



Feature at a Glance

Redesigned buying On-Behalf-Of experience

Mark Harris, SAP Ariba
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CONFIDENTIAL

Feature at a Glance

Ease of implementation



Low touch / simple

Geographic relevance



Global

Introducing: Redesigned buying On-Behalf-Of experience

Customer challenge

When a preparer starts requests on behalf of a user, plant, purchasing unit or company code, only part of the organizational data needed to buy for another entity is defaulted. They may not find the right set of preferred or qualified suppliers and errors might occur on the checkout screen due to inconsistent organizational data.

When a preparer tries to change a requester or organizational data in the middle of a purchase, the items added to the purchase requisition may not match the right purchasing context. This could lead to confusion and frustration as the preparers might need to fix errors on the checkout screen.

Preparers are currently not given the flexibility to set the purchasing context.

Solution area

SAP Ariba Buying with guided buying capability

SAP Ariba Buying and Invoicing with guided buying capability

Meet that challenge with SAP Ariba

When users buy on behalf of other users or locations, they can now change additional business entity values such as company code, purchasing unit, purchasing organization, plant, or ship to address.

Implementation information

This feature is automatically on for all customers with the applicable solutions but requires **customer configuration**.

Customer must enable the following parameters in guided buying:

PARAM_ENABLE_NEW_OBO_UI

(Optionally) ENABLE_ON_BEHALF_OF_CRITERIA

Experience key benefits

Adding the ability for users to update purchase context data such as company code, purchasing unit, plant, etc. at the time for Buy On Behalf Of reduces the chance for errors on the checkout screen. It also makes sure users are presented with the correct items and suppliers for the BOBO purchasing context.

This will improve the user experience and reduce user frustration in BOBO scenarios.

Prerequisites and Restrictions

Guided Buying functionality must be configured. This functionality is only available in Guided Buying.

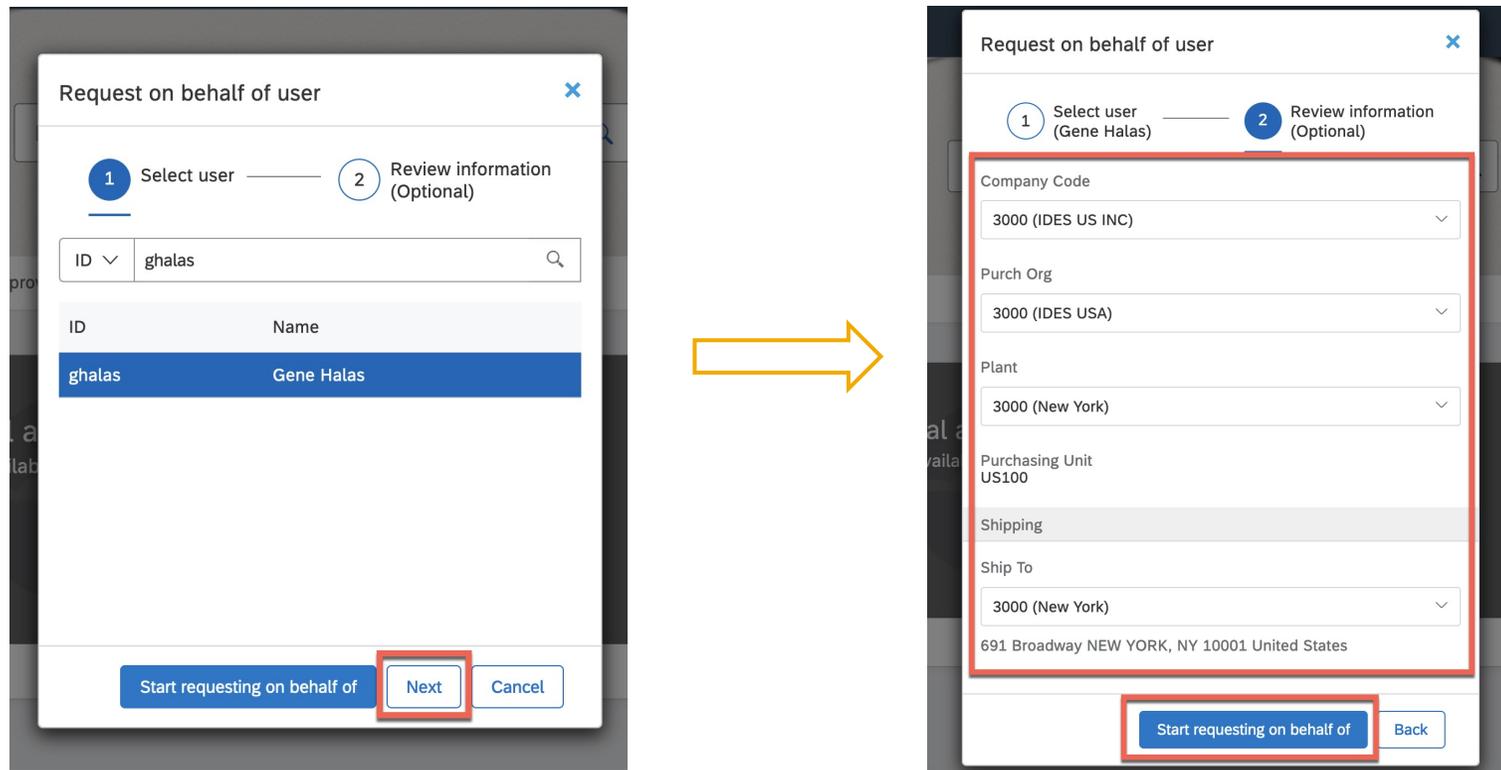
Requires the Guided Buying Capability with SAP Ariba Buying (2NV) integration scenario to SAP S/4 HANA.

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OBO user scenario

Users are allowed to change purchasing context for OBO user scenario.

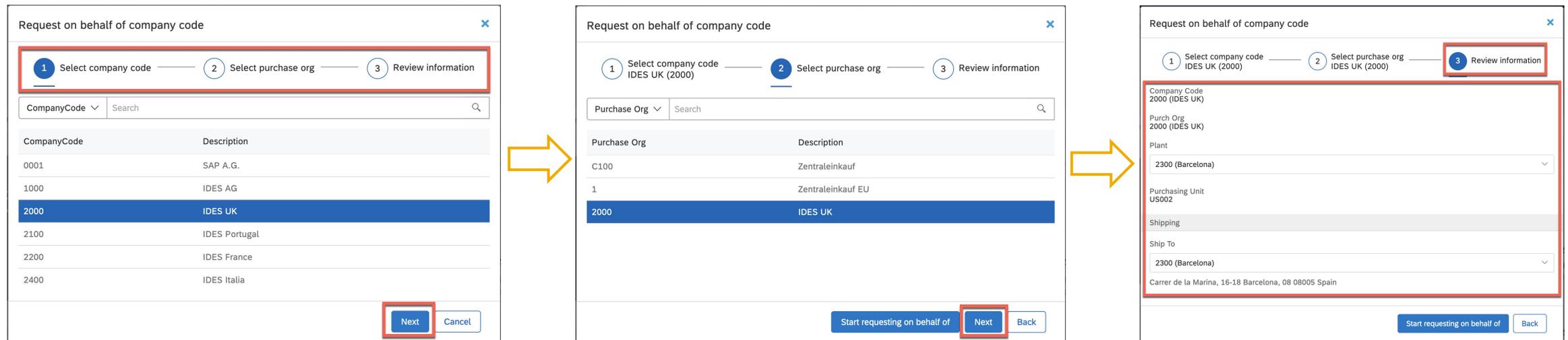


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OBO company code scenario

'Review information' section is added where users can check and update the purchasing context.



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OBO plant scenario

'Review information' section is added where users can check and update the purchasing context.

Request on behalf of plant

1 Select plant — 2 Review information

Plant 2000

Plant	Description	Company Code	City	Country/Region	Postal Code	Street
2000	Heathrow / Hayes	2000	Heathrow, Hayes	GB	UB3 5EY	3 Nobel Drive

Next Cancel



Request on behalf of plant

1 Select plant (Heathrow / Hayes) — 2 Review information

Company Code
2000 (IDES UK)

Purch Org
2000 (IDES UK)

Plant
2000 (Heathrow / Hayes)

Purchasing Unit
US002

Shipping

Ship To
2300 (Barcelona)

Carrer de la Marina, 16-18 Barcelona, 08 08005 Spain

Start requesting on behalf of Back

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OBO purchasing unit scenario

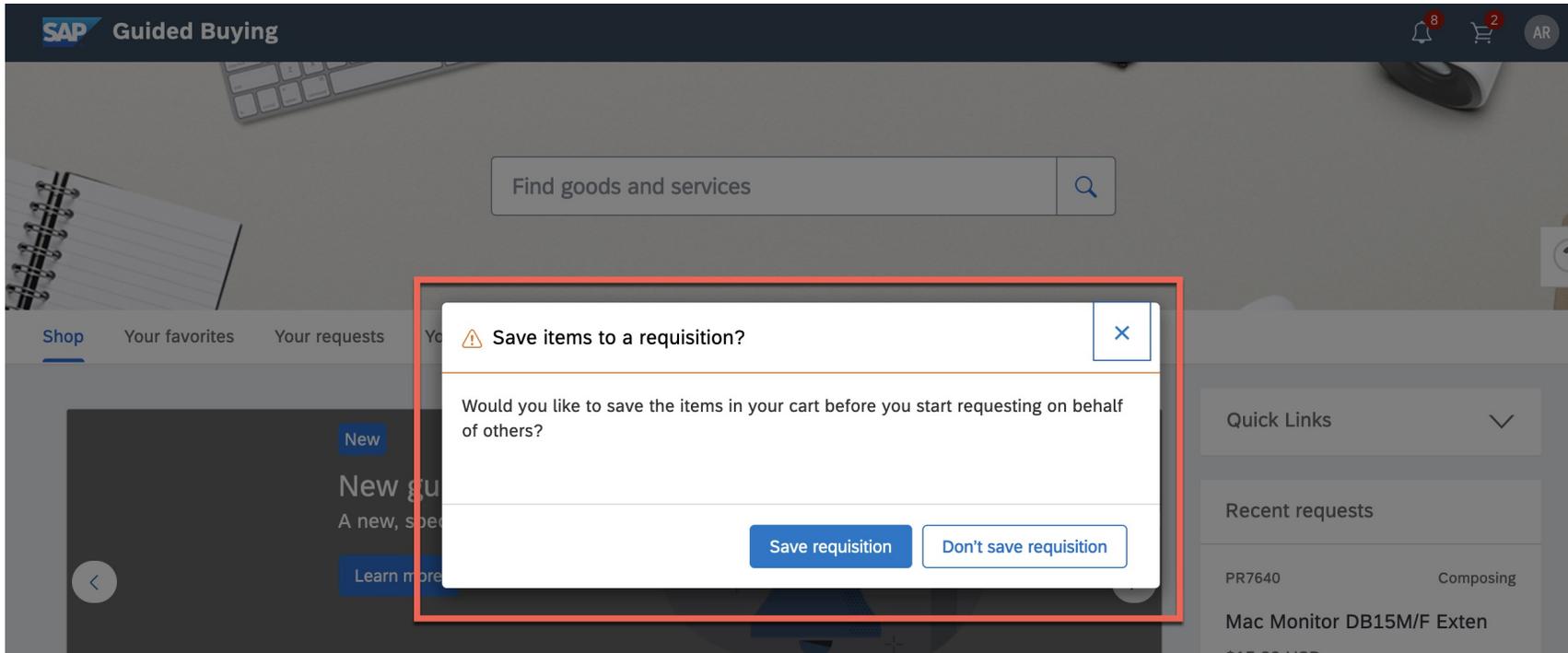
'Review information' section is added where users can check and update the purchasing context.

The screenshot displays a web form titled "Request on behalf of purchasing unit" with a close button (X) in the top right corner. The form is divided into two steps: "1 Select purchasing unit (Dean Jones & Bishop)" and "2 Review information". The "Review information" step is currently active and highlighted with a blue underline. Below the step indicators, there are several dropdown menus and text fields, all enclosed in a red rectangular box. These include: "Company Code" (2300 (IDES España)), "Purch Org" (2300 (IDES Spanien)), "Plant" (2300 (Barcelona)), "Purchasing Unit" (BUY01), "Shipping" (a greyed-out section), "Ship To" (2300 (Barcelona)), and a text field containing "Carrer de la Marina, 16-18 Barcelona, 08 08005 Spain". At the bottom of the form, there are two buttons: "Start requesting on behalf of" (a blue button) and "Back" (a white button with a blue border).

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If there are items in the user's cart when they start OBO process, the user is given the option to save the items to a requisition or discard the items.



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SAP Guided Buying

on behalf of Gene Halas

On behalf of user

- GH Gene Halas
- Company code 3000
- Purchasing organization 3000
- Plant 3000
- Purchasing Unit US100

Find goods and services

Users may hover over the banner to check the OBO context.

New

New guided buying tutorial available

A new, spectacular video tutorial is available for beginning users on "How to use super guided buying."

[Learn more](#)

On behalf of checkout Gene Halas / PR7640

AR on behalf of GH

Ship to	Manage locations	Charge to	Manage details	Total cost	\$15.88 USD
5950 Broadway LOS ANGELES, CA 90030 United States		Cost Center (0000001000 (Corporate Services))		Net amount	\$14.95 USD
				Taxes	+ \$0.93 USD

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Users are prevented from making changes to existing purchase requisitions and RFQs from 'Your Requests' screen while OBO process is in progress.

The screenshot displays the SAP Guided Buying interface for a purchase requisition titled 'Mac Monitor DB15M/F Exten' (PR7644). The user is logged in as 'Gene Halas' and is acting 'on behalf of' 'AR'. The main content area is titled 'Composing' and shows shipping details for 'Carrer de la Marina, 16-18, Barcelona, 08 08005, Spain'. A dialog box is overlaid on the screen, titled 'Stop on behalf of others', with a close button (X) in the top right corner. The dialog contains the message: 'This action is not available while requesting on behalf of others. Would you like to stop requesting on behalf of others?'. At the bottom of the dialog are two buttons: 'Stop request on behalf of' and 'Continue request on behalf of'. The background interface is dimmed, showing a 'Submit' button and an 'Edit' button in the top right, and a price of '\$38.90 USD' for the item.

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