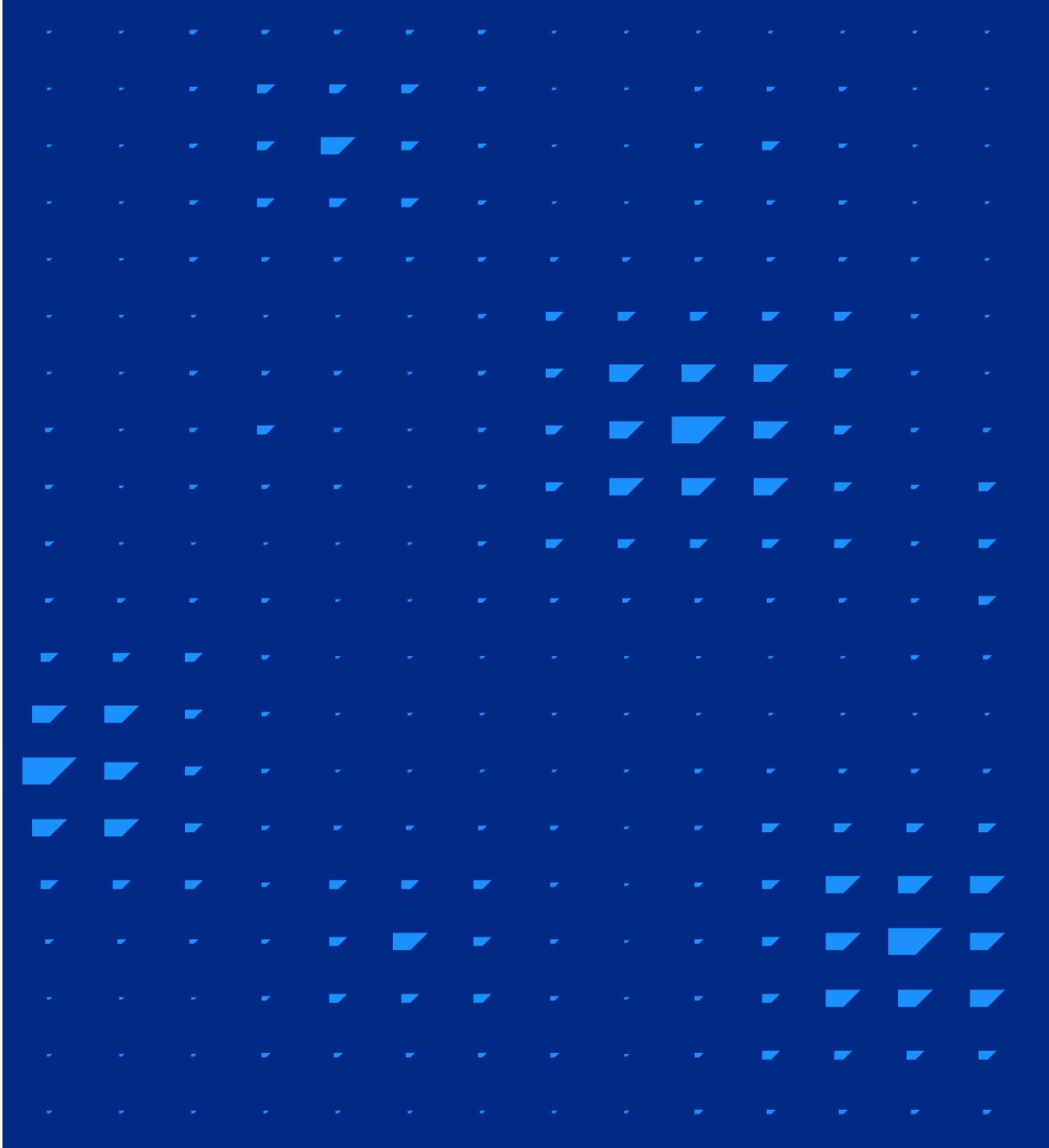


# Self-Help Feature for Managed Gateway for Spend & Network Addon

February 04, 2026



# Agenda

-  1. Introduction & Business Value
- 2. Tool Overview
- 3. Supported Solutions & Transactions
- 4. Accessing the Tool
- 5. Reading the Output Report
- 6. Best Practices

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NOTE: SAP Integration Suite, managed gateway for spend management and SAP Business Network formerly known as Cloud Integration Gateway (CIG)

# Introduction & Business Value

## Common Customer Pain Points

- Uncertainty about correct configuration setup
- Time-consuming validation process
- Dependency on support teams for basic checks
- Integration issues discovered too late
- Lack of visibility into missing components

## Impact

- Delayed go-lives
- Increased support tickets
- Integration failures in production
- Extended troubleshooting time

## Solution - Self-Service Tool

### Key Benefits

- Self-Service: Run checks independently, anytime
- Comprehensive: Validates many critical configuration elements
- Instant Results: Get immediate feedback on configuration status
- Proactive: Identify issues before they cause problems
- Downloadable: Export results for documentation and sharing
- No System Changes: Read-only tool - safe to run in any system

# Tool Overview

## What does the Tool Check?

1. **Component Assignment**
  - Validates the correct component for your integration flow
2. **Add-On Version Check**
  - Confirms required SAP add-on versions are installed
3. **Realms (Trading Partner Configuration)**
  - Verifies partner profiles and system IDs
4. **Partner Profiles (IDoc Configuration)**
  - Checks RFC destinations and partner settings
5. **Parameters (TVARVC Entries)**
  - Validates all required parameter settings
  - Shows configured vs. missing parameters
6. **User Exits/BADIs**
  - Checks if required exits are implemented
  - Detects custom code in exits
  - Identifies missing or inactive includes
7. **Customizations (Configuration Tables)**
  - Validates transaction-specific customization setting

# Supported Solutions & Transactions

## Four Major Solution Areas:

### 1. Ariba Network

- Invoice, PO, Order Confirmation
- Payment transactions
- Advanced Ship Notices
- Service Sheets

### 2. Ariba Procurement

- Requisition, Order, Invoice flows

### 3. Ariba Sourcing

- Sourcing events and responses

### 4. Ariba Supply Chain Collaboration

- Collaborative planning transactions
- Shipping notices and forecasts

# Accessing the Tool

## Authorization Required:

- Developer or Admin access.

## Run Program:

- The user will have to run a program using SE38.
- Name of the program: ARBCIG\_SHCONFIGCHK
- Step 1: Choose Your Solution
  - Four radio button options: -  Ariba Network (Default) -  Ariba Procurement -  Ariba Sourcing -  Ariba Supply Chain Collaboration
  - Dynamic behavior: Transaction list changes based on solution selected
- Step 2: Choose Your Transaction: Example for Ariba Network: -  AdvanceShipNotice -  BankStatementOrChargeFile -  Invoice -  OrderConfirmation -  PaymentRemittance -  PurchaseOrder - ... and many more
- Select the specific transaction you want to validate and Execute.

## Reference Note:

[3702277 - What is SAP Integration Suite, Managed Gateway for Spend Management and SAP Business Network Self Help Feature? How do I run it?](#)

# Reading the Output Report

## Example Output:

Component for the flow: BNS-ARI-CI-AN-PO

## What this means:

The value you can use to open a service ticket if you have an issue with this transaction.

## Example Output:

Ariba Addon Versions Check:

ARBCI1	: 10S	: 0024
ARBCI2	: 10S	: 0012
ARBCIGR	: 10S	: 0001

## What this means:

Ariba Addon versions currently installed in your system. It would be best to share this with support when raising a service ticket.

## Example Output:

Configured Parameters:

ARIBA_SRVMAPKEY	X
CSC_COPY_SUPPLIER_PARVW	YL

## What this means:

The parameters configured in the TVARV table for this transaction. If there is something that isn't configured, it could be the reason for the issue you might be facing.

## If missing:

Parameters haven't been configured for this transaction.

# Download The Output Report

**Built-in Download Capability:** - Tool automatically offers to download results

In which format do you want to be saved ?

- Unconverted
- Text with Tabs
- Spreadsheet (XLSX)
- Rich Text
- HTML
- Clipboard

**You can also save it after the results are displayed:**

1. Execute the configuration check
2. Select “System” → “List” → “Save” → “Local File”
3. Choose format and location
4. Use for documentation and troubleshooting

**Best Practice:**

Save results with naming convention: **ConfigCheck\_[Transaction]\_[Date]\_[System].txt** before sharing with the Support team.

# Best Practices

## 1. Pre-Implementation

- Run checks during configuration phase
- Identify gaps early

## 2. Before Testing

- Validate all configurations complete
- Reduce test cycle time

## 3. Pre-Go-Live

- Final validation before production
- Document baseline configuration

## 4. After System Changes

- Post-upgrade validation
- After transport imports

## 5. Troubleshooting

- First step in issue resolution
- Rule out configuration problems

## 6. Before Opening Support Tickets:

- Run tool for affected transaction
- Download and review results
- Address any identified gaps
- Re-test after corrections
- Include tool results in support ticket if issue persists

### Benefits:

- Faster ticket resolution
- Reduced back-and-forth communication
- Clear documentation of configuration state
- Self-service resolution for configuration gaps

**Demo**



**Your perspective matters**

**Feedback & FAQs**



**Thank you.**