

# November 2018 Release Customer Q&A

## GENERAL QUESTIONS

**Q: Can you please explain a bit what Global e-Invoicing means?**

A: SAP Ariba has a number of specific features that exist in order to support country-specific tax invoicing requirements in specific countries. When SAP Ariba mentions Global e-Invoicing, we are discussing the country-specific needs as indicated by the legislatures and regulations of those countries

**Q: Where can we find the documentation related to the features you are covering today?**

A: Visit [support.ariba.com](http://support.ariba.com) and register/login. Click the 'Release Readiness' tile on the resulting screen. On the left side of the resulting page you will see documentation for feature updates provided in this release as well as Release Guides for this release. The Release Guides contain information on each feature in the release by solution area.

**Q: How can we gain access to the recording of this Q&A session?**

A: The full recording file will be made available on Release Readiness tile on [support.ariba.com](http://support.ariba.com). Once on the Release Readiness page, look on the right side of the page for the Feature Question & Answer Webinar. The recording will appear there.

## GENERAL FEATURES

### **MESSAGING IN ARIBA NETWORK AND SAP ARIBA BUYING AND INVOICING (OCTOBER 2018 FEATURE)**

**Q: If we are not ready to leverage the Messaging feature that was introduced last month (October) can we switch off this automatically switched on feature? If so, how?**

A: Yes, messaging may be disabled for the customer by submitting a SR (support request) via the SAP Ariba Customer Support team.

## STRATEGIC PROCUREMENT FEATURES

### **SUPPLIER RISK – RESIDUAL RISK BASED ON SEVERITY AND PROBABILITY**

**Q: Who determines the risk severity? Is there an approval process?**

A: Typically a risk control expert at a company will make the determinations to define the risk severity master data settings. The engagement and issue management process does however have a workflow that allows stakeholders to specify the risk severity as well.

## OPERATIONAL PROCUREMENT FEATURES

### **BUYING AND INVOICING – SHIP NOTICE CUSTOMIZATION**

**Q: Can you explain and provide more details on which are the various sections of the Ship Notice user interface that can be customized?**

A: Account executives will best suited to identify the right resources to address this question for your specific company requirements. Please reach out to your specific account executive for assistance.

### **BUYING AND INVOICING – EDITING AND RESUBMITTING DECLINED SERVICE ENTRY SHEETS (SES)**

**Q: We have disabled SES, so does this have any impact on that with the introduction of this feature?**

A: No, if you are not currently using our SES solution, then the SES external system failure indication will not impact you.

**Q: Is there a plan to support service PO invoices in Brazil?**

A: Brazil is currently considering unifying all services invoices under a single standard, the same way they do for materials/goods. SAP Ariba is observing very closely these changes and will provide feedback once the Brazilian government publishes their new regulations.

**Q: Does the SES feature include rejection of reversals?**

A: Rejection is a different action, taken by the buyer. The feature described here identifies technical failures or ERP “errors” when validating the SES against GL accounts for example.

**Q: Can we now see the technical errors in SAP Ariba from external integration when SES is sent from my buy to SAP?**

A: It was possible to see technical errors in SAP Ariba prior to the introduction of this feature. Now suppliers will see a new status identifying such cases as well which was not available previously.

### **BUYING AND INVOICING – FUZZY SEARCH CAPABILITY**

**Q: With the Fuzzy Search feature do you still have to use the % sign in your searches?**

A: No, the % sign is no longer required.

**Q: Does the Fuzzy Search feature exist in Guided Buying and all searches in Buying and Invoicing?**

A: No, the Fuzzy Search feature is limited to the Quote Automation/Discovery feature area and is not resident yet in the Guided Buying area or other areas of SAP Ariba at this time.

### **BUYING AND INVOICING – DISPLAYING TRANSLATED LABELS OF CUSTOM FIELDS TO BUYER USERS**

**Q: Can we add fields, which are then included as Extrinsic in the cXML to our ERP or third party system? (e.g., we are looking for HTS tariff field)?**

A: Yes, any cXML message can support extrinsics in line with its DTD.

**Q: How do we go about including a new field on the screen for our suppliers so they can include the Harmonized Tariff Schedule on ASN? Is it via customization?**

A: Yes, this is accomplished via ASN customization. Integrated suppliers will also need to be told to send the extrinsic on the document.

### **CATALOG AND SPOT BUY – DISPLAY OF PRICE UNIT QUANTITY OF CATALOG ITEMS IN THE USER INTERFACE**

**Q: Where can I find the Catalog and Spot Buy feature information in the Release Guide?**

A: Information on this specific feature can be seen in the SAP Ariba Applications November 2018 release guide on page 6. The guide may be found on support.ariba.com at this location:  
[https://support.ariba.com/Community/LCfile/en\\_9fe9afcd125f4b5081da487d61076ccd\\_DITARG](https://support.ariba.com/Community/LCfile/en_9fe9afcd125f4b5081da487d61076ccd_DITARG)