



SAP Ariba 

Feature at a glance

Supplier risk adverse media feedback

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 **Run Simple**

Feature at a Glance

Introducing: Supplier risk adverse media feedback

Customer challenge

Previously customers have not been able to submit feedback related to adverse media risk incidents from within the user interface. Customers submitted feedback manually with no influence to the current risk score or supplier profile



Meet that challenge with **SAP Ariba**



Ability for a user to submit feedback from either the supplier alert screen or from the risk incident tab within the supplier profile. All feedback is collected and displayed in the new Adverse media feedback center. In addition, a user with Supplier Risk Manager permissions is permitted to review the feedback submitted for their realm and inactivate risk incidents. Inactivating risk incidents removes them from consideration in the scoring model, risk incident tab and from the contributing factors in the risk score tab of the supplier profile. These changes only affect the realm from with they are made.

Experience key benefits

Inactivating risk incidents removes them from consideration in the scoring model, risk incident tab and from the contributing factors in the risk score tab of the supplier profile. This process will have real time affect on supplier Profiles.

Solution area

SAP Ariba Supplier Risk

Enablement information

This feature is “on” by default for customers of **Supplier Risk**. No action is required to utilize this feature.

Value measure

 Medium

Ease of implementation

 simple

Region availability

 global

Feature at a Glance

Introducing: Supplier risk adverse media feedback

Detailed feature information

This feature adds the ability for a user to enter and report feedback for specific adverse media risk incidents. This feedback is then submitted to the associated content provider(s) to influence how they capture/classify their risk events. Risk Incidents that are reported for feedback are marked with a green check mark, visible to users in your realm. All feedback submitted is displayed in the new Adverse media feedback center.

A user with **Supplier Risk Manager** role can inactivate risk incidents that have been submitted for feedback. Inactivating risk incidents removes them from consideration in the scoring model, risk incident tab and from the contributing factors in the risk score tab of the supplier profile.

For example, if the **Supplier Risk Manager** user inactivates a risk incident, that specific incident is removed in real time from the supplier's risk calculation.

The screenshot displays the 'Supplier risk administration' interface. On the left is a navigation menu with options like 'Reports', 'Configure risk score', 'Import data', 'Configure alerts', 'Customer supplier alerts', 'Content and service providers', and 'Adverse media feedback center'. The main area shows a table of risk incidents with columns for 'Expand', 'Company name', 'Article date', 'Article url', 'Inactivated', 'Inactivated date', and 'Inactivated by'. A 'Confirm update' dialog box is open, asking 'Do you want to inactivate selected article(s), which will affect risk score?' with 'Cancel' and 'Confirm' buttons. Below the table are 'Inactivate' and 'Activate' buttons, and a pagination control showing 'First', 'Last', and 'Viewing 15'.

Expand	Company name	Article date	Article url	Inactivated	Inactivated date	Inactivated by
<input type="checkbox"/>	Hitech Data Systems A/S	Feb 2, 2018	http://www.breitbart.com/2018/02/hitech-ventures-appoints-dimwale-anoosukare-regional-md-to-lead-africa/?utm_source=breitbart&utm_medium=breitbart_campaign=Feed%3A+the-world%3A%3D%3A+breitbart.com%3D%3A			
<input checked="" type="checkbox"/>	MICROSOFT PTY LTD	Mar 17, 2018	http://www.watch-latest-news.com/microsoft-hits-back-over-claims-8-graves-sexual-harassment			
	Reported by	Reported at	Reason code			
	sharada	Mar 28, 2018	Incorrect URL, incorrect company			
<input type="checkbox"/>	MICROSOFT PTY LTD	Mar 17, 2018	Regulatory compliance issue	Regulatory compliance issues	law360.com	English
<input type="checkbox"/>	Smart Kappa Gammatt A/S	Mar 28, 2018	Ownership change	Acquisitions & Takeovers	bloomberg.com	English
<input type="checkbox"/>	MICROSOFT PTY LTD	Mar 17, 2018	Regulatory compliance issue	Regulatory compliance issues	watch-latest-news.com	English
<input type="checkbox"/>	Rohi Usa, Inc.	Mar 7, 2018	Downsizing	Downsizing	reuters.com	English
<input type="checkbox"/>	Rohi Usa, Inc.	Mar 21, 2018	Business expansion	Business expansion	leicard.com	English
<input type="checkbox"/>	Hitech Data Systems A/S	Feb 1, 2018	Senior management change	Senior management change	top-con.com	English
<input type="checkbox"/>	Honeywell International Inc	Mar 6, 2018	Contract	Corporate Partnership	stratling.net	English
<input type="checkbox"/>	SINGAPORE TELECOMMUNICATIONS LIMITED	Feb 13, 2018	Contract	Corporate Partnership	rcvireless.com	English