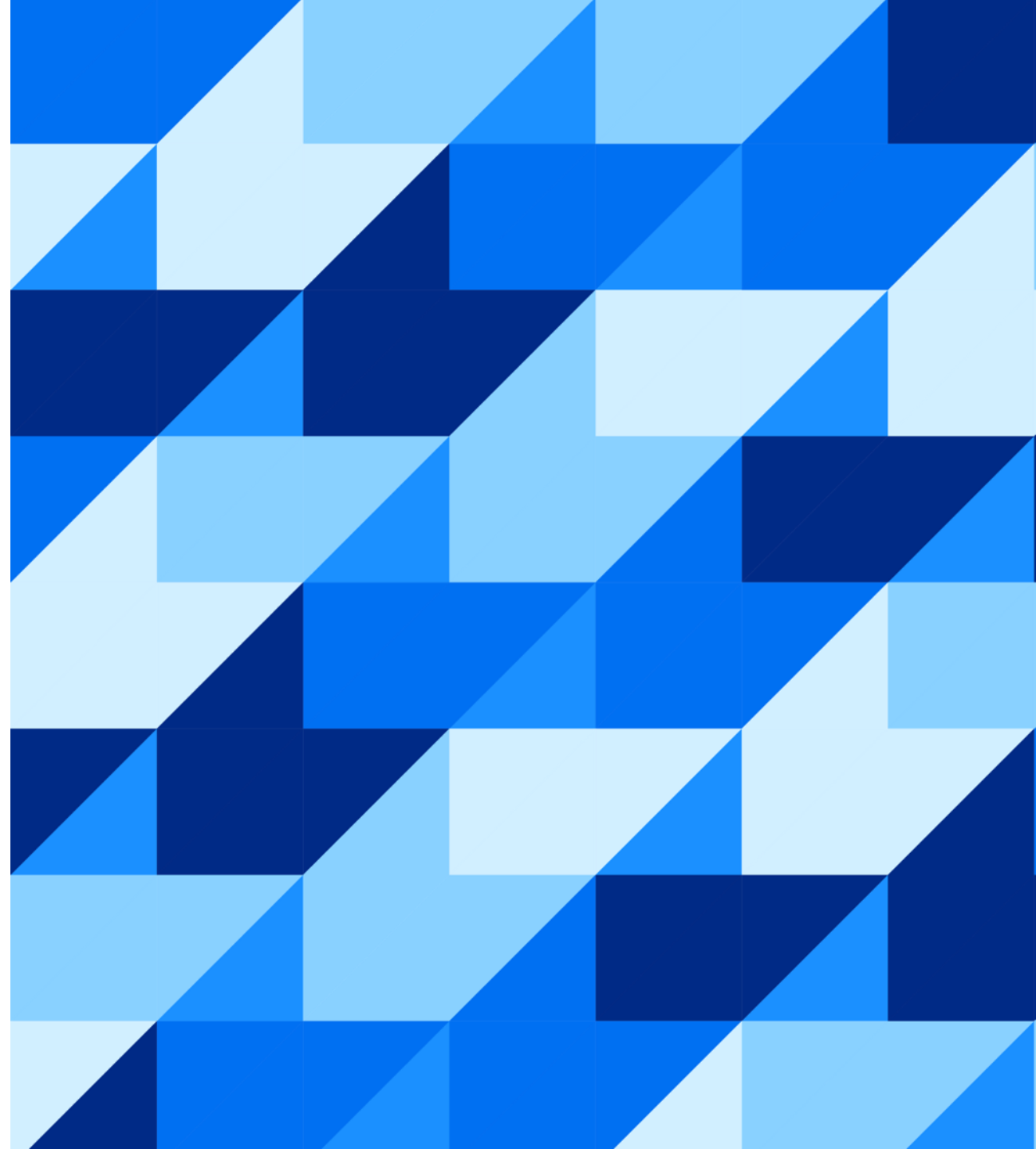


Resend Purchase Order and Receipt Functionality & Configuration

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Agenda

- Enhanced Resending of Purchase Orders Stuck in Ordering or Cancelling State (CP-19278)
- Support for Resending Stuck Receipts to SAP Business Network (CP-22890)
- Support for Resending Multiple Purchase Orders and Receipts (CP-19875)
- Q&A

What is Enhanced Resending of Purchase Orders Stuck in Ordering or Cancelling State (CP-19278) feature?

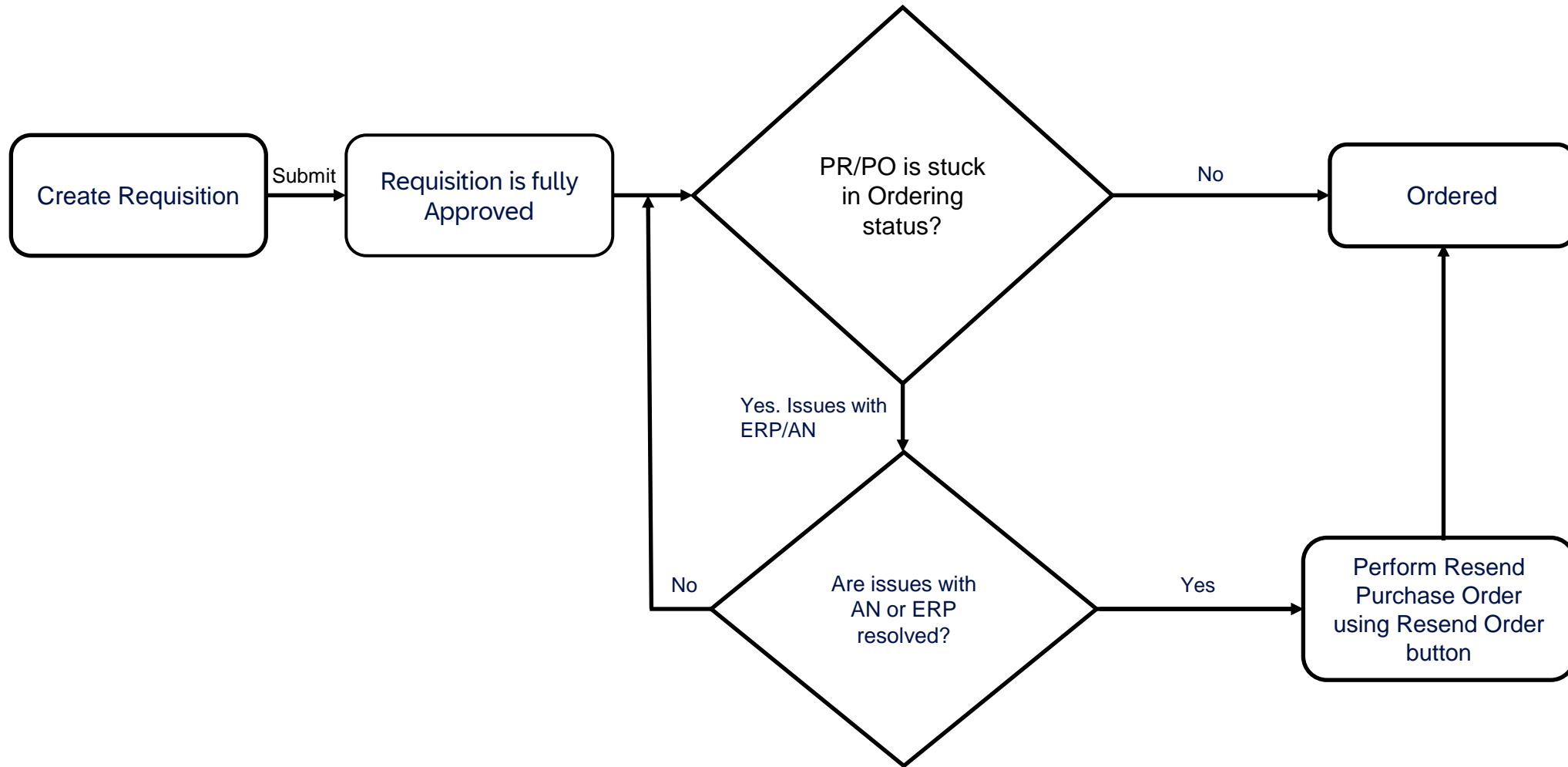
- Purchase orders can be stuck in the ordering or cancelling state due to various reasons while being sent or resent from SAP Ariba Buying solutions to SAP Business Network or ERP.
- Multiple retries are automatically attempted based on where the order is being sent e.g. SAP Business Network or ERP.
- If the retries are taking too long for an order, or if sending the order fails permanently, the user can use the Resend Order button to manually initiate an attempt to resend.

This feature enables buyers to resend a purchase order that is stuck in the Ordering or Cancelling state and appears permanently failed.

Prerequisites of feature CP-19278

- Customer administrator must enable the parameter Set hours to enable resending of stuck purchase orders (**Application.Purchasing.SetHoursToEnableResendingOfStuckPurchaseOrders**)
- The default value of this parameter **Application.Purchasing.SetHoursToEnableResendingOfStuckPurchaseOrders** is -1, which indicates that stuck purchase orders cannot be resent. The recommended value for this parameter is 24.
- User must be assigned to the **Purchasing Approvable Resend Administrator** group to resend stuck purchase orders.
- Users assigned to the **Purchasing Approvable Resend Administrator** group can resend a purchase order if the hours since the purchase order creation exceed the hours specified in this parameter, and if the purchase order is either still being sent, or if sending has permanently failed.

Resend PO Workflow



What is Support for Resending Stuck Receipts to SAP Business Network (CP-22890) feature?

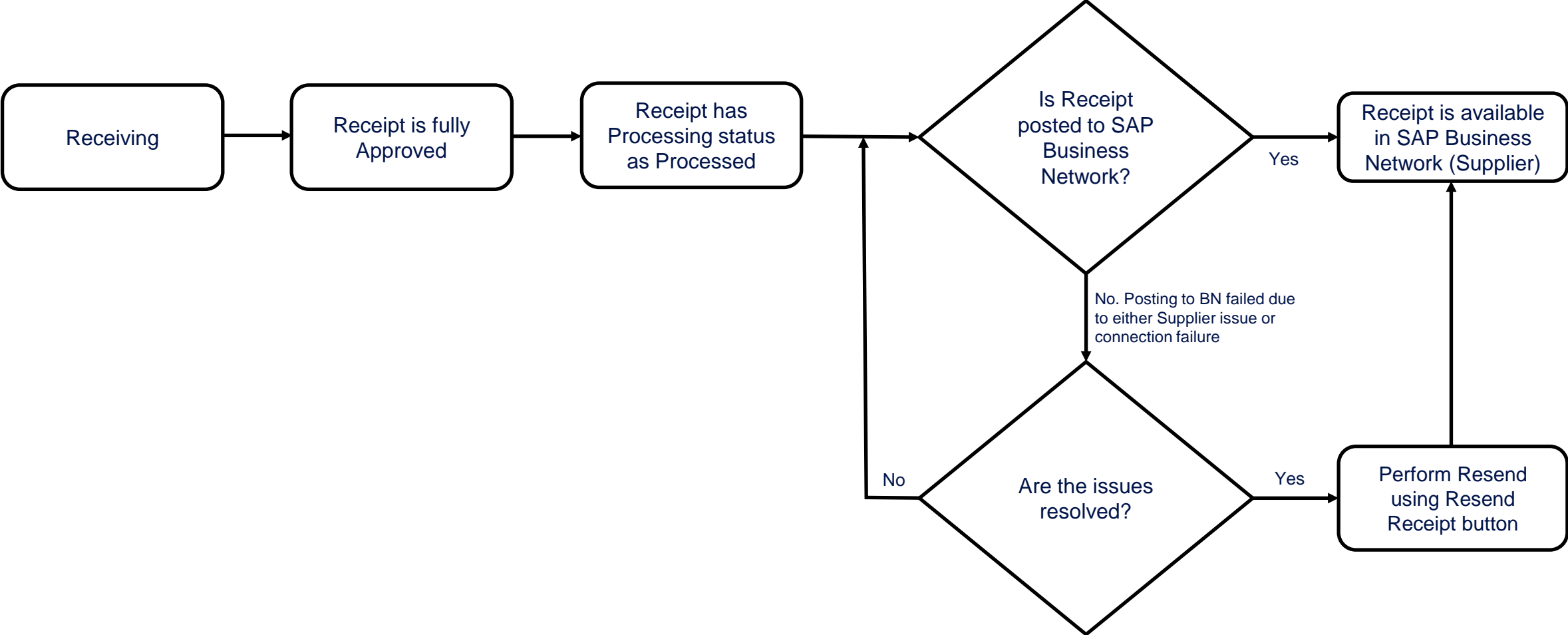
- This feature provides the ability for users to resend receipts that get stuck while being transmitted to SAP Business Network.
- Receipts that are processed by ERP could be stuck in the **sending** or **failed** state due to various reasons while being sent from SAP Ariba Buying solutions to SAP Business Network. If sending the receipt takes too long, or if sending fails, the **Resend Receipt** button can be used to manually initiate an attempt to resend receipts.

Demo

Prerequisites of feature CP-22890

- Customer administrator must enable the below parameters
 - Send receipts to SAP Business Network (**Application.Receiving.SendReceiptsToAribaNetwork**).
 - Set hours to enable resending of stuck receipts to SAP Business Network (**Application.Purchasing.SetHoursToEnableResendingOfStuckReceiptsToSAPBusinessNetwork**).
- User must be assigned to the **Purchasing Approvable Resend Administrator** group to resend stuck purchase orders.
- When the parameter **Application.Purchasing.SetHoursToEnableResendingOfStuckReceiptsToSAPBusinessNetwork** is set to a positive value, users assigned to the **Purchasing Approvable Resend Administrator** group can resend a receipt if the hours that the receipt is stuck exceed the value specified in this parameter.

Resend Receipt Workflow



Demo

What is Support for Resending Multiple Purchase Orders and Receipts (CP-19875) feature?

- Users can now initiate resending multiple purchase orders and receipts that appear stuck in the SAP Ariba solution.
- Users can use the Manage -> Resend Approvable option to initiate resending multiple purchase orders or receipts.

Prerequisites of feature CP-19875

- You must be assigned to the **Purchasing Approvable Resend Administrator** group to resend multiple stuck purchase orders and receipts.
- Your administrator must enable the following parameters:
 - To resend purchase orders, set the Set hours to enable resending of stuck purchase orders (**Application.Purchasing.SetHoursToEnableResendingOfStuckPurchaseOrders**)
 - To resend receipts, set the Send receipts to SAP Business Network (**Application.Receiving.SendReceiptsToAribaNetwork**) and Set hours to enable resending of stuck receipts to SAP Business Network (**Application.Purchasing.SetHoursToEnableResendingOfStuckReceiptsToSAPBusinessNetwork**) parameter.
 - Enable resending of multiple approvables (**Application.Common.EnableResendingOfMultipleApprovables**).

Demo

Q & A

Additional Resources

- Feature Preview : Enhanced Resending of Purchase Orders Stuck in Ordering or Cancelling State (CP-19278)
- How to resend Purchase Orders stuck in Ordering status?
- Feature Preview : Support for resending receipts stuck in sending or failed state to SAP Business Network (CP-22890)
- How to resend failed Receipts to Business Network from Ariba Buying?
- Feature Preview : Support for Resending Multiple Purchase Orders and Receipts (CP-19875)

Thank you.

