

# SAP OFS Order Collaboration Supplier Training Guide

2021 - 2022





## Agenda

#### Order Collaboration

- Order Collaboration Documents
- Order Collaboration Workflow Diagram
- <u>Different Modes of Integration/ Automation</u>

#### Order Collaboration Portal User Interaction

- Purchase Order
- Order Confirmation
- Advanced Shipping Notice
- Extended Collaboration (Consignment and Subcontracting)
- Finished Goods Receipt
- Invoice

#### Support

#### <u>Appendix</u>

## **PO Collaboration Documents**

Document	Description
Purchase Order (PO) PO Changes Consignment Order Subcontracting Order	<ul> <li>Header Item and Delivery dates.</li> <li>A purchase order is a formal request or instruction from a Buyer to a Supplier to supply or provide a certain quantity of goods or services at or by a certain point in time, at a certain location for a certain price.</li> <li>Structure</li> <li>A purchase order (PO) consists of a document header and a number of items.</li> <li>The information shown in the header relates to the entire PO. For example, the terms of payment and the delivery terms are defined in the header.</li> </ul>
Order Confirmation (OC)	Item level confirmation. A Purchase Order confirmation is a formal acknowledgement of receipt of a Purchase Order by the Buyer. It also serves to confirm the (lines of the) purchase order.
Advanced Shipping Notification (ASN)	<ul> <li>Header Item and packaging details.</li> <li>An Advanced Shipping Notification is a document from a Supplier to a Buyer that provides details of an imminent shipment.</li> <li>Structure</li> <li>An Advanced Shipping Notification consists of a document header and a number of items. It can also contain packing information. The header contains data that is valid for all items and packages.</li> <li>An ASN must be submitted for inventory line items. If an ASN is not submitted, the goods cannot be received.</li> </ul>
Goods Receipt (GR)	Header and Item. A Goods Receipt is a posting in the Buyer System of a physical inward movement of goods from an Supplier. It marks the completion of the transfer of goods, which leads to an increase in the warehouse stock. Structure A Goods Receipt is a system posting contains a header and one or more items. The posting typically refers to an Advanced Shipping Notification or a Purchase Order.

# **PO Collaboration Workflow Diagram for Direct**



## **Different Modes of Integration/ Automation**



SAP Business Network allows supplier to work in different modes.

- Portal: The Supplier works online through a Web Browser. Data entry can be on screen or using download and upload functionality.
- Full System Integration: SAP Business Network allows to electronically integrate with the network. For technical details please refer to your Buyer.

## **Order Collaboration Portal Interaction**

Purchase Order	Order Confirmation	Advanced Shipping Notification	<u>Extended</u> <u>Collaboration</u>	Finished Goods <u>Receipt</u>	Invoice
Search and Identify the PO View PO Details	General Considerations SAP Ariba Process Allowed Actions Manage Individual PO Manage Multiple PO's Mass Upload of OC's Reconfirmation Reconfirmation via Mass Upload Review Submitted OC's Tolerances	General Considerations Shipping Horizon SAP Ariba Process Allowed Actions Manage Individual PO Manage Multiple PO's Review Submitted ASN Tolerance	Consignment Movements Subcontracting Component Inventory	Customer Document	PO Based Invoice ERS Invoice Credit Memos Copy Invoices

### **General Considerations**

- PO changes are handled through versions of messages exchange within the network. Differences can be compared between versions in the SAP Business Network.
- Baker Hughes will send Purchase Order, Purchase Order Changes, Consignment, and Sub-Consignment Purchase Orders.
  - Consignment Orders: the item category will be listed as Consignment. Suppliers will not submit invoices through the SAP Business Network for Consignment orders. Suppliers will follow the standard order confirmation, advanced shipping notification, as required by the purchase order control keys.
  - **Subcontracting Orders**: the item category will be listed as Subcontracting. Suppliers will follow the standard order confirmation, advanced shipping notification, and invoicing as required by the purchase order control keys.

### **Purchase Order Search and Identify the PO (From the Workbench)**

From the Homepage:

- 1. Click Workbench.
- 2. Select any of **Orders** tile.
- 3. Use **filters** to identify the right document.
- 4. Search results will appear. Click **configure** button to customize the view.
- 5. Click **export** button to download data in Excel.
- 6. Open PO by clicking its **number**.

#### Note:

- If the order can not be found in search, please check PO instructions or contact [Customer].
- For more info on how to manage your workbench and create specific tiles please refer to SCC General Functionality Guide.

SAP Business Net	twork - Enterprise Accour				
Home Enablement	Workbench Plann	ing ~ Orders ~			
99	22	192	271		
New orders	Changed orders	Orders to invoice	Orders		
Last 90 days	Last 90 days	Last 90 days	Last 90 days		
✓ Edit filter					
Customers	Order numbers	Creation date	C	order status	
Select or type selections	Type selection	Last 90 days	~	Include V Select or type	
<u>.</u>	<ul> <li>Partial match</li> </ul>	Exact match			
Company codes	Purchasing organizations	Customer loca	ions C	order type	
Select or type selections	Select or type selections	⊡ Type selecti	n	All	
Routing status	Min amount Max amou	int Currency		Show hidden orders only	
All	✓	EUR 🗸			
			5	<mark>4</mark> الم	
Order Number	Customer		Amount Invoiced	Actions	
4500003734	SCC Delivery Tea	m - Global H19 Client 400 - TE	ST	000	

### **Search and Identify the PO – from Orders and Releases**

- 1. Go to Orders tab to manage your purchase orders.
- 2. Go to **Purchase Orders** sub-tab.
- 3. Search filters allow you to search using multiple criteria. Expand the search filters by clicking an arrow on the left hand side of your screen.
- 4. Advanced search filters allow you to search using a company code or purchasing organization number.
- 5. Enter your search criteria and click **Search**.
- 6. List of displayed Purchase orders pre-default contain only orders for certain time range.
- 7. Click order number to view the purchase order details.

**Note:** If the order can not be found in search, please check PO instructions or contact Baker Hughes.

Type 1	Order Number	Ver	Customer	Inquiries	Ship To Address	Ordering Address	Amount	Dat
Order	4500052892	1	BP SCC Buyer - TEST		Czech Rep BP 1 Prague Czech Republic	BP TST V1 ATLANTA, 01 France	\$20.00 AUD	20
Order	4500052893	1	BP SCC Buyer - TEST		Czech Rep BP 1 Prague Czech Republic	BP TST V1 ATLANTA, 01 France	\$20.00 AUD	20
Order	4500052900	1	BP SCC Buyer - TEST		Czech Rep BP 1 Prague Czech Republic	BP TST V1 ATLANTA, 01 France	\$10.00 AUD	21

1 SAP Ariba S	Supply Chain Collaboration - Enterprise Account TEST MODE
	lement Workbench Planning V Orders V Fulfillment V
Orders and Releas	es
Purchase Orders	Items to Confirm Items to Ship Return Items
▼ Search Filters	
Custo	mer: All Customers 🗸
Order Num	iber: OPartial number Exact number
	(j)
Show order	s by: Creation Date Inquiry Date
Date Ra	nge:Last 24 hours 🗸
	6 Last 24 hours 019
	Last 7 days
Show Advanced Filters	Last 14 days
	Last 31 days
	Other Data Brazer Other
	Start Date:* 28 Jan 2019  Search Rese
	End Date:* 29 Jan 2019

### Search and Identify the PO – from Items to Confirm/ Items to Ship

- 1. Go to **Orders** tab to manage your purchase orders.
- 2. Go to **Items to Confirm** sub-tab.
- 3. Search filters allow you to search using multiple criteria. Expand the search filters by clicking an arrow on the left hand side of your screen.
- 4. Enter your search criteria and click **Search**.
- 5. It is possible to set the **Date Range** filter to "None" to search across all the PO's matching other search criteria.
- 6. Category can be selected to view only Consignment or Subcontracting orders
- 7. Click order number to view the purchase order details.
- 8. You can follow the same steps to search for PO from **Items to Ship** sub-tab.

**Note:** If the order can not be found in search, please check PO instructions or contact Baker Hughes.

Orde	ers and P	leases (100+	)						
	Type 1	Order Number	Ver	Customer	Inquiries	Ship To Address	Ordering Address	Amount	Dat
	Order	4500052892	1	BP SCC Buyer - TEST		Czech Rep BP 1 Prague Czech Republic	BP TST V1 ATLANTA, 01 France	\$20.00 AUD	201
	Order	4500052893	1	BP SCC Buyer - TEST		Czech Rep BP 1 Prague Czech Republic	BP TST V1 ATLANTA, 01 France	\$20.00 AUD	201
	Order	4500052900	1	BP SCC Buyer - TEST		Czech Rep BP 1 Prague Czech Republic	BP TST V1 ATLANTA, 01 France	\$10.00 AUD	21 1
				BB 000		0 10 004	DD TOT 1/4		

	SAP	Ariba Su	pply Ch	ain Collaborat	ion <del>-</del>	Enterpris	e Account	TEST MODE
1	Home	Enable	ment	Workbench	Plann	ing 🗸	Orders 🗸	Fulfillment 🗸
		(	2		8			
Purc	hase Ord	lers	Items	to Confirm	Item	s to Ship	Retu	rn Items
3 ▼ 9	Search I	Filters						
		Cust	omer:	All Customer	ſS		$\sim$	]
		Order Nu	mber:					<b>i</b>
		Planner	Code:					
		Product C	Group:	Line Of Busi	ness	~		-
								]
	Need	by Date R	lange:	None	~			-
		6 Cat	egory:	All	<b>v</b> ()			
							4 s	earch Reset

### **View PO Details**

For more detailed purchase order management please refer to Help Center documentation.

- 1. View the details of your order and allowed actions.
- 2. Line Items section describes the ordered items.
  - Category type is listed on the line item level.
- 3. Click **Details** or **Show Item Details** to review more information about the order such as control keys, scheduling lines and others.
- 4. You can configure your view by clicking configure icon.



2 Line	Items												3 Show Item	n Details	
Lin	# No. Schedule L	ines Change	Part #	Customer Part #	Туре	Category	Return	Revision Level	Qty (Unit)	Need By	Unit Price	Subtotal	Tax		
	10 1	→ Edited		H078785000G00	Material	Subcontract			20.000 (EA) (i)	22 Mar 2021	\$100.00 USD	\$2,000.00 USD	\$0.00 USD	Details	



## Purchase Order View PO Details – Line Level

- 1. Detail of item status (previously confirmed or previously shipped items).
- 2. Control keys show the actions that are allowed on this line item. The purchase order indicates what is expected from supplier.
- 3. Below Control keys there might be customer comments available.
- 4. Schedule line details the quantities planned for specified delivery dates.
- 5. Additional details might be provided in Other information section.
- 6. Batch information, if any.
- 7. Additional sources: access to documents hosted by the Customer.
- 8. Review the incoterm information.

#### Line Items



### **General Considerations**

- The order confirmation document is sent by suppliers as an acceptance of a purchase order.
- The order confirmation is an agreement to fulfil the order as proposed by Baker Hughes.
- Suppliers can also suggest modifications of the purchase order (quantity, delivery date) through the order confirmation document.
- These changes need to be accepted by Baker Hughes before fulfillment of the order.

# Current Process

# **SAP Process**

Buyer creates PDF version of PO and sends to supplier via email



PO will become visible in portal automatically

Supplier may respond with confirmation and/or deviations with requests to have buyer update PO for resubmission



Supplier confirms order in portal that will notify buyer of any changes to **quantity and date** to be approved

### **Allowed Actions**

SAP Business Network provides multiple options to confirm your orders:

#### 1. Individual PO management

With a low volume of POs you may simply go to each PO and click on the "order confirmation button" that will allow you to fully or partially confirm the PO. The system will propose you the following buttons:

- Confirm entire order: will propose only limited actions to quickly confirm an order without any change.
- Update line items: this option will allow you to modify information at header and line level, to update quantities, or dates.

#### 2. Multiple POs to be managed: one-step confirmation

In case of multiple POs to be confirmed at the same time, you should use the sub-tab Items to Confirm for a one-step action. Note: It is not possible to split a single PO line into several confirmations with this option.

#### 3. Mass OC upload

In case of a high number of PO lines to confirm at the same time, you may choose to confirm via mass confirmation (file upload). Choosing this option you will be able to update line items.

**Allowed Actions** 

You can confirm, update or reject your orders.

From the Workbench:

- Select Orders tile. 1
- Identify the right document and click Actions 2. button.
- Select an action. 3.
- The same actions are available from the PO 4 screen. Click Create Order Confirmation button.

#### OR

- Confirm, update or reject your orders from 5. the Orders/ Purchase Orders tab.
- Identify the right document in Orders and 6. Releases sub-tab and click Create Order **Confirmation** button.
- Or click Actions. 7.

#### Note:

- Orders tab will be replaced with new Workbench concept soon.
- For more info on how to manage your workbench and create specific tiles please refer to SCC **General Functionality Guide.**



### Manage Individual PO – Confirm Entire Order

For detailed order confirmation management please refer to Help Center documentation.

This slide explains how to Confirm Entire Order.

- 1. Select the option **Confirm entire order** in the Actions drop-down list.
- 2. Complete the mandatory fields in the Order Confirmation Header.
- 3. Review the Line Items.
- 4. Click **Next** button in the bottom of the screen when finished.
- 5. Review the order confirmation and select the next action:
  - Click **Previous** to go to the previous page.
  - Click **Submit** to send order conformation to the buyer.
  - Click **Exit** to leave the page without saving any changes.

**Notes:** Once the order confirmation is submitted, the order status will display as **Confirmed**.

Create O	rder Confirmatio	on 🔻		
1 Confirm	Entire Order			
Update I	Line Items	· Histor		
Reject E	ntire Order			
	Confirming PO			
	1 Confirm Entire Order	2. Order Confirmation Hea	ader	
	2 Review Order Confirmation	Confirmation #:	456789	
		Associated Purchase Order #:	4500053069	
		Customer:	BP SCC Buyer - TEST	
		Supplier Reference:		
		SHIPPING AND TAX INFORMATI	ON	
Vext		Est. Shipping Date:		
		Est. Delivery Date:*	H	
		Comments:		
6				
	Line Items			
	Line # Part #	Customer Part #	Revision Level	Qty (Unit)
	10	2921		70.0 (EA)
	Description: BP	TST 2921		
	Sched	ule Lines		
	Curren	t Order Status:		
		5		
		Previous	Submit	Exit

### Manage Individual PO – Update Line Items

For detailed order confirmation management please refer to Help Center documentation.

- 1. If you select **Update Line Items**, you can confirm, and update line item information. Order confirmations have a **header** and a **line** items section.
  - At a header level, you can add comments, attachments and further order confirmation details.
  - At a **line** level, you can confirm, fully or partially.
- 2. Click **Details** button at a line level to modify information about the price, shipping and delivery dates or add comments. Once completed, click OK to return to main screen.
- 3. After confirming all requested items, click **Next** button in the bottom of the screen.
- Review the order conformation and click Submit to send it to buyer's system. Click Exit to leave the page without saving any changes. Click Previous to return line items update.
- 5. If any changes to the PO need to be approved by the buyer, a 🙆 will be next to the Line #. You can view if the buyer approved, under the Details section of the Purchase order. Status

1 Confirmed With New Date (Estimated Delivery Date: 31 May 2020 EDT / 31 May 2020 Buyer time )

Buyer confirmation approval status | Approved

**Notes:** You are able to submit order confirmation only after all requested items are confirmed. Otherwise, you would get an error message.



### Manage Individual PO – Confirm Based on Schedule Lines

For detailed order confirmation management please refer to Help Center documentation.

When you have various schedule lines with different delivery date, you can alternatively **confirm per schedule line**:

- 1. Extend the schedule lines to see the requested delivery dates.
- 2. Click on Confirm based on Schedule Lines.
- 3. Select the Schedule Lines you wish to confirm and click on **Create status.**
- 4. The new status will appear and decrease unconfirmed quantities.

**Notes:** You are not able to change quantities, price or delivery date when choosing this option.



1	r Schedule Lines		
	Schedule Line # 1	Delivery Date	Ship By
	1	15 Sep 2018	
	▶ Components		
	2	16 Nov 2018	
	Components		
	3	1 Nov 2018	
	Components		
	Current Order Status		
	35.0 Unconfirmed		
	Confirm:	De	tails
2	Reject All (i)		
	Confirm Based on Schedule Lines Edit Con	nponents	

### Manage Multiple PO's (From the Workbench)

For detailed order confirmation management please refer to Help Center documentation.

In case of **multiple POs** to be confirmed at the same time, you should use "Items to Confirm" Workbench tile or tab. It summarizes all line items across different POs, and gives you possibility to confirm multiple lines at once.

From the Workbench:

- 1. Click Items to Confirm tile.
- 2. Use filters to identify the right items.
- 3. Select items to confirm and click Confirm.
- 4. Select any of the action from the dropdown.
- 5. Review confirmation and click **Submit** to send it to buyer system.

#### Note:

 It is not possible to propose price changes, or split a single PO line into several confirmations with this option.



### Manage Multiple PO's – from Items to Confirm

For detailed order confirmation management please refer to Help Center documentation.

In case of **multiple POs** to be confirmed at the same time, you should use the tab "items to confirm". The "items to confirm" tab summarizes for you all line items across different POs, and gives you possibility to confirm multiple lines at once.

**Note:** it is not possible to propose price changes, or split a single PO line into several confirmations with this option.

- 1. Go to Orders/ Purchase Orders/ Items to Confirm sub-tab.
- 2. Identify relevant items to confirm using Search Filters.
- 3. In the Status field you can specify the items to be identified.
- 4. After entering search criteria click **Search**.
- 5. You can configure your view of identified items by clicking configure icon on the right hand of your screen.

SAP	Ariba Supply Ch	Test MODE Enterprise Account
Home	Enablement	Workbench Planning V Orders V Fulfillment V
Orders a	ind Releases	
Purch	ase Orders	Items to Confirm Items to Ship Return Items
2 Sear	ch Filters	
		,
	3 Status:	Only items that can be confirmed $\checkmark$
		Only items that can be confirmed
		All items with unconfirmed quantity
		Only fully confirmed items
	Number of Results:	Items awaiting buyer response or supplier reconfirmation
		Items rejected by buyer
		Page 1 → »

### Manage Multiple PO's – from Items to Confirm

For detailed order confirmation management please refer to Help Center documentation.

- 6. Select the lines you wish to confirm.
- 7. Select one of the allowed actions:
  - To confirm entire order without any updates, click **Confirm Entire Order** button.
  - To confirm requested quantity without changes click Confirm Requested Quantities button. Choosing this option, you will be able to edit estimated delivery date.
- 8. Review confirmation and click **Submit** to send it to buyer system.

Note: You are able to confirm up to 20 items at once.



Items to	Confirm		T	otal: 4					
Line No. †	Part No.	Customer Part No.	Customer Esti	mated Shipping	Estimated De	livery Supplier Batch	ID Confirm Qty	Need By	Ship By
Order No	o.: 4500053034 (2)								
10	SUP_2917_2	2917	BP SCC Buyer - TEST				11 (EA)	11 Mar 2019	
Description:	BP TST 2917								
	Schedule Lines								
	Schedule Line #	Estimated Shipping Date	Estimated Delivery Dat	e Requested E	Delivery Date	Supplier Batch ID	Quantity (Unit)		
	1		11 Mar 2019	11 Mar 2019			11 (EA)		
						8	Submit	Ca	ncel

### Mass OC Upload – Create OC Report

For detailed order confirmation management please refer to Help Center documentation.

- button/ Upload/ Download tab, Jobs sub-tab. Go to
- In the Jobs section, click Create button. 2.
- Prepopulate all mandatory fields: 3.
  - Enter a name for the report.
  - Set a type as **Order confirmation**. .
  - Select a customer name.
- Enter other Job Search Criteria if needed. You can choose if you'd 4. like to include already confirmed data or do not include new data in the report.
- Once done, click Save. 5.
- The report will appear in the Jobs list. Select it and click **Run**. 6.

Notes: You can extract up to 10000 lines. Set Date Range value in search filters to narrow down your search.

> Jobs Name Туре 123abc Order Confirmation 1ASN190214 ASN ASNDwld ASN ASN1902141DWLD ASN Edit Run Clear Downloads Create

Create/

Job Sea

Order

Produc

	Create	⑦ vs				
00	1	Uploa	ad/Download			
on.	Jobs Downlo	ads Uploads				
	Search Filters	5				
	Jobs					
	Name		Туре	Cre	ated	
	1ASN1902	214	ASN	14	Feb 2019 12:09:56 AM	
	ASNDwld		ASN	13	Feb 2019 11:49:21 PM	
	ASN1902	Edit	ASN Clea	13 ar Downloads	Feb 2019 11:48:33 PM	
eate/Edit Job						×
b Search Crite	* Name			* Туре	Order Confirmation	T
* Customer :	BP SCC Buyer - TEST		Supplier part num	ber :		
Order number :			Buyer part num			
	Line of Business 🔹		Locat			
Product group :			Planner co			
	Need By		Flammer Co		de already-confirmed data	
Date type :	Ship By			4	ot include data from new orders	S
Date Range :	Current Date Minus					
	365 Da	ays				
					Cancel 5	Save

### Mass OC Upload – Run OC Report

For detailed order confirmation management please refer to Help Center documentation.

- 7. The report will appear in the **Download** sub-tab.
- 8. To download a report click on the icon on right hand of the screen.
- 9. Use **Refresh Status** button to update report status to Completed.

Jobs Downloads Uploads					
<ul> <li>Search Filters</li> </ul>					
Downloads					
Job Name	Туре	Last Run +	Last Run By	Status	8 File
123abc	Order Confirmation	7 Mar 2019 4:54:01 AM		Completed	<u>+</u>
1ASN190214	ASN	14 Feb 2019 12:10:03 AM		Completed	<u>+</u>
ASN1902141DWLD	ASN	13 Feb 2019 11:49:45 PM		Completed	<u>+</u>
9 L Refresh Status					

### **Mass OC Upload – OC Report Template**

For detailed order confirmation management please refer to Help Center documentation.

SAP Ariba <mark>/</mark>	<b>N</b>																				
Confirmations																					
Confirmation Number	Order Number	Order Version	Order Date	Shipping Currency	Shipping Money	Tax Currency	Tax Amount	Comment Item L numbe	21		ltem Custome	ltem er Revision	ltem Quantity	ltem Unit Of	ltem Delivery	ltem Shipment	ltem Unit Price	ltem Shipping	 ltem Tax Amount	ltem Comment	ltem t Supplier
	4500053022	2	2 08 Feb 2019	9					60 accept	SUP_2917	2917		1	6 EA	*****		2 AUD				
	4500053022	2	08 Feb 2019	9					70 accept	SUP_2917	2917		1	7 EA	*****		2 AUD				
	4500053022	2	08 Feb 2019	9					80 accept	SUP_2917	2917		1	8 EA	*****		2 AUD				
	4500053022	2	08 Feb 2019	9					90 accept	SUP_2917	2917		1	9 EA	*****		2 AUD				
	4500053025	2	11 Feb 2019	9					20 accent	SLIP 2917	2917			1 FA							

Note: Please make sure to use the latest version of the template available through the Portal.

### Mass OC Upload – Date Update

To update **the delivery date** for the full line only, follow the below steps:

- 1. Fill your confirmation number.
- 2. Change the Item delivery date column populated with your new date.
- 3. Item type: leave the field as "accept".

SAP Ariba 🎊		100000		-
onfirmations			(	2
Confirmation Number Order Number	Order Version Order Date	Item Item Line Type	Item Item Quantity Unit Of	Date

onfirmations		(							_(	6
Confirmation Number Order Number	Order	tem	ltem	Item	item	Item	Item	Item Delivery	ltem	lte m
	Version	Line	Type	Supplie	Custom	Quantity	Unit Of	Date	Unit	Unit

Leave the other columns without any change.

Delete the lines that you do not want to confirm for now.

### Mass OC Upload – Split of a Line Into Multiple Delivery Dates

If you need to split quantity of a line item into multiple delivery date, follow the steps below.

**Example:** Line item with 20 items to be delivered by Sept.11<sup>th</sup>. 5 items delivered on Sept. 12<sup>th</sup> and 15 items delivered Sept. 14<sup>th</sup>.

- 1. Copy the initial line
- 2. Fill the order confirmation number on both lines.
- 3. Write 5 in the initial line, and 15 in the 2<sup>nd</sup> line you have copied. In the Item quantity field enter the number of items to be shipped per each of delivery dates.
- 4. Adjust the dates accordingly for each of the lines.

#### Note:

- The total of the quantity in each line must always be equal to the initial order line quantity.
- In case of price update, the price of the different confirmation lines against a single PO line must always be identical.

Confirmations								
Confirmation Number	Order Number	Order Version	Order Date	ltem Line	ltem Type	ltem Quantity	ltem Unit Of	Item Delivery Date
	6007624647	2	19 Jun 2018 05:00:00 AM		2 accept	10	PCE	11 Sep 2018
SAP Ariba 🎊	٨							
	λ							
Confirmations		Order	Order Date	ltem	ltem	ltem	ltem	Item Delive
Confirmations	Order Number	Order Versior	Order Date	Item Line	ltem Type		Item ity_Unit C	Item Delive
SAP Ariba Confirmations Confirmation Number		Versior	Order Date	Line		Quant		

	Confirmations					3		4	
2	Confirmation Number	Order Number	Order	Order Date	Item	ltem		tem	Item Delivery
	Communication		Version	order Date	Line	Туре	Quantity	Jnit Of	Date
	OC6007624647	6007624647	2	19 Jun 2018 05:00:00 AM		2 accept	5	CE	12 Sep 2018
	OC6007624647	6007624647	2	19 Jun 2018 05:00:00 AM		2 accept	15	CE	14 Sep 2018
						1			

### Mass OC Upload –Upload the Template

- 1. Go to button/ **Upload/ Download** tab/ **Uploads** sub-tab.
- 2. Click **Upload** button. A new window will pop up.
- 3. Fill in the name for your file upload and a customer name.
- 4. In the type field choose Order Confirmation.
- 5. Click **Browse** and select the file.
- 6. Click Upload.

#### Note:

- Do not use the link "Download template".
- If you do not want to confirm some of the lines at the time of upload, delete them from the upload file.



### Mass OC Upload – Upload the Template

- 7. The status column displays whether upload was successful or not:
  - If upload is successful, the status will turn into **Completed**. Order status will be updated with confirmed quantities, price or date.
  - If the status changes to **Failed**, you need to download the audit log to view the errors.
  - If the status changes to Completed With Errors, you need to download the audit log to view the lines with errors.
- 8. You can always download your uploaded file by clicking in the blue arrow in the File column. Correct the errors. **Reupload the corrected file by following the previous steps.**

Jobs Downloads	Uploads							
<ul> <li>Search Filters</li> </ul>								
Uploads								
Name	Туре	Last Uploaded	Last Uploaded By	Status	8	File	Log	
PO.Tipos.3	Order Confirmation	18 Feb 2019 1:37:17 PM	jU-987ODQ0t5a14890d1003652331 lastName	Completed		<u>+</u>	<u>+</u>	
PO.Tipos.2	Order Confirmation	18 Feb 2019 1:06:25 PM	jU-987ODQ0t5a14890d1003652331 lastName	Completed		<u>+</u>	<u>+</u>	
PO.Tipos	Order Confirmation	18 Feb 2019 1:04:01 PM	jU-987ODQ0t5a14890d1003652331 lastName	Completed		<u>+</u>	<u>+</u>	
PO.GTUp4	Order Confirmation	15 Feb 2019 9:11:50 AM	jU-987ODQ0t5a14890d1003652331 lastName	Completed		<u>+</u>	<u>+</u>	
PO.GTUp3	Order Confirmation	15 Feb 2019 9:06:12 AM	jU-987ODQ0t5a14890d1003652331 lastName	Completed With Errors		<u>+</u>	<u>+</u>	
PO.GTUp2	Order Confirmation	15 Feb 2019 8:53:50 AM	jU-987ODQ0t5a14890d1003652331 lastName	Failed		<u>+</u>	<u>+</u>	

### **Order Confirmation Reconfirmation 1 (From the Workbench)**

You may need to reconfirm orders, for example for a new delivery date in case of delay. This action is possible on SAP Business Network and will resend a new confirmation to the Buyer.

From the Workbench:

- 1. Go to Items to confirm tile.
- 2. Use search filters to identify already confirmed lines.
- 3. Click Actions button and select **Update line item** on the right hand side of your screen.

Note: For more info on how to manage your workbench and create specific tiles please refer to **SCC General Functionality Guide.** 



### **Reconfirmation 1 (From the Orders Tab)**

You may need to reconfirm orders, for example for a new delivery date in case of delay. This action is possible on SAP Business Network and will resend a new confirmation to the Buyer.

- 1. Go to Orders/ Purchase Orders/ Items to confirm sub-tab.
- 2. Use search filters to identify the already confirmed lines.
- 3. Click Actions/ Update line item on the right hand side of your screen.
- 4. You can as well open the PO and reconfirm from the PO screen. (See chapter "Individual PO confirmation").

Home Enablement Workbench Planning ~ Orders ~ Fulfillment ~    Orders and Releases  Purchase Orders  Items to Confirm Items to Ship Return Items  Supplier Batch ID Items to Confirm (3)  Order Number Item Part # Customer Part # Description Revision Level Customer Location / Description Ordering Address  RP SCC RP TST V1	SAP	Ariba Supply C	hain Collaborat	<b>tion 🚽</b> E	Enterprise Account	TEST MODE						
Purchase Orders Items to Confirm Items to Ship Return Items 2 Search Filters Items to Confirm (3) Order Number Item Part # Customer Part # Description Revision Level Customer Location / Description Ordering Address RB SCC RB TST M4	Home	Enablement	Workbench	Planning	g ∽ Orders	✓ Fulfillment	~					
2 Search Filters  Items to Confirm (3)  Order Number Item Part # Customer Part # Description Revision Level Customer Customer Location / Description Ordering Address  RB SCC	Orders a	and Releases										
Items to Confirm (3)       Order Number       Item Part # Customer Part # Description       Customer       Customer Location / Description       Ordering Address	Purcha	ase Orders	Items to Co	nfirm	Items to Ship	Return Iten	ns					
Items to Confirm (3)         Order Number       Item       Part #       Customer Part #       Description       Revision Level       Customer       Customer Location / Description       Ordering Address	2 Searc	rch Filters										
	Items t	to Confirm (3	3)								Supplier Batch ID	Schedule Li
4 BP SCC BP TST V1		Order Num	ber Item	Part #	Customer Part #	Description	Revision Level	Customer	Customer Location / Description	Ordering Address		Confirm Entir
4500053126 10 2918 BP IST Buyer - 854U Buyer - Rest Pun Czech Republic ATLANTA, 01		4 450005312	6 10		2918	BP TST 2918			8540 Best Run Czech Republic	1		Confirm Req
4500053127 10 2918 BP TST 2918		450005312	7 10		2918			BP SCC Buyer -		BP TST V1 ATLANTA, 01		Update Line If

### Order Confirmation Reconfirmation

- 5. When reaching the PO again, you will see the split of your previously confirmed quantity, if originally split.
- 6. You can change the date again by selecting the correct line (blue circle) and clicking the Details.
- 7. You can reconfirm the line only partially and split the line again. Fill the quantity in the cell.

Example: 5 from the 9 items selected by the blue circle. Click details to change only the date of these 5 items.

8. The order confirmation will be updated once Submitted.



### **Reconfirmation via Mass Upload – Create OC Report**

With the order reconfirmation using Excel upload/download feature, suppliers can reconfirm partially or fully confirmed items by using the existing order confirmation Excel upload functionality.

1. Go to	
----------	--

sub-tab

### -- button/ Upload/ Download tab, Jobs

- 2. Click Create to create a new report..
- 3. Prepopulate all mandatory fields:
  - Enter a name for the report.
  - Set a type as **Order confirmation**.
  - Select a customer name.
- 4. Check Include already confirmed data.
- 5. Click Save.

	0	vs	
	Create 🗸		
		Uplo	ad/Download
Jobs	Dov	vnloads	Uploads



### **Reconfirmation via Mass Upload – Run OC Report**

- The report will appear in the Jobs list. Select it and click **Run**. 6.
- You will be transferred to Downloads sub-tab. Click Refresh Status button 7. in the bottom of the screen until the report status is **Completed**.
- Download the Excel report and save it at your computer. 8.

#### Note:

In Excel file you can reconfirm partially or fully confirmed items.

For more details how to confirm OC via Excel file refer to Mass OC Upload chapter described above.

Jobs	Downloads Uploads	
► Search	Filters	
Jobs		
Nam	e	Туре
	Reconf	Order Confirmation
L Create	e Edit 6 Run	Clear Downloads
Jobs Downloads Uploads		
<ul> <li>Search Filters</li> </ul>		
Downloads		
Job Name	Type	Status File
OC Reconf → Refresh Status	Order Confirmation	Completed 8

### **Reconfirmation via Mass Upload – Reupload the Template**

- 1. Go to button/ **Upload/ Download** tab, **Uploads** sub-tab.
- 2. Click **Upload** button. A new window will pop up.
- 3. Fill in the name for your file upload and a customer name.
- 4. In the type field choose Order Confirmation.
- 5. Click **Browse** and select the file.
- 6. Click Upload.

#### Note:

If reupload fails or is completed with errors, download the Log information. After errors are fixed, reupload the file again.



### **Review Submitted Order Confirmations**

- Submitted order confirmations can be viewed from Fulfillment, Order Confirmations sub-tab. Search filters are available.
- 2. Or from the PO view, you may click the link under the Related Documents.

	Business Network - Enterprise Account				
	Home	Enablement	Workbench	Planning ~	Fulfillment ~ 1 Order Confirmations
Search Filt	ters				
Order Confin	mations (3	11)			Page 1 V
Confirmation ID		Customer			Status
10C3733		SCC Delivery	/ Team - Global H19 C	Client 400 - TEST	Acknowledged
10C3725		SCC Delivery	/ Team - Global H19 (	Client 400 - TEST	Acknowledged


### **Order Confirmation**

### **Review Submitted Order Confirmations**

Order Confirmation: CONF305

Example of order confirmation sent to Buyer.

- 1. Confirmation reference and purchase order reference.
- 2. Original requested date and quantity.
- 3. Actions from supplier:
  - a) Confirmations of 2 items "As requested".
  - b) Confirmation of 8 items with updated delivery date.

Print Exp	ort cXML							
Detail	History							
1	Confirmation #: Notice Date: Purchase Order:	CONF305 16 Jul 2018 6007625305						
Line Ite	ems			2				
Line #	Part #	Customer Part #	Revision Level	Qty (Unit)	Need By	Ship By	Unit Price	Subtotal
10	504890-1	Test customer part1		10.0 (PCE)	25 Jul 2018		121.60 CHF	1,216.00 CHF
Desc	cription:	Test description				I		
	Current Order Stat	us:						
3		Is (Estimated Delivery Date: 25	Jul 2018 )					
		h New Date (Estimated Delivery						
	o comined with	in non bate (connuced beiner)	540.200012010)					

## **Order Confirmation**

#### **Tolerances**

Your Customer may apply specific tolerance rules on each order.

In case your modifications are not allowed, you will see the error message with additional instructions.

#### Line Items

Line #	Part #	Customer Part	# Revision Level	Qty (Unit)	Need By					
1		Test customer pa	rt1	3.0 (PCE)	3 Apr 2017					
Description Tes		Test description	n							
Schedule Lines										
	Current Or	der Status								
			3.0 Unconfirmed							
	Confirm:	5	Backorder:		Re					
	! The quantity	you entered is outsi	de the range allowed by the buyer. Ent	ter a quantity betwee	en 1.50 and 4.50 inclusive.					

#### **General Considerations**

#### WHAT IS ASN?

An Advanced Shipping Notification is a packet of information containing details about an imminent delivery. The information is prepared by the Supplier and shared with the buyer to smoothen and improve the quality of the actual delivery event.

It can contain details about:

- Related documents like purchase orders and confirmations.
- Delivery time, place, vehicle and driver information.
- Type and identification of the packaging materials
- Identification information of the goods to be delivered like batches and / or serial numbers.
- Attachments related to the delivery such as Quality documents, certs, or any other specified requirements, should be attached in SAP ASN.

#### WHEN TO USE IT?

The word advanced can be confusing as it has multiple meanings. The way it should be understood in this context is before the actual event.

By sending the information as early as possible, you maximize the time for preparing and finetuning of the delivery event.

To reap the most mutual benefits of the information exchange, timeliness is very important. The sooner ASN is created the better it will serve its goals.

Inventory related lines require an ASN to be submitted. Without an ASN submitted through SAP, the Goods cannot be received.

#### WHY TO USE ASN?

Advanced Shipping Notifications improve the efficiency and quality of the goods receipt / delivery process. By sending as much information as possible before the actual event the Supplier and Buyer can better align their mutual processes.

The buyer can prepare and notify employees of the imminent arrival of goods and data quality will be higher as manual re-entry of data is avoided. This will have an impact on the following aspects of doing your business:

- Planning
  - Gate, Parking space, Dock, etc. can be reserved for the delivering truck.
  - Special unloading and Quality Assurance persons and equipments, floor and rack space can be prepared.
  - In case of any bottlenecks, the supplier and buyer can align and adjust the shipment beforehand.
- Execution
  - The time it takes to do the actual delivery will be shorter as everything will be already in place and most of the information that a buyer collects during goods receipt is already available. E.g. packaging, serial numbers, batches, Country of Origin etc.
- Administration
  - Since both the supplier and the buyer will have transparency and share the same administrative data there will be less differences that need to be clarified afterwards.

### **Shipping Horizon**

Outside Shipping Horizon:

- Shipping Horizon: Shipping Horizon is the time allowed for the supplier prepare paperwork, ship material and Baker Hughes to receive the material into SAP before they are marked LATE. The earliest ASN creation date is calculated by taking the Delivery date on the PO minus the Shipping Horizon.
- Shipping Horizon is for full collaboration suppliers ONLY. If the Order Confirmation control key states 'not allowed', the shipping horizon is not applicable.
- Standard Shipping Horizon is 7 Calendar days for domestic shipments and 30 Calendar days for international shipments.
- Shipping Clearance Requests are required when the supplier wants to ship outside of the approved shipping horizon. Please contact your buyer if you request an update to the Delivery Date in order to ship early. Once the purchase order has been updated with the new delivery date, a new order confirmation is required.
- SAP Business Network will not allow suppliers to complete and submit an ASN on the SAP Business Network if outside of the Shipping Horizon.
- The ship notice control key will be set to 'not allowed' if you are outside the shipping horizon. The Control Keys can be found at the line level by clicking **Details.** Once you are within your shipping horizon, a change PO will be sent updating the ship notice control key to 'allowed'.

ontrol Keys	Control Keys
Order Confirmation: required before shipping	Order Conf
Ship Notice: not allowed	Ship Notice
Invoice: is not ERS	Invoice: is
Invoice Verification Type: goods receipt	Invoice Ver

#### Inside Shipping Horizon:



# Current Process

## **SAP Process**

Supplier ships product with physical paperwork with load, potentially without notification	Supplier will create Ship Notice, after confirming order, to notify buyer of shipment. Supplier will attach barcode for shipment to physical paperwork to accompany shipment.
Receiving uses paperwork/PO information to receive goods in system	Receiving will use ASN bar code generated from supplier Ship Notice to receive goods.
Supplier does not see receipt status of PO	Supplier will have ability to see receipt status for all PO/ASN as well as individual receipts
Supplier would send multiple ASNs for a single shipment	Supplier will send a single ASN for a single shipment

#### **Allowed Actions**

SAP Business Network provides multiple options to maintain ASN.

#### **1.** Individual PO management.

With a low volume of POs you may simply go to the PO and click the Create shipping notice button that will allow you to fill individual shipment notification per PO.

#### 2. Multiple PO's management.

In case of multiple lines of POs to be shipped, you should use the tab **Items to Ship** for a onestep action.

### Individual PO Management – Create ASN

There are 3 possible ways to start creating an individual shipping notice.

From the Workbench:

- 1. Click on **Items to Ship** tile.
- 2. Identify the right items using filters.
- 3. Select and click **Create ship notice**.

#### OR

#### From Orders/ Orders and Releases tab:

- 4. Identify the right document using search filters.
- 5. Click Actions/ Ship Notice or Create Ship Notice button.

#### OR

6. You can also create ASN from the PO screen. Click **Create Ship Notice.** 

**Note:** Orders tab will be replaced with new Workbench concept soon. will be replaced with new Workbench concept soon.



	Orders and Releases	Items to Confirm	Items	to Ship	Return Items	
4	Search Filters					
	Type Ord	ler Number	Ver	Customer		Actions
	Order 450	00003734	1	SCC Deliver - TEST	ry Team - Global H19 Client 400	Actions -
5	L Create Ship Notic	ce				Ship Notice
	Purchase Order: 4500	003734				
	Create Order Confirmation	Create Ship Noti	ce			43

### Individual PO Management – Create ASN – Header Level

Ship Notice Header

Fill out the requested information on the Shipping PO form.

- 1. Do not modify the "Deliver To" address at the top.
- 2. Do not edit the "Ship From" address. By default this is your company address in your SAP Business Network account.
- 3. The Packing Slip ID is a mandatory field. Enter there supplier unique delivery number. (20 Character Limit)
- 4. Provide the invoice number for these items if applicable.
- 5. Specify the Ship Notice Type.
- 6. Provide shipping/ delivery date.
- 7. Enter Carrier Name & Tracking Information
- 8. Upload tool to attach additional documents if needed.
- 9. In section "additional fields", provide comments if needed.

	•									
6	HIPPING					TRACKIN	IG			
	3 Packing Slip ID:*					TRACKI	Carrier Name *	Test only		$\sim$
	4 Invoice No.:						Tracking No.:*			
Re	quested Delivery Date:						Bill of Lading No.:			
	5 Ship Notice Type	Select 🗸					Tracking Date:		10000 1000	
r	Shipping Date: *		Ē							
	6 Delivery Date:*						Shipping Method	Select 🗸		
	-	L					Service Level:			
	Hazard Type:	Select			✓ Code					
	Is Divisible: (i)									
•	Dimensions									
	ATTACHMENTS									
	ATTACHMENTS		Size (by	/tes)			Content Type			
	ATTACHMENTS Name		Size (by	rtes)		No items	Content Type			
				/tes)		No items	Content Type			
	Name		Size (by	rtes)		No items	Content Type			
						No items	Content Type			
	Name		8			No items	Content Type			
	Name		8			No items	Content Type			
	Name Choose File No file ch		8			No items	Content Type			
	Name Choose File No file ch	nosen	8			No items				
	Name Choose File No file ch	nosen	8			No items	Content Type	Shipping ID:		
	Name Choose File No file ch • Additional Fields Reason for	nosen	8			No items	Government Issued !	Shipping ID:		
9	Name Choose File No file ch • Additional Fields Reason for	nosen Shipment:	8			No items	Government Issued 1			
	Name Choose File No file ch • Additional Fields Reason for	nosen Shipment:	8			No items	Government Issued ! Doc Supplier	ument Title:		

#### Individual PO Management – Create ASN – Line Level

Information from the purchase order is copied to the ship notice (part ID, qty, need by, price, etc.).

Scroll down to view line item information and update the quantity shipped for each line item.

- 1. Populate all required fields for your product type at line level. For all orders, the quantity can be equal or lower than the purchase order line. Also, over-delivery may apply (the system will show what it possible). **Country of Origin is required.** 
  - Supplier Batch ID: 15 Character Limit
- 2. Click **Remove** button to exclude the whole line from this ship notice.
- 3. If you click Add Ship Notice Line button, you can split the quantity to populate multiple batch ID's per quantity.
- 4. If you click Add details button, you can add manually the serial numbers. To be able to click on Details, you need to fill at least the packing slip ID and delivery date.

**Note:** Multiple shipping notices per purchase order can be sent until the quantities are fully shipped.

Order #	Line #	Part #	Customer Part #	Qty	Unit	Need By	Ship By	Ur	nit Price	Subtotal		Customer Location		
6008458069	1 Description:		Test customer part1 Test description	30.0	PCE	15 Oct 2018		10	0.00 CHF	300.00 CHF		CHM1	2	Remove
	Shipment Status Total Item Due Quantity: 30 PCE Confirmation Status Total Confirmed Quantity: 30 PCE Total Backordered Quantity: 0 PCE													
	Line		Ship Qty	Produ	uction Date	Expiry D	ate		Country of C	Drigin*				
	1		10						(no value)	$\sim$	Supplie Batch ID Statistica Date	: 21 May 2020	Download PDF	l Add Details
3	Add Shi	p Notice L	ine											

Individual PO Management – Create ASN – Header/ Line Level Restrictions

Header Level:

 "Packing Slip ID can only contain letters, numbers and these special characters: (-,\$,/,+,%) and cannot exceed 20 characters"

SHIPPING		
Packing Slip ID: *	PL#12456	
	Packing Slip ID can only contain lett	letters, numbers and these special characters: (-,\$,/,+,%) and cannot exceed 20 characters
Invoice No.:		

Line Level:

• "Supplier Batch ID cannot be more than 15 characters"



#### Individual PO Management – Line Level – Manage Line Items

The individual shipping notice interface will propose by default the lines of the initial purchase order that are not shipped yet. You can also add additional line items that do not belong to this purchase order. Your shipping notice can contain PO lines from different PO's. Your invoice can only contain PO lines from the same PO.

- 1. Click Add order line item.
- 2. Access a list of PO lines that need to be shipped. Use search filters such as order number, date or others to identify the right line.
- 3. Select the line, click **Add selected items**.
- 4. Back to the ship notice, the line has been added. You can adjust the quantity and populate required information.
- 5. Click **Remove** button if you need to delete a complete PO line from your document.



#### Individual PO Management – Line Level – Serial Numbers

Serial numbers are optional or mandatory depending on the type of purchased product.

They are mandatory if indicated in the purchase order. If mandatory, then the number of serial numbers must be equal to the shipped quantity.

- 1. Populate the serial number of the first item.
- 2. Click on **Add asset** to add additional serial numbers. Please fill out only one serial number per asset field.

**Note:** If you have many serial numbers to provide, you can use the **Serial number upload** tool described on the next slides.

If a list of serial numbers is provided in the purchase order, the serial number entered in the ship notice against this PO must be one from the list.

#### Create Ship Notice

Order #	Line #	Part #	Customer Part #	Qty	Unit							
6008458069	1 Description	n: <b>T</b> /	Test customer part1 est description	30.0	PCE							
		SHIPMENT STATUS 1. Shipping 10.0 PCE										
		ASSET DETAILS The maximum number of assets you can enter is 10.0, which corresponds to the shipping quantity.										
		Number										
1	123		Remove									
			Remove									
2												
2	Add	Asset										
2		Asset D DETAILS										

#### Individual PO Management – Review Before Submitting

- 1. To save a draft document click **Save** on the top of ASN screen. Saved draft will not be sent to the customer.
- 2. The saved ASN will be saved for 60 days.
- 3. The draft can be accessed and modified from **Fulfillment/ Drafts**.
- 4. Select Ship notice.
- 5. Click **Edit** to modify the document and finalize it.
- 6. Click Download PDF to Print barcode and attach with paperwork to be sent with physical shipment.



	1		
	Save	Exit	Next
2			
Edit Ship Notice.			
G Ship notice "2121	2121" is saved. The saved s	ship notice will be ke	pt until 11 Nov 20
		Ship house will be ke	pt until 111107 20

S		riba Supply Ch	ain Coll	aboratio	n <del>-</del>		
	ome	Enablement	Workb	ench	Planning 🗸	Orders 🗸	Fulfillment 🗸
3 Dr	afts	4					
	Invoic	es Ship N	otices	Servi	ce Sheets		
	Ship	Notices					
	F	Packing Slip ID #				Customer	
	<mark>5</mark> ل	Edit	D	elete	]		

#### **Individual PO Management – Submit the Final Document**

- In ASN main screen check if all required fields (\*) 1. were populated. Click **Next** on the top of the screen.
- At header level, please review the delivery date 2. applicable to all shipped lines.
- 3. At line level, check the shipped quantity
- And review the serial numbers, if applicable. 4.
- In case there is information to be edited, click 5. Previous.
- 6. Click **Submit** to send ASN to the customer.

Note: After submitting your shipping notice, the Order Status will be updated to Shipped (if fully shipped), or Partially Shipped.

Create Ship N	lotice							6 Prevenus	tave 5	Same	
confirm and submit	this document	8									
SHIP FROM						DELIVER TO					
TEST SU	JPPLIER	NAME			TEST CUSTOMER NAME						
TEST SU	JPPLIER	SHIPPING	ADDRESS			TEST CUST	TOMER DE	LIVERY AD	DRESS		
SHEPPING	2	Packing Stell Invoice quested Delivery De Shile Notice Try Actual Delivery De Is devid Is devid Cross Volum Gross Volum Total Long Total Web	# - te - t			TRACKING Tracking information no	of provided				
	Order item			8-							
	Order # 6000450934	1	Tet # Costenee Pet # 123123 a, Penth MM H ATT FER IND OR GR	Chy 30.0 SER	PCE	Named By 15 Oct 2018	Ship By	Unit Price 10.00 CHF	Subhitial 300.00 CHF	Custor	
	12	ASSET OF TAXABLE ASSET	4.6 PCE VLS declarmation, please refer to the cRM.	document About Tag							

#### Individual PO Management – Cancel ASN

It is **not possible** to update a shipping notice after the document is sent. Suppliers need to cancel the document and resubmit.

**Cancellation rule:** a shipping notice can be cancelled until the Goods Receipt has been issued by Baker Hughes.

- 1. Go to Fulfillment/ Ship Notices.
- 2. Identify the document by using search filters.
- 3. Open shipping notice that you would like to cancel by clicking on **Packing Slip ID** number.
- 4. Click Cancel.

After ASN cancellation, the items will be visible again in Items to Ship tab and a new shipping notice can be created.

ŀ	lome	Enable	ement	Workb	ench	Planning $ \smallsetminus $	Fulfi	llment 🗸
							1 Sh	ip Notices
Shi	p Notice	s						
	► Searc	ch Filters						
hip	Notices	(244)						
hip	Notices Packing	. ,	Custome	er	Order	#	Date	
hip		Slip ID	Custome BP SCC TEST		Order Multip			019 10:35:44
hip	Packing	Slip ID 0329	BP SCC	Buyer -		le	29 Mar 20 AM	019 10:35:44 019 10:32:00
1	Packing 2ASN19	Slip ID 0329 0329	BP SCC TEST BP SCC	Buyer - Buyer -	Multip	le	29 Mar 20 AM 29 Mar 20 AM	





#### **Multiple PO's Management**

In case of multiple lines of PO's to be shipped and delivered to the same address on the same estimated delivery day, you should use Items to Ship tab for a one-step action.

Items to Ship tab summarizes for you all line items across different POs, and gives you possibility to notify multiple lines to be shipped and delivered at once. You can select up to 1000 lines in a single shipping notice.

- 1. Go to Orders/ Purchase Orders/ Items to Ship tab.
- 2. Use search filters to identify the items you need to ship.
- 3. You can configure your view of items by clicking the icon on the right hand side of the screen.
- 4. The drop down list with configure options will appear.

Your **shipping notice** can contain PO lines from **different** PO's. Your **invoice** can only contain PO lines from the **same** PO.



### **Multiple PO's Management – Search Filters**

Use search filters to identify the items to ship.

- You may populate an order number or Need by date range (the date range can be set as "none").
- 2. Always select Schedule Line Date Range option.
- 3. Choose what items you want to view.
- 4. Advanced filters are available for more refined search.

For more information about other search criteria, please check Appendix.

**Note:** For better performance of the search query, always populate a date range, and click Reset button every time you start from scratch.

	▼ Search Filters				
	1 Customer:	All Customers			Need by date     Ship by date
	Order Number:	Partial number     Exact number		2 Search By:	Schedule Line Date Range $\checkmark$ (i)
			(i)	Date Range:	Other 🗸 🛈
	Part #:		Look Up	Start Date:*	5 Apr 2020
	Customer Part #:		Look Up	End Date:*	13 May 2020
	Supplier Batch ID:		Look Up	3 View:	Only items that can be shipped $\checkmark$ (i)
					View by PO priority (i)
					Search only scheduling agreement releases or scheduling agreements
4					
	Show Advanced Filters				

#### Multiple PO's Management – Create ASN

- 1. Review line items and create a shipping notification by selecting the relevant purchase orders per one single ship to address and one single packing list/date.
- 2. Click **Create Ship Notice** at the bottom of the page.
- 3. The truck icon will only allow you to create individual ship notices (with one PO line as a start). If the icon is colored, a ship notice was already sent via SAP Business Network for this line.
- 4. You are allowed to combine multiple PO's in one shipping notice if they are delivered to the same address. Or else, the system will show an error message.

Note: You can choose lines with different "Need-by" dates for the same shipping notice.



### **Multiple PO's Management – Populate the Fields**

The system will create a unique ship notice including multiple PO lines.

- 1. Populate the mandatory and relevant fields in the header section.
- 2. If needed, adjust quantity and serial numbers line per line.
- 3. If you have many serial numbers to populate, you can use the serial number upload tool.
- 4. You can remove order items
- 5. Or add extra PO lines via Add order line items.

**Note:** For more details on how to populate the fields and use serial number upload tool, refer to the previous chapter Individual PO Management.

▼ S	Ship Notice Heade	r											
s	SHIPPING				TRACK	ING							
	Packing Slip ID:*					Carrier Name:*	Test only		$\sim$				
	Invoice No.:		7			Tracking No.:*							
Ren	quested bettery bute.					Bill of Lading No.:							
	Ship Notice Type	Select V				Tracking Date:							
	Shipping Date: *					Shipping Method	Select						
	Delivery Date: *					Service Level:							
						0011100 20101							
	Hazard Type:	Select	$\sim$	Code:									
•	Is Divisible: (i) Dimensions												
	ATTACHMENTS												
1	Name	Size (bytes)				Content Type							
					No items								
	Choose File No file ch	Add Attachment											
0.1.11													
Order Items													
Order # Line	e# Part#	Customer Part #	Qty	Unit	Need By	Ship By	Unit I	Price	Subtotal	C	Sustomer Location		
6008458069 1		Test customer part1	30.0	PCE	15 Oct 2018		10.00	) CHF	300.00 CHF	С	HM1	4	Remove
De	escription:	Test description											
	ipment Status												
	al Item Due Quantity: nfirmation Status	30 PCE											
		: 30 PCE Total Backordered Quanti	ty: 0 PCE										
	Line	Ship Qty	Pr	oduction Dat	e	Expiry Date		Country of	f Origin*				
		10 2						(no value)	$\sim$	Supplier		Download PDF	Add
	1						_	Ľ,		Batch ID:	21 May 2020	PDF	Details
										Date:			
	Add Ship Notice Li	ine											
	And Only Notice El												
<b>5</b>	Add only House El												
Add Order L		anage Serial Numbers 🔻											

### **Multiple PO's Management**

In case of multiple lines of PO's to be shipped and **delivered to the same address on the same estimated delivery day**, you should use **Items to Ship tile in your Workbench.** It summarizes for you all line items across different POs, and gives you possibility to notify multiple lines to be shipped and delivered at once. You can select up to 1000 lines in a single shipping notice.

- 1. Click **Items to ship** tile in the Workbench.
- 2. Use filters to identify right items.
- 3. Select and click Create ship notice.

**OR** you can use **Orders/ Orders and Releases** for one-step action.

- 4. Click **Items to ship**.
- 5. Identify right items using Search filters.
- 6. Select them and click Create Ship notice.

Your **shipping notice** can contain PO lines from **different** PO's. Your **invoice** can only contain PO lines from the **same** PO.

Items to shi		
Last 31 days		
Items to ship (	7)	
> Edit filter	Save filter Next 90 days Last 31 days Exclude fully shipped, +1 Exclude fully received Exclude fully invoiced	b
Create ship noti	.e	
<ul> <li>✓</li> </ul>	Customer: SCC Delivery Team - Global H19 Client 400 - TEST Ship To Address: Storage Locaiton 171C - Address Nam	n, F
<ul> <li>✓</li> </ul>	4500003719 10 S_BP0011 RAW13, PD, Lohnbearbeitung	
	550000018100030FOR 30 S_BP0011 RAW13, PD, Lohnbearbeitung	
<ul> <li>Search Fil</li> </ul>	ters	
<ul> <li>Search Fil</li> <li>Items to Shi</li> <li>Priority</li> </ul>	Priority     Inventory Level     Need By     Order Number     Item	
,	Priority       Inventory Level       Need By       Order Number       Item       Schedule Line No.         Delivery Team - Global H19 Client 400 - TEST       3475 Dear Creek , Palo Alto , CA , 943041355 , United States (7	
<ul> <li>Search Fil</li> <li>Items to Shi</li> <li>Priority</li> </ul>	Priority     Inventory Level     Need By     Order Number     Item	

### **Multiple PO's Management – Search Filters**

Use search filters to identify the items to ship.

- You may populate an order number or Need by date range (the date range can be set as "none").
- Always select Schedule Line Date Range option.
- Choose order type and category.
- For better performance of the search query, always populate a date range, and click Reset button every time you start from scratch.

Items to ship (7)				
✓ Edit filter				
Customers	Order numbers	Customer locations	Need by date	Ship by date
Select or type selections	Type selection	Type selection	Next 90 days 🗸 🗸	None 🗸
	Partial match     C Exact match			
Creation date	Company codes	Purchasing organizations	Purchasing groups	Ordering address IDs
Last 31 days 🗸 🗸	Select or type selections	Select or type selections	Type selection	Type selection
Part numbers	Customer part numbers	Product group	Planner codes	Order type
Select or type selections	Select or type selections	All 🗸	Type selection	All 🗸
Category	Stock transfer type	Ship from location	Supplier batch ID	Confirmation status
All 🗸	All	Select or type selections	Select or type selections	Select or type selections
Shipping status	Receiving status	Invoicing status	External document type	Transport Terms
Exclude fully shipped × Exclude sh	Exclude fully received × Selec	Exclude fully invoiced × Select	Type selection	Select or type selections
Storage locations				
Select or type selections				

- For long term PO agreements that typically are valid for a year and have line items with unlimited over delivery, use the Order Number: Exact match filter on the Items to Ship or Multi-tier Items to Ship tabs to create ship notices for the PO until the expiration date is reached.
- An item with unlimited quantity tolerance still appears on the Items to Ship even if the full quantity has already been shipped for as long as order's expiration date has not been reached.

### **Multiple PO's Management – Populate the Fields**

The system will create a unique ship notice including multiple PO lines.

- 1. Populate the mandatory and relevant fields in the header section.
- 2. If needed, adjust quantity and serial numbers line per line.
- 3. If you have many serial numbers to populate, you can use the serial number upload tool.
- 4. You can remove order items
- 5. or add extra PO lines via Add order line items.

**Note:** For more details on how to populate the fields and use serial number upload tool, refer to the previous chapter Individual PO Management.



#### **Multiple PO's Management – Line Level**

Line level details – information taken from the initial orders:

- 1. Order numbers
- When selecting orders with different Need By dates, the soonest date will be populated on the ship notice.
- 3. The **Line number** is the one from the original purchase order.
- Schedule lines from the same purchase order appear as separate ship notice lines under the PO number.
- 5. Serial number and quantity to be shipped must be adjusted on each schedule line.

lte	ms t	o Ship (58)								
	2	Need By	Customer Part #	Description		1	Order Number 1	Iter 4	Schedule Line #	Requested Quantity
	<	16 Oct 2018	12ABC		Description test		6008450934	2	2	9 (PCE)
6	$\checkmark$	15 Oct 2018	123ABC		Description test		6008450934	2	1	5 (PCE)
6	$\checkmark$	17 Oct 2018	1234ABC		Description test		6008450934	2	3	6 (PCE)
ſ	$\checkmark$	16 Oct 2018	12345ABC		Description test		6008450901	4	2	2 (PCE)



#### **Review Submitted ASN**

- 1. To view submitted ASN go to Fulfillment/ Ship Notices.
- 2. Or to related order screen, Related Documents section.
- 3. When reviewing the Ship notices you have sent in mass upload, you will see all the lines submitted for this particular ship notice number, potentially referring to various orders
- 4. and you will see the files you have attached.
- 5. After submitting ASN, related order/s status will be updated to shipped or partially shipped.

S	AP A	riba Supply Ci	hain Collaborati	on <del>-</del>						3	Order Items					
На	ome	Enablement	Workbench	Planning $\sim$	Fulfillm	opt					Order #	Line #	Part #	Customer Part #	Qty	Un
TIC	me	Lindbleimenit	WORDERCH	Flatining V	runum	ent v					4500053068	10		2918	80.0	EA
					Ship I	Notices	Purchase Or (Shipped)					Description	BP TST 2	2918		
							20150415 Amount: 295.	PO2 00 EUR				SHIPMENT 1. Shipp EA		Show Details		
Ship	Notices											Received Returned		1 EA		
	<ul> <li>Search</li> </ul>	Filters						Pouting Status:	Acknowledged	_	4500053069	20 Description	BP TST 2	2918 2918	80.0	EA
Ship No	otices (244)						R	elated Documents:				SHIPMENT		Show Details		
P	Packing Slip ID	Customer	Order #	Date	Completion Status	Receipt Status	Routing Status	Ship Notice Status					Quantity:	1 EA		
<b>a</b> 2/	ASN190329	BP SCC Buyer - TEST	Multiple	29 Mar 2019 10:35:44 AM	Completed	Fully Received	Acknowledged					Returned	Quantity:			
💼 1/	ASN190329	BP SCC Buyer - TEST	Multiple	29 Mar 2019 10:32:00 AM			Acknowledged			4	Attachment(s):					
💼 1/	ASN190325	BP SCC Buyer - TEST	Multiple	25 Mar 2019 12:23:21 PM	Completed	Fully Received	Acknowledged				Name			Type		
<b>a</b> 2	ASN190312	BP SCC Buyer - TEST	550000029500010FOR	12 Mar 2019 6:20:15 PM			Sent				Test_E	Excel also			d.openxmlform	ats-officedo

#### **Download ASN Report**

ASN report consolidates detailed information from ship notices and their related purchase orders and goods receipts.

The report can include **schedule-line information** from purchase orders when the related ship notice was created using the **Items to Ship** tab.

From the Home screen:

- 1. Click Reports.
- 2. Click Create.
- 3. To create a report template enter your criteria and fulfill all mandatory fields. Set report type as **Ship Notice**.
- 4. Select the report template you've created and click **Run**.
- 5. Use **Refresh Status** button to update the status.
- 6. When the status changes to **Processed**, click **Download**.



#### **Tolerances**

- 1. Your Buyer may apply specific rules on each order, with a limitation in terms of quantity and date adjustment.
  - Suppliers can always notify about a quantity under the requested quantity, and split the quantity into multiple ship notices announcing the different delivery dates.
  - Depending on each purchase order, it may be possible to notify **above the requested quantity** (overdelivery), based on negotiated tolerance with the Customer. Quantity split by delivery date is still possible.
- 2. In case your modifications are not allowed, you will see an error message.

### **Consignment Movements**

From the Homepage:

- 1. Click on the Fulfillment/ Extended Collaboration.
- 2. Select **Consignment Movements** subtab.
- Search filters enable searches for consignment movements within specified date ranges, by customer or customer part number. Use Look up function to search for the Part and Customer part numbers.
- 4. Choose the required parameters and click **Search**.
- 5. To reset search parameters click Reset.
- 6. Click on **configure** icon for table heading options, a tick indicates it is selected.
- 7. You can extract consignment list in Excel.

**Note:** Consignment Movements are for informational purposes only. Suppliers do not need to take any action. Suppliers will not submit invoices through the SAP Business Network for Consignment Orders.



# Component Inventory

### **Subcontracting Purchase Orders**

Ariba Supply Chain Colla	boration - Enter	rprise Account	TEST MODE			
Home Enablement Workbe	ench Planning 🗸	Orders ∨	Fulfillment 🗸			
Extended Collaboration			Extended Collabo	ration		
Multi-Tier Orders	Component Shipments	Return Shipments	Consignment Movements	Multi-Tier Shipments		
2 ▼ Search Filters						
Customer					Location	
Part number						
Customer part number					4	View All Component Inventor
Customer batch number						

- 1. Click Fulfillment, Extended Collaboration, Component Inventory.
- Expand Search Filters to display the query fields.
   Matched results will appear at the bottom of your screen.
- 3. You can use configure icon to customize your component inventory view.
- 4. When the **View all component inventory** checkbox is checked, records with a Balance quantity of 0 are displayed in the Component inventory table. Otherwise, those are hidden.
- 5. If serial number information is provided, you will be able to review it.

**Note:** Component Inventory for subcontracting orders is for informational purposes only. Suppliers do not need to take any action.

Subcontracting Orders: the item category will be listed as Subcontracting. Suppliers will follow the standard order confirmation, advanced shipping notification, and invoicing as required by the purchase order control keys.

Customer	Location	Customer part no.	Description	Customer batch no.	Part no.	Batch no.	Expiry date	Qty (unit)	Consumed qty	Balance qty	Last updated	Serial no.
BP SCC Buyer - TEST	Plant 1 US	RM34	RAW34,PD, Subcontract ing					30.00 (PC)	0.00	30.00	14 Jul 2020	Show Seria Numbers
BP SCC Buyer - TEST	Plant 1 US	RM33	RAW33,PD, Subcontract ing					20.00 (PC)	0.00	20.00	14 Jul 2020	Show Seria Numbers

### **Finished Good Receipt**

#### **Customer Document Review**

- Finished good receipt is available on the Portal once Finished Good is received by Baker Hughes.
- Finished good receipt belongs to the list of PO related documents.
- When finish good receipt reaches the Portal, the correspondent PO status is being automatically updated to **Received**.

Туре	Order Number ↓		Customer			Ship	To Address	5		
Order	4500046708		NALA CLAQ1BUY	ER2			nta <sup>,</sup> York, NY ed States			
Receipt: 300050000054	222019							Done	9	Previous
Print   Export cXML										
Detail History										
From: VALA CLAQ1BUYER2 1230 Lincoln Avenue VEW YORK , NY 10019 Jnited States		To: LOB NALA Supplier 9 PO12129 Pittsburgh, PA 15222 United States Phone: Fax: Email:			Receip		:00050000542 8 Jan 2019	22019		
							[	Pouting Sta Related Do	tue: Sor cuments: 🗎 4	
Item Order Line Number	Part # Customer Part #	Batch # Customer Batch #	Packing Slip ID	Packing Slip Date	Qty (Unit)	Delivery Address	Туре	Unit Rate	Amount	Status
Purchase Order: 4500046708 (Clo	osed For Receiving)									
1 10 Description:	GBS-WD7-EBM	SBATCH123 0000000695	FINPRODASN123	28 Dec 2018	10.0 EA	Not Specified	Received			

### Agenda

#### Invoice Information

Invoice Rules

Invoice Portal User Interaction

- Invoice Methods:
- PO/SA/SAR-based invoices
- ERS Invoices
- <u>Credit Memos</u>
- Copy invoices

Invoice Management

- <u>Search for Invoice</u>
- Check Invoice Status
- Invoice History
- Invoice Reports
- Invoice archival

### **Review Baker Hughes Invoice Rules**

Invoice Setup

These rules determine what you can enter you create invoices. From your supplier Port

- Click the **gear** icon in the top right corne 1. your screen.
- Select Customer Relationships. 2.
- A list of your Customers is displayed. C 3. name of your customer (Baker Hughes
- Scroll down to the Invoice Setup section 4. view the General Invoice Rules. If Bak Hughes enabled Country-Based Invoice Rules then you will be able to choose yo Country in Originating Country of Invoice the drop down menu.

can enter when oplier Portal: ight corner of <b>ps</b> . played. Click the <b>r Hughes)</b> .	BParnau Supplier - TEST ANID: AN01055993613-T Premium Package Company Profile	Current Customers Filter Customers Enter customer name or Network ID Apply Reset	+	
r nugnes).	ACCOUNT SETTINGS	Customer †	Network ID	Relationship Type
tup section and es. If Baker	2 Customer Relationships	Best Run Buyer - Australia	AN01047717910-T	Trading
ed Invoice		BP SCC Buyer - TEST	AN01055993515-T	Trading
choose your of Invoice from		SCC ANK - TEST BUYER	AN01406599227-T	Trading
		L Reject		
nvoice Setup				
General Invoice Rules				
Allow suppliers to send invoices to this account.				Yes
Ignore country-based invoice rules.				Yes
Allow suppliers to send invoices with service inform	nation. (i)			Yes

### **Invoice Portal User Interaction**



### **Create Invoice (From the Workbench)**

From the Homepage:

- 1. Click Workbench.
- 2. Use one of the Workbench **Order tiles** to identify the PO/ SA/ SAR.
- 3. Use filters to identify the correct reference document.
- 4. Configure the columns you see.
- 5. Click Action button on the right hand side of your screen and select **Standard Invoice**.

**Note:** For more info on how to manage your workbench and create specific tiles please refer to **SCC General Functionality Guide.** 

SAP Business N	etwork 👻 Enterprise Acco	unt			
Home Enableme	nt Workbench Plar	nning ~ Orders ~			
2 99	22	192	271		
New orders	Changed orders	Orders to invoice	Orders		
Last 90 days	Last 90 days	Last 90 days	Last 90 days		
3 > Edit filter   Save fil	ter Last 90 days		ſ	4 4 6	
Order Number	Customer		Amount Invoiced	Actions	
4500003734	SCC Delivery Te	eam - Global H19 Client 400 - TES	т 5		
			•	Standar	d invoice

### **Create Invoice (From the Orders Tab)**

From the Homepage:

- 1. Click Orders/ Purchase Orders.
- 2. Use search filters to identify reference document.
- 3. Click order number to open a reference document.
- 4. Click on the Create Invoice button and then choose Standard Invoice.
- 5. Invoice is automatically pre-populated with the reference document data. Complete all fields marked with an asterisk and add tax as applicable. Review your invoice for accuracy on the Review page.
- 6. If no changes are needed, click **Submit** to send the invoice to Baker Hughes.

Home	Ena	blement	Workbe	nch Pla	anning ~ <mark>1</mark>	Orders ~			
ders and	Release	es				Purchase	Orders		
Purchas	se Orders	Items to	Confirm	Items to	Ship Re	eturn Items			
► Searc	ch Filters								
Orders a	and Rele	ases (1)							
	ype 3	Order Number	Ver	Customer	Inquiries	Ship To Address	Ordering Address	Amount	Date
Ţ	3	Order Number 5500000146	1	Customer SCC NAMER - TEST 1	Inquiries	Ship To Address Plant 1 JP Tokyo, 13 Japan	Ordering Address DEMO BP TST CIG H87- 200 Praga Romania	Amount 100.00 EUR	Date 28 Nov 2019

### **Invoice Header**

Invoice is automatically pre-populated with the reference document data. Complete all fields marked with an asterisk and add tax as applicable.

- 1. Enter an **Invoice #** which is your unique number for invoice identification. The Invoice Date will auto-populate.
- 2. Select **Remit-To** address from the drop down box if you have entered more than one.
- 3. Shipping can be entered at either the Header or Line level by selecting the appropriate radio button.
- 4. You can also add some additional information to the Header of the invoice such as: Comment, Attachment, Shipping Documents.
- 5. Scroll down to the **Line items** section to select the line items being invoiced.

**Note:** Support of additional Reference Documents & Dates is applicable for SCC customers only; Attachment file size should not exceed 40MB.

Summary								
P	urchase Order: 1084497223							
	1 Invoice #:* INV_1084497223							
	Invoice Date:* 15 Apr 2016							
	2 Remit To DEFAULT VALUE V							



### Line Items

Line Items section shows the line items from the reference document .

- 1. Review or update Quantity for each line item you are invoicing.
- 2. Click on the line item's **Green slider** to exclude it from the invoice, if line item should not be invoiced OR click the **check box** on the left of the item and click **Delete** to remove the line item from the invoice. You can generate another invoice later to bill for that item.
- 3. Select the line item to which tax is to be applied using the Line Item # checkbox. To apply the same tax to multiple line items select those line items to be taxed at the desired rate.
- 4. To configure additional Tax Options within the Tax Category tool, use the **Configure Tax Menu** option.
- 5. Check **Tax Category** and use the drop down to select from the displayed options. Click **Add to Included Lines**.




# **PO/SA/SAR-Based Invoice**

## **Additional Tax Options & Line Item Shipping**

To configure additional tax options click **Configure Tax Menu** under the Tax Category drop down. Create new tax categories and as needed.

- 1. Select the **Line Item** to apply different tax rates to each line item.
- Click Line Item Actions > Add > Tax. Upon refresh, the Tax fields will display for each selected line item.
- 3. Click **Remove** to remove a tax line item, if not necessary.
- 4. Select **Category** within each line item, then either populate the rate (%) or tax amount and click **update**.
- 5. Enter shipping cost to the applicable line items if line level shipping has been selected.



# **PO/SA/SAR-Based Invoice**

## **Review Invoice Allowances and Charges**

If Allowances and Charges are included in the reference document, these will convert to the Invoice at either Invoice Header or Line Item Level based on where the information is on PO:

- 1. Header Allowance and Charges
- 2. Line level Allowance and Charges

Summary				
Puechase Order:	4500053489			
Involce #:*	IN191204_2			
	linvoice or Credit M	erro w already exists.		
Involce Date:*	4 Dec 2019	- 🟥		
Service Description:	1			
STRACT STRACT				
Supplier Tax ID:				
Remit To:	BPamau Supplier	+ TEST		
	Pittsburgh , PA			
	United States			
	United States BP SCC Buyer -	TEST		
Bil To:	United States BP SOC Bayer - North Sychey NS			
Bil To:	United States BP SCC Buyer -			
Bil To:	United States BP SOC Bayer - North Sychey NS			
Bil To:	United States BP SOC Bayer - North Sychey NS			
Bili Ta:	United States BP SOC Bayer - North Sychey NS			
Bil To:	United States BP SCC Bayer - North Sychey NS Australia	W.		
Bili Ta:	United States BP SOC Bayer - North Sychey NS		/ Description:	

4

Line Item Actions -

Delete

# **PO/SA/SAR-Based Invoice**

## **Line Item Comments**

- 1. To add comments at the line items select Line Items, then click at Line Item Actions/ Add/ Comments.
- 2. Upon refresh or **Update**, the Comments field will display. Enter applicable Comments in this field.
- 3. Click **Next**. You will be transferred to Review page.

Ļ	Line Item Actions 👻	Delete Add 🗸	
	Edit		
Turn on Hide/Sh	Add		
Tilde/Sili	Shipping Documents		
	Special Handling		Update Save Exit Next
	Pricing Details		
	Discount		
	Allowance		
SAP	Charge		
Klaus P	Comments	st visited 15 Apr 2016 1:00:27 AM Ariba_TestSuppiler - TEST AN01039429698-T	
Data Po	Attachment	of Use	© 1996–2016 Ariba, Inc. All rights reserved.
2			Remove
			Remove
Co	omments		
		.H.	

# **PO/ SA/ SAR-Based Invoice**

## **Review, Save, or Submit Invoice**

Review your invoice for accuracy from the Review page. Scroll down the page to view all line item details and invoice totals.

- 1. If no changes are needed, click **Submit** to send the invoice to Baker Hughes
- 2. If changes are needed, click **Previous** to return to previous screens and make corrections before submitting.
- 3. Alternatively, **Save** your invoice at anytime during invoice creation to work on it later.
- You may resume working on the invoice by selecting it from Invoices > Drafts on your Home page. You can keep draft invoices for up to 7 days.

2 Previous Save	1 Submit	Exit		
Create Invoice	Update	3 Save	Exit	Next
Create Invoice Please correct the following errors	and resubmit			
Summary Purchase PO80001005 Order:		errors, notifica	In the e , there w ation in re	ill be a d where
Invoice #:*   ! Required field Invoice* 22 Apr 2016 Date: Remit To 333 MAIN ST V		inform correc	ation m ted	ust be
Manitoba MB Canada Bank Account: Bill To:				



# Evaluated Receipt Settlement Invoice

- What is it? ERS is a paperless invoicing method which creates an invoice once a material "receipt" is entered into the ERP. Suppliers do not submit an invoice. Payment is scheduled per applicable terms (same process as we use for paper or electronic invoices) but the amount is calculated using the receipt quantity and Baker Hughes's purchase order (PO) unit price at time of receipt.
- How does it work? The supplier validates the PO information and ships product knowing the PO price is what will be paid. The ERS process matches the Receipt and PO information to generate a payment voucher, eliminating the need for a paper or electronic invoice.
- What is the scope? ERS is only applicable if the ERS flag is listed on a PO. Any questions regarding ERS should be directed to the buyer contact. ERS invoices will be handled outside of SAP.

ine Iten			ine item's warning icon to find out why.	
Line #	Part #	Customer Part #	Туре	Ret
<u>10</u>	Not Available	103-109-01	Material Invoicing not possible	

# **Evaluated Receipt Settlement Invoice**

## **ERS Allowed Actions**

- 1. From the purchase order, ERS is flagged directly above the line items, indicating invoicing is not possible for one or more of the line items.
- 2. The control keys will clearly indicate if an invoice is an ERS invoice
  - Suppliers do not submit invoices for ERS.
- 3. If you attempt to submit an invoice for an ERS labeled order, SAP will stop the invoicing process with a note indicating items on the order flagged for ERS will not transfer to the invoice.

ine Item	າຣ			
Line #	Part #	Customer Part #	Туре	Retu
10	Not Available	103-109-01	Material Invoicing not possible	





# **Credit Memo**

## Header Level (From the Workbench)

From the Homepage:

- 1. Click Workbench.
- Select one of the Orders tile and identify the PO item.
- 3. Open order by clicking its number.
- 4. Click on Create Invoice and choose Credit Memo.
- Complete information in the form of Credit Memo (the amount and taxes will automatically be negative). Make sure that all required fields marked with asterisks are filled in. Click Next.
- 6. Review Credit Memo.
- 7. Click Submit.

**Note:** For more info on how to manage your workbench and create specific tiles please refer to **SCC General Functionality Guide.** 



# **Credit Memo**

## Header Level

To create a credit memo against an entire invoice:

- Click the Orders/ Purchase Orders. 1
- In the Orders and Releases sub-tab select the 2 PO to be credited by clicking the radio button on the PO.
- Click on Create Invoice and choose Credit 3. Memo OR select Credit Memo from the Actions dropdown menu.
- Complete information in the form of Credit 4. Memo (the amount and taxes will automatically be negative). Make sure that all required fields marked with asterisks are filled in. Click Next.

- Review Credit Memo. 5.
- Click Submit. 6.

	SAP	Busin	ess Networ	🖈 🔻 Enterpris	e Account							
	Home	Enat	olement	Workbench	Planning	g ~	Orders	~				
Ord	ders and	d Release	es				Purch	ase O	rders			
	Purch	ase Order	s Items	to Confirm	Items to Ship	o Re	turn Items	5				
	► Sear	ch Filters										
	Orders	and Relea	ases (1)									
2	Т	Гуре	Order Number	Ver Customer	r Ir	nquiries	Ship To Add	ress	Ordering Addre	ess	Amount	Date
	•	Agreement	550000146	1 SCC NAM TEST 1	IER -		Plant 1 JP Tokyo, 13 Japan		DEMO BP TST 200 Praga Romania	CIG H87-	100.00 EUR	28 Nov 2019
	Ļ	Create Order	Confirmation 🔻	Create Ship No	tice Crea	ate Service S	heet 3	Create Ir	ivoice 🔻	Hide	Rese	nd Failed Orders
								Standa	ard Invoice			
							Г	Credit	Memo			
								Credit	Memo for R	eturn Items		
te Credit Memo	)				4	Next	Exit	5		Sub	ototal: \$-5	.00 USD
er Information										Tota Total Gross Ar Total Net Ar		.00 USD
Invoice #:*				Information Only. No act			es required field			Amount	t Due: \$-5	.00 USD
Invoice Date:* 11 Ap	pr 2017			Original PO # Customer Referenc	#: ServicePO1							
Account ID #:				Supplier Reference					Previo	ous S	ubmit	Exit

# **Credit Memo**

## **Line Level Detail**

#### From the Homepage:

- 1. Click Invoices/ Invoices.
- 2. Identify the right invoice document and click Create Line-Item Credit Memo.
- 3. Complete information in the form of Credit Memo (the amount and taxes will automatically be negative). Make sure that all required fields marked with asterisks (\*) are filled in. Click **Next**.
- 4. Review Credit Memo.
- 5. Click Submit.

Home	Enablement	t Wo	orkbench	Planning	g ~	Invoice	es ~						
						Invoice	ŝ						
Invoices	(1)												
	Invoice #	Custon	ner	Reference	Subn	nit Method	Origin	Source Doc	Date				
	INV_20150415	Ariba, I	Inc TEST	20150415_PO1	Onlin	e	Supplie	r Order	15 Apr 2	2016			
Cre	eate Line-Item Credit M	emo	Edit	Сору	Crea	te Non-PO	Invoice						
					4 Line	e Items, 4 Ir	cluded, 0 Pre	viously Fully Invoiced	4				
			✓ Ship	ping Documents	4 Line		N	viously Fully Invoiced	4	Total	Total Tax: Total Shipping: Gross Amount:	\$-46.92	USD USD USD
ert Line Item O		Part #	Description	ping Documents Customer Part #			N		4	Total Tota	Total Tax: Total Shipping:	\$-2.28 \$-12.00 \$-46.92 \$-46.92	USD USD USD USD
ert Line Item O Tax Category:	Include Type  MATERIAL	Part # JKL012			Special Hand	ling C	Discount Ad	d to Included Lines	4	Total Tota	Total Tax: Total Shipping: Gross Amount: al Net Amount:	\$-2.28 \$-12.00 \$-46.92 \$-46.92	USD USD USD USD
Tax Category: No. 4 5	Include Type MATERIAL MATERIAL	JKL012 MNO345	Description WIDGET 4 WIDGET 5		Special Hand Quantity	ling Duit Unit EA EA	Viscount Ad Unit Price \$6.60 USD \$5.16 USD	d to Included Lines Subtotal \$-6.60 USD \$-15.48 USD		Total ( Tota	Total Tax: Total Shipping: Gross Amount: al Net Amount Amount Due:	\$-2.28 \$-12.00 \$-46.92 \$-46.92 <b>\$-46.92</b>	USD USD USD USD USD
No. 4 5 6	Include Type MATERIAL MATERIAL MATERIAL	JKL012 MNO345 PQR678	Description WIDGET 4 WIDGET 5 WIDGET 6		Special Hand Quantity -1 -3 -1	ling Unit EA EA EA	Discount Ad Unit Price \$6.60 USD \$5.16 USD \$5.40 USD	d to Included Lines Subtotal \$-6.60 USD \$-15.48 USD \$-5.40 USD		Total Tota	Total Tax: Total Shipping: Gross Amount: al Net Amount: Amount Due:	\$-2.28 \$-12.00 \$-46.92 \$-46.92 <b>\$-46.92</b>	USD USD USD USD USD
Tax Category: No. 4 5	Include Type MATERIAL MATERIAL	JKL012 MNO345	Description WIDGET 4 WIDGET 5		Special Hand Quantity -1 -3	ling Duit Unit EA EA	Viscount Ad Unit Price \$6.60 USD \$5.16 USD	d to Included Lines Subtotal \$-6.60 USD \$-15.48 USD		Total ( Tota	Total Tax: Total Shipping: Gross Amount: al Net Amount Amount Due:	\$-2.28 \$-12.00 \$-46.92 \$-46.92 <b>\$-46.92</b>	USD USD USD USD USD
rt Line Item O Tax Category: No. 4 5 6 7	Include Type MATERIAL MATERIAL MATERIAL	JKL012 MNO345 PQR678 STU901	Description WIDGET 4 WIDGET 5 WIDGET 6		Special Hand Quantity -1 -3 -1	ling Unit EA EA EA	Discount Ad Unit Price \$6.60 USD \$5.16 USD \$5.40 USD	d to Included Lines Subtotal \$-6.60 USD \$-15.48 USD \$-5.40 USD		Total ( Tota	Total Tax: Total Shipping: Gross Amount: al Net Amount Amount Due:	\$-2.28 \$-12.00 \$-46.92 \$-46.92 <b>\$-46.92</b>	USD USD USD USD

# **Copy Invoices**

To copy an existing invoice in order to create a new invoice:

- 1. Click the Invoices/ Invoices.
- 2. Either select the radio button for the invoice you want to copy, and click **Copy** OR open the invoice you want to copy.
- 3. On the Detail tab, click **Copy This Invoice**.
- 4. Enter a new invoice number. For VAT lines, make sure the date of supply at the line level is correct. Edit the other fields as necessary.
- 5. Click Next, review the invoice, and Save or Submit it.







## Invoice Management Search for Invoice

Quick Search:

1. Enter invoice details in the Homepage **search filed**, set **Invoices** in the document type.

**Refined Search:** Allows a refined search of Invoices within up to last 365 days.

- 2. Click on Workbench / Invoices tile.
- Use filters to specify your search. Select Baker Hughes from Customer Drop down menu. Select Date Range, up to 90 days for Invoices and Click Search.

#### OR

- 4. Click on Invoices/ Invoices
- 5. Use search filters.

#### Note:

- For more info on how to manage your workbench and create specific tiles please refer to SCC General Functionality Guide.
- Invoices tab will be replaced with new Workbench concept soon.

1	Invoices	~	All custome	ers 🗸	Exact match	~	Invoice Number	Q		
	SAP	Business	Network 🔻		2 3					
	Home	Enablem	nent Work	bench	Invoices Save filter					
3	✓ Edit filter Customers		Inv	voice number		Order number		Creation date		
	Select or t	ype selections	5	Type selection		Type selection	on	Last 365 day	/S	~
	Invoice state	ıs		Partial match voice Type	○ Exact match	Routing status				
	All		~ /	All	~	All	~	]		

SAP Bus	iness Network 🔻 Enterprise A	Account	
Home En	ablement Workbench	Planning ~ Invo 4 Invo	ices ~
▼ Search Filters			
Customer:	All Customers 🗸	Min. Amount:	
Invoice Number:		(i) Max. Amount:	
	Partial number      Exact number	External Invoice Number:	
Order Number:		(i) Status:	All
Date Range:	Last 90 days 🗸	Туре:	All
	7 Feb 2021 - 7 May 2021		Show Invoices Submitted from the Customer's System. Show only Invoices with Invoice Addendums.

## **Invoice Status - Routing Status To Your Customer**

If you configured your Invoice Notifications, you will receive emails regarding invoice status. You can also check invoice status from the **Invoice Tab** by selecting the **invoice link**.

Routing Status reflects the status of the transmission of the invoice to Baker Hughes via the SAP Business Network.

- Failed Invoice failed Baker Hughes invoicing rules. Baker Hughes will not receive this invoice
- **Queued** SAP Business Network received the invoice but has not processed it
- Sent SAP Business Network sent the invoice to a queue. The invoice is awaiting pickup by the customer
- Acknowledged Baker Hughes invoicing application has acknowledged the receipt of the invoice

## **Invoice Status - Review Invoice Status With Your Customer**

Invoice Status reflects the status of Baker Hughes's action on the Invoice.

- Sent The invoice is sent to the Baker Hughes but they have not yet verified the invoice against purchase orders and receipts
- Paid Baker Hughes paid the invoice / in the process of issuing payment. Only if Baker Hughes uses invoices to trigger payment.
- Approved Baker Hughes has verified the invoice against the purchase orders or contracts and receipts and approved if for payment
- Rejected Baker Hughes has rejected the invoice or the invoice failed validation by SAP Business Network. If Baker Hughes accepts invoice or approves it for payment, invoice status updated to Sent (invoice accepted) or Approved (invoice approved for payment)
- **Failed** SAP Business Network experienced a problem routing the invoice

## **Review Invoice History**

#### Access any invoice:

- 1. Click on the **History** tab to view status details and invoice history.
- 2. History and status comments for the invoice are displayed. Transaction history can be used in problem determination for failed or rejected transactions.
- 3. When you are done reviewing the history, click **Done**.

Invoice: INV_2015041	5			4 Done
Create Line-Item Credit Mer	no Copy This Invoice Cancel Down	load PDF Export cXML		
Detail Scheduled F	History			
Invoice St Received By Ariba Networ	volce: INV_20150415 atus: Sent < On: 15 Apr 2016 2:47:55 PM GMT+02:00 d By: Klaus Püschel	To: Ariba, Routing Status: Sent	Inc TEST	
History				
Status Comments		Changed By	Date and Time	Stack Tra
The invoice was su	accessfully received.	Ariba_TestSuppiler - TEST	15 Apr 2016 2:47:57 PM	
This document has	s been digitally signed.	PropogationDispatcher- 128491053	15 Apr 2016 2:48:01 PM	

## Invoice Management Create Invoice Reports

Reports help provide additional information and details on transactions on the Network in a comprehensive format.

- 1. Click the **Reports** tab from the menu at the top of the page.
- 2. Click Create.
- 3. Enter all required information.
- 4. Select an Invoice Report Type Failed Invoice or Invoice.
- 5. Click Next.



Reports					
Use CSV reports to track info	rmation on account usage, such as purchas	e orders and invoices. Report files are UTF-8 encod	ded. If your application does not read UT	F-8, it might not display all Asian and accented	d characters in the downloaded file correctly
Report Templates					
Title †		Schedule Type	Report Type	Status Last Run	Next Run Created
L, Run	Download	Edit Copy	Delete Create	Refresh Status	
Report			Next Exit		
1 Report Description	Enter a title and description for this repor	. Check the Time Zone and Language settings. Yo	ou can set the Time Zone and More		
2 Criteria	Title: *				
	Description:				
	Time zone:	US/Michigan 🗸			
	Language:	English V			
	4 Report Type:*	Select ~			
		5	Next Exit		

## **Create Invoice Reports**

- 6. Specify **Customer** and **Created Date** in Criteria.
- 7. Click Submit.
- 8. Select the report created from the list and click **Download.** The report in CSV format will be downloaded to your computer.



Repo	ort Templates			
	Title †	Schedule Type	Report Type	Status
	AllMyOrders	Manual	Order	Processed
	Available columns check	Manual	Order	Processed
	BP ORDER	Manual	Order Summary	Processed
	Invoicing Test	Manual	Invoice	Processed
Ļ	Run Download Edit Copy	Delete	Create	Refresh Status

## **Invoice Archival**

Configuring invoice archiving allows you to specify the frequency, immediacy, and delivery of zipped invoice archives. If you wish to utilize it, please follow these steps:

- 1. Click the gear icon/ Electronic Invoice Routing.
- 2. Select the tab **Tax Invoicing and Archiving.**
- 3. Scroll down to Invoice Archival and select the link for Configure Invoice Archival.
- Select frequency (Twice Daily, Daily, Weekly, Biweekly or Monthly), choose Archive Immediately to archive without waiting 30 days, and click Start.
  - If you want SAP to deliver automatically archived zip files to you, also enter an Archive Delivery URL (otherwise you can download invoices from your Invoice Tab, section Archived Invoices).
  - After Archive Immediately started you can either Stop it or Update Frequency any time.
- 5. You may navigate back to the Tax Invoicing and Archiving screen in order to subscribe to Long-Term Document Archiving for an integrated archiving solution. (More details within the Terms and Policies link).



#### Long-Term Document Archiving

Enabling Long-term archiving of invoices allows you to archive tax invoices for the time span required by can view and download the archived invoices from the Document Archive > Archived Documents page for

Enable long-term invoice archiving. See the terms and policies for the optional document archiving



#### Types of Support Available

Supplier Information Portal	On the Home screen:
(Location of Training Guide/s and	1. Click on Company Settings
Video/s)	2. Click on Customer Relationships
	3. Click on Supplier Information Portal

Supplier Support Post Go-Live

From supplier.ariba.com:

- 1. Learning Center
  - Training documentation
  - User Community
- 2. Support Center
  - Get help by email (Choose from the drop down list of problem type Supply Chain Collaboration), live
    - chat, or request a phone call
  - Attend a live webinar
- 3. <u>Ariba Support Team</u> https://support.ariba.com/AUC\_Support\_Tab/Contact\_Support/

#### When to Contact

- Technical Questions Passwords, User Role/Admin Changes, Network Errors, Integration Questions, etc.
- How Do I? Navigating the site, locating old POs, etc.

Supplier Support During Deployment/Go-Live

#### Supplier.Enablement@BakerHughes.com

#### When to Contact

- Business process related questions
- Supply Chain Collaboration program questions

#### **Baker Hughes Supplier Enablement Inquiry**

#### When to Contact

- SAP Business Network registration
- Configuration support
- Supplier enablement tasks
- TRR questions
- General enablement questions

# Appendix In this section you will learn about...

- ... SAP Business Network Account Administration
- ... Purchase order statuses
- ... Purchase order routing statuses
- ... Reminders of unconfirmed orders

# **SAP Business Network Administration**

Administrator vs User

## Administrator

- Automatically linked to the username and login entered during registration
- Responsible for account set-up/configuration and management including document routing and notifications
- Primary point of contact for users with questions or problems.
- Creates roles and user logins for the account

### User

- Can have different roles, which correspond to the user's actual job responsibilities
- Responsible for updating personal user information

# Set Up User Accounts

## **Create Roles and Users (Administrator Only)**

- Click on the Users tab on the O
   Company Settings menu.
   The Users page will load.
- Click on the + button in the Manage Roles section and type in the Name and a Description for the Role.
- 3. Add Permissions to the Role that correspond to the user(s) actual job responsibilities by checking the proper boxes and click save to create the role.
  - 1. Roles can be used for multiple users.

		Users	Network Notifications	
Customer Relationships Users Notifications Application Subscriptions	Account Registration API management	1		
Manage Roles Manage Users				
Roles (2) Create and manage roles for your account. You can edit the role and add users to a	role. The Administrator role can be viewed, but cannot be modified.			
Filters				
Permission				
Select permission assigned				
Apply Reset				
				2 + ≡
Role Name	Users Assigned		Actions	
Administrator	SCC Test Supplier 7		<b></b>	
Test Example	Test Test		<del>.</del>	

ARIBA DEMO

**Company Profile** 

ACCOUNT SETTINGS

Customer Relationships

ANID: AN01

Save

Close

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NETWORK SETTINGS

Electronic Order Routing

Electronic Invoice Routing

Accelerated Payments

Remittances

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Refrest

# **Set Up User Accounts**

## **Create Roles and Users (Administrator Only)**

- 4. To Create a User Click on Manage User tab
- Click on the + button and add all relevant information about the user including name and contact info.
  - Usernames are case-insensitive and must have the form of an email address, but do not have to be a valid email address.
  - Usernames can only be used once on the SAP Business Network. You will receive an error if the username already exists
  - Usernames can include any Latin character and the underscore (\_) and period (.) punctuation marks.
- 6. Select a role in the Role Assignment section and Click on Done. You can add up to 250 users to your SAP Business Network account.



# **Set Up User Accounts**

## **Modifying User Accounts (Administrator Only)**

Test Example

- 1. Click on the Users tab.
- 2. Click on Edit for the selected user.
- 3. Click on the Reset Password Button to reset the password of the user.

#### 4. Other options:

- Delete User
- Add to Contact List
- Remove from Contact List
- Make Administrator

1				
Customer Relationships Users Notifications	Application Subscriptions Account Registration API management			
Manage Roles Manage Users				
Filters	e role and add users to a role. The Administrator role can be viewed, but cannot be modified.			
Permission Select permission assigned				
			+	
Role Name	Users Assigned	Actions		
Administrator	SCC Test Supplier 7	· · · · · · · · · · · · · · · · · · ·		

Test Test

Close

Save

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# **Configure Your Email Notifications**

The Network Notifications section indicates which system notifications you would like to receive and allows you to designate which email addresses you would like to send them to.

- Click on Notifications under <i>Company Settings.
- 2. Network Notifications can be accessed from here as well, or you may switch to the Network tab when in Notifications.
- 3. You can enter up to 3 email addresses per notification type. You must separate each address with a comma but include NO spaces between the emails.

esses you would like to send them to.	Customer Relationships     Remittances       Users     Network Notifications       Notifications     Audit Logs       Application Subscriptions     View All
	View All
Account Settings	4 Save Close
Customer cionships Notifications General Network Discovery Sourcing & Contracts Messaging Enter up to three comma-separated email addresses per field. Ensure that you have any required user consents before adding email addresses for sending notifications. The Preferred Language configured by the account administrator controls the Language used in these notifications.	
Error Email Notification	
General Notification Options       Send notification digest this often, in hours:       24       V	* email@sap.com
Electronic Order Routing	
Type Send notifications when	To email addresses (one required)
Order  Order  Send a notification when a new collaboration request against an existing order is received.	email@sap.com
Purchase Order Inquiry Send a notification when purchase order inquiries are received.	email@sap.com

ARIBA DEMO

Company Profile

ACCOUNT SETTINGS

ANID: AN01

NETWORK SETTINGS

Electronic Order Routing

Electronic Invoice Routing

#### 4. Click Save

**Note:** If you are out of the office, make sure to include in your auto-reply messages one of the following phrases. This will prevent SAP Business Network from failing orders sent to mailboxes responding using an auto-reply feature: *Out of office, OOTO, On vacation, on holiday, out of town, away from the office, away until, out of the country, an off site meeting.* When SAP Business Network detects an auto-reply containing one of these phrases, it indicates that it received the auto-reply

in the order history log and does not fail the order.

# **Select Electronic Order Routing Method**

**1.** Click on Electronic Order Routing from

- **2. Choose** one of the following routing methods:
  - Online (Default): Orders are received within your AN account, but notifications are not sent out.
  - Email (Recommended): Email notifications are sent out, and can include a copy of the PO, when orders are received within your AN Account.
  - **Fax:** Notifications of new orders are sent via Facsimile, and can include a copy of the PO as well as a cover sheet.
  - cXML/EDI: Allows you to integrate your ERP system directly with SAP Business Network for transacting with your customer. Please contact <u>supplier.enablement@bakerhughes.com</u> to be connected with a Seller Integrator who will provide more information on configuration.
- **3. Configure** e-mail notifications.

etwork Settings		Save
Electronic Order Routing	Electronic Invoice Routing Accelerated Page	ments Settlement
* Indicates a required field		
Capabilities Preferen	ces	
External System Inte Configure cXML (native)	-	
	with Part Numbers log orders as catalog orders if part numbers are en	ered manually
New Orders		
Document Type	Routing Method	Options
Catalog Orders without Attachments	Email V	<ul> <li>Email address: ①</li> <li>Attach cXML document in the email message</li> <li>✓ Include document in the email message</li> <li>Leave attachments online and do not include them with email message. This applies to all orders with attachments that have the routing method "Same as new catalog orders without attachments".</li> </ul>

# **Select Electronic Order Routing Method**

## **Notifications**

- Select "Same as new catalog orders without attachments" for Change Orders and Other Document Types to automatically have the settings duplicated or you may set according to your preference.
- 2. Specify a method and a user for sending Order Response Documents (Confirmations and Ship Notices).

#### Change/Cancel Orders

Document Type	Routing Method
Catalog Orders without Attachments	Same as new catalog orders without attachments v
Catalog Orders with Attachments	Same as new catalog orders without attachments $~~ \lor~$
Non-Catalog Orders without (i) Attachments	Same as new catalog orders without attachments $~~ \bigtriangledown$
Non-Catalog Orders with Attachments	Same as new catalog orders without attachments $~~ \bigtriangledown$
Other Document Types	
Document Type	Routing Method
Blanket Purchase Orders	Same as new catalog orders without attachments $\sim$
Time Sheets	Online V
Order Status Request	2 Online ~
Order Response Documents	Online 🗸
Notifications	
Туре	Send notifications when
Order	Send a notification when orders are undeliverable. Send a notification when a new collaboration request against an existing order is received.
Purchase Order Inquiry	Send a notification when purchase order inquiries are received. Send a notification when purchase order inquiries are undeliverable.
Time Sheet	Send a notification when time sheets are undeliverable.

# **Select Electronic Invoice Routing Method**

## **Methods and Tax Details**

- 1. Select Electronic Invoice Routing.
- 2. Choose one of the following methods for Electronic Invoice Routing: Online; cXML; EDI.
- 3. It is recommended to configure Notifications to email (the same way as in Order Routing).
- 4. Click on Tax Invoicing for Tax Information and Archiving sub-tab to enter Tax Id, VAT Id and other supporting data.

				1	ACCOUNT SE
					Customer R
Electronic Order Routing	Electronic Invo	ice Routing	Accelerated Payments		Users
	Electronic into	lee reduing		.	Notifications
General Tax Invoic	ing and Archiving	3			Application
Capabilities & Prefere	nces				Account Re
Sending Method					View All
– Document Type		Routing Meth	od		
		_	2		
Invoices		Online 🗸	-		
Customer Invoices		Online			
		cXML			
		EDI			
Tax Classification:				-	
Taxation Type:			Do ant onten derbor		
3 State Tax Id:			<ol> <li>Do not enter dashes</li> <li>Do not enter dashes</li> </ol>		
Regional Tax Id:			Do not enter dashes		
Vat Id:	1		Do not enter dashes		
vot to:					
AT Registration Document:	VAT Regist <no document<="" p=""></no>				
A Registration Document.	Upload				



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## **Purchase Order Statuses**

Status	Description
New	Initial status of a new incoming order. Action was not yet performed by the supplier.
Changed	New version of an existing order. Your customer has changed the original order with new information.
Obsoleted	The obsolete version of a changed or cancelled order (old version).
Confirmed	You agreed to ship all line items (via order confirmation document)
Partially Confirmed Partially Shipped Partially Serviced Partially Invoiced	The order is in progress. If you update part of a purchase order, SAP Business Network reports the partial status for the entire purchase order. For example, if you partially confirmed an order and then you partially ship either the previously confirmed order line or a different order line, the purchase order status is set to Partially Shipped. You can still continue to confirm order line items regardless of the shipping status until you have confirmed all order lines.
Shipped	You shipped the entire order.
Invoiced	The order is fully invoiced.
Received Partially Received Returned	Statuses for receipts that are sent by the buyer from their ERP system. The purchase order status is updated based on this information. On the Order Detail page, each line item detail section displays the quantity of goods received or returned for that line item based on the information in the receipts.
Failed	SAP Business Network experienced a problem routing the order to your email address. You can resend failed orders once the issue is solved.
Declined, Accepted, In progress	Not in use for this project

## **Purchase Order Routing Status**

This status DOES NOT REFLECT the status of the goods. This is only related to document processing on the Network.

- **Sent** (new POs): SAP Business Network sent the order to the supplier account.
- Acknowledged: the supplier has started to process the order on the portal (has started to resend confirmations or shipping notice), or the supplier has received the order in his ERP (in case of EDI integration).
- Failed: SAP Business Network experienced issues in routing the order to the suppliers. In case of order notified via email, this is usually due to a wrong recipient email address (see account configuration guide >> electronic order routing). In case of EDI integration, this will detect a technical issue of processing the order in supplier ERP.

# **Reminders of Unconfirmed Orders**

- In case POs remain unconfirmed in your SAP Business Network Portal Orders Tab, a reminder will be sent via email to your account administrator.
  - Orders Tab will be transitioning to the Workbench. Please utilize the Workbench tiles.
- Reminders will cease once you start processing the PO.
- You will receive up to 3 reminders per PO.
   Reminders for various POs are grouped in the same email
- At the beginning of every week, SAP Business Network sends a report of unconfirmed orders that have generated these notifications within the last 30 days to the primary email address for your account (admin).

Dear Solene Test - TEST	,		
This is a reminder for th unconfirmed.	e following orders sent to y	our Ariba Network ad	ccount that are
create an order confirma			
Order Number	Customer	Order Date	Order Status
20151016 DMPO3	Ariba sro - TEST	8 Oct 2015	New
20151016 DMP07	Ariba sro - TEST	8 Oct 2015	New
The above list contains u	Ariba sro - TEST up to 100 of the newest und our online Inbox, filtering b n regarding these orders, pl	confirmed orders only y New and Changed	y. You can find all orders.
The above list contains u unconfirmed orders in yo If you have any question	up to 100 of the newest und our online Inbox, filtering b	confirmed orders only y New and Changed ease contact the cus	y. You can find all orders. tomer directly.





