

SAP Ariba

Feature at a Glance

Standardized display of rejection reasons for invoices and service entry sheets

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Feature at a Glance

Introducing: Standardized display of rejection reasons for invoices and service entry sheets

Customer challenge

The display of rejection messages and information is not consistent between Invoice and Service Entry documents. This causes some confusion and additional steps for suppliers to find this information.

Meet that challenge with SAP Ariba

The rejection information and messages are now standardized between Invoices and Service Entry Sheets. The supplier can find the rejection reason in the Detail and History tabs for both documents, with similar formatting and wording.

Experience key benefits

Display rejection reasons in a standardized format will facilitate quick access to information.

Solution area

Operational Procurement / Ariba Network / Supplier

Implementation information

Prerequisites and Limitations

This feature is "on" by default. No action is required NONE to utilize this feature