



Feature at a glance Visibility of correct customer and delivery address in receipts

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Low-touch/simple

Geographic relevance



Global

Feature at a Glance

Introducing: Visibility of correct customer and delivery address in receipts

Customer challenge

The sender address ("From") for receipts documents displayed on the suppliers' UI is being extracted from the buyer's company profile on the Ariba Network. This information can be inaccurate if the buyer has more than one location associated to the same Network account.

Additionally, the supplier is unable to view the item delivery address on the Receipt UI.

Meet that challenge with SAP Ariba

The logic for the From address has been changed to more accurately reflect the actual address where goods have been received by the buyer. The From section is now populated with the Sold To address, if available, or the Bill To address from the order.

The Receipt page also now includes a Delivery Address field, which shows the delivery address for each line item, if it is present in the cXML

Experience key benefits

Suppliers have better visibility and accuracy of the customer address and delivery location of the Receipts they receive via the Ariba Network.

Solution area

Operational Procurement / Network Transactions

Implementation information

On by default for all customers. No action required.

Prerequisites and Limitations

None

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