Q: What is changing for SAP Ariba in 2020?

To align with SAP release naming standards, SAP Ariba is updating our release naming convention starting in 2020. We will begin using a 2-digit year and 2-digit month (YYMM) label to identify the releases. For example:

- **Quarterly feature release:** SAP Ariba 2002 *(February 2020)*, SAP Ariba 2005 *(May 2020)*
- **Monthly service pack deployment:** SAP Ariba 2001 *(January 2020)*, SAP Ariba 2003 *(March 2020)*

Q: Where can I find the planned release dates for 2020?

The current calendar of planned release dates can always be found on the Release Readiness page on SAP Ariba Connect (top right corner).

Q: Are there any other changes to the release model in 2020?

No. We will continue to follow the quarterly release model in 2020. The following details remain unchanged:

- Feature releases will be delivered in **February, May, August and November**.
- Releases will happen over the weekend starting on Friday evening pacific time.
- Release guides (or equivalent) will be available quarterly.
- Buyers will receive an Advance Release Notice 3 weeks prior to each quarterly release.
- Sellers will receive an Advance Release Notice 2 weeks prior to each quarterly release.
- Customer feature overview webinars will take place quarterly.

Q: Will there still be monthly deployment announcements?

Yes. Monthly deployments not coinciding with the quarterly release will be communicated to customers via email, as a "service pack" two weeks prior to the deployment date.

Q: How can I learn more about upcoming releases?

By accessing the Release Readiness page on **SAP Ariba Connect** you can find information on the next feature release, such as:

- List of planned features
- Feature-at-a-glance documents
- Draft Release Guides
- Feature overview webinar registration links and recordings for past sessions
- Link to the SAP Ariba roadmap

Q: Where can I find information on previously released features?

You can access the Release Readiness archive page directly or find it on the Release Readiness page on SAP Ariba Connect.

Q: Who can I contact if I have questions?

If you have questions about the change to the release naming or release readiness in general, you can submit a question on the Release Readiness page on SAP Ariba Connect https://support.ariba.com.

ADDITIONAL INFORMATION

Q: How do I subscribe to receive "Product Release" and "Downtime & Security" announcements?

Log in to SAP Ariba Connect and then:

- Access the User Profile drop down menu in the upper right corner of the page (click on your name)
- Click on Subscriptions
- Click the "Subscribe" radio button for both the Product Release Information and the Downtime/Security Notifications
- Click the "Save Subscription Preferences" button at the bottom of the page

Subscribing to both Product Release Information and the Downtime/Security Notifications will ensure all relevant release communications are received.

Q: What if I do not have access to SAP Ariba Connect; how do I request a login?

Go to the SAP Ariba Connect home page http://support.ariba.com and select the "New User" link. From here you will need to review the "Registration Guidelines" and then complete the registration. If approved, email confirmation is typically received in 2-3 business days.

Q: I do not receive the product release communications; how can I verify it was sent to me?

Verify that both the "Product Release" and the "Downtime & Security" notification options are selected on SAP Ariba Connect (see steps above). If both are selected, check your email client filters to make sure that the announcement did not accidentally get placed in a Junk folder. You may need to check with your IT department to ensure that the SAP Ariba emails are not getting blocked at the server.