

SAP Ariba

New Supplier Homepage and Workbench

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CONFIDENTIAL



Ease of implementation **Geographic relevance** Introducing: New Supplier Homepage and Workbench

Customer challenge

Feature at a Glance

The network thus far had limited role-based configurability, and didn't provide strong portal capabilities. As a result users had to navigate to different Ariba solutions to get an understanding of the requests and opportunities, and ongoing changes, across their growing base of connected customers.

Solution area

Ariba Network, Suppliers

Meet that challenge with **SAP** Ariba

The new Supplier Portal and Workbench consolidates customer and network engagement into a single supplier portal.

- 1. More intuitive menu structure and overall modernized look and feel.
- 2. A new portal home page, with overview tile bar, and widgets. Each user can configure the home page to show the most important document queues, events, leads, alerts, insights, relevant to their role.
- 3. A new user-configurable transaction workbench, where each user can configure up to 25 workbench tables to process network documents the way they want to work.

Implementation information

This feature has been rolled out to select suppliers via an Early Adopter Program since begin of 2020. Global general availability is planned for May 2021 release, for all existing enterprise and standard supplier accounts, and all newly created accounts (invited and walk-up).

Experience key benefits

Improved efficiency when regularly processing orders, invoices, and supply chain documents via the web interface

Low touch / simple

Global

- Improved responsiveness by configuring workbench tiles to display transactions that are most important for a users specific role
- Better understanding of customer relationships based on network insights
- Improved overall experience with the new look and feel, drag-n-drop configuration, and guided activities

Prerequisites and Restrictions

New portal & workbench has a few restrictions compared with the classic home page, specifically:

- Filter "last 200 documents" not supported; instead use workbench search
- Pining of documents not supported from work lists Several other smaller restrictions and deprecations are listed in the 2105 Release Guide.

Detailed feature information – New Portal and Workbench vs. Classic View

Upon enablement of this feature in the supplier account, all users will login to the new supplier portal home page instead of the classic network home page. From there they can use the new workbench to access and process transactions, or navigate to other menu items or Ariba solutions (like Ariba Discovery).



Detailed feature information – Portal Home Page

The portal home page introduces a new shell bar, menu bar, search bar, configurable tile overview bar, getting started, configurable My widgets section with customer chooser.



Detailed feature information – Workbench

The new workbench introduces highly configurable tiles and worklists, supported with guided actions. Users can configure which tiles they want to see, in what order, name the tile, configure what documents to display in the worklist, and configure the layout of the worklist. Optimized to the way the user wants to work.



Detailed feature information – Help, and Transition Support; Self-enablement + Back to Classic View

To make adoption easy, users can find brief overview video's on the self-enablement page, use the new web assistant to find details on features and access to documentation and the help center, or use the (temporary) "back to classic view" feature reverting to the classic network view for the duration of the user session.

Help: In-Context Web Assistant



Transition: Self-enablement





What's new in the Ariba Network Supplier Portal This 3 minute video provides an overview of the new Ariba Network Suppler Portal and Workbench.

Transition: Back to Classic View



New Supplier Portal - Home Page

Detailed feature information – New menu navigation, replacing inbox/outbox

The new supplier portal introduces a streamlined, more intuitive menu structure, replacing inbox/outbox with new menu items Orders, Invoices, and Fulfillment. There is no change to the document search and transaction flows. See knowledge transfer document <u>Object-oriented menus for Ariba Network [NS-7561]</u> for more details.

Ariba Supply Chain Collaboration - Enterprise Account (2) <table-cell></table-cell>	Business Network - Enterprise Account
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SAP Ariba Supply Chain Collaboration - Enterprise Account () (RV)	Ariba Supply Chain Collaboration → Enterprise Account ← Back to classic view ⑦ RV
Home Inbox V Outbox V Quality V Planning V Catalogs Enablement Tasks Reports Document Archive V More V Documents V Create V	Home Enablement Opportunities v Workbench Planning v Orders v Fulfillimen v Quality v Invoices v More v Create v
Orders and Releases	Orders and Releases
Orders and Releases Items to Confirm Items to Ship Return Items	Orders and Releases Items to Confirm Items to Ship Return Items
	This page will be replaced with our new Workbench concept soon. Try the new Workbench
Search Filters	► Search Filters
64	
Orders and Releases (100+)	Orders and Releases (100+)
Order Status: Confirmed (12)	Type Order Number Customer Inquiries Ship To Address Ordering Address Amount Date 🎚 Routing Status Settlement Amount Invoiced Revision Actions
► Order Status: Invoiced (40)	► Order Status: Confirmed (12)
► Order Status: New (43)	Order Status: Invoiced (40)
Order Status: Partially Confirmed (4)	► Order Status: New (43)
Order Status: Shipped (1)	Order Status: Partially Confirmed (4)
L→ Create Order Confirmation ▼ Create Ship Notice Create Service Sheet Create Invoice ▼ Hide Resend Failed Orders	► Order Status: Shipped (1) L Create Order Confirmation Create Ship Notice Create Service Sheet Create Invoice Hide Resend Failed Orders

Detailed feature information – Search exact match or partial match selection

The search bar has been enhanced to enable the user to directly select "Exact match" or "Partial match" from the search bar instead of the Search Filters page. Search date range for partial match has been extended for Orders from 14 to 31 days, for Invoices from 31 to 90 days. Exact match search does not have a date range limit.

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SAP Ariba Sup	ply Chain Collaboration - Enterprise Account (2) (R	
Home Inbox 🗸	Outbox v Quality v Planning v Catalogs Enablement Tasks Reports Document Archive v More v Documents v Create	SAP Ariba Supply Chain Collaboration - Enterprise Account
Orders and Rel	eases	Home Enablement Opportunities V Workbench Planning V Orders V Fulfillment V Quality V Invoices V More V
Orders and Re	leases Items to Confirm Items to Ship Return Items	Orders and Releases
▼ Search Fi	lfers	Orders and Releases Items to Confirm Items to Ship Return Items
	mer: Search more V Order Status: All V	▲ This page will be replaced with our new Workbench concept soon. Try the new Workbench
Order Nun	nber: Partial number Exact number View: All except hidden orders V	
Show order	AT003 (i) Search only blanket purchase orders s by: Creation Date Inquiry Date Search only scheduling agreement releases or scheduling agreements	▼ Search Filters
Date Ra	Inge: Last 14 days V	Customer: All Customers
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Show Advanced	Filters	
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Orders and	Releases (1)	
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Order	SOMEF Dirk Van AT003 IBD Inc Steenvoort for <i>Not Specified</i> \$3,704.40 16 Apr 2021 Sent Invoice \$0.00 USD Original Actions instructions Belgium	Order AT003 IBD Inc Dirk Van Steenvoort for shipping instructions Belgium
L, Create	e Order Confirmation Create Ship Notice Create Service Sheet Create Invoice Hide Resend Failed Orders	L Create Order Confirmation ▼ Create Ship Notice Create Service Sheet Create Invoice ▼ Hide Show Resend I

Detailed feature information – New Getting started bar

The Getting started task list is now available from to the overview tile bar, instead of behind the Guide button. New high priority Getting started tasks were added to this task list, like Set up order routing, Set up invoice processing, and Set up email notifications.

Old	Orders and Releases V All Creatometric Getting Started with Ariba 1. Review Ariba Fee Structure 2. Contirm Billing Contact 3. Add Users to Your Account	Add Users to Your Account	C Richard Vermeij users for each employee who performs tasks on Ariba. If you are not ready to add u	Later Later Server Trends Referen	New		rder routing	E Set up email notifications Review subscription	lons
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Detailed feature information – Customizing My widgets

The My widgets section can be customized to the user's role and interests, by adding new widgets, and reordering widgets via drag-and-drop.



Detailed feature information – Feedback

A user can provide in-context feedback for each of the new portal pages by clicking the Feedback tab on the right side. A Qualtrics-powered survey asks to score whether capabilities meet user requirements and the ease of use, and allows the user to provide suggestions for improvements.



New Supplier Portal - Workbench

Detailed feature information – Workbench tiles, worklist, and actions

The new workbench introduces highly configurable tiles and worklists, supported with guided actions. Users can configure which tiles they want to see, in what order, name the tile, configure what documents to display in the worklist, and configure the layout of the worklist .. Optimized to the way the user wants to work.

Old: list are not configurable

SAP Ariba Sup	oply Chain Colla	boration 👻 Enter	prise Account						
Home Inbox \	✓ Outbox ∨	Quality \vee F	Planning V Catalogs	Enablement Tasks	Reports	Document Archive V More	~		
Orders and Releases	s 🗸 All Cust	omers	 ✓ Order Nur 	nber	Q				
Orders, Invoices and Payments All Customers Last 200 Documents									
15 New Purchase Orders	16 Orders to Confir	m Invoices	0 Invoices Rejected	0 Service Entry Sheets	More				
Order Number		Customer	Status	Amount	Date ↓	Amount Invoiced	Action		
PO1000020118	*	Avante Science Inc.	New	\$3,632.38 USD	1 Feb 2021	\$0.00 USD	Select		
PO1000020117	早	Avante Science Inc.	New	\$2,152.51 USD	1 Feb 2021	\$0.00 USD	Invoice		
PO1000020116	导	Avante Science Inc.	New	\$2,815.90 USD	1 Feb 2021	\$0.00 USD	Invoice (Beta)		
PO1000020115	尋	Avante Science Inc.	New	\$1,046.86 USD	1 Feb 2021	\$0.00 USD	Confirm		
PO1000020114	导	Avante Science Inc.	New	\$1,205.80 USD	1 Feb 2021	\$0.00 USD	Ship Notice		
PO1000020113	导	Avante Science Inc.	New	\$1,555.27 USD	1 Feb 2021	\$0.00 USD	Service Entry She		
PO1000020112	导	Avante Science Inc.	New	\$1,555.27 USD	1 Feb 2021	\$0.00 USD	Hide		
PO1000020111	厚	Avante Science Inc.	New	\$1.267.99 USD	1 Feb 2021	\$0.00 USD	Select v		

New: tile and list are *highly user configurable*

SAP	Business Netwo	rk 🔻 Enterprise Account						0 💌
Home	e Enablement	Opportunities ~ Workbench Pl	lanning ~ Orders ~ Fulfil	lment ~ Quality ~	Invoices ~ Payments ~	More ~		Create ~
v	Vorkbench						٩٩	Customize
	7 Orders	15 New orders	O Changed orders	181 Orders to invo	-	8	1 Rejected invoices	\$6.7
	Last 31 days	Last 31 days	Last 31 days	Last 31 days			Last 31 days	Next 90 di
	orders (7) • Edit filter Save	filter Avante Science Inc.,+2) Las Customer	t 31 days	Amount Date ↑	Order Status		Amount Invoicee	💼 ०१०
ATO	03.91	IBD Inc	\$3,70	4.40 USD Mar 29, 20	21 New		Confirm entire order	
AT	3241	IBD Inc	\$3,70	4.40 USD Mar 30, 20	21 New		Update line items	
to the	03741	IBD Inc	\$3,70	4.40 USD Mar 30, 20	21 New		Reject entire order Create ship notice	
c t	docume	gure which ents to filter fro vork and displ ist	om tile ay wo	Configur es to sho orkbench nich orde	w in and in		3. Configur the worklis layout disp the docume	t lays

Detailed feature information – Editing the (search) filter of a tile

With "Edit filter", the user can configure what documents need to be displayed in the associated worklist. Clicking "Apply" will update the worklist to reflect the filter criteria.

	SAP Business Network - Enterprise Account (2)	
	Home Enablement Opportunities V Workbench Planning V Orders V Fulfillment V Quality V Invoices V Payments V More V Create V	
	Workbench - ዩየራ Customize	
	7 Orders15 New orders0 Changed orders181 Orders to invoice3 Invoices1 Rejected invoices\$6.7 Scheduled pa Next 90 ddLast 31 daysLast 31 daysLast 31 daysLast 31 daysLast 31 daysNext 90 dd	
Edit filter For the selected tile, configure which documents	Orders (7) Edit filter Customers Order numbers Creation date Order status Last 31 days Include Select or type of Partial match Exact match 	
to filter from the network	Company codes Purchasing organizations Customer locations Order type	
and display in the worklist	Select or type selections C ¹ Select or type selections C ³ Type selection All	
	□ □	Apply filter criteria Configure which documents to filter from the network and display in worklist
	(中) 494 — — — — — — — — — — — — — — — — — —	
	Order Number Customer Customer Amount Date Amount Date Amount Order Status Amount Invoiced Actions	
	AT03291 IBD Inc \$3,704.40 USD Mar 29,2021 New	
	AT03241 IBD Inc \$3,704.40 USD Mar 30, 2021 New	

Detailed feature information – Customizing the layout of the worklist

With the worklist "settings", the user can configure how the worklist layout displays the documents, for example which columns to display and in what order, whether to display date with time stamp, or how to group documents in the worklist. When applied, settings are automatically saved for the worklist.

			•				-			~ · · >]
Orders		Table setting						× Reject	ed invoices	Scheduled pa	
Last 31 days		Table columns	Use drag and drop to confi	gure the t	able columr	is to be displayed and t	heir order	Las	at 31 days	Next 90 da	
Orders (7)		Date and time	Available columns			Displayed columns					Apply setting Configure how
Edit filter Save filter	Avante	S	Туре			Order Number					Configure how the worklist
			Version	-		Customer			Ć		layout display
Order Number	C		Inquiries	-		Amount			Amount Invoiced	Actions	the document
AT03291	1	F	Ship To Address	-		Date					
			Ordering Address	_		Order Status				000	
AT03241	I	E	Routing Status	_		Amount Invoiced				000	
AT03741	I	E	External Document Type	-						000	
AT037941	I	E	Settlement	-						000	
AT002	I	E	Revision	-						000	
AT03281	I	E	Company Code	-						000	
			Purchasing Organization	_				-			
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Detailed feature information – Creating variant of a tile/worklist (1)

The "Customize" button on the workbench allows the user to create multiple variants of a tile, for example multiple separate order tiles, one for each key customer.



Detailed feature information – Creating variant of a tile/worklist (2)

By selecting the tile, it will be added in the last position of the workbench list. The tile order can be changed by holding the two horizonal lines on the top of the tile to drag-and-drop it into the target position. The workbench supports up to 25 tiles.



Detailed feature information – Creating variant of a tile/worklist (3)

Once the new tile's filter criteria have been configured to display the desired set of documents, the filter criteria can be saved, and the tile can be named.



Detailed feature information – Exploring new tiles

With the 2105 release, the workbench by default displays 6 tiles; orders, new orders, changes orders, orders to invoice, invoices and rejected invoices. The availability of new tiles(/worklists) is announced via a popup on the workbench. Users can click the tile, or "Customize" and the "+" icon to see the full list of available tiles. The help icon provides a short description of the tile to help the user determine whether to add this tile to their own workbench view (to a maximum of 25 tiles).



Detailed feature information – Highlight: Items to confirm tile (1)

The items to confirm tile delivers suppliers new filters to refine the selection of documents to display in the associated worklist. Note that some filters like Confirmation status have default settings, which can be changed in-line. See knowledge transfer document <u>Items to confirm tile [CSC-18894]</u> for more details.

	Г							
		Items to confirm (38)						
		✓ Edit filter						
		Customers	Order numbers	Customer locations	Need by date	Ship by date		
		Avante Science Inc. × IBD Inc ×	Type selection	Type selection	Next 365 days 🗸 🗸	None 🗸		
			Partial match C Exact match					
		Creation date	Company codes	Purchasing organizations	Purchasing groups	Ordering address IDs		
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default						L		
Defaulting of		Part numbers	Customer part numbers	Product group	Planner codes	Order type		
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(e.g. "Confirmation								I
Status" excludes		Category	Stock transfer type	Ship from location	Supplier batch ID	Confirmation approval status		Filter criteria
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Allowed and Fully								filters, examples
Confirmed)		Confirmation status	Shipping status	Receiving status	Invoicing status	External document type		include "Creation
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		Exclude fully confirmed	•					
		Confirm V Reject V					🕩 የኦ	

Detailed feature information – Highlight: Items to confirm tile (2)

Other capabilities in the items to confirm worklist include bulk processing, and line item split. See knowledge transfer document <u>Items to confirm tile [CSC-18894]</u> for more details.



Detailed feature information – Export worklist

Exporting a worklist will create an xls file in the local download folder, using the current filter criteria and worklist settings (i.e. selected columns, groupings, etc).



Transition to New Portal & Workbench

Detailed feature information – Transition: New portal self-enablement resources

Upon first login in the new portal, every user will see a Welcome popup which links to a supplier self-enablement page. This page contains short videos that outline What's New, how to find orders and invoices, how to customize the My widgets section and the workbench, to make the transition as easy as possible.



Detailed feature information – Transition: Back to classic view

A user can revert back to the classic home page for the duration of the login sessions from the new portal home page by clicking "Back to classic view", which is either located at the top of the screen in the middle, or is located in the user settings menu. Once the user logs out and in again, the user is back in the new portal.



Name Change to SAP Business Network

Feature in Detail Introducing: New Supplier Homepage and Workbench

Detailed feature information – SAP Business Network is SAP's Unified Network Strategy

SAP's network strategy is to unify SAP owned networks (Ariba Network, Logistics Business Network, Asset Intelligence Network, Fieldglass, ...) by providing common trading partner onboarding, directory, login page, and portal services, collaboration flows and analytics across all SAP networks. The 2105 release introduces the new trading partner portal and workbench for Ariba suppliers under the solution name SAP Business Network, with other trading partners following in near future.



Feature in Detail Introducing: New Supplier Homepage and Workbench

Detailed feature information – Current name of Network home page

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The current solution branding of supplier home page is SAP Ariba Network, from the login page, to the network home page, to the various document transaction flows like order confirmation and invoice creation.

	SAP Ariba 🦳	
Supplier login	Ariba Network home page	Order, Invoice,
		97 akippinistanasi kusukusi Protosos
SAP Ariba Network 👻	Ariba Network - Standard Account Upgrade	Perform Online 765 202001
	Home Documents V Cre	
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New to Ariba? Register Now or Learn More	TestKafka_PO_Prodmar13 P IBD Inc New \$624.00 USD 13 Mar 2021 \$0.00	Tanana Con W
Register NOW OF Learn More	Claude Debussy 03 무 IBD Inc New 17,187.90 EUR 23 Feb 2021 0.00	
	Clauda Dabusay 02.2	

Feature in Detail Introducing: New Supplier Homepage and Workbench

Detailed feature information – Name Changes to SAP Business Network on home page + workbench

The 2105 release changes the solution brand name on the supplier login page, supplier portal home page and workbench page from "SAP Ariba Network" to "SAP Business Network". The solution name on all other network pages, including document transaction flows like order confirmation and invoice creation, remains SAP Ariba.

Supplier login	SAP Ariba Supplier portal home page Workbench page	SAP Ariba
Supplier Login User Name User Name User Name User Name Department	<complex-block></complex-block>	
	Acme, Sumyvele, CA, United States D020201115171429 Partner/TestBuyer \$1,772.00 USD Nev / S. 2020 New Create ship notice *** Acme, Sumyvele, CA, United States D0202011151712291 Partner/TestBuyer \$1,780.00 USD Nev / S. 2020 New Create schip notice ***	

Feature in Detail

Introducing: Improved Supplier Onboarding Experience for Trading Relationship Request Invitations

Detailed feature information – FAQ

What is SAP Business Network?

SAP Business Network is a cloud-based collaboration offering that can help you transform disconnected supply chains into unified, collaborative, and intelligent networks that remove barriers and centralize data. With a unified network, you can connect to all

trading partners through a single directory, collaborate using shared data and workflows, and apply network-wide intelligence to guide decisions to adapt and improve your business.

https://www.sap.com/products/businessnetwork.html

Is SAP Business Network a new or different network? Is it owned/run by a different team than Ariba?

No; SAP Business Network is the new solution name for the trading partner portal all Ariba Network suppliers are being transitioned to as part of SAP's unified network vision. The transaction network behind the portal remains branded with Ariba, and remains operated by Ariba Inc. (a wholly owner subsidiary of SAP SE based out of Germany).

What exactly is renamed to SAP Business Network and what stays Ariba Network?

Two supplier experiences are renamed as SAP Business Network: the TRR invitation-based onboarding for an enterprise account, and the supplier portal home page and workbench for all enterprise and standard accounts. All other network experiences remain branded with Ariba Network or Ariba Supply Chain Collaboration with the 2105 release.

Will the supplier login page change?

No, the login page URL remains the same. Only the brand name on the login page changes from Ariba Network to SAP Business Network.

Do my network login credentials change?

No, all supplier users can continue to use their Ariba Network user credentials, or use "forgot password" to reset.

Will my ANID change?

No, the name change with the 2105 release will not change the supplier's network account ANID.

Do I need to sign a different/new ToU?

No, the new trading partner portal for SAP Business Network is released as a feature enhancement of Ariba Network, and therefore the existing Terms of Use (ToU) remains in force, and covers all usage of the new trading partner portal services.

Do my Data Privacy Policy rights change?

No, the new trading partner portal for SAP Business Network is released as a feature enhancement of Ariba Network, and therefore the existing DPP remains in force, and covers data processing and usage of the new trading partner portal services.

Does my Ariba Network supplier subscription change?

No, there is no change to the existing standard and enterprise (premium/bronze/silver/gold/platinum) packages. All fee schedules remain as before.

Updated 3/23/2021. For current version of the FAQ, please visit <u>https://go.ariba.com/faq-name-change</u>





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