

April 2018 Release Customer Q&A

GENERAL QUESTIONS

Q: Are these release features getting implemented at the same time in the Test and Production environments?

A: These features will be available in your Test and Production environments at the same time.

Q: Can we test these release features prior to the GA date?

A: The features will not be available prior to their release on 13 April. All Optional features can be tested in your test site after 13 April and enabled at your own planned timing.

Q: Can you call out the solution that a feature applies to as you go through the slides? It would be good to see the solution names linked to each feature in the future.

A: The features are grouped by functional area and within each functional area the product the feature applies to has been noted. A review of the functional area/product feature architecture will be planned as part of March's customer release Q&A materials and session.

Q: Where can we find the documentation related to the features you are covering today?

A: Visit support.ariba.com and register/login. Click the 'Release Readiness' tile on the resulting screen. On the left side of the resulting page you will see documentation for feature updates provided in this release and on the right side of the screen part way down you will see the Release Guides for this release. The Release Guides contain information on each feature in the release by solution area.

Q: Could you please provide a link to the Test site?

A: Depending on your implementation your link may vary from those available to SAP Ariba. Please contact your internal support organization for a link to your Test environment.

Q: Where can I find information related to SAP Ariba roadmaps for products/solutions?

A: SAP Ariba publishes product/solution roadmaps on a quarterly basis on SAP.com. The direct URL to that site is <https://www.sap.com/products/roadmaps.html> and

once on that page, in the embedded Search window request "Ariba" to gain direct access to SAP Ariba roadmap information. In addition, there is a link to SAP Ariba Solutions Roadmaps on the Release Readiness tile on support.ariba.com near the the bottom right corner of the page. You may be prompted to register for access to this information.

Q: How can we gain access to the recording of this Q&A session?

A: The full recording file will be made available on Release Readiness tile on support.ariba.com. Once on the Release Readiness page, look on the right side of the page for the Feature Question & Answer Webinar. The recording will appear there.

Q: Will all Designated Support Contacts at the customers receive a summary of this meeting?

A: The appropriate location to learn more about the release as well as the content/response for this meeting is to visit the Release Readiness tile on support.ariba.com. All release related materials are posted on that site every month.

Q: For SAP Ariba FPC (parent and multiple child realms) can we control the enablement of some features via a specific child realm and not all child realms connected to a single parent realm?

A: Please connect with your SAP Ariba Customer Engagement Executive (CEE) to discuss this scenario. They will take into consideration specifics related to your configuration/use.

STRATEGIC PROCUREMENT FEATURES

SOURCING AND CONTRACTS – AWARD APPROVAL AT LINE ITEM LEVEL

Q: Does award approval at line item level include line item price?

A: Yes.

SOURCING AND CONTRACTS - USE CONTRACTS CURRENCY IN SAVINGS TRACKER

Q: Will this change the way currency is calculated and will it impact custom fields?

A: No to both questions. This feature uses the contract currency in the savings tracker instead of the realm-level currency as it did previously.

SOURCING AND CONTRACTS – GENERAL

Q: Can a buyer create a basket lot after a bid is received and the bid closing date has passed?

A: Yes, if a user edits the event and then reopens it.

SUPPLIER MANAGEMENT – ENHANCED SUPPLIER SELF-REGISTRATION; DEDICATED REGISTRATION TEMPLATE

Q: Is there any provision to extract supplier information from external systems as part of the enhanced supplier registration? As an example, the supplier information related to their certifications from another cloud marketplace.

A: The enhancement delivered with this release is for supplier self-registration where a supplier clicks a link on a buying organization website instead of receiving an invitation from a (category) buyer. There is some investigation going in to possible future integration enhancements as part of the registration workflow to integrate with an external system for 1) external approvals 2) validation/correction of supplier provided data and 3) enrich supplier provided data. A planned enhancement is to deliver external approval from 3rd party systems which would call an API to check if a certificate is available and if so, return an approval.

OPERATIONAL PROCUREMENT FEATURES

PROCUREMENT AND INVOICING – INTEGRATING THIRD PARTY TAX SOLUTION PROVIDERS

Q: We use VERTEX as a 3rd party solution for our SAP systems. Is this solution similar to VERTEX?

A: Yes, VERTEX is a similar solution to the Thomson Reuters OneSource Tax Determination solution. This feature opens the existing Tax API for non-SAP systems as well.

Q: We have implemented Thomson Reuters OneSource integration with SAP Ariba where the tax registration file .csv is not automatically updating during supplier creation from SAP ECC to SAP Ariba via master data programming. Are there any changes to this solution as part of this feature update?

A: This feature introduces the Tax API for non-SAP ERP customers which does not use the tax registration file. No changes to the existing .csv file have been provided.

Q: Does the OneSource solution support globally (for all countries)? Example – India has GST (goods and services tax), the US has VERTEX and Europe has one as well.

A: Please visit the Thomson Reuters website for their global coverage footprint. This specific feature opens the Tax API from SAP Ariba to non-SAP ERP customers. The “global” nature of this capability is dependent on the features of the third party tax solution provider that is being connected with the Tax API.

Q: Do the third party tax solution providers include Thomson Reuters?

A: The third party tax solutions include Thomson Reuters OneSource. A separate subscription for OneSource is required to use that third party tax solution.

Q: Can you provide a list of compatible third party tax solution providers?

A: Today we support Thomson Reuters OneSource. We are looking to expand support with VERTEX in the future as well.

Q: We do ITK loads today and would like to switch to this API, can we speak with someone about making this change?

A: Please reach out to your Customer Engagement Executive (CEE) who can coordinate discussions on this topic area.

**PROCUREMENT AND INVOICING – INTEGRATING
THIRD PARTY TAX SOLUTION PROVIDERS
(CONT'D)**

Q: Does this solution integrate with the invoice creation process from Ariba Network?

A: With this API we address tax integration as required for Ariba Buying, Ariba Buying and Invoicing as well as Invoice Management. Today this API is not engaged with Ariba Network invoice creation/entry.

**CORE PROCUREMENT – ADVANCED LOOKUP
TABLE AND DEFAULTING ENHANCEMENTS**

Q: On the “Extended Commodity Export Map Entry (CEME) lookup based on custom configuration, does it mean the out of the box (OOTB) and custom field additions can be added to the CEME import file? If yes, how many fields can be supported?

A: Custom fields can be included in the field map. A separate file enables you to define this and the field path (given that you know the custom field name “cus...”). There is no limit to the number of fields. These capabilities are OOTB.

**INVOICING – RESEND FAILED PAYMENTS
MANUALLY AND AUTOMATICALLY**

Q: Can the interval time be configured for automatically re-sending payments?

A: Yes, the interval time is configurable.