

Changes to Order Confirmation Processing (CSC-41104)

Target GA: November, 2024



Feature Overview

Introducing: **Changes to Order Confirmation Processing (CSC-41104)**

Feature Description

- Integrated suppliers should have an easy way to send confirmations, regardless of the retention logic maintained by buyers or the specific business process flow. This applies to both basic confirmation processes and order confirmation deviation approval processes.
- Eliminate the need for suppliers to re-confirm previously confirmed lines, reducing order confirmation failures and improving reliability for both suppliers and buyers.

Key Benefits

- Simplify the integration of order confirmations for B2B suppliers, reducing complexity in the procurement process to confirm partially or.

Audience:

Suppliers

Enablement Model:

Automatically on

Applicable Solutions:

SAP Business Network
for Supply Chain

Prerequisites, Restrictions, Cautions

Prerequisites

- None

Restrictions

- None

Cautions

- None

Feature Details – Handling Partial Order Confirmation Updates (As is)

Scenario 1

1. Purchase Order is created with 5 lines and sent to the supplier.
2. Supplier creates an Order Confirmation with Order confirmation number **OC001** for first 3 lines. (Order Confirmation operation type=**new**).
3. Supplier creates an Order Confirmation with Order confirmation number **OC002** for the remaining 2 lines. (Order Confirmation operation type=**new**).
4. Supplier creates an Order Confirmation with Order confirmation number **OC001** by including the first line and edits the delivery date (Order Confirmation operation type=**update**) **and it fails since Business Network is expecting to have all the PO lines included in the previous version.**

Purchase Order	OC001 (Operation type= "new")	OC002 (Operation type= "new")	OC001(Operation type= "update")
Line 1	Line 1		Line 1 (new Estimated Delivery Date)
Line 2	Line 2		
Line 3	Line 3		
Line 4		Line 4	
Line 5		Line 5	

Feature Details – Handling Partial Order Confirmation Updates (To Be)

Scenario 1

1. Purchase Order is created with 5 lines and sent to the supplier.
2. Supplier creates an Order Confirmation with Order confirmation number **OC001** for first 3 lines. (Order Confirmation operation type=**new**)
3. Supplier creates an Order Confirmation with Order confirmation number **OC002** for the remaining 2 lines. (Order Confirmation operation type=**new**)
4. Supplier creates an Order Confirmation with Order confirmation number **OC001** by including the first line and edits the delivery date (Order Confirmation operation type=**update**) and it **is supported with this feature**.

Purchase Order	OC001 (Operation type= "new")	OC002 (Operation type= "new")	OC001(Operation type= "update")
Line 1	Line 1		Line 1 (new Estimated Delivery Date)
Line 2	Line 2		
Line 3	Line 3		
Line 4		Line 4	
Line 5		Line 5	

Feature Details – Handling Partial Order Confirmation Updates (As is)

Scenario 2

1. A Purchase Order with 2 lines is created and sent to the supplier.
2. The supplier creates an Order Confirmation (**OC001**) for the 2 lines (operation type=**new**).
3. The buyer sends a Change Order, updating the two lines.
4. The supplier tries to update Order Confirmation **OC001**, including only the first line (operation type=update), but it is **rejected because all lines must be included in the updated order confirmation.**

Purchase Order	OC001 (Operation type= "new")	Change Order	OC001 (Operation type= "update")
Line 1	Line 1	Line 1 (new Estimated Delivery Date)	Line 1
Line 2	Line 2	Line 2 (new Estimated Delivery Date)	

Feature Details – Handling Partial Order Confirmation Updates (To Be)

Scenario 2

1. A Purchase Order with 2 lines is created and sent to the supplier.
2. The supplier creates an Order Confirmation (**OC001**) for the 2 lines (operation type=**new**).
3. The buyer sends a Change Order, updating the two lines.
4. The supplier tries to update Order Confirmation **OC001**, including only the first line (operation type=update), but it is correctly processed with this feature.

Purchase Order	OC001 (Operation type= "new")	Change Order	OC001 (Operation type= "update")
Line 1	Line 1	Line 1 (new Estimated Delivery Date)	Line 1
Line 2	Line 2	Line 2 (new Estimated Delivery Date)	

Feature Details – Scenarios not supported

Scenario 1

If the customer tries to send an Order Confirmation with items previously confirmed in different confirmation documents (sources), it will be **rejected**. Two existing validations will be re-used for these additional cases.

For example:

1. Purchase Order is created with 2 lines and sent to the supplier.
2. Supplier creates an Order Confirmation (**OC001**) for line 1. (Order Confirmation operation type=new)
3. Supplier creates an Order Confirmation (**OC002**) for line 2. (Order Confirmation operation type=new)
4. Supplier creates an Order Confirmation (**OC003**) by including the line 1 and line 2 (Order Confirmation operation type=new)

Result: The Order Confirmation (**OC003**) will be **rejected** since it contains lines which reference to two lines that were included in different order confirmation.

Purchase Order	OC001 (Operation type= "new")	OC002 (Operation type= "new")	OC003 (Operation type= "new")
Line 1	Line 1		Line 1 (new Estimated Delivery Date)
Line 2		Line 2	Line 2 (new Estimated Delivery Date)

Feature Details – Scenarios not supported

Scenario 2

If the customer tries to send an Order Confirmation with items previously confirmed in different confirmation documents (sources), it will be **rejected**. Two existing validations will be re-used for these additional cases.

For example:

1. Purchase Order is created with 2 lines and sent to the supplier.
2. Supplier creates an Order Confirmation (**OC001**) for line 1. (Order Confirmation operation type=**new**)
3. Supplier creates an Order Confirmation (**OC002**) for line 2. (Order Confirmation operation type=**new**)
4. Supplier creates an Order Confirmation (**OC003**) by including the line 1 and line 2 (Order Confirmation operation type=**update**)

Result: The Order Confirmation (**OC003**) will be **rejected** since it contains lines which reference to two lines that were included in different order confirmation.

Purchase Order	OC001 (Operation type= "new")	OC002 (Operation type= "new")	OC003 (Operation type= "new")
Line 1	Line 1		Line 1 (new Estimated Delivery Date)
Line 2		Line 2	Line 2 (new Estimated Delivery Date)

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