



SAP Ariba 

# Feature at a Glance

**Support for integration and exception monitoring of SAP Ariba Cloud Integration Gateway transactions and events through SAP Cloud ALM**

Target GA: February, 2022

CONFIDENTIAL

## Feature at a Glance

# Support for integration and exception monitoring of SAP Ariba Cloud Integration Gateway transactions and events through SAP Cloud ALM

Ease of implementation

High touch

Geographic relevance

Global

## Customer challenge

SAP Ariba Cloud Integration Gateway offers built-in transaction monitoring using Transaction Tracker but does not offer alerts for failed transactions.

## Meet that challenge with SAP Ariba

With the 2202 release, CIG transaction error monitoring and alerts using SAP Cloud Application Life Cycle Management (CALM).

SAP Cloud ALM offers proactive monitoring and alerting across cloud services. This feature enables SAP Cloud ALM to monitor the integration message flow between SAP Ariba solutions and SAP ERP or SAP S/4HANA through SAP Ariba Cloud Integration Gateway. Buyers are alerted if there are any errors in CIG transactions through an email.

## Experience key benefits

CIG Buyers can now get alerts for failed transactions via e-mail which was not possible before.

Once alerts are received, Buyers can take an action to further diagnose and fix the errors.

## Solution area

SAP Ariba Cloud Integration Gateway, for:  
Ariba Network  
SAP Ariba Buying  
SAP Ariba Buying & Invoicing  
SAP Ariba Contracts  
SAP Ariba Sourcing

## Implementation information

This feature is automatically on for all customers with the applicable solutions but requires **customer configuration**.

- Ensure that SAP Cloud ALM solution is configured for integration monitoring and alerts.
- Refer to the documentation.

## Prerequisites and Restrictions

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## Prerequisites and Restrictions

For Prerequisite, please refer to the What's New in SAP Ariba guide.

- Active subscription for SAP Cloud ALM solution
- To create an application and request permission to use the SAP Ariba relevant features, you must have permission to the SAP Ariba developer portal.
- All queries made to the API must be authenticated using OAuth authentication. For details refer to [Developer portal authentication](#).
- Integration and exception monitoring needs to set up on SAP Cloud ALM [Link to Ariba Integration Monitoring using CALM](#)

Following restrictions apply:

- Available for Buyer-side transactions only.

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