

Feature at a Glance

Dun & Bradstreet Integration

Target GA: Q1 2023

PUBLIC



Feature at a Glance

Introducing: Dun & Bradstreet Integration

SAP has partnered with Dun & Bradstreet to validate supplier information and simplify supplier registration on SAP Business Network

Solution Area

SAP Business Network

Implementation Information

This feature is automatically ON for all customers with the applicable solutions and is ready for immediate use.

What's Changing?

Suppliers can leverage the new integration to validate and automatically populate the following information:

- Company Name
- Address
- Website URL
- Short Description
- Long Description

Supplier Action:

- New suppliers will be prompted to input their DUNS number during registration to integrate with D&B
- Existing suppliers will be prompted to review their D&B information in SAP Business Network and update their information

Registration - Walkup flow with DUNS Number

- 1. Registration starts with newly created DUNS number field, User can:
 - enter DUNS number and get the company name and address from D&B
 - Once user verifies and Accept the company name and address information populated from D&B, it will be auto filled on registration form.
 - If the D&B populated information is not correct or not the company you belongs to:
 - Select Use a different DUNS number to go back and edit/change the DUNS number

OR

- Select Skip to get back to registration form to register without DUNS number
- Ignore DUNS number and create account as its not a mandatory field
- 2. If user enters company name and address information first and then try to add DUNS number, then user will get an option to choose the information populated from D&B vs user entered information

Registration Form

Business Network

Create a free company account to connect with your customers on SAP Business Network.

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New D	UNS Field				
		Company information	on 🕜 📉		
		DUNS number			
				?	
		Don't know your DUNS	i number?	DUNS number you entered.	
		Company legal name *			
		Country/Region *			
		United State Com	Croate a free apany information found	to company account t	
		Address line 1	ound company information based on the DUNS nu	mber you entered.	
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Company information found We found company information based on the following information and click Conf DUNS number: 123456789	n the DUNS number you entered. Please review irm.	2 Using	Accept to use this information for registration. information from Dun & Bradstreet establishes your credib mers get a complete and accurate view of your business.	ility and ensures that potential	
You entered: Aryzta 125 Main Street San Francisco, CA USA 94307	Aryzta 123 Main Street San Francisco, CA USA 94307		Accept	Use a different DUNS number	
Using information from Dun & Bradstreet estab oustomers get a complete and accurate view o	lishes your credibility and ensures that potential your business:				
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Registration - Walkup flow with DUNS look up

1. During registration if user doesn't have DUNS number and needs to register using DUNS, select "Don't know your DUNS number?" option on registration form to search your org through company name and location. On search results page:

- Once user verifies and Accept the company name and address information populated from D&B, it will be auto filled on registration form.
- If the D&B populated information is not correct or not the company you belongs to:
 - Select Use a different DUNS number to go back to select from search results page and choose another DUNS or refine the search.

OR

 Select Skip to get back to registration form to register without DUNS number

2. If user enter company name and address information first and then try to add DUNS number, then user will get an option to choose the information populated from D&B vs user entered information



Company Profile

On Company profile, an alert will be displayed to inform user about the new profile edit experience with D&B integration.

Note: D&B information is only available on the new profile experience.



Edit		Basic info Address	Business type	Save
	Company name * Globally Carrier, Inc	Website URL	DUNS number ⑦ 12345678900	
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	Number of employees	Year founded	Other names	
	1100	1990	Globally Logistic Carrier	
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Profile – After new registration

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i Profile informatio from Dun & Brad	street is pending review. Review now	6		
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Profile	۶ ^۲ ۵٬ ۱۱۵۵ Busin		 1995 Revenue 15M 	Other names Globally Logistic Carrier Address Illinois, United States View detail
iompany name * Globally Carrier, Inc hort description Lorem ipsum dolor sit amet, consectetu		DUNS number 12345678900	Save Cancel Review the following profile information from Dun & Bradstreet. If you want to replace your current profile with this information click Accept. SOURCE: dun & bradstreet Website URL	Review the following profile informati from Dun & Bradstreet. If you want to replace your current profile with the information from Dun & Bradstreet, c Accept.
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Revenu 12M V			engineered for Operational Excellence. For over 70 year, we've built customer relationshiperinat span decades. Privately held and financially strong, we Accept Decline	

During registration process, company name and address from D&B are synced (if user accepts the information)

On new accounts, User can review additional information from D&B by clicking 'Review Now'

Additional Fields:

- Website URL
- Short Description
- Long Description

Review the following profile information from Dun & Bradstreet. If you want to replace your current profile with this information click Accept.

You've declined the address info Using information from Dun & Bradstreet establishes your credibility and ensures that potential customers get a complete and accurate view of

If your the information from Dun & Bradstreet is not up-to- date. Click here

your business.

to update.

Existing account with DUNS number



System will use the existing DUNS number to do a match with D&B and inform the user if a match is found, and information is available for user review.

User should be able to click on 'Review now' to start the process to confirm DUNS number and Accept/ Decline the information on the profile.

Cancel

Review the following profile information

from Dun & Bradstreet. If you want to

replace your current profile with this

information click Accept.

SOURCE: dun & bradstree

Country

Address

City

State

Zip 94037

Accept

United States

123 Main Street

San Francisco

California [US-CA]

Declin

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Existing account without DUNS number

- On Marketing profile, user can add the DUNS number (if known) or do a look up to find their DUNS.
- On DUNS number field:
 - enter DUNS number and get the company name and address from D&B
 - Once user verifies and select OK, the company name and rest of the information is prepopulated on the respective fields once user review and accept it and move to next tab with address information to Accept the information.
 - If the D&B populated information is not correct or not the company you belongs to:
 - Select Use a different DUNS number to go back and edit/change the DUNS number
 - User can also select **Decline** if the DUNS populated information is not correct and update company profile manually and save it.
 - Ignore DUNS number and update account as its not a mandatory field





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