



SAP Ariba 

# Feature at a Glance

## Broadcast messages to all suppliers

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CONFIDENTIAL

 **Run Simple**

# Feature at a Glance

## Introducing: Broadcast messages to all Suppliers



### Customer challenge

Customers need to send mass communication / broadcasts to their suppliers to inform about pending events, closures and other pertinent information that impacts the suppliers interaction with the customer or is important to know.

### Meet that challenge with SAP Ariba

- With the broadcast messages to all suppliers feature, buyers can use cXML to send a single notification to all their suppliers using a status update request.
- Status code 211 is added for the Status element of a Status Update Request document, to send a broadcast message to all suppliers.

Ease of implementation  
Geographic relevance

 Low touch / simple  
 Global

### Experience key benefits

Customers can easily reach their supply base, broadcasting important and relevant information efficiently rather than to have to manage individual communication.

### Solution area

SAP Ariba Supply Chain Collaboration  
SAP Ariba Commerce Automation

### Implementation information

- Feature is ON by default for customers.
- Suppliers must check Status Update Request in Company Settings Notifications and enter an email address to receive broadcast messages from the buyer.

### Prerequisites and Limitations

The feature is initially available for integrated suppliers and cannot be sent or accessed from the Ariba Network user interface.

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The feature adds a Status Update Request Broadcast section with Status Update Request email Notification type to the company settings → Notifications Page

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#### Status Update Request Broadcast

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Type	Send notifications when...	To email addresses (one required)
Status Update Request	<input type="checkbox"/> Send a notification when a Broadcast Status Update Request is received.	* test@sap.com

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#### **Enablement:**

A new feature toggle SCC\_SUR\_BROADCAST\_TO\_SUPPLIERS is created and feature would be available to all customers upon GA

#### **Feature Details:**

- Allow the broadcast of messages via email notification from the buyer to all or select suppliers as generated by a buyer's backend system
- Ariba network will differentiate the Application Advice (EDI 824) sent via Status Update Request message type (SUR) from the Broadcast Message (EDI 864)
- Ariba Network shall allow a supplier administrator to decide whether the supplier will receive the broadcast message via email
- Provide an email template to be sent to the supplier in the case of a broadcast message
- The feature initially would be only available for integrated suppliers and cannot be accessed or sent from user interface

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### Introducing: **Broadcast messages to all suppliers**


#### 1. Sample cXML for Broadcast message



SUR\_BroadCast.xml

#### 2. Email template:

 **AribaNetworkAdmin@ariba.com** <anmail@ariba.com>  
Balbuena, Carlos  
Friday, May 18, 2018 at 11:12 AM  
[Show Details](#)

**ARIBA NETWORK** 

You have received the following message **CLYDE PLANT IS CLOSED ON NEW YEARS DAY. PLEASE HOLD ALL SHIPMENTS TILL THE FOLLOWING DAY** from **jUnitOrg - 4CbKdg765afefb4f7f0000010** through the Ariba Network.

Sincerely,  
**The Ariba Network Team**  
<http://www.ariba.com>

Please do not reply to this email. This mailbox is not monitored and your email will not be read.

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