



# SAP Business Network Supplier Guide Add-On

Your companion guide for transacting with National Grid

## Welcome!

Congratulations on joining SAP Business Network as a supplier. You're now part of a global network of 4 million companies. Leading businesses like yours have leveraged their SAP Business Network Enterprise Accounts to grow their business, improve operational efficiencies, and deliver a better experience to their customers.

Your supplier account has been designed to make transacting with your customers as easy as possible. To get started and trained on how to use your SAP Business Network account with National Grid, please follow the steps below:

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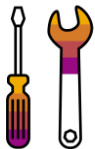


### Visit our [Supplier Training page](#)

Learn how to set up and operate your supplier account on our detailed Supplier Training Page. If the above hyperlink doesn't work, copy-paste the following link in your browser instead:

[https://support.ariba.com/Adapt/Ariba\\_Network\\_Supplier\\_Training/](https://support.ariba.com/Adapt/Ariba_Network_Supplier_Training/)

2



### Review the specifics of transacting with National Grid

Make sure to read through the present document to become familiar with all business specific actions and requirements set up by your customer. This document will help you navigate through the detailed content of our Supplier Training Page.

We wish you a lot of success using SAP Business Network!

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## SCOPE OF NATIONAL GRID'S PROJECT

This section specifies which documents will be transacted through SAP Business Network. Some of them will be mandatory, others will simply be available and considered optional.

Supported Documents On this SAP Business Network relationship	Not Supported Documents On this SAP Business Network relationship
<p><b>Purchase Orders (PO)</b> Orders from your customer sent through SAP Business Network</p> <ul style="list-style-type: none"> <li>• <b>Goods</b></li> <li>• <b>Services</b> <ul style="list-style-type: none"> <li>○ <b>Planned</b> – defined service quantity/price</li> <li>○ <b>Unplanned</b> – undefined service quantity/price</li> </ul> </li> </ul> <p><b>Purchase Order Confirmations (OC)</b> Confirmation of your company's ability to provide the goods on the PO. Applies against a whole PO or line items.</p> <p><b>Ship Notices (ASN)</b> Advice to your customer on what has been shipped and delivery date.</p> <p><b>Service Sheets (SES)</b> Pre invoice validation/approval of services and service delivery times. Service Sheets will automatically generate off of a Service Invoice.</p> <p><b>Goods Receipt Notices</b> Informational documents advising the correct receipt of goods by your customer.</p> <p><b>Invoices</b> Your company's invoice for goods/services delivered.</p> <ul style="list-style-type: none"> <li>• <b>Material Invoices</b></li> <li>• <b>Partial Invoices</b> for invoicing only a part of the PO</li> <li>• <b>Service Invoices</b> – Will automatically generate a Service Sheet</li> </ul> <p><b>Schedule Payments</b> Displays payment information for specific invoices</p> <p><b>Credit Invoices/Credit Memos</b> Item level credits; quantity adjustments</p> <p><b>Remittance Advices</b> Informational documents advising which Invoices have been paid and the amounts, so it can be used for reconciliation purposes.</p>	<p><b>Invoicing for Purchasing Cards (P-Cards)</b> An invoice for an order placed using a purchasing card</p> <p><b>Summary or Consolidated Invoices</b> Applying one invoice against multiple Purchase Orders</p> <p><b>Non-PO Invoices</b> (or PO not received through the network) Invoices without a Purchase Order</p> <p><b>Header Level Credit Memos</b> This feature is not supported by your customer</p> <p><b>Contract Invoices</b> Against contracts</p> <p><b>Paper Invoices</b> National Grid will no longer accept paper invoices and requires invoices to be submitted electronically through Ariba Network</p> <p><b>Duplicate Invoices</b> A new and unique invoice number must be provided for each invoice; duplicate invoices will be rejected unless resubmitting a corrected invoice that previously had a failed/rejected status on AN</p>

## SETTING UP YOUR ACCOUNT

This section covers what the minimum set up requirements are in your SAP Business Network account to transact successfully.

**Please make sure you complete at least the following chapters of the *Account Administration* section on the [Supplier Training Page](#).**

- Complete your Company Profile
- Complete your Enablement Tasks
- Configure your Email Notifications
- Configure Electronic Order Routing method and Notifications

- Configure Electronic Invoice Notifications, including Tax Details
- Configure your Remittance Information and payment methods
- Set up a test account (**only** if you are publishing an electronic catalog or starting an integration project)

## TRANSACTING ON SAP BUSINESS NETWORK

This section mentions the specifics of transacting with National Grid on SAP Business Network once your account has been set up. You'll find detailed instructions in the Transacting section of the [Supplier Training Page](#).

### Specifics for PURCHASE ORDERS

This section mentions any specificities regarding Purchase Orders sent by National Grid through Ariba Network. National Grid has four different Purchase Order types:

- Stock Material Purchase Orders (85/87 series)
- Non-Stock Material Purchase Orders (62 series)
- Service Purchase Orders (62 series)

### Specific customizations for PO CONFIRMATIONS

- PO Confirmations are supported but not mandatory.
- You are encouraged to submit an Order Confirmation for Inventory Purchase Orders (85/87).
- You may send order confirmations for material orders at the header or line-item level.
- You must include a delivery date on order confirmations.
- You can partially update the line items via rejection, but you cannot fully reject a line item.
- You must provide a reason when you reject an order at the line-item level.
- You will not be allowed to send order confirmations for service orders.

### Specific customizations for SHIP NOTICES

- Ship Notices are supported but not mandatory.
- You are encouraged to submit a Ship Notice for Inventory Purchase Orders (45/47 series).
- You must provide an actual or estimated shipping date on ship notices.
- You may add delivery and transport information to ship notices.

### Specific customizations for SERVICE SHEETS

- Service Entry Sheets will be automatically created after submitting an invoice on a service order. The service entry sheet can be found in your workbench.

### Specific customizations for INVOICES

Detailed instructions on how to perform multiple types of invoicing are available on our [Supplier Training Page](#), under the *Invoicing* section.

- Invoicing through SAP Business Network will be mandatory from Spring 2023.
- A new and unique invoice number must be provided for each invoice; duplicate invoices will be rejected unless resubmitting a corrected invoice that previously had a failed/rejected status on the network.
- National Grid will no longer accept paper invoices and requires invoices to be submitted electronically through SAP Business Network.

- You may backdate your invoices by up to 3 days.
- You may enter taxes at the header or line-item level.
- An invoice previously submitted cannot be cancelled.
- You may submit credit memos at the line-item level for quantity adjustments only; header level credit memos are not accepted.
- You must provide a reason for every credit memo.
- You must include an attachment when you submit an invoice or credit memo.
- Shipping data is accepted at the header level or at the line-item level.

## HELP & SUPPORT

- The **Help Center** is located within your account and used to access documentation, FAQs and tutorials. If you have an Enterprise account, you can create a service request via the Help Center. Once submitted, a member of customer support will contact you via your preferred method: phone, chat, or email.
- Learn how to set up and operate your supplier account on our detailed [Supplier Training Page](#)
- For general support information go to [SAP Help Portal](#)

For assistance regarding business processes, please contact National Grid project team at the following email address: [AribaSupplierEnablement@nationalgrid.com](mailto:AribaSupplierEnablement@nationalgrid.com).

[www.sap.com/contactsap](http://www.sap.com/contactsap)

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