



SAP Ariba Solutions

The **Supplier Enablement Service** for **SAP® Ariba® Solutions** Overview of Work Stream Statuses



SUMMARY

Great supplier enablement requires taking the right actions with the right suppliers at the right time. The supplier enablement service for SAP® Ariba® solutions supports your program with a system of reporting that delivers the most relevant and recent information you need.

OBJECTIVE

As a buyer of SAP Ariba solutions, the supplier enablement service gives you an intuitive, at-a-glance overview of your enablement program. As a subscriber to the service, you can discover the benefits of reporting that the supplier enablement service delivers.

SOLUTION

Simple, state-of-the-art reporting from the team of the supplier enablement service helps you manage your enablement program effectively. The reporting lets you monitor your enablement program at a stakeholder level and drill down to the tactical details.

Benefits of the status report of the supplier enablement service include:

- Single source for a simple program overview that includes operational metrics and goal achievement as well as historical trend tracking and monitoring
- Control and visibility through interactive dashboards, with reporting on catalog and integrated suppliers when they are in scope
- Drill-down functionality showing you exactly what is happening with individual suppliers and what actions you can take to accelerate their enablement
- Access to the latest real-time data from Ariba Network, with the *Supplier Enablement Dashboard* to get an extended overview of Ariba Network, enabling you to make more qualified decisions



Great supplier enablement means taking the right actions with the right suppliers at the right time. Reporting from the supplier enablement service for SAP Ariba solutions supports your program with the most relevant and recent information available.

About Work Streams Used to Enable Buyers in Ariba Network

A work stream is a stand-alone business process driven by the supplier enablement service for SAP Ariba solutions. Work streams are intended to conclude in the successful enablement of a supplier on Ariba Network. There are three work streams, each of which produces a defined outcome for the buyer and the supplier:

- The “onboarding” work stream – The outcome of this work stream is supplier registration, configuration, and education.
- The “integration” work stream – The outcome of this work stream is the completion of a supplier’s integration into Ariba Network, with documents flowing successfully through Ariba Network.
- The “catalog” work stream – The outcome of this work stream is the completed implementation of a supplier catalog.

The supplier enablement service team tracks the progress of a work stream with a clear set of statuses and corresponding actions to help buyers understand, track, and facilitate the enablement progress of their suppliers. The following tables provide a description of statuses for each work stream.



Statuses for the Onboarding Work Stream

Status	Definition	Action Required by
TRR Failed	Supplier was started, but a trading relationship request (TRR) failed specific to the task status in Ariba® Network.	Buyer: provide e-mail
In Progress	Supplier was started on Ariba Network, and enablement is in progress. Supplier has not yet accepted the relationship with the buyer.	Enablement team from SAP: enable
In Progress – Relationship Established	Supplier accepted the TRR from Ariba Network.	Enablement team from SAP: enable
In Progress – Routing Configured	Supplier accepted the TRR from Ariba Network and completed the assigned purchase order or invoice routing and notifications tasks on Ariba Network.	Enablement team from SAP: enable
Enabled	Supplier has completed the registration and related configuration tasks. All buyer-required criteria to transact have been completed. Additional steps related to catalog or integration may have to be completed for the supplier, buyer, or enablement team from SAP in order for the supplier to become fully ready to transact. (Please refer to “The Supplier Enablement Service for SAP Ariba Solutions: Overview of Enablement and Transacting Statuses” .) Supplier could, however, start transacting over Ariba Network as a portal supplier.	Enablement team from SAP and buyer: review if fully ready to transact
Escalated	<p>Enablement team from SAP contacted or attempted to contact the supplier, but it exhausted all ways of progressing with the supplier. See “Enablement Escalation for SAP Ariba Solutions” for details. Immediate buyer action is required. The noncompliance escalation process applies.</p> <p>Supplier also becomes escalated if it has either raised a question during the enablement process, rejected the TRR, or the supplier was previously transacting but has been suspended due to non-payment of subscription fees.</p>	Buyer: address issue
Closed	<p>Typically, a supplier will be escalated before it is closed. Buyer confirms that enablement for the supplier is definitively stopped. All enablement activities are ceased, and the supplier receives no further enablement support. Supplier is removed from the enablement program or closed by customer.</p> <p>Catalog and integration suppliers: if catalog or integration projects were under way, their status will be forced to a dropped status.</p>	–

Statuses for the Integration and Catalog Work Streams

Status	Definition	Action Required by
Not Started	Integration or catalog project has not yet started with supplier.	Enablement team from SAP: start project
In Progress	Integration or catalog project has started with supplier and is in progress.	Enablement team from SAP: implement
At Risk	Potential risk to integration or catalog project has been identified, but with no need for immediate buyer intervention.	Enablement team from SAP: highlight to buyer
Escalated	Supplier action is overdue, and supplier integration or catalog project is stalled. Enablement team from SAP exhausted all ways of progressing with the supplier. See “Enablement Escalation for SAP Ariba Solutions” for details. Immediate buyer action is required. The noncompliance escalation process applies.	Buyer: address issue
Dropped	<p>Supplier has requested to cease the integration or catalog project or possibly the entire enablement for Ariba® Network. Typically, the supplier has already been escalated. The buyer has agreed to stop the integration or catalog project with the supplier.</p> <p>Dropped status is also triggered if the onboarding work stream is closed. The buyer has agreed to stop the current enablement for Ariba Network, including the integration or catalog project.</p>	–
Completed	Integration or catalog project completed successfully and is going or has gone live. Supplier is ready to transact from an integration or catalog perspective.	Buyer: review if fully ready to transact

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