



Feature at a Glance

Support for Punching in to Guided Buying from Work Orders in the 4R2 Integration Scenario (ACSS-544)

Target GA: November 2022

Support for punching in to guided buying from work orders in the 4R2 integration scenario

Customer challenge

- Maintenance planners need a simple and user-friendly means to add materials and services to their work orders.
- They also need the ability to source an accurate quote for services or materials when a request is complex or details are unknown but quotes should be based on the pricing in the contract. Examples include hourly rates of an expert service technician or the need to detail the project scope before a precise quote can be offered.

Description

Work orders are used to procure maintenance and repair services for plants and machinery. This feature enables maintenance planners to punch in to guided buying from a work order in the Plant Maintenance module in SAP S/4HANA to add items required for their order.

Customer benefit

This feature provides maintenance planners with an enhanced user experience by:

- Utilizing the guided buying catalog search for selecting items to add to the shopping cart
- Enabling them to create a request for estimate and return the resulting quote to their work order

User

- Buyer

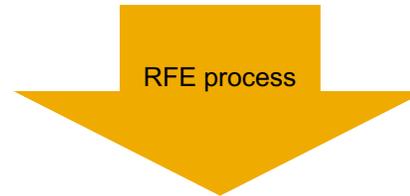
Enablement model

- Customer configured

Applicable solutions:

- SAP S/4HANA
- SAP Ariba Buying
- Automation of Source-to-Pay with Ariba Network (42K)
- Service Procurement with Ariba Network and SAP Fieldglass (4R2)

Maintenance planner tasks

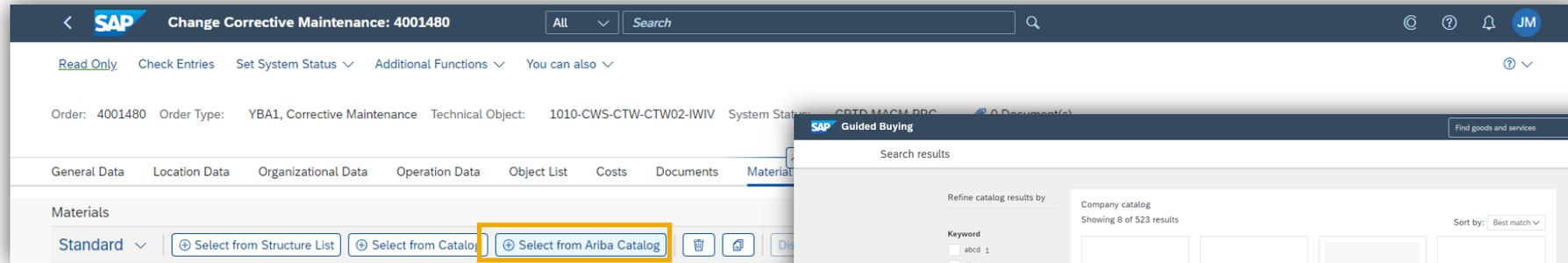


 SAP S/4HANA

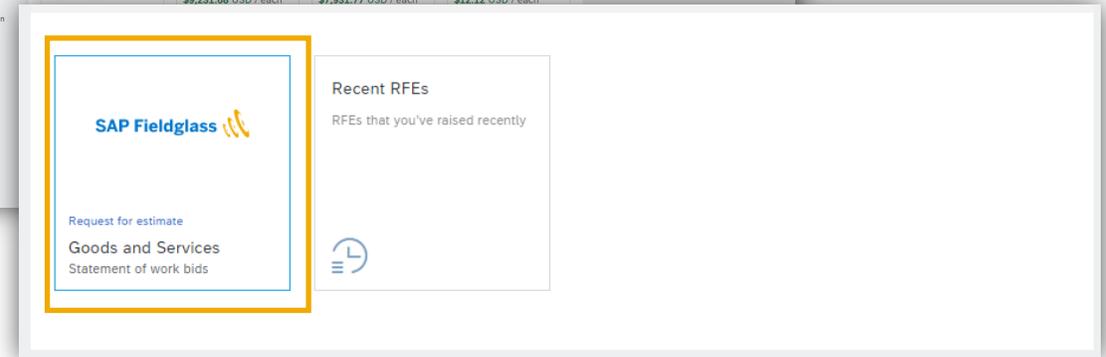
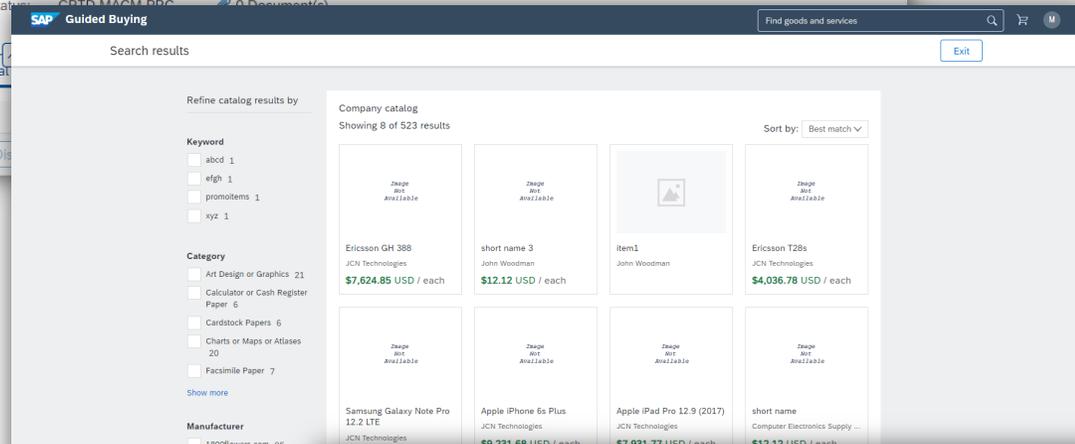
 SAP Ariba Guided Buying

 SAP Fieldglass

Feature details



- Navigate from your work order to guided buying via Open Catalog Interface (OCI) connection.
- The search results page shows all catalog, contract, and request for estimate (RFE) tile content.
- The item hierarchy and request for estimate content are grouped in their own sections for easy navigation.



Prerequisites and restrictions

Prerequisites

- Ensure that the following integration scenarios have been implemented:
 - ✓ Automation of Source-to-Pay with Ariba Network (42K)
 - ✓ Service Procurement with Ariba Network and SAP Fieldglass (4R2)

Restrictions

- The improved navigation for search results in guided buying (GB-5215) is not yet supported in the 4R2 scenario.
- You can't create non-catalog items (besides request for estimate) within guided buying in the 4R2 scenario.
- The OCI connection for Ariba Procurement Content (APC) and the OCI connection to guided buying can't be used concurrently.

Administrator tasks



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