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Feature at a Glance

Document number links in workbench tiles for Standard accounts

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Target GA: August, 2021

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Feature at a Glance

Ease of implementation  Low touch / simple
Geographic relevance  Global

Introducing: Document number links in workbench tiles for Standard accounts

Customer challenge

Ariba Network experience for standard accounts offers a non-intuitive navigation that might create a barrier to adoption.

Meet that challenge with

SAP Ariba

The Standard account experience has been improved to allow navigation to document details pages from order- and invoice-based workbench tiles, as well as to allow execution of order related actions based on permissions.

Experience key benefits

With this feature, Order and Invoice related tiles allow navigation to the document details page, as well as performing document related actions, as opposed to having to perform these actions through email. All this improves supplier experience in the portal.

Solution area

Ariba Network

Implementation information

This feature is **automatically on** for all customers with the applicable solutions and is ready for immediate use.

Prerequisites and Restrictions

None

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The screenshot displays the SAP Business Network Standard Account Workbench interface. The top navigation bar includes 'Home', 'Enablement', 'Workbench', 'Orders', 'Fulfillment', 'Invoices', 'Payments', 'Catalogs', and 'Reports'. A 'Create' button and a user profile icon 'JL' are also visible. The main content area features a 'Workbench' section with a 'Customize' option. Below this, there are several tiles representing different document types: 'Orders to invoice' (2), 'Orders' (3), 'Changed orders' (0), 'Orders with service line' (0), 'Service sheets' (0), 'Invoices' (1), 'Pinned documents' (0), and 'Scheduled payments' (\$0.0 USD). The 'Orders' tile is selected, showing a list of 3 orders. The table below the tile has columns for Order Number, Customer, Amount, Date, Order Status, Amount Invoiced, Routing Status, Ship To Address, and Actions. The 'Order Number' column is highlighted with a red box, and the first three rows of data are visible.

Order Number	Customer	Amount	Date ↓	Order Status	Amount Invoiced	Routing Status	Ship To Address	Actions
DO31763043	Jenkins - Von	\$31.20 USD	Jul 7, 2021	Invoiced	\$31.20 USD	Acknowledged	Acme, Sunnyvale, CA, United States	...
DO31763029	Jenkins - Von	\$624.00 USD	Jul 7, 2021	New		Sent	Acme, Sunnyvale, CA, United States	...
DO31763003	Jenkins - Von	\$31.20 USD	Jul 7, 2021	New		Sent	Acme, Sunnyvale, CA, United States	...

The Standard account experience has been improved to allow navigation to document details pages from **order-** and **invoice-based** workbench tiles.

The only allowed action from these workbench tiles continues to be “Resend Email”. However, in a future phase, supplier experience will be further improved by allowing them to perform document-related actions from the tile itself.

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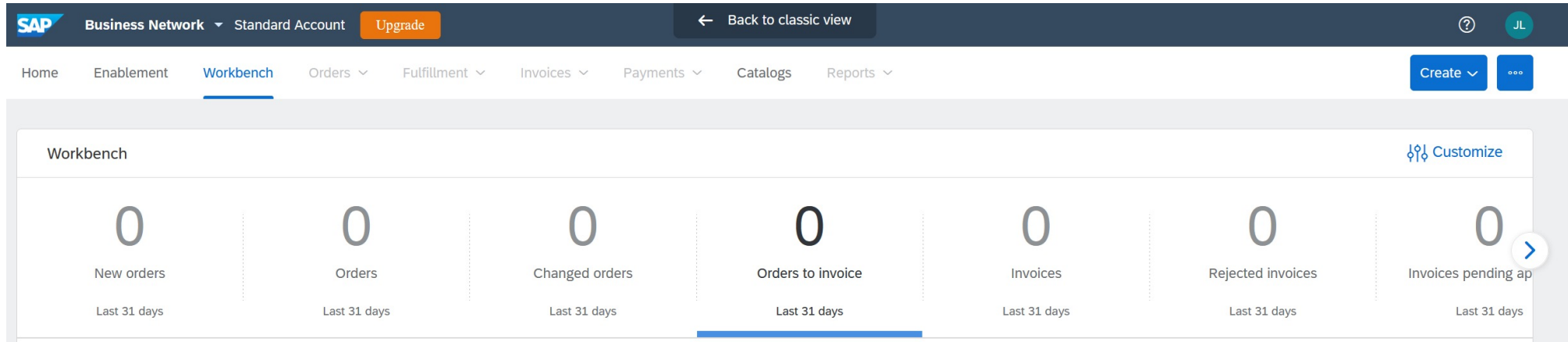
The screenshot displays the SAP Business Network Workbench interface for a Standard Account. The top navigation bar includes 'Home', 'Enablement', 'Opportunities', 'Workbench', 'Planning', 'Orders', 'Fulfillment', 'Quality', 'Invoices', and 'More'. A 'Create' button is visible on the right. The Workbench section features six tiles: 'Invoices (5)', 'Rejected invoices (0)', 'Invoices pending approval (5)', 'Approved invoices pending payment (0)', 'Orders to invoice (5)', and 'Orders (6)'. Below the tiles, a table lists the invoices. The 'Invoice Number' and 'Reference' columns are highlighted with red boxes, indicating that these numbers are clickable links.

Invoice Number	Date ↓	Type	Invoice Status	Customer	Reference	Source Document	Origin	Amount	Actions
12312344	Jul 12, 2021	Standard Invoice	Sent	TechDronix	450000033	Order	supplier	€59.50 EUR	...
INV97001	Jul 9, 2021	Standard Invoice	Sent	Buyer Test QA	P3006001	Order	supplier	\$-125.64 USD	...
INV7721003	Jul 7, 2021	Standard Invoice	Sent	Buyer Test QA	P3006002	Order	supplier	\$23,906.60 USD	...
INV7721002	Jul 7, 2021	Standard Invoice	Sent	Buyer Test QA	P3006001	Order	supplier	\$276.60 USD	...
INV7721001	Jul 7, 2021	Standard Invoice	Sent	Buyer Test QA	P3006001	Order	supplier	\$22,330.00 USD	...

Suppliers can navigate directly to both the invoice document as well as the order document when clicking on the document number in the invoice tiles.

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This improvement has been applied to the following tiles:

- New Orders
- Orders
- Changed Orders
- Orders to Invoice
- Items to Confirm
- Items to Ship
- Invoices
- Rejected Invoices
- Invoices pending approval
- Invoices pending payment

Feature at a Glance

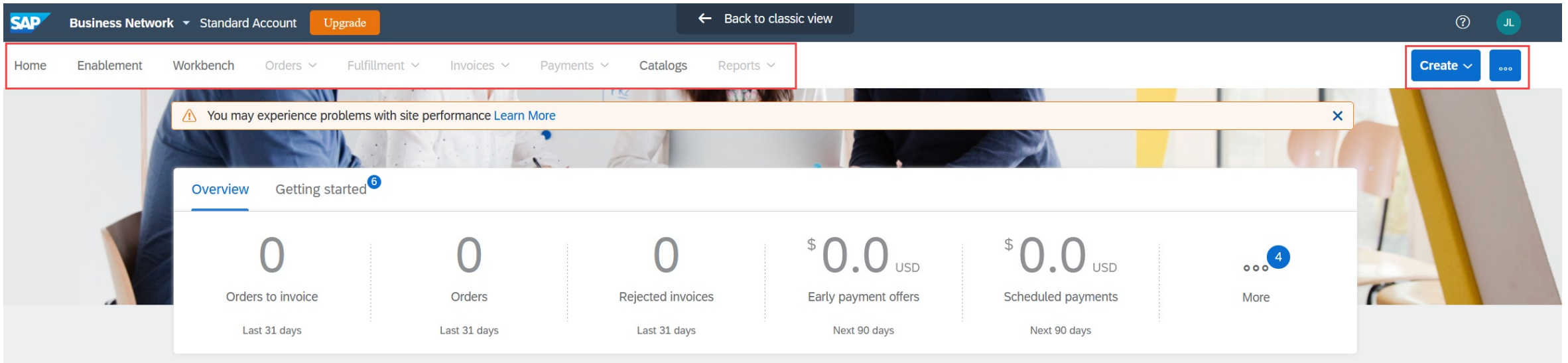
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The screenshot displays the SAP Business Network interface for a Standard Account. The top navigation bar includes the SAP logo, 'Business Network', 'Standard Account', an 'Upgrade' button, a 'Full Page Refresh: DirectAction (OK)' notification, and a 'Back to classic view' button. The main content area shows a 'Purchase Order: PO_1626125295037' tile. A red box highlights three action buttons: 'Create Order Confirmation', 'Create Ship Notice', and 'Create Invoice'. To the right of these buttons are icons for download, print, and a menu. Below the buttons are tabs for 'Order Detail' and 'Order History'. The 'From' section lists 'Acme' with address '123 Anystreet, Sunnyvale, CA 94089, United States'. The 'To' section lists 'Jenkins - Gerlach' with address 'jUnitDummy, Arkansas City, AR 71630, United States', phone '+1 (650) 3902788', fax '+1 (650) 3902788', and email 'supplier60ecb3ef36e599796a219431@ariba.de'. The 'Purchase Order' section shows '(+ Changed) PO_1626125295037' with an amount of '\$1,420.00 USD' and a '(Previous Version)' link.

This feature doesn't introduce any changes to the **document details** page. Action buttons continue to be displayed based on permissions.

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This feature doesn't introduce any changes to the **Home** page. Standard account users will continue seeing the same menu options and allowed actions under Create button.

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