

# SAP Business Network for SCC

Order Collaboration

Supplier Training Guide



# Agenda

#### Order Collaboration

- Introduction
- Order Collaboration Documents
- Order Collaboration Workflow Diagram
- <u>Different Modes of Integration/ Automation</u>

#### <u>Order Collaboration Portal User Interaction</u>

- Purchase Order
- Order Confirmation
- Advanced Shipping Notice
- Finished Goods Receipt

#### <u>Appendix</u>

# **Order Collaboration**

# In this Chapter You Will Learn About ...

- ... what are the benefits of using purchase order collaboration
- ... what does the interaction look like
- ... what are the possible integration modes

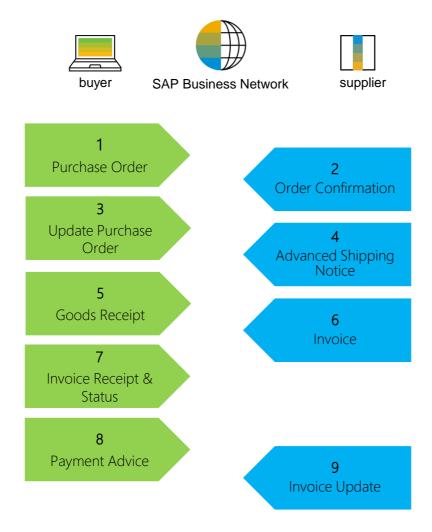
## Introduction

- Purchase Order Collaboration aims at streamlining the Buyer Supplier interaction.
- The central component is the SAP Business Network that provides:
  - A real time insight into the same shared information for both Buyer and Supplier.
  - Error avoidance by making sure that requested, delivered and invoiced match up.
  - Enablement of automatic synchronization with Supplier's and Buyer's back end systems.

# **PO Collaboration Documents**

Document	Description
Purchase Order (PO)	Header Item and Delivery dates.  A purchase order is a formal request or instruction from a Buyer to a Supplier to supply or provide a certain quantity of goods or services at or by a certain point in time, at a certain location for a certain price.  Structure  A purchase order (PO) consists of a document header and a number of items.  The information shown in the header relates to the entire PO. For example, the terms of payment and the delivery terms are defined in the header.
Order Confirmation (OC)	Item level confirmation.  A Purchase Order confirmation is a formal acknowledgement of receipt of a Purchase Order by the Buyer. It also serves to confirm or reject the (lines of the) purchase order.
Advanced Shipping Notification (ASN)	Header Item and packaging details.  An Advanced Shipping Notification is a document from a Supplier to a Buyer that provides details of an imminent shipment.  Structure  An Advanced Shipping Notification consists of a document header and a number of items. It can also contain packing information. The header contains data that is valid for all items and packages.
Goods Receipt (GR)	Header and Item.  A Goods Receipt is a posting in the Buyer System of a physical inward movement of goods from an Supplier. It marks the completion of the transfer of goods, which leads to an increase in the warehouse stock.  Structure  A Goods Receipt is a system posting contains a header and one or more items. The posting typically refers to an Advanced Shipping Notification or a Purchase Order.

# PO Collaboration Workflow Diagram



# Different Modes of Integration/ Automation

SAP Business Network allows supplier to work in different modes.

- Portal: The Supplier works online through a Web Browser. Data entry can be on screen or using download and upload functionality.
- Full System Integration: SAP Business Network allows to electronically integrate with the network. For technical details please refer to your trainer.

# Order Collaboration Portal User Interaction

# In this Chapter You Will Learn About ...

- ... how to read purchase order screen
- ... how to manage order confirmations
- ... how to manage shipping notices
- ... how to read goods receipt screen

## Order Collaboration Portal Interaction

**Purchase Order** 

**Order Confirmation** 

Advanced Shipping
Notification

Finished Goods Receipt

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**General Considerations** 

Search and Identify the PO

View PO Details

PO Content

**General Considerations** 

Allowed Actions

Manage Individual PO

Manage Multiple PO's

Mass Upload of OC's

Reconfirmation

Reconfirmation via Mass Upload

Review Submitted OC's

Tolerances

**OC Content** 

**General Considerations** 

**Allowed Actions** 

Manage Individual PO

Manage Multiple PO's

Mass Upload of ASN's

**Review Submitted ASN** 

**Download ASN Report** 

**Tolerance** 

**ASN Content** 

**Customer Document** 

**GR Content** 

# In this Chapter You Will Learn About ...

- ... how to search for purchase orders
- ... how to view purchase order details
- ... purchase order content and fields description

#### **General Considerations**

- PO changes are handled through versions of messages exchange within the network. Differences can be compared between versions in the SAP Business Network.
- Customers can create custom attributes and include these for order confirmations, purchase orders and ship notices. Custom attributes contain additional information to improve collaboration.

# Search and Identify the PO

From the Workbench

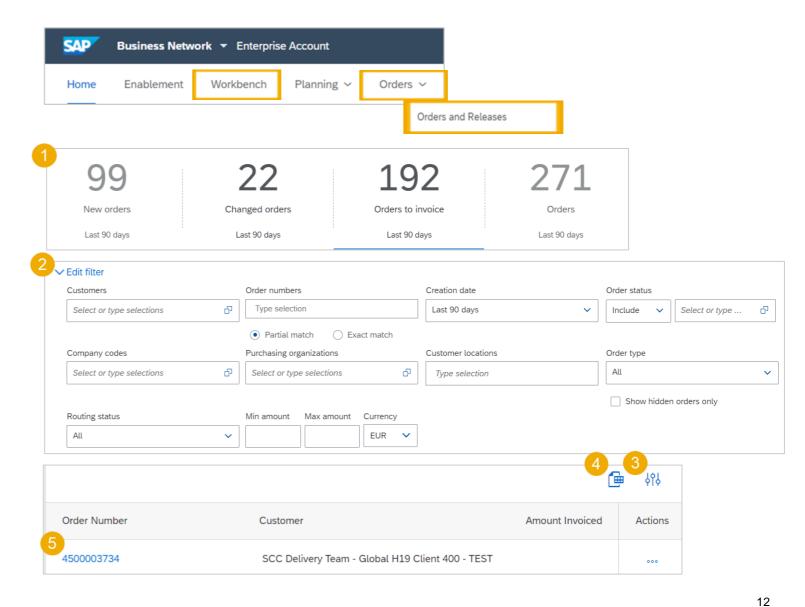
OR

#### From Orders>Orders and Releases:

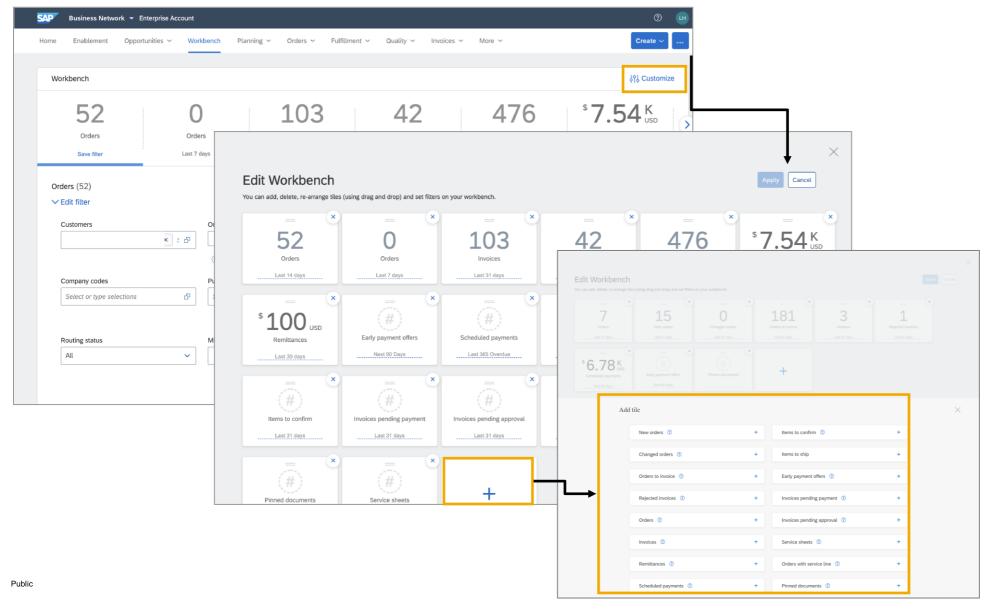
- Select any of the **Orders** tile.
- Use **filters** to identify the right document.
- Search results will appear. Click the settings icon to customize the view.
- Click **export** button to download data in Excel.
- Open PO by clicking its **number**.

#### Note:

- If the order can not be found in search, please check PO instructions or contact [Customer].
- For more info on how to manage your workbench and create specific tiles please refer to the next slide.



## Workbench



## Customize Workbench

The customize icon on the workbench will bring up the edit workbench page. On this page, you can add, remove and reorder your tiles.

To add a tile, click on the "+" icon. This will bring up a list of available tiles. Click on the "+" sign again to add the tile. The workbench can support a maximum of 25 tiles.

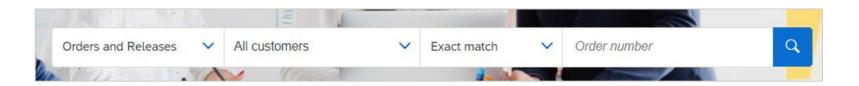
To remove a tile, click on the "x" icon on the top right of the tile.

To reorder your tiles, drag on the two horizontal lines on the top of each tile and drop to the desired position. The ordering of your tiles is how it will appear on your homepage.

# Search and Identify the PO (From the Home Page)

You can search for PO as well from the Portal Home page by using either Customer name or order number.

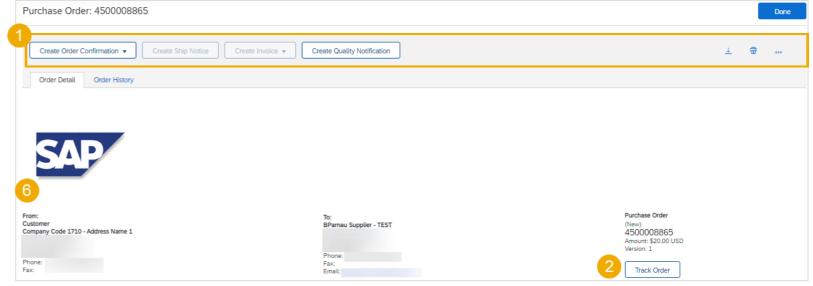
Note: If the order can not be found in search, please check PO instructions or contact Customer.



#### View PO Details

For more detailed purchase order management please refer to Help Center documentation.

- View the details of your order and allowed actions.
- Access order tracking from the purchase order header to find information about a purchase order's status, history and execution.
- Line Items section describes the ordered items.
- Click **Details** or **Show Item Details** to review more information about the order such as control keys, schedule lines and others.
- You can configure your view by clicking configure icon.
- If your customer allows, you will be able to see the **Customer** heading address in the upper left side of the PO.

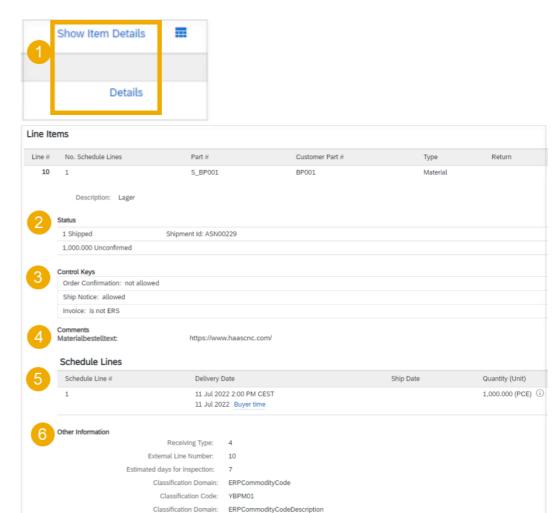




#### View PO Details – Line Level

To view the details of the line level:

- 1. Click on Show Item Details or Details.
- Detail of item status (previously confirmed or previously shipped items).
- 3. Control keys show the actions that are allowed on this line item. The purchase order indicates what is expected from supplier.
- 4. Below Control keys there might be customer comments available.
- Schedule line details the quantities planned for specified delivery dates.
- 6. Additional details might be provided in Other information section.



Classification Code: Ersatzteile

# In this Chapter You Will Learn About ...

- ... how to manage order confirmations
- ... how to mass upload order confirmations
- ... where to view submitted order confirmations
- ... order confirmation content and fields description

#### **General Considerations**

- The order confirmation document is sent by suppliers as an acceptance of a purchase order.
- The order confirmation is an agreement to fulfil the order as proposed by the Buyer.
- Suppliers can also suggest modifications of the purchase order (price, quantity, delivery date) through the order confirmation document.
- These changes need to be accepted by the buying organization before fulfillment of the order.
- Supplier may upload attachments (if any) only at header level.

#### **Allowed Actions**

SAP Business Network provides multiple options to confirm or reject your orders:

#### 1. Individual PO management

With a low volume of POs you may simply go to each PO and click on the "order confirmation button" that will allow you to confirm fully or partially the PO. The system will propose you the following buttons:

- Confirm entire order: will propose only limited actions to quickly confirm an order without any change.
- **Reject entire order**: will propose only to fill a comment in order to explain the full rejection.
- **Update line items**: this option will allow you to modify information at header and line level, to update quantities, prices or dates.
- **Split** action allows to add (or remove) split lines as necessary. Supplier can adjust dates and quantities as appropriate for your split rationale.

#### 2. Multiple POs to be managed: one-step confirmation

In case of multiple POs to be confirmed at the same time, you should use the sub-tab Items to Confirm for a one-step action.

Note: It is not possible to propose price changes, split a single PO line into several confirmations, and reject quantities with this option.

#### 3. Mass OC upload

In case of a high number of PO lines to confirm at the same time, you may choose to confirm via mass confirmation (file upload).

Choosing this option, you will be able to update line items.

#### **Allowed Actions**

You can confirm, update or reject your orders.

From the Workbench

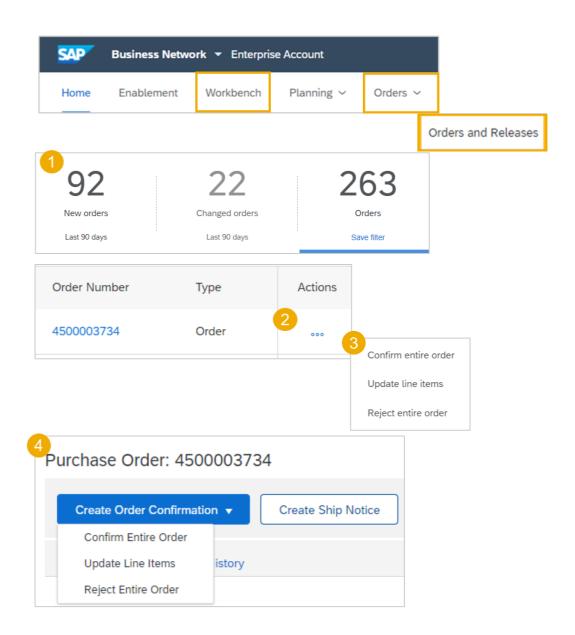
OR

From the Orders>Orders and Releases:

- Select Orders tile.
- Identify the right document and click under Actions.
- 3. Select an action.
- 4. The same actions are available from the **PO screen**. Click **Create Order Confirmation** button.

#### Note:

 For more info on how to manage your workbench and create specific tiles please refer to SCC General Functionality Guide.



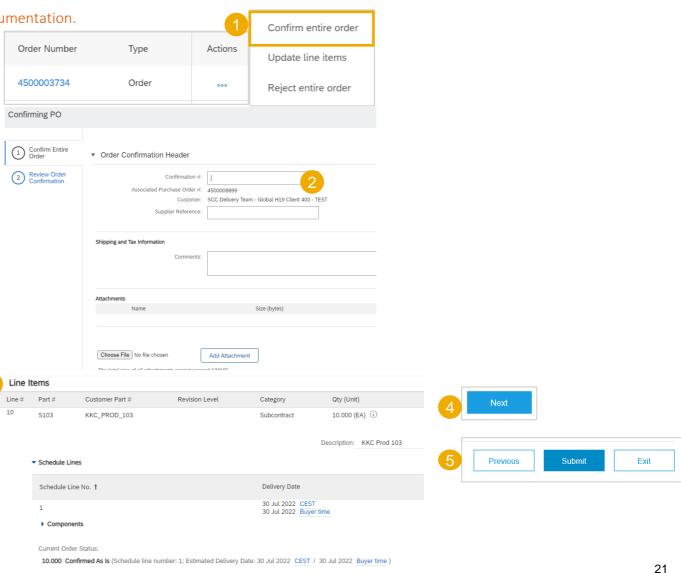
# Manage Individual PO – Confirm Entire Order

For detailed order confirmation management please refer to Help Center documentation.

This slide explains how to Confirm Entire Order.

- Select **Confirm entire order** action.
- Complete the mandatory fields in the Order Confirmation Header.
- Review the Line Items.
- Click **Next** button in the bottom of the screen when finished.
- Review the order confirmation and select one the following action:
  - Click **Previous** to go to the previous page.
  - Click **Submit** to send the order conformation to the buyer.
  - Click Exit to leave the page without saving any changes.

Notes: Once the order confirmation is submitted, the order status will display as Confirmed.



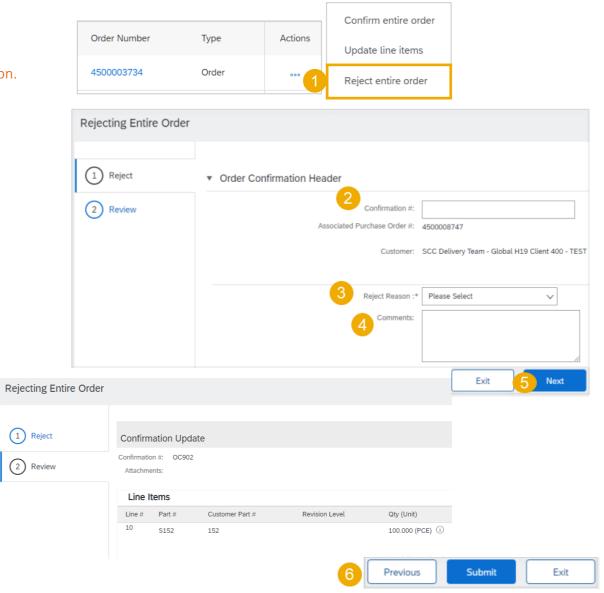
# Manage Individual PO – Reject Entire Order

For detailed order confirmation management please refer to Help Center documentation.

This example demonstrates the Reject Entire Order option.

- Select the option Reject Entire Order. A new window will appear.
- 2. Enter your confirmation number.
- Select a rejection reason from the dropdown list.
- You might be willing to provide further details for rejection in the Comments section.
- 5. Click **Next** button in the bottom of the screen when finished.
- Review the rejected order and select one of the following action:
  - Click Previous to go to the previous page.
  - Click Submit to send the rejection to the buyer.
  - Click Exit to leave the page without saving any changes.

**Notes:** Once the order confirmation is rejected, the Order Status will display as **Rejected.** 

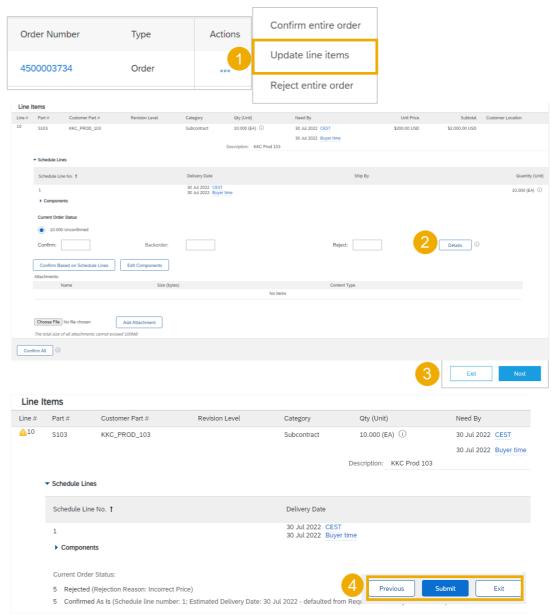


## Manage Individual PO – Update Line Items

For detailed order confirmation management please refer to Help Center documentation.

- 1. If you select **Update Line Items**, you can confirm, reject and update line item information. Order confirmations have a **header** and a **line** items section.
  - At a header level, you can add comments, attachments and further order confirmation details.
  - At a line level, you can confirm or reject items, fully or partially.
- 2. Click **Details** button at a line level to modify information about the price, shipping and delivery dates or add comments. Once completed, click **OK** to return to main screen.
- 3. After confirming all requested items, click **Next** button in the bottom of the screen.
- 4. Review the order confirmation and click **Submit** to send it to buyer's system. Click **Exit** to leave the page without saving any changes. Click **Previous** to return line items update.

Notes: You are able to submit order confirmation only after all requested items are confirmed. Otherwise, you would get an error message.



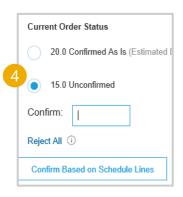
## Manage Individual PO – Confirm Based on Schedule Lines

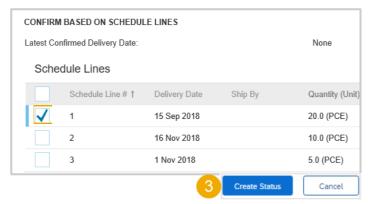
For detailed order confirmation management please refer to Help Center documentation.

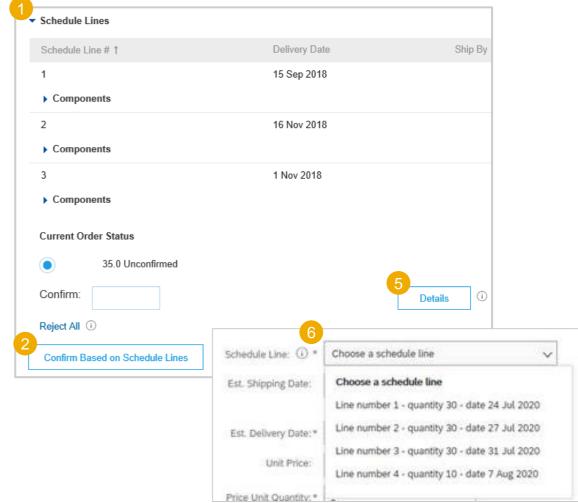
When you have various schedule lines with different delivery date, you can alternatively confirm per schedule line:

- 1. Extend the schedule lines to see the requested delivery dates.
- 2. Click on Confirm based on Schedule Lines.
- 3. Select the Schedule Lines you wish to confirm and click on **Create status.**
- 4. The new status will appear and decrease unconfirmed quantities.
- 5. To choose a referenced schedule line click **Details**.
- 6. Chose a reference schedule line from the dropdown.

Notes: You are not able to change quantities, price or delivery date when choosing this option.







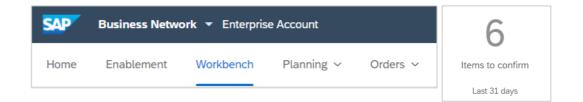
24

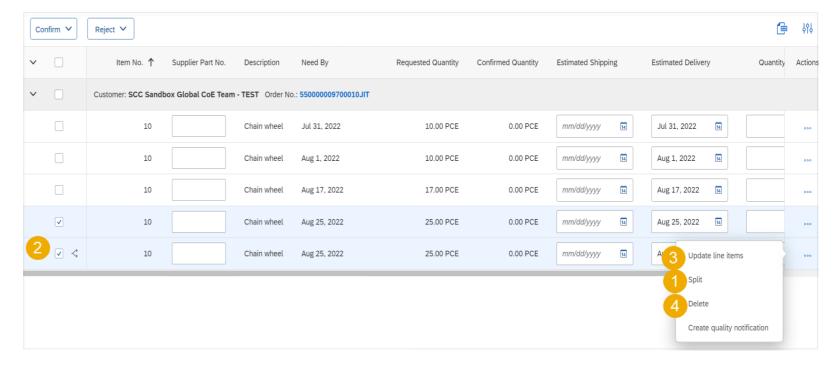
# Manage Individual PO – Split Lines

For detailed order confirmation management please refer to Help Center documentation.

Split action is available from the **Workbench/ Items to Confirm** tile.

- 1. Split action allows to add (or remove) split lines as necessary, directly in the confirmation table.
- 2. Split icon indicates which lines are added via the split action.
- 3. Adjust dates and quantities as appropriate for your split rationale.
- Delete split line if necessary.





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## Manage Multiple PO's

For detailed order confirmation management please refer to Help Center documentation.

In case of **multiple POs** to be confirmed at the same time, you should use "Items to Confirm" tile. It summarizes all line items across different POs and gives you the possibility to confirm multiple lines at once.

#### From the Workbench

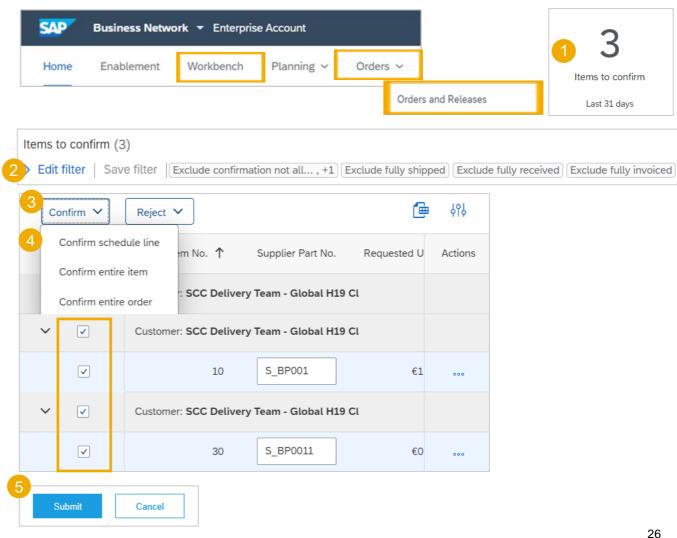
OR

#### From Orders>Orders and Releases:

- 1. Click **Items to Confirm** tile.
- 2. Use filters to identify the right items.
- 3. Select items to confirm and click **Confirm**.
- 4. Select any of the actions from the dropdown.
- 5. Review confirmation and click **Submit** to send it to buyer system.

#### Note:

- It is not possible to propose price changes, split a single PO line into several confirmations, and reject quantities with this option.
- For more info on how to manage your workbench and create specific tiles please refer to **SCC General Functionality Guide.**



## Mass OC Upload – Create OC Report

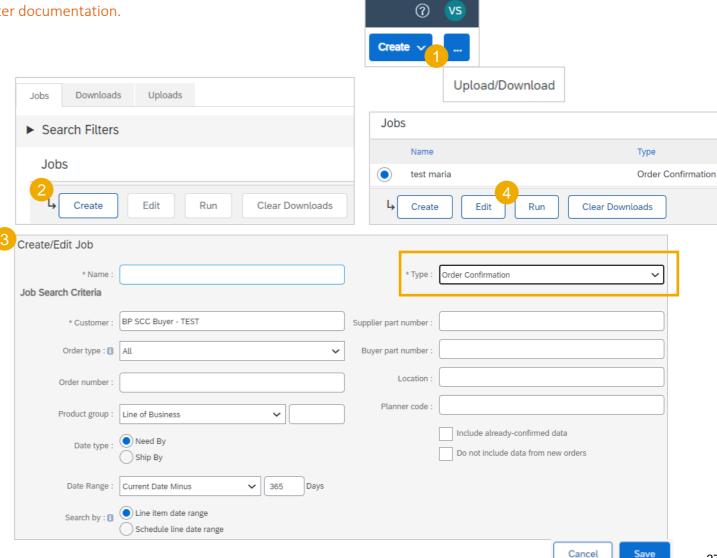
For detailed order confirmation management please refer to Help Center documentation.

#### From the Homepage:

- Click button and select Upload/ Download.
- 2. In the Jobs section, click **Create** button.
- 3. Prepopulate all mandatory fields. Set a type as **Order confirmation**. Once finished, save it.
- The report will appear in the Jobs list. Select it and click Run.

#### Note:

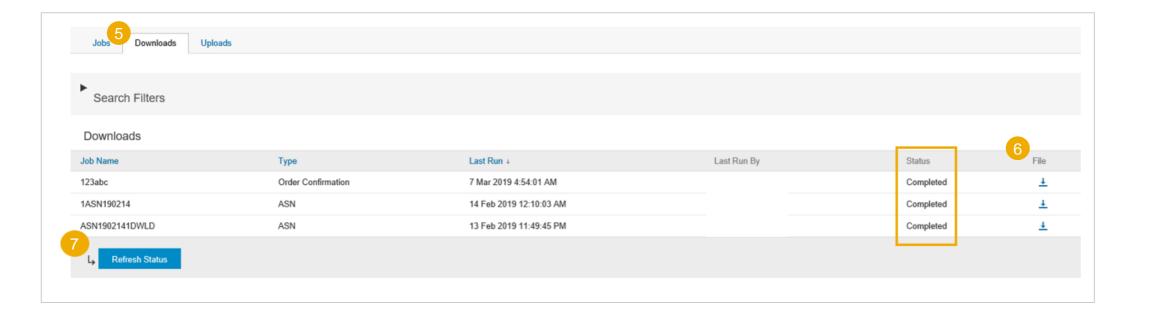
- You can extract up to 10000 lines. Set Date Range value in search filters to narrow down your search.
- The generated Excel file now **excludes** items that are fully shipped, fully received, or both.



# Mass OC Upload – Run OC Report

For detailed order confirmation management please refer to Help Center documentation.

- 5. The report will appear in the **Download** sub-tab.
- 6. To download a report, click on the icon on right hand of the screen.
- 7. Use **Refresh Status** button to update report status to Completed.



# Mass OC Upload – OC Report Template

For detailed order confirmation management please refer to Help Center documentation.



Note: Please make sure to use the latest version of the template available through the Portal.

# Mass OC Upload – Date or Price Update

To update **the delivery date** for the full line only, follow the below steps:

- 1. Fill your confirmation number.
- Change the Item delivery date column populated with your new date.
- Item type: leave the field as "accept".

To update **the price** for the full line, follow the below steps:

- 4. Fill your confirmation number (You cannot use the same confirmation number across different orders. Populating a confirmation number is also optional, you may leave it blank).
- Set Item Type as "detail".
- 6. Update Item Unit with your new price.

Leave the other columns without any change.

Delete the lines that you do not want to confirm for now.





## Mass OC Upload – Split of a Line Into Multiple Delivery Dates

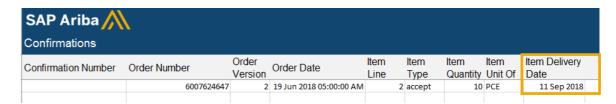
If you need to split quantity of a line item into multiple delivery date, follow the steps below.

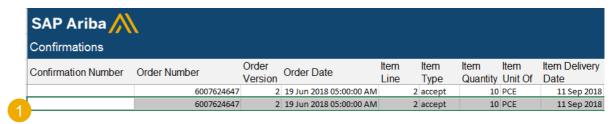
**Example:** Line item with 20 items to be delivered by Sept.11<sup>th</sup>. 5 items delivered on Sept. 12<sup>th</sup> and 15 items delivered Sept. 14<sup>th</sup>.

- Copy the initial line
- 2. Fill the order confirmation number on both lines.
- 3. Write 5 in the initial line, and 15 in the 2<sup>nd</sup> line you have copied. In the Item quantity field enter the number of items to be shipped per each of delivery dates.
- 4. Adjust the dates accordingly for each of the lines.

#### Note:

- The total of the quantity in each line must always be equal to the initial order line quantity.
- In case of price update, the price of the different confirmation lines against a single PO line must always be identical.







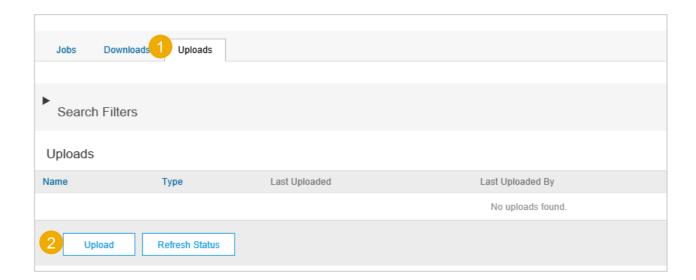
## Mass OC Upload – Reupload the Template 1

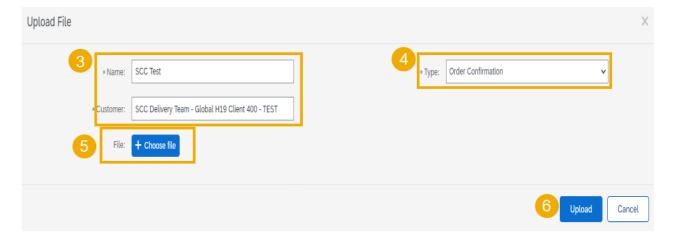
#### From the Uploads/Downloads screen:

- 1. Click on **Uploads** sub-tab.
- 2. Click **Upload** button. A new window will pop up.
- 3. Fill in the name for your file upload and a customer name.
- 4. In the type field choose Order Confirmation.
- 5. Click **Choose file** and select the file.
- Click Upload.

#### Note:

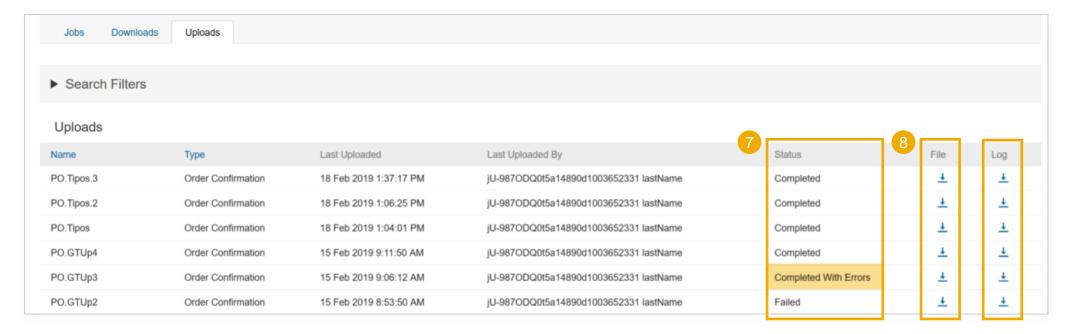
- Do not use the link "Download template".
- If you do not want to confirm some of the lines at the moment of upload, do not forget to delete them from the upload file.





# Mass OC Upload – Reupload the Template 2

- 7. The status column displays whether upload was successful or not:
  - If upload is successful, the status will turn into **Completed**. Order status will be updated with confirmed quantities, price or date.
  - If the status changes to **Failed**, you need to download the audit log to view the errors.
  - If the status changes to **Completed With Errors**, you need to download the audit log to view the lines with errors.
- 8. You can always download your uploaded file by clicking in the blue arrow in the File column. Correct the errors. Reupload the corrected file by following the previous steps.



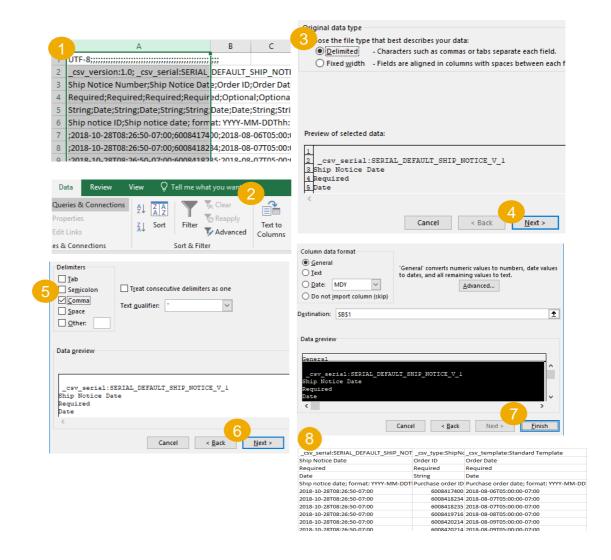
Public

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## Mass OC Upload – Opening in Excel Format

Open the .csv file with Excel. If you do not see the columns properly filled in, follow the steps below:

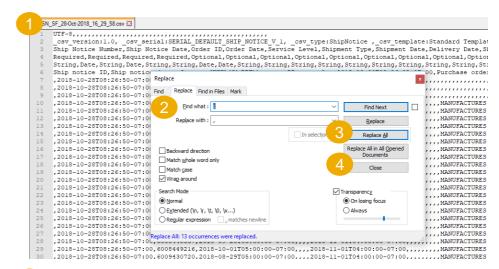
- Select the first column containing all concatenated data.
- Click on Data > Text to columns.
- Select "delimited".
- Click Next.
- 5. In "delimiters" screen select "comma" and un-select everything else.
- 6. Click Next.
- Do not edit next page. Click Finish.
- 8. The data will appear in columns.



#### Mass OC Upload – Reupload in Correct Format for SAP Business Network

If you had to perform the steps of the previous slide (problems to open comma-separated file in Excel), you will need to follow these steps to reupload your saved .csv file into SAP Business Network.

- Open your saved .csv file in Notepad or similar text editor. Click Ctrl + H
- 2. In **Find what** field enter; (semi-colon), in **Replace with** field enter, (comma).
- Click Replace all.
- 4. Click **Close**. Save the file and close it.
- 5. If you reopen the file in Excel, the columns are again concatenated (this is the expected result). Now you can reupload your .csv file into SAP Business Network.



5 v\_version:1.0; \_csv\_serial:SERIAL\_|DEFAULT\_SHIP\_NOTICE\_V\_1; Ship Notice Number;Ship Notice Date;Order ID;Order Date;Service Required;Required;Required;Required;Optional;Opt

#### Reconfirmation 1

You may need to reconfirm orders, for example for a new delivery date in case of delay. This action is possible on SAP Business Network and will resend a new confirmation to the Buyer.

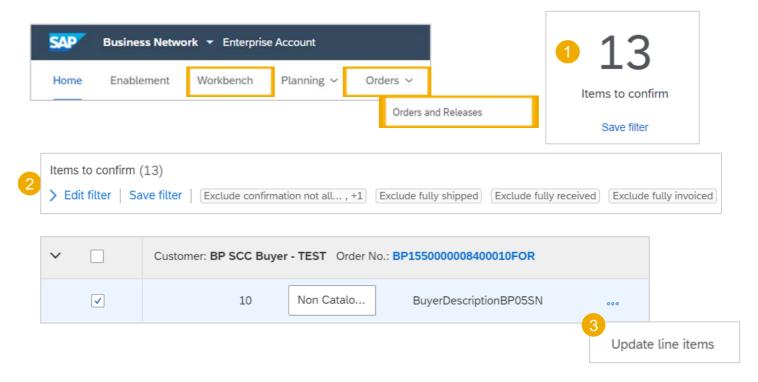
#### From the Workbench

OR

#### From Orders>Orders and Releases:

- 1. Go to Items to confirm tile.
- 2. Use filters to identify already confirmed lines.
- 3. Click under Actions and select **Update line item.**

Note: For more info on how to manage your workbench and create specific tiles please refer to SCC General Functionality Guide.

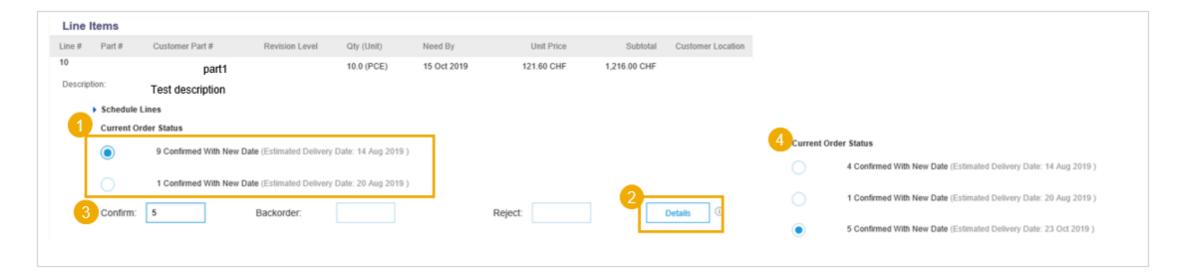


#### Reconfirmation 2

- 1. When reviewing the PO again, you will see the split of your previously confirmed quantity.
- 2. You can change the date again by selecting the correct line (blue circle) and clicking the **Details**.
- 3. You can reconfirm the line only partially and split the line again. Fill the quantity in the cell.

**Example:** 5 from the 9 items selected by the blue circle. Click also on details to change only the date of these 5 items.

4. The order confirmation will be updated.



Public

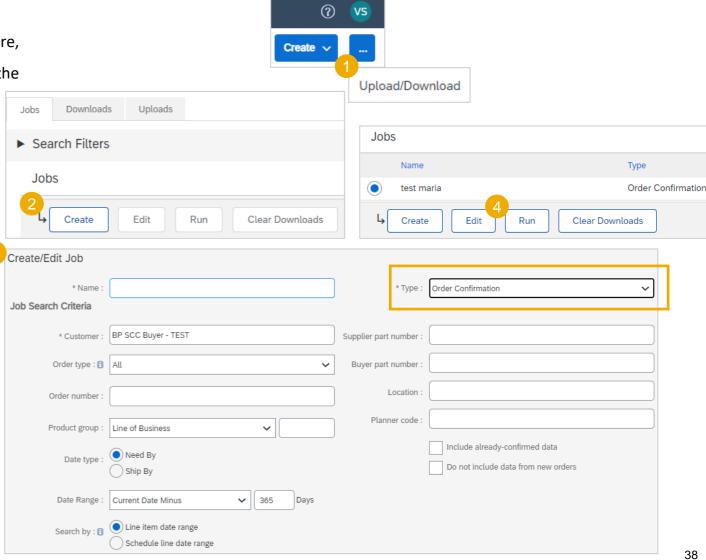
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### Reconfirmation via Mass Upload – Create OC Report

With the order reconfirmation using Excel upload/download feature, suppliers can reconfirm partially or fully confirmed items by using the existing order confirmation Excel upload functionality.

#### From the Homepage:

- ... button and select Upload/ Download.
- In the Jobs section, click Create button.
- Prepopulate all mandatory fields. Set a type as Order confirmation. Once finished, save it.
- The report will appear in the Jobs list. Select it and click Run.



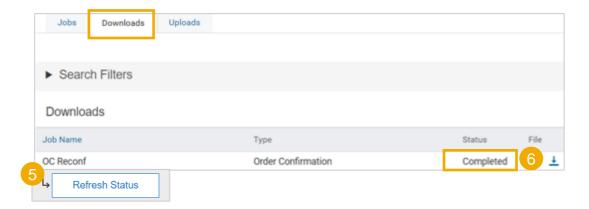
### Reconfirmation via Mass Upload – Run OC Report

- You will be transferred to **Downloads** sub-tab. Click **Refresh Status** button in the bottom of the screen until the report status is **Completed**.
- 6. Download the Excel report and save it on your computer.

#### Note:

In the Excel file you can reconfirm partially or fully confirmed items.

For more details how to confirm OC via Excel file refer to Mass OC Upload chapter described above.



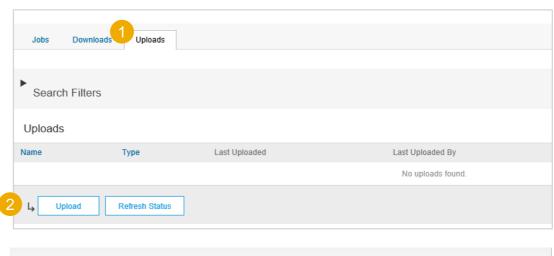
### Reconfirmation via Mass Upload – Reupload the Template

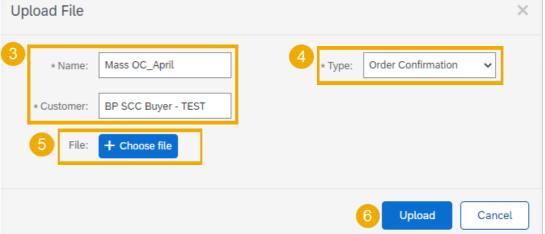
#### From the **Upload/Download** screen:

- 1. Go to **Uploads** sub-tab.
- 2. Click **Upload** button. A new window will pop up.
- 3. Fill in the name for your file upload and a customer name.
- 4. In the type field choose Order Confirmation.
- 5. Click **Choose File** and select the file.
- 6. Click **Upload**.

#### Note:

If reupload fails or is completed with errors, download the Log information. After errors are fixed, try to reupload the file again.

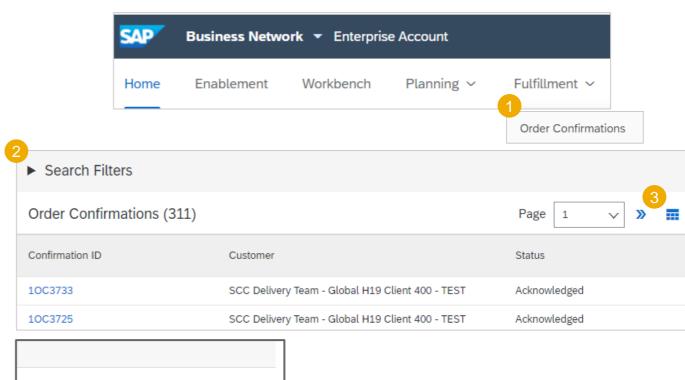


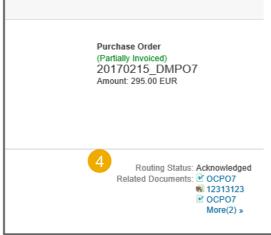


#### **Review Submitted Order Confirmations 1**

#### From the Homepage:

- 1. Submitted order confirmations can be viewed from **Fulfillment > Order Confirmations**.
- 2. Use search filters to identify the right document.
- 3. Configure data view by clicking the Table options menu.
- 4. You can review confirmation as well from the PO screen in the Related Documents.

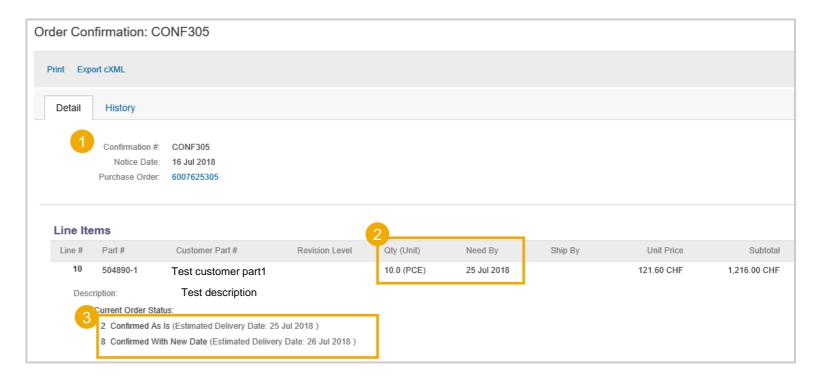




### **Review Submitted Order Confirmations 2**

Example of order confirmation sent to Buyer.

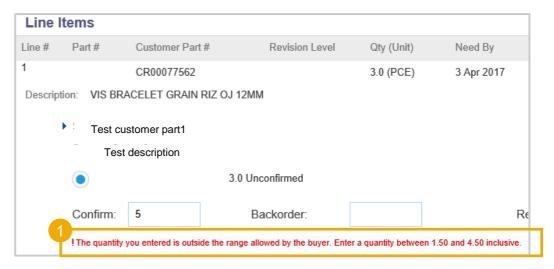
- 1. Confirmation reference and purchase order reference.
- 2. Original requested date and quantity.
- 3. Actions from supplier:
  - a) Confirmations of 2 items "As requested".
  - b) Confirmation of 8 items with updated delivery date.

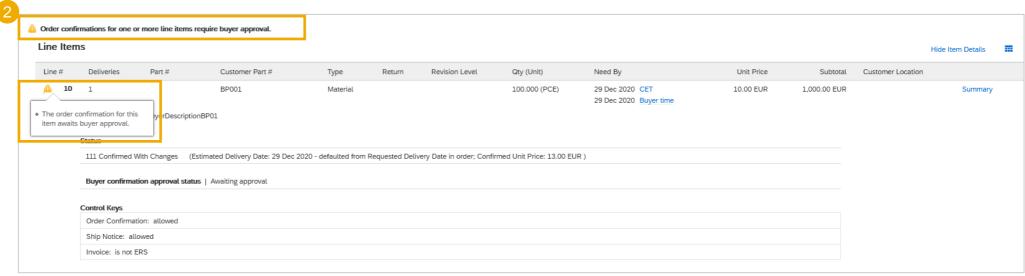


#### **Tolerances**

Your Customer may apply specific tolerance rules on each order.

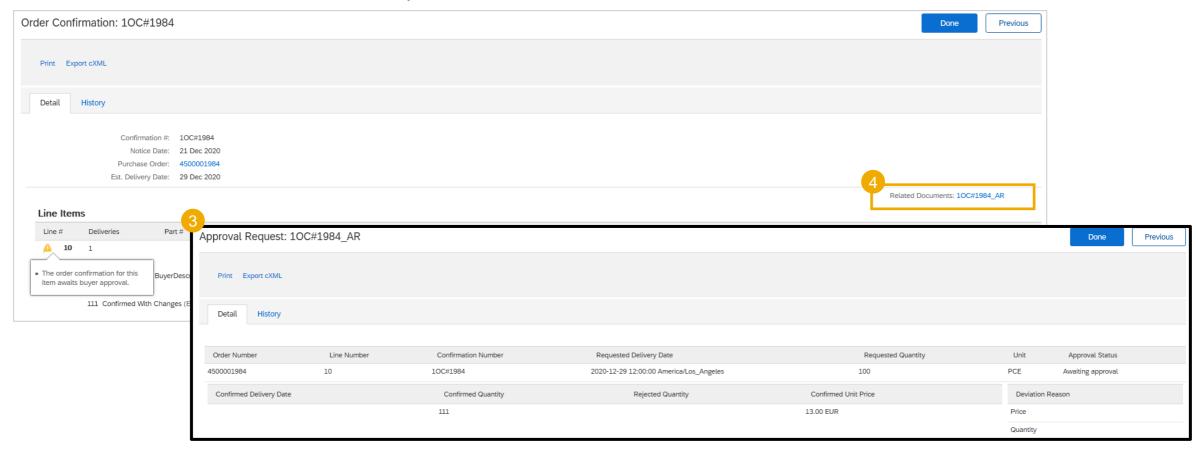
- In case your modifications are not allowed, you will see the error message with additional instructions.
- Buyers can configure types of deviations for quantity, delivery date, or price.
   This allows certain suppliers to exceed tolerances if the buyer approves the order confirmation.





### **Tolerances**

- 3. After submitting order confirmation, that requires customer approval, Approval Request document will be created.
- 4. It can be accessed from order confirmation screen/ Related documents.



### **Tolerances**

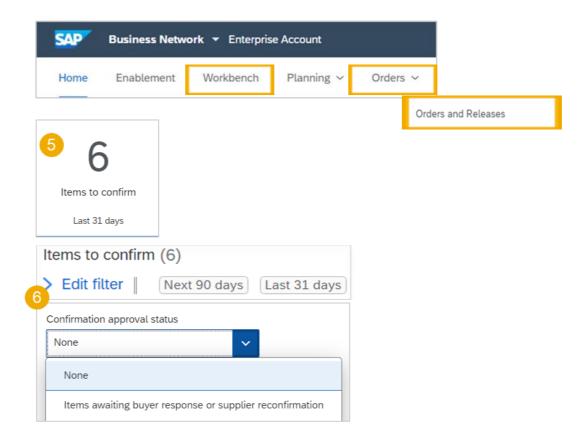
Order Confirmations pending buyer's approval can be identified:

From the Workbench

OR

From Orders > Orders and Releases:

- 5. Click on Items to Confirm tile.
- 6. Apply filter: **Items awaiting buyer response or supplier reconfirmation.**



### **OC Content**

Level	Field	Description	Mandatory	Data Source
Order Confirmation Header	Confirmation#	Reference entered by Supplier	Yes	Defaulted if left blank
Order Confirmation Header	Associated Purchase Order#	Customer Purchase Order reference	Prepopulated	Customer ERP
Order Confirmation Header	Customer	Customer name	Prepopulated	Customer ERP
Order Confirmation Header	Supplier Reference	Supplier Public Reference number (Sales Order Number)	Optional - TBD	Free text

Note: The remaining OC content is available in the embedded Excel file.



Public 4(

# Advanced Shipping Notification In this Chapter You Will Learn About ...

- ... what is an advanced shipping notification
- ... what are the benefits of using advanced shipping notification
- ... how to manage advanced shipping notification
- ... how to view submitted advanced shipping notification

#### **General Considerations**

#### WHAT IS ASN?

An Advanced Shipping Notification is a packet of information containing details about an imminent delivery. The information is prepared by the Supplier and shared with the buyer to smoothen and improve the quality of the actual delivery event.

It can contain details about:

- Related documents like purchase orders and confirmations.
- Delivery time, place, vehicle and driver information.
- Type and identification of the packaging materials
- Identification information of the goods to be delivered like batches and / or serial numbers.

#### WHEN TO USE IT?

The word advanced can be confusing as it has multiple meanings. The way it should be understood in this context is before the actual event.

By sending the information as early as possible, you maximize the time for preparing and finetuning of the delivery event.

To reap the most mutual benefits of the information exchange, timeliness is very important. The sooner ASN is created the better it will serve its goals.

#### WHY TO USE ASN?

Advanced Shipping Notifications improve the efficiency and quality of the goods receipt / delivery process. By sending as much information as possible before the actual event the Supplier and Buyer can better align their mutual processes.

The buyer can prepare and notify employees of the imminent arrival of goods and data quality will be higher as manual re-entry of data is avoided. This will have an impact on the following aspects of doing your business:

- Planning
  - Gate, Parking space, Dock, etc. can be reserved for the delivering truck.
  - Special unloading and Quality Assurance persons and equipment, floor and rack space can be prepared.
  - In case of any bottlenecks, the supplier and buyer can align and adjust the shipment beforehand.

#### Execution

 The time it takes to do the actual delivery will be shorter as everything will be already in place and most of the information that a buyer collects during goods receipt is already available. E.g. packaging, serial numbers, batches, etc.

#### Administration

 Since both the supplier and the buyer will have transparency and share the same administrative data there will be less differences that need to be clarified afterwards.

Note: Customers can create custom attributes and include these for order confirmations, purchase orders and ship notices. Custom attributes contain additional information to improve collaboration.

#### **Allowed Actions**

SAP Business Network provides multiple options to maintain ASN.

#### 1. Individual PO management.

With a low volume of POs you may simply go to the PO and click the Create shipping notice button that will allow you to fill individual shipment notification per PO.

#### 2. Multiple PO's management.

In case of multiple lines of POs to be shipped, you should use the tab **Items to Ship** for a one-step action.

#### 3. Mass shipping notification upload.

In case of a high number of PO lines to be shipped, you may choose to notify via mass notification (file upload).

#### Note:

• On the home page there is a widget that lets suppliers track the progress of a shipment with the Purchase order. This page consolidates all relevant information about a purchase order's status, history, and execution.

### Individual PO Management – Create ASN

An individual shipping notice can be created:

From the Workbench

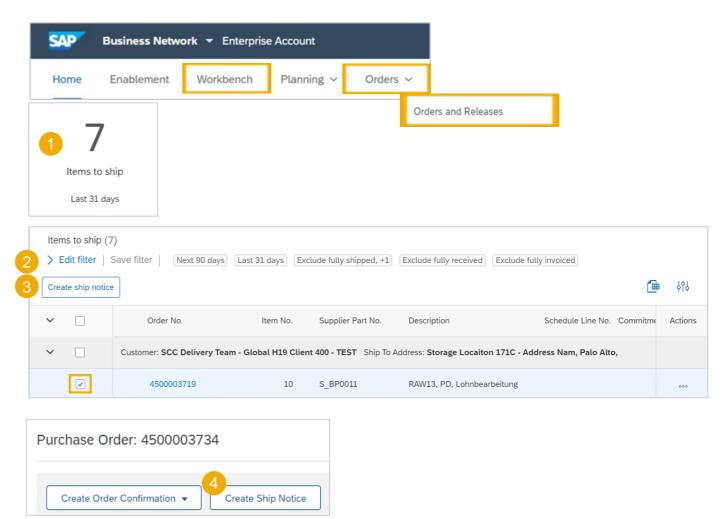
OR

From Orders>Orders and Releases:

- Click on Items to Ship tile.
- 2. Identify the right items using filters.
- Select and click Create ship notice.

#### OR

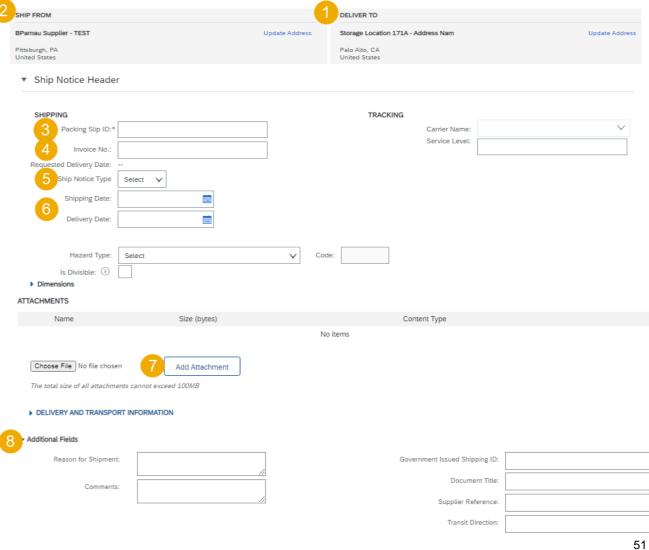
 You can also create ASN from the PO screen. Click Create Ship Notice.



### Individual PO Management – Create ASN – Header Level

Fill out the requested information on the Create Ship Notice form.

- 1. Do not modify the "Deliver To" address at the top.
- 2. Do not edit the "Ship From" address. By default, this is your company address in your SAP Business Network account.
- 3. The Packing Slip ID is a mandatory field. Enter the supplier unique delivery number.
- 4. Provide the invoice number for these items if applicable.
- 5. Specify the Ship Notice Type.
- Provide shipping/ delivery date.
- 7. Attach additional documents (optional).
- 8. In section "additional fields", provide comments (optional).



### Individual PO Management – Create ASN – Line Level

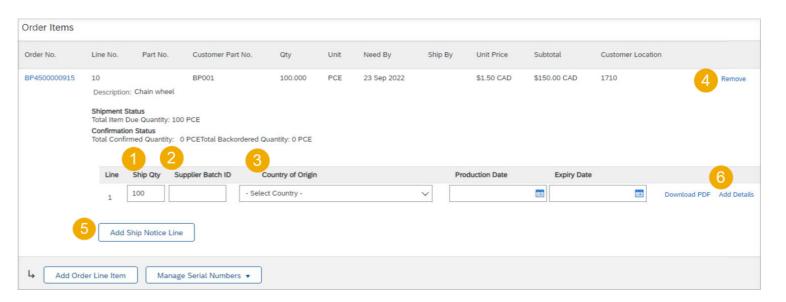
Information from the purchase order is copied to the ship notice (part no., quantity, need by, price, etc.).

Scroll down to view the line item information.

- 1. Update the **quantity** shipped for each line item. For all orders, the quantity can be equal or lower than the quantity in the purchase order. Also, over-delivery may apply (the system will show what it possible).
- 2. Provide the Supplier Batch ID.
- 3. The Country of Origin can be selected from the dropdown menu. The Country of origin cannot be entered when the Supplier Batch ID field is empty.
- 4. Click **Remove** button if you want to exclude the whole line from this ship notice.
- 5. If you click the **Add Ship Notice Line** button, you can split the quantity to populate multiple batch ID's per quantity.
- 6. If you click the **Add details** button, you can add manually the serial numbers. To be able to click on Add details, you need to fill at least the packing slip ID and delivery date.

#### Note:

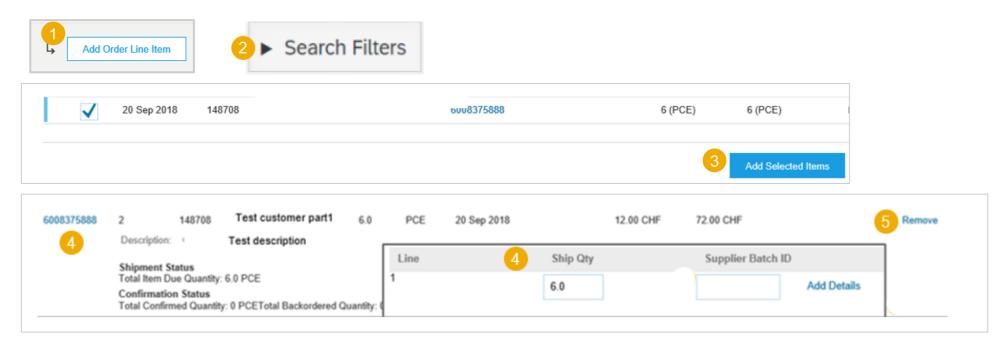
Multiple shipping notices per purchase order can be sent until the quantities are fully shipped.



### Individual PO Management – Line Level – Manage Line Items

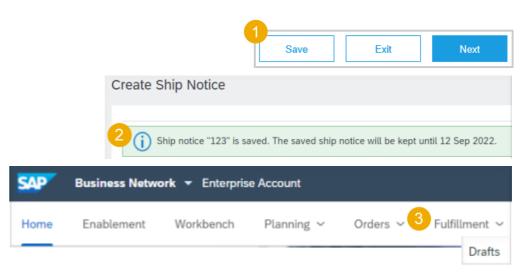
The individual shipping notice interface will propose by default the lines of the initial purchase order that are not shipped yet. You can also add additional line items that do not belong to this purchase order. Your shipping notice can contain PO lines from different PO's.

- 1. Click Add order line item.
- 2. Access a list of PO lines that need to be shipped. Use search filters such as order number, date or others to identify the right line.
- Select the line, click Add selected items.
- 4. Back to the ship notice, the line has been added. You can adjust the quantity and populate required information.
- 5. Click **Remove** button if you need to delete a complete PO line from your document.

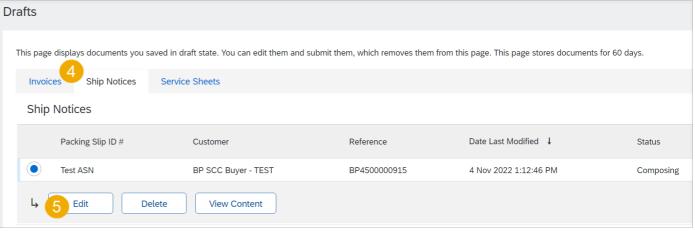


### Individual PO Management – Review Before Submitting

- To save a draft document click Save. The saved draft will not be sent to the customer.
- The saved ASN will be saved for 60 days.
- The draft can be accessed and modified from Fulfillment> Drafts.
- Go to Ship notices tab.
- 5. Select the document and click **Edit** to modify and finalize it.



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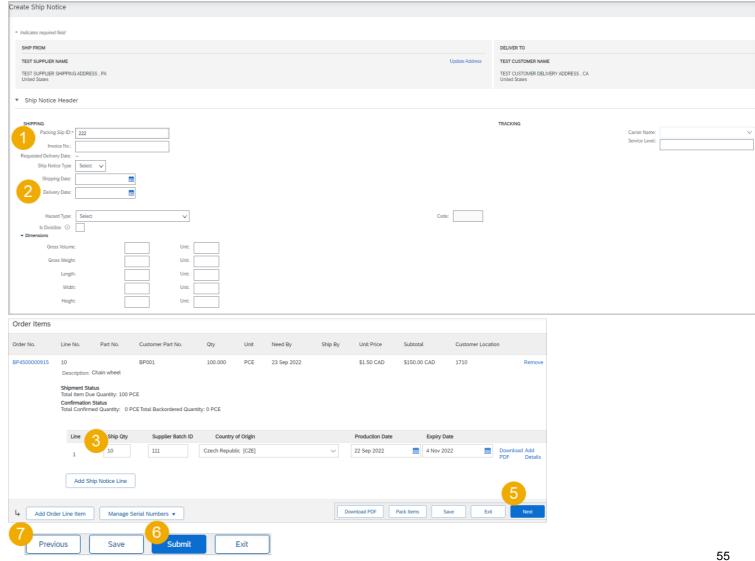


### Individual PO Management – Submit the Final Document

- 1. Check if all required fields (\*) are filled out.
- 2. At header level, please review the delivery date applicable to all shipped lines.
- 3. At line level, check the shipped quantity.
- 4. Review the serial numbers, if applicable.
- Click Next.
- 6. Click **Submit** to send ASN to the customer.
- In case there is information to be edited, click Previous.

Note: After submitting your shipping notice, the Order Status will be updated to Shipped (if fully shipped), or Partially Shipped.

The Customer may validate the Unit of Measure (UOM) value entered by the supplier during the online ship notice creation to avoid failures on the buyer backend system.



### Individual PO Management – Cancel ASN

You can **cancel** or **modify** a ship notice by using the **Cancel / Edit** button at the top of the ship notice details page.

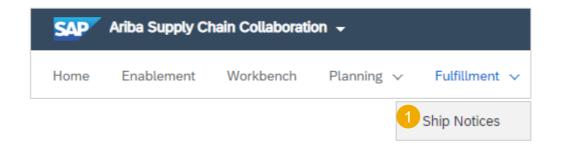
You can **edit** a ship notice that has a status of **Sent** only if your customer allows it.

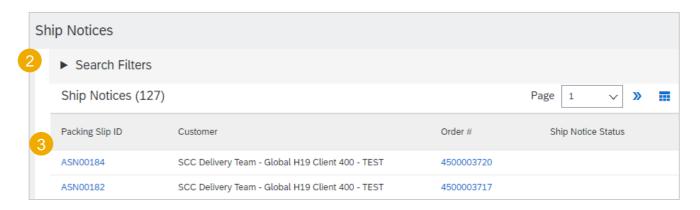
You can **cancel** a ship notice that has a status of **Sent** only if the following items are both true:

- Its goods receipt is fully reversed on your buyer's system.
- It does not have any other related goods receipts.
- Go to Fulfillment> Ship Notices.
- 2. Identify the document by using search filters.
- Open shipping notice that you would like to cancel by clicking on Packing Slip ID number.
- Click Cancel or Edit.

After ASN cancellation, the items will be visible again in Items to Ship tab and a new shipping notice can be created.

A ship notice with a fully reversed goods receipt is no longer related to that goods receipt if you cancel the ship notice and create a new ship notice or if you edit the ship notice.







### Multiple PO's Management

In case of multiple lines of PO's to be shipped and delivered to the same address on the same estimated delivery day, you should use Items to Ship tile. It summarizes for you all line items across different POs and gives you possibility to notify multiple lines to be shipped and delivered at once. You can select up to 1000 lines in a single shipping notice.

#### From the Workbench

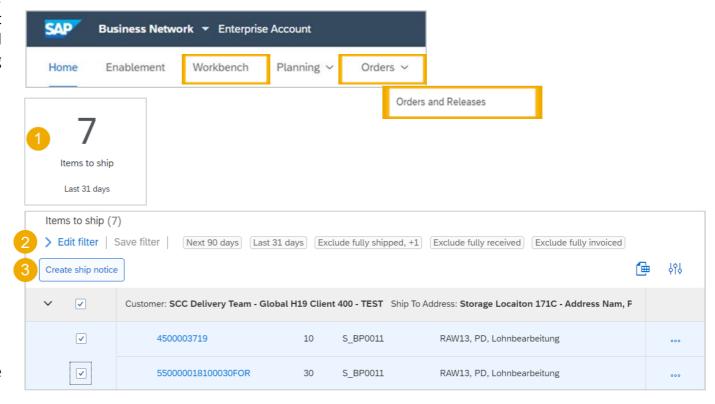
OR

#### From Orders>Orders and Releases:

- 1. Click **Items to ship** tile.
- 2. Use **filters** to identify right items.
- 3. Select and click **Create ship notice**.

#### Note:

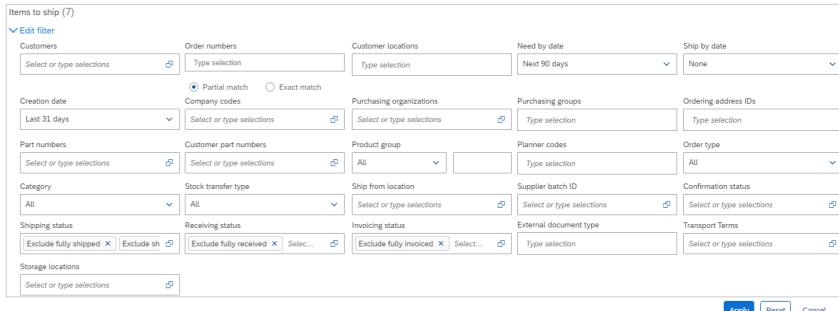
 You can choose lines with different "Need-by" dates for the same shipping notice.



### Multiple PO's Management – Search Filters

Use filters to identify the items to ship.

- You may populate an order number or Need by date range (the date range can be set as "none").
- Choose order type and category.
- For better performance of the search query, always populate a date range, and click Reset button every time you start from scratch.



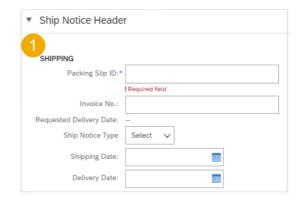
- For long term PO agreements that typically are valid for a year and have line items
  with unlimited over delivery, use the Order Numbers: Exact match filter on the
  Items to Ship or Multi-tier Items to Ship tabs to create ship notices for the PO until
  the expiration date is reached.
- An item with **unlimited quantity tolerance still appears** on the Items to Ship even if the full quantity has already been shipped for as long as order's expiration date has not been reached.

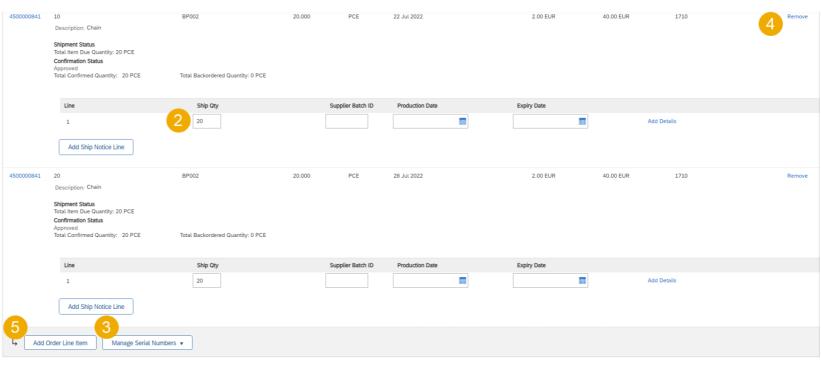
### Multiple PO's Management – Populate the Fields

The system will create a unique ship notice including multiple PO lines.

- 1. Populate the mandatory and relevant fields in the header section.
- 2. If needed, adjust quantity and serial numbers line per line. Click on Add details to display the serial number field.
- 3. If you have many serial numbers to populate, you can use the serial number upload tool.
- 4. You can remove order items
- 5. or add extra PO lines via Add order line items.

Note: For more details on how to populate the fields and use serial number upload tool, refer to the previous chapter Individual PO Management.



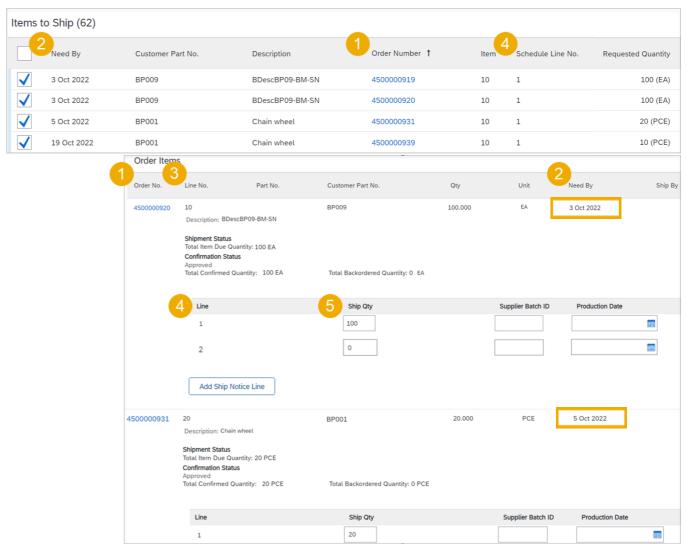


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### Multiple PO's Management – Line Level

Line level details – information taken from the initial orders:

- Order numbers
- 2. When selecting orders with different **Need By** dates, the soonest date will be populated on the ship notice.
- 3. The **Line number** is the one from the original purchase order.
- 4. Schedule lines from the same purchase order appear as separate ship notice lines under the PO number.
- Serial number and quantity to be shipped must be adjusted on each schedule line.



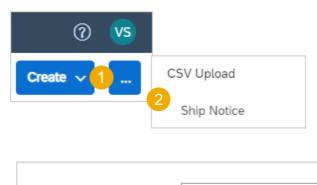
### Mass ASN Upload – Download CSV Template

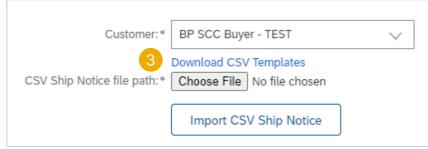
#### From the Homepage:

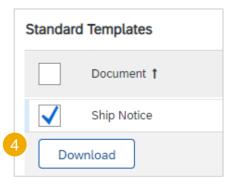
- 1. Click on ... button.
- 2. Select CSV Upload/ Ship Notice.
- 3. Click **Download CSV Templates**.
- 4. Select **Ship Notice** and click **Download**.
- 5. Save the file.

#### Note:

If any of your customers use custom CSV templates, a Custom Template section appears below. If so, select a customer from the pull-down menu, and then download the custom templates. Otherwise, download the standard templates.









### Mass ASN Upload – Update and Upload CSV Template

1. Add to the CSV template ship notice/s data. Fill in all required columns. Save and close file.

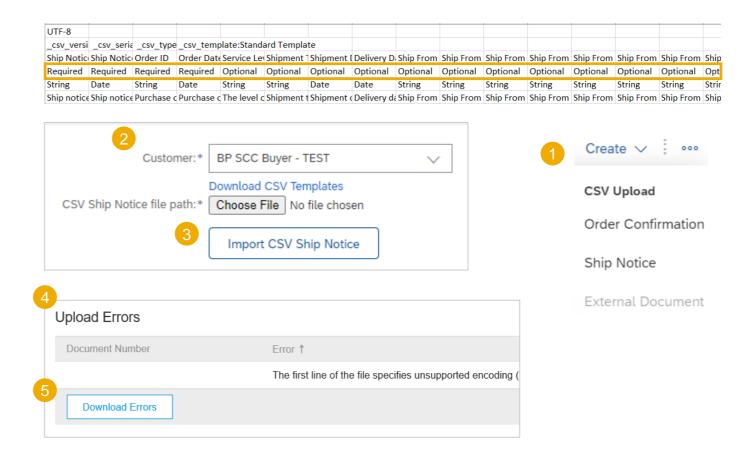
From the Portal homepage go to CSV Documents.

#### From the CSV Upload/ Ship Notice:

- Select the customer.
- 3. Browse the updated template from your computer. Click **Import CSV Ship Notice**.
- In case any mandatory information is missing or you have errors in the updated template, you will see the error message. You can download and view the errors.
- Fix the errors accordingly and reupload the file following the same steps.

#### **Notes:**

- You can upload several ship notices from one CSV file, but they need to be for the same customer.
- Enter the header information in the first row for the ship notice. You don't need to repeat the header fields on subsequent rows.



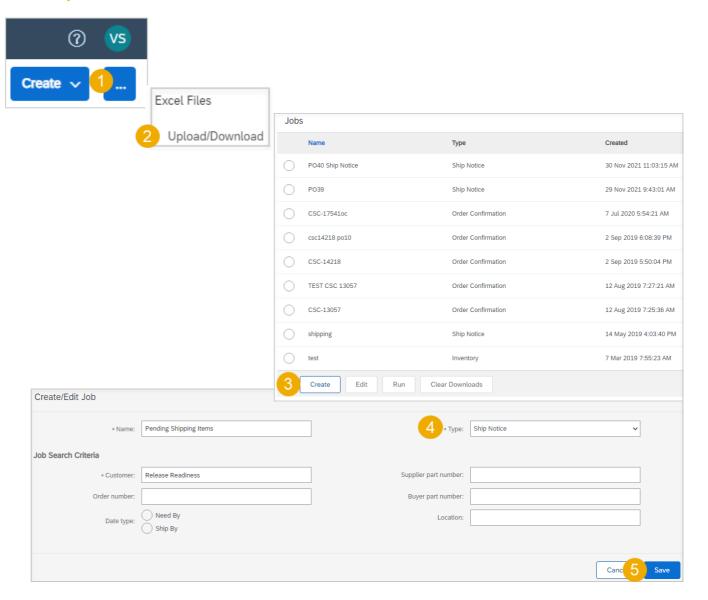
### Mass ASN Upload – Download Ship Notice Template

#### From the Homepage:

- 1. Click on button.
- 2. Select Upload/Download.
- 3. Click Create.
- 4. Select type **Ship Notice** and fill out the mandatory fields marked with an asterisk (\*).
- 5. Click Save.

#### Note:

A generated Ship Notice job can contain up to 10,000 lines, in addition to the header lines. Any excess lines are excluded. When the results of a Ship Notice job exceed the line limit, the generated template shows a notification message that some results were excluded.

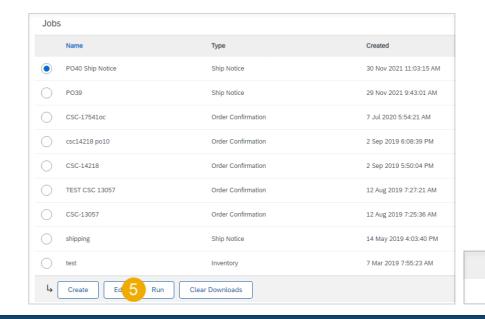


### Mass ASN Upload – Download Ship Notice Template

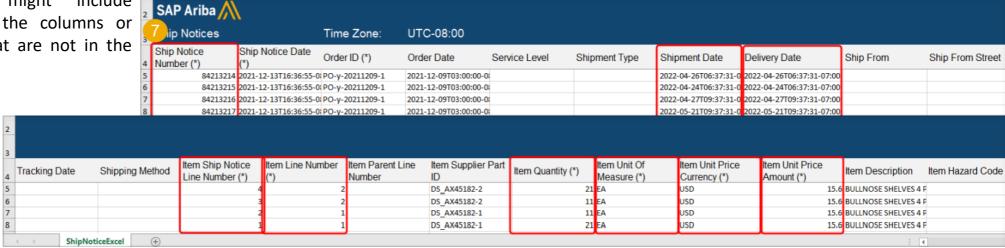
- 5. Run the created job of type Ship Notice
- 6. Download and open the Excel template.
- 7. Enter in the Excel file all mandatory columns marked with an asterisk (\*) as well as any additional fields deemed necessary.

#### Note:

- Entering incomplete data in mandatory fields marked with an asterisk(\*) will result in errors.
- Customers can customize the template.
   This customization might include a different order of the columns or additional columns that are not in the standard template.



Status



### Mass ASN Upload – Upload Ship Notice Template

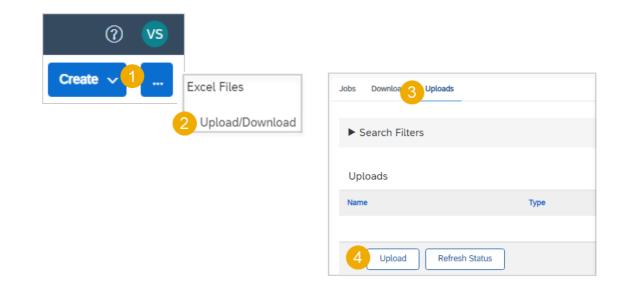
#### From the Home page:

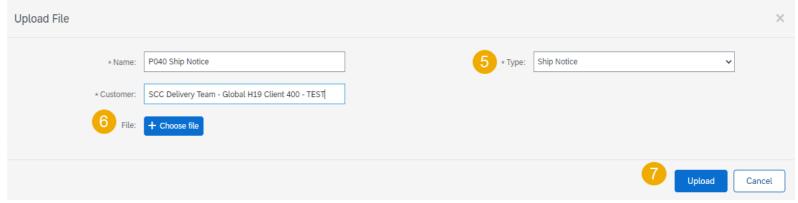
- 1. Click on ... button.
- 2. Select Upload/Download
- 3. Navigate to **Uploads**
- 4. Click Upload
- 5. Select type **Ship Notice** and fill out the mandatory fields marked with an asterisk (\*)
- **6. Select the Excel file** that should be uploaded to create the ship notice(s)
- 7. Click **Upload**

#### Note:

You can upload an edited Ship Notice template that has up to 10,000 lines, in addition to the header lines.

During upload, the Ship Notice template automatically appends the time to certain date fields.





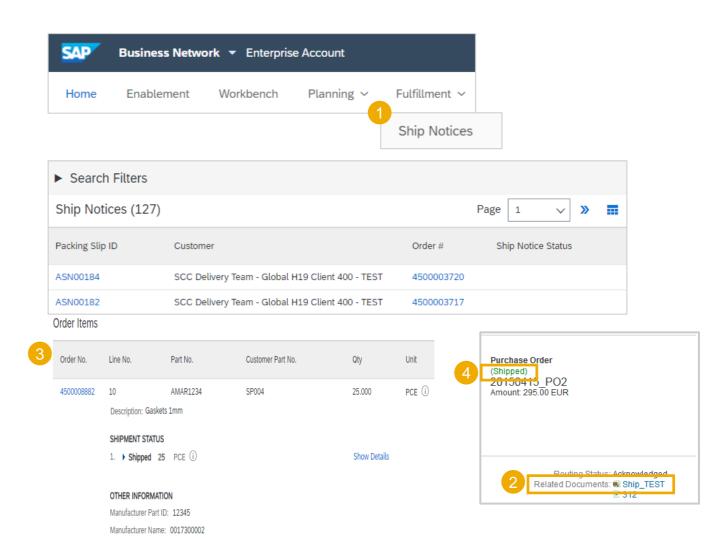
### Mass ASN Upload – Upload Ship Notice Template

- 1. After successful upload the status will be **Completed** and the ship notice is created in SAP Business Network.
- 2. When errors occur, the **log** can be downloaded to assist with error resolution.



#### **Review Submitted ASN**

- 1. To view submitted ASN go to Fulfillment/ Ship Notices.
- 2. Or to related order screen, **Related Documents** section.
- When reviewing the Ship notices you have sent in mass upload, you will see all the lines submitted for this particular ship notice number, potentially referring to various orders.
- 4. After submitting ASN, related order/s status will be updated to shipped or partially shipped.



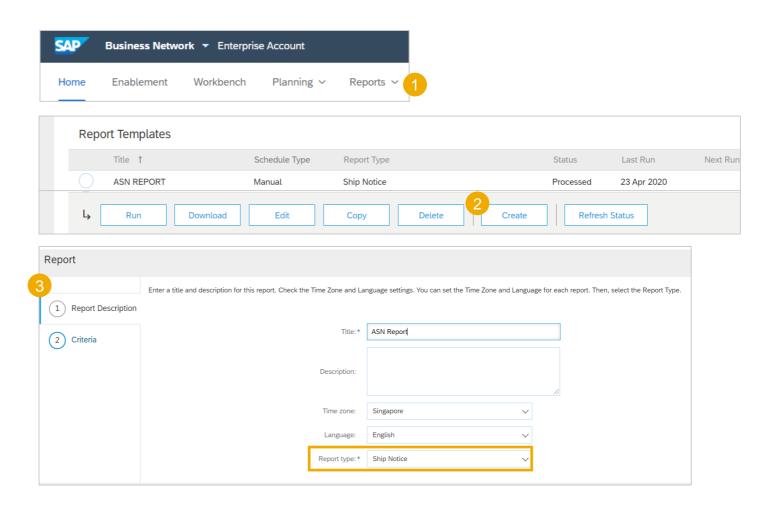
### **Download ASN Report**

ASN report consolidates detailed information from ship notices and their related purchase orders and goods receipts.

The report can include **schedule-line information** from purchase orders when the related ship notice was created using the **Items to Ship** tile or tab.

#### From the Homepage:

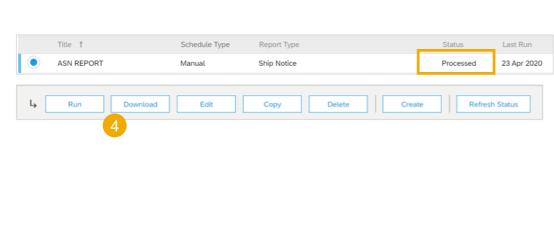
- 1. Click Reports.
- 2. Click Create.
- To create a report template enter your criteria and fulfill all mandatory fields. Set report type as Ship Notice.
- Select the report template you've created and click Next.

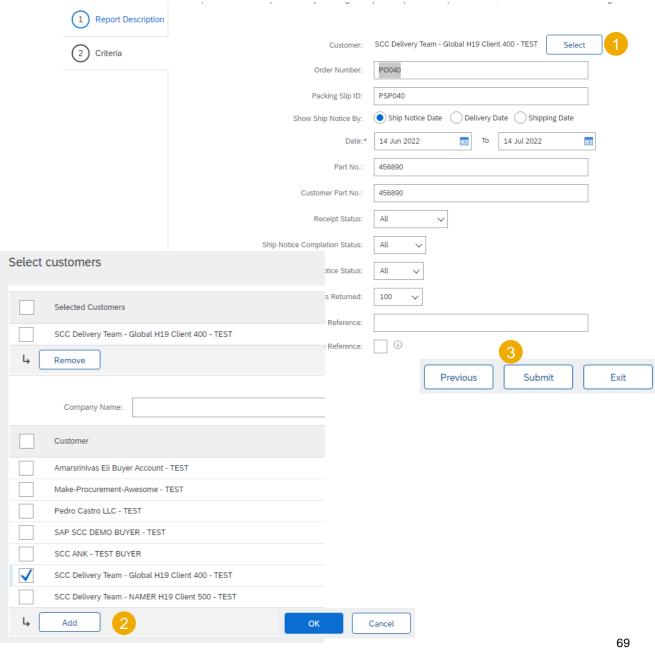


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### **Download ASN Report**

- On the Criteria page click on Select.
- Select your customer and click on **Add**, then click on **OK**.
- Now fill in all the details and click on submit.
- When the status changes to **Processed**, click **Download**.





#### Tolerances

- 1. Your Buyer may apply specific rules on each order, with a limitation in terms of quantity and date adjustment.
  - Suppliers can always notify about a quantity under the requested quantity, and split the quantity into multiple ship notices announcing the different delivery dates.
  - Depending on each purchase order, it may be possible to notify **above the requested quantity** (over-delivery), based on negotiated tolerance with the Customer. Quantity split by delivery date is still possible.
- 2. In case your modifications are not allowed, you will see an error message.
- 3. Your buyer may set how many days early or late a ship-notice delivery date can be from the delivery date requested in an order or release. If during ship-notice validation this feature identifies a ship-notice delivery date that is outside the allowed tolerance, it prevents submission of the ship notice.

### **ASN Content**

Level	Field	Description	Mandatory	Data Source
Shipping	Packing Slip ID	Supplier Packing Slip Identification	Yes	Free Text
Shipping	Invoice No	Supplier Invoice Number	Optional - TBD	Free Text
Shipping	Ship Notice Type	Selected to "Actual" or "Estimated"	Optional - TBD	Drop Down List
Shipping	Shipping Date	Shipping Date	Optional - TBD	Date Field

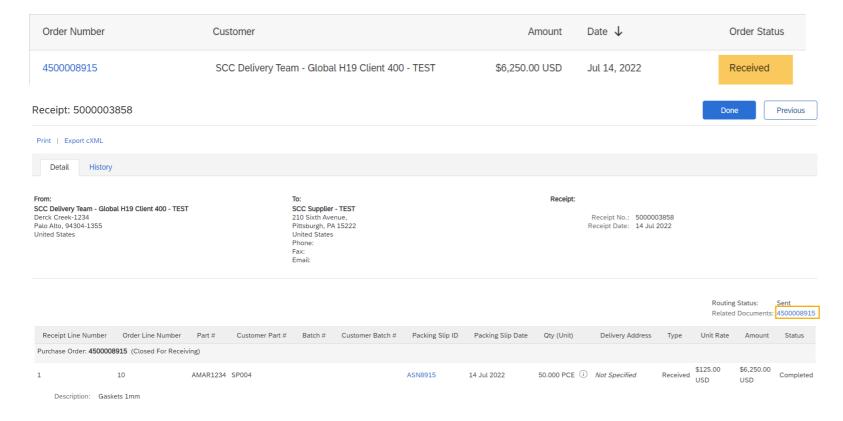
Note: The remaining ASN content is available in the embedded Excel file.



### Finished Good Receipt

#### **Customer Document Review**

- Finished good receipt is available on the Portal once Finished Good is received by [Customer].
- Finished good receipt belongs to the list of PO related documents.
- When finish good receipt reaches the Portal, the correspondent PO status is being automatically updated to **Received**.



### Finished Good Receipt

### **GR Content**

Level	Field	Description	Data Source
Header	From	Buyer Account	Network
Header	То	Supplier Account	Network
Header	Receipt#	Receipt Number	Customer ERP
Header	Receipt Date	Date of Goods received and processed	Customer ERP

Note: The remaining GR content is available in the embedded Excel file.



## **Appendix**

## In this section you will learn about...

- ... purchase order statuses
- ... purchase order routing statuses
- ... reminders of unconfirmed orders

### **Purchase Order Statuses**

Order Status	Definition		
New	Initial state. You have not updated the order status.		
Changed	Your customer canceled or replaced the order by a sending a subsequent (changed) order.		
Confirmed	You agreed to ship all line items.		
Confirmed With New Date	The order confirmation has a different <b>Start Date</b> or <b>End Date</b> than the order, but no other change.		
Confirmed With Changes	The order confirmation has a different <b>Expected Value</b> than the order, and also has a different <b>Start Date</b> , or both.		
Partially Confirmed Partially Shipped Partially Serviced Partially Invoiced Partially Rejected	The order is in progress. If you update part of a purchase order, SAP Business Network reports the partial status for the entire purchase order. For example, if you partially confirmed an order and then you partially ship either the previously confirmed order line or a different order line, the purchase order status is set to <b>Partially Shipped</b> . You can still continue to confirm order line items regardless of the shipping status until you have confirmed all order lines.  For service orders, you can continue to create service sheets for unplanned service lines up to their hidden maximum amounts (which might be larger than their subtotals) or planned service lines up to their subtotals. The service order status is set to <b>Partially Serviced</b> until all of the service lines are serviced.		
Serviced	The order is fully serviced. You cannot create any more service sheets for any more service lines in the order.		
Shipped	Final state. You shipped the entire order.		
Invoiced	The order is fully invoiced. The <b>Amount Invoiced</b> column shows how much money you have invoiced or charged against the purchase order. For older purchase orders, SAP Business Network displays <b>Yes</b> to indicating that you have submitted invoices.		
Received Partially Received Returned	Statuses for receipts that are sent by the buyer from their ERP system. The purchase order status is updated based on this information. On the <b>Order Detail</b> page, each line item-detail section displays the quantity of goods received or returned for that line item, based on the information in the receipts.		
Failed	SAP Business Network experienced a problem routing the order to your account. You can resend failed orders.		

### Purchase Order Routing Status

This status **DOES NOT REFLECT the status of the goods**. This is only related to document processing on the Network.

<b>Routing Status</b>	Definition		
Queued	Initial state. SAP Business Network received the order, but no further action was taken.		
Sent	SAP Business Network sent the order to your account.		
Acknowledged	You received the order.		
Failed	SAP Business Network experienced a problem routing the order to your preferred order routing method. For example, your back-end order fulfillment system could have experienced a problem that prevented SAP Business Network from successfully routing the order. You can resend orders that have a <b>Failed</b> routing status.		

### Reminders of Unconfirmed Orders

- In case POs remain unconfirmed in your SAP Business Network Account, a reminder will be sent via email to your account administrator.
- Reminders will cease once you start processing the PO.
- You will receive up to 3 reminders per PO.
   Reminders for various POs are grouped in the same email
- At the beginning of every week, SAP Business Network sends a report of unconfirmed orders that have generated these notifications within the last 30 days to the primary email address for your account (admin).



Dear Solene Test - TEST,

This is a reminder for the following orders sent to your Ariba Network account that are unconfirmed.

Please log into your account or click on the Order Number link to review the order details and create an order confirmation.

Order Number	Customer	Order Date	Order Status
20151016 DMPO3	Ariba sro - TEST	8 Oct 2015	New
20151016 DMPO7	Ariba sro - TEST	8 Oct 2015	New

The above list contains up to 100 of the newest unconfirmed orders only. You can find all unconfirmed orders in your online Inbox, filtering by New and Changed orders.

If you have any question regarding these orders, please contact the customer directly.

Please do not reply to this email. Replies to this email will not be responded to or read.

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# Thank you.

Contact information:



