



Feature at a Glance Broadcast messages to all suppliers

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Feature at a Glance

Introducing: Broadcast messages to all Suppliers

Customer challenge

Customers need to send mass communication / broadcasts to their suppliers to inform about pending events, closures and other pertinent information that impacts the suppliers interaction with the customer or is important to know.

Meet that challenge with SAP Ariba

- With the broadcast messages to all suppliers feature, buyers can use cXML to send a single notification to all their suppliers using a status update request.
- Status code 211 is added for the Status element of a Status Update Request document, to send a broadcast message to all suppliers.

Experience key benefits

Customers can easily reach their supply base, broadcasting important and relevant information efficiently rather than to have to manage individual communication.

Solution area

SAP Ariba Supply Chain Collaboration SAP Ariba Commerce Automation

Implementation information

- · Feature is ON by default for customers.
- Suppliers must check Status Update Request in Company Settings Notifications and enter an email address to receive broadcast messages from the buyer.

Prerequisites and Limitations

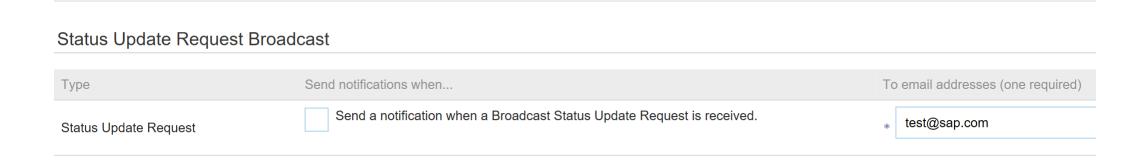
The feature is initially available for integrated suppliers and cannot be sent or accessed from the Ariba Network user interface.

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The feature adds a Status Update Request Broadcast section with Status Update Request email Notification type to the company settings → Notifications Page



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Enablement:

A new feature toggle SCC_SUR_BROADCAST_TO_SUPPLIERS is created and feature would be available to all customers upon GA

Feature Details:

- Allow the broadcast of messages via email notification from the buyer to all or select suppliers as generated by a buyer's backend system
- Ariba network will differentiate the Application Advice (EDI 824) sent via Status Update Request message type (SUR) from the Broadcast Message (EDI 864)
- Ariba Network shall allow a supplier administrator to decide whether the supplier will receive the broadcast message via email
- Provide an email template to be sent to the supplier in the case of a broadcast message
- The feature initially would be only available for integrated suppliers and cannot be accessed or sent from user interface

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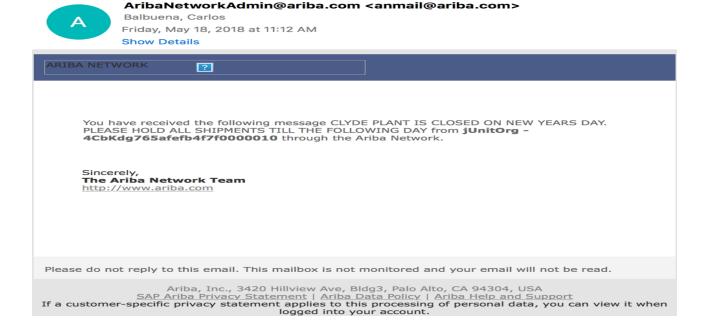
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1. Sample cXML for Broadcast message



2. Email template:



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