



Feature at a Glance

Expose Workbench filters and categories for tiles

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PUBLIC

Feature at a Glance

Introducing: Exposed filter panel line

Customer challenge

Today the filter panel is hidden in the default view and requires user action to expand and view.

We do not have anything visible on the WB UI for users to do a quick search by a document number, in the context of the tile they are on.

Some users were not able to find this and hence get full value of personalization features of Workbench.

Some users stated that they had to go back to the home page to do a quick search.

Solution area

SAP Business Network Workbench and other solution areas using the Workbench framework.

Meet that challenge with SAP Ariba

- With this feature, we are exposing the most commonly used filters, in the context of that tile. This will help users to be aware of the functionality.
- The awareness will bring attention to personalization features and getting more value and improve adoption.
- This will enable them to do a quick filter search without having to navigate back to home page.
- The user can expand to see all the rest of the filter options.

Implementation information

Automatically available

The first line of filter will be exposed showing the most commonly used filters for the corresponding tile, to provide quick filtering option.

Ease of implementation  some complexity

Geographic relevance  Global

Experience key benefits - Phase 1

- Awareness of the feature and adoption of personalization features for those users who are largely unaware because the filter panel is currently hidden.
- Ability to do quick searches for the in-context tile.
- Some users do not have the need for advanced filtering, this keeps their experience simple and isolated from other filters and at the same time provides them options to see more.

Prerequisites and Restrictions

N/A

First line of filter panel is exposed to provide quick filter option for all tiles

The screenshot displays the SAP Business Network Workbench interface. At the top, the navigation bar includes 'Home', 'Enablement', 'Workbench', 'Orders', 'Fulfillment', 'Invoices', 'Payments', 'Catalogs', 'Reports', 'Messages', and 'Assessments'. The 'Workbench' section features a row of seven tiles: 'Changed orders' (0), 'Orders' (3), 'Items to ship' (9), 'Invoices' (0), 'Pinned documents' (1), 'Items to confirm' (15), and 'Rejected invoices' (0). The 'Orders' tile is highlighted with a blue bar. Below the tiles, the 'Orders (3)' section shows a filter panel with a 'Last 90 days' filter. A red box highlights the filter panel's first line, which includes fields for 'Customers', 'Order numbers', 'Creation date', 'Order status', and 'Company codes'. Below the filter panel, there is a 'Show more' link, 'Apply' and 'Reset' buttons, and a 'Resend Failed Orders' button. The main content area is a table with columns: Order Number, Customer, Amount, Date, Order Status, Amount Invoiced, and Actions.

Order Number	Customer	Amount	Date ↓	Order Status	Amount Invoiced	Actions
PO01112022.1	return buyer 7	\$600.00 USD	Dec 2, 2022	New		...
PO.VM.1	return buyer 71	€200.00 EUR	Oct 21, 2022	Invoiced	€450.00 EUR	...
PO.VMV.104	return buyer 7	€200.00 EUR	Oct 20, 2022	Invoiced	€450.00 EUR	...

Each tile has its own set of commonly used filters exposed. The above is one example.

Feature at a Glance

Introducing: Tiles categorization

Customer challenge

Today there are a variety of tiles available to the user to select from the tile catalog, but these tiles are not ordered in any particular order or arranged in a way for a user to be able to find the tiles that may be useful to them without going through the whole list.

With the number of tiles growing it becomes even more challenging.

Also there is no guidance for the user to know if there are some that they have already added to the Workbench, to warn them from adding a duplicate tile.

Solution area

SAP Business Network Workbench

Meet that challenge with SAP Ariba

- With this feature, we are categorizing tiles in the catalog under different functional areas.
- There is an indicator in the form of a check mark to advise the user that a tile is already on the Workbench.

Implementation information

Automatically available

Enhanced tile categorization view will be deployed.

Ease of implementation  some complexity

Geographic relevance  Global

Experience key benefits - Phase 1

- The user can quickly find the right tiles for their experience easily.
- The user is also aware if they have already added a particular tile to the Workbench.

Prerequisites and Restrictions

N/A

Tiles categorized by topic area in the Tile catalog for easier search

Select a tile ✔ Tiles already selected

Order

- New orders ? +
- Orders ? +
- Orders with service line ? +
- Changed orders ? +
- Items to confirm ? +
- Order change requests +
- Orders to invoice ? +
- Items to ship +

Invoice

- Invoices ? +
- Rejected invoices ? +
- Overdue invoices - Approved +
- Invoices pending approval ? +
- Overdue invoices - Not appro... +
- Approved invoices pendin... ? +
- Paid invoices +
- Draft invoices +
- Credit Memos +
- Debit Memos +

Payment

- Remittances ? +
- Scheduled payments ? +
- Early payment offers ? +

Lead

- Matched Leads +
- Invited Leads +

Posting

- Open postings +

Other

- Service sheets ? +
- Pinned documents ? +
- Return items +

Indicator for tile already on the Workbench.