Frequently Asked Questions (FAQ) for Ariba PO to Pay Process

This FAQ is subjected to Disclaimer: - Please click here for Disclaimer

Benefits of using Ariba*:

- 1. Orders / Documents repository in portal
- 2. Visibility of pending Supply / Service
- 3. Intimation of Goods receipt on real time basis
- 4. Intimation of Payment remittance
- 5. Visibility of Invoice wise Payment in portal
- 6. Online query resolution with Buyer

*All above subjected to completing entire cycle thru Ariba

Table of Contents:

Contents

A. Supplier Information Portal
A.1. Where can a Supplier find the tutorial for Ariba transaction?
A.2. How to access the Supplier Information Portal?
B.Login / Ariba Account related7
B.1. What infrastructure do I need to use the Ariba Network?7
B.2. How do I see Ariba applications in a different language?7
B.3. How secure is the Ariba Network? 8
B.4. How a Supplier can login to the Ariba portal?
B.5. What to do if Supplier do not remember the Username and Password of the Ariba Supplier Login?
B.6. How can Supplier know the Administrator details of their Ariba account?9
B.7. What if the Administrator of the Ariba account is pursuing a different role and Email id of the Administrator is expected not to be available for use?
B.8. What if the Administrator of the Ariba account has already left organization without re-assigning the Administrator Email id to other individual or Email id of the
Administrator is no longer in use to retrieve the Username/Password?
B.9. Why is Administrator Email id important and what activities can be done with this?
Administrator is no longer in use to retrieve the Osername/Password?
Administrator is no longer in use to retrieve the Osername/Password?
Administrator is no longer in use to retrieve the Osername/Password?
Administrator is no longer in use to retrieve the Osername/Password?
Administrator is no longer in use to retrieve the Osername/Password?
Administrator is no longer in use to retrieve the Osername/Password? 10 B.9. Why is Administrator Email id important and what activities can be done with this? 10 B.10. How to change / transfer Administration Email id / Username? 11 B.11. Which permissions should Administrator assign to add User in their Organization to give access for order view, Ship Notice creation, Service Sheet Creation & Invoice creation? 12 B.12. How can Administrator create Roles for different Users? 12 B.13. How to add Users / Sub-users to an ANID thru Administrator profile? 13 B.14. Up to how many Users can an Administrator add to the Ariba account? 14
Administrator is no longer in use to retrieve the Osername/Password? 10 B.9. Why is Administrator Email id important and what activities can be done with this? 10 B.10. How to change / transfer Administration Email id / Username? 11 B.11. Which permissions should Administrator assign to add User in their Organization to give access for order view, Ship Notice creation, Service Sheet Creation & Invoice creation? 12 B.12. How can Administrator create Roles for different Users? 12 B.13. How to add Users / Sub-users to an ANID thru Administrator profile? 13 B.14. Up to how many Users can an Administrator add to the Ariba account? 14 B.15. Can a Supplier have multiple Ariba account? 14
Administrator is no longer in use to retrieve the Osername/Password?10B.9. Why is Administrator Email id important and what activities can be done with this?10B.10. How to change / transfer Administration Email id / Username?11B.11. Which permissions should Administrator assign to add User in their Organization to give access for order view, Ship Notice creation, Service Sheet Creation & Invoice creation?12B.12. How can Administrator create Roles for different Users?12B.13. How to add Users / Sub-users to an ANID thru Administrator profile?13B.14. Up to how many Users can an Administrator add to the Ariba account?14B.15. Can a Supplier have multiple Ariba account?14B.17. Where can a Supplier view their Ariba ANID?15
Administrator is no longer in use to retrieve the Osername/Password?10B.9. Why is Administrator Email id important and what activities can be done with this?10B.10. How to change / transfer Administration Email id / Username?11B.11. Which permissions should Administrator assign to add User in their Organization to give access for order view, Ship Notice creation, Service Sheet Creation & Invoice creation?12B.12. How can Administrator create Roles for different Users?12B.13. How to add Users / Sub-users to an ANID thru Administrator profile?13B.14. Up to how many Users can an Administrator add to the Ariba account?14B.15. Can a Supplier have multiple Ariba account?14B.17. Where can a Supplier view their Ariba ANID?15B.18. How can a user change or update their email address or username?16
Administrator is no longer in use to retrieve the Username/Password? 10 B.9. Why is Administrator Email id important and what activities can be done with this? 10 B.10. How to change / transfer Administration Email id / Username? 11 B.11. Which permissions should Administrator assign to add User in their Organization to give access for order view, Ship Notice creation, Service Sheet Creation & Invoice creation? 12 B.12. How can Administrator create Roles for different Users? 12 B.13. How to add Users / Sub-users to an ANID thru Administrator profile? 13 B.14. Up to how many Users can an Administrator add to the Ariba account? 14 B.15. Can a Supplier have multiple Ariba account? 14 B.16. How to link different Ariba accounts, if Supplier has multiple ANID's? 14 B.17. Where can a Supplier view their Ariba ANID? 15 B.18. How can a user change or update their email address or username? 16 B.19. Can any Ariba account have more than one Administrator? 16
Administrator is no longer in use to retrieve the Username/Password? 10 B.9. Why is Administrator Email id important and what activities can be done with this? 10 B.10. How to change / transfer Administration Email id / Username? 11 B.11. Which permissions should Administrator assign to add User in their Organization to give access for order view, Ship Notice creation, Service Sheet Creation & Invoice creation? 12 B.12. How can Administrator create Roles for different Users? 12 B.13. How to add Users / Sub-users to an ANID thru Administrator profile? 13 B.14. Up to how many Users can an Administrator add to the Ariba account? 14 B.15. Can a Supplier have multiple Ariba account? 14 B.17. Where can a Supplier view their Ariba ANID? 15 B.18. How can a user change or update their email address or username? 16 B.19. Can any Ariba account have more than one Administrator? 16 B.20. How do I change my remittance address and banking information? 16

C. Ariba Transaction related
C.1. Order Receipt / Confirmation / Status
C.1.1. How is a Supplier intimated once an order is released?
C.1.2. Can Order notification be received on other email addresses also? If yes, then How?
C.1.3. How to view Orders after Login to Ariba?
C.1.4. What to do after receiving order thru Ariba email?
C.1.5. What if Supplier has Clicked on "Workbench" and then "Orders" but not able to see the respective order in the list for which they have received an email intimation?
C.1.6. How to submit the "Order Confirmation" in Ariba?
C.1.7. What is the significance of various "Order Status" in Ariba?
C.2. Ship Notice & Invoice
C.2.1. When to create Ship Notice in Ariba against any order and what are the pre- requisites for creation of Ship Notice?
C.2.2. How to create Ship Notice in Ariba against any order?
C.2.3. Should Supplier create Ship Notice without pre-requisites as indicated in D.1?
C.2.4. What is the combination of Invoice number permitted to be mentioned in Ariba?
C.2.4. What is the combination of Invoice number permitted to be mentioned in Ariba?
C.2.4. What is the combination of Invoice number permitted to be mentioned in Ariba?
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C.2.4. What is the combination of Invoice number permitted to be mentioned in Ariba?
C.2.4. What is the combination of Invoice number permitted to be mentioned in Ariba?

C.3.3. How to know the correct "Adani E-Mail Id" to be filled in Service Sheet?31
C.3.4. Can a Supplier create multiple Service Sheet with same Service Sheet Number?
C.3.5. How a Supplier comes to know if Service Sheet is approved by Adani & Invoice can be raised?
C.3.6. What to do if a Service Sheet is "Rejected" by Adani?
C.3.7. When can Supplier create Ariba Invoice against a Service Sheet?
C.3.8. How to create Ariba Invoice against any Service Sheet in an Order?32
C.3.9. Can a Single Ariba Invoice be created using multiple approved Service Sheet?
C.3.10. What to do when Supplier identifies about mistake in Service Sheet or Ariba Invoice after submitting the Ariba Invoice?
D. What if Suppliers question is not covered in FAQ?
E. Do's & Don't

A. Supplier Information Portal

A.1. Where can a Supplier find the tutorial for Ariba transaction?

Answer: Supplier can visit the "Supplier Information Portal" on the link mentioned below to view all the tutorials / information / FAQ related to Ariba.

https://support.ariba.com/item/view/193490



A.2. How to access the Supplier Information Portal?

Answer: Steps to access the Supplier Information Portal:

1. On the **Home** page, click the **Account Settings** icon **> Settings > Customer Relationships**

2. In the **Current** section, click the Supplier Information Portal link beside the customer's name.



Also, Supplier can directly go to the portal thru the link provided above.

B. Login / Ariba Account related

B.1. What infrastructure do I need to use the Ariba Network?

Answer: A regular Internet connection and a web browser are the only requirements.

B.2. How do I see Ariba applications in a different language?

Answer: The language you see on your Ariba account is based on your language settings in your Internet browser.

Using Internet Explorer:

- 1. Click Tools > Internet Options > Languages.
- 2. In the Language Preference window, click Add to add the desired language.
- 3. Select the language to add and click **OK**.
- 4. This language will need to be placed at the top of the list using the **Move up** button.
- 5. Click **OK** and click **OK** again from the **Internet Options** window.

Using Mozilla Firefox:

- 1. Click Tools > Options> Content> Languages> Choose.
- 2. Select the language you want and click **Add**.
- 3. This language will need to be placed at the top of the list using the **Move up** button.
- 4. Click **OK** and click **OK** again from the **Options** window.

Using Google Chrome:

- 1. Click the options menu in the upper right corner and choose **Settings**.
- 2. Click Show advanced settings.
- 3. In the Languages section, click Language and input settings.
- 4. Click Add.
- 5. Choose the language you want and click **OK**.
- 6. Drag this language to the top of the list and click **Done**.
- 7. Close the options tab.

Next, close your browser and reopen it for the changes to take effect. If the language you select is not supported by Ariba, it defaults to English.

Additional Information

Your browser languages does not change the language you specify for email notifications.

Ariba solutions support the following languages:

English (en), French (fr), Italian (it), German (de), Spanish (es), Japanese (jp), Simplified Chinese (zh-cn), Traditional Chinese (zh-tw), Brazilian Portuguese (pt-br), Korean (ko), Russian (ru), Polish (pl), Hungarian (hu), Turkish (tr), Dutch (nl), Swedish (sv), Greek (el), Romanian (ro), Norwegian (no), Danish (da), Finnish (fi), Czech (cs), Croatian (hr).

B.3. How secure is the Ariba Network?

Answer: The Ariba Network uses Secure Hypertex Transfer Protocol (HTTPS) for all communication between procurement applications, suppliers, and the Ariba Network. HTTPS is the standard for secure Internet communication and uses Secure Socket Layer (SSL) with RSA Labs encryption. Additionally, accounts on the Ariba Network are password protected.

B.4. How a Supplier can login to the Ariba portal?

Answer: **supplier.ariba.com** is the URL to access your Ariba Network account.

Also, Supplier can click on "Process Order" hyperlink **Process order** in the received mail which will re-direct them to the Ariba Login portal.



B.5. What to do if Supplier do not remember the Username and Password of the Ariba Supplier Login?

Answer: Supplier can click on "Forgot Username or Password" link below the "Login" hyperlink on the Login page which will re-direct them to the recover Username & Password page.



After entering the registered Email id, Supplier will receive an Email notification wherein they can reset Password or know the Username.

Recover your username Enter the email address you used to register with SAP Business Network. Email address I	
usiness Network 👻	
Reset your password Enter the email address you used to register with SAP Business Network.	+

B.6. How can Supplier know the Administrator details of their Ariba account? Answer: On the **Home** page, click the **Account Settings** icon \rightarrow Click Contact Administrator \rightarrow View the Administrator details.

Adani Subuser	2 AS		
My Account			
Link User IDs			0
Contact Administrator			•
ARIBA 30 ANID: AN01659974061-T Standard account		Account Administrator Information	
Settings	>	Name:	Adani Userr
Back to Classic View		Email Address: Office Phone:	aman.andotra@ibm.com +1 1234
Logout		Fax:	

B.7. What if the Administrator of the Ariba account is pursuing a different role and Email id of the Administrator is expected not to be available for use?

Answer: Concerned Administrator should ensure to change the Administrator Email id by going into the Ariba Account setting and mention the Email id of individual who will further be taking care of the transactions. This must be noted that there will be only one Administrator Email id for O1 ANID (i.e. Ariba account). Please note an email to approve the account details change will go to the current admin, post the approval, the email address will change to new one. If not one can use process mentioned under B.7.

B.8. What if the Administrator of the Ariba account has already left organization without re-assigning the Administrator Email id to other individual or Email id of the Administrator is no longer in use to retrieve the Username/Password?

Answer: Supplier can self-help themselves by raising support ticket as per following process

- 1) Go to supplier.ariba.com > and Click on Help Center on top right of the page >
- 2) Click on 'Support'
- 3) Click 'Contact Us'
- 4) Select the relevant issue that you need help with
- 5) Select 'I need to reassign the administrator account'.
- 6) Select 'Create Case'
- 7) Fill in the required details, including your contact number
- 8) Click on 'One last step' at the bottom right corner
- 9) On the next page, Select phone as an option & click submit & wait for the support

engineer to contact you.

Alternatively Supplier needs to send an Email to <u>aribahelpdesk@adani.com</u> (+91 79 255 55044) requesting for change of email id of the Administrator and re-assigning the responsibilities to other individual with appropriate reason.

B.9. Why is Administrator Email id important and what activities can be done with this?

Answer: Only Administrator can add on other individuals (Users & Sub-Users) from their organization and assign / approve specific responsibilities. Although all added individuals will have their login id and password, but they can only complete those activities in Ariba for which Administrator has assigned them the access/role.

B.10. How to change / transfer Administration Email id / Username?

Answer: Steps to change / transfer Account Administrator Role:

- 1. On the **Home** page, click the **Account Settings** icon.
- 2. Click **Settings** > **Users**
- 3. Click the Manage Users tab > Select the checkbox of the user
- 4. Scroll to the right and click **Actions > Make Administrator**
- 5. Select a Role for the user and click Assign

	Ć					
	Adani Userr ariba30@ibm.com					
buyer postings for urgently-needed h	My Account					
	Link User IDs					
Customer Relationships	Contact Administrator					
Users	2 BA 30					
Notifications	5: AN01659974061-T Standard account			Username	Email Address	
Application Subscriptions	Company Profile					
Account Registration	Marketing Profile			ariba30@ibm.com	aman.andotra@ibm.com	
Electronic Order Routing	settings	<u> </u>	,			
Electronic Invoice Routing	Back to Classic View		\checkmark	ariba301@ibm.com	um18200@stu.ximb.ac.in	3
- Remittances	Logout					
+ 🗈	=					
AN Access Actio	ons	Accide a Dala				la far
Vez		Assign a Role				Assign
Yes		Select a new role for your	account.			
Yes Actio	ons 🔻	Name	•	Description		
Edit		V Propo	sals and Contracts Access	Access Proposals and Contracts		
Delete						
Make Ad	dministrator				5	Assign

Note: This has to be done only thru existing Administrator login only.

B.11. Which permissions should Administrator assign to add User in their Organization to give access for order view, Ship Notice creation, Service Sheet Creation & Invoice creation?

Answer: Roles needs to be created by the Administrator in order to give access for different categories. Permission to be selected, Roles to be created & then assigned –role description is mentioned below for reference.

Permission	Description	Category			
Permission to download current transactions	Permission to download Permission to download current transactions				
Inbox and Order Access	Access View and search documents in Inbox and take actions based on your role				
Invoice Generation	Generate invoices, as supported by customers (requires Inbox and Outbox Access)	PO and Invoice transaction			
Outbox Access	Outbox Access View and search documents in Outbox and take actions based on your role				
Services Access	Perform Services actions with limited access to transactions information	PO and Invoice transaction			
Payment Activities	Manage your payment activities	PO and Invoice transaction			

B.12. How can Administrator create Roles for different Users?

Answer: Steps to create Roles for Users

- 1. On the **Home** page, click the **Account Settings** icon.
- 2. Click **Settings** > **Users**
- 3. Under the Manage Roles tab, click +
- 4. Enter a **Name** for the role.
- 5. Select the appropriate permissions using the check boxes.
- 6. Click Save

Note: Creation of Roles is important to assign responsibilities to Users added by Administrator.

	Adani Userr ariba30@ibm.com	
buyer postings for urgently-needed his	My Account	
Mo.	Link User IDs	
ACCOUNT SETTINGS	Contact Administrator	Manage Roles Nanage Users
Users 3	ARIBA 30 ANID: AN01659974061-T	Roles (2) 4 Create and manage roles for your account. You can edit the role and add users to a role. The Administrator role can be viewed, but
Application Subscriptions	Company Profile	cannot be modified. Filters
Account Registration	Marketing Profile	Permission
NETWORK SETTINGS	Settings >	Select permission assigned V
Electronic Order Routing		
Electronic Invoice Routing	Back to Classic View	Apply Reset
- Remittances	Logout	5 + =

SAP Ariba Network - Enterprise Acco	unt TEST MODE	? AB
Create Role	Save	Cancel
* Indicates a required field	8	
New Role Information		
Name *	6	
Each role must have at least one permission. Page 1 ~ >>		
Permission	7 Description	
API Development Access	Access to API development using the SAP Ariba developer portal.	A
Order Assignment for Users with Limited Access	User can assign an order to a user with limited access to Ariba Network	
Contact Administration	Maintain information for account contact personnel	

B.13. How to add Users / Sub-users to an ANID thru Administrator profile?

Answer: Before Adding Users Administrator need create Roles (Step to create Roles is mentioned in Q9 above).

Once **Roles** is created, following steps needs to be completed:

- 1. On the **Home** page, click the **Account Settings** icon.
- 2. Click **Settings** > **Users**
- 3. Under the Manage Users tab, click +

4. Enter the user's information (Username, Email Address, First Name, Last Name and Phone)

- 5. Select a role in the **Role Assignment** section.
- 6. Assign a customer (All customers or Select Customers).
- 7. Click **Done > Save**

	Adani Userr ariba30@ibm.com	Manage Roles	Manage Users		
buyer postings for urgently-needed h	My Account	Users (1)	4		
ACCOUNT SETTINGS Customer Relationships 3	Contact Administrator	Enable assignment	of orders to users with limited access to Ariba Network. $\widehat{}$		
Users Notifications	ARIBA 30 ANID: AN01659974061-T Standard account	Require two-factor Filter Users (You can only se	authentication (applies for all users of your organization) earch on one attribute at a time)		
Application Subscriptions Account Registration	Company Profile Marketing Profile 2	Username 🗸	Enter username	+	
NETWORK SETTINGS Electronic Order Routing Electronic Invoice Routing	Settings	Apply	Reset	5 + 🗉	
New User Information	6				
Username:*	i			_	
Email Address: *			Role Assignment 7 Name President		
First Name:*			Admin		
Last Name: *			Customer Assignment		
Do not al	llow the user to resend invoices r is the Ariba Discovery Contact	s to the buyer's account. (i)	Assign to Customers Select Customers		
Limited a	Area Number		systems (hosted in various data centers globally) in accordance with the SAP Ariba Privacy Statem and Ariba, and applicable law, and, if applicable, that any personal data from Russian citizens has repository reading within the Russian federation.	to Ariba for processing in the Ari ent, the service agreement between your co been stored by your organization in a separ	.riba ompany rate data
Office Phone: GBR 44 V			9	Done	Cancel

Note: Username should be in email address format and if the email address is already being used for different customer, then use a number or customer name as prefix or suffix to email Id for easy identification.

B.14. Up to how many Users can an Administrator add to the Ariba account?

Answer: 2000. However, for one customer, a supplier can have only one Ariba account per Vendor ID.

B.15. Can a Supplier have multiple Ariba account?

Answer: Yes, a company can have multiple Ariba accounts, depending on their business needs. For example, if a company has several locations around the world, they might want a separate account for each region.

Most companies choose to have one account with multiple customer relationships, which provides a centralized location to maintain their company profile information and all their customer relationships.

B.16. How to link different Ariba accounts, if Supplier has multiple ANID's?

Answer: To link two public supplier accounts below steps to be followed:

1. Log in as one of the accounts.

2. On the Home page, click Account Settings icon > Link User IDs

3. Enter the username and password for the user account you wish to link under the **NO APPROVAL NEEDED** section.

4. Click Link accounts

	SA	P Ariba M				2	
	Sup	oplier Login			Tra	iner APJ	
		User Name			sup	oliertraining.apac1@	sap.com
		Password			My	Account	
		Login		2	Link	(User IDs	
	Forgo	t Username or Password			Cor	ntact Administrato	r
N Ei lir	O APPR nter the hk.	OVAL NEEDED username and Username: *	password of anothe testSESA1-ajitbari	er account to wiktcs@gmail.co	nich you wa	int to	

B.17. Where can a Supplier view their Ariba ANID?

Answer: Steps to view the ANID of any Ariba account.

- 1. On the **Home** page, click the **Account Settings** icon.
- 2. The ANID will be displayed under your Company Name.

SAP Ariba Net	work 🗕 Enterpris	e Account TEST MODE						? 🔒
Home Inbox ~	Outbox 🗸	Catalogs Reports	Messages					testS @dmail.com
Orders and Releases	✓ All Customers		V Order Number					My Account
Orders, Invoices	s and Payments				All Custom	ers 👻 Last 14 days 🗸	Now v	Link User IDs
0 New Purchase Orders	0 Orders that Need Attention	0 Invoices Rejected	0 Payments Pinn Received	0 ed Documents	More		Check	Contact Administrator Supplier Training ANID: AN01556175435-T
Order Number	Cust	tomer Status	Amount	Date ↓	Amount Invoiced	Action		Company Profile
		You do r	ot have any Orders and Rel	eases.			Update	Settings >

B.18. How can a user change or update their email address or username?

Answer: To update the email address, username, contact information, preferred language, time zone or currency on your account, below steps to be followed:

- 1. On the Home page, click **Account Settings** icon > **My Account**
- 2. In the Account Information section, edit fields as needed.

3. Click Save

Once the email address is changed, the old email will receive a email with link to approve the change.

	My Account	Save
(1)	Account Settings * Indicates a require Account Information	d field
Trainer APJ suppliertraining.apac1@sap.com	Username: *	suppliertraining.apac1@sap.c Change Password suppliertraining.apac@sap.co
My Account	First Name: *	Trainer
Link User IDs	Middle Name: Last Name: *	APJ
Contact Administrator	Business Role:	Personal Information Change Log Business Owner v

B.19. Can any Ariba account have more than one Administrator?

Answer: Only one user can be named the administrator of any account. Sub users can be granted all permissions to give them access to everything on the account with the exception of the Users page. Only the account administrator can manage users and roles.

B.20. How do I change my remittance address and banking information?

Answer: You edit your bank information when defining your remittance address:

- 1. Click **Account Settings** icon > **Settings** in the upper right corner of the **Home** page.
- 2. Select **Remittances**.
- 3. Click Create in the EFT/Check Remittance section.
- 4. Add or update your bank account information.
- 5. Tick the box to the left of Include Bank Account Information in invoices.
- 6. Click **OK**, then click **Save**.

Your updated remit-to information will appear on new invoices you create.

Additional Information

You must be the administrator or have the **Payment Profile** permission to access the Remittances page.

Your customer requires their suppliers to provide bank details on invoices. You'll receive an error message on the invoice if you haven't added bank information to your remittance address. If you see an error, you can click **Add bank accounts details** to configure your remittance address with bank information. After you add bank information, you are returned to the invoice entry page and can submit the invoice to your customer.

If you update your bank account information while you have unpaid invoices, contact your customer to make sure the bank account information is updated in your customer system as well.

B.21. Is it possible to access SAP Ariba from Mobile device?

Answer: Yes. It can be downloaded from here:

iOS : <u>https://itunes.apple.com/us/app/ariba_supplier_mobile/id1056749681?ls=1&mt=8</u>

Android : <u>https://play.google.com/store/apps/details?id=com.sap.ariba.mint</u>

Note : Suppliers engaged with Adani are offered only Standard Account of SAP Business Network as Enterprise Account features are available on Chargeable basis so it is requested that **DO NOT Click** on following **"Get Enterprise account"** on following Button else you will get Billing in US\$ directly from SAP Ariba and on non-payment of this your existing Account/ANID shall get disabled for further transactions.

		10			
(i) Support the people of Okraine Ukraine: Learn More Upda	e. Opoate the categories and ser de Profile	vice locations in your marketing prone a	and enable the support unraine toggie	to march buyer postings for urgents)	-needed numanicatian aid tor
1000	11-1	No Trus	Land Land		
Overview Getting started					
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	Orden	Orter all reason inc		U	000
Latt 31 days	Let 11 days	Left 31 days	Last 31, mays	Last 31 days	More
My widgets Adam-Test	 If Customize 				
Purchase orders Las	t 3 months 🗸 Invoice	aging	Activity feed 🛛 🗛 🗸 🗸		View all 🖓
₹0 r48	₹0	MR	Order received	ili Adam Seal	t
					AL 222 AL 224 AL 22

C. Ariba Transaction related

C.1. Order Receipt / Confirmation / Status

C.1.1. How is a Supplier intimated once an order is released?

Answer: Whenever an order is released, Supplier receives an Email notification on their registered Email id.

Adani-Test sent a new Purchase Order 5702000061 D Index K		
"Adani-Test" «ordersender-prod@ansmtp.ariba.com> to me, hitesh.gadhvi ≠	6:20 PM (3 minutes ago)	☆ ·
You can reply to this message. Ariba Network or other Ariba cloud services will send your reply to the appropriate message recipient(s) and link it to its corresponding document. S/ and name) according to the policy at https://service.ariba.com/w/collab.platform/common/ou/en/MessagingPolicy.html . By replying to this message, you're accepting the terms in the	AP Ariba stores your contact info ne policy.	ormation
SAP Ariba 🎊		
Adani-Test sent a new order		
If more than one email address is associated with your organization for PD delivery, then the copy of this purchase order would be sent. Your customer sent you this order through Ariba Network.	to them as well.	
	a	dani
Process order		

C.1.2. Can Order notification be received on other email addresses also? If yes, then How? Answer: Yes, it can. To enable email notifications of new purchase orders to additional Users, below steps to be followed by Administrator:

- 1. On the **Home** page, click the **Account Settings** icon.
- 2. Click Settings > Electronic Order Routing
- 3. In the Catalog Orders without Attachments, select the Routing Method as Email
- 4. The Email Address field will be displayed. You can add up to 5 email addresses,

separated by a comma, no spaces. Distribution lists are also allowed.

- 5. Select the **Include document in the email message** checkbox
- 6. Click Save

	? (AB)	
	1	
ACCOUNT SETTINGS	test @gmail.com	
Customer Relationships	My Account	
Users	Link User IDs	
Notifications	Contact Administrator	New Orders
Application Subscriptions	Supplier Training	Document Type Routing Method Options
Account Registration	Company Profile	Email address:
3 IETWORK SETTINGS	Settings 2 >	Catalog Orders
Electronic Order Routing	Logout	without Attachments Leave attachments online and do not include them with email message. This applies to all orders with attachment that have the routin method "Same as new catalog order without attachments".
Electronic Invoice Routing		Attach PDF document in the email message
Accelerated Payments		Catalog Orders Same as new catalog orders without attachments V Current Routing method for new orders: Email
Remittances	Statement Security Disclosure Terms of	Attachments Attachments will be included in the order.
Network Notifications		
Audit Logs		

Note: It's important to keep the email addresses updated. Invalid email addresses can cause PO's to be on **Failed** status.

C.1.3. How to view Orders after Login to Ariba?

Answer: After Login to the portal, Supplier needs to click on "Workbench" and then on "Orders" which will open the list of released Orders on the Supplier. Supplier can click on respective Order and do further needful activity against the same.

ANY SH	TAC (TAC	10 AM			
201 53	Orders and Releases 🛛 👻	Adani-Test 🗸 🗸	Exact match 💙 Order nu	nber Q	
	1	andly	-	7 1 -	
Overview Getting started	0				
0	27	1	10.0	10.0	
0	3/	1	U.U INR	U.U INR	
New orders	Orders 2	Rejected invoices	Remittances	Early payment offers	
Last 31 days	Last 31 days	Last 31 days	Last 31 days	Next 90 days	
Vy widgets Adani-Test	✓ ili Customize				

1 Workbench \rightarrow 2 Orders \rightarrow 3 Click on respective Order

Orders (61) Edit filter Save filter	er Last 365 days)				
Order Number	Customer	Amount	Date 🦆	Order Status	Amo
4503000235	Adani-Test	₹20,000.00 INR	Jan 6, 2022	Confirmed	
8130001834	Adani-Test	₹200,000.00 INR	Jan 6, 2022	Partially Serviced	
8130001832	Adani-Test	₹200,000.00 INR	Jan 6, 2022	Partially Serviced	
570300084	Adani-Test	₹7,277.84 INR	Jan 4, 2022	Partially Serviced	
5703000083	Adani-Test	₹7,277.84 INR	Jan 4, 2022	Partially Serviced	
5703000082	Adani-Test	70.00 INR	Jan 4, 2022	New	
5703000081	Adani-Test	₹1,235.00 INR	Jan 4, 2022	Confirmed	

C.1.4. What to do after receiving order thru Ariba email?

Answer: Supplier needs to view the Order terms & conditions, amount, quantity, etc. and then submit the **"Order Confirmation"** in Ariba soon after receipt of order.

C.1.5. What if Supplier has Clicked on "Workbench" and then "Orders" but not able to see the respective order in the list for which they have received an email intimation?

Answer: This must be noted that default screen under Orders views all orders released within 31 days only. So, if an Order is beyond 31 days old, this will not be appearing in default screen search. To view those orders Supplier needs to follow below steps:

1 Workbench \rightarrow 2 Orders \rightarrow 3 Edit Filter \rightarrow 4 Change Number of days from dropdown \rightarrow 5 Click Apply

Following above steps, Suppler will be able to view entire list of orders released on them within the selected time frame. If still order do not appear in the list, Supplier needs to contact respective **Buyer** at Adani.

Home Enablement Work	bench Orders ∨ Fulfillment	 Invoices Payme 	nts ∽ Catalogs Reports ∽	Messages	
Workbench					
8	37	1	₹ A A A A A A A A A A A A A A A A A A A	[⇒] 0.0 _{INR}	₹
New orders	Orders	Rejected invoices	Last 7 days	rty payment offers	Sc
Last 31 days	Last 31 days	Last 31 days	Last 14 days	Next 90 days	
0.1			Last 31 days		
Criters (37)			Last 90 days		
Customers	Order numbers	3	Last 365 days	Order status	
Select or type selections	D Type selection	m	Last 31 days	V Include V Sele	ect or typ
	Partial ma	atch 🔿 Exact match			
Company codes	Purchasing org	anizations	Customer locations	Order type	

C.1.6. How to submit the "Order Confirmation" in Ariba?

Answer: To create "Order Confirmation" in Ariba following Steps needs to be followed by the Supplier:

Workbench \to Orders \to Click on respective Order \to Create Order Confirmation \to Confirm Entire Order \to Next \to Submit

Once these steps are completed, Order Status will change from "New" to "Confirmed"

Crosse Onder Confirmation • Confirm Entire Order Opdate Size Itania Reject Entire Order	Ceste 5No hadar Center Indoo + Fran: Adam Ports and Special Economic Zoe Limited A-Dosiega, Pe-Dharra, Date Bhadark DotsHA 780171 India Proce:	TR GAINWELL COMMOSALES FYT PS: REMUTA VILLOC: CAMESHAWRPUR ERLASORE Ochina 75019	LTD-TEST	Purchase Order (Vew) 450/2000/78 Amount 478,240.00 IV/R	1 9 -
opode Che Rens Inter Rejec Entre Orde	Penn: Adani Ports and Special Economic Zoe Limited Al-Dolepp, Pe-Delerra, Der Brandek OdsHA 793171 India Phone:	Tox GAINWELL COMMOSALES PVT PS: REMUNA VILLAGE: GANESHWARPUR BLLASORE Ociden 755039	LTD-TEST	Purchase Order (Vew) 4502000078 Amount, 478,240.00 IV/R	
Adani	Rom Adami Ports and Special Economic Zoe Limited Ar-Doulega, Pa-Dharna, Date Bhardak Dot-9474 250121 India Phone:	Tox GAINWELL COMMOSALES PVT PS: REMUNA VILLAGE: GAINESHWARPUR BALASORE Ocidina 755039	LTD-TEST	Purchase Order (New) 4502000078 Amount: 478,240.80 INR	
adani	Henr: Adami Ports and Special Economic Zoe Limited Adami Ports and Special Economic Zoe Limited Date Bhandak Date Bhandak Date Bhandak Date Shandak Phone:	TR GAINWELL COMMOSALES PVT PS: REMUNA VILLAGE : GANESHWARPUR BALASORE Odihna 756039	LTD-TEST	Purchase Order (%ew) 4502000078 Amount: 478,240.80 INR	
		india Phone: Fac: Ensalt ravisharikarbohora@gma	L.com, ajay jethava (Sadari, com	Version 1	
Terms II n 25 days from receipt of Mati Information ELL COMMOSALES PVT L' GANESHWARPUR UNACID OPCLLTD RE 756019	irv D			Roading Status: 5 Estensis: Document Type: F Effective Date 4 Explosition Date 3	ient 10-Material-Domestic (NB 14pr 2020 80 Jun 2020
Buger CIN: 163090QJ	- Enterprise Account TEST MODE	← Back to r	classic view		0 🕂
onfirming PO				Ext	it Next
1 Confirm Entire Order	 Order Confirmation Header 				Indicates required field
2 Review Order Confirmation	Confirmation reference details: Associated Purchase Order #: 300010 Additional Information Note: This order confirmation include PO and all its at	achments.			
	Attachments				
	Name	Size (bytes)	Content T No items	ype	
	Browse No file selected. Add Atta The total size of all attachments cannot exceed 100M	hment B			
	Browse No file selected. Add Atta The total size of all attachments cannot exceed 100M Line Items	hment B			

Confirming DO							Dunin	a Cubad	l cuit
Confirming PO							Previo	as Submit	
1 Confirm Entire Order	Confirm	nation Update							
2 Review Order Confirmation	Confin Supplier Re Atta	mation #: 4503000105 eference: chments:							
	Line I	Items							
	Line #	Part # / Description	Customer Part #	Туре	Qty (Unit)	Need By	Unit Price	Subtotal	
	10	WASHEBLE COAL (E-AUCTION) Current Order Status: 2,000 Confirmed As Is (Estimat	8705100843 ed Delivery Date: 23 Dec 202	Material	2.000 (TNE)	23 Dec 2021	100.00 INR	200.00 INR	915.00
	20	CEMENT PPC GRADE Current Order Status: 1.000 Confirmed As Is (Estimat	8045040203 ed Delivery Date: 23 Dec 202	Material 21 - defaulted from I	1.000 (BG) Requested Delivery Date	23 Dec 2021 in order)	1,000.00 INR	1,000.00 INR	408.00

C.1.7. What is the significance of various "Order Status" in Ariba?

Answer: Various "Order Status" and their significance is mentioned below:

- New Order is received by Supplier, but Confirmation to the Order by Supplier is awaited.
- b. **Confirmed** Order is confirmed by Supplier, Service / Supply & Invoice against the order is awaited.
- c. **Partially Shipped** Supplier has confirmed the order & partial Ship Notice is created by Supplier in Ariba. No Invoice is submitted by Supplier against any Ship Notice. Also, partial Quantity is remaining for dispatch or creation of Ship Notice.
- d. **Partially Serviced** Supplier has confirmed the order & partial Service Sheet is created by Supplier in Ariba. No Invoice is submitted by Supplier against any Service Sheet. Also, partial Quantity is remaining for Service or creation of Service Sheet.
- e. **Partially Invoiced** Supplier has created Ariba Invoice for partial quantity against the Order.
- f. **Shipped** Ship Notice for full order quantity has been created by the Supplier in Ariba.
- g. **Serviced** Service Sheet for full order quantity has been created by the Supplier in Ariba.
- h. **Invoiced** Supply / Service against the order is completed and Ariba Invoice for full order is created by Supplier.

C.2. Ship Notice & Invoice

C.2.1. When to create Ship Notice in Ariba against any order and what are the prerequisites for creation of Ship Notice?

Answer: After Order Confirmation is submitted, Ship Notice in Ariba shall be created by the Supplier when material is ready to be shipped from their factory / plant.

Before creation of Ship Notice, Supplier needs to be ready with following (Pre-requisites):

- 1. Scanned Copy of Supplier's ERP system Invoice
- 2. Supplier's Invoice Number
- 3. Carrier Name

Create Chin Matine

- 4. Scanned Copy of LR/AWB/BL with LR/AWB/BL number & Date
- 5. Vehicle Number
- 6. Scanned copy of any other document (like Warranty Certificate, Test Certificate, Inspection Certificate, etc.) required to be submitted to Adani as per Order terms.

C.2.2. How to create Ship Notice in Ariba against any order?

Answer: To create "Ship Notice" in Ariba following Steps needs to be followed by the Supplier:

Workbench \rightarrow Orders \rightarrow Click on respective Order \rightarrow Create Ship Notice \rightarrow Fill Entire Mandatory Field \rightarrow Enter actual dispatch Qty against respective Line Item \rightarrow Submit.

Vendor to edit quantity in default screen of Ship Notice & must mention actual quantity which is being dispatched and is matching to Supplier's system Invoice. Line Item which is not being Supplied with the current shipment must be removed using "Remove" tab. Those line items which are removed will be available while creating next Ship Notice.

SHIP FROM		DELIVER TO
AGARWAL AUTOMOBILES Surat IN-GJ India	Invoice number must contain continuous string of upto 16 characters without any spaces and only special characters hyphen or dash (-) and slash (/) can be used	ADANI MUNDRA SEZ INFRASTRUCTURE PVTLTD MUNDRA OLD PORT ROAD. GUJARAT India Shipment details can be entered in following fields.
SHIPPING Invoice No.** 2384/2 Please ensure that the invoice norm Requested Delivery Date: Delivery Date: 18 Oct I have checked and confirmed that 0	3-24/1 er entered is correct and exactly matches the original invoice document. Use special characters as per GST rules only 2023	TRACKING Carrier Name EGL Eagle Global Logistics Tracking Nol.R/AWB/BL Not.+ Tracking date/LR/AWB/BL Date Tracking date/LR/AWB/BL Date HR23AH6728
ATTACHMENTS	8 - 6	Course Toro
Choose File No file chosen	Add Attachment	documents ts button

Order #	ltem	Part # / Description	Customer Part #	Qtty	Unit	Need By	Ship By	Unit Price	Subtotal	Тах	
4503000235	10	M S-STAND PATLA T	2929020603 YPE ODU	10.000	EA	16 Feb 2022		1.000.00 INR	10,000.00 INR	1,919.00 INR	Remove
		Total Item Due Quant	ity: 10 EA					(Vendor has	to	
		Total Confirmed Quar	ntity: 10.000 EA	Total Backon	dered Qua	ntity: 0 EA	dar has to	nut	delete any items which	line n are not	
		1	10	-	_	ex c	dor nas to act quanti lispatched	ity	being dispa	tched	
4503000235	20	M S STAND PATLA T	2929020603 YPE ODU	1.000	EA	16 Feb 2022		10,000.00 INR	10,000.00 INR	1,918.00 INR	Remove
		Total Item Due Quant	ity: 1 EA								
te Ship Notio	e							Previous	Save	Submit	E
irm and submit this	documen	t.									
HIP FROM						DELIVER TO					
AVIO TRANSFORM	ERS INDU	STRIES-TEST									
839 G RAJ GIRAH I . H. 24 NEAR TOLL IDRAPURAM,NITI I HAZIABAD I-UP 201301	ENCLAVE, TAX KHAND										

In case there are more number of line items is an Order and only one or few items to be shipped in a Ship notice then supplier can use the "Items to Ship" option from the workbench as follows :

				Sector of Constraints Constraints	<u>u</u> -2.	
Workbench						
23	4		3	1	3	12
Last 365 days	Last 31 days	La	rt 31 days	Last 31 days	Last 31 days	Last 31 da
Orders (23)						
> Edit filter Save	filter. Last 365 days					

Select the item from Ctrl +F on Customer Part no. (Material code) to be shipped and follow steps in C.2.2

23	4	3	L -	5	
Orders	Orders with service line	Items to ship	Orders to invoice	Invoices	Items to confirm
Last 365 da	ys Last 31 days	Last 31 days	Last 31 days	Last 31 days	: Last 31 days
Items to ship (3) ave filter Last 31 days Next 90 days E	Exclude fully shipped, +1 Exclude	fully received] [Exclude fully invoiced	1	
Create ship notic	•				G
✓ □	Order No. Item No. ↑ Supplier P	Part No. Description	Sched	lule Line No. Manufacturer Pa	art ID Customer Part No.
~ □	Customer: Adani-Test Ship To Address: ADAN	NI PORTS AND SPECIAL ECONOM	IC ZO, KUTCH, GUJARAT, IND		
	4502007781 10	UNIT, CNTRL, PN: MGCP	RO-E,MAC,F/3.5M BARIR	1	9696503053
	4502007781 20	UNIT, CNTRL, PN: MGCP	RO-E,MAC,F/3.5M BARIR	1	9696503053
<	4502007781 40	SADDLE, PVC, 75X25MM	И	1	7665550013
4					

C.2.3. Should Supplier create Ship Notice without pre-requisites as indicated in D.1?

Answer: Ship Notice should not be created by the Suppler until they have copy of Invoice or any other document which is required to be submitted to Adani as per Order terms. Supplier's system Invoice copy, Invoice Number, LR/AWB/BL Number, LR/AWB/BL Date, Vehicle Number are mandatory and Ship Notice cannot be submitted without this. If Supplier still tries submitting the Ship Notice with incorrect details or details which is likely to change in actual document, then this will hamper the Supplier's Payment. **The Field "Invoice No." should be filled with Actual Invoice number** otherwise the information pertaining to rejection shall not move to Network and there may also be problems in Processing payments.

C.2.4. What is the combination of Invoice number permitted to be mentioned in Ariba?

Answer: As per GST norms, Invoice Number can be of maximum 16 characters and combination of Alphabets (A to Z), Numerical (O to 9) & Special Characters (- and /). Alphabets to be mentioned in Upper Case only & any space between characters must be avoided.

C.2.5. What to do if Ship Quantity is greater than the Order Quantity but within the Order Tolerance limit?

Answer: Supplier should Edit the default appearing quantity & mention actual quantity of supply and then submit the Ship Notice.

Example: Supplier has received Order for 5 MT Quantity with tolerance limit of 5%, but while creating Ship Notice default quantity appearing is 5 MT but quantity being dispatched is 5.15 MT. So here Supplier should Edit the default appearing quantity of 5 MT & mention actual quantity of 5.15 MT and then submit the Ship Notice.

C.2.6. Does a Supplier need to edit the Quantity of Supply every time Ship Notice is created?

Answer: Yes, Supplier needs to edit the quantity every time if the auto populated quantity do not match the actual Supply quantity. i.e. When a Ship Notice is created, Ariba shows the quantity balance for dispatch against each line item which must be edited and mentioned as per actual Supply.

C.2.7. What to do when Supplier identifies mistake in Ship Notice before creation of Invoice?

Answer: Until Invoice is not created, Supplier can Edit & re-submit the Ship Notice.

Open Ship Notice > Edit > Submit

Ship Notice: KKKL	Done Previou	3
Cance Edit Print Export cXML		
Detail History		
SHIP FROM	DELIVER TO	

C.2.8. When can Supplier create Ariba Invoice against a Ship Notice?

Answer: Ariba Invoice against a Ship Notice can be created by the Supplier soon after submitting the Ship Notice. It is recommended to re-check Invoice number in Ship Notice being same before creation of Invoice as Invoice Number in Ship Notice, Ariba Invoice & Supplier's system Invoice should exactly be same.

C.2.9. How to create Ariba Invoice against any Ship Notice in an Order?

Answer: To create "Ariba Invoice" in Ariba following Steps needs to be followed by the Supplier:

 $\label{eq:Workbench} \begin{array}{l} \mathsf{Workbench} \to \mathsf{Orders} \to \mathsf{Click} \ \mathsf{on} \ \mathsf{respective} \ \mathsf{Order} \to \mathsf{Create} \ \mathsf{Invoice} \to \mathsf{Standard} \ \mathsf{Invoice} \\ \to \mathsf{Enter} \ \mathsf{details} \to \mathsf{Attach} \ \mathsf{Invoice} \ \& \ \mathsf{Other} \ \mathsf{documents} \to \mathsf{Next} \to \mathsf{Review} \to \mathsf{Submit} \\ \end{array}$

Aribs Network - Stan	dard Account Upgrade	TEST MODE				٢	
irchase Order: 45030000)17						Done
Create Order Continuation +	Create Ship Notice	Create Invoice +	-		+	2	-
		Standard invoice					
Order Detail Order History		Line-Item Credit Memo					
		Line-Item Debit Memo					
adani	Prom: RAIPUR ENEL AHMEDABAD CHHATTISGAR India Phone:	RGEN LTD H 3800009	Te: BOMBAY FLUID SYSTEM COMPONENTS-TEST 2033.ILAK COMPLEX PRAKASH COLONY PUNE Managartra 12255 India Post Fact Fact Fact Fact Fact Fact Fact Fac	Purchase Order (Partially Invoiced) 4503000017 Amoust: 9,006,00 INR Version: 1			

If there are multiple ASN's created against the Order & pending for Invoice, all "Ship Notice" will be available for selection. Supplier can select the respective ASN against which Invoice is to be created. Suppliers need to select only One (1) ASN (Packing Slip ID) for creating an Ariba Invoice.

Select Ship Notices to be In	voiced		Next Cancel
Ship Notice List			
Packing Slip ID †	Customer	Date	Routing Status
1234-JKL/AA	AGARWAL AUTOMOBILES	23 Apr 2022 10:47:37 AM	Acknowledged
TEST/PSLIP-1	AGARWAL AUTOMOBILES	23 Apr 2022 10:49:24 AM	Acknowledged
			Next Cancel

If there is only 1 ASN created against the Order & pending for Invoice, then the Invoice page will open directly.

ate Invoice			Update		Save	Exit	Next
' Invoice Header				* Indic	ates required field	Add to Head	er 🔻
Summary Purchase Order: 5130001427 Invoice #:* PY21-22/8565 Please ensure that the invoice number entered is correct and e matches the original invoice document. Use special characters rede only This should be earced row of invoice number in should	Su Total Gross Kactiy Total Net A Total Net A as per GST	bbotal: 8,000.00 INR tai Tax: 1,558.00 INR mount: 9,558.00 INR nount: 9,558.00 INR nt Due: 9,558.00 INR				View/Edit Ad	dresse
Invoice Date:* Invoice Date:* Remit To TEST Bangalore Kamataka India Bill To: SRMPL-BHOPAL-PROJECTS BHOPAL Vyapam Square, Bhopal,	Enter the date on which Invoice was created in your ERP System		Invoice r continue characte and only hyphen	numbe ous str ers witl y specia or dasl	er must cont ing of upto hout any sp al character h (-) and sla	tain 16 aces s sh(/)	
MADHYA PRADESH India							
MADHYA PRADESH India India Customer CSTIN: 22AABCA2804L124							
MADHYA PRADESH India India Customer CSTIN: IRN Number: Supplier Supplier	3						
MADHYA FRADESH India India Customer CSTN: IRN Suppler GSTN: Add to Header • Shipping Cost Shipping Cost Spipping Cost Spipping Documents Social Handling	3			1 Line I	Items, 1 Includ	ed, 0 Previously	Fully
MADHYA PRADESH India India Customer GSTIN: IRN Number: Suppler GSTIN: Add to Header • Shipping Cost Shipping Cost Shipping Cost Shipping Documents Special Handling Ins Additional Reference Documents and Dates Comment Add to Invoise Copy	3	¢		1 Line I	items, 1 Includ	ed, 0 Previously Add to inclu	Fully
MADHYA PRADESH India India Customer CSTIN: RNN Number: Supplie GSTIN: Add to Header • Shipping Cost Shipping Cost	Discourr Description	t Customer Part #	Quantity	1 Line I Unit	ltems, 1 Includ Unit Price	ed, 0 Previously Add to Inclu Subtotal	Full
MADHYA PRADESH India India Customer CSTIN: IRN Number: Supplier GSTIN: Add to Header • Shipping Cost Shipping Cost Shipping Cost Shipping Cost Special Handling Ins Additional Reference Documents and Dates Comment Attach Invoice Copy Include Type Part # 00010	Discour Description AMC for DMACO	t Customer Part #	Quantity	1 Line I Unit	Unit Price	ed, 0 Previously Add to Inclu Subtotal	Full
MADHYA PRADESH India India Customer GSTIN: IRN Number: Supplier GSTIN: Add to Header • Shipping Cost Shipping	Discours Description AMC for DMACQ SERVICE FEES	t Customer Part # 0000000130003301	Quantity	1 Line I Unit	Unit Price	ed, 0 Previously Add to Inclu Subtotal 2,000.00 INR	Full
MADHYA PRADESH India India Customer GSTIN: IRN Number: Supplier GSTIN: Add to Header • Shipping Cost Shipping Cost Sh	Discoun Discoun Description AMC for DMACQ SERVICE FEES et #: 6JANSER1	t Customer Part # 00000000130003301 Service Line No.:	Quantity 2 1	1 Line I Unit LSM	Unit Price	ed, 0 Previously Add to Inclu Subtotal 2,000.00 INR	Full

reate Invoice		Previous	Save Submit Exit
Confirm and submit this document. It will be electronically signed according to the countries of origin and destination of Invoice. If you want your invoices to be stored in the Ariba long term document anchving, you can subscribe to an archiving service. How	The document's originating country is India. The document that you will also be able to archive oid invoices once yo	t's destination country is:India. u subscribe to the archiving service	
Invoice			
Invoice Number: INVOICE4224R	Subtotal:	9,800.00 INR	
Invoice Date: Monday 8 Mar 2021 11:28 AM GMT+05:30 Ovideal Puertosen Onder: 4503000037	Total Tax	1 964 00 INR	
orige an Paronase ordes. Honoroway	Total Net Amount:	11,764.00 INR	
	Amount Due:	11,764.00 INR	
			Invoice value matches
			Invoice value matches

C.2.10. Can Supplier create Single Ariba Invoice against multiple Ship Notices?

Answer: No, Single Ariba Invoice against multiple Ship Notice is restricted by system. Each Ship Notice to have unique Ariba Invoice which should match the Supplier's Invoice number created in their system.

C.2.11. Can Supplier create multiple Invoice against single Ship Notice?

Answer: No, multiple Ariba Invoice against Single Ship Notice is not permissible. Each Ship Notice to have unique Ariba Invoice which should match the Supplier's Invoice number created in their system.

C.2.12. What to do when Supplier identifies or is intimated about mistake in Ship Notice or Ariba Invoice after submitting the Ariba Invoice?

Answer: Supplier should immediately intimate Buyer / Store In-charge at Adani. Adani Team will reject the Ariba Invoice which will then be available for Edit & Re-submit. As required, Supplier can Edit both Ship Notice & Invoice and re-submit.

Obsolete Changed By: ALAP KAREEPADA Changed On: 13.04,2022 16:12: Please resubmit. Edit & Resubmit	'H (14292) 10			
Standard Invoice			Attachme	nt(s)
Status Invoice: Routing: Invoice Number: Invoice Date: Original Purchase Order: Ship Notice: Submission Method: Origin: Source Document:	Rejected Acknowledged INV01003MAR02 Thursday 3 Mar 2022 1:32 PM GMT+05:30 4510002410 SN01003MAR02 Online Supplier Order	Subtotal: Total Tax: Total Gross Amount: Total Amount without Tax: Total Net Amount: Amount Due:	5,000.00 INR 656.00 INR 5,656.00 INR 5,000.00 INR 5,656.00 INR 5,656.00 INR	
REMIT TO:	BILL TO:	SUPPLIER	역 Messages	

C.3. Service Sheet & Invoice

C.3.1. When to create Service Sheet in Ariba against any order and what are the prerequisites for creation of Service Sheet?

Answer: After Order Confirmation is submitted, Service Sheet in Ariba can be created by the Supplier when service is rendered.

Before creation of Service Sheet, Supplier needs to be ready with following (Pre-requisites):

- 1. Service Sheet Number
- 2. Scanned Copy of Supplier's system Invoice
- 3. Service Start & End Date
- 4. Adani E-mail id
- 5. Service location
- 6. Scanned copy of any other document required to be submitted to Adani as per Order terms.

C.3.2. How to create Service Sheet in Ariba against any order?

Answer: To create "Service Sheet" in Ariba following Steps needs to be followed by the Supplier:

Workbench \rightarrow Orders \rightarrow Click on respective Order \rightarrow Create Service Sheet \rightarrow Fill All Mandatory Fields \rightarrow Enter actual Service Qty against respective line items \rightarrow Next \rightarrow Submit

Vendor to edit quantity in default screen of Service Sheet & must mention actual quantity which is Serviced and is matching to Supplier's system Invoice. Line Item which has not been Serviced must be removed using "Remove" tab. Those Line items which are removed will be available while creating next Service Sheet.

SAP Business Network -	Enterprise Account	← Back to classic view	
Purchase Order: 813000	01832		Done
Create Order Confirmation	Create Ship Notice	Create Service Sheet Greate Invoice +	± 👳
Order Detail Order Hist	ary		
adani	From: Customer ADANI ENTERPRISES LTD AHMEDABAD GUUARAT 392421 India Phone: Fax;	To: AGARWAL AUTOMOBILES 210. Tirupati Piaza- A Wing' Nr Collector Office' Autwa Griefe' Surat Gujarat 299001 India Phone: +1.9054257071 Pac: Email: skareo110(in.bm.com	Purchase Order (Confirmed) 8130001832 Amount: 200,000,00 INR Version: 1 Track Order
Payment Terms (2) Refer payment terms Contact Information AGARIWAL AUTOMOBILES Emsil: exace1307tn lbm.com			Routing Status, Advancedeed External Document Type, Adami PD Services (25B) Effective Date: 1 Apr 2021 Ref

	← Back to classic view 🛞 🛞	æ
ate Service Sheet	Update Save Ext	Next
Service Sheet Header	Plenter unique Service sheet Number having * Indicates required field Add to Head	er v
lumnary	alphandmente value and not exceeding 10 characters	
Purchase Order: 8130001832	Subtotal Lea Anno Annue	
Service Sheet#:* DOC6461	service Start Date 1 Jan 2022	
Invoice Dete:* 15 Jan 2022	Service End Date* 14 Jan 2022 📫 Service end date*	
Service Description:* EXCAVATION		
Sonvice Description	* Service sheet date	
uddional Fields		
From: AGARWAL AUTOMOBILES	Te: ADANI ENTERPRISES LTD	
210, Tinapati Plaza- A Wing' Nr Collector Office'	PARSA KENTE SITE POST	
Adhwa Gate' Surat	SHIWAGAR, UDAIPUR	
Gujarat 395001 India	CHHATTISGARH 497136 Please mention correct	
Approver: Name: ALL	Email id of Adani user who	
Adani Email-ID:* ajay.jethava@adani.com	is going to receive this	
4ease mention correct Email of Adam User who is going to receive this ES. If you do not know, please consult buyer.	service sheet.	
Service Location:* Ahmedebad Se	rvice Location*	
Invoice Number:* FY21-22/6461		
Hease ensure that the invoice number entered is correct and exactly matches the or-	nal invoice document. Use special contraction	-
HRIBA invoice is must to proceed payment, otherwise payment gets delayed	Invoice number must contain continuous	string o
Add Demotority	Vendor must attach necessary documents upto 16 characters without any spaces a	nd only
Add Addemining	by clicking on add attachments button special characters hyphen or dash (-) and	i slash(/)
vice Entry Sheet Lines		
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C.3.3. How to know the correct "Adani E-Mail Id" to be filled in Service Sheet? Answer: You may call the Engineer In-charge / User at Adani to whom Service has been given to share the E-Mail id of concerned person having <u>SES creation rights in SAP (Not</u> <u>SES Approver Rights)</u>.

C.3.4. Can a Supplier create multiple Service Sheet with same Service Sheet Number?

Answer: No. Supplier cannot create multiple Service sheet with same number. If tried to do so, system will show an error that "Service Sheet already exists". Supplier has to mention unique Service Sheet Number for each Service Sheet. **Only one SES to be created for One Parent line item of the Service order.**

SAP Business Network	Enterprise Account TEST MODE	\leftarrow Back to classic view		
Create Service Sheet			Update Save	Exit Next
Please correct the following e	rrors and resubmit			
 Service Sheet Hea 	der		* Indicates required field	Add to Header 🔻
Summary				
Purchase Order:	5702000231	Subtotal:	160.00	INR
Service Sheet#:*	TEST/SES-1	Service Start Date:*	14 Apr 2022	
Please enter unique service characters without any spac allowed.	Service Sheet # already exists. sheet number containing a continuous string of up to es and only special characters hyphen or dash (-) and	16 Service End Date:* I (/) are	23 Apr 2022	line
Service sheet date:*	23 Apr 2022		items	
Service Description:*	Maintenance			
Additional Fields				
From:	AGARWAL AUTOMOBILES	To:	ADANI LOGISTICS LTD.	
	210. Tirupati Plaza- A Wing'			

C.3.5. How a Supplier comes to know if Service Sheet is approved by Adani & Invoice can be raised?

Answer: Vendor will get an email notification once Service Sheet is approved. Supplier can create Ariba Invoice against the approved Service Sheet only.



Also, when Supplier opens the Service Sheet, then status appears as "Sent" until Service Sheet is in approval flow, once it is approved then status changes to "Approved".

Service Sheet: SESS702000061		Done Previous
Create Involce Copy This SES		± 0
Detail History		
Service Sheet: (Approved) 	Suctorial, 456.00 I/VR	

C.3.6. What to do if a Service Sheet is "Rejected" by Adani?

Answer: Vendor will get an email notification if Service Sheet is rejected. Vendor must see and ask for reason for same and accordingly edit the Service Sheet & re-submit the same with needful correction as per the comment. If editing is not possible the new SES to be created.

Business Network - Enterprise Account TEST MODE	0 🔉
ervice Sheet: 22APR04	Done Previous
Create Invoice Edit Copy SES Create Correction Service Sheet	上
Detail History	
Rejected Service Entry Sheet: Reasons: Incorrect quantity. Please resubmit with 2 quantity.	
ervice Sheet Subtorat: 2,000,00 INR tejected) 2APR04 at: 20 Apr 2022 nal Service Sheet: No urchase Order: 5702005271 ervice Description: TEST RP SES ID: 10/2014891 ubtorat: 2,000,00 INR ervice Start Date: 6 Apr 2022 ervice Start Date: 6 Apr 2022	

C.3.7. When can Supplier create Ariba Invoice against a Service Sheet?

Answer: Ariba Invoice against a Service Sheet can be created by the Supplier only after the Service Sheet is approved by Adani. The Supplier shall get the notification mail of SES Approval in their updated Email ID of their account It is recommended to re-check Invoice number in Service Sheet before creation of Invoice as Invoice Number in Service Sheet, Ariba Invoice & Supplier's system Invoice should exactly be same.

C.3.8. How to create Ariba Invoice against any Service Sheet in an Order?

Answer: To create "Ariba Invoice" in Ariba following Steps needs to be followed by the Supplier:

Workbench \rightarrow Orders \rightarrow Click on respective Order \rightarrow Create Invoice \rightarrow Standard Invoice \rightarrow Enter all mandatory fields \rightarrow Attach Invoice & Other documents \rightarrow Next \rightarrow Review \rightarrow Submit

SAP Ariba Network - Standa	ed Account.		© 😐
Purchase Order: 450300001	7		Dose
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2onfirm and submit this document. It will be electronically signed according to the countries of origin and destination of invoices If you want your invoices to be stored in the Ariba long term document archiving, you can subscribe to an archiving service. Not	The document's originating country is india. The document that you will also be able to archive old invoices once yo	t's destination country is India. a subscribe to the archiving service.	
invoice			
Invoice Number: #MOICE4224R	Subtotal:	9,800.00 INR	
Original Purchase Order: 4503000017	Total Gross Amount:	11,764.00 INR	
	Total Net Amount:	11,764.00 INR	
	Amount Due:	11,764.00 INR	
			Invoice value matches
			the original invoice
			document

Detail & History Tab of Transaction Documents – The Details & History Tabs of Transaction documents like ASN, SES, Invoice would help supplier understand the type of problem in case any of the transaction document is Rejected in SAP Ariba Business network.

Service Sheet: TE-202223-001	
Detail History	
Rejected Service Entry Sheet	
Rancos	
DOC 65: Route document to and point CIO of sustain id POOCI NTOOD of our AN01408145377	
DOC-1: Success	
585-25: Commands from Artent Artisti email-ID entered does not have release strategy assigned to their ID. Please contact buyer/Adam POC	
DOC-1: Adani email-ID entered does not have release strategy assigned to their ID. Please contact buyer/Adani POC	
Service Sheet	Subtotal: 5.380.697.26 INR
(Faled)	
TE-202223-001	
Date: 23 Feb 2023	
Final Service Sheet: No	
Purchase Order: 5700320089	
Service Description, Excess Soli removal Cubardi 6 300 607 36 IUB	
Service Start Day: 10 Jan 2023	
Service End Date: 5 Feb 2023	

C.3.9. Can a Single Ariba Invoice be created using multiple approved Service Sheet?

Answer: Yes, Supplier can select multiple Service Sheet to create Single Ariba Invoice. But this must be noted that Invoice Number mentioned by Supplier in each Service Sheet shall be same and this should match Supplier's system Invoice number. In view of this, it is recommended to raise separate Invoices for separate SES to avoid the problems in processing the payments.

C.3.10. What to do when Supplier identifies about mistake in Service Sheet or Ariba Invoice after submitting the Ariba Invoice?

Answer: Supplier should immediately intimate Engineer In-charge or User whose email id they have mentioned under "Adani Email Id" field. Adani Team member will reject the Ariba Invoice which will then be available for Edit & Re-submit. Supplier can Edit both Service Sheet & Invoice and re-submit.

Standard Invoice

Status Invoice: Rejected Routing: Acknowledged Invoice Number: INVO1003MAR02 Invoice Date: Thursday 3 Mar 2022 1.32 PM GMT+05:30 Inal Purchase Order: 4510002410 Ship Notice: SN01003MAR02 Submission Method: Online Origin: Supplier

Subtotal: Total Tax: Total Gross Amount: Total Amount without Tax: Total Net Amount: Amount Due: 5,000.00 INR 656.00 INR 5,656.00 INR 5,000.00 INR 5,656.00 INR 5,656.00 INR

D. What if Suppliers question is not covered in FAQ?

Answer: In such case, Please contact respective Buyer who have placed order on your firm.

E. Do's & Don't

Material Order						
Vendor's System Invoice	Ariba Ship Notice	Ariba Invoice	Do / Don't			
1	1	1	V			
1	1	Multiple	X			
1	Multiple	1	X			
1	Multiple	Multiple	X			
Multiple	1	Multiple	X			
Multiple	1	1	X			
Value of Ariba invoice MUST BE EQUAL TO Value of Vendor's System invoice						

Service Order						
Vendor's System Invoice	Ariba Service Sheet	Ariba Invoice	Do / Don't			
1	1	1	V			
1	Multiple	1	V			
1	Multiple	Multiple	X			
Multiple	Multiple	1	X			
Multiple	1	1	X			
Value of Ariba invoice MUST BE EQUAL TO Value of Vendor's System invoice						

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