If you have an invoice that is rejected, please review the error by navigating to the rejected invoice, clicking the invoice number link, then viewing the history tab for details.

The History section below will list if it was rejected for missing tax information, multiple tax lines instead of one combined line or provide rejection comments for other scenarios such as if the PO is closed or missing product/service.

If the PO has insufficient funds - Please work with your Schwab Business Partner/Contact to resolve before submitting. You are not permitted to overbill the PO through Ariba.

Invoice: S		
Resend	Export cXML	
Detail	History	
	Invoice: SO0: Invoice Status: Rejected Received By SAP Business Network On: 26 Nov 2024 8:37:37 AM GMT-07:00	
History		
Status	Comments	
	The invoice was successfully received.	
	Route document to end point Ariba of system id CHILD1 of org AN01	
Acknowledge	ed OK	
	The invoice status has been successfully updated to Processing by Charles Schwab. Description:	
	The invoice status has been successfully updated to Rejected by Charles Schwab. Description: Comment: I am missing the	

Please also note that if unit prices are updated and the invoice total does not round to the nearest cent this will cause a failed status. In such cases, when looking up the invoice you would see the amount trailing too far beyond the decimal point.

Routing Status	Reference	Amount
Failed	PO	\$1186.33 <mark>999624</mark> USD