

Advanced RFQ Troubleshooting of Common Issues

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May, 2024



Agenda

- Intro to the Browser DevTools (the 'inspect' tab)
- Brief intro on the differences between API RFQs and cXML RFQs
- RFQs failing with Unknown URL and how to troubleshoot them
- RFQs not being created when clicking the Submit Button
- RFQs failing with invalid credentials
- RFQs moving to Canceled status – reason behind and how to prevent it
- Q & A

Additional Resources

- [RFQ fails with an error message in Guided Buying \(Sourcing template not found\)](#)
- [Viewing and editing the default Guided Buying template](#)
- To access the following articles, create and register a username and profile for the [SAP Community](#) to participate fully where you can join groups, subscribe to content, create posts, and more. Get started by clicking the avatar icon in the upper-right. Visit [SAP Community Help](#) for more information!
 - [Guided Buying Tactical Sourcing Innovations Update](#)
 - [Optimized Tactical Sourcing: Maximizing Benefits from the Guided Buying Channel](#)

Thank you.

