

Integration Suite, Manage Gateway(CIG) Off NEO Migration Program

CIG Customer Webinar
2026

Disclaimer

The information in this presentation is confidential and proprietary to SAP and may not be disclosed without the permission of SAP.

This presentation is not subject to your license agreement or any other service or subscription agreement with SAP. SAP has no obligation to pursue any course of business outlined in this document or any related presentation, or to develop or release any functionality mentioned therein. This document, or any related presentation, and SAP's strategy and possible future developments, products, and platforms, directions, and functionality are all subject to change and may be changed by SAP at any time for any reason without notice. The information in this document is not a commitment, promise, or legal obligation to deliver any material, code, or functionality. This document is provided without a warranty of any kind, either express or implied, including but not limited to the implied warranties of merchantability, fitness for a particular purpose, or noninfringement. This document is for informational purposes and may not be incorporated into a contract. SAP assumes no responsibility for errors or omissions in this document, except if such damages were caused by SAP's willful misconduct or gross negligence.

All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates, and they should not be relied upon in making purchasing decisions.

For all recent and planned innovations, potential data protection and privacy features include simplified deletion of personal data, reporting of personal data to an identified data subject, restricted access to personal data, masking of personal data, read access logging to special categories of personal data, change logging of personal data, and consent management mechanisms.

Agenda

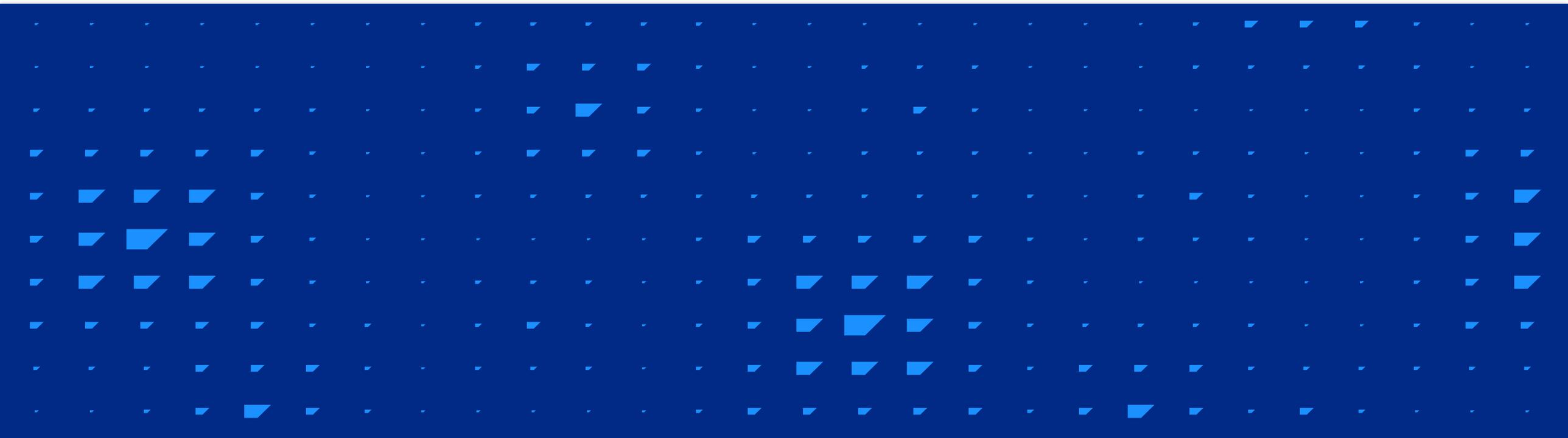
01 Benefits of CIG Off NEO Migration

02 What is changing for CIG Customers

03 Q&A



Benefits of CIG Off NEO Migration



Future-proof your cloud to reach new frontiers



Elevate your cloud **experience** with leading technology

- Improved performance
- Standardized architecture
- Capacity for growth
- Partnering with the best



Increase **agility** by enabling faster innovation

- More and faster access to innovations
- Accelerated deployments
- Modernized, high performance applications



Improve **resilience** with a state-of-the-art foundation

- Lean technology stack
- Onboard with future standards

What Changes?

- We are reinventing our customer cloud experience by investing with leading public cloud infrastructure providers, and streamlining SAP data centers
- This infrastructure modernization supports the expansion of SAP Business Technology Platform across the entire portfolio, and provides a future-proof foundation for your business and people transformation
- During this time, we will continuously transition customers so you can take full advantage of our modern intelligent enterprise architecture

What Benefits Do I Get?



Better EXPERIENCE

Elevate your cloud experience
with leading technology



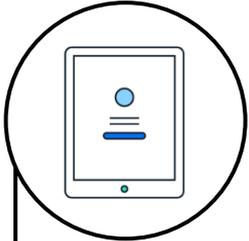
Increased AGILITY

Increase agility by
enabling faster
innovation



Improved RESILIENCE

Improve resilience with
a state-of-the-art
foundation



More Information

- [SAP ONE Support Launchpad](#)
- [SAP for Me Dashboard](#)

Future-Proof your Cloud.
Reach New Frontiers

SAP Bring out your best.

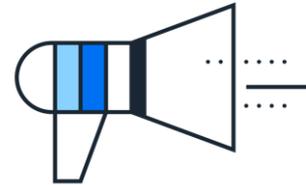
CIG Off NEO Migration Notifications and Communications

Initial communications have already been sent out to all impacted customers. These outline the overall migration scope and next steps.

You can expect to receive **follow-up** reminders with specific details and timelines tailored to your **Preview** and **Production** environments.

In addition, **real-time notifications** will be sent out:

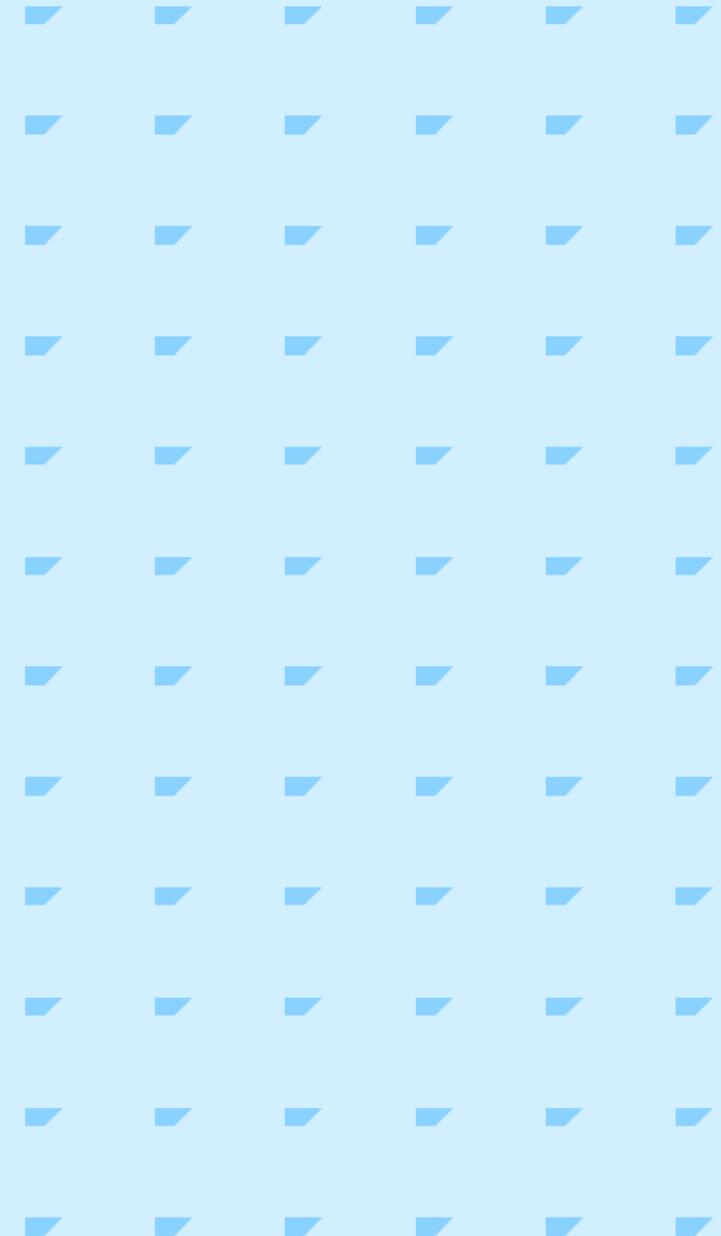
- At the **start of the migration**
- **As the migration progresses**
- And once the migration is **complete**



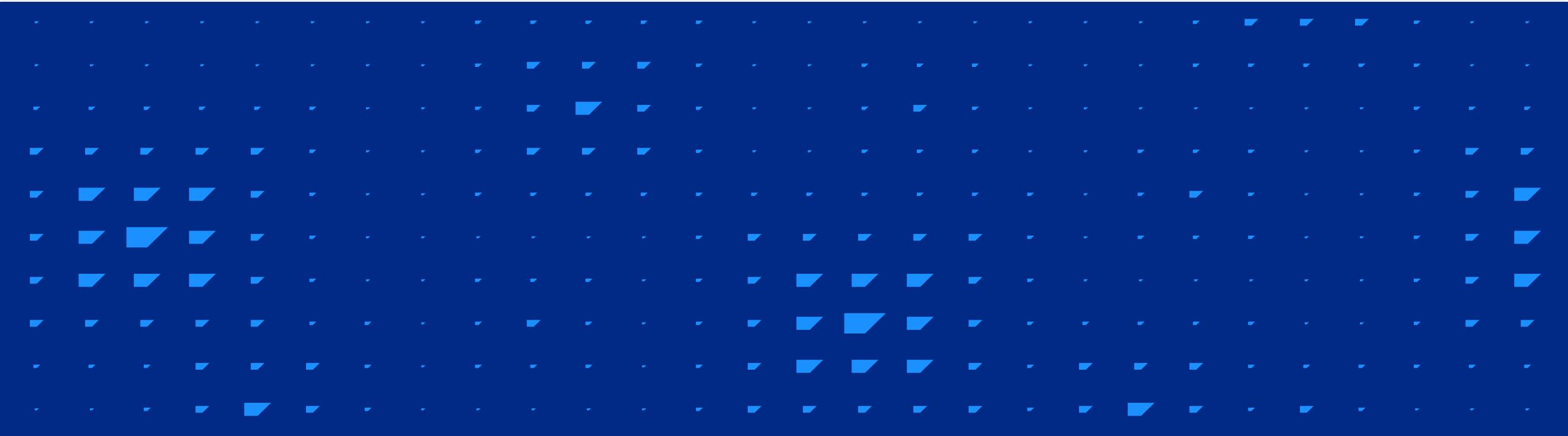
This communication approach is designed to keep you informed every step of the way and ensure a smooth transition.

If you didn't subscribe to receive such notifications, please check this KBA which explains how you can maintain your email address notification settings in SAP4Me

[2900069 - How S-users manage their own Cloud Notification subscriptions - SAP for Me - SAP for Me](#)



What is changing for SAP Integration Suite, Manage Gateway (CI G) Customers?



Schedule

SAP Integration Suite, Managed Gateway
(CIG) Off NEO Migration

DC	Migration Date
UAE	TBA
US	August 22nd
EUR	July 18th

Webinar Dates: *April.16th/April 23rd 1pm UTC & 10pm UTC*

New Webinar Dates to be announced

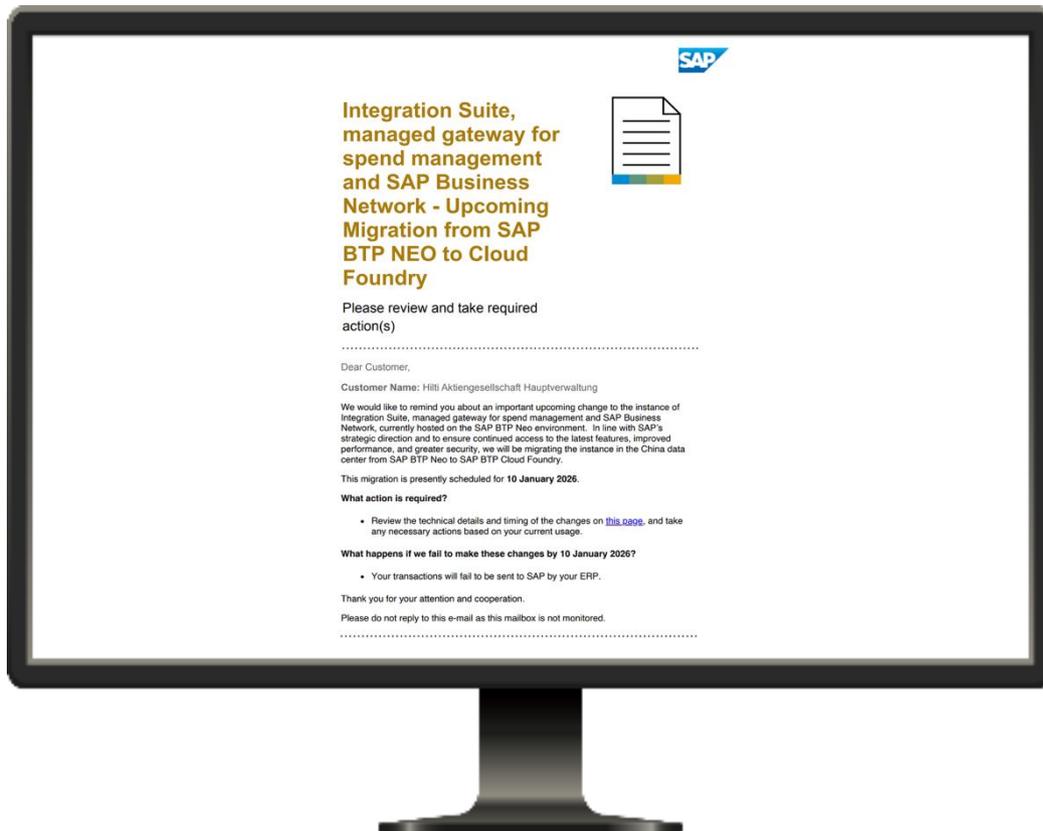
IMPORTANT: The details explained in each section are critical to understand to avoid disruption(s). **Failure to understand/yield to the timing instructions by the above dates will result in your transactions failing to be sent to your ERP by SAP.**

What is changing for CIG Customers

[SAP Integration Suite, Managed Gateway for Spend Management and SAP Business Network - SAP BTP NEO to CF Migration](#)

Customer preparation and verification tasks

30-day notice



01

View the [SAP Integration Suite, managed gateway for spend management and SAP Business Network](#) and stay up-to-date

02

Follow the instructions in the checklist to ensure all items have been properly reviewed, understood, and executed

03

If, after reviewing the information provided here, you still have questions, please contact regional support contact - TBD

Q&A



Thank you

© 2026 SAP SE or an SAP affiliate company. All rights reserved. See Legal Notice on www.sap.com/legal-notice for use terms, disclaimers, disclosures, or restrictions related to this material.

 **Bring out your best.**

Only

INTERNAL – SAP and Customers

Your Perspective Matters

Join the Conversation

You Ask, We Answer.



Demo – How to Reset My Password

The screenshot displays the SAP Managed Gateway for Spend&Network interface. The top navigation bar includes the SAP logo, the text 'Managed Gateway for Spend&Network', and a user profile icon labeled 'HS'. Below the navigation bar, there are several menu items: Home, My Configurations, Document Validator, Connectivity Tool, Transaction Tracker, Resources, Master Characteristics, Test Central, and Audit Logs.

The main content area is divided into three panels:

- Integration Projects:** A bar chart showing project status distribution: 0 In Progress (green), 2 In Testing (grey), 0 Scheduled For Production (red), and 0 In Production (orange).
- Tools:** A section with a bar chart icon and two links: Document Validator and Connectivity Tool.
- Transaction Tracker:** A section with a bar chart icon and two links: 0 Completed and 0 Failed.

Below these panels is a 'My Projects' section with a 'Create a New Integration Project' button. It contains a table with the following data:

Project	Customer	Transport Protocol	Status	Last Modified	Action
Feb22Golive	ACIG ? BugFest Buyer 1 - TEST	RNIF	In Testing	11/26/25 by Harini Konakati	Select ▾
test	ACIG - BugFest Buyer 2	RNIF	In Testing	8/14/25 by Harini Konakati	Select ▾

IMPORTANT:

Resetting your P-user password should only be done as a last resort. This action may disrupt ongoing production or test integrations.

If you proceed, ensure the updated password is applied across all connected systems to avoid failures. After resetting your password, please refer to the FAQ.

Demo – How to Check My Email and P-User ID

The screenshot displays the SAP Managed Gateway for Spend&Network interface. The top navigation bar includes the SAP logo, the text 'Managed Gateway for Spend&Network', a user profile icon with the initials 'HS', and a help icon. Below the navigation bar, there are several menu items: Home, My Configurations, Document Validator, Connectivity Tool, Transaction Tracker, Resources, Master Characteristics, Test Central, and Audit Logs.

The main content area is divided into three primary sections:

- Integration Projects:** A dashboard card showing a bar chart and a legend. The legend indicates: 0 In Progress (green), 2 In Testing (blue), 0 Scheduled For Production (red), and 0 In Production (orange).
- Tools:** A dashboard card featuring a bar chart icon and two links: 'Document Validator' and 'Connectivity Tool'.
- Transaction Tracker:** A dashboard card showing a bar chart icon and two status indicators: '0 Completed' and '0 Failed'.

Below these sections is a 'My Projects' section with a 'Create a New Integration Project' button. It contains a table with the following data:

Project	Customer	Transport Protocol	Status	Last Modified	Action
Feb22Golive	ACIG ? BugFest Buyer 1 - TEST	RNIF	In Testing	11/26/25 by Harini Konakati	Select ▾
test	ACIG - BugFest Buyer 2	RNIF	In Testing	8/14/25 by Harini Konakati	Select ▾

Demo – How to Setup Cloud Connector Subaccounts

European Union (EU)

Region: cf.eu10.hana.ondemand.com

SAP Cloud Connector Subaccount Updates

If you use SAP Cloud Connector, you must add the following Subaccounts.

Environment	Subaccount ID	One-time Passcode URL
TEST	c2cd9a88-7143-472a-a358-ac050eacdc39	https://aribaeuprod1.authentication.eu10.hana.ondemand.com/passcode
	2fdff90d-496d-4c6d-9f21-26d1bb9f37b5	https://aribaeuprod2.authentication.eu10.hana.ondemand.com/passcode
	c7845fda-254d-42ef-9069-70bde1d2b647	https://aribaeuprod3.authentication.eu10.hana.ondemand.com/passcode
	a4eca8c4-328d-492a-8ee0-cfb14a5d751c	https://cig-production-eu10-outbound-test.authentication.eu10.hana.ondemand.com/passcode
PROD	38ed7fb3-5d18-4ca9-810f-751c5ce2b8ee	https://aribaeuprod1.authentication.eu10.hana.ondemand.com/passcode
	0a5e6610-0c7d-4e7c-bc16-5181277b7405	https://aribaeuprod2.authentication.eu10.hana.ondemand.com/passcode
	6b368bbf-6761-427c-91bd-158a79c2ab0d	https://aribaeuprod3.authentication.eu10.hana.ondemand.com/passcode
	c6938ed8-be1b-4bb3-b140-1bb8c99d76ef	https://aribaeuprod4.authentication.eu10.hana.ondemand.com/passcode
	eddaa307-3566-451f-8d09-57d27dd76985	https://aribaeuprod5.authentication.eu10.hana.ondemand.com/passcode
	86efbbb1-a71b-42ca-900d-b7d24be2234e	https://aribaeuprod6.authentication.eu10.hana.ondemand.com/passcode
	c4fd25c-03cf-480d-9024-082641a58e5a	https://aribaeuprod7.authentication.eu10.hana.ondemand.com/passcode
	181236c4-d33b-4948-9c14-87d3b4a3b7b5	https://cig-production-eu10-outbound-prod.authentication.eu10.hana.ondemand.com/passcode

For general instructions on Configuring SAP Cloud Connector, please see [this](#). While leveraging these instructions, please be sure to use the Region, Subaccount, and One-time Passcode URL details provided just above on this page. **Please remember to use the same Location ID that you are using today for the current Integration Suite, managed gateway for spend management and SAP Business Network.** Please maintain "Cloud to On-Premises" settings for the newly added sub accounts to match those of the current settings in SAP Cloud Connector.

When can we make these changes?

The Cloud Connector Subaccount Updates can be made ASAP, but **must be done by your scheduled change date.**

What happens if we fail to make these changes by the date above?

Your transactions will fail to be received by your ERP.

IP AllowList Updating

If you are leveraging IP AllowLists, you must update your AllowList to include the new regional endpoints for your region (eu10). The necessary IP details are published in the [Regions and API Endpoints for SAP Cloud Foundry Environment](#) resource.

If you are able to configure the Cloud Connector successfully, your changes are complete. Our team will contact you if we identify any issues on our side.

SAP Cloud Connector Subaccount Updates

If you use SAP Cloud Connector, you must add the following Subaccounts based on the new data center connectivity corresponding to the CIG DC that you are using today

[SAP Integration Suite, Managed Gateway for Spend Management and SAP Business Network - SAP BTP NEO to CF Migration](#)

How To setup Cloud Connector Demo - [How to Setup Cloud Connector - Integration Suite, managed gateway for Spend Management and SAP Business Network](#)

Please remember to use the same Location ID that you are using today for the current Integration Suite, managed gateway for spend management and SAP Business Network. For general instructions on Configuring SAP Cloud Connector, please see [this](#).

IP Allowlist Updating

If you are leveraging IP Allowlists, you must update your Allowlist to include the new regional endpoints for CN40 (DC for China).

The necessary IP details are published in the [Regions and API Endpoints for SAP Cloud Foundry Environment](#) resource.

Note - Do **not** remove any existing Allowlisted IPs until **after** the migration is completed.

When can we make these changes?

You can add the new/future IPs to your AllowList effective immediately, **but do not remove the current IPs** until the migration is completed for [your scheduled change date](#).

What happens if we fail to make these changes by the date above?

Your transactions will fail to be sent to your ERP from SAP.



What is changing for CIG Customers

Server Name Indication (SNI) Support

The new Data Centers will only support SNI. If applicable, please ensure that your systems are updated to support SNI to maintain proper connectivity.

The following resource may be of help: [How to confirm and test if the SNI \(Server Name Indication\) extension is active in my ERP?](#)

When can we make these changes?

We encourage you to confirm that your systems support SNI effective immediately, but **they must be by [your scheduled change date](#)**.

What happens if we fail to make these changes by the date above?

Your transactions will fail to be sent to SAP by your ERP.