
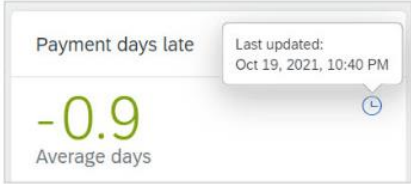




Frequently asked Questions

<p>How are Non - USD amounts converted</p>	<p>Purchase Orders and Invoice amounts specified in non-USD currencies are converted for the purpose of aggregation using the currency exchange rate at the time the transaction document is created</p> <p>The aggregated amount is further converted to you use-specified currency for display in Widgets.</p> <p>This is why you may see a difference between the original amounts displayed in the workbench and the aggregated amount displayed in the widgets</p>
<p>Can I remove widgets for specific user?</p>	<p>To some extent, some Widgets can be removed from the view of a specified user. When creating a role, remove the permissions associated with a particular widget, however removing permissions may impact on the ability of the user to access parts of the SAP Business Network they need to complete their tasks.</p> <p>Where users are using a generic login removing Widgets from the Home Page will affect all users.</p>
<p>Can I access the Benchmarking Widgets using a Standard Account</p>	<p>No, all Benchmarking Widgets require suppliers to have an Enterprise Account with a minimum Bronze-level Subscription.</p> <p>Note that some information may not be displayed depending on your Customer/Buyer</p> <p>Refer to the Benchmarking Widgets Part 1 & 2 - Click Me</p>
<p>When does the information on the widget get updated?</p>	<p>Where there is a  click on it to see when the information was last updated</p> 

Invoices paid late calculation Table

Category	Number on X-Axis	Definition
Paid on time	0	Invoices paid on the scheduled payment date
Paid late	7	Invoices paid 1-7 days later than the scheduled date
	14	Invoices paid 8-14 days later than the scheduled date
	30	Invoices paid 15-30 days later than the scheduled date
	60	Invoices paid 31-60 days later than the scheduled date
	90	Invoices paid 61 or more days later than the scheduled date
Paid early	-7	Invoices paid 1-7 days earlier than the scheduled date
	-14	Invoices paid 8-14 days earlier than the scheduled date
	-30	Invoices paid 15-30 days earlier than the scheduled date
	-60	Invoices paid 31-60 days earlier than the scheduled date
	-90	Invoices paid 61 or more days earlier than the scheduled date

Definition

<p>Keep in Mind</p>	<ul style="list-style-type: none"> ❖ Some widgets use the remittance data or scheduled data uploaded by buyers, but not all customers/buyers load such data into the network ❖ The KPI framework includes intelligence to identify and exclude data outliers that may contain bad data or test data that could interfere with the KPI calculation ❖ KPI calculations may NOT fully reconcile with the information in the network
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