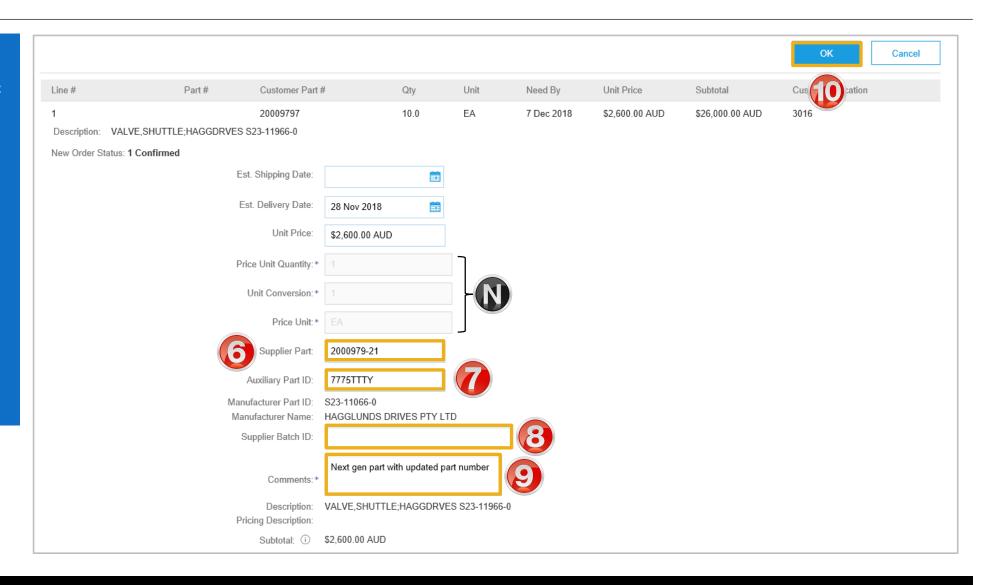
- After selecting UPDATE LINE ITEMS the order confirmation screen is displayed
- Use this process when the part number shown in the Purchase Order has changed or is incorrect and when items are being confirmed
- 1. Enter the Confirmation #
- 2. Enter the Est. Delivery Date
- 3. Scroll down to Line Items
- 4. Enter the total of quantity you want to **Confirm** (if any)
- 5. Click on **Details**



### Order Confirmation – Update Line Items – Update Part Numbers cont.

- > With Details screen displayed
- 6. Enter the correct **Supplier Part**
- 7. If required, enter the **Auxiliary Part ID**
- 8. If required, add the **Supplier Batch ID**
- 9. Enter **Comments** advising Rio Tinto why information, updates or changes have occurred
- 10. Click on OK

Note: Fields that are greyed out cannot be adjusted, contact Rio Tinto to request a changed Purchase Order where items are incorrect



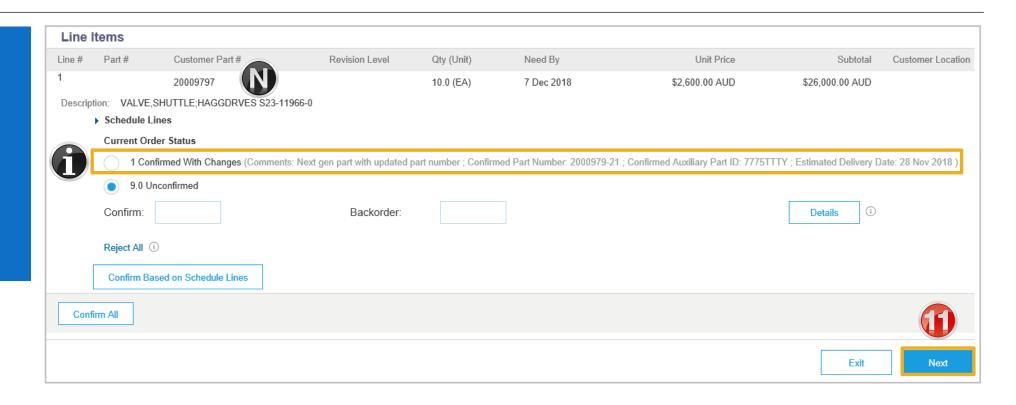
#### Order Confirmation – Update Line Items – Update Part Numbers cont.

Screen displays the Order Confirmation with the details entered

**Note:** The information on the Purchase Order will not change, only Rio Tinto can change information on a purchase order

11. Click on Next

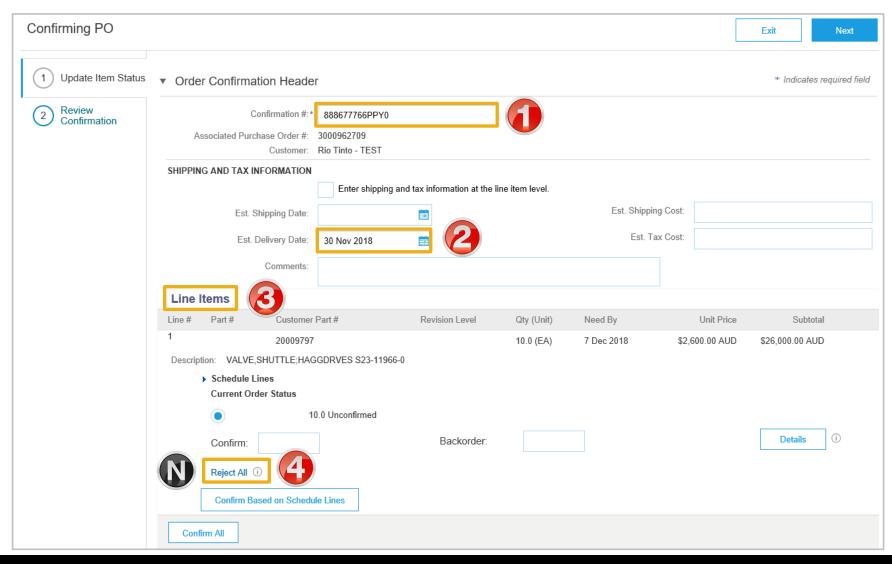
Refer to Slide 42, FinaliseOrder Confirmation



#### Order Confirmation – Update Line Items – Reject Line Item

- After selecting UPDATE LINE ITEMS the order confirmation screen is displayed
- 1. Enter the Confirmation #
- 2. Enter the Est. Delivery Date
- 3. Scroll down to Line Items
- 4. Click on Reject All
- Screen displays the Reject Item selection screen

**Note:** Each item on the purchase order and in the order confirmation will have a Reject All. Reject All does not reject all the different line items only the line item you are working on

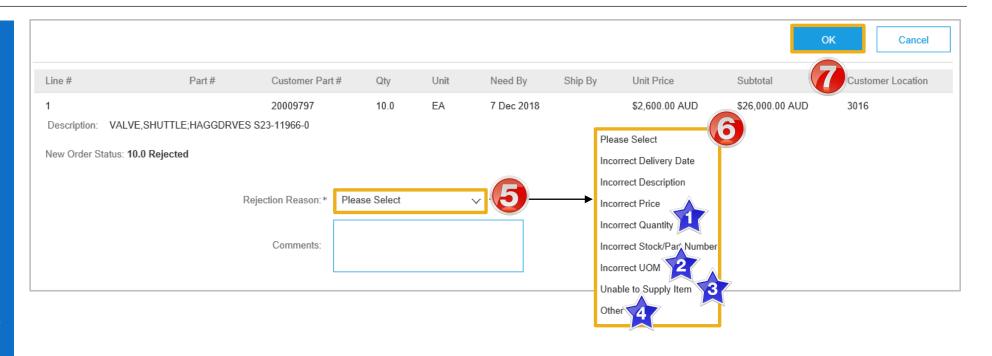


### Order Confirmation – Update Line Items – Reject Line Item cont.

- 5. Click on Rejection Reason
- **6.** Please Select the required rejection reason

Note: The expectation from Rio Tinto is that rejection should be for:

- 1) Incorrect Quantity
- 2) Unable to Supply
- 3) Other
- Use confirm and details to update or notify Rio Tinto about:
  - Delivery Date confirm and use Details to provide an alternative date
  - Incorrect Description Rio
     Tinto does not use
     description
  - Incorrect Price confirm and use Details to provide a price notification to Rio Tinto
  - Incorrect Stock/Part
     Number confirm and use
     Details to enter the correct part number
- 7. Click on **OK**

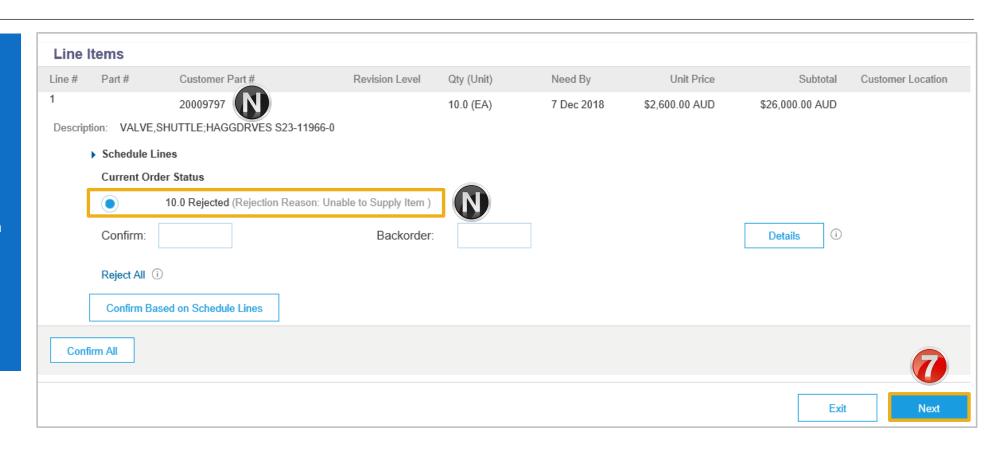


#### Order Confirmation – Update Line Items – Reject Line Item cont.

- Screen displays the Order Confirmation
- 8. Click on Next

Note: The information entered will be displayed and the information on the Purchase Order will not change, only Rio Tinto can change information on a purchase order

- 11. Click on Next
- Refer to Slide 42, FinaliseOrder Confirmation

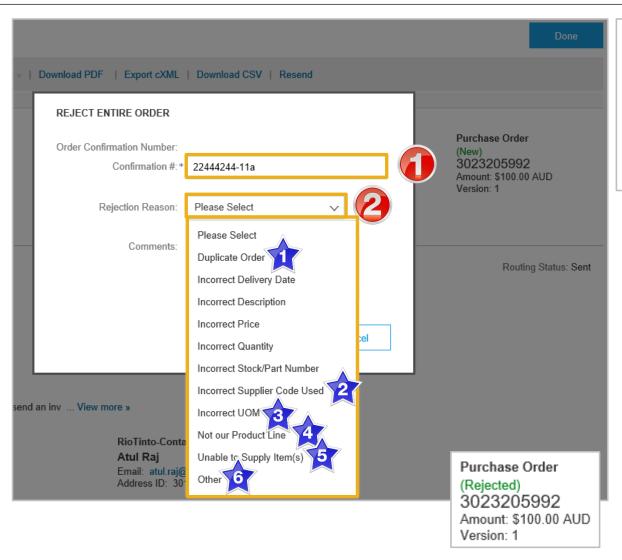


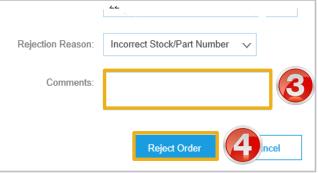
#### **Order Confirmation – Reject Entire Order**

- > After selecting Reject Entire Order
- 1. Enter Confirmation #.
- 2. Select a **Rejection Reason** from the drop down box.
- 3. Enter **Comments** for the rejection (if required)
- 4. Click Reject Order.
- Screen returns Purchase Order.
   Order Status has changed to
   Rejected

#### Use the Reject if;

- You can no longer fulfil the order
- The order was not intended for your company
- Include detailed notes advising reason for rejection
- > Only use the following Reject codes:
  - ) Duplicate Order
  - 2) Incorrect Supplier Code Used
  - 3) Incorrect UOM
  - 4) Not our Product Line
  - 5) Unable to Supply Item(s)
  - 6) Other

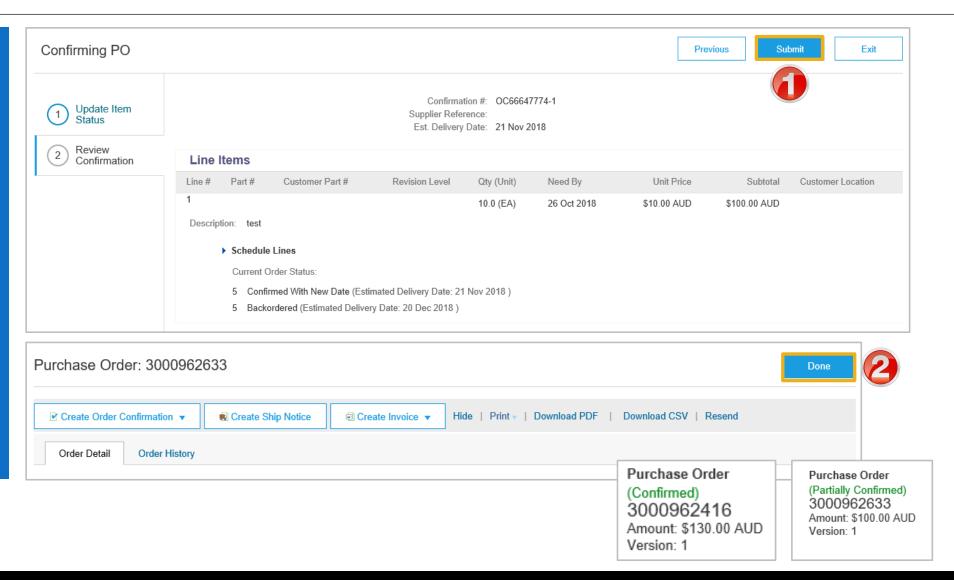




- Use Update Line Items to confirm and details to update or notify Rio Tinto about:
  - Delivery Date confirm and use Details to provide an alternative date
  - Incorrect Description –
     Rio Tinto does not use description
  - Incorrect Price confirm and use Details to provide a price notification to Rio Tinto
  - Incorrect Stock/Part
     Number confirm and use
     Details to enter the correct
     part number

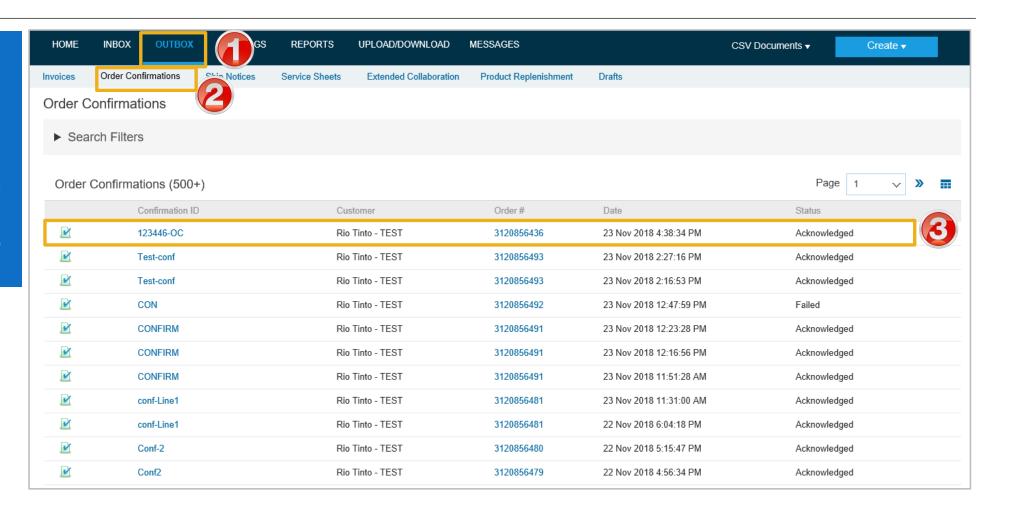
#### **Finalise Order Confirmation**

- ➤ The review Confirmation screen is displayed
- > Review if Required
- 1. Click on Submit
- Screen displays the Purchase Order, the Create Ship Notice and Create Invoice selections are now active
- The Status of the Purchase order will display Partially Confirmed where there is a backorder. Once good arrive confirm the remaining total
- 2. Click on **Done** to return to the Inbox, Orders and Releases screen



#### **Locating sent Order Confirmations**

- From the Dashboard or Homepage
- 1. Click on Outbox
- Screen displays Invoices
- 2. Select Order Confirmation
- Screen displays the list of sent Order Confirmations to Rio Tinto



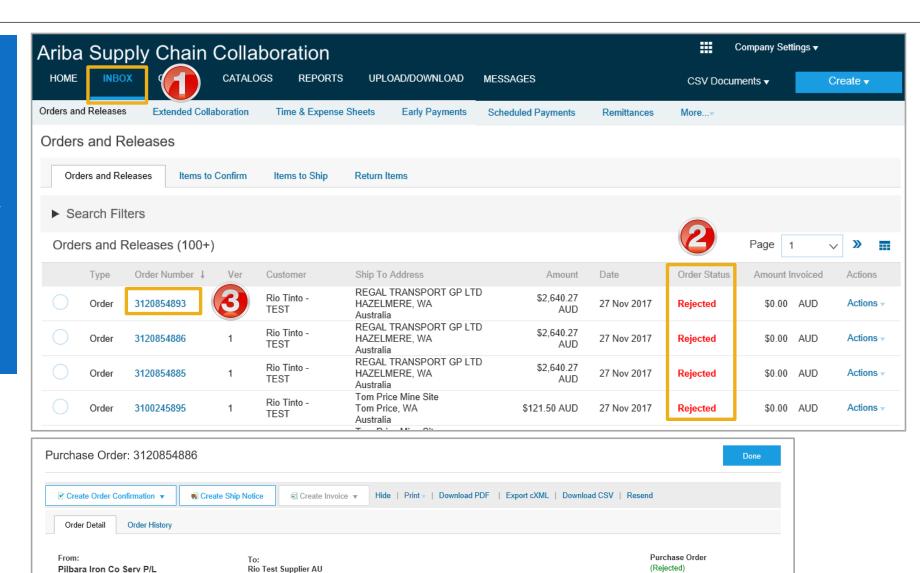


## Rejected Order Confirmation

- When Rio Tinto rejects an Order Confirmation the Purchase Order will appear in the Inbox with a Rejected Status
- After reviewing the Rejected Purchase Order, re-confirm rectifying the error and re-submit

#### Identifying a Rejected Order

- From the Dashboard or Homepage
- Click on Inbox
- The orders and releases screen is displayed
- Either use Search Filters or click on Order status to identify Rejected Orders
- Open the required purchase order
- > The purchase is displayed



#### **Opening a Rejected Order**

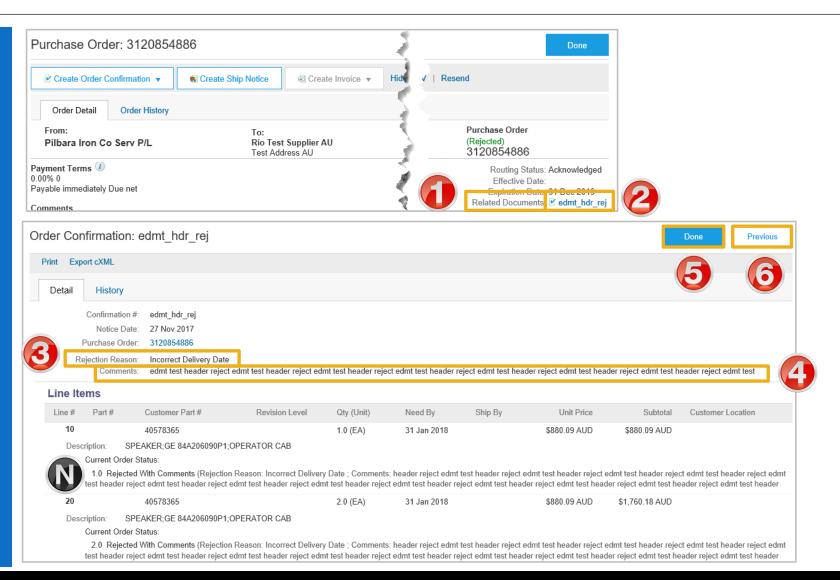
- Open the Rejected purchase order
- Locate Related documents
- Click on the blue document
- The document is opened
- Locate and review the Rejection Reason at header level
- 4. Review and **Comments** (if applicable)

**Note:** Line items may have further rejection reasons or provide further details

5. Click on **Previous**, to return to the purchase order and reconfirm the purchase order rectifying the error

OR

6. Click on **Done** to return to the Orders and Releases Screen



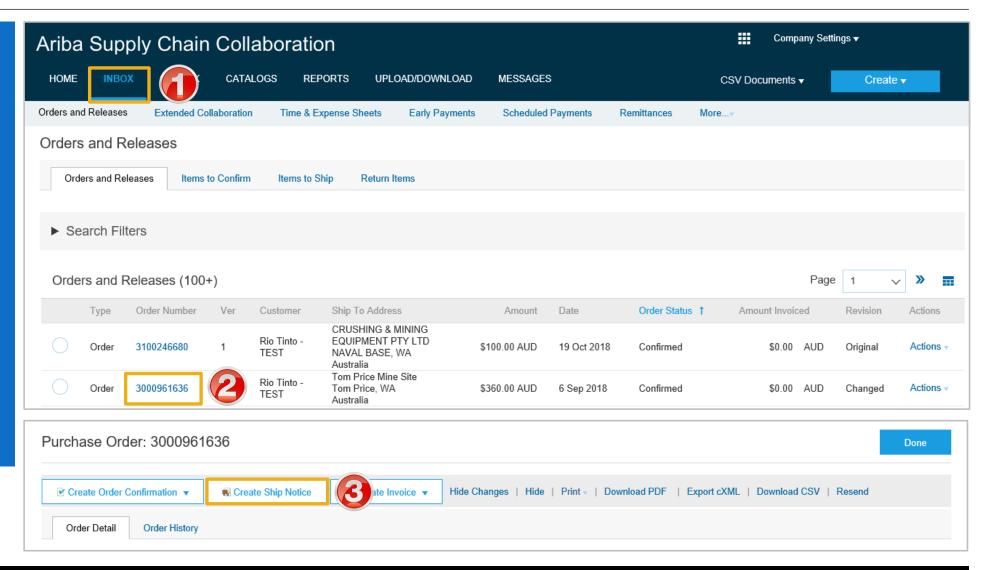


## **Ship Notice**

- The Ship Notice is an optional document for transacting with Rio Tinto
- A Ship Notice (ASN) informs Rio Tinto of the delivery details for the items being shipped
- The Ship Notice is only applicable to Goods and Repair items
- Balance Tracking is used to keep count of what has been previously been submitted
- Only Confirmed lines can be copied to a Ship Notice
- A Ship Notice can be cancelled

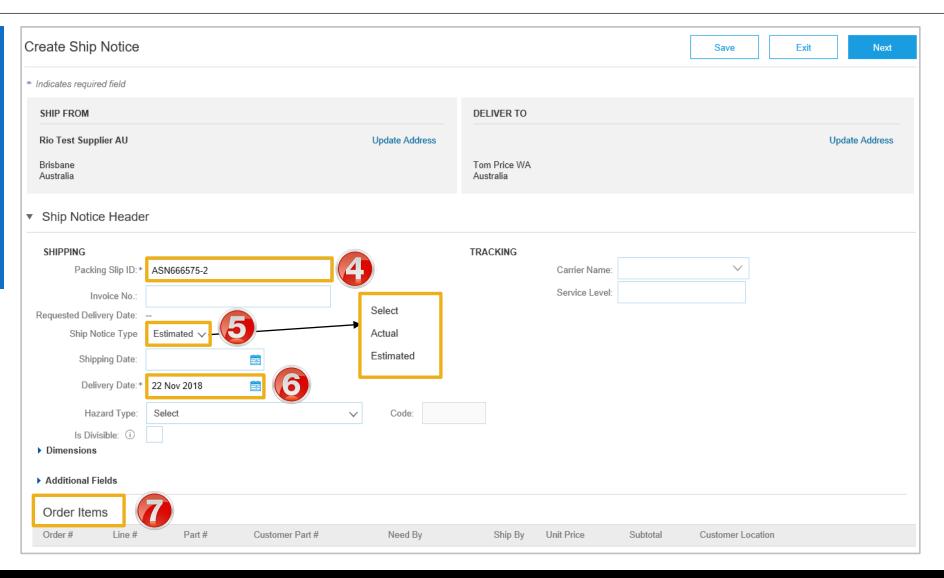
#### **Begin the Ship Notice**

- 1. Click **Inbox** tab on the Dashboard.
- Screen displays Orders and Releases
- 2. Click the **Order Number** to open the order
- The purchase order must have a Confirmed Order Status
- Screen displays the Purchase Order
- View the Purchase Order
- 3. Click Create Ship Notice.
- Screen displays Ship Notice



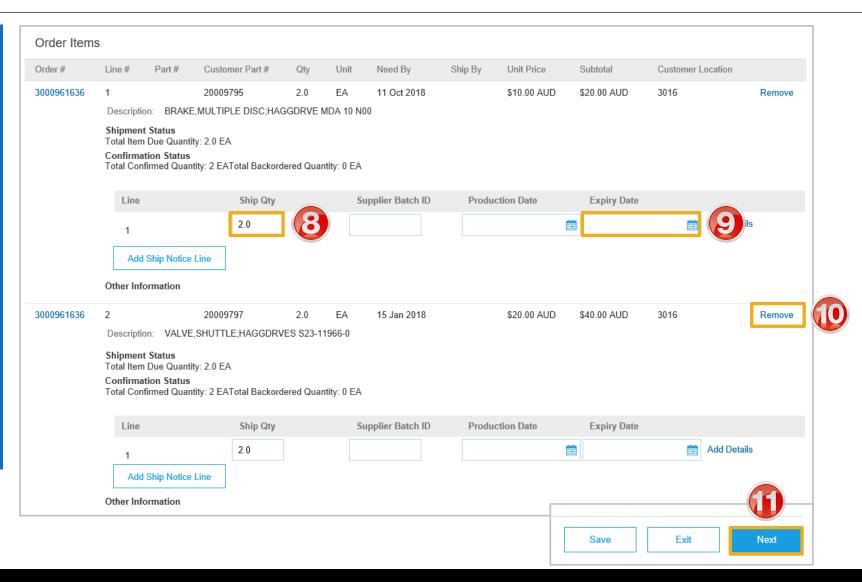
### **Create a Ship Notice**

- The Create Ship Notice screen is displayed
- 4. Enter the **Packing Slip ID**, this is the number you provide to Rio Tinto
- 5. Select the **Ship Notice Type**
- 6. Enter the **Delivery Date**
- 7. Scroll to Order Items



#### Create a Ship Notice cont.

- Update Shipping Qty if doing partial shipment
- 9. Is the Order item being shipped perishable?
  - Yes Enter the Expiry Date
  - ➤ No go to **step 10**
- Repeat steps 8 and 9 for other order items (if required)
- 8. Do you need to remove an Order item not being shipped?
  - Yes Click on Remove
  - ➤ No go to step 12
- 11. Click on Next
- Screen displays Confirm Ship Notice
- Go to Slide 44, Finalise Ship Notice



#### **Finalise Ship Notice**

- Confirm Ship Notice is displayed
- Click on Submit
- Screen displays the Purchase Order, with an updated Status
  - **Shipped** indicates that all items have been shipped
  - **Partially Shipped** indicates that only part of the items ordered have been shipped. An order will display Partially Shipped until ALL items have been shipped to Rio Tinto

**Note:** Writing in brown indicates changes from an original Purchase Order, ensure you always work on the latest version of a Purchase Order

Order Detail

Pilbara Iron Co Serv

152 St Georges Terrace

From:

Order History

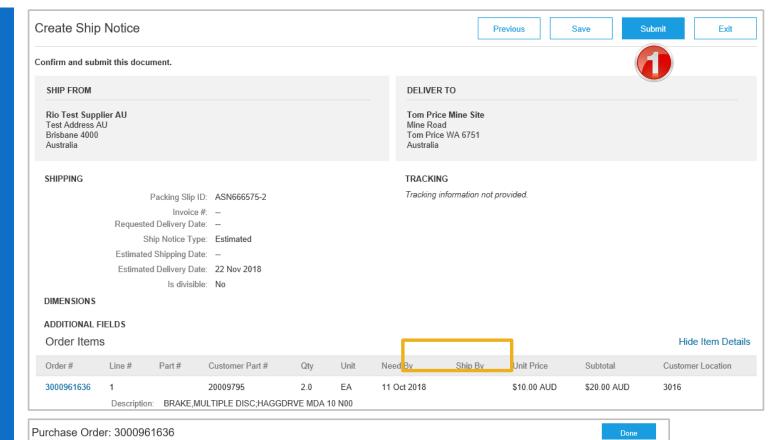
Rio Test Supplier AU

Test Address AU Brisbane 4000

Australia

Create Ship Notice

- 2. Click on Done.
- Screen returns to the Inbox. Orders and Releases Screen



Hide Changes | Hide

Download

Export

Purchase Order

3000961636

Amount: \$360.00 AUD

Version: 4 (Previous Version)

Purchase Order (Shipped) 4900001706 Amount: \$45.00 USD

Version: 1

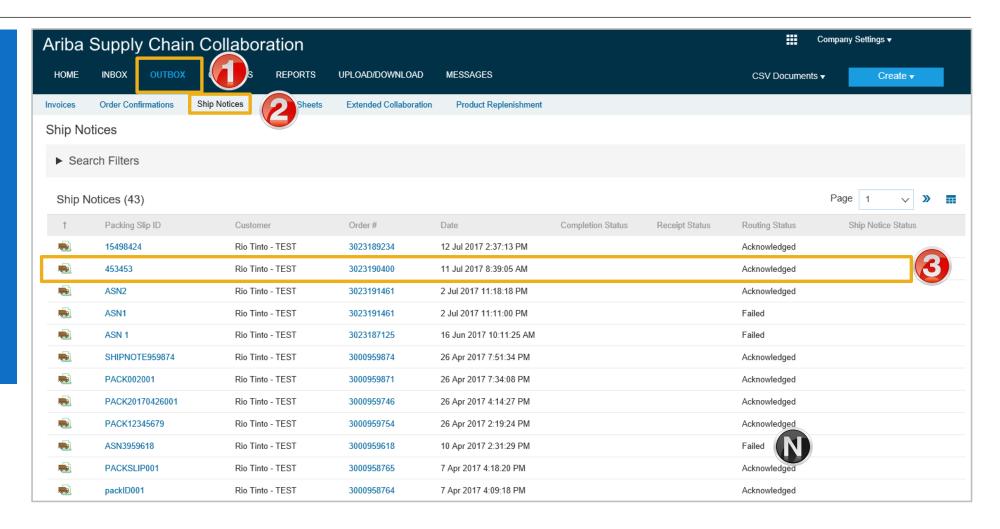
Purchase Order (Partially Shipped) 4900001676 Amount: \$369.00 USD

Version: 1

#### **Locating sent Ship Notices**

- From the Dashboard or Homepage
- 1. Click on Outbox
- Screen displays Invoices
- 2. Select **Ship Notices**
- Screen displays the list of sent Ship Notices to Rio Tinto

**Note:** Failed Ship Notices need to be opened and the reason for the failure identified and then resubmitted



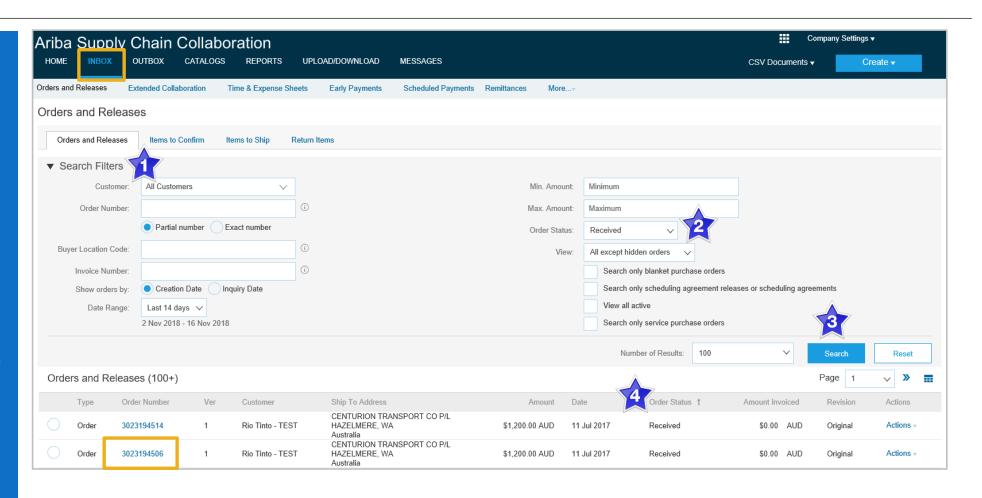


### **Goods Receipt**

- A Goods Receipt Notice (GRN) is sent by Rio Tinto to inform you of what they have received into their system from the shipment you sent
- If you have not already done so, please invoice from the Received Purchase Order, refer to the Invoice Guide

#### **Locating Received Purchase Orders**

- 1. Click Inbox
- Use Search Filters of Order Status to locate Received Purchase Orders
- Search Filters
  - 1) Click on Search Filters
  - 2) Change Order Status to Received
  - 3) Click on Search
  - Results will be displayed
- Order Status
  - 4) Click on Order Status to sort alphabetically
- 2. Select the required Purchase Order
- Screen displays the Purchase Order





## Receipts

- Receipts are for information only
- · Receipts provide information about what goods have been received by Rio Tinto

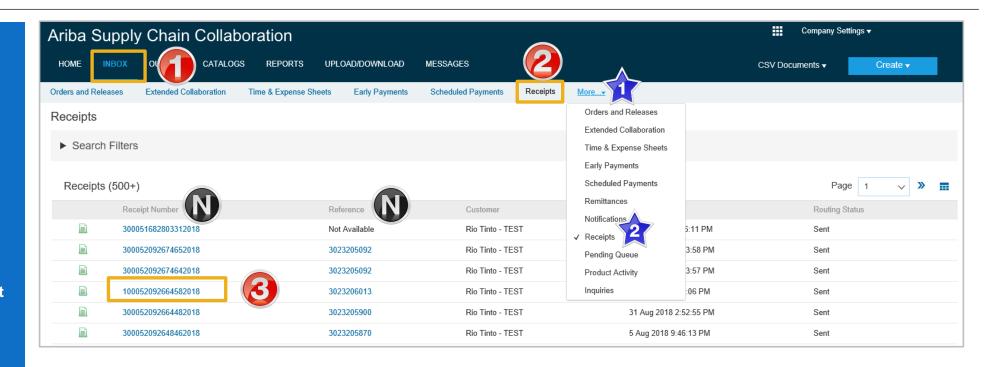
#### **Locating Receipts**

- From the Dashboard or Homepage
- 1. Click on Inbox
- 2. Select **Receipts**, if it is not displayed:
  - 1) Click on More
  - 2) Select Receipts
- The Receipts screen is displayed
- 3. Select the required Receipt

**Note:** The Receipt number is generated by Rio Tinto

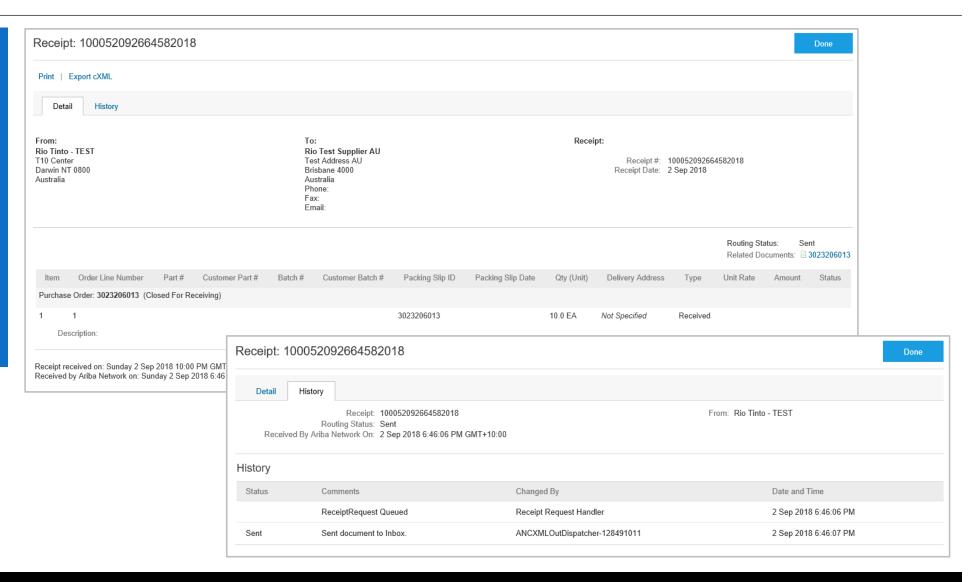
**Note:** The Reference number is also generated by Rio Tinto

The Receipt is displayed



#### Reviewing a Receipt

- > The receipt is displayed
- ➤ The Receipt Number is generated by Rio Tinto
- Related Documents will open the Purchase Order
- ➤ The History Tab provides information about the Receipt
- Information cannot be adjusted
- Processes cannot be performed from a Receipt



# Support

Support Type	Description
Help Centre For all your support needs  Note: Support Centre Options are based on your account type and all options may not be available	Types of Support available:  1. User Community  2. Ask questions or view documentation  3. Email/Live Chat  4. Request a call back
Supplier Information Portal (Location of Training Guide/s and Video/s)	<ol> <li>On the Home screen</li> <li>Click on Company Settings</li> <li>Click on Customer Relationships</li> <li>Click on Supplier Information Portal</li> </ol>
Ariba Network Training Request	E: an.sellertraining.aus@sap.com