BRISTLECONE

SAP Ariba Integration Support and Maintenance for Ariba Cloud Integration (CI-9), Ariba Integration Toolkit (ITK), and SAP Business Suite Add-on for Ariba Network (BSAO) from Bristlecone

SAP has selected Bristlecone as a trusted partner to provide Support and Maintenance for these components after End of Support Date.

End of Support Notice: **December 31, 2023****, Act Now for Seamless Integration**

At Bristlecone, we are committed to providing our customers with the best-in-class support and solutions. As part of our continuous efforts to enhance our offerings, we want to inform you about an important update regarding the **Ariba Cloud Integration (CI-9), Ariba Integration Toolkit (ITK), and SAP Business Suite Add-on for Ariba Network (BSAO)** for SAP Ariba.

After December 31, 2023, SAP Ariba's CI-9, ITK & BSAO will no longer be supported by SAP's official support and consulting teams. This means that you will no longer receive updates, patches, or direct assistance from SAP for CI-9, ITK & BSAO -related issues beyond this date.

We understand that your business relies on smooth integration processes with SAP Ariba. We are here to help you navigate this transition seamlessly.

How Bristlecone Can Assist You

At Bristlecone, we specialize in SAP Integration solutions. Our team of experts is ready to provide you with the maintenance and support you need to ensure that your integrations continue to run smoothly beyond the end of support date. Here's how we can assist you:

1. **Continued Technical Support**

Our dedicated Maintenance and support team can assist you with technical issues related to your CI-9, ITK & BSAO based integrations. Whether you encounter errors, need troubleshooting assistance, or require guidance on best practices, we have the expertise to help.

2. Migration Services

If you're considering migrating away from CI-9, ITK & BSAO to a supported integration solution, we can provide you with migration services. Our experts can assess your current integrations, plan a migration strategy, and execute a seamless transition to a supported integration method.

3. Custom Integration Solutions

For businesses with unique integration needs, we offer custom integration solutions tailored to your specific requirements. Our development team can build and maintain custom integrations that meet your business goals.

Why Bristlecone?

- **Expertise**: Our team has extensive experience in SAP technologies integration. We stay updated with the latest industry trends and best practices. We are committed to your success and will go the extra mile to ensure your integrations run smoothly and efficiently.

- **Custom Solutions**: We understand that every business is unique. Our custom integration solutions are designed to fit your specific needs.

- **Timely Support**: You can count on us for timely and responsive Service Level support whenever you need it.

Act Now for a Seamless Transition

Don't wait until the end of support date to address your SAP Ariba integration needs. Contact us today to discuss how we can assist you in preparing for the CI-9, ITK & BSAO end of support. Our team is ready to partner with you to ensure that your integration processes continue to thrive without interruptions.

Contact Us at: itk-ci-support@bristlecone.com

Stay Connected

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