SAP Ariba

Feature at a Glance
SAP Process Mining by Celonis, cloud edition for SAP Ariba

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Target GA: February, 2019

THE BEST RUN **SAP**

Feature at a Glance

Introducing: **SAP Process Mining by Celonis, cloud edition for SAP Ariba**

Customer challenge

Process inefficiencies can reduce speed and profit margins hindering organizational agility. These inefficiencies are not always transparent and getting the information needed can be time consuming, expensive and often not reliable.

In order to take action to optimize processes, you need factual data and ongoing monitoring to understand if people are following the process as intended.

Meet that challenge with

SAP Ariba

This cloud-based subscription software provides click, connect, and play functionality for processes and applications using pre-built connectors and screens that can be adapted to your business requirements, reducing the need for time-consuming integrations.

Process Mining by Celonis provides complete visibility into as-is processes and discovers and plots the actual flow of your processes, including all variants.

Experience key benefits

This solution enables you to visualize and understand your Procure-to-Pay processes. It turns process execution data into intuitive graphical representations that present a clear picture of how tasks are being performed, how well they run, and where they consume the most manual effort.

Powerful analytics compare variants against your documented business processes, showing conformance compared to design.

Solution area

Solution Extension / Procure-to-Pay

Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Commercial Request** with your SAP Ariba Customer Engagement Executive or Account Manager.

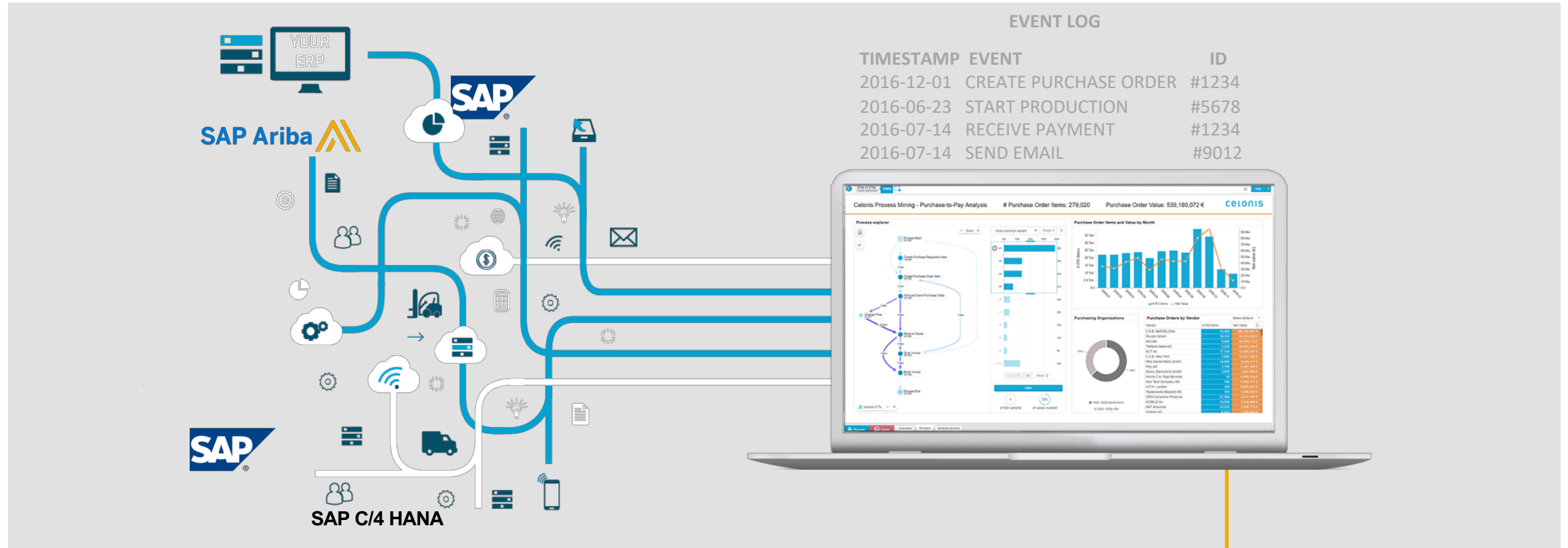## Prerequisites and Limitations

NONE

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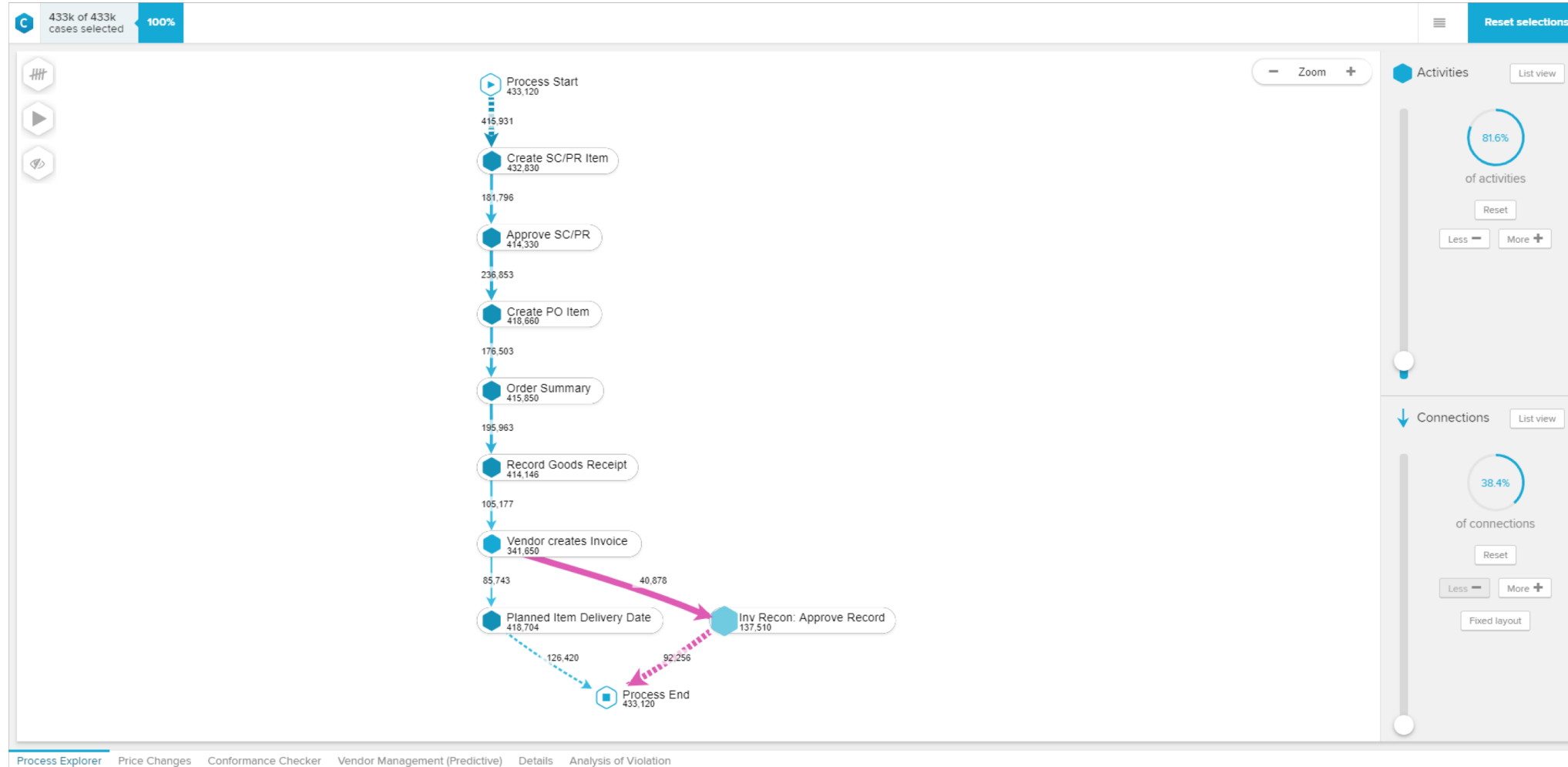
Challenges with achieving process excellence

I realize we have room for optimization, but I need facts to justify a project.

How can we instill process thinking in all our process participants to improve operational decision making?

All of these challenges make it hard for us to prioritize where we can improve things.

It's hard for me to understand if people are following the process as intended.

Getting at the information we really need is time consuming, expensive, and often not reliable.

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SAP Ariba

SAP

SAP C/4 HANA

EVENT LOG

TIMESTAMP	EVENT	ID
2016-12-01	CREATE PURCHASE ORDER	#1234
2016-06-23	START PRODUCTION	#5678
2016-07-14	RECEIVE PAYMENT	#1234
2016-07-14	SEND EMAIL	#9012

STEP 1

PROCESS SUPPORTED BY IT SYSTEMS

STEP 2

DIGITAL FOOT-PRINTS ARE CREATED

STEP 3

PROCESSES ARE RECONSTRUCTED AND VISUALIZED

STEP 4

TRANSFORM YOUR EXISTING PROCESSES TO OFFER WORLD-CLASS CUSTOMER EXPERIENCE

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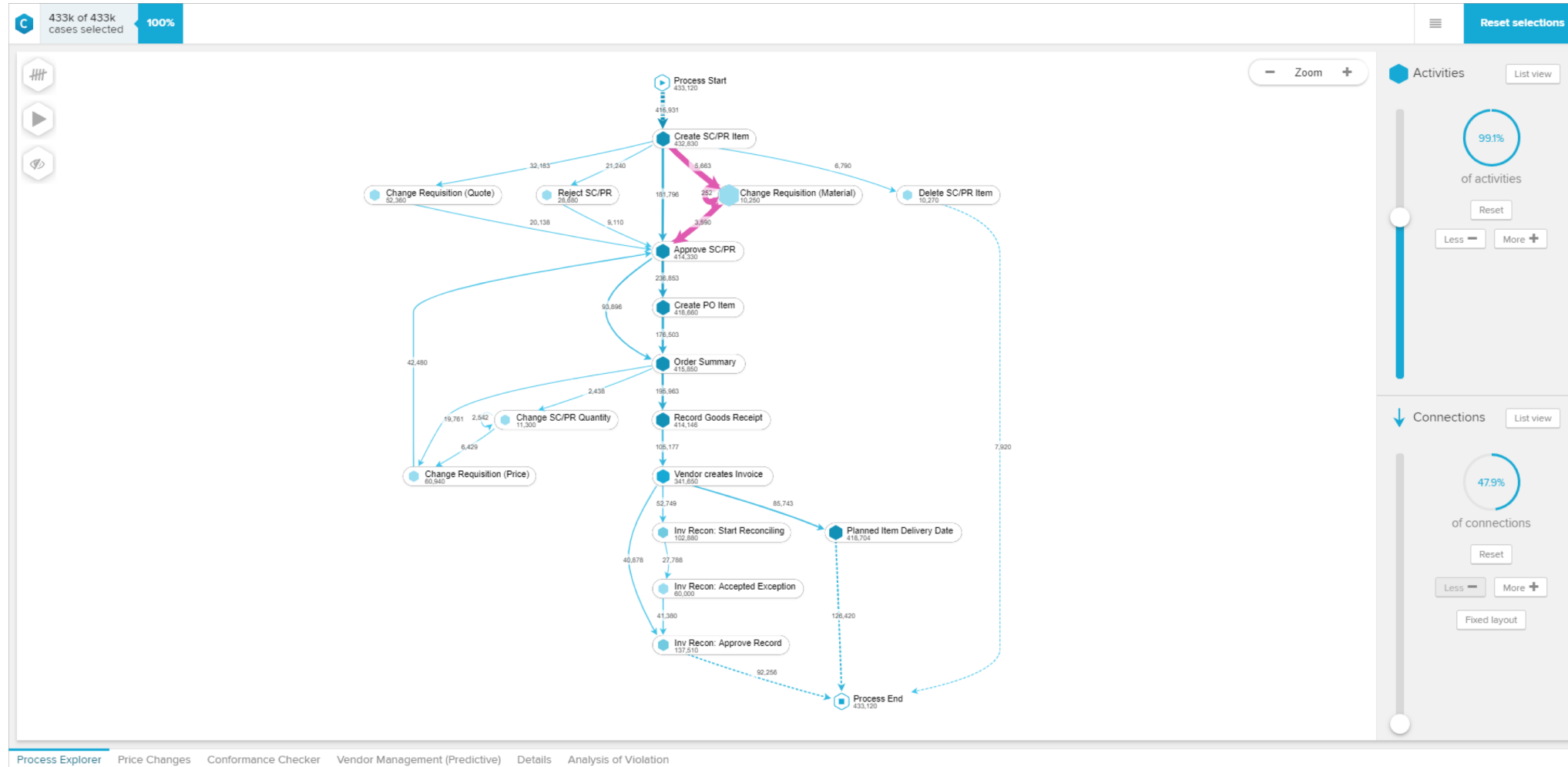## Introducing: **SAP Process Mining by Celonis, cloud edition for SAP Ariba**

Visualize and understand your Procure-to-Pay processes through intuitive graphical representations

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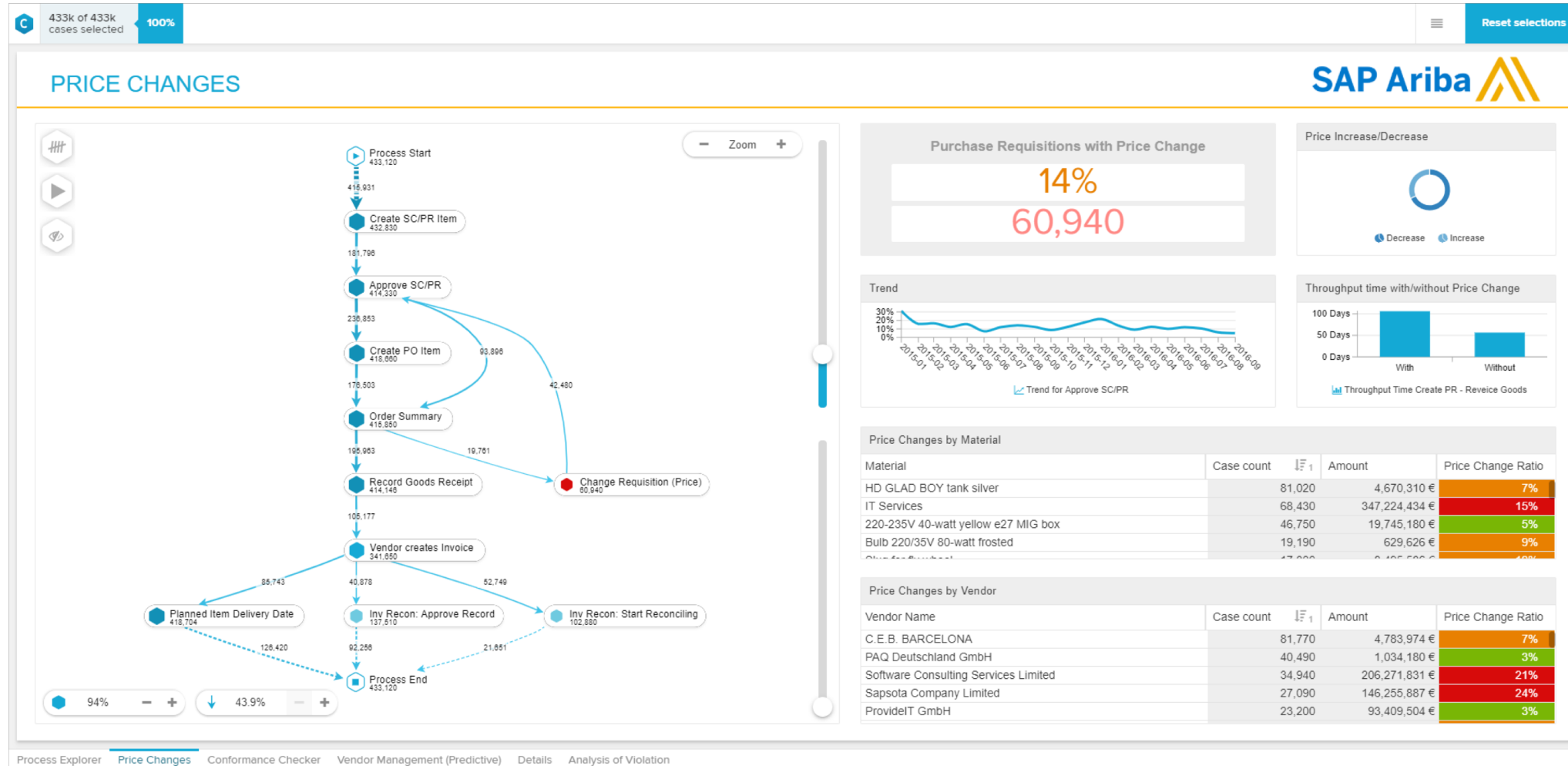## Introducing: **SAP Process Mining by Celonis, cloud edition for SAP Ariba**

See how tasks are being performed, how well they run, and where they consume the most manual effort

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Switch from easy to use graphical representations to the detailed data e.g. vendor or material

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Key value drivers

Efficiency

Bottlenecks and deviations in the **customer journey** have negative impact on **customer satisfaction**.
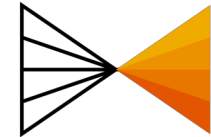
Margin

Enterprises **lose 10% to 20% of their margin** due to their failure to **find and eliminate inefficiencies** in their processes.

Revenue

Streamlining the onboarding process improves the ability to **acquire new customers** and **revenue streams**

Retention

Pinpointing **inefficiencies** and deviations that need correction helps **maintain customer retention**.