**SAP Ariba** /\\/\\

# Feature at a glance
## Restrict partial credits for invoices

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**SAP** **Run Simple**

# Feature at a Glance
## Introducing: **Restrict partial credits for invoices**

## Customer challenge

Suppliers can create partial or fully line-item credit memos in Ariba Network. However, to avoid reconciliation issues, sometimes there are agreements between the trading partners where partial credit memos are not allowed, only "cancel" invoices through a credit memo for the full amount on the invoice.

## Meet that challenge with **SAP** Ariba

A new rule has been added to restrict suppliers to send only fully Line Item Credit Memo.

## Experience key benefits

Reconciliation issues can be avoided in the buyer's ERP.

## Solution area

Operational Procurement / Network Transactions

## Enablement information

A member of the buyer's Customer Administrator group can enable this business rule.
This is an optional feature.

| Value measure | | low |
|---|---|---|
| Ease of implementation | | simple |
| Regional limitations | | country specific |

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## Buyer Portal – Set up the rules

Allow suppliers to send line-item credit memo. ⓘ

    ✔ Quantity Adjustment ⓘ

    ☐ Price Adjustment ⓘ

Allow suppliers to send line-item debit memo. ⓘ

    ☐ Price Adjustment ⓘ

Require suppliers to credit the full invoice amount on line-item credit memos. ⓘ

    ✔

> When this rule is checked, suppliers can create line-item credit memos only for the full amount due from the invoice. They cannot submit line-item credit memos for partial credit. Note: This rule affects online suppliers only. It does not affect integrated suppliers who send invoices to Ariba.

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**Supplier Portal – Create "Line-Item Credit Memo"**

Invoices

▶ Search Filters

Invoices (1)

| ↑ | | Invoice # | Customer | Reference |
|---|---|---|---|---|
| ⦿ | 🖅 | INV-A-006 | Buyer | A-006 |

↳ [ Create Line-Item Credit Memo ]   [ Create Line ]

Users continue using the same option "Create Line-Item Credit Memo"

Invoice: INV-A-006

[ **Create Line-Item Credit Memo** ]   [ Copy This Invoice ]   Cancel   Print   Download PDF   Export cXML

Detail   Scheduled Payments   History

Standard Invoice

**Status**
Invoice: Sent
Routing: Sent
Invoice Number : INV-A-006