SAP Ariba

Feature at a glance
Disable email notifications to large groups

Johan Holm, SAP Ariba
Target GA March 2018

SAP **Run Simple**

Feature at a Glance
Introducing: **Disable email notifications to large groups**

Customer challenge

Some email notifications are sent to users who belongs to a certain Group. Depending on configuration, this would lead to unwanted email notifications being sent to a user group with very large number of members.

Meet that challenge with **SAP** Ariba

This feature enables a way to limit email notifications to be sent to large groups being assigned to a Task. It does not apply to groups assigned to Task Approval (As approver or observer).

Experience key benefits

With this feature, Customers have option to suppress e-mail notifications to large groups.

Solution area
SAP Ariba Strategic Solutions

Enablement information

Please contact support to set the parameter Application.ACM.TaskEmailGroupLimit to the number of users in a group for which emails should be suppressed.

Value measure		High
Ease of implementation		Low touch
Geographic relevance		Global

Feature description

Some email notifications are sent to users who belongs to a certain Group. Depending on configuration, this would lead to unwanted email notifications being sent to a user group with very large number of members.

This feature enables a way to limit email notifications to be sent to large groups.

A new parameter, "Application.ACM.TaskEmailGroupLimit", will control whether or not we will send to a group based on a number of users limit. This feature and parameter only applies to task-related notification emails, where the group is assigned to a task, and does *not* affect emails being sent to groups as part of a task *approval* workflow (as observer or approver of an approval task).

Examples

Below examples provides an overview of setting the value of TaskEmailGroupLimit to 500;

a) If there are 1000 individual people added as an *observer* or *approver* of a document, they would get an email notification as this feature *only* applies to *Task* related group notications.

b) If there is 1 group with 1000 people in it, and the group is assigned a To Do Task, they would <u>not</u> get a notification.

c) If there are 2 groups assigned to the Task, with 400 unique users in each, all 800 users would get the notification.

d) If there is 1 group with 1000 people in it and 1 group with 400 people in it, the group with 400 people would get the notification.