



“SAP Ariba Supply Chain Collaboration”- Release information

Dear Tetra Pak Supplier,

You have now been enabled in the “SAP Ariba Supply Chain Collaboration”-tool for quality collaboration with Tetra Pak. It is part of our digital transformation journey within Supplier Management and we are already collaborating with a great number of suppliers in this tool. Now we will move away from emails and phone calls to a common platform where we will prioritize, drive and resolve quality issues in a more efficient way.

This means that from now on:

- Tetra Pak will communicate and manage quality issues within the Quality module SCC in Ariba Network
- CI/TI will be communicated to you through Ariba instead of emails/calls
- NC found in our incoming inspection will be communicated to you using Ariba instead of emails/calls
- For Tetra Pak processing business suppliers, at this stage, the scope is limited to PPCL in Lund and PPC in Denmark

The training material shared with you can be access as well from the Supplier Information Portal in Ariba Network (www.support.ariba.com/item/view/197173) and we advise you to review it at your earliest convenience before our Demo and Q&A session.

What to do if need help?

If you face a technical issue or you don't know what to do, please refer to slide 60 in the Supplier User Guide.

Thank you so much and Tetra Pak is looking forward to start working smarter and better together.

For any questions related to the Ariba solution, please contact ariba.suppliersupport@tetrapak.com.

For any commercial questions, please contact your Tetra Pak buyer.

Sincerely,

Cristiano Abbate
Director Supplier Quality
Tetra Pak

Åsa Molander
Supplier Management Global Process Driver
Tetra Pak