

# Auto Generation of a Line Item Credit Memo from a Revised Service Entry Sheet for 42K (Commerce Automation) or 4R2 (Services Procurement) with SAP Business Network & SAP Fieldglass

Planned Release - Month 08, 2025



**Introducing:** Auto Generation of a Line Item Credit Memo from a Revised Service Entry Sheet for 42K (Commerce Automation) or 4R2 (Services Procurement) with SAP Business Network & SAP Fieldglass [NP-34675 & NP-28980]

**Innovation For:** Buyers & Suppliers

**Enablement Model:** Customer Configured

**Feature Description:**

With this feature, you can auto-generate a line-item credit memo when correcting a service sheet. Since SAP Business Network generates the line-item credit memo, suppliers don't have to spend time creating it. This is because the service sheet is already invoiced, so they can simply request its cancellation and create a new one with the correct values.

# Auto Generation of a Line Item Credit Memo from a Revised Service Entry Sheet for 42K (Commerce Automation) or 4R2 (Services Procurement) with SAP Business Network & SAP Fieldglass [NP-34675 & NP-28980]

**Solution For:** 42K(Commerce Automation) & 4R2 (Services Procurement with SAP Business Network & SAP Fieldglass)

**Solution Area:** Services Procurement

**Persona:** Buyer & Supplier



## Key Benefits:

- Automatically reversing the invoice and generating a line-item credit memo when the service sheet linked to it is corrected.
- Simplification of the process in case there is a mistake at the moment of the service sheet was created.
- Reduce the errors in case the supplier creates the Line-Item Credit memo but did not request the cancellation of the service sheet.

# Prerequisites, Restrictions, Cautions

## Prerequisites

- Ensure that the following integration scenarios have been implemented:
  - Automation of Source-to-Pay with Ariba Network (42K) OR
  - Services Procurement with SAP Business Network and SAP Fieldglass (4R2)
- Ensure that the **Enable automatic generation of line-item credit memo from service entry sheet correction** rule is enabled at country rule, supplier group level, or default transaction rule under invoice rules.
- Ensure that the **supplier consent** for the generation of correction service entry sheet and of line-item credit memo is accepted in the invoice creation acceptance tab.
- Ensure that the **Allow change orders in invoice aggregation** rule is enabled in the SAP Business Network buyer account.
- Ensure that the **Allow suppliers to create correction service sheet** transaction rule is enabled and the sub rule **“with positive values (Enhanced)”** is selected.
- Ensure that the **Allow suppliers to reuse service sheet numbers** transaction rule is enabled and the sub rule **“Canceled”** is selected.
- Ensure that the **Auto-generate service sheets from service invoices** transaction rule is **disabled** in the SAP Business Network buyer account.
- Ensure that the **Allow suppliers to send line-item credit memo** transaction rule is enabled and the sub rules **Quantity Adjustment** and **Quantity Adjustment For Contract Line-level credit memo** (Optional).
- Ensure that the **Document Preference** are set correctly for the service sheet and invoices.

## Restrictions

- If the service entry sheet contains contract items or ad hoc items added from P2P then it cannot be edited in SAP Business Network. The supplier has to remove such items and add the new ones.
- The option to autogenerate a line item credit memo against a service sheet revision and the auto generation of an invoice against a service sheet is the same. If the supplier consent this option it will affect both cases.

# Supplier Consent

The supplier must consent that SAP Business Network generates the Line-Item Credit memo on behalf of them

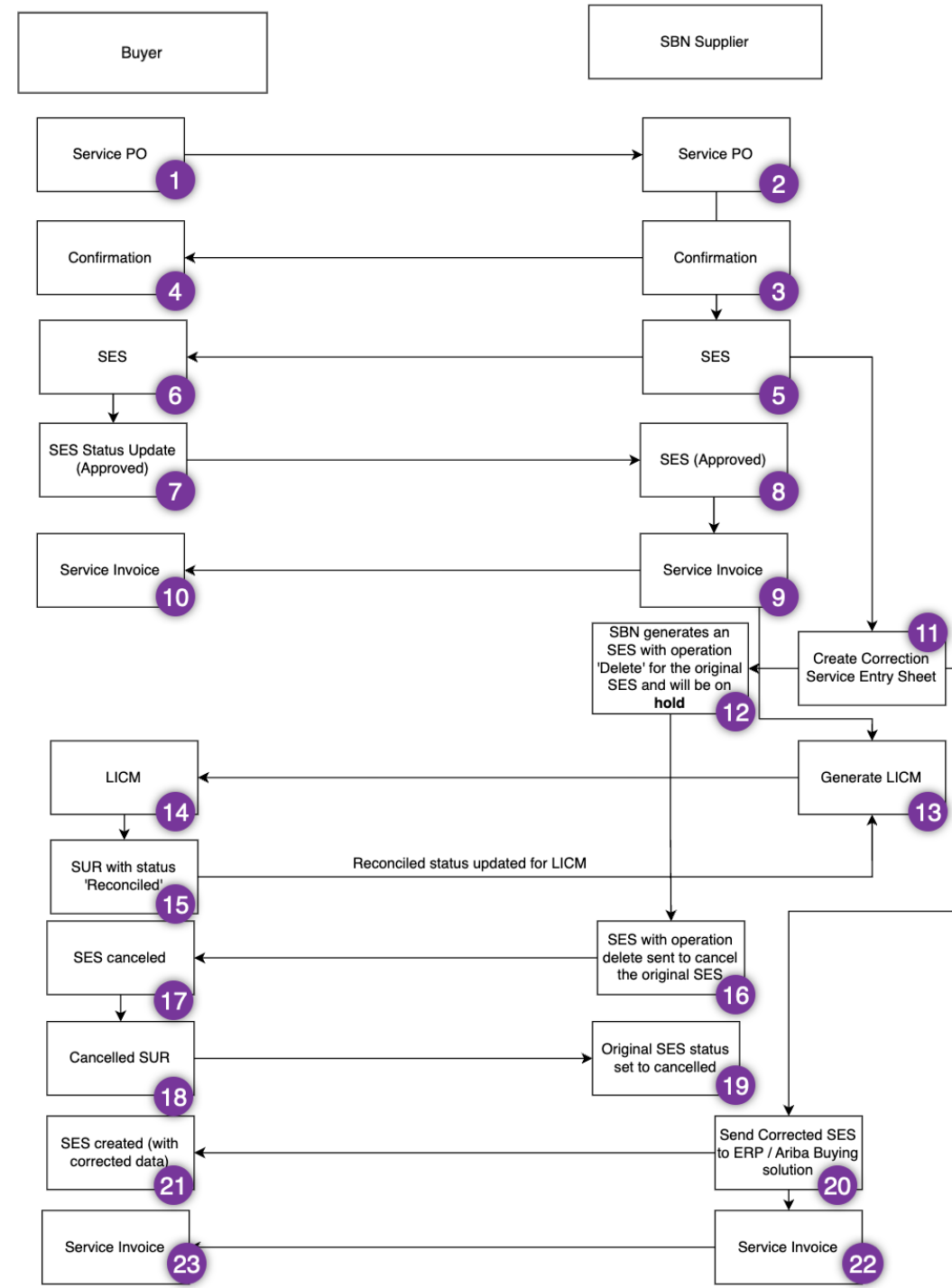
The screenshot illustrates the navigation path for a supplier to consent to automatic invoice creation. It is divided into three numbered steps:

- Step 1:** The user is in the 'Account Settings' menu. The 'Customer Relationships' option is highlighted with a red circle and the number 1. An orange arrow points from this menu item to the next screenshot.
- Step 2:** The 'Customer Relationships' page is shown. Under the 'Automatic Invoice Creation Acceptance' tab, a table lists relationships. A 'Respond' link is highlighted with a red circle and the number 2. An orange arrow points from this link to the final screenshot.
- Step 3:** A confirmation popup titled 'Confirm Automatic Invoice Creation from Service Sheet' is displayed. The 'Yes' radio button is selected, and the 'Submit Invoice' option is checked in the 'Actions' dropdown. A red circle with the number 3 is placed over the 'Submit Invoice' option. An orange arrow points from this area to the right-hand text.

1. As a supplier, you need to go to Settings>>Customer Relationships>>Automatic Invoice Creation Acceptance
2. A record which has as a source “Service Sheet Invoice Generation” contains a link “Respond”.
3. The Respond link displays another popup to confirm that he/she agrees to allow the generation of an invoice against a service sheet and line-item credit generation against a service sheet correction.

# Correction - Commerce Automation Process flow

1. Buyer creates a Service Purchase Order and sends to supplier
2. Supplier confirms the Service Purchase Order
3. Supplier creates a SES and sends to buyer
4. Buyer approves the SES and send the approved SUR to supplier
5. Supplier creates service invoice and sends to buyer
6. Supplier realizes that there is a mistake in the submitted SES. Supplier tries to correct/revise the SES. Supplier corrects the SES and submits it
7. SBN generates LICM for the Invoice and sends to buyer. In buyer ERP, LICM is created
8. Buyer sends the status update request with reconciled status to supplier
9. Once supplier receives the reconciled status, SBN sends the cancelled SES to buyer. The original SES gets cancelled in the buyer's ERP system.
10. ERP sends the cancel status update request to supplier
11. Upon receiving the cancel SES status update request, SBN sends the revised/corrected SES to the buyer's ERP
12. Once buyer approves the revised SES, supplier can create an Invoice for the revised SES



# Create a correction of a service sheet

The option to create a correction of the service sheet would be displayed if the service sheet is invoiced.

The screenshot shows the SAP Business Network interface for a Service Sheet (OSES0307). The status is 'Invoiced', and the 'Create Correction Service Sheet' button is highlighted with a red box and a circled '1'. The 'Service Sheet (Invoiced)' label is also highlighted with a red box and a circled '2'. The interface displays details such as the date (4 Jul 2023), purchase order (4500023194), and subtotal (500.00 EUR). The 'Service Entry Sheet Lines' table is visible below.

Line #	SES Line	Type	Service # / Description	Line Type	Contract #	Qty (Unit)	Unit Price	Subtotal
1			Non-Catalog-Item Mechanical Engineering					
	1.1		Non-Catalog-Item Monitor equipment gauges					
		1	Lean Service Non-Catalog-Item Monitor equipment gauges	Planned		10 (DAY)	50.00 EUR	500.00 EUR

1. Option to make a correction of a service sheet.
2. The service sheet must have the status as “Invoiced” to auto generate the Line Item Credit Memo.

# Create a correction of a service sheet

**Service Sheet Header**

Summary

Purchase Order: 4500023194  
Service Sheet #: **0SE500307C** (1)  
Service Sheet Date: 3 Jul 2023  
Service Description:

Subtotal: 2000.00 EUR  
Service Start Date: 3 Jul 2023  
Service End Date: 3 Jul 2023  
 Copy the service start and end dates to the service line items

**Additional Fields**

Supplier Reference: [Field]  
From: SAP SE - TEST  
DIETMAR HOFF ALLE  
69190 Walldorf  
Germany

To: Company Code 1010  
Hasso-Plattner-Ring 7  
69190 Walldorf  
BW  
Germany

Field Contractor: Name: [Field]  
Email: [Field]  
Phone: USA 1 [Field] [Field] [Field] [Field]

Field Engineer: Name: [Field]  
Email: [Field]  
Phone: USA 1 [Field] [Field] [Field] [Field]

Approver: Name: [Field]  
Email: [Field]  
Phone: USA 1 [Field] [Field] [Field] [Field]

**Comment**

Comments: [Field] [Remove](#)

[Add Attachments](#)

**Service Entry Sheet Lines**

Line No.	Part No. / Description	Contract #
1	Non-Catalog-Item Mechanical Engineering	
1.1	Non-Catalog-Item Monitor equipment gauges	

Include	SES Line	Part No. / Description	Customer Part #	Type	Item Type	Qty / Unit	Price	Subtotal	
<input type="checkbox"/>	1	Non-Catalog-Item Monitor equipment gauges		Lean Service	Planned	4 DAY	50.00 EU	2000.00 EU	<a href="#">Delete</a>

SERVICE PERIOD

Start Date: 3 Jul 2023  
End Date: 3 Jul 2023

COMMENTS

Add Comments: [Field] (2)

The correction of the service sheet allows to modify the values like a new service sheet. However, SBN validates it against the purchase order.

1. The Service Sheet number has to be unique.
2. The supplier has the option to increase, reduce the quantities for planned line items. In case it is unplanned then the option to modify the price is also available.



# Create a correction of a service sheet

SAP Business Network - Enterprise Account TEST MODE

Service Sheet: S56083401

Done Previous

Create Invoice Copy SES

Detail History

Service Sheet (Pending Approval) Subtotal: 100.00 EUR

S56083401  
Date: 5 Jun 2023  
Final Service Sheet: No  
Purchase Order: 4500022560  
Subtotal: 100.00 EUR  
Service Start Date: 16 Jun 2023  
Service End Date: 17 Jun 2023

From: SAP SE - TEST  
SAP SE - TEST  
DIETMAR HOFF ALLE  
69190 Walldorf  
Germany

To: Company Code 1010  
S4Content Buyer - TEST  
Hasso-Plattner-Ring 7  
69190 Walldorf  
BW  
Germany  
Address ID: 1010

Routing Status: On Hold  
Related Documents: 4500022560  
IS608340001

Field Engineer Field Contractor Approver  
s  
Email: s@s.c

Service Entry Sheet Lines Show Item Details

The correction of the service sheet generates a new service sheet with the new values which is not sent to the buyer's backend.

1. The Service Sheet corrected has the status as "Pending approval".
2. The routing status is "On Hold"

Ariba Network auto-generates the Line Item Credit memo associated to the corresponding invoice associated to the original service sheet.

# Auto-Generation of a Line Item Credit memo

Invoice: 54X113DUOJAGY67R

Copy This Invoice Print Download PDF Export cXML

Detail Scheduled Payments History

**Line-Item Credit Memo** 1

(Original Invoice No: OSES0307)

Status: Approved  
Invoice: Approved  
Routing: Acknowledged  
Credit Memo Number: 54X113DUOJAGY67R  
Credit Memo Date: Monday 3 Jul 2023 4:34 AM GMT-07:00  
Original Invoice Number: OSES0307  
Original Invoice Date: Monday 3 Jul 2023 4:31 AM GMT-07:00  
Original Purchase Order: 4500023194  
Submission Method: Online  
Origin: Supplier

Subtotal: -500.00 EUR  
Total Gross Amount: -595.00 EUR  
Total Net Amount: -595.00 EUR  
Amount Due: -595.00 EUR

2  
3

Generation Method: Auto-generated Line-Item Credit Memo

REMIT TO:  
SAP SE - TEST  
Postal Address:  
DIETMAR HOFF ALLE  
69190 Walldorf  
Germany

BILL TO:  
Company Code 1010  
Postal Address:  
Hasso-Plattner-Ring 7  
69190 Walldorf  
BW  
Germany  
Address ID: 1010

SUPPLIER:  
SAP SE - TEST  
Postal Address:  
Merianstrabe, 12  
12  
69168 Wiesloch  
Germany  
Germany

BILL FROM:  
SAP SE - TEST  
Postal Address:  
Merianstrabe, 12  
12  
69168 Wiesloch  
Germany  
Germany

CUSTOMER:  
Company Code 1010 - Address Name 1  
Postal Address:  
Hasso-Plattner-Ring 7  
69190 Walldorf  
BW  
Germany  
Address ID: 1010

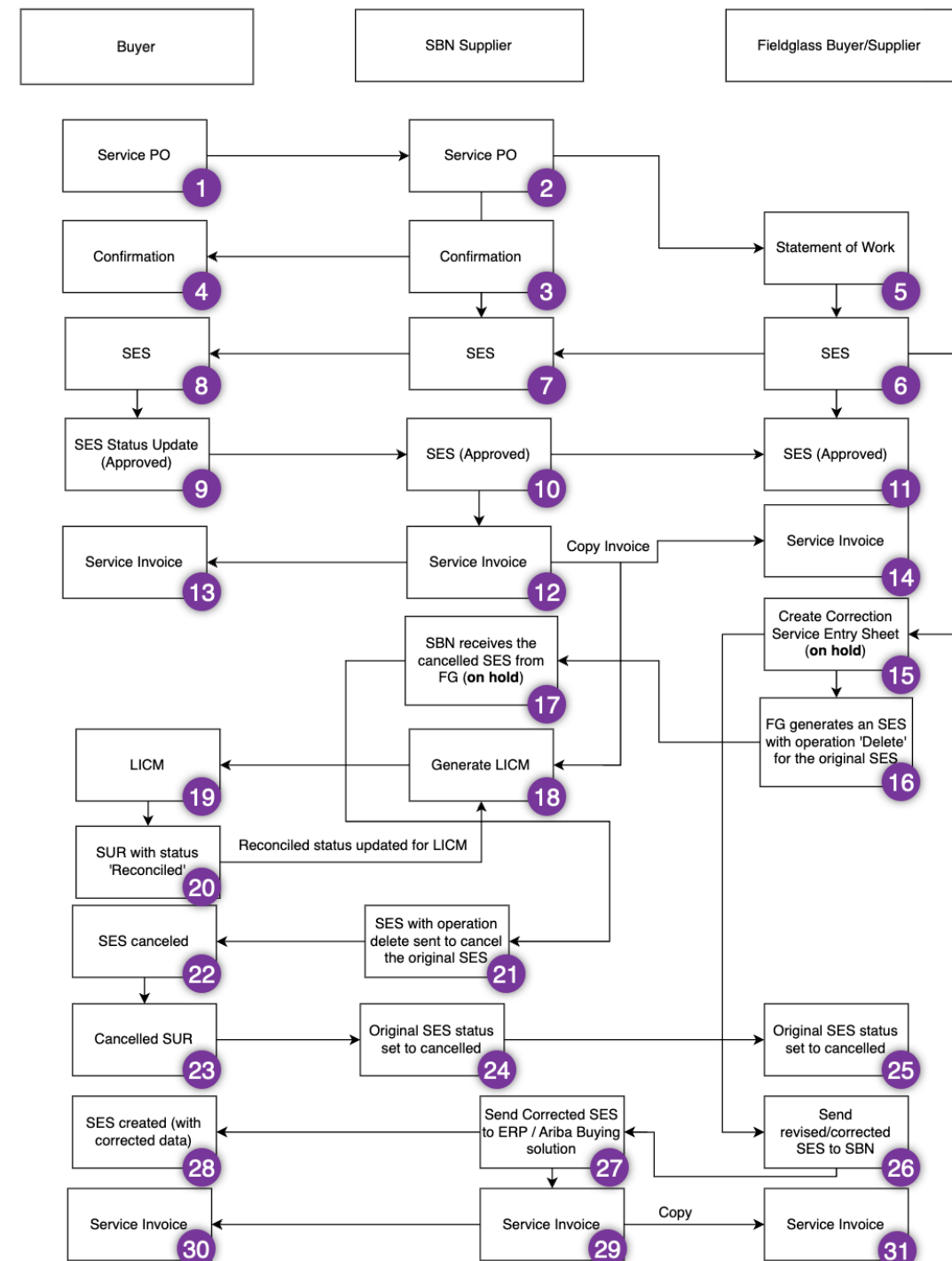
1. SAP Business Network generates the Line-Item Credit Memo\*.
2. The Line-Item Credit memo page indicates that it was auto generated.
3. The Line-Item Credit memo has the same amounts as the original invoice associated to the service sheet.

As soon as the Line-Item Credit memo is accepted in the backend and SAP Business Network receives a message then the system release the cancel service sheet. Once it is approved then the system releases the corrected service sheet.

*\* In case there is no document preference for the invoice then the system will assign a random number. It could contain characters and numbers.*

# 4R2 Process flow for Correction – Services Procurement with SAP Business Network & SAP Fieldglass

1. Buyer creates a Service Purchase Order and sends to supplier
2. Supplier confirms the Service Purchase Order. Upon confirmation, the PO is sent as a SoW to SAP Fieldglass
3. Supplier creates a SES in SAP Fieldglass and sends to buyer
4. Buyer approves the SES and send the approved SUR to SAP Fieldglass via SBN
5. Supplier creates service invoice in SBN and sends to buyer
6. Once the Invoice status update is sent by the buyer, the copy of the Invoice is sent to SAP Fieldglass
7. Supplier realizes that there is a mistake in the submitted SES. Supplier tries to correct/revise the SES in SAP Fieldglass. Supplier corrects the SES and submits it
8. Once the revised/correction SES is submitted in SAP Fieldglass, SAP Fieldglass generates a cancelled SES and puts the correction SES on hold. The cancelled SES is sent to SAP Business Network.
9. SAP Business Network once receives the cancelled SES, put the cancelled SES on hold and generates an LICM. The LICM is sent to buyer's backend system
10. Buyer sends the Invoice status update (Reconciled status) to SBN and once SBN receives the reconciled status for LICM, SBN send the cancelled SES to buyer's backend system
11. The SES is cancelled in the buyer's backend system. ERP sends a status update request with cancelled status to SAP Business Network. SAP Business Network in turn transmits the status to SAP Fieldglass
12. SAP Fieldglass now send the revised / corrected SES to buyer's backend system via SAP Business Network
13. SES is created with the revised data and subsequently Invoice can be created by the supplier upon SES approval



# Service Entry Sheet

Service Entry Sheet is created with reference to Purchase Order

```
<Request deploymentMode="test">
  <ServiceEntryRequest>
    <ServiceEntryRequestHeader operation="new" serviceEntryDate="2025-05-14T14:49:01+00:00" serviceEntryID="DLABPE0008014">
      <PartnerContact>
        <Contact addressID="1010" role="from">
          <Name xml:lang="en-US">Plant 1 DE</Name>
          <PostalAddress>
            <Street>Site_Dietmar-Hopp-Allee 16</Street>
            <Street></Street>
            <City>Walldorf</City>
            <State>DE-BW</State>
            <PostalCode>69190</PostalCode>
            <Country isoCountryCode="DE">Germany</Country>
          </PostalAddress>
        </Contact>
      </PartnerContact>
      <PartnerContact>
        <Contact addressID="1010" role="to">
          <Name xml:lang="en-US">Plant 1 DE</Name>
          <PostalAddress>
            <Street>Site_Dietmar-Hopp-Allee 16</Street>
            <Street></Street>
            <City>Walldorf</City>
            <State>DE-BW</State>
            <PostalCode>69190</PostalCode>
            <Country isoCountryCode="DE">Germany</Country>
          </PostalAddress>
        </Contact>
      </PartnerContact>
      <DocumentReference payloadID=""></DocumentReference>
      <Period endDate="2025-05-01T00:00:00+00:00" startDate="2025-05-01T00:00:00+00:00"></Period>
      <Extrinsic name="Accruals">Yes</Extrinsic>
      <Extrinsic name="ApprovalLevel">2.00</Extrinsic>
      <Extrinsic name="ServiceEntrySheetID">To Be Updated Via CF Update Integration</Extrinsic>
      <Extrinsic name="Status">31</Extrinsic>
      <Extrinsic name="AribaNetwork.LegacyDocument"></Extrinsic>
    </ServiceEntryRequestHeader>
  </ServiceEntryRequest>
</Request>
```

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# Service Entry Sheet Status Update (Approved)

Service Entry Sheet is approved by the buyer

```
<Request deploymentMode="test">
  <StatusUpdateRequest>
    <DocumentReference payloadID="z25051414494533885850a1d@fieldglass.com"/>
    <Status code="200" text="OK" xml:lang="en"/>
    <DocumentStatus type="approved">
      <DocumentInfo documentDate="2025-05-14T14:49:01-12:00" documentID="DLABPE00008014" documentType="ServiceEntryRequest"/>
    </DocumentStatus>
    <Extrinsic name="ERP_ENTRY SHEET">81595</Extrinsic>
    <Extrinsic name="MessageCreationDateTime">2025-05-14T14:52:08.9206950 -12:00</Extrinsic>
  </StatusUpdateRequest>
</Request>
```

# Invoice

## Invoice is created with reference to service entry sheet

```
<Request deploymentMode="test">
  <InvoiceDetailRequest>
    <InvoiceDetailRequestHeader invoiceDate="2025-05-14T09:53:18-05:00" invoiceID="DLAB8014" invoiceOrigin="supplier" operation="new" purpose="standard">
      <InvoiceDetailHeaderIndicator/>
      <InvoiceDetailLineIndicator isAccountingInLine="yes" isTaxInLine="yes"/>
      <InvoicePartner> ... </InvoicePartner>
      <InvoicePartner>
        <Contact addressID="1010" role="billTo"> ... </Contact>
      </InvoicePartner>
      <InvoicePartner> ... </InvoicePartner>
      <InvoicePartner> ... </InvoicePartner>
      <InvoicePartner> ... </InvoicePartner>
      <InvoiceDetailShipping> ... </InvoiceDetailShipping>
      <PaymentTerm payInNumberOfDays="14"> ... </PaymentTerm>
      <PaymentTerm payInNumberOfDays="20"> ... </PaymentTerm>
      <PaymentTerm payInNumberOfDays="30"> ... </PaymentTerm>
      <Extrinsic name="buyerVatID">DE123456789</Extrinsic>
      <Extrinsic name="invoiceSourceDocument">PurchaseOrder</Extrinsic>
      <Extrinsic name="invoiceSubmissionMethod">Online</Extrinsic>
    </InvoiceDetailRequestHeader>
    <InvoiceDetailOrder>
      <InvoiceDetailOrderInfo>
        <OrderReference orderID="4500124781">
          <DocumentReference payloadID="543612bb-b0c9-45ae-7b6a-02ff2b234898"/>
        </OrderReference>
      </InvoiceDetailOrderInfo>
      <InvoiceDetailServiceItem invoiceLineNumber="1" quantity="1">
        <InvoiceDetailServiceItemReference lineNumber="10">
          <Classification domain="NotAvailable">2</Classification>
          <ItemID>
            <SupplierPartID>DLABTQ00005325</SupplierPartID>
          </ItemID>
          <Description xml:lang="en-US">AK 20250514-1 - Test of Service 4R2</Description>
        </InvoiceDetailServiceItemReference>
        <ServiceEntryItemReference serviceEntryDate="2025-05-14T14:49:01+00:00" serviceEntryID="DLABPE00008014" serviceLineNumber="7">
          <DocumentReference payloadID="z25051414494533885850a1d@fieldglass.com"/>
        </ServiceEntryItemReference>
      </InvoiceDetailServiceItem>
    </InvoiceDetailOrder>
  </InvoiceDetailRequest>
</Request>
```

# Correction Service Entry Sheet

Correction service entry sheet is created from the original service entry sheet

```
<Request deploymentMode="test">
  <ServiceEntryRequest>
    <ServiceEntryRequestHeader operation="new" serviceEntryDate="2025-05-14T15:05:36+00:00" serviceEntryID="DLABPE00008016">
      <PartnerContact> ... </PartnerContact>
      <PartnerContact> ... </PartnerContact>
      <DocumentReference payloadID=""></DocumentReference>
      <Period endDate="2025-05-01T00:00:00+00:00" startDate="2025-05-01T00:00:00+00:00"></Period>
      <Extrinsic name="Accruals">Yes</Extrinsic>
      <Extrinsic name="ApprovalLevel">2.00</Extrinsic>
      <Extrinsic name="ServiceEntrySheetID">81595</Extrinsic>
      <Extrinsic name="Status">31</Extrinsic>
      <Extrinsic name="AribaNetwork.LegacyDocument"></Extrinsic>
    </ServiceEntryRequestHeader>
    <ServiceEntryOrder>
      <ServiceEntryOrderInfo>
        <OrderReference orderID="4500124781">
          <DocumentReference payloadID=""></DocumentReference>
        </OrderReference>
      </ServiceEntryOrderInfo>
      <ServiceEntryItem quantity="2.00" serviceLineNumber="7" type="service">
        <ItemReference lineNumber="10">
          <ItemID>
            <SupplierPartID>DLABTQ00005325</SupplierPartID>
            <BuyerPartID></BuyerPartID>
          </ItemID>
          <Description xml:lang="en-US">AK revise 20250514-1 - Test of Service 4R2</Description>
        </ItemReference>
        <MasterAgreementIDInfo agreementID=""></MasterAgreementIDInfo>
        <UnitOfMeasure>HUR</UnitOfMeasure>
        <UnitPrice>
          <Money currency="EUR">70.00</Money>
        </UnitPrice>
        <Period endDate="2025-05-31T10:00:00+00:00" startDate="2025-04-01T10:00:00+00:00"></Period>
        <SubtotalAmount>
          <Money currency="EUR">140.00</Money>
        </SubtotalAmount>
      </ServiceEntryItem>
    </ServiceEntryOrder>
  </ServiceEntryRequest>
</Request>
```

# Cancelled SES

Cancelled SES is generated for the original SES and kept on hold

```
<Request deploymentMode="production">
  <ServiceEntryRequest>
    <ServiceEntryRequestHeader operation="delete" serviceEntryDate="2025-05-14T14:49:01+00:00" serviceEntryID="DLABPE00008014">
      <PartnerContact> ... </PartnerContact>
      <PartnerContact> ... </PartnerContact>
      <DocumentReference payloadID="z25051414494533885850a1d@fieldglass.com"/>
      <Period endDate="2025-05-01T00:00:00+00:00" startDate="2025-05-01T00:00:00+00:00"/>
      <Extrinsic name="Accruals">Yes</Extrinsic>
      <Extrinsic name="Operation">Correction</Extrinsic>
      <Extrinsic name="ServiceEntrySheetID">81595</Extrinsic>
      <Extrinsic name="Status">44</Extrinsic>
      <Extrinsic name="AribaNetwork.LegacyDocument"/>
    </ServiceEntryRequestHeader>
    <ServiceEntryOrder>
      <ServiceEntryOrderInfo>
        <OrderReference orderID="4500124781">
          <DocumentReference payloadID=""/>
        </OrderReference>
      </ServiceEntryOrderInfo>
      <ServiceEntryItem quantity="1.00" serviceLineNumber="7" type="service">
        <ItemReference lineNumber="10">
          <ItemID>
            <SupplierPartID>DLABTQ00005325</SupplierPartID>
            <BuyerPartID/>
          </ItemID>
          <Description xml:lang="en-US">AK 20250514-1 - Test of Service 4R2</Description>
        </ItemReference>
        <MasterAgreementIDInfo agreementID=""/>
        <UnitOfMeasure>HUR</UnitOfMeasure>
        <UnitPrice>
          <Money currency="EUR">70.00</Money>
        </UnitPrice>
        <Period endDate="2025-05-31T10:00:00+00:00" startDate="2025-04-01T10:00:00+00:00"/>
        <SubtotalAmount>
          <Money currency="EUR">70.00</Money>
        </SubtotalAmount>
      </ServiceEntryItem>
    </ServiceEntryOrder>
  </ServiceEntryRequest>
</Request>
```



# Line item credit memo

## System generates a line item credit memo

```
<InvoiceDetailRequest>
  <InvoiceDetailRequestHeader invoiceDate="2025-05-14T08:08:03-07:00" invoiceID="OVP91JWRU2QMAJUN" invoiceOrigin="supplier" operation="new" purpose="lineLevelCreditMemo">
    <InvoiceDetailHeaderIndicator/>
    <InvoiceDetailLineIndicator isAccountingInLine="yes" isTaxInLine="yes"/>
    <InvoicePartner> ... </InvoicePartner>
    <InvoicePartner> ... </InvoicePartner>
    <InvoicePartner> ... </InvoicePartner>
    <InvoicePartner> ... </InvoicePartner>
    <InvoicePartner> ... </InvoicePartner>
    <InvoiceIDInfo invoiceDate="2025-05-14T09:53:18-05:00" invoiceID="DLAB8014"/>
    <InvoiceDetailShipping> ... </InvoiceDetailShipping>
    <Extrinsic name="buyerVatID">DE123456789</Extrinsic>
    <Extrinsic name="invoiceSourceDocument">PurchaseOrder</Extrinsic>
    <Extrinsic name="invoiceSubmissionMethod">Online</Extrinsic>
    <Extrinsic name="isAutoflip">yes</Extrinsic>
  </InvoiceDetailRequestHeader>
  <InvoiceDetailOrder>
    <InvoiceDetailOrderInfo>
      <OrderReference orderID="4500124781">
        <DocumentReference payloadID="543612bb-b0c9-45ae-7b6a-02ff2b234898"/>
      </OrderReference>
    </InvoiceDetailOrderInfo>
    <InvoiceDetailServiceItem invoiceLineNumber="1" quantity="-1">
      <InvoiceDetailServiceItemReference lineNumber="10">
        <Classification domain="NotAvailable">2</Classification>
        <ItemID>
          <SupplierPartID>DLABTQ00005325</SupplierPartID>
        </ItemID>
        <Description xml:lang="en-US">AK 20250514-1 - Test of Service 4R2</Description>
      </InvoiceDetailServiceItemReference>
      <ServiceEntryItemReference serviceEntryDate="2025-05-14T14:49:01+00:00" serviceEntryID="DLABPE00008014" serviceLineNumber="7">
        <DocumentReference payloadID="z25051414494533885850aid@fieldglass.com"/>
      </ServiceEntryItemReference>
    </InvoiceDetailServiceItem>
    <SubtotalAmount>
      <Money currency="EUR">-70</Money>
    </SubtotalAmount>
    <Period endDate="2025-05-31T00:00:01-05:00" startDate="2025-04-01T00:00:01-05:00"/>
    <UnitOfMeasure>HUR</UnitOfMeasure>
    <UnitPrice>
      <Money currency="EUR">70</Money>
    </UnitPrice>
  </InvoiceDetailOrder>
</InvoiceDetailRequest>
```

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# Line item credit memo status update request from buyer

Buyer sends a status update request with reconciled status

```
<Request deploymentMode="test">
  <StatusUpdateRequest>
    <Status code="200" text="OK" xml:lang="en"/>
    <InvoiceStatus type="reconciled">
      <InvoiceIDInfo invoiceID="OVP91JWRU2QMAJUN" invoiceDate="2025-05-14T07:17:47-08:00"/>
    </InvoiceStatus>
    <Extrinsic name="Ariba.ERPInvoiceNumber">51056083252025</Extrinsic>
  </StatusUpdateRequest>
</Request>
```

# Cancelled SES

```
<Request deploymentMode="production">
  <ServiceEntryRequest>
    <ServiceEntryRequestHeader operation="delete" serviceEntryDate="2025-05-14T14:49:01+00:00" serviceEntryID="DLABPE00008014">
      <PartnerContact> </PartnerContact>
      <PartnerContact> </PartnerContact>
      <DocumentReference payloadID="z25051414494533885850a1d@fieldglass.com"/>
      <Period endDate="2025-05-01T00:00+00:00" startDate="2025-05-01T00:00+00:00"/>
      <Extrinsic name="Accruals">Yes</Extrinsic>
      <Extrinsic name="Operation">Correction</Extrinsic>
      <Extrinsic name="ServiceEntrySheetID">81595</Extrinsic>
      <Extrinsic name="Status">44</Extrinsic>
      <Extrinsic name="AribaNetwork.LegacyDocument"/>
    </ServiceEntryRequestHeader>
    <ServiceEntryOrder>
      <ServiceEntryOrderInfo>
        <OrderReference orderID="4500124781">
          <DocumentReference payloadID=""/>
        </OrderReference>
      </ServiceEntryOrderInfo>
      <ServiceEntryItem quantity="1.00" serviceLineNumber="7" type="service">
        <ItemReference lineNumber="10">
          <ItemID>
            <SupplierPartID>DLABTQ00005325</SupplierPartID>
            <BuyerPartID/>
          </ItemID>
          <Description xml:lang="en-US">AK 20250514-1 - Test of Service 4R2</Description>
        </ItemReference>
        <MasterAgreementIDInfo agreementID=""/>
        <UnitOfMeasure>HUR</UnitOfMeasure>
        <UnitPrice>
          <Money currency="EUR">70.00</Money>
        </UnitPrice>
      </ServiceEntryItem>
    </ServiceEntryOrder>
  </ServiceEntryRequest>
</Request>
```

Cancelled SES that was kept on hold is sent to buyer.

```
<Request deploymentMode="test">
  <StatusUpdateRequest>
    <Status code="200" text="OK" xml:lang="en"/>
    <DocumentStatus type="canceled">
      <DocumentInfo documentID="DLABPE00008014"
        documentType="ServiceEntryRequest"
        documentDate="2025-05-14T14:49:01-12:00"/>
    </DocumentStatus>
    <Extrinsic name="ERP_ENTRYSHEET">81595</Extrinsic>
    <Extrinsic name="MessageCreationDateTime">2025-05-14T15:20:18.5069680 -12:00</Extrinsic>
  </StatusUpdateRequest>
</Request>
```

Once the SES is cancelled in the buyer's backend, cancelled status update request is sent to supplier

# Correction Service Entry Sheet

Correction service entry sheet that was kept on hold is sent to buyer's backend once the cancelled SUR is received by supplier

```
<Request deploymentMode="test">
  <ServiceEntryRequest>
    <ServiceEntryRequestHeader operation="new" serviceEntryDate="2025-05-14T15:05:36+00:00" serviceEntryID="DLABPE00008016">
      <PartnerContact> ... </PartnerContact>
      <PartnerContact> ... </PartnerContact>
      <DocumentReference payloadID=""></DocumentReference>
      <Period endDate="2025-05-01T00:00:00+00:00" startDate="2025-05-01T00:00:00+00:00"></Period>
      <Extrinsic name="Accruals">Yes</Extrinsic>
      <Extrinsic name="ApprovalLevel">2.00</Extrinsic>
      <Extrinsic name="ServiceEntrySheetID">81595</Extrinsic>
      <Extrinsic name="Status">31</Extrinsic>
      <Extrinsic name="AribaNetwork.LegacyDocument"></Extrinsic>
    </ServiceEntryRequestHeader>
    <ServiceEntryOrder>
      <ServiceEntryOrderInfo>
        <OrderReference orderID="4500124781">
          <DocumentReference payloadID=""></DocumentReference>
        </OrderReference>
      </ServiceEntryOrderInfo>
      <ServiceEntryItem quantity="2.00" serviceLineNumber="7" type="service">
        <ItemReference lineNumber="10">
          <ItemID>
            <SupplierPartID>DLABTQ00005325</SupplierPartID>
            <BuyerPartID></BuyerPartID>
          </ItemID>
          <Description xml:lang="en-US">AK revise 20250514-1 - Test of Service 4R2</Description>
        </ItemReference>
        <MasterAgreementIDInfo agreementID=""></MasterAgreementIDInfo>
        <UnitOfMeasure>HUR</UnitOfMeasure>
        <UnitPrice>
          <Money currency="EUR">70.00</Money>
        </UnitPrice>
        <Period endDate="2025-05-31T10:00:00+00:00" startDate="2025-04-01T10:00:00+00:00"></Period>
        <SubtotalAmount>
          <Money currency="EUR">140.00</Money>
        </SubtotalAmount>
      </ServiceEntryItem>
    </ServiceEntryOrder>
  </ServiceEntryRequest>
</Request>
```

# Thank you.

Contact information:

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