













Using This Guide

The purpose of this guide is to help suppliers understand them business processes required by SOUTH32.

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This button will take you to the next step

This button will take you to the next step

This button will take you to the next step

The HOME button will return you to the table of contents

Using the bookmark panel to the left

If you need additional help, you will find a help button at the bottom of each page that will assist you in finding the appropriate support contact.

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Introduction

The purpose of this document is to provide the information suppliers need to effectively transact with South32 via the Ariba Network. This document provides step by step instructions, procedures and hints to facilitate a smooth flow of procurement between South32 and supplier.



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- <u>Invoice</u>
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 - Line Level
- Invoice Status
- Credit Memo
- Remittance
- Creating Reports
- Support

Resources Available:

- Administration Guide
- General Functionality Guide
- Search Filter Guide
- Quick Start Guide
- Quote Automation Guide
- Quick Reference Guide
- Invoice Guide
- > Service Order Guide







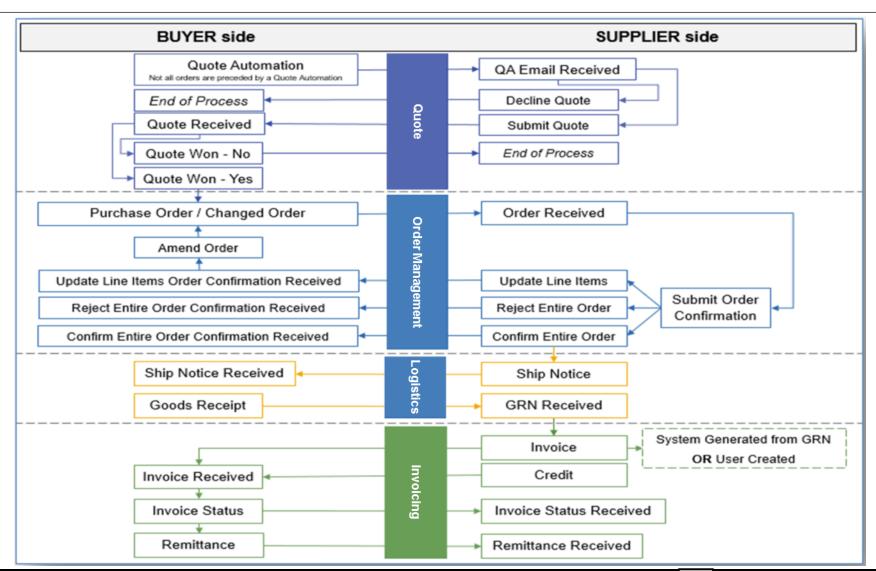


Process Workflow

Quote – Covered in the Quote Automation Guide

Order Management and Logistics – Covered in the Material Order Guide

Invoicing– Covered in the Material Invoice Guide





South32 Material Order Scenario

A material order is placed on the Ariba network for the supply of FRAME, HACKSAW, JUNIOR, 150MM LG, WIRE, CR with BERYLLIUM CONSTRUCTION AND MINING for delivery to Middelburg Colliery.

The Supplier is

Supplier Number:

Supplier Name:

Supplier Physical & Postal Address:

• Tel:

Fax:

Email:

Website:

30234567

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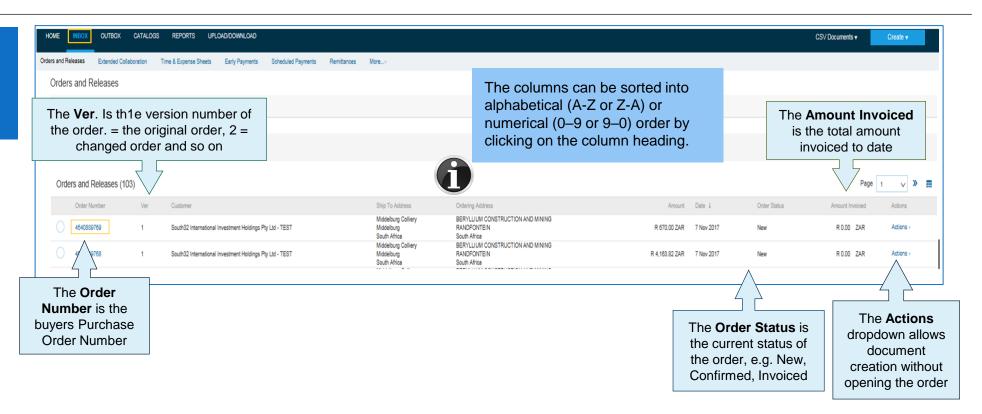






Inbox – Received Orders

The **Orders and Releases** category displays a summary of all the purchase orders sent from Buyers.





General Notes

- Every Order requires an Order Confirmation sent back to South32
- When an 'Order Confirmation Update Line Item' is sent a Changed Order will come back from South32. If not received contact South32
- Invoices can only be created from a 'Confirmed' Order and a goods receipt notification has been received
- Once you have submitted an invoice to South32 via Ariba Network please do not send a paper/hard copy invoice
- Remittance Advice's will only be submitted via Ariba Network to suppliers who invoice via Ariba Network
- If you are not currently invoicing South32 via Ariba Network you need to contact South32 directly to arrange enablement of invoicing
- Note: your Tpadmin user is the Administrator on Ariba
- Any field with an * is a mandatory field and a value is required to be entered.
- Key note: Pricing on PO should be the same as contract price or quote price.



Purchase Order

- When a new Order is received into Ariba Network, log in, review and respond to the order
- Below is a breakdown of what an order will contain and how to read and respond to the order
- Orders are always from an Operation within South32
- Any field with an * is a mandatory field and a value is required to be entered
- The Order Type represents the type of items on the order or a business process. South32 may send the following Order Types:
 - > Purchase Order
 - Goods Order Material items only
 - > Service Order Could be Planned or Unplanned Services



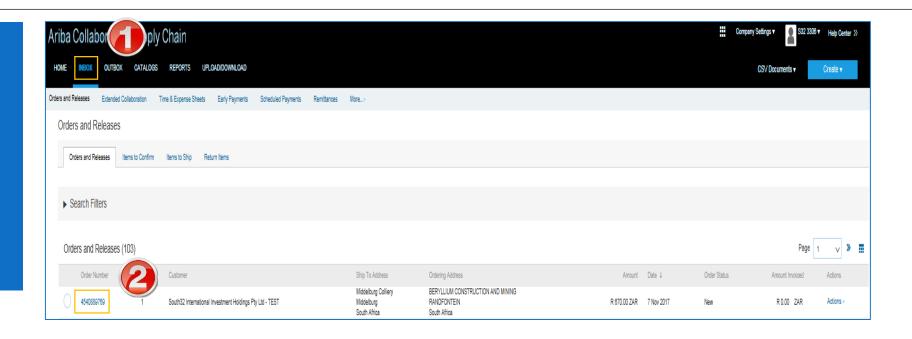






Open the Purchase Order

- 1. Click **Inbox** tab on the Dashboard.
- Screen displays: Orders and Releases
- Locate & click the OrderNumber to open the order.
- Screen displays: PurchaseOrder
- View the Purchase Order.







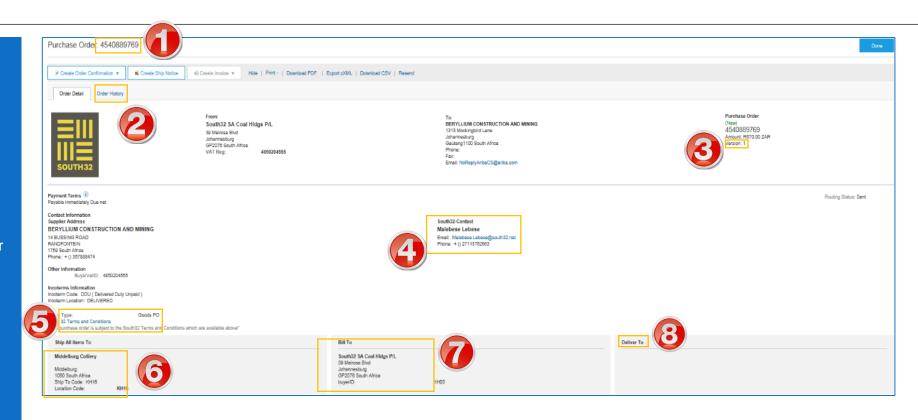




View Purchase Order Details – Header Level

The Purchase Order Header displays the:

- 1) Purchase Order Number.
- 2) Order History.
- 3) Purchase Order **Status** (Status will change as the order is actioned. E.g. Once an invoice is created the Order Status will say Invoiced).
- 4) South32 Contact Information.
- 5) Terms and Conditions.
- 6) Ship To details.
- 7) Bill To details.
- 8) Deliver To details.
- Scroll down to Line Items











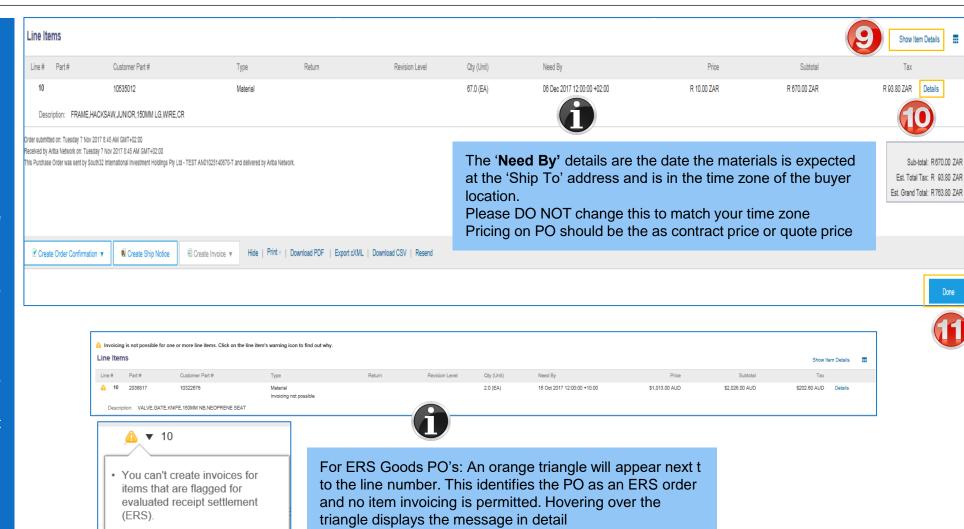
View Purchase Order Details - Line Item Level

- 9) Click **Show Item Details** to see all line item details
- 10) Click **Details** to see individual Line Level details11) Click **Done** to return to the Inbox.

Reviewing a Purchase Order

Each Purchase Order that comes into the system should be reviewed to:

- Identify the items requested
- Determine whether the items are in stock
- Validate the information contained within the PO
- Review the shipping address
- Ensure that the details of items in the order are correct
- Check fields required by the business and any Comments





Order Confirmation

- The Order Confirmation is mandatory
- Responding to an order using the Order Confirmation informs South32 whether you accept all conditions, update or reject the order
- The Invoice must match the order details. Therefore use the 'Order Confirmation Update Line Items' to request changes to the order. The Order must be correct prior to shipping the goods
- · Multiple Order Confirmations are allowed
- The Confirmation Number (#) is your reference number, it can be any word number or combination of your choice. Max length is 20 characters
- Delivery Date only changes must be processed as Back Order
- Once the Order Confirmation Update Line Items is received, South32 will review the changes and if the changes are accepted, South32 will send a Changed Order
- The Changed Order needs to be reviewed and confirmed to in the same way as the Purchase Order
- Any field with an * is a mandatory field and a value is required to be entered
- There are 3 types of Order Confirmation; a Confirmation can be created to either confirm, update or reject the order:
 - 1) Confirm Entire Order: used to confirm all line item details of the order
 - 2) **Update Line Item:** used to update details of the order prior to invoicing, e.g. price, date etc.
 - 3) Reject Entire Order: used to reject the order if it cannot be fulfilled (subject to reject the order can go to another supplier)



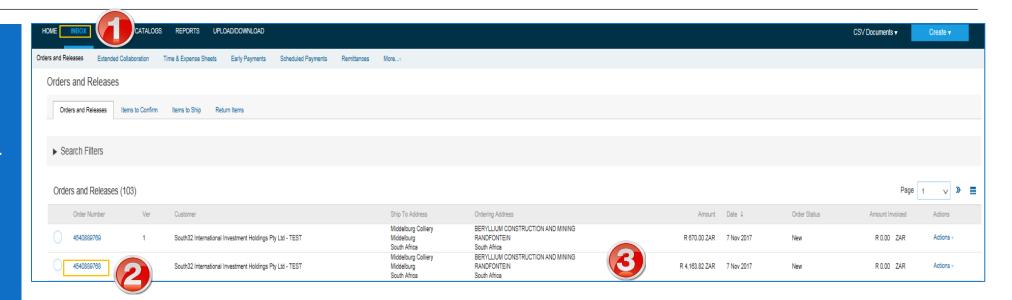






Create the Order Confirmation

- Click **Inbox** tab on the Dashboard.
- Screen displays: Orders and Releases
- 2. Located and click the **Order Number** to open the order.
- Screen displays: Purchase Order
- View the Purchase Order.
- Pricing on PO should be the same as the contract price or quote price
- 4. Click **Create Order Confirmation** and select option.
- Drop down box displays available options:
 - Confirm Entire Order
 - Update Line Items
 - Reject Entire Order
- Screen displays: Order Confirmation







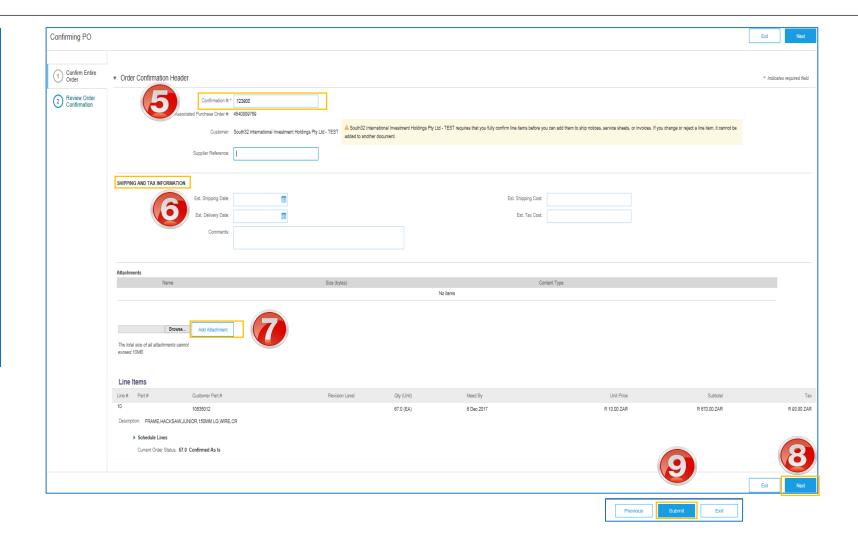






Order Confirmation – Type 1 – Confirm Entire Order

- 5. Enter a Confirmation #.
- 6. Enter Shipping Details
- 7. Add Attachment (if required)
- 8. Click Next.
- Screen displays: Review Order Confirmation
- **9. Review** Confirmation and click **Submit.**
- Screen returns Purchase Order. Order Status has changed to Confirmed





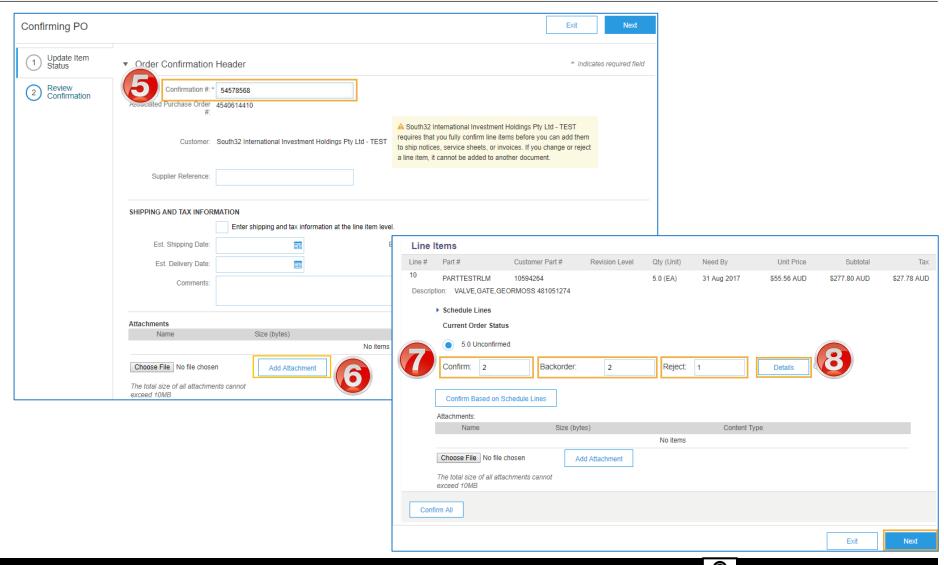






Order Confirmation – Type 2 – Update Line Item

- Update line items is requesting a change to the order
- Enter a Confirmation #.
- 6. Add **Attachment** (if necessary).
- 7. Enter the corresponding quantity into the appropriate fields Confirm/Backorder/Reject.
- 8. Click **Details** to edit details and add comments.
- Screen displays: Line Item Details screen





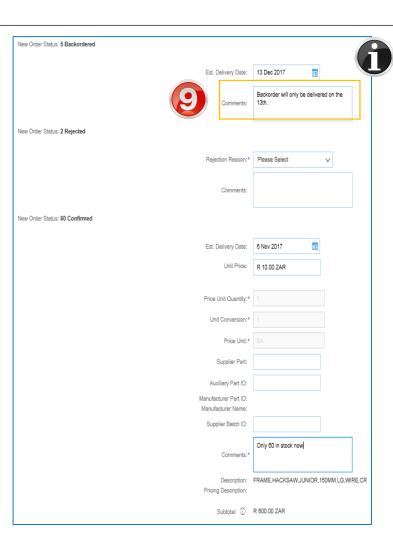






Order Confirmation – Type 2 – Update Line Item cont...

- 9. Enter updated information
- 10. Click Ok.
- Screen returns Order Confirmation
- 11. Click Next and Submit
- Screen returns Purchase
 Order. Order Status has
 changed to Partially Confirmed



Backordered:

Use to advised of a new Delivery Date. Enter **Est. Delivery Date** and a **Comment**.

Rejected:

Use to Reject a portion or a line of a multi-lined order. Enter a Rejection Reason and a Comment

Confirmed:

Use for all other updates/changes required to the order:

- Unit Price
- Part# change the part number if it differs from the one on the PO
- Batch ID
- Comments









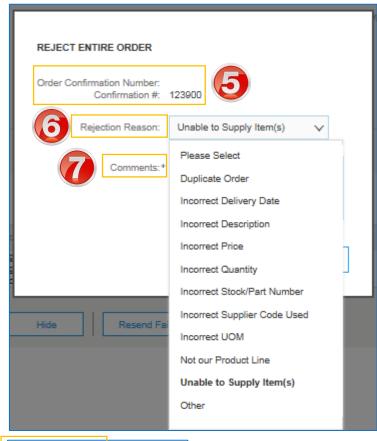


Order Confirmation – Type 3 – Reject Entire Order

- 5. Enter Confirmation #.
- 6. Select a **Rejection Reason** from the drop down box.
- 7. Enter **Comments** for the rejection. (Include detailed notes advising reason for rejection)
- 8. Click Reject Order.
- Screen returns Purchase
 Order. Order Status has
 changed to Rejected

Use the Reject if;

- You can no longer fulfil the order
- The order was not intended for your company





Rejection should not be used for:

- Incorrect Delivery Dates
- Incorrect Price

Update Line Item is the correct process.

Main reason for rejection: "Not our Product" or "unable to Supply"







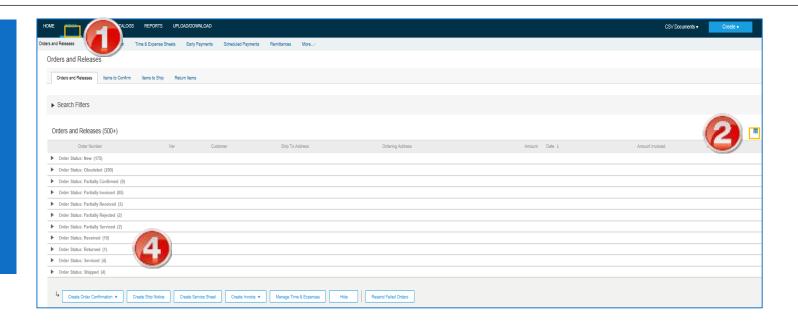






Identifying Non-Responded PO's

- 1. From within the Inbox
- 2. Click on the **Table Options Menu** icon
- 3. Select 'Group By' "Order Status'
- 4. All New or Partially
 Confirmed orders are
 awaiting further Order
 Confirmation/s







Ship Notice

- The Ship Notice is the delivery information and is sent to South32 to advise them of the ship date for the materials.
- The Order must be correct prior to shipping the goods
- The Ship Notice is not applicable to Service and Field Release Orders
- An Order Confirmation must be completed prior to the Create Ship Notice activating, and only Confirmed lines can selected
- 2 types of Ship Notice
 - 1. Full Ship Notice
 - 2. Partial Ship Notice



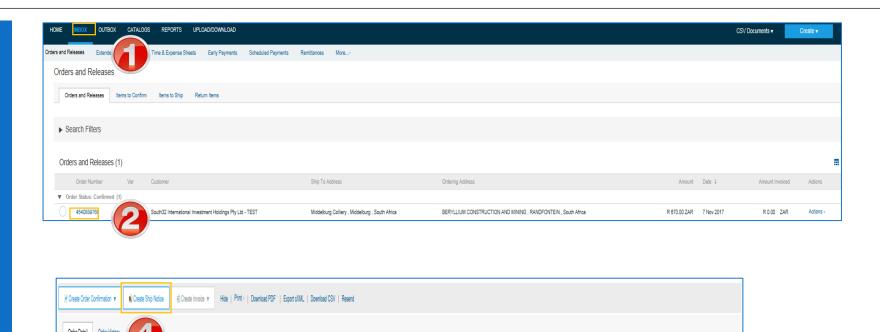






Create Full Ship Notice

- 1. Click **Inbox** tab on the Dashboard.
- Screen displays: Orders and Releases
- 2. Located & click the **Order Number** to open the order.
- Screen displays: Purchase Order
- Wiew the Purchase Order.
- 4. Click Create Ship Notice.
- Screen displays: Ship Notice





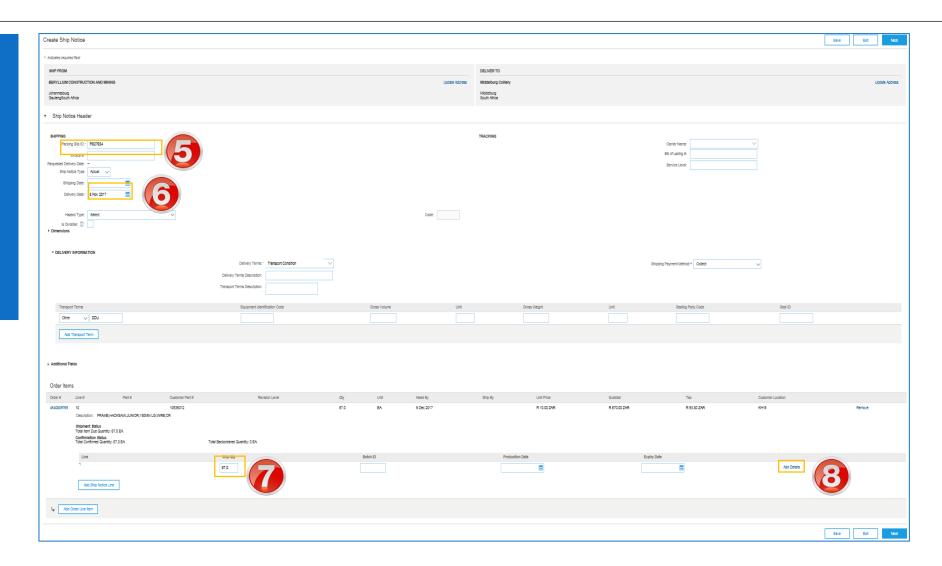






Full Ship Notice cont.

- 5. Enter Packing Slip ID.
- Enter the Actual Shipping
 & Delivery Dates.
- Scroll down to Line Items
- 7. Update **Shipping Quantity**to reflect quantity being shipped (if required).
- 8. Click Add Details.
- Screen displays: Detail Screen





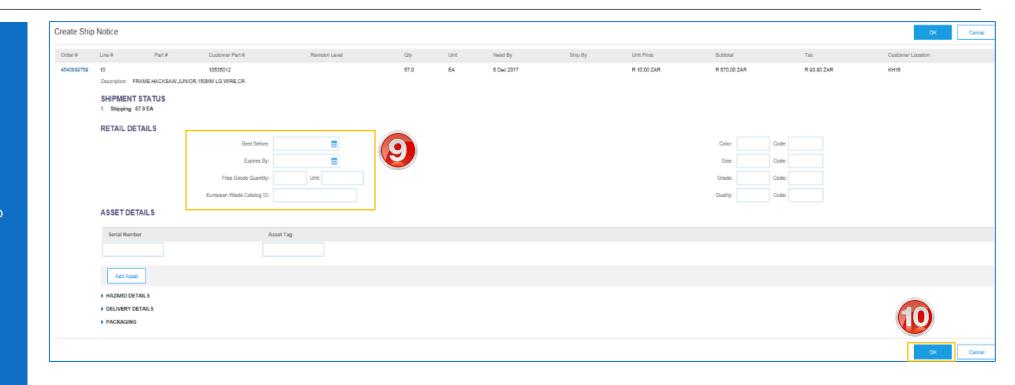






Full Ship Notice cont.

- 9. Expand and enter details (if required)
- 10. Click Ok.
- Screen returns Ship Notice
- 11. Click Next.
- Screen displays: Review Ship Notice
- Review Ship Notice.
- 12. Click Submit.
- Screen returns Purchase
 Order. Order Status has
 changed to Partially/Shipped







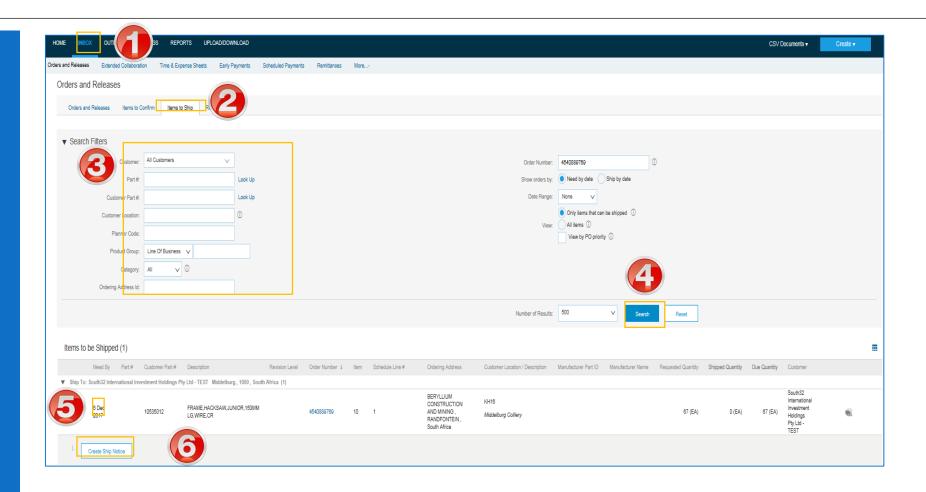






Create Partial Ship Notice

- Click Inbox tab on the Dashboard.
- Screen displays: Orders and Releases
- 2. Located items and click the **Items to Ship** tab.
- Screen displays: items to Ship Search
- 3. Enter Search Parameters, e.g. Order Number, Date Range
- 4. Click Search
- Screen displays: Line Items matching the Search Parameters
- 5. Select Line Items to Ship
- 6. Click Create Ship Notice
- > Screen displays: Ship Notice





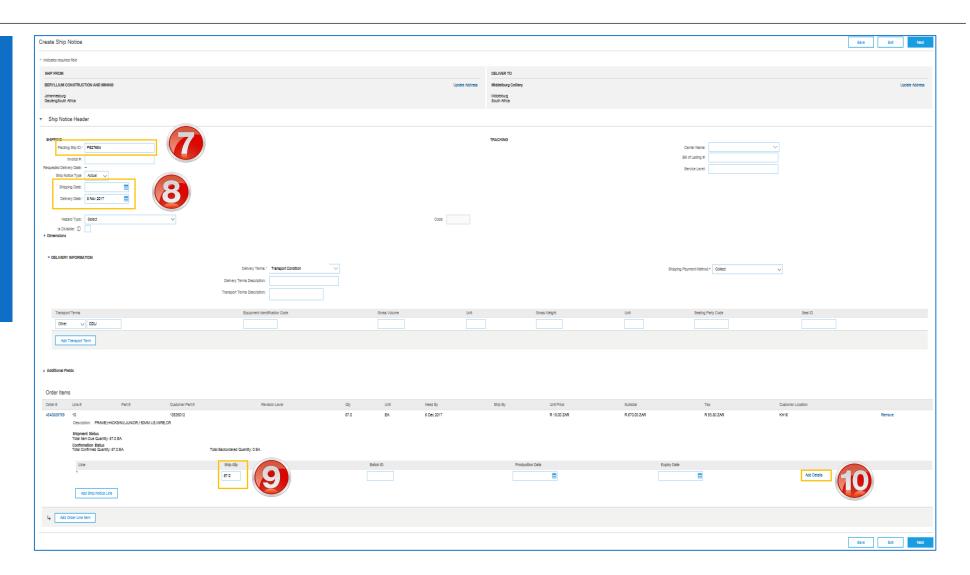






Partial Ship Notice cont.

- 7. Enter Packing Slip ID.
- 8. Enter the **Actual Shipping** & **Delivery Dates.**
- Scroll down to Line Items
- 9. Update **Shipping Quantity** to reflect quantity being shipped (if required).
- 10. Click Add Details.
- Screen displays: Detail Screen



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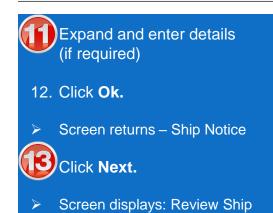








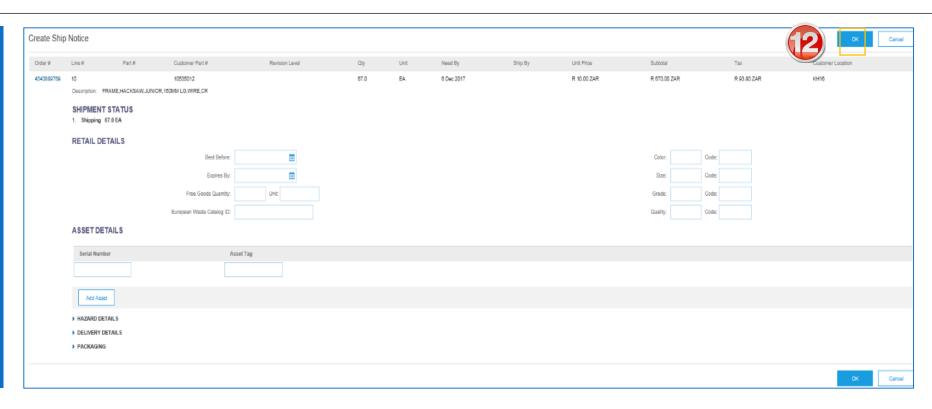
Partial Ship Notice cont.



Review Ship Notice and click **Submit.**

Notice

Screen returns - Purchase
 Order. Order Status has
 changed to Partially/Shipped





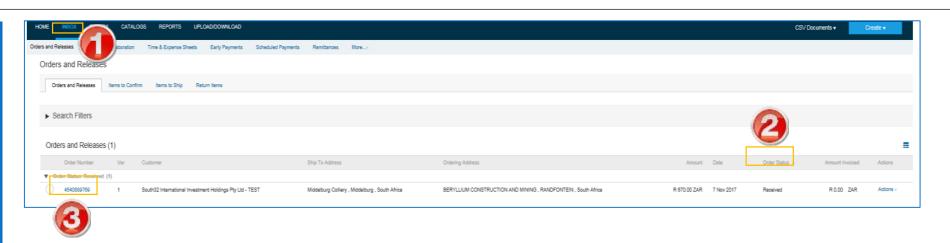
Goods Receipt

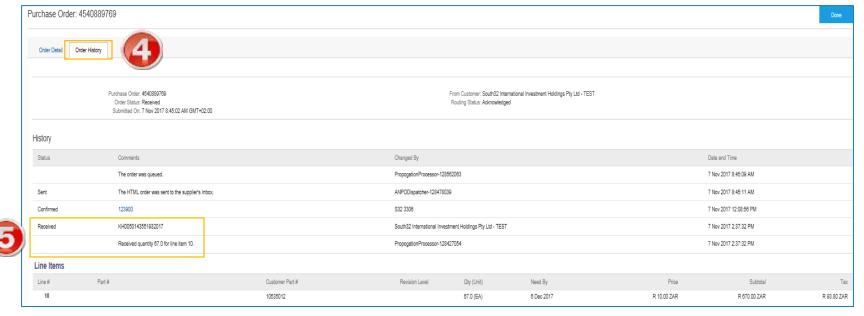
- A Goods Receipt Notice (GRN) is sent by South32 to inform you of what they have received into their system from the shipment you
- · All Material orders require the goods to be received and receipted at the buyers end, prior to invoicing
- In the Order; the 'Create Invoice' button will remain inactive until a GRN is received



Locating the Goods Receipt: Option 1 - from 'Orders and Releases

- 1. Click Inbox.
- 2. Sort the orders by the Order Status column (This will sort the column alphabetically, if you click it again it will sort reverse alphabetically)
- Locate the Received order and click order number.
- 4. Click Order History.
- 5. Check the **History** for **Received** or **Partially Received**.
- Received indicates the full order quantity has been received
- Partially Received indicates part of the order has been received





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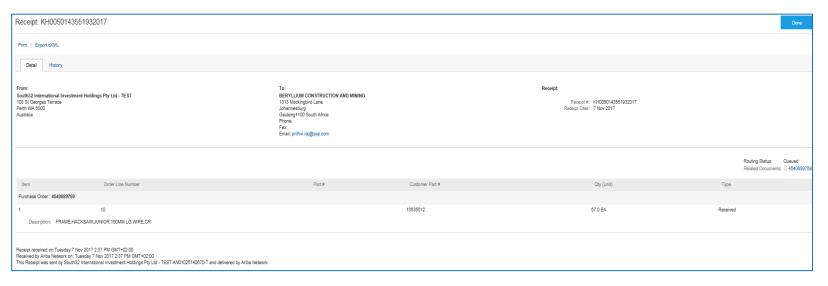




Locating the Goods Receipt: Option 2 - from 'Receipts'

- 1. Click Inbox.
- 2. Select Receipts.
- Screen displays the list of Goods Receipts received
- 3. Click Receipt Number.
- Screen displays the Goods Receipt



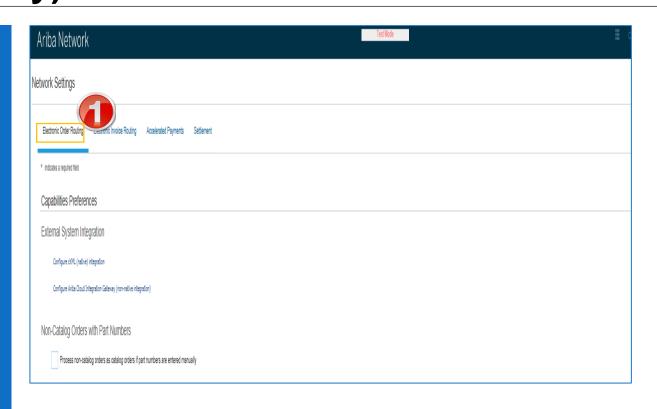


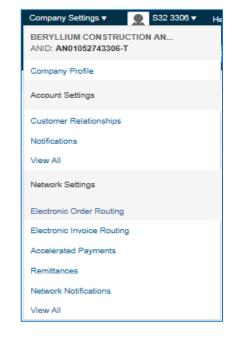
Goods Receipt Notice - Email Notification (once-off activity)



- > Creating email notifications for Goods Receipts Notices form part of account configuration activities. Please refer to the 'Quick Start Guide' available in the SIP (Supplier Information Portal), under the 'Account Configuration' section for more information if required
- Go to **Electronic Order** Routing, under Company **Settings**
- Screen displays: Network Settings
- Scroll to Receipt section
- Select **Email** under the Routing Method.
- 4. Enter the **Email Address** to receive notifications regarding the Goods Receipt
- Tick the 'Include document in the email message' to receive a copy of the GRN in the email.

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Note: Supplier is responsible to enter the e-mail address and keep that current when users details change



Invoicing – Ariba Network Invoices

- You can only create an Invoice for Goods items from the "Active" PO/CO document once a Goods Receipt Notice (GRN) has been received from South32
- The GRN has Balance Tracking applied, this means that when creating invoices you can only invoice up to the GRN quantity
- If you have not received a GRN you will need to contact South32
- For any price variances send an Order Confirmation with Changes Proposed to South32 for approval prior to sending the goods
- Once you have submitted an Invoice please do not send a paper/hard copy invoice
- Types of invoices applicable to South32 suppliers:
 - Manual e-Invoices Ariba created invoice
 - Auto generated invoices from receipt (GRN Flip Invoice) Ariba created invoice which auto created from goods receipt notification.
 - This is a setting the supplier will now update but this should be done in consultation with South32 and the Vendors Accounts Department. Especially where the vendor performs repairs.
 - Hardcopy invoices (No e-Invoices) Suppliers not activated to submit invoices via Ariba Network (Columbian suppliers)
 - Recipient created tax invoice(RCTI)/Evaluated Receipt Settlement Invoices (ERS) activated in the South32 system for South32 system generated invoices (Only Australian)









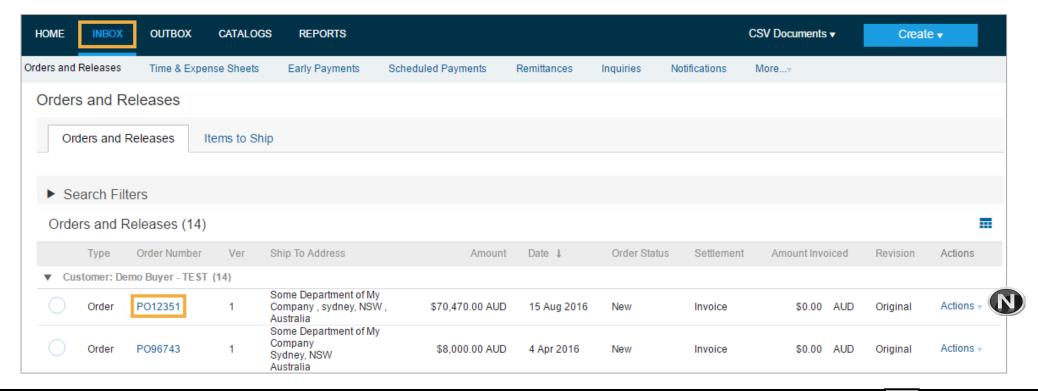
Invoicing - General Information

The Orders and Releases page displays a summary of all purchase orders.

The Order Number displayed is generated by the Buyers system.

Users can sort various columns in alphabetical or numerical order by clicking on the header title, for example clicking on "Order Status" will sort in alphabetical order from A to Z, and by clicking once more, it will sort from Z to A.

Note (N): The Actions drop down list is located at the far right of the screen allows users to Create Invoice documents without opening the order.



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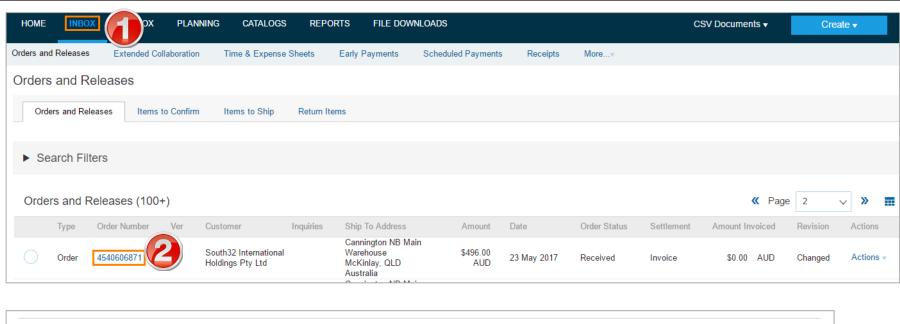






Begin the Invoice

- 1. Click **Inbox** tab on the Dashboard.
- Screen displays: Orders and Releases
- Click the Order Number to open the order.
- Screen displays: Purchase Order
- View the Purchase Order.
- 4. Click Create Invoice Standard Invoice.
- > Screen displays: Create Invoice









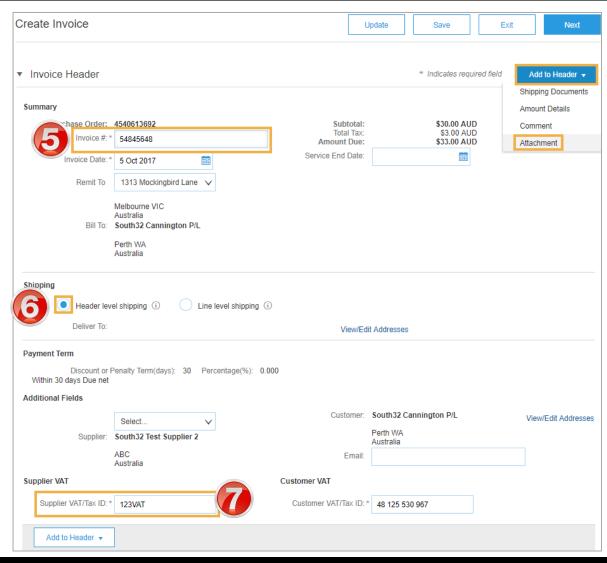




Standard Invoice – Header Level

Summary:

- 5. Fill in the **Invoice Number.**All other fields should be auto-populated.
- Maximum of 16 characters.
- All letters must be in upper case
- **6. Shipping:** Leave Shipping at Header Level
- 7. Supplier Tax ID is your ABN/VAT Number (Autopopulated from Company Profile).



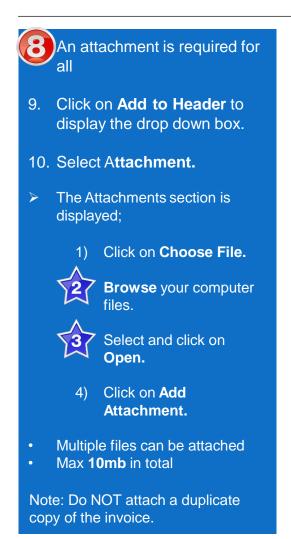


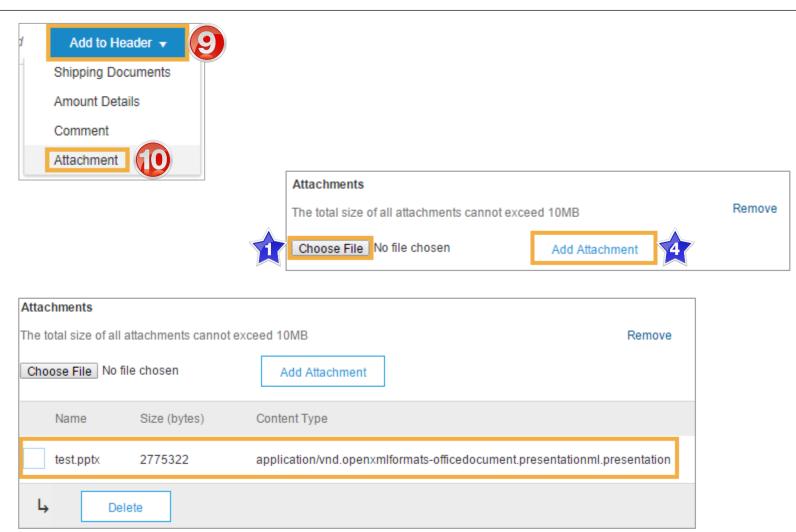






Standard Invoice - Header Level







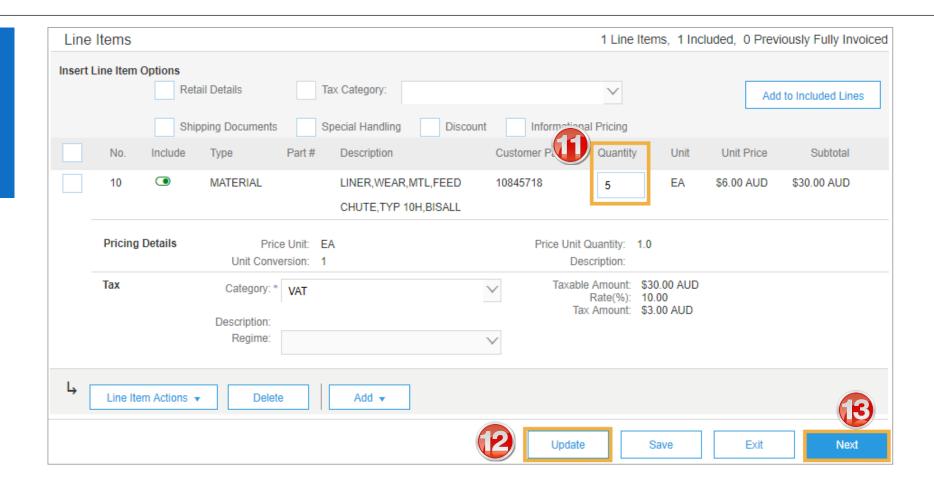






Standard Invoice – Line Level

- 11. Update Quantity (if required).
- 12. Click on **Update**.
- 13. Click on Next.
- Screen displays: Create Invoice Summary







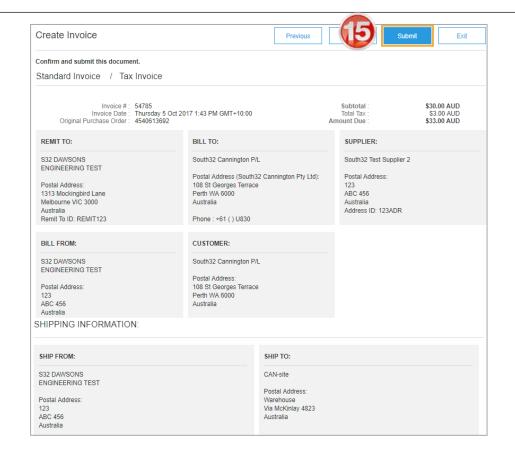


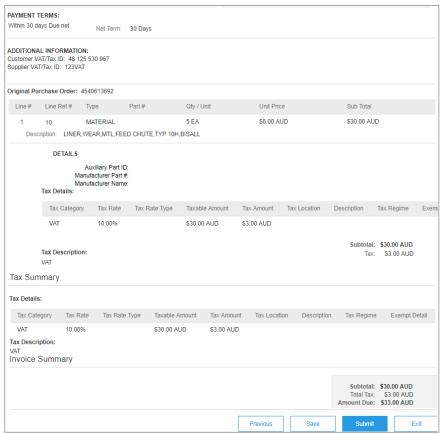


Standard Invoice – Review



- 15. Click **Submit** to send the Invoice.
- Screen displays: system message – 'Print' to print a copy of the Invoice or 'Exit' to exit Invoice creation
- Screen returns to the Purchase Order the Order Status has changed to Partially/Invoiced





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Invoice Status

- The status of the Invoice will change as it progresses through South32 's approval process
- There are 5 Invoice Statuses:
 - Sent you have sent the invoice to South32
 - Pending Approval South32 approval process commenced
 - Approved South32 has reviewed the Invoice and it has been approved for payment
 - Paid The invoice has been paid
 - Rejected The invoice has been rejected, open the invoice and review rejection reason









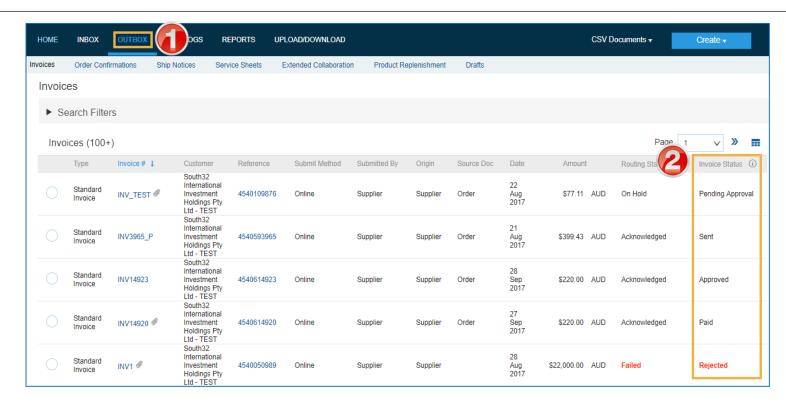
Locating the Invoice Status

- 1. Click the **Outbox** tab on the Dashboard.
- Screen displays: Invoices
- On the far right hand side of the page there is the Invoice Status column.

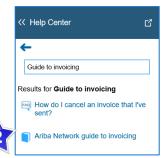
The **Invoice Statuses** are:

- Sent
- Pending Approval
- Approved
- Paid
- Rejected –

 (Highlighted to indicate action is required)
- Further information on invoice status management can be found in the 'Ariba Network guide to invoicing'
 - 1. Expand the 'Help Centre'
 - 2. Search for 'Guide to invoicing' and click on "Ariba Network guide to invoicing'







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GRN Flip Invoice

- Invoices* which are auto-flipped from a Goods Receipt Notice (GRN) will reflect details sent on the GRN
- An Auto Flipped-Invoice can only be created from the Active, Confirmed lines of the Order document once a GRN has been received from South32
- This is a setting the supplier will now update but this should be done in consultation with South32 and the Vendors Accounts Department. Especially where the vendor performs repairs.
- If you have not received a GRN you will need to contact South32. Contact details can be found within the Order details under "South32 Contact"
- The invoice number is an auto generated number created by the Ariba system
- The Purchase Order number and the Line number will be on the Invoice
- Suppliers need to Consent to Automatic Invoice Creation to enable the GRN Flip (this is an optional feature for suppliers)
- For the GRN Flip Invoice to work successfully, you <u>MUST</u> have your company ABN entered into the <u>Tax Id</u> and <u>Vat Id</u> fields in your <u>Company Profile</u>
 Reasons the GRN did not flip
- 1. **ABN** not in your Company Profile under the Tax Id and Vat Id
- Order not Confirmed
- 3. Consent to Automatic Invoice Creation not completed
- 4. Suppliers can activate this from within their account and its their responsibility as there are SARS implications.

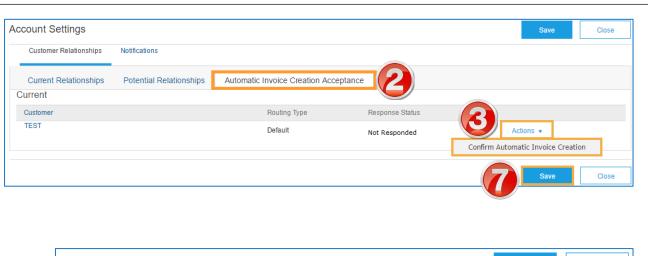
Consent to Auto-Invoice Against Goods Receipt (GRN Flip) (once-off activity)

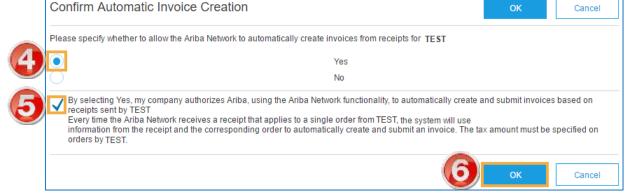


- Consent to auto-invoice against goods receipt form part of account configuration activities. Please refer to the 'Quick Start Guide' available in the SIP (Supplier Information Portal), under the 'Account Configuration' section for more information if required
- Click on Company Settings and select Customer Relationships.
- Account Settings display
- Select the Automatic Invoice Creation Acceptance tab.
- Click Actions > Confirm
 Automatic Invoice Creation to respond.
- Confirm Automatic Invoice Creation displays
- 4. Select Yes.
- 5. Agree to the terms and conditions.
- 6. Click **OK**
- 7. Click Save.

Note: To turn the Auto-Invoice off, repeat the above process, however choose No at step 4.







3





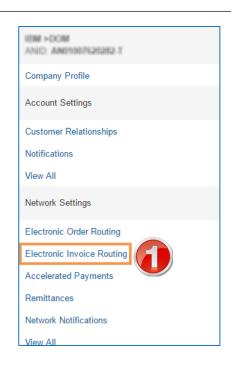


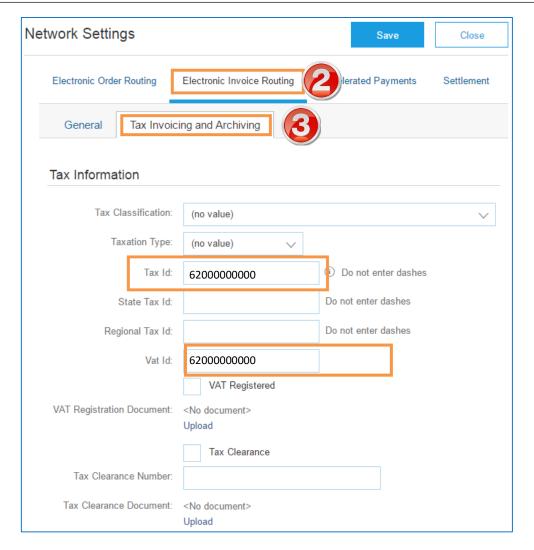


Enter ABN/VAT/GST

- 1. Go to Electronic Invoice Routing.
- 2. Select Tax Invoicing and Archiving.
- 3. Enter your ABN into the **Tax Id** and into the **Vat Id** fields.

Note: Your company's Tax Identifier is mandatory on invoices and are required to ensure the Goods Receipt Notice flips into a tax invoice.







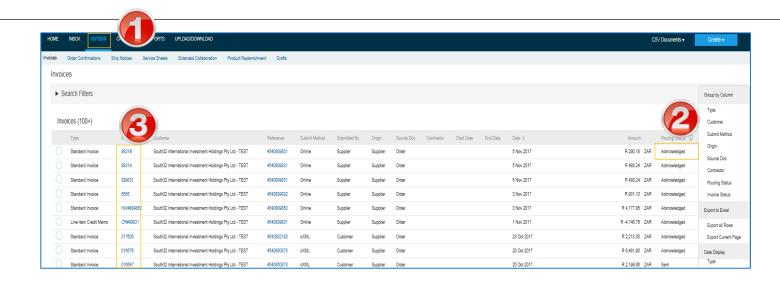






Locating a GRN Flip or RCTI (ERS) Invoice

- 1. Select the outbox
- All invoices are reflected
- 2. View the status of your invoice.
- Click on the Invoice Number
 listed under Related
 Documents





RCTI – Recipient created tax invoices. This is the same as the SAP process for ERS – Evaluated Receipt settlement

These both (RCTI / ERS) mean that S32 will initiate the creation for invoices against the PO. The supplier does not initiate the invoice. This invoice is triggered in SAP and then interfaced to the supplier via AN. The interface type id commonly referred to as the 'CC Invoice'.



Credit Memo

- Credit Memos can be sent to South32 via the Ariba Network and do not need to be sent in the mail
- Please also note the following when creating Credit Memos:
 - · Credits are supported against specific line items from a previously submitted invoice
 - · Credits can be for full or partial amounts



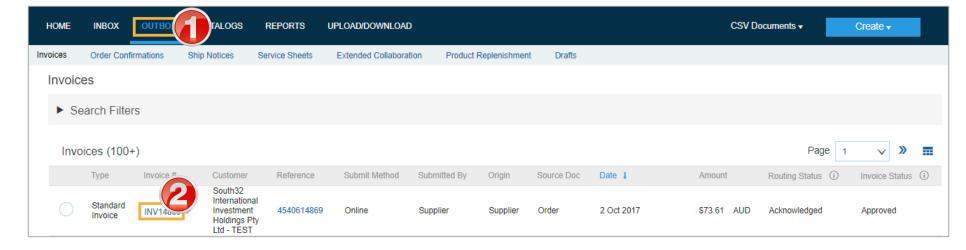


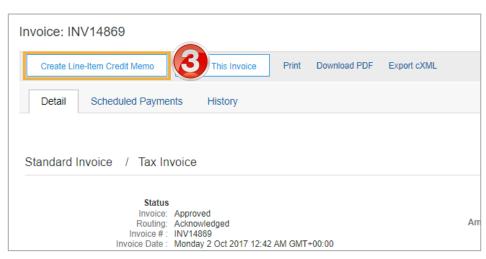




Begin the Credit Memo

- 1. Click the **Outbox** tab on the Dashboard.
- Screen displays: Invoices
- 2. Click on the Invoice #.
- 3. Click on Create Line-Item Credit Memo.
- Screen displays: Create Line-Item Credit Memo













Credit Memo

- 4. Enter a Credit Memo #.
- All other information in the Summary, Tax, Shipping, Special Handling, Discount, and Additional Fields should default
- 5. Enter a Reason for Credit Memo.

Create Line-Item Cr	redit Memo		L	Update Exit Nex			
Invoice Header			* In	ndicates required field Add to Header			
Summary							
Credit Memo #: *	545887	Subtotal: Total Tax:	\$-1,053.60 AUD \$-105.36 AUD	View/Edit Addre			
Credit Memo Date: *	5 Oct 2017	Amount Due:	\$-1,158.96 AUD				
Original Invoice No:	INV14869	Service End Date:	靈				
Original Invoice Date:	2 Oct 2017						
Remit To	1313 Mockingbird Lane 🗸						
Bill To:	Melbourne VIC Australia GEMCO Pty Ltd Perth WA Australia						
Deliver To:		View	View/Edit Addresses				
	Select 🗸	Customer:	South32 Cannington P/L	View/Edit Addresses			
Supplier:	South32 Test Supplier 2		Perth WA Australia				
	ABC Australia	Email:					
Supplier VAT		Customer VAT					
Supplier VAT/Tax ID: *	* 123VAT	Customer VAT/Tax ID: *	48 125 530 967				
comment							
Reason for Credit Memo: *	Enter a reason for the credit						
			h				
Default Credit Memo Comment Text:			//				





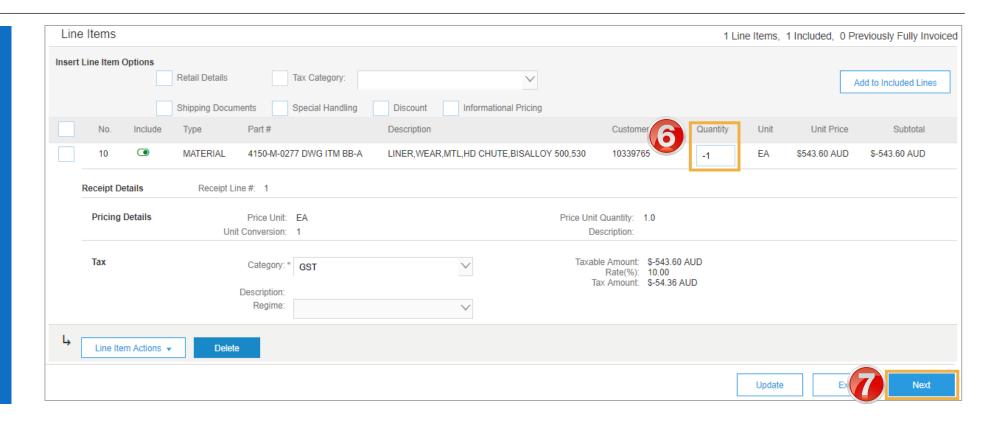




Credit Memo cont.

- 6. Check **Quantity** (The Quantity must contain a negative number e.g. -1).
- 7. Click Next.
- Screen displays: Create Line-Item Credit Memo review
- Review Credit Memo.
- Click Submit.
- Screen returns Invoice

Note: When you return to the Purchase Order the Order Status has changed to Partially Invoiced or the previous Order Status.





Remittance

- The Remittance informs of when and how payment for an invoice is made
- The Remittance is an informational document only and does not require any action
- New Remittances can be viewed from the Inbox area under Remittances



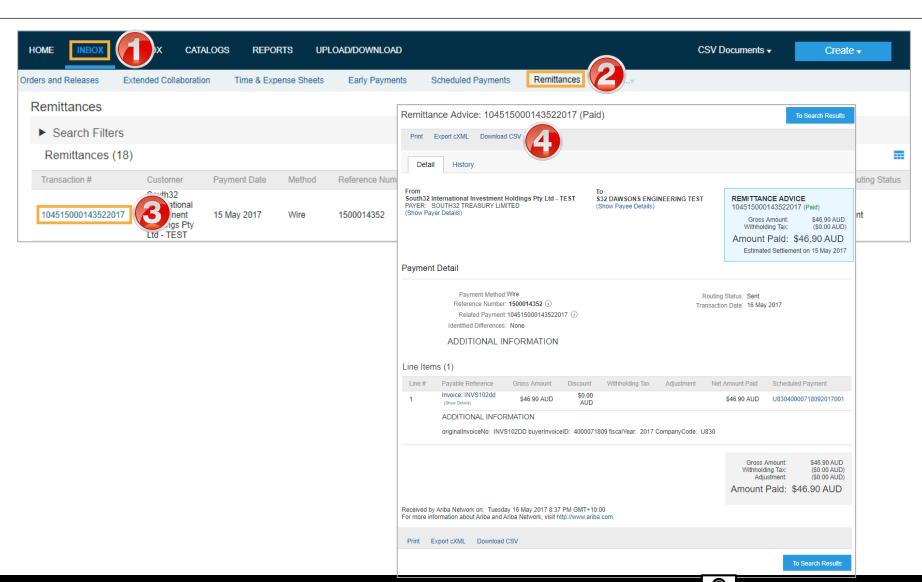






Remittance

- 1. From the Inbox.
- 2. Select Remittances.
- Screen displays: Remittances
- 3. View the details by clicking on the **Transaction#** document link to display the Remittance Advice details
- From the Remittance Advice page you can:
 - Print a copy of the Remittance
 - Export the Remittance to cXML
 - Download CSV (see CSV Invoicing Guide for further instructions)





Creating reports





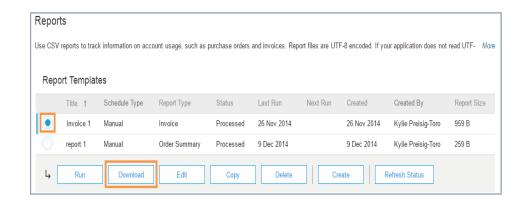


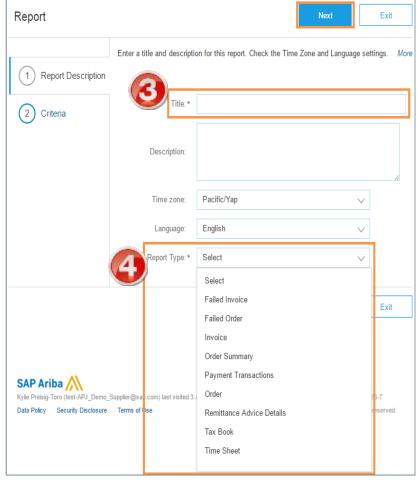


Creating Reports

- 1. Click on the Reports Tab.
- 2. Click Create.
- 3. Enter Title of Report.
- 4. Select Report Type.
- > Click Next.
- Select Parameters (each report has different parameters).
- > Click Submit.
- Download the Report:
- > Select Report
- > Click Download









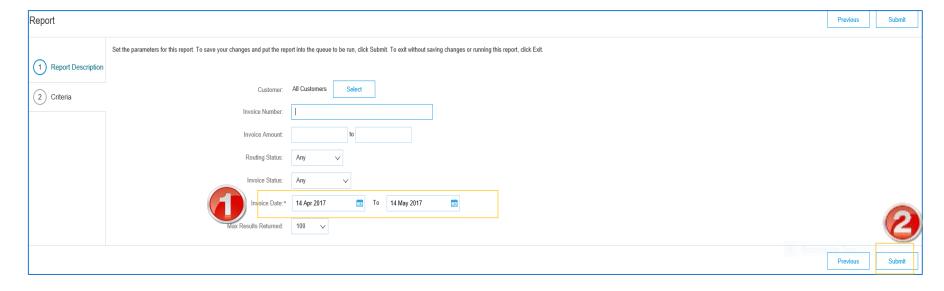


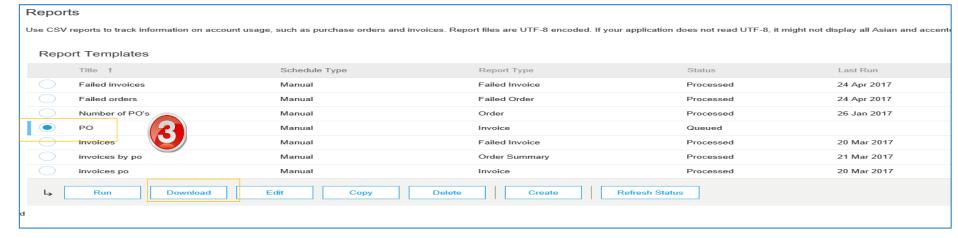




Creating Reports cont.

- I. Select the date range
- 2. Submit
- 3. You need to select the Report and export to cXML













Report pulled into CSV

А	В	C	U	Ł	F	G	Н		J	K	L	M	N	U
Invoice #	Created Date	Is CSC	Submitted	Customer	Customer_	Invoice Sta	Invoice St	a Origin	Source [Ooc Submissi	or History			
INV1028S	176 Jul 2017 5:39	9: Yes	Michelle D	South32 In	AN010251	6 Jul 2017	Rejected	Supplier	Order	Online	INV-38: Th	ne invoice w	as successful	ly received.
Descriptio	n:TESTS SAYS TO	REJECT SIT2A"												
INVS1029	A 4 Jul 2017 9:06	5: Yes	Michelle De	South32 In	AN010251	4 Jul 2017	Rejected	Supplier		Online	INV-38: Th	ne invoice w	as successful	ly received.
INVS1028	S 4 Jul 2017 3:45	5: Yes	Michelle D	South32 In	AN010251	4 Jul 2017	Rejected	Supplier	Order	Online	INV-38: Th	ne invoice w	as successful	ly received.
Descriptio	n:REJECT AS PER	R TEST SCRIPT"												
RESUBINV	3 Jul 2017 6:27	7: Yes	Michelle D	South32 In	AN0102514	3 Jul 2017	Rejected	Supplier	Order	Online	INV-38: Th	ne invoice w	as successful	ly received.
Descriptio	n:TEST RESUBM	IT"												
INVS1022	S 3 Jul 2017 6:22	2: Yes	Michelle D	South32 In	AN0102514	3 Jul 2017	Rejected	Supplier		Online	INV-82: In	voice was m	odified. Orig	inal documen
INVS1022	S 3 Jul 2017 5:14	1: Yes	Michelle D	South32 In	AN0102514	3 Jul 2017	Rejected	Supplier	Order	Online	INV-38: Th	ne invoice w	as successful	ly received.
Descriptio	n:AS PER TEST S	CRIPT"												
Report ger	nerated on 9 Oct	t 2017 4:41:29 PN	Л GMT+08:00											



SAP Ariba Training Survey

Please take a moment to complete our quick survey as we value your opinion and honest feedback.

The survey will take approximately five minutes and is anonymous.

Click Here to Take Survey

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