

ARIBA - Supplier Registration and Questionnaire Submission

Section 1: Register an ARIBA account

Section 2: Input company details in Elanco Questionnaire for submission

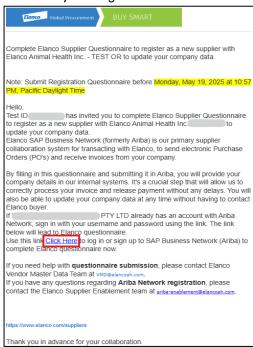
Section 3: To check the submitted questionnaire data or to submit a revised questionnaire

Prerequisite:

Supplier to receive an invitation email from email domain (@ansmtp.ariba.com) (to check junk or spam mailbox as well) with Subject: **Invitation: Register to become a supplier with Elanco Animal Health Inc.**

*Note: The supplier has 15 days to complete the questionnaire from the date the email invitation link is sent.

Proceed by clicking on the Click Here link in the email.



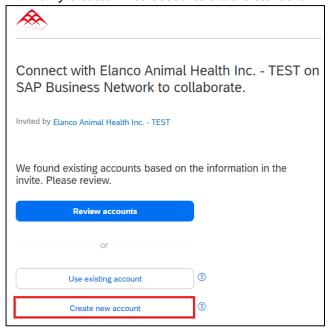
Note: If you've created an account but haven't submitted the questionnaire, please use this link to log back in https://service.ariba.com/.

Section 1: Register an ARIBA account:

1. Click Create New Account.

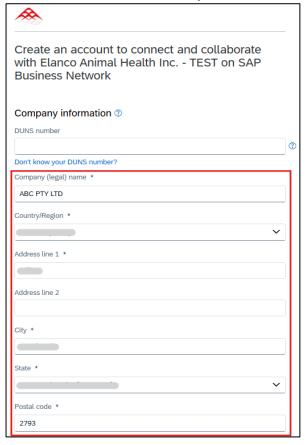
*Or Click **Use existing account** if already have existing ARIBA account and skip to Section 2 - Input company details in Elanco Questionnaire for submission.

* All newly created Ariba accounts are the standard Ariba account type which is fully free of charge

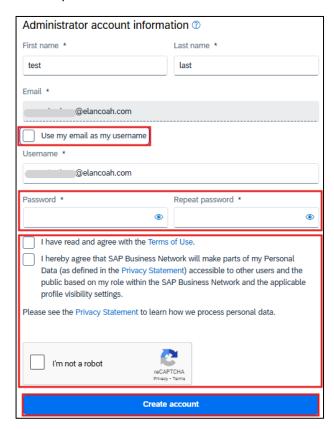


2. Review and enter company's information.

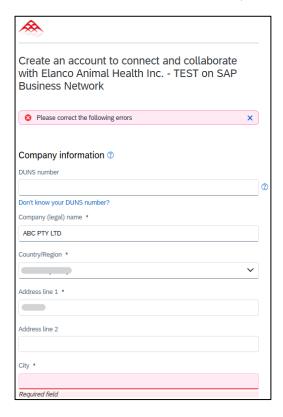
*Note: The DUNS number is optional field and may be left blank.



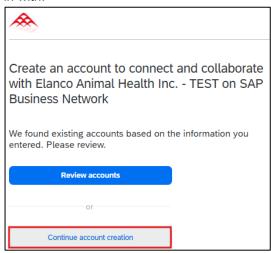
- You can choose to set your email as your username and set password at the administrator account information section. Proceed to click I have read and agree with the Terms of Use and SAP business Network Privacy Statement. Tick the checkbox at the I'm not a robot section and proceed to Create account
 - *Note: Your password must include at least one uppercase letter, one lowercase letter, one number, and one special character.



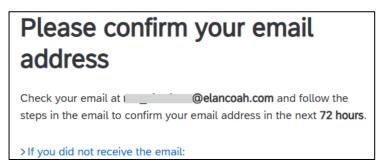
4. If there are errors in the fields, the system will prompt error message: **Please correct the following errors.** Once all fields are corrected, click **Create account.**

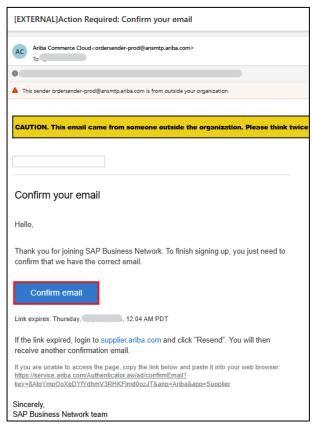


- 5. System prompts supplier to review for any potential existing accounts that supplier may have registered on ARIBA. Click **Continue Account Creation** to proceed with the new account creation.
 - * Or Click **Review accounts** if there is existing account which Supplier has the credentials and wants to log in with.



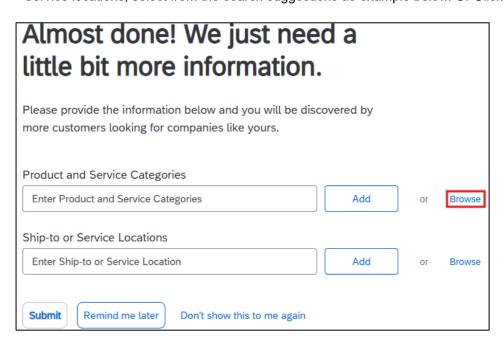
6. Supplier to receive a confirmation email from email domain (@ansmtp.ariba.com) (to check junk or spam mailbox as well). Proceed to click **Confirm email.**



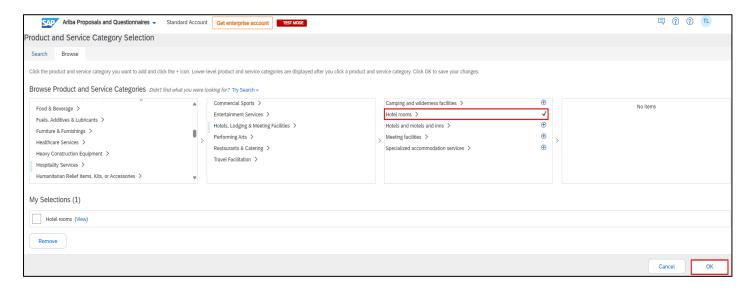


7. The Product and Service Categories and Ship-to or Service locations selection is optional and primarily used for visibility within Ariba. Since it is not required by Elanco, you may skip this step by clicking the Remind me later button and Don't show this to me again link as stated below.

If you choose to complete it, type in to search the relevant Product and Service Categories and Ship-to or Service locations, select from the search suggestions as example below. Or Click **Browse**.



8. If click **Browse**, proceed to expand out the available category and click the "+" sign to add the selection. Proceed to click **OK** after selection.

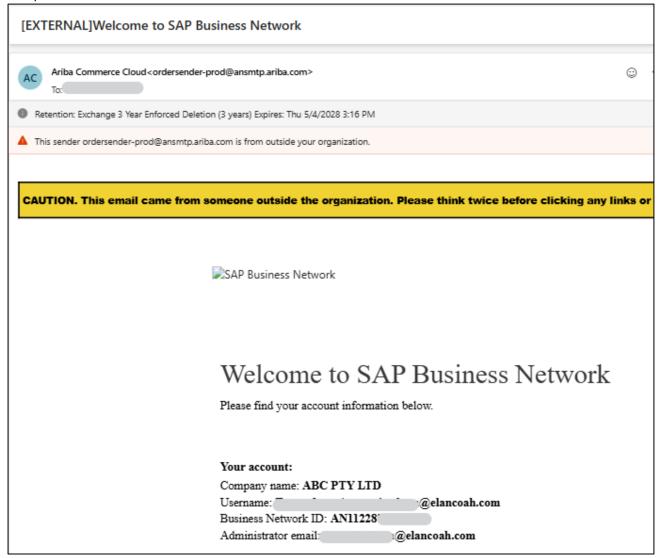


Supplier is now registered on ARIBA Network but still not yet registered as an Elanco Supplier.

System will auto-redirects Supplier to the Elanco Supplier Questionnaire page.

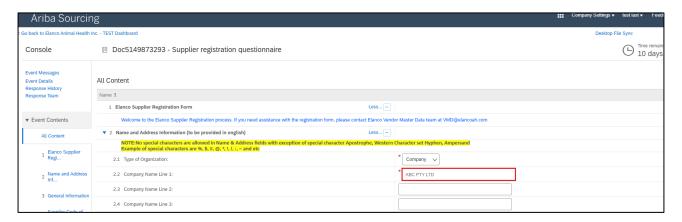
Supplier will also receive confirmation email that registration process in SAP Business Network is completed. The Ariba account created is the **standard Ariba account type with no extra charges.** Suppliers are encouraged to use a standard Ariba account as it's fully free of charge.

Sample email:

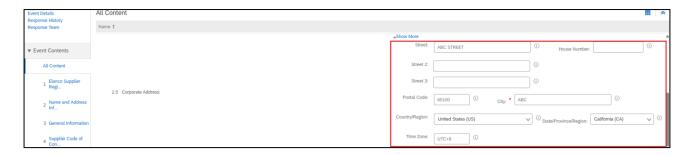


Section 2: Input company details in Elanco Questionnaire for submission:

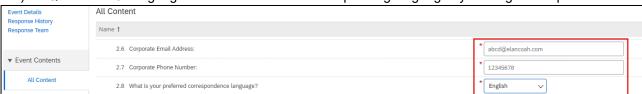
- 1. Input Name Information:
 - a) Name Line 1 to input full Legal Name (as per tax document) If name is too long, please input in next line.
 - b) No special characters allowed except Apostrophe, Hyphen and Ampersand, i.e. Remove characters such as period (full stop), comma, brackets.
 - e.g. Do not use A & B (Test)., Company. Correct form is A & B TEST CO
 - c) Use standard abbreviations: Company = CO; Private Limited = PVT LTD; Incorporated = INC
 - d) Do not use special characters as delimiters (e.g. %, \$, #, @, * etc.)



- 2. Input Corporate Address fields and complete all the mandatory fields that are marked with *:
 - a) Do not use Ampersands (&).
 - b) Delete ALL punctuation



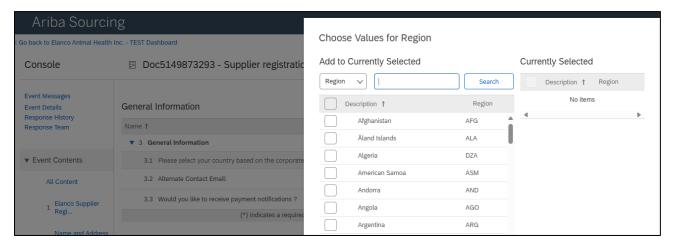
- 3. Fill in all the mandatory fields that are marked with (*).
 - a) Question 2.6 Corporate Email: please provide the email address where Purchase Orders (POs) should be sent. Ensure that this email address is regularly monitored and is dedicated to receiving POs for your company.
 - b) Question 2.7 Corporate Phone: provide a direct phone number where someone from your company can be reached. Avoid using toll-free or automated numbers.
 - c) Question 2.8 Language selection: select the corresponding language by clicking the drop-down button.



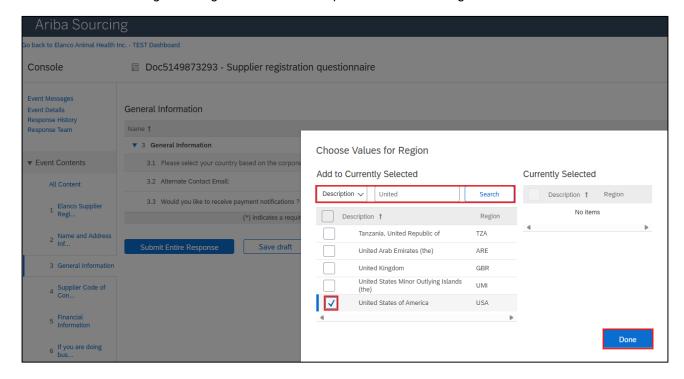
4. Click **select** to view list of countries available.



Select your country based on your business address (one only).



- Or input the country name at the search bar to search for a specific value. Select the appropriate country and proceed to click Done
 - *Note: Please change the Region button to Description before searching.



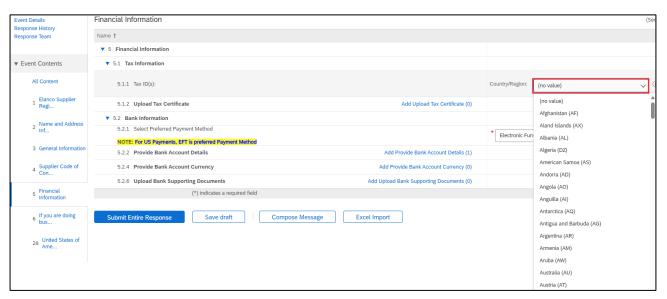
7. To receive payment notifications, select 'Yes' for Question 3.3 and enter the recipient's email address in Question 3.4.



To do business with Elanco, suppliers are required to review and accept the Supplier Code of Conduct at question 4.2



9. Proceed with **Financial Information** section. Please click on the dropdown button at the **Tax ID(s)** question and select relevant country.



10. Input applicable TAX number for the selected country.



11. To upload Tax Certificate (Question 5.1.2) click the blue link



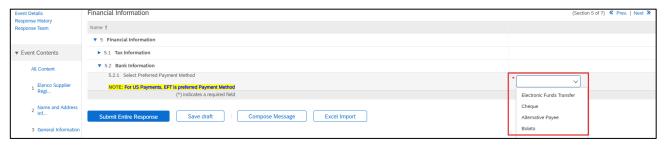
- 12. Click Add Tax Certificate: to add the supporting documents for all the tax numbers input earlier at Question 5.1.1.
- *Note: Supplier can add more than one attachment.



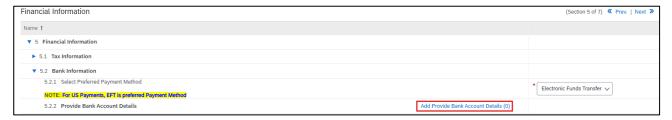
13. After adding all relevant supporting attachments, click Save.



14. Select payment method from the dropdown list.



15. Click the blue link to provide bank account details



16. Click Add Bank Details



17. Select Bank Type and input Country, Bank Name, and Bank Branch.



- 18. Input Account Holder Name only if:
- a) Supplier name contains Ampersand (&) hence need to replace with the word "AND".
- e.g. AT & T to input as AT AND T.
- b) Bank account holders are different from Supplier Name

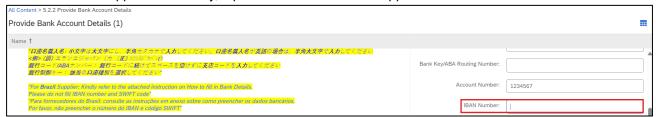
Otherwise, leave as blank.



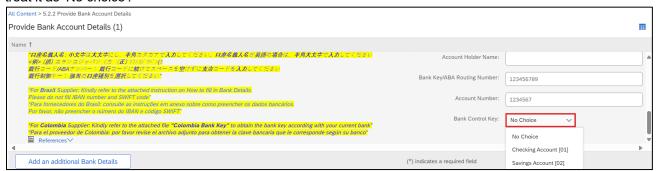
19. Mandatory to input Bank Key/ABA routing number and Account Number.



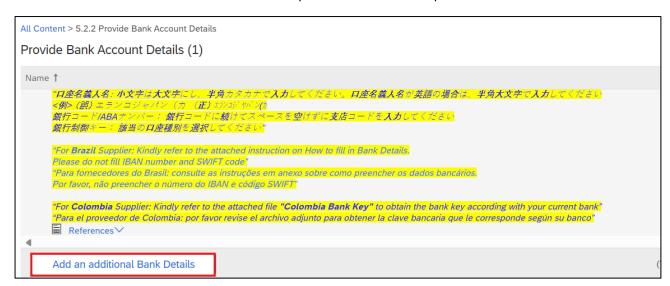
20. For the applicable country, input **IBAN Number** when applicable.



21. For the applicable country, select the appropriate **Bank Control Key** (which generally refers to the account type, such as checking or savings etc) from the dropdown list. If no option is selected, the system will treat it as 'No choice'.



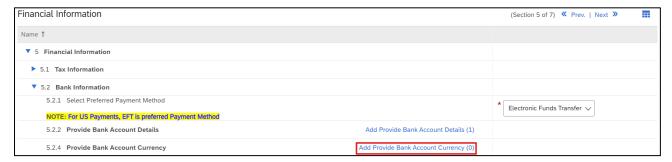
22. Click Add an additional Bank Details if multiple bank details are required.



23. Click Save once all bank details are filled.



24. Click the blue link to provide bank account currency.



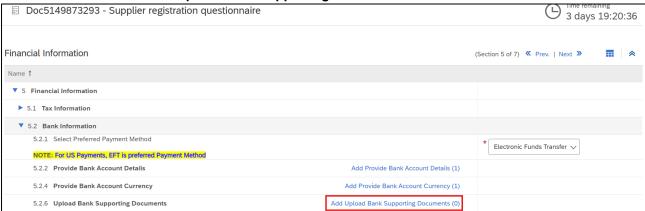
25. Click Add Bank Account Currency.



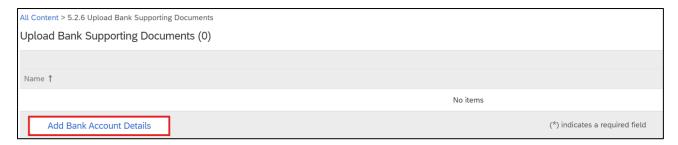
26. Type in the value or select from dropdown list and proceed to click Save



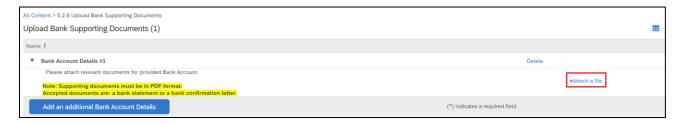
Click the blue link to upload bank supporting documents.



28. Click Add Bank Account Details.



29. Click Attach a file.



30. Click **Choose File** to select your document to attach. After attaching all required supporting for the bank details, Click **OK.**



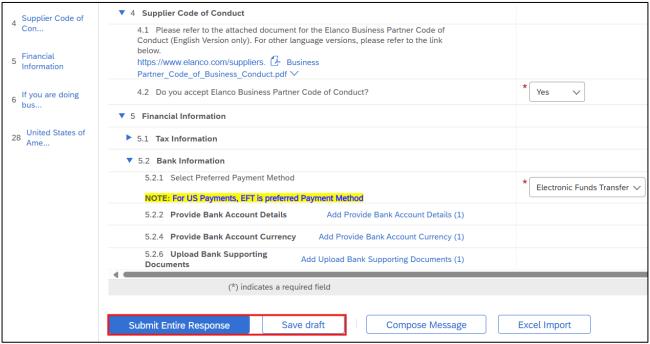
31. Click Save.



32. Fill in Section 6 if the supplier is doing business with Elanco US.



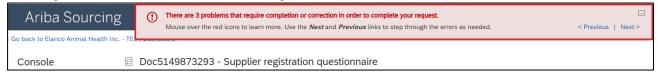
33. To avoid losing progress, the supplier should click 'Save Draft' to continue the questionnaire later, or select **'Submit Entire Response'** to submit it for review.



- 34. Supplier has a time limit of 15 days to complete questionnaire from the time email invitation link is sent.
 - Please reach out to Elanco for a new email link if your questionnaire has expired.



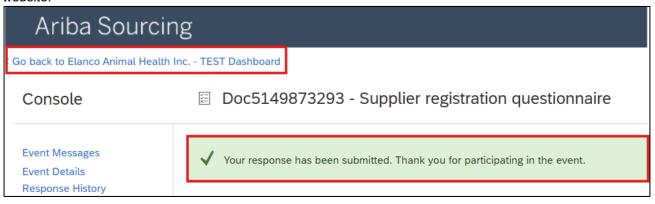
35. System will prompt warning if there are errors in the questionnaire. Use the *Next* and *Previous* links to bring the screen to the error location through the errors as needed.



36. Correct all error fields highlighted in red. Then Click Submit Entire Response to submit again.

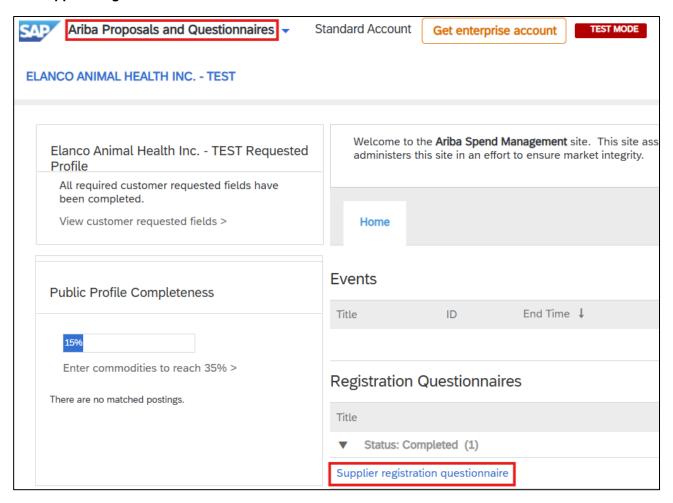


37. Once the green ribbon appears, the questionnaire has been successfully submitted and is pending Elanco's review. You may then click 'Go back to Elanco Animal Health Inc. - Dashboard' or simply exit the website.



Section 3: To check the submitted questionnaire data or to submit a revised questionnaire:

38. Log back into the ARIBA website, go to the 'Ariba Proposals and Questionnaires' tab, and click on the 'Supplier Registration Questionnaire'.



39. Click Review Response.



40. Currently the questionnaire is pending approval hence no resubmission can be done.

After the questionnaire is approved, you can access back this section to submit a revised questionnaire if required to change your data on a later date.

