

#### SAP Ariba 📈

## Feature at a Glance PDF Invoices

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## Feature at a Glance Introducing: PDF Invoices

#### **Customer challenge**

The current methods of submitting buyer invoices to Ariba Network is either complex or not scalable enough. Customers are spending resources on converting PDF invoices using OCR or similar technologies and often times these invoices does not pass the buyer rules in addition to incremental cost involved with subscribing to conversion services

## Meet that challenge with SAP Ariba

SAP Ariba is introducing an additional channel for suppliers to submit invoices. Take advantage of this feature if your organization is creating and submitting digital/text searchable invoices. Digital PDF invoices can be uploaded or e-mailed to Ariba Network. Ariba Network will in turn convert them to cXml invoices and scrub them through the network invoicing buyer rules.

#### **Experience key benefits**

Ease of implementation

**Geographic relevance** 

Easy integration with very little change management. This offering can get you 100% conversion to Ariba Invoicing standards. Customers do not have to wait for Supplier to integrate with network to reap full benefits of the Ariba Commerce Network. Network invoice rules ensure clean invoices to be submitted to buyer. The solution is compliant with invoice archiving requirements.

PDF invoices feature is free to use for Buyer and Supplier. There is no additional cost for Buyers and Suppliers to use this feature. Full and Light supplier accounts can use PDF Invoices

#### **Prerequisites and Limitations**

Solution is currently live on four languages, German, English, Dutch and French. Suppliers from the following countries can use this feature – Germany, France, United States, United Kingdom, Sweden, Belgium, Netherlands, Italy and Switzerland

#### Solution area

SAP Ariba Buying and Invoicing SAP Ariba Invoice Management Ariba Network

#### Implementation information

This feature is "off" by default. To enable this feature, please submit a Service Request to have this feature turned on for you. All suppliers in the applicable regions will get access to the feature once buyer is activated Low touch / simple

Global

## **Feature at a Glance** Introducing: **PDF Invoices**

#### **High Level Process**



- Suppliers uploads 5–10 example invoices which is a representative sample of Supplier Organization's invoices into Ariba Network
- invoice mapping
- Supplier sets processing preferences on Ariba Network
- Send invoices via e-mail

## Set up and Testing

#### **Enabling PDF Invoice feature**

- □ Enablement is initiated by Supplier; time required 10 mins
- Set-up should be done from Supplier's PROD account, which enables use of PDF Invoice for TEST and PROD account "Electronic Invoice Routing Settings" → "PDF Uploader" tab (4 step process)
- □ Specify the user e-mail who would like to be notified of enablement status
- Upload a representative sample of Invoices (5-10) for creating conversion templates. Template creation and activation takes a maximum of 48 hours
- □ Finalize processing settings after enablement is complete (step 4)

#### **Testing PDF Invoice feature**

- 1. Set-up processing settings for PDF Invoices under Electronic Invoice Routing/ PDF Invoices in test account
- 2. Request a test PO from your customer (optional step)
- 3. E-mail Invoices to Ariba Network adding buyer's ANID in subject line of the e-mail OR upload PDF invoices from supplier portal
- 4. Review conversion results and make adjustments if necessary
- 5. Confirm successful receipt of Invoice

## **Using PDF Invoices in Production**

#### Web Upload of PDF Invoice

- 1. Choose "Upload PDF Invoice" from "CSV/PDF Documents" menu on Supplier Account home page
- 2. Choose <customer> as Customer
- 3. Upload Invoices
- 4. Go to OUTBOX  $\rightarrow$  Converted Documents
- When status is "Converted" go to OUTBOX → Drafts tab to select and review the converted invoice. You can edit data while in drafts tab (4 hour maximum time to convert PDFs)
- 6. Finish review and submit the Invoice. Invoice will move to "Invoices" tab

#### **E-mail PDF Invoices**

- 1. Ensure that the e-mail address from which invoices are sent is updated in step 4 of the enablement process
- 2. Add <u>pdfinvoice-prod@ansmtp.ariba.com</u> as the to e-mail address
- 3. Specify <customer>'s ANID in the subject line (ANXXXXXXXXXXXX)
- 4. Send the e-mail. Repeat steps 4 through 6 to submit Invoice

Please note: Once you are comfortable with the process and no longer needs review, uncheck the option to send converted invoices to drafts folder. Successfully converted invoices will be submitted directly to <customer>



# **Onboarding with PDF Invoices**

### How to know if I have gained access to PDF Invoices?

#### Connect to your **Production account**.

If you have access to the *PDF Invoices* solution, you will see on your home screen « **CSV/PDF Documents** »

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Orders, Invoices and Payments			

### How to onboard with *PDF Invoices*?

Onboarding happens <u>once</u> from your Production account. You cannot onboard from your test account.

To onboard, follow the steps:

- 1. Connect to your Production account.
- From your Home screen, click on « CSV/PDF Documents », then « Upload PDF Invoice »
- 3. You will be redirected to the onboarding screens\*

\* Caution! If your onboarding has already been successfully completed, this action will take you to a screen where you can upload PDF invoices to Production. Make sure you have tested before.



Step 1: Read through the process flows and understand *PDF Invoices* solution.

- A. Click on the boxes for more detailed information.
- B. Check the « Enable PDF Invoices » box and confirm.
- C. Hit « Next ».



Step 2: Set-up onboarding status change notification.

Here you define the e-mail address to which a notification will be sent after the onboarding has been done.

The notification will either advise that the onboarding was successful or that there was a problem. If there was a problem, you will have 2 more onboarding attempts.

A. Check the box

- B. Define e-mail
- C. Hit « Next ».

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**Step 3**: Upload 5 to 10 examples of PDF invoices representative of your invoicing practice with the customer.

A. Prepare example PDF invoices. Hit « Browse » and select the files from your computer. Hit « Add files »

B. Hit « Submit »

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#### Step 3:

C. Once you have sent the example PDF invoices, the system displays « Onboarding in progress ».

In 48 hours, you will receive the onboarding status change notification.

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Close

**Step 3**: If you see the following messsage on step 3 in your Production account, it means that you have successfully onboarded. You can now run tests with your test account.

D. Hit « Next » to finalize the settings of your Production account.

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General Tax Invoicing and Archiving	PDF Invoices				
<ol> <li>Start feature activation</li> <li>Set up status change notification</li> </ol>	Onboarding Status				
3. Upload sample documents	Your PDF invoices onboarding was successfully completed. You are ready to submit PDF invoices.				
4. Finalize feature settings	For pre-production tests, switch to test ID.				
	To download your latest submitted sample PDF invoices click on the following link: Download sample PDF invoices           Previous         Next				
					Close

Step 4: Finalize settings of the Production account.

- A. Request a draft invoice to be created out of your PDF before submission to review the extraction results (recommended).
- B. Enter the e-mail address of your organization if you want to send PDF invoices via e-mail to Ariba Network.
- C. Activate the 2 notifications and put the e-mail address to which they must be sent.
  - For Light Account, these notifications will always be sent, using the user's main account e-mail address if they are not set-up here.

D. Hit « Save ».

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# **Testing PDF Invoices**

#### Can I run tests with my test account?

#### Switch to your **Test account**.



#### Can I run tests with my test account?

In your **Test account**, if you have successfully onboarded following the process in the previous section, you will see on your home screen « **CSV/PDF Documents** ».

It means you can test PDF Invoices.

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## How do I start testing?

Make sure you complete the PDF Invoices settings in your Test account.

- A. Go to « Electronic Invoice routing »
- B. Click on « PDF Invoices ».

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## How do I start testing?

You will only be able to see **step 4** there. Do the same set-up as on slide 16:

A. Request a draft invoice to be created out of your PDF before submission to review the extraction results (recommended).

B. Enter the e-mail address of your organization if you want to send PDF invoices via e-mail to Ariba Network..

C. Activate the 2 notifications and put the e-mail address to which they must be sent.

D. Hit « Save » and close the page.

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#### How to send a PDF invoice in test?

In your **Test account**, click on **« CSV/PDF Documents »**, then hit **« Upload PDF Invoice »**.

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#### How to send a PDF invoice in test?

A. Select the customer you want to invoice.

B. Select the PDF invoice you want to send from your computer. Hit « Browse » and choose the file.

C. Upload the file.

D. After the file is uploaded, click on the link suggesting to redirect you to the page « PDF Converisons ». This is where you can track the status of your document.

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		Customer: selbuy180528123002717		
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ע	The selected file was successfully up	loaded. If you want to be redirected to the PDF Conversions page, click on the following link: PDF Conversions		

#### How to track the status of my PDF invoice?

In your Test account, go to « OUTBOX », then hit « PDF Conversions ».

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Once your invoice has been converted, go to « OUTBOX » > > « Drafts » or click on the « Reference » corresponding to your invoice on the « PDF Conversions » screen above. Review the extraction results, make any corrections if needed and submit the invoice.



## Sending PDF Invoice via email

#### Supplier registers From e-mail address online

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## Supplier sends a PDF invoice via e-mail



#### **Notifications**

Suppliers only receive a notification if there was a problem with processing the PDF. If the processing of the PDF document happened successfully, suppliers receive:

- A notification for draft creation (if set-up) or
- A notification that the invoice was successfully submitted (if set-up).



## **Using PDF Invoices from Light Account**

## **Receiving an Interactive E-mail order**



This button is available on the Interactive E-mail order only if the supplier has successfully onboarded with PDF Invoices.

File Message PDF-XChange V6 Q Tell me what	you want to do										
Junk - Delete Archive Reply Reply Forward All	□ Team Email ✓ Done	<ul> <li>▼</li> </ul>	Move	Mark	Categorize	Follow Up •	Translate	♀ Find Related ▼ ♀ Select ▼	<b>Q</b> Zoom		
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**1** If there are problems with how this message is displayed, click here to view it in a web browser.







The linked image cannot be displayed. The file may have been moved, renamed, or deleted. Verify that the link points to the correct file and location

Dear selsup180711105150hsl,

Your PDF document was successfully converted and a draft invoice was created on Ariba Network for your review.

#### Important:

Remember to follow your country's electronic invoice (e-invoice) management regulations, such as those formulated for archiving tax invoices.

Where can I get more information about Ariba Network? To access product documentation and tutorials, go to Ariba Network Exchange User Community

Sincerely, The Ariba Network Team http://www.ariba.com



Ariba Networ	k	AW Options Full Page Refresh: DirectAction (OK)	Learn More	Company Settings <del>v</del>	jU-kdoYfgIF5b45b773	Help <del>▼</del>
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destination country is:France.		transaction qualifies as Domestic Trade. The document's originating country is:France. The document's you will also be able to archive old invoices once you subscribe to the archiving service.
Invoice Number : Invoice Date : Original Purchase Order :	Tuesday 27 Feb 2018 12:00 PM GMT+01:00	Subtotal         67.10 EUR           Total Tax         13.15 EUR           Total Shipping         0.00 EUR           Total Gross Amount :         80.25 EUR           Total Net Amount :         80.25 EUR           Amount Due :         80.25 EUR
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(1) If there are problems with how this message is displayed, click here to view it in a web browser.

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Image cannot be displayed. The file may have been moved, renamed, or deleted. Verify that the link points to the correct file and location.
Dear selsup180711105150hsl,
You have successfully submitted Invoice PdfDemo7 for 80.25 EUR to <b>selbuy180711105150WjH</b> through the Ariba Network.
A PDF copy of the invoice and the invoice data in cXML format are attached to this emai Please retain these files to support your local business records storage and archiving requirements.
<b>Important:</b> Remember to follow your country's electronic invoice (e-invoice) management regulations, such a those formulated for archiving tax invoices.
Where can I get more information about Ariba Network? To access product documentation and tutorials, go to Ariba Network Exchange User Community

Purchase Order by Volume

Purchase Order by Amount

Outstanding Invoices





# FAQ

1	What should I test?	Test all scenarios such as PO and non-PO invoices. Have your customer sent you a test PO for testing purposes. If you test credit notes, they must refer to a previous invoice sent to Ariba.
2	What happens if my invoice template change?	If our invoice template changes, you can contact Ariba support and initiate a request to adjust for template changes
3	Does converted invoices have special rules?	No. All buyer network rules will be applied on invoices generated from PDF
4	Does this support any other document type?	No. Only invoices are supported in this service
5	Is there a fee to use PDF Invoices	No. PDF Invoice feature is free for buyers and suppliers
6	Can buyer/customer modify converted PDF invoice	No. Only suppliers can edit and modify converted invoices
7	Do I need to enroll from test account and production account?	No. Enablement is required only from production account. Once enabled, switch to test account for validation prior to submitting production invoices