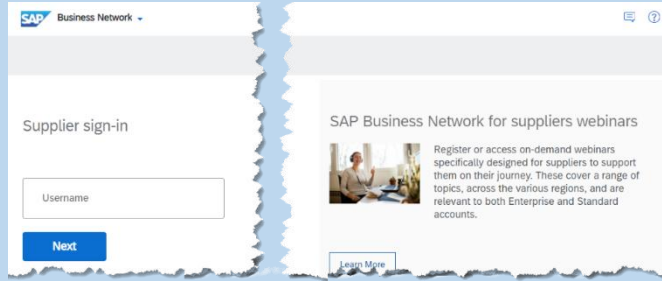# SAP Business Network – Access Help without Signing In From Sign In Screen
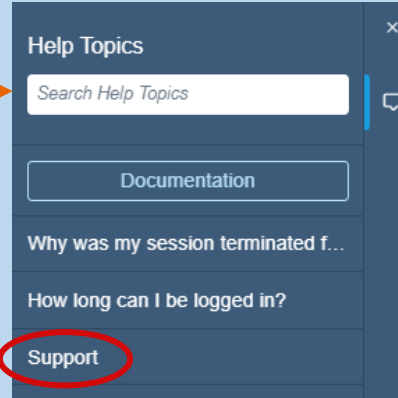
## Access SAP Business Network for to access Help Centre
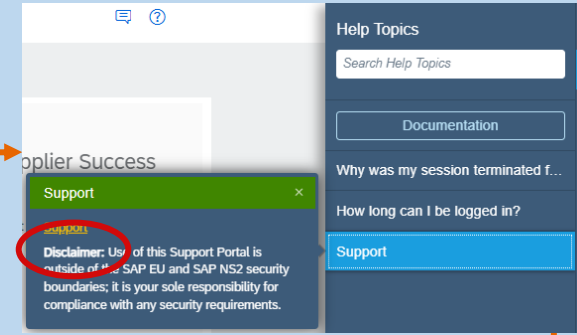
**Step 1:** Click on the Question Mark on the SAP Business Network Supplier Sign In Page

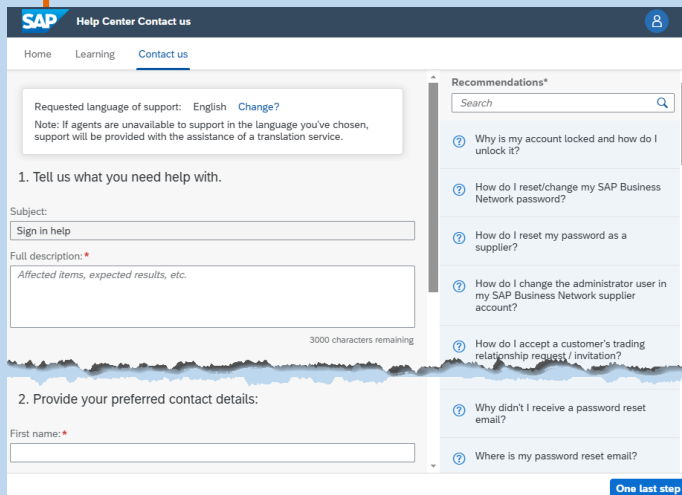**Step 2:** Click on **Support**

**Step 3:** Click on the Link

**Step 4:** Click on **Contact Us**

**Step 5:** Click on the tile that relates to you issue

**Step 6:** Options are shown in "bubbles" select the option required.
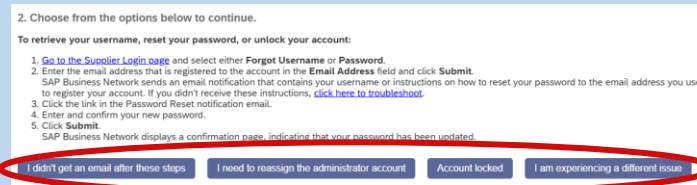
**Step 7:** When there are no further options "bubbles", a "**Create a Case**" option appears on the bottom of the screen

**Step 8:** Complete the Webform and click on **One Last Step**

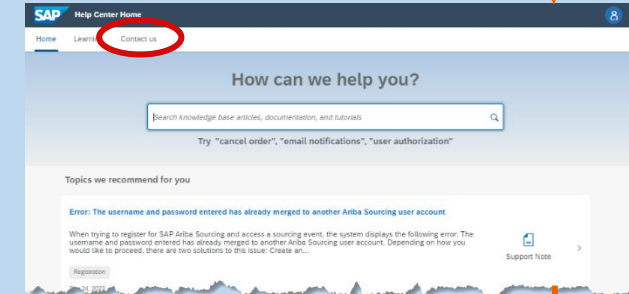**Step 9:** Select the contact option from the list available, click **Submit**
**NOTE:** there is no "Call back" Option