



SAP Ariba 

# Feature at a glance

## Supplier risk adverse media feedback

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 **Run Simple**

# Feature at a Glance

## Introducing: Supplier risk adverse media feedback

### Customer challenge

Previously customers have not been able to submit feedback related to adverse media risk incidents from within the user interface. Customers submitted feedback manually with no influence to the current risk score or supplier profile



### Meet that challenge with **SAP Ariba**



Ability for a user to submit feedback from either the supplier alert screen or from the risk incident tab within the supplier profile. All feedback is collected and displayed in the new Adverse media feedback center. In addition, a user with Supplier Risk Manager permissions is permitted to review the feedback submitted for their realm and inactivate risk incidents. Inactivating risk incidents removes them from consideration in the scoring model, risk incident tab and from the contributing factors in the risk score tab of the supplier profile. These changes only affect the realm from with they are made.

### Experience key benefits

Inactivating risk incidents removes them from consideration in the scoring model, risk incident tab and from the contributing factors in the risk score tab of the supplier profile. This process will have real time affect on supplier Profiles.

### Solution area

SAP Ariba Supplier Risk

### Enablement information

This feature is “on” by default for customers of **Supplier Risk**. No action is required to utilize this feature.

### Value measure

 Medium

### Ease of implementation

 simple

### Region availability

 global

# Feature at a Glance

## Introducing: Supplier risk adverse media feedback

### Detailed feature information

This feature adds the ability for a user to enter and report feedback for specific adverse media risk incidents. This feedback is then submitted to the associated content provider(s) to influence how they capture/classify their risk events. Risk Incidents that are reported for feedback are marked with a green check mark, visible to users in your realm. All feedback submitted is displayed in the new Adverse media feedback center.

A user with **Supplier Risk Manager** role can inactivate risk incidents that have been submitted for feedback. Inactivating risk incidents removes them from consideration in the scoring model, risk incident tab and from the contributing factors in the risk score tab of the supplier profile.

For example, if the **Supplier Risk Manager** user inactivates a risk incident, that specific incident is removed in real time from the supplier's risk calculation.

The screenshot displays the 'Supplier risk administration' interface. On the left is a navigation menu with options like 'Reports', 'Configure risk score', 'Import data', 'Configure alerts', 'Customer supplier alerts', 'Content and service providers', and 'Adverse media feedback center'. The main area shows a table of risk incidents. A modal dialog box titled 'Confirm update' is open, asking 'Do you want to inactivate selected article(s), which will affect risk score?' with 'Cancel' and 'Confirm' buttons. The table columns include 'Expand', 'Company name', 'Article title', 'Article url', 'Inactivated', 'Inactivated date', and 'Inactivated by'. The table contains several rows of data, including incidents for companies like Hitachi Data Systems A/S, MICROSOFT PTY LTD, SmartKappa Gamma A/S, ROUSH USA, INC., ROUSH USA, INC., and SINGAPORE TELECOMMUNICATIONS LIMITED.

Expand	Company name	Article title	Article url	Inactivated	Inactivated date	Inactivated by				
<input type="checkbox"/>	Hitachi Data Systems A/S	Feb 2, 2018	http://www.breitbart.com/2018/02/tech-venture-appoints-ai-investor-venture-capitalist-to-lead-ai-hq/							
<input checked="" type="checkbox"/>	MICROSOFT PTY LTD	Mar 17, 2018	http://www.watch-latest-news.com/microsoft-hb-back-over-claims-4-graves-sexual-harassment							
Reported by: sharda										
Reported at: Mar 28, 2018										
Reason code: Inacted URL, inacted company										
<input type="checkbox"/>	MICROSOFT PTY LTD	Mar 17, 2018	Regulatory compliance issue	Regulatory compliance issues	law360.com	English	https://www.law360.com/technology/articles/1022200?utm_source=rosaltp_mediaresearch_campaign=feed&utm_medium=feed&utm_campaign=Feed%3A+the_watch%3A+NewsAfrica.com%3A29	✓	Mar 21, 2018	sharda
<input type="checkbox"/>	SmartKappa Gamma A/S	Mar 28, 2018	Ownership change	Acquisitions & Takeovers	bloomberg.com	English	https://www.bloomberg.com/business/2018/03/28/multi-kappa-rejects-bid-offer-100-million-paper			
<input type="checkbox"/>	MICROSOFT PTY LTD	Mar 17, 2018	Regulatory compliance issue	Regulatory compliance issues	watch-latest-news.com	English	http://www.watch-latest-news.com/microsoft-hb-back-over-claims-4-graves-sexual-harassment	✓	Mar 21, 2018	sharda
<input type="checkbox"/>	ROUSH USA, INC.	Mar 7, 2018	Downsizing	Downsizing	reuters.com	English	https://www.reuters.com/article/rosh-by-rff/update-1-japan-rosh-to-cut-400-jobs-at-home-source-reuters-idUSK12P5447	✓	Mar 14, 2018	sharda
<input type="checkbox"/>	ROUSH USA, INC.	Mar 21, 2018	Business expansion	Business expansion	lecard.com	English	http://www.lecard.com/news-1648862.html	✓	Mar 22, 2018	sharda
<input type="checkbox"/>	Hitachi Data Systems A/S	Feb 1, 2018	Senior management change	Senior management change	top-con.com	English	http://news-top-con.com/node/627963			
<input type="checkbox"/>	Honeywell International Inc	Mar 6, 2018	Contract	Corporate Partnership	stratling.net	English	http://stratling.net/index.php?name=news&file=content&id=19137&utm_source=feedburn&utm_medium=feed&utm_campaign=Feed%3A+Stratling%3A+TheStratling.net%3A+News%3A29			
<input type="checkbox"/>	SINGAPORE TELECOMMUNICATIONS LIMITED	Feb 13, 2018	Contract	Corporate Partnership	rcvireless.com	English	https://www.rcvireless.com/2018/02/13/globe-aircom-spac-operators-5g-5g3	✓	Mar 13, 2018	pt_BR110517b