



# CUSTOMER SPECIFIC ATTRIBUTES

User Guide

Last update : 13/02/24





### INTRODUCTION



It is now possible to access new information specific to the Richemont Maison for certain tiles of the Workbench menu by displaying new columns headings (called **attributes -/ " Customer Specific Attributes "**)



You'll find these **attributes** in the filters and columns display customization available for these tiles







### INTRODUCTION

**Order tile** 



/iew: Items to be confirmed V

 $(\mathbf{x})$ 

Displayed columns

Description

Need By

Ship By

Requested Quantity

Confirmed Quantity

Save Cancel

Customer Part No

- You'll find these attributes in the following tiles: Orders, Items to confirm and Items to ship
- It is necessary to display the specific columns related to these attributes via the **Table column settings**

446 349 47 0 446 47 344 Orders Items to confirm Items to ship Invoices Orders Items to confirm Items to ship Invoice Save filte Save filte Table setting  $(\mathbf{x})$ Table setting Items to confirm (349) Table columns Table columns Orders (446) Customer-specific columns Customer-specific columns Choose a customer to manage their columns. If you work with only a single customer who provides Choose a customer to manage their columns. If you work with only a single customer who provides ✓ Edit filter | Save filter Column grouping ✓ Edit filter | Save filter Column grouping additional columns, they are selected by default additional columns, they are selected by default Date and time Date and time Customers Customers Maisons du groupe Ric... × or type ð Select or type selections Visibility and arrangement Visibility and arrangement Use drag and drop to configure the table columns to be displayed and their order. Use drag and drop to configure the table columns to be displayed and their order. Company codes Customer locations Select or type selections Available columns Displayed columns Type selection Available columns PO Fully Deleted Item Priority Order Number An Anisons du groupe Richemont Anisons du groupe Richemor Show more Original Purchase Order Reset Show more Plan revision ID ℓo Maisons du groupe Richemont - TEST Version P Maisons du groupe Richemon - TEST ailed Orders 6 25 Pin Date Customer Original Purchase Order  $\mathcal{E}_{\mathbf{s}}$ Customer Location Actions Customer Part Туре External Document Type Туре  $\rightarrow$ **~** □ Customer: Mais  $\leftarrow$ CHM5 601  $\leftarrow$ Customer Order Status Order No. CRB4052856 CHM5 6019 Inquiries Purchasing Organization Customer: Mais Creation Date 6019 CHM5 Save CRB4052856 6019 CHM5 manufactu

#### **Confirmation and shipment tiles**

32

í lí

2 P ...

2 P •••

Requested Quant Actions



**attributes** are available and can be identified by the icon 🙆 :

Attributes	A – PO fully deleted	B – Original Purchase Order	C - Item priority	D - Plan revision ID
Concerned tiles	Order		ltem to ltem t	
Description	If all the items are deleted, the field " <b>PO Fully Deleted</b> " will display the value « <b>X</b> »	In case of return or replacement of PO, the field will display the <b>original PO number</b>	If a <b>priority</b> has been set on an order in SAP, the value will be display in SBN	Newest <b>Plan Version</b> number will be displayed
Possibility to filter this attribute	YES	YES	YES	NO





### INTRODUCTION

eSHOP

When configuring the filters for your tiles, set the Customers filter on Maisons du groupe Richemont [1] to display the filters related to "Customer Specific Attributes" [2]

Workbench					म्हे Customize
	349 Items to confirm Last 31 days Last 31 days	O Invoices Last 31 days			
Orders (446)	Maisons du groupe Richemo) (Last 365 days)				
Customers	Order numbers	Creation date	Order status	Company codes	
groupe Richemont - TEST ×  Select	с ф Туре selection	Last 365 days 🗸 🗸	Include V Select or type	Select or type selections	
Maisons du groupe Richemo	ont - TEST Partial match 🔘 Exact match				
Purchasing organizations	Customer locations	Order type	Routing status	Min amount Max amount Currency	
Select or type selections	D Type selection	All 🗸	All 🗸	EUR 🗸	
		Orders with inquiry only			~
Visibility	PO Fully Deleted	Original Purchase Order			
Not hidden	✓ Type selection 2 <sub>9</sub> Maisons du groupe Richemont - TEST	<i>Type selection</i> <i>2</i> <sub>6</sub> Maisons du groupe Richemont - TEST	2		
Show less					Apply Reset
	~~~	2		B	

## PO fully deleted (1/2)



- Concerned Tile : Orders
- column heading : PO Fully Deleted
- Possibility to filter the tile : Yes

Purpose of the attribute : In case of deletion of all the items of an order you can see in the field "**PO Fully deleted** " a **« X »** meaning that this order is fully deleted This indication will be display only on the line of the latest version of the order

SAP Business Network	Enterprise Account      Estimate	ODE						ୟ C ③ K
iome Enablement	Discovery v Workbench	Orders ~ Fulfillment	<ul> <li>Invoices ~</li> </ul>	Reports ~ Messages				Create 🗸 🕴
Norkbench								≣ <mark>≩</mark> Customize
Customers	Ric x Selec D	Last 3 e Richemo) (601987879 r numbers 19878798 × ) <i>Type selectio</i> Partial match () Exact	o ship . days B	D Invoices Last 31 days			Resend Failed Orders	Apply Reset
PO Fully Deleted $\mathcal{L}_{\mathbf{x}}$	Order Number	Version D	ate ↓	External Document Type	Order Status	Purchasing Organization	Customer Location	Actions
х	6019878798	1 J.	n 17, 2024	Sous-traitance Complete	Changed	M3CA CARTIER PJS	CHM5	
	6019878798	1 J.	in 16, 2024	Sous-traitance Complete	Obsoleted	M3CA CARTIER PJS	CHM5	

ノベ(







#### The latest version of the order will have the statue Changed [1] in the tile and Cancelled [2] in the order

PO Fully Deleted $\mathcal{E}_{\mathbf{p}}$	Order Number	Version	Date 🤸	External Document Type	Order Status		Purchasing Organization	Customer Location	Actions
х	6019878798	1	Jan 17, 2024	Sous-traitance Complete	Changed	0	M3CA CARTIER PJS	CHM5	
	6019878798	1	Jan 16, 2024	Sous-traitance Complete	Obsoleted		M3CA CARTIER PJS	CHM5	

Order Detail Order History

artier

From: Customer MANUFACTURE CARTIER JOAILLERIE - BRANCH OF RICHEMONT INTERNATIONAL S.A.

Routes des dolines ZA Les Saignoles 2400 Le Locle

Switzerland Phone: + () 32 729 18 00 41

France Phone: Fax: Email: vikramrichemont@gmail.com









- Concerned Tile : Orders
- column heading : Original Purchase Order
- Possibility to filter the tile : Yes
- Purpose of the attribute : In case of <u>return or replacement</u> of an order you can consult the original PO number in the field " Original Purchase Order "

orkbench									
446	34	14	47	0					
Orders	Items to		Items to ship	Invoices					
Save filter	Last 31	days	Last 31 days	Last 31 days					
Orders (446)									
		du groupe Richemo	Last 365 days						
✓ Edit filter   Save filter	Maisons	uu groupe Richemo	Last 305 days						
Customers		Order numbers		Creation date		Order status		Company codes	
Maisons du groupe Ric ×	Selec 🗗	Type selection		Last 365 days	~	Include V Select or typ	e O	Select or type selections	đ
		<ul> <li>Partial match</li> </ul>	Exact match						
Purchasing organizations		Customer location	IS	Order type		Routing status		Min amount Max amount	Currency
Select or type selections	Ó	Type selection		All	~	All	~		EUR 🛩
				Orders with inquiry	only				_
Visibility		PO Fully Deleted		Original Purchase Order	-				
Not hidden	~	Type selection		Type selection					
			oupe Richemont - TEST	2 <sub>φ</sub> Maisons du groupe Ri	chemont - TEST				
Show less									A
								Res	end Failed Orders
					External				
Original Purchase Order 🖄	Order	Number	Version	Date 🦊	Document	Order Status		Purchasing Organization	Customer Location
					Туре				
		86268	2	Sep 28, 2023	Retour sur	Changed		M3CA CARTIER PJS	CHM5



# C ITEM PRIORITY



- Concerned Tiles : Items to confirm / Items to ship
- column heading : Item Priority
- Possibility to filter the tile : Yes
- Purpose of the attribute : Display the priority that has been set to an item at the creation of the PO (Make sure you have displayed the **Item No.** column)
- A priority ranging from P1 to P9 is then visible in the "Item Priority " field
- Each Maison will then share the prioritization scale that they have chose

44( Orders Save filter		349 Items to confirm Save filter		47 Items to ship	O Invoices Last 31 days					
ems to confirm		Last 365 days Ex	kclude confirmation	n not all , +1) (Exclude	fully shipped			V	litems to be conf	irmed
Customers		Order	numbers		Creation date	Need by date		Customer locations		
Select or type	ne selections	Type:	selection		Last 365 days	✓ None	~	Type selection		
Show more				) Exact match					Apply	R
				) Exact match						R
Show more	e	• P	'artial match 🛛 🔿	) Exact match		Need By	Ship By	Requested Quantity		
Show more	e Reject ~ Item Priority $\mathcal{E}_{0}$	• P	artial match ○	Description		Need By	Ship By	Requested Quantity	۵	•
Show more	e Reject ~ Item Priority $\mathcal{E}_{0}$	Order No.	artial match ○	Description		Need By Jun 14, 2023	Ship By	Requested Quantity	۵	•
Show more	e Reject ~ Item Priority & Customer: Maisons	Order No. I du groupe Rich no	ltem No. ↑ C nt - TEST O fer 1 E	Description No.: 6016924789	SOL PT DIA PAV, 46		Ship By		Confirmed Quantity	Act



## PLAN REVISION ID



- Concerned Tiles : Items To confirm / Items to ship
- column heading : Plan revision ID
- Possibility to filter the tile : No

Purpose of the attribute : Display the ID of the plan **(revision ID)**, the version **A** being the latest version **This revision ID will be updated** for each plan modification by the Maison following an alphabetical order

446 Orders Save filter	349 Items to confirm Save filter	47 Items to ship Last 31 days	O Invoices Last 31 days					
ems to confirm (349) ~ Edit filter   Save filter	er   Last 365 days) Exclude conf	irmation not all , +1) (Excl	lude fully shipped			View	v: Items to be confi	irmed 🗸
Customers	Order numbers		Creation date	Need by date		Customer locations		
Select or type selections	D Type selection		Last 365 days	∽ None	~	Type selection		
	<ul> <li>Partial matc</li> </ul>	h 🔘 Exact match						
Show more	Partial matc	h 🔘 Exact match					Apply	
				Need By	Ship By	Requested Quantity		
Confirm V Reject V		Description		Need By	Ship By	Requested Quantity	Ć	<b>a a</b>
Confirm × Reject ×	on ID & Order No. Item No	Description	L,05 - 1,09mm	Need By Nov 6, 2023	Ship By	Requested Quantity 90 MCT	Ć	ē 2
Confirm V Reject V Plan revision Customer: M	on ID کو Order No. Item No Naisons ( ع groupe Richemont - TEST	o. ↑ Description			Ship By		Confirmed Quan	Actions

10





# RICHEMONT



