

SUPPLY CHAIN ARIBA NETWORK STANDARD ACCOUNT USER GUIDE





Please click on a topic below to be taken to that section in the training guide

- 1. Ariba Network Standard Accounts Basic Information
 - How to get started
 - ii. How to log in using an existing Ariba Network Account
 - iii. How to create a new Ariba Network Standard Account
 - iv. Overview of an electronic Purchase Order
 - v. How to setup notifications in your Ariba Network Standard Account
 - vi. How to resend an interactive email
 - vii. How to log into your Ariba Network Standard Account going forward
 - viii. Before you confirm your Purchase Order
- ix. How to view all documents related to a Purchase Order
- 2. How to manage your Purchase Order for Goods
 - i. How to confirm your PO for Goods
 - ii. How to Reject your Purchase Order for Goods
 - iii. How to create a full and partial ASN (advanced ship notice)
 - iv. How to invoice against your Purchase Order for Goods
 - v. How to see your Invoice status and Due date for Goods
 - vi. How to find your Remittance Advice for Goods
 - vii. How to create a Credit Note for Goods
- 3. How to manage your Purchase Order for Services
 - i. How to confirm your PO for Services
 - ii. How to Reject your Purchase Order for Services
 - iii. How to invoice against your Purchase Order for Services
 - iv. How to see your Invoice status and Due date for Services
 - v. How to find your Remittance Advice for Services
 - vi. How to create a Credit Note for Services

- 4. How to manage your Purchase Order for Goods & Services (Hybrids)
 - i. How to confirm your PO for Good & Services (Hybrids)
 - ii. How to Reject your Purchase Order for Goods & Services (Hybrids)
 - iii. How to invoice against your Purchase Order for Goods & Services (Hybrids)
 - iv. How to see your Invoice status and Due date for Good & Services
 - v. How to find your Remittance Advice for Hybrid POs
 - vi. How to create a Credit Note for Goods & Services (Hybrids)
- 5. How to manage your Ad hoc / Unplanned Purchase Order
 - . How to confirm your ad hoc / unplanned POs
 - i. How to invoice against an Ad Hoc / Unplanned PO
 - iii. How to resubmit an invoice for Ad Hoc / Unplanned POs

6. Supplier Support

Please be advised that SAP Ariba may update their User Interface (UI) from time to time. Some of the screens captured here may differ slightly from what you are able to see, but please note that the functionality will remain the same.

Your sincerely,

Supply Chain Anglo American and/or De Beers Group

Dear Valued Anglo American and / or De Beers Group supplier, congratulations you have been enabled to transact with us digitally via the Ariba Network using an Ariba Network Standard Account!

WHAT DOES THIS MEAN?

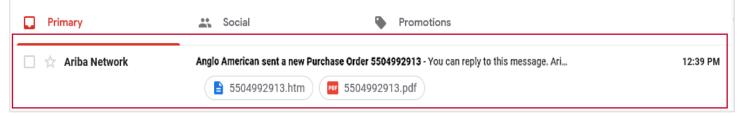
We have made all the technical changes in our environment to make it possible for you to transact digitally with us. You will now need to establish an electronic trading relationship with Anglo American and/or De Beers Group and if applicable, create a new Ariba Network account.

HOW DO I DO THIS?

You will only be able to establish an electronic trading relationship with Anglo American and/or De Beers Group once you receive your first electronic Purchase Order (PO) from us via email. Please note that the first PO might not be immediate. It may take a few weeks or longer to receive your first PO as it depends on how regularly you will trade with us.

HOW WILL I KNOW WHEN I GET MY FIRST ELECTRONIC PO?

You will receive an interactive, system generated email from **Ariba Network** containing your **new PO** (see example below). **You must open the email and follow the steps to establish the relationship and where applicable, create a new Ariba Network account**

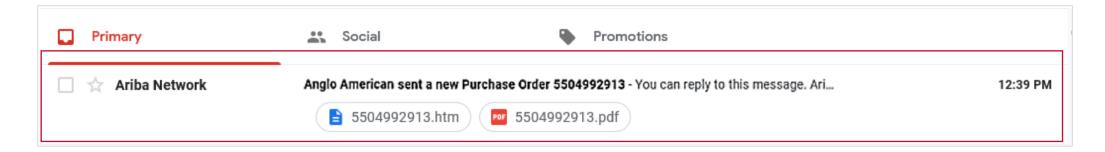


IMPORTANT TIP!

- If you can't locate the interactive email please search for the domain '@ansmtp.ariba.com' across your folders, including spam & junk folders
- Ask your IT department to whitelist the domain '@ansmtp.ariba.com' to ensure that you receive all SAP Ariba system generated messages and future notification.
- Check your mailbox for messages from your IT (Information Technology) department highlighting 'on hold' messages from the SAP Ariba domain name.

HOW WILL I KNOW WHEN I GET MY FIRST ELECTRONIC PO?

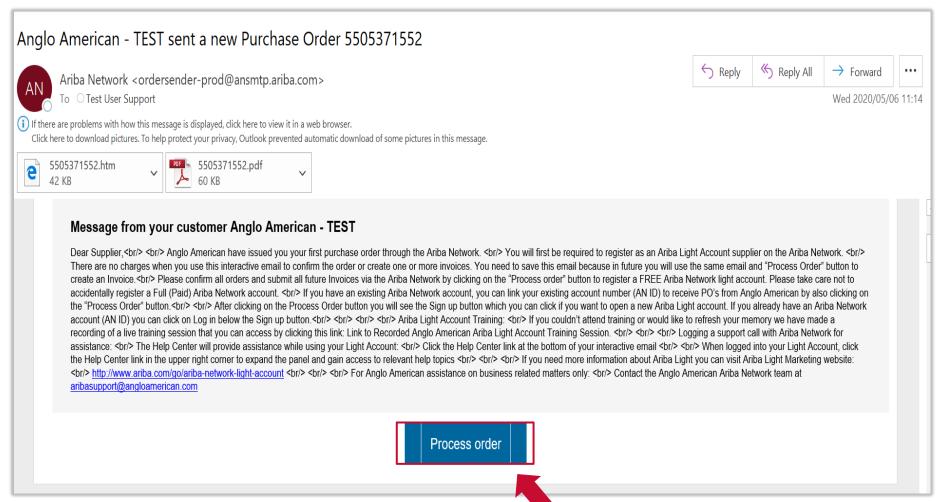
You will receive an interactive, system generated email from **Ariba Network** containing your **new PO** (see example below). **You must open the email and follow the steps to establish the relationship and where applicable, create a new Ariba Network account**





IMPORTANT TIP!

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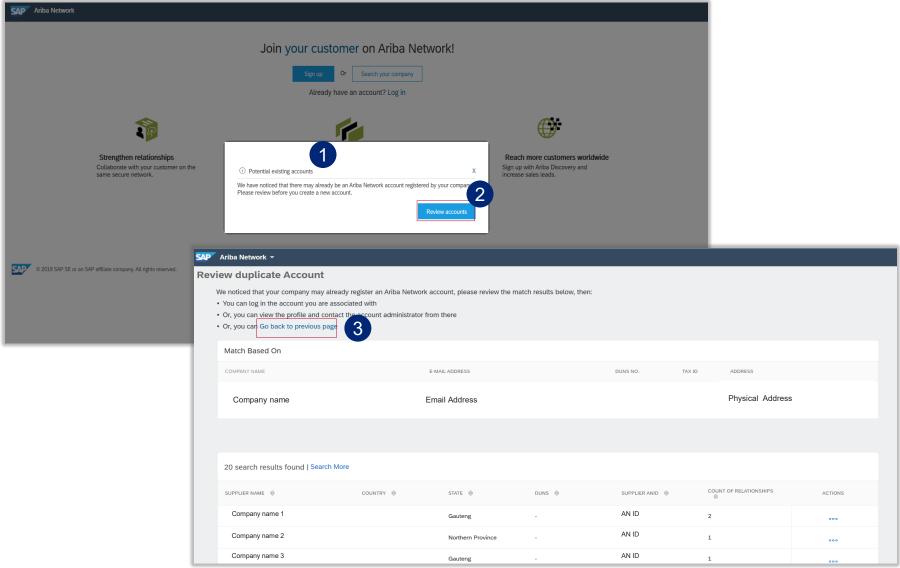


Once you've opened the email with your new electronic PO, you will notice there is a lot of important information contained in the body of the email.

Please familiarise yourself with this content. This is what all your electronic POs will look like.

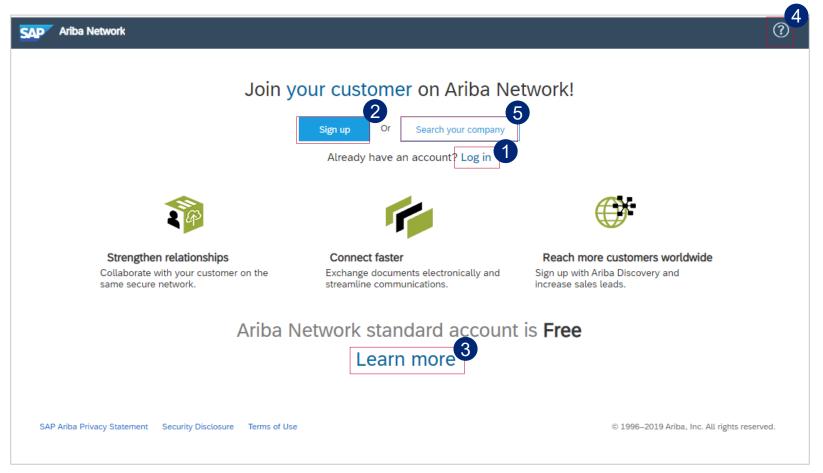
When you are ready to establish the electronic relationship with Anglo American or De Beers Group, and where applicable, create your new account, please click on the **Process order** button.

Once you have clicked on the Process Order button, you will be redirected to the following page:



- The Potential existing
 account pop up may appear
 to notify you that an Ariba
 Network account for your
 organisation may already
 exist.
- 2 Review the potential duplicate account by clicking on Review accounts button.
- If this is not your account then click on **Go back to previous** page. Click on the 'X' (close window icon) to get to sign up page and continue with new account setup

You will be redirected to the following page where you can either create a new Ariba Network Standard Account or log into the Ariba Network using an existing Ariba Network account your organisation may have.

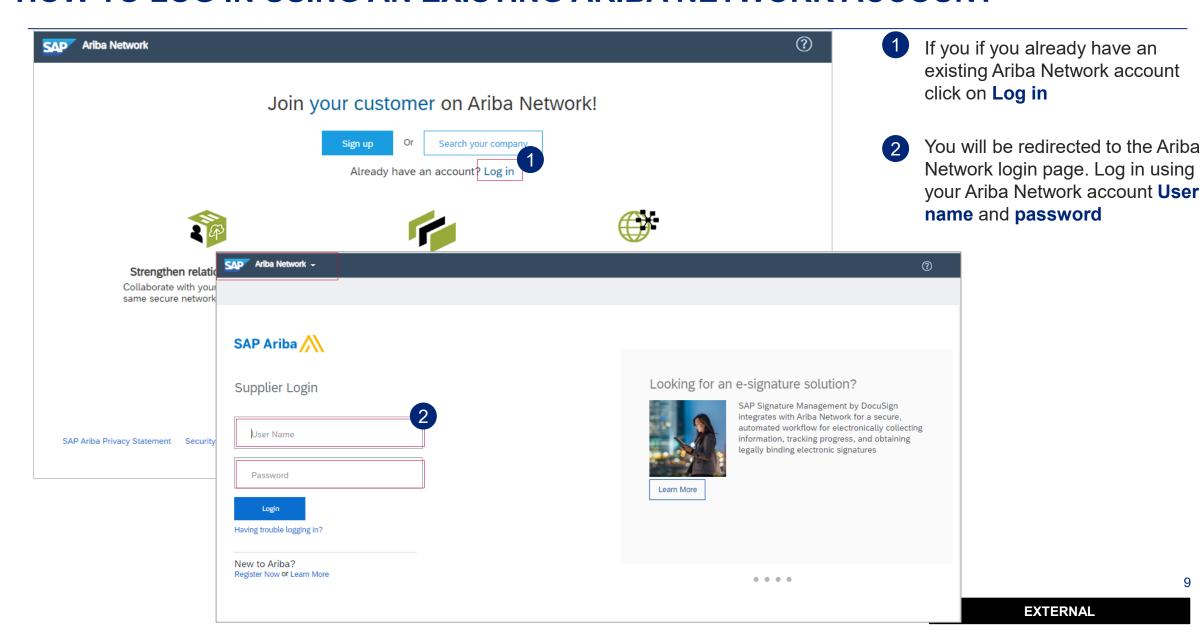


- 1 If you if you already have an existing Ariba Network account that you would like to use to trade with us, click on **Log in**
- To start creating your new Ariba Network Standard Account, click on the Sign Up
- 3 To find out more about Ariba Network's Standard Account offering, click on Learn More
- To access the Help Centre, click on the question mark icon
- To search if your organisation already has an existing Ariba Network account that you could use, click on **Search your company**

HOW TO LOG IN USING YOUR EXISTING ARIBA NETWORK ACCOUNT

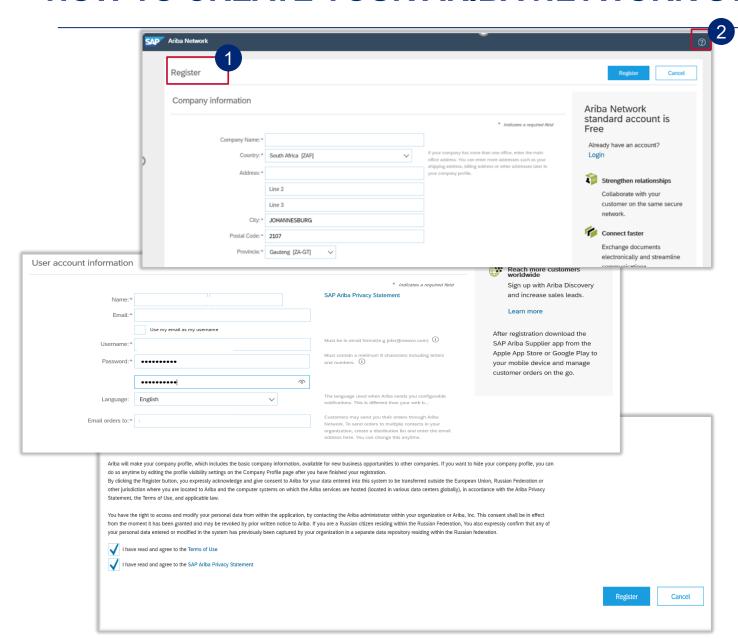
EXTERNAL

HOW TO LOG IN USING AN EXISTING ARIBA NETWORK ACCOUNT



HOW TO CREATE A NEW ARIBA NETWORK STANDARD ACCOUNT

HOW TO CREATE YOUR ARIBA NETWORK STANDARD ACCOUNT

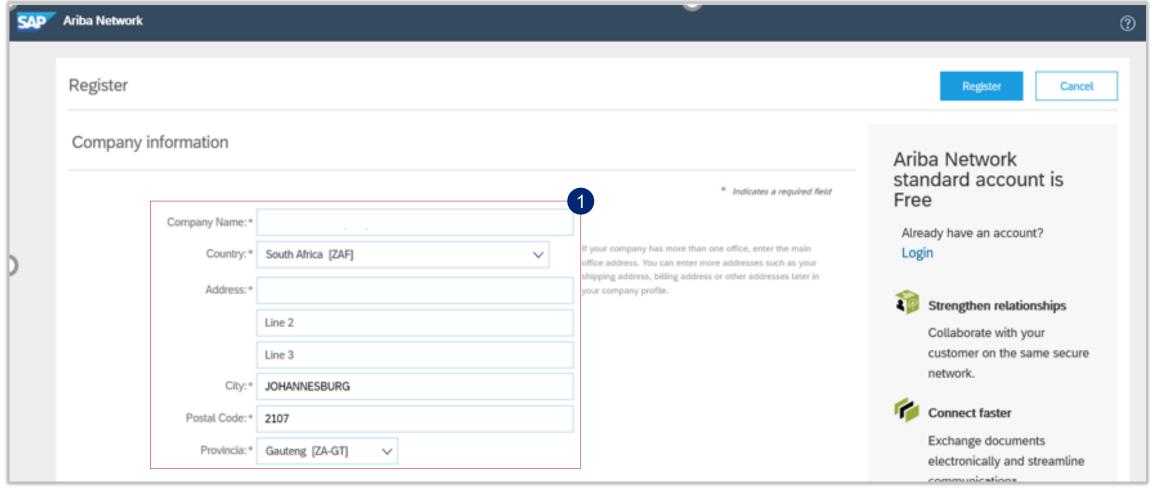


1 Once you have clicked on Sign up, you will be redirected to the electronic Registration form that you need to complete and create your new Ariba Network Standard Account.

If at anytime you need more information or assistance with creating your Ariba Network Standard account, please click on the Question Mark icon at the top right hand side of the screen to open the Help Centre window.

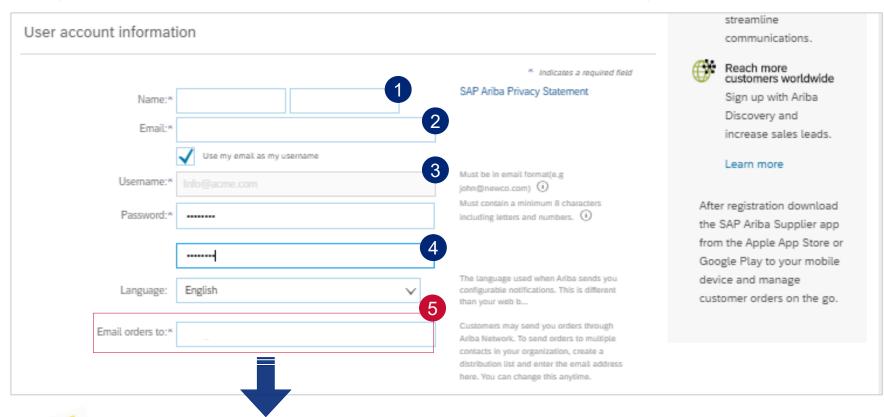
HOW TO CREATE YOUR ARIBA NETWORK STANDARD ACCOUNT

1 Start by entering the name and full address of your company in the **Company Information** section. An Asterix (*) indicates a mandatory field. Once complete scroll down to the next section in the form.



HOW TO CREATE YOUR NEW ARIBA NETWORK STANDARD ACCOUNT

Next you are required to complete the **User account information** section of your form.



- 1 Enter your first name and surname
- 2 Enter your email address
- 3 Please note: The Use my email as username box will automatically be checked and it will make your email address your default user name.

If you want to change this, you can uncheck the box and enter a different username but it must be in the format of an email address. It can be a completely fictitious email address. You will not receive any notifications to that email address, it will simply serve as your User Name for your Ariba Network account.

4 Enter your password (It must be a minimum of eight characters long and contain at least one number.

Remember these passwords are case sensitive.

Please keep these credentials safe!

The **Email orders to** field will automatically be prepopulated. This email address is where all your future interactive email Purchase orders (POs) will be sent to.

Should this need to change we highly recommend that you do not change it here. Rather update this as part of your ongoing account maintenance later.

HOW TO CREATE YOUR NEW ARIBA NETWORK STANDARD ACCOUNT

The last section you need to complete is the **Tell us more about your business**.

Tell us more about your business ▶

Ariba will make your company profile, which includes the basic company information, available for new business opportunities to other companies. If you want to hide your company profile, you can do so anytime by editing the profile visibility settings on the Company Profile page after you have finished your registration.

By clicking the Register button, you expressly acknowledge and give consent to Ariba for your data entered into this system to be transferred outside the European Union, Russian Federation or other jurisdiction where you are located to Ariba and the computer systems on which the Ariba services are hosted (located in various data centers globally), in accordance with the Ariba Privacy Statement, the Terms of Use, and applicable law.

You have the right to access and modify your personal data from within the application, by contacting the Ariba administrator within your organization or Ariba, Inc. This consent shall be in effect from the moment it has been granted and may be revoked by prior written notice to Ariba, If you are a Russian citizen residing within the Russian Federation, You also expressly confirm that any of your personal data entered or modified in the system has previously been captured by your organization in a separate data repository residing within the Russian federation.



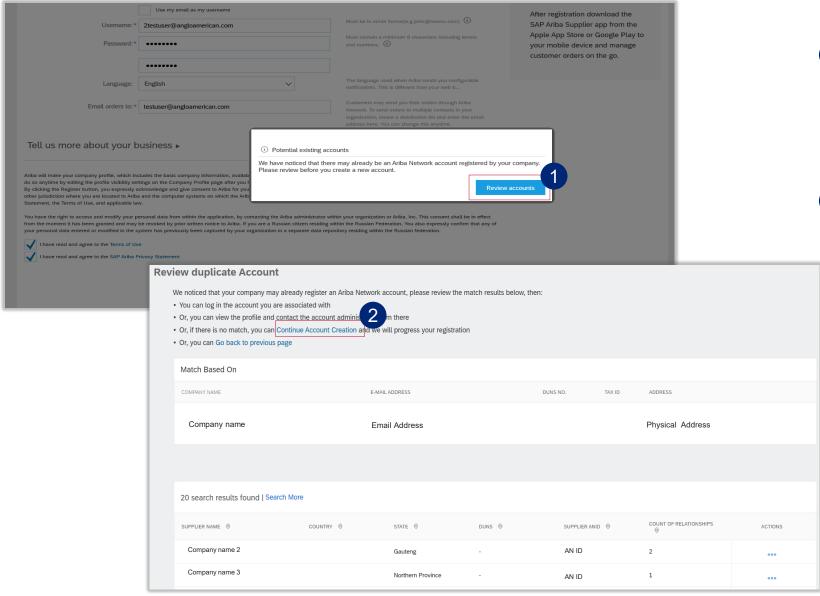
have read and agree to the Terms of Us





- Please read and accept of the **Terms of Use** by ticking the checkbox next to them
- Please read and accept the SAP Ariba Privacy **Statement** by ticking the checkbox next to them
- Review your entire form and then click on the Register button to create your new Standard Account.

HOW TO CREATE YOUR NEW ARIBA NETWORK STANDARD ACCOUNT



- 1 The Potential existing accounts warning comes up again, click on Review accounts.
- 2 Click on Continue Account Creation.

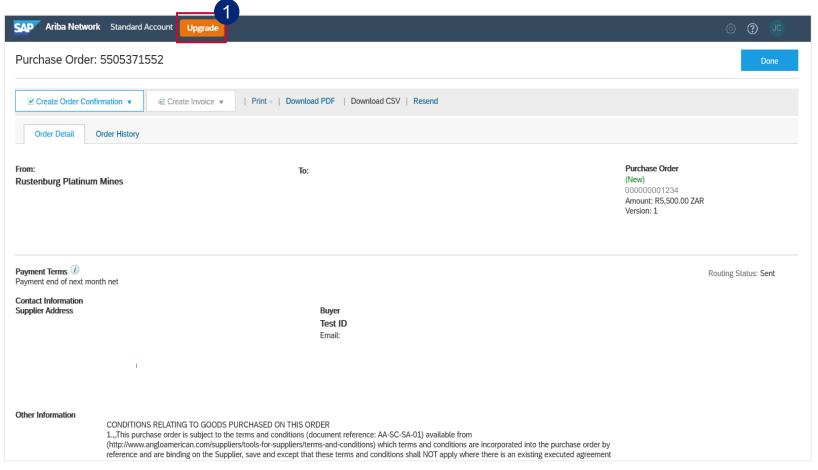
Congratulations! Your Ariba Network Standard Account has now been created!

You will now automatically be redirected to a view of your first electronic PO

OVERVIEW OF AN ELECTRONIC PURCHASE ORDER

AN OVERVIEW OF YOUR FIRST ELECTRONIC PURCHASE ORDER

The screen shot below is a view of an electronic purchase order.





IMPORTANT INFORMATION!

Please DO NOT click on the Upgrade button unless you want to upgrade your account.

This initiates the process to upgrade your Ariba Network account from a Standard to an Enterprise Account which will incur fees.

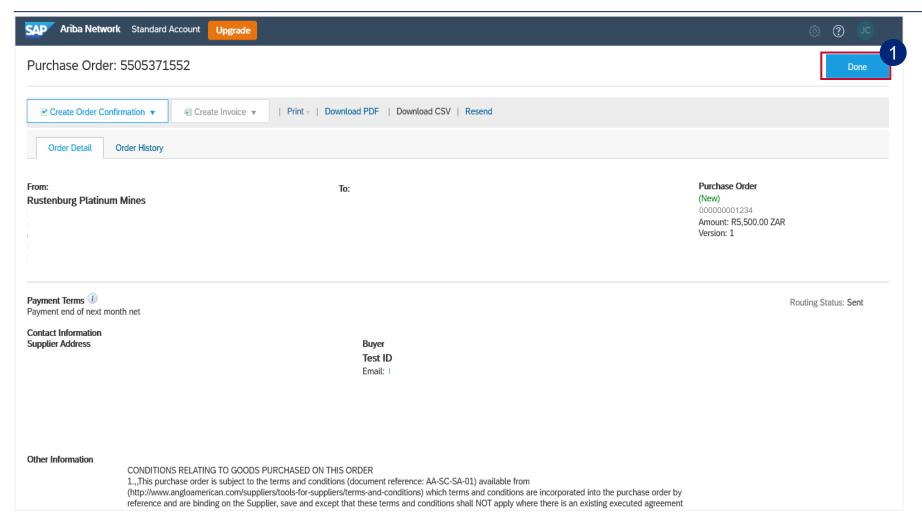
Please note that an Ariba Network Standard Account provides you with all the functionality you will need to transact successfully with us.

However if you feel that your organisation could benefit from upgrading your account, please contact SAP Ariba before clicking the Upgrade button to discuss the costs you will incur

If you think that you have accidentally upgraded your account yourself, please contact us immediately queryinvoice@angloamerican.com

HOW TO SET UP NOTIFICATIONS IN YOUR ARIBA NETWORK STANDARD ACCOUNT

HOW TO SETUP NOTIFICATIONS IN YOUR NEW ARIBA NETWORK STANDARD ACCOUNT





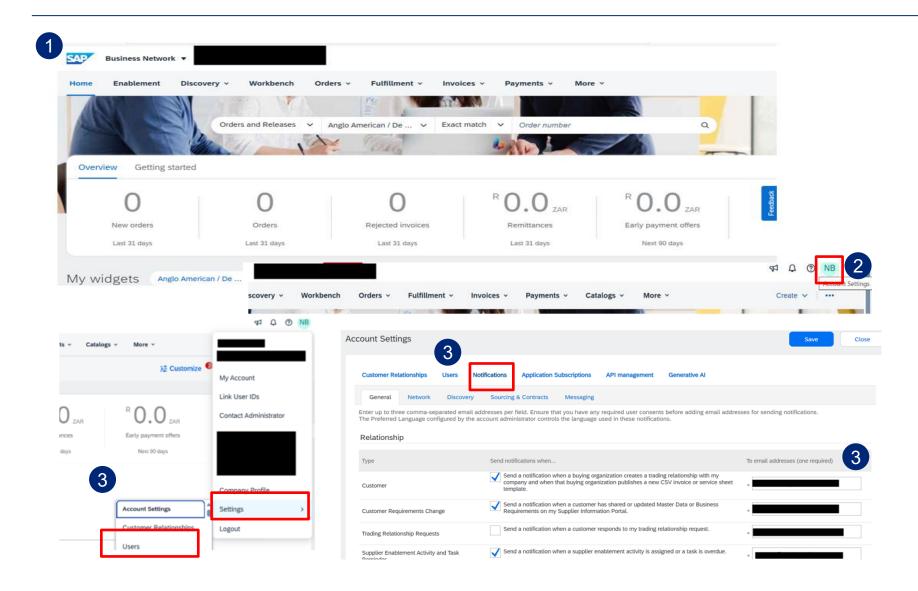
IMPORTANT!

Before you confirm your first PO, it is highly recommend that you set up your Notification for your new Ariba Network Standard Account.

This will ensure that you receive all the relevant system generated notifications related to your various PO's

1 To do this, click on Done

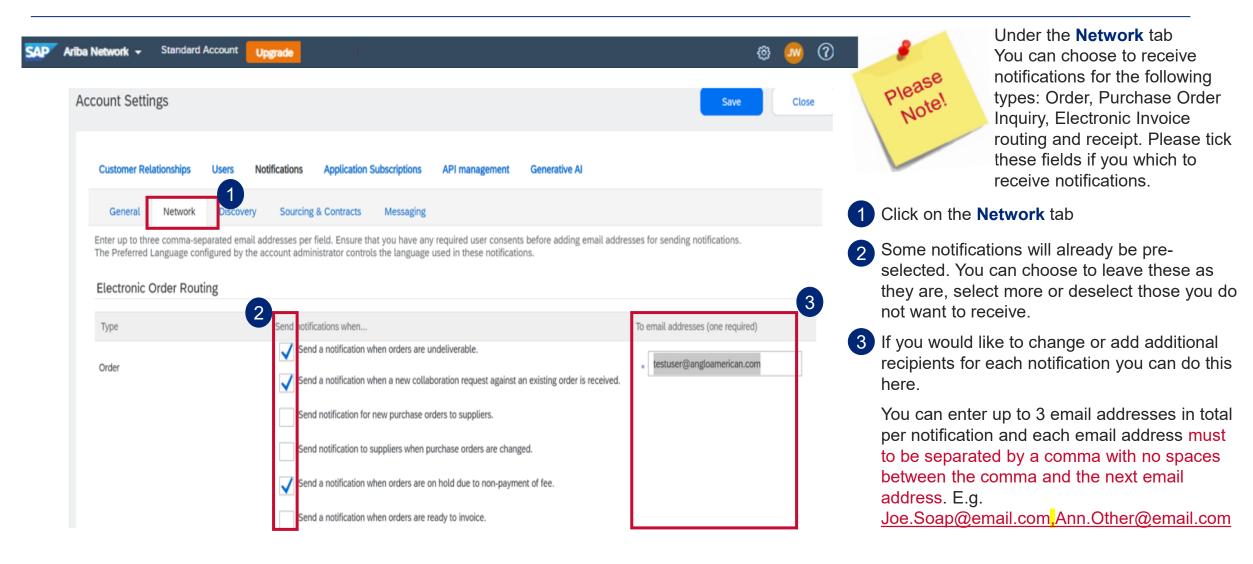
HOW TO SETUP NOTIFICATIONS IN YOUR ARIBA NETWORK STANDARD ACCOUNT



- 1 You will be redirected to the homepage/Dashboard.
- 2 To update your notifications, click on the initials icon on the top right corner and a drop down menu will open.
- 3 Click on Settings and then USERS

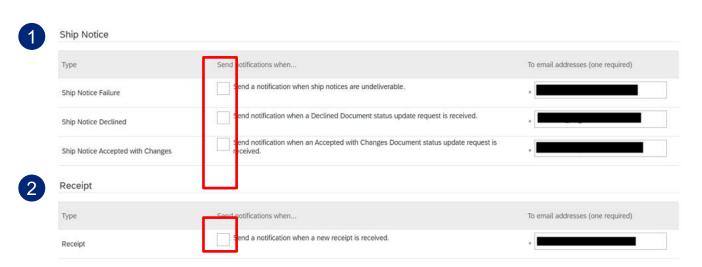
Click on the NOTIFICATIONS TAB and update the email address on all fields

HOW TO SETUP NOTIFICATIONS IN YOUR NEW ARIBA NETWORK STANDARD ACCOUNT



HOW TO SETUP NOTIFICATIONS IN YOUR ARIBA NETWORK STANDARD ACCOUNT

Electronic Invoice Routing		
Invoice Failure	Send a notification when invoices are undeliverable or rejected.	
Invoice Status Change	Send a notification when invoice statuses change.	*
Invoice Created Automatically from Receipts	Send a notification when an invoice is automatically created from a goods receipt.	,
Invoice Created Automatically from Service Sheets	Send a notification when an invoice is automatically created from a service sheet.	*
Invoice conversion (Supported formats: .pdf, .png, .jpg)	Send a notification when the invoice conversion fails.	
	Send a notification when the status of the template changes.	+
	Send a notification when an invoice is set for manual submission after conversion.	*



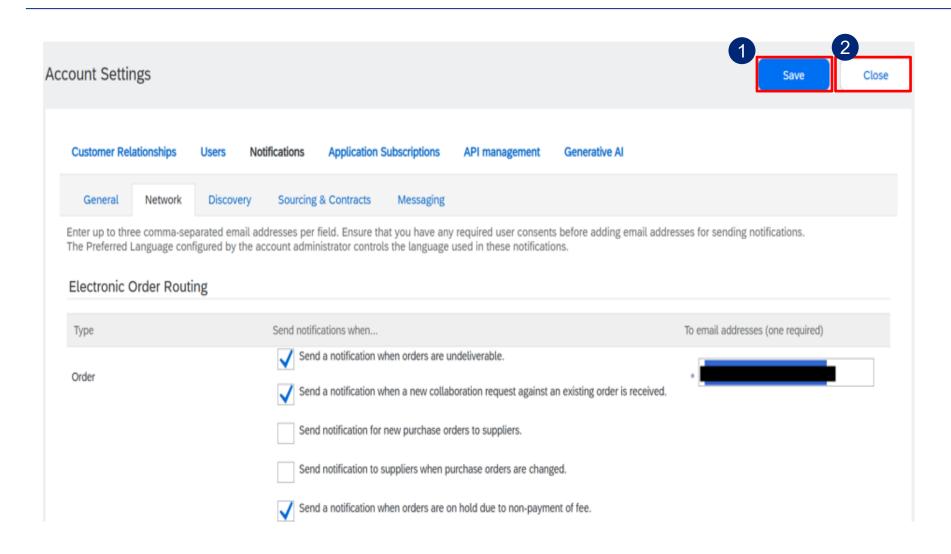
Scroll down on the **Network** tab until you get to **Electronic Invoice Routing**

Some notifications will already be preselected.

- 1 If you have material/goods orders then you will tick the boxes in the Ship Notice notification blocks and enter the email address to
- 2 receive these notifications

If you would also like to receive a system generated notification when the Goods you have delivered have been GRV'ed, go to the Receipt section, tick the box called Send a notification when a new receipt is received and enter the email address.

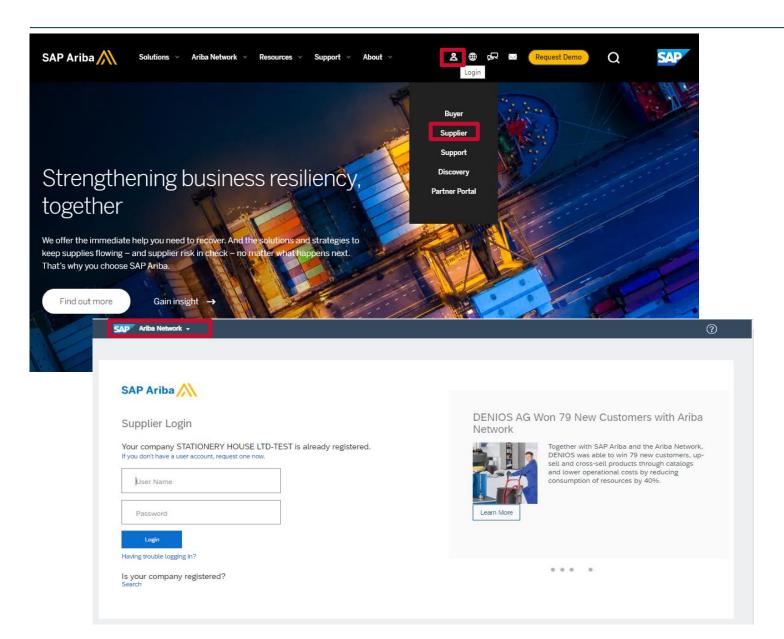
HOW TO SETUP NOTIFICATIONS IN YOUR ARIBA NETWORK STANDARD ACCOUNT



- When you are finished scroll up to the top of the page and click on the **Save** button to save your changes
- Then click on Close. You will be taken back to your dashboard

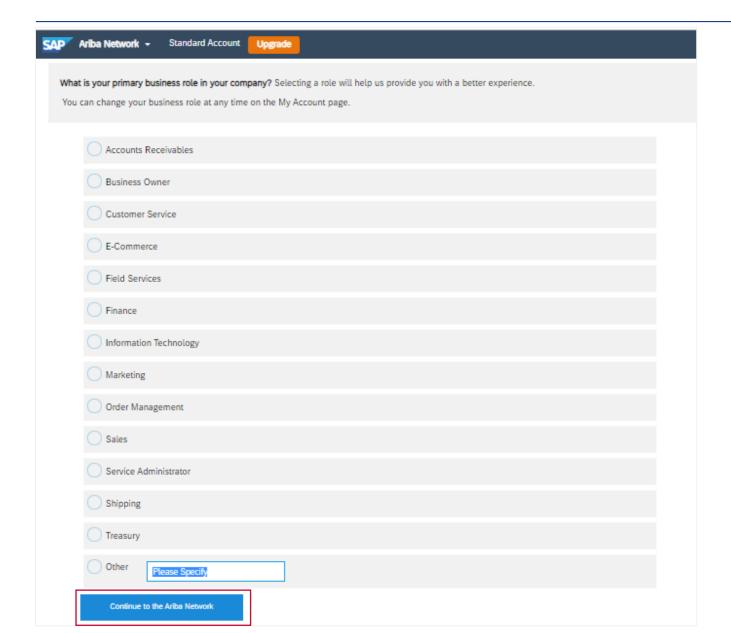
HOW TO LOG INTO YOUR ARIBA NETWORK STANDARD ACCOUNT GOING FORWARD

HOW TO LOG INTO YOUR ARIBA NETWORK ACCOUNT GOING FORWARD



- To view your Ariba Network Standard Account dashboard and general settings, simply go to the official SAP Ariba website at www.ariba.com
- Click on the Supplier icon button and click on Supplier in the drop down menu
- You will be directed to the Ariba Network login page.
- Enter your user name and password to be taken to your dashboard

HOW TO LOG INTO YOUR ARIBA NETWORK ACCOUNT GOING FORWARD



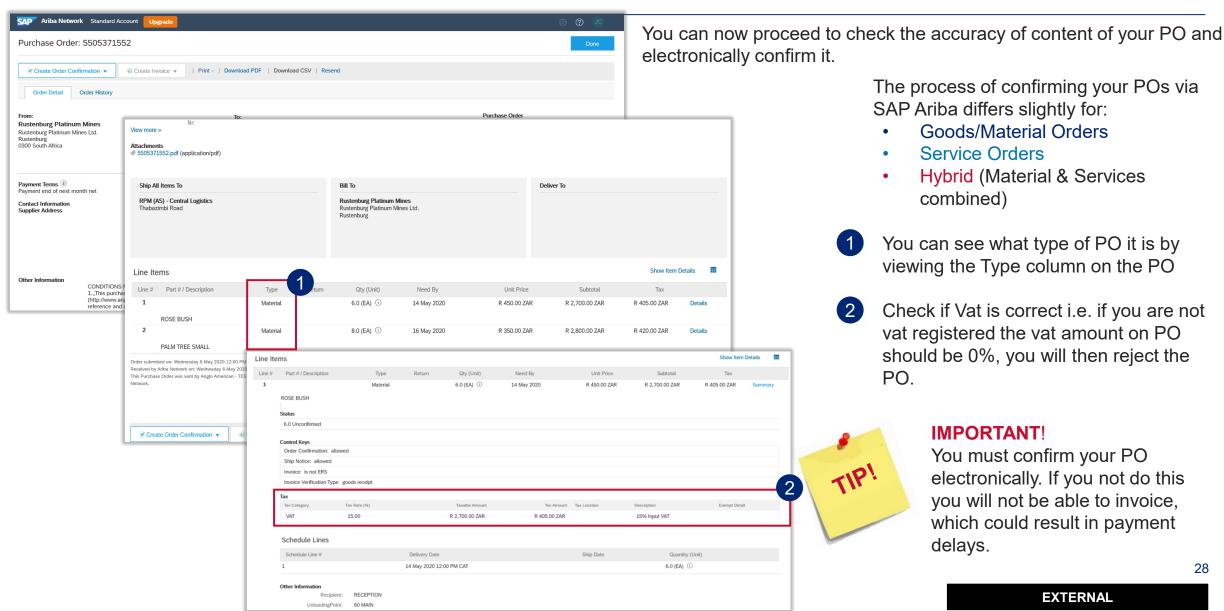
The next time you log into your Ariba Network account e.g. to create your invoice, this window may pop up.

Simply select the option that best describes what your primary role in your company is and click on the **Continue to the Ariba Network** button

You should only have to do this once.

BEFORE CONFIRMING YOUR PURCHASE ORDER

BEFORE CONFIRMING YOUR PURCHASE ORDER



The process of confirming your POs via SAP Ariba differs slightly for:

- Goods/Material Orders
- **Service Orders**
- **Hybrid** (Material & Services combined)
- You can see what type of PO it is by viewing the Type column on the PO
- Check if Vat is correct i.e. if you are not vat registered the vat amount on PO should be 0%, you will then reject the PO.

IMPORTANT!

You must confirm your PO electronically. If you not do this you will not be able to invoice, which could result in payment delays.

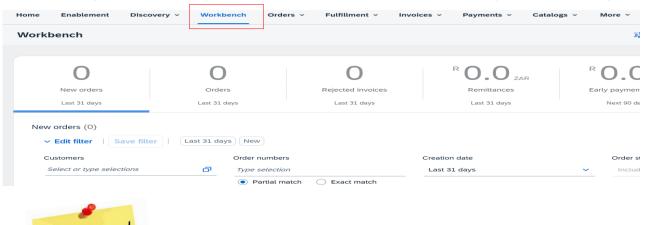
CONFIRMING YOUR PURCHASE ORDER - IMPORTANT INFORMATION

Confirming your first PO from us:

Once you have created your new Ariba Network Standard Account from your first system generated interactive email, you will automatically be redirected to your new Purchase Order (PO) so you can confirm it electronically.

Confirming all subsequent PO's from us:

To view and confirm your PO's once your standard account is set up, simply go to the official SAP Ariba website at www.ariba.com, select Supplier login and enter your username and password. On your homepage, select WORKBENCH and a the list of PO's will be displayed.



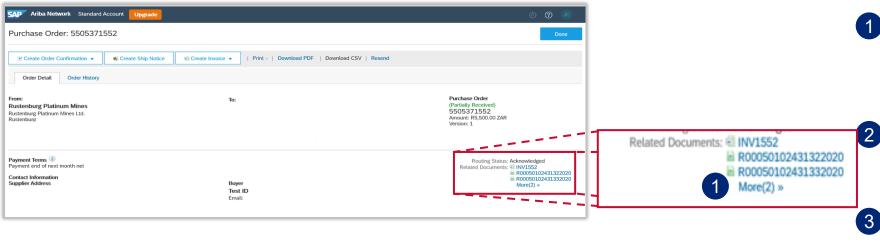


If you do not electronically confirm your PO's, you will not be able to:

- Permitted to deliver any services or goods to any of our operations / sit
- To create an electronic elnvoice in the system against this order, potentially resulting in payment delays

HOW TO VIEW ALL DOCUMENTS RELATED TO A PURCHASE ORDER

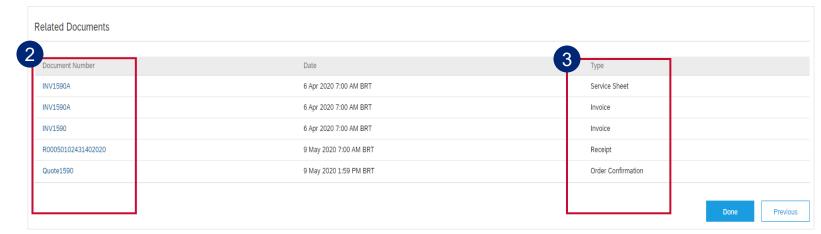
HOW TO VIEW ALL DOCUMENTS RELATED TO A PURCHASE ORDER



Click on More (x) under
Related documents to
open all documents related
to the Purchase Order

Click on **Document Number** to view the details related to that document.

Use the **Type** value to assist with identifying the document



HOW TO MANAGE YOUR DIGITAL PURCHASE ORDERS FOR GOODS





This section will show you how to confirm and invoice against a Purchase Order for Goods.



PROCESS FOR CONFIRMING & INVOICING AGAINST PURCHASE ORDERS FOR GOODS



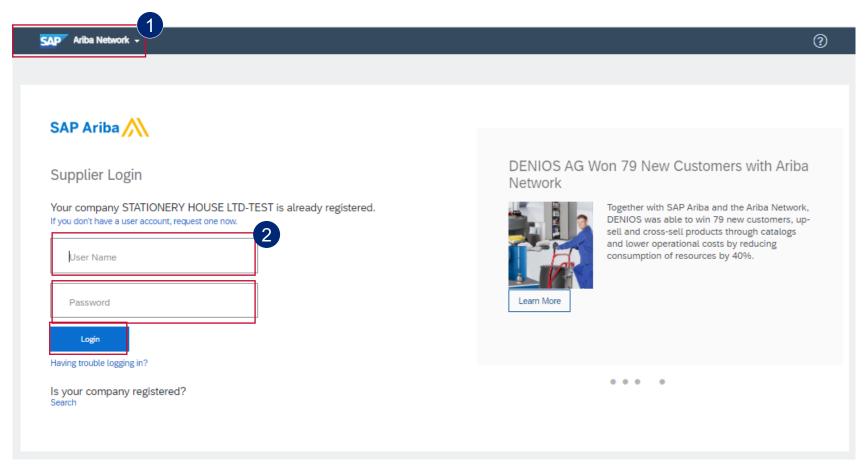
- Each step in this electronic processes is dependent on the one before it
- If one is not actioned, the system will not allow the next step to be completed
- For example if you do not confirm your PO in Step 4, our stores are unable to create a Goods Receipt Verification (GRV) as indicated in Step 6, which in turn will not allow you to invoice against the PO in Step 7.

This may result in payment delays

 It is VITAL that you electronically confirm your Purchase Orders in the system as soon as you have confirmed that the PO details are correct.

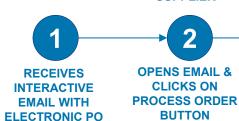






- 1 Login to your Ariba Network Supplier Login page.
- Enter your Ariba NetworkAccount User Name and password and click on the Login button





SUPPLIER

SUPPLIER



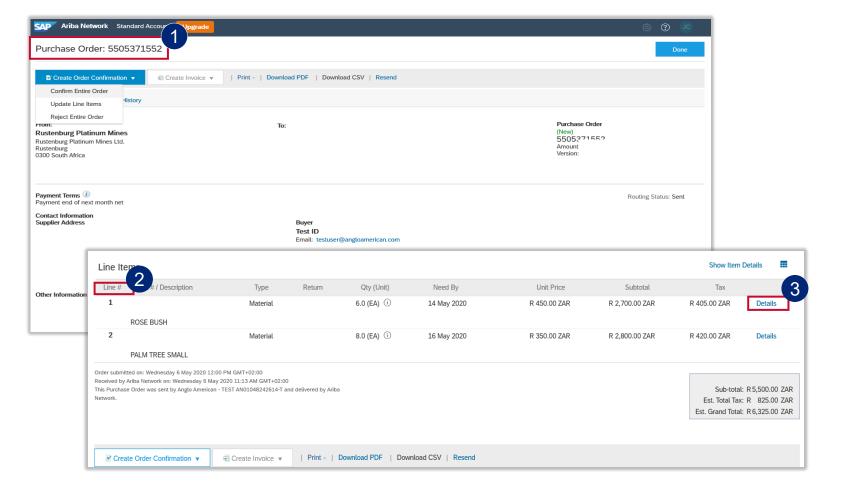
SUPPLIER







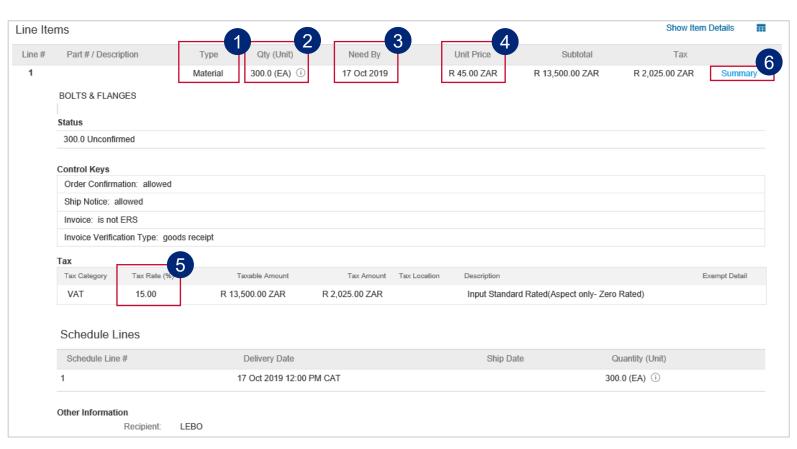




- Your Purchase Order (PO) document will open. You need to scroll down to see all the detail. Terms and conditions, payment terms etc
- Please Note: You must check the accuracy of each PO you receive from us at a line item level. To do this scroll down to the Line Items Section
- To see all the detail of the line item. click on **Details**. You can view line description, vat, unloading points, other comments etc. as shown in the next slide







Once you have opened the line item details, please check that the following is correct:

- 1 Type reflects as Material for Goods POs
- Quantity & Unit (Unit of Measure)
- 3 Delivery date
- 4 Unit price
- 5 TAX / VAT Rate (if applicable)

Do this for each line item.

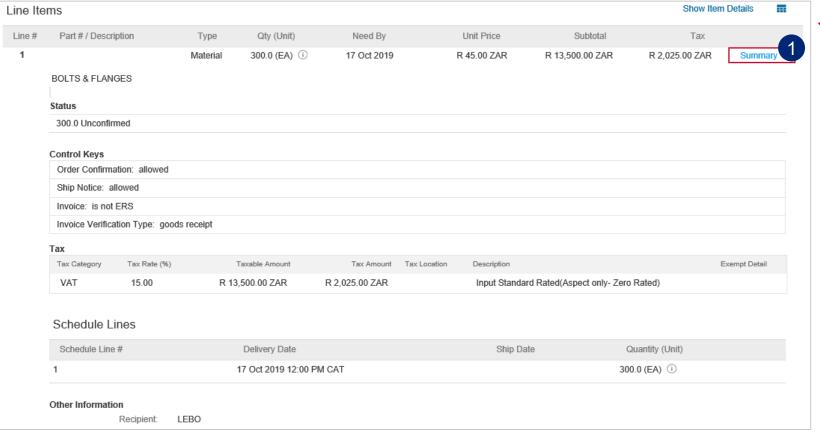
6 √ If everything is correct, please click on Summary and go back to the summary view of your PO



[OFFICIAL]



ANGLO AMERICAN / DE



If any of the details in the line item are incorrect please reject the PO in the system, providing a reason for your rejection (Go to How to Reject a PO section for more information)

Please Note: Electronically rejecting your PO for being incorrect does not mean you are rejecting doing business with us.

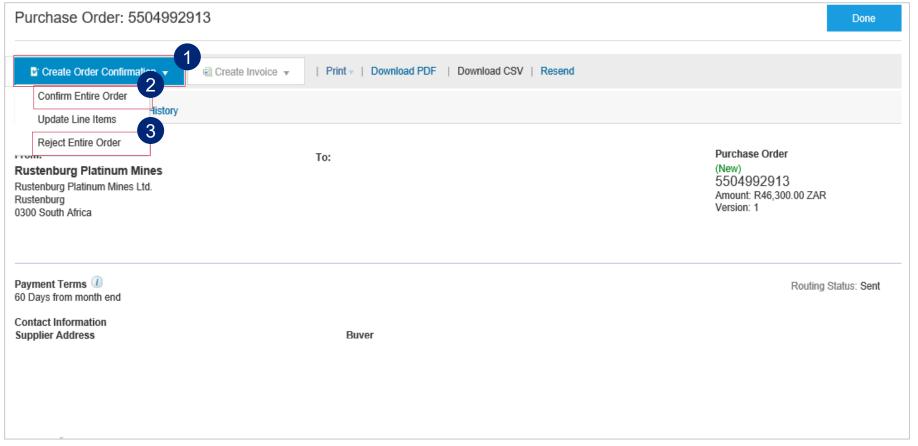
The rejected PO will workflow back to the buyer in the system & prompt them to send a corrected PO.

You will then receive another email with the changed PO which you must confirm.

Click on **Summary** and go back to the summary view of your PO







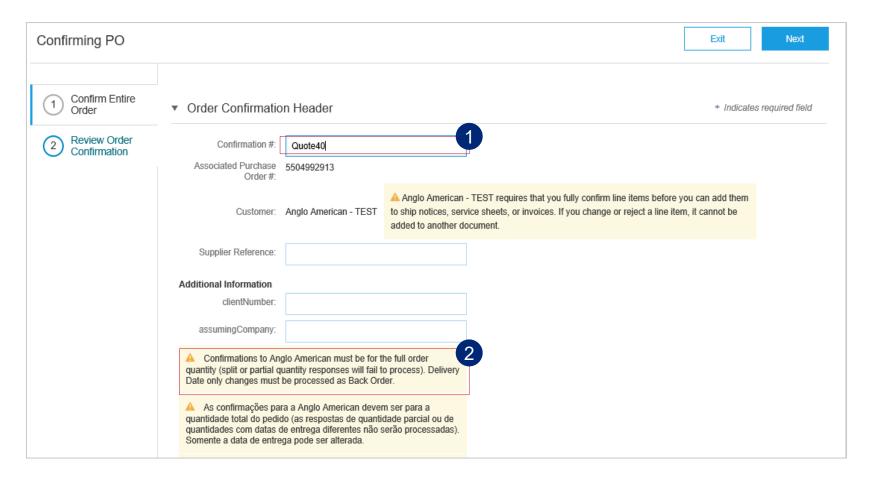
Once you have checked the accuracy of all the line items in your PO, you need to confirm it in the system

- 1 Scroll up to the top of your PO and click on the Create Order Confirmation button
- 2 A drop down menu will appear. Click on Confirm Entire Order to confirm your PO
- 3 Click on Reject Entire Order to reject your PO (this process is shared a little later in this document)

3







Once you have clicked on **Confirm Entire Order**, the following page will open.

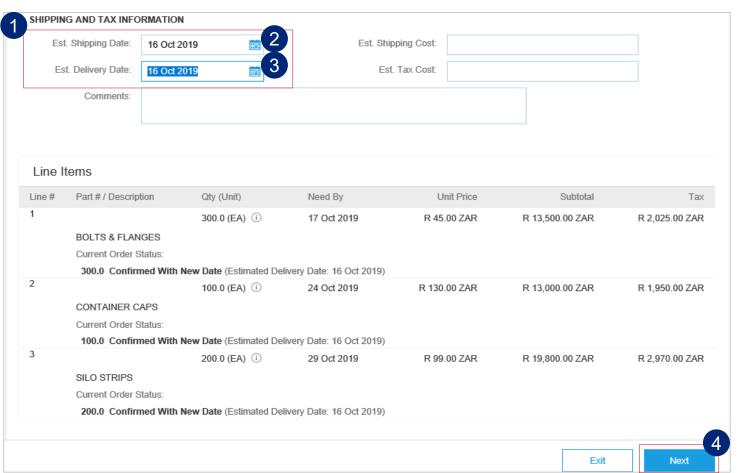
1 First enter your Confirmation number.

The **Confirmation Number** is YOUR reference and you can enter any reference that is meaningful to you and your organisation e.g. your quote number.

Please pay attention to these notifications as they contain important information







1 After entering your Confirmation number, scroll down so you can complete the Shipping and Tax Information section.

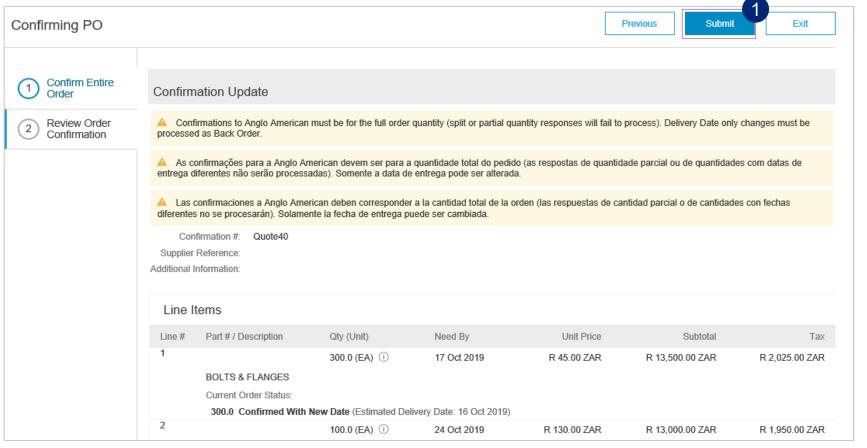
This section is mandatory

Please **select** the following using the **calendar icons**:

- 2 Est Shipping date
- 3 Est Delivery date
 These can be the same date.
- Then click on Next



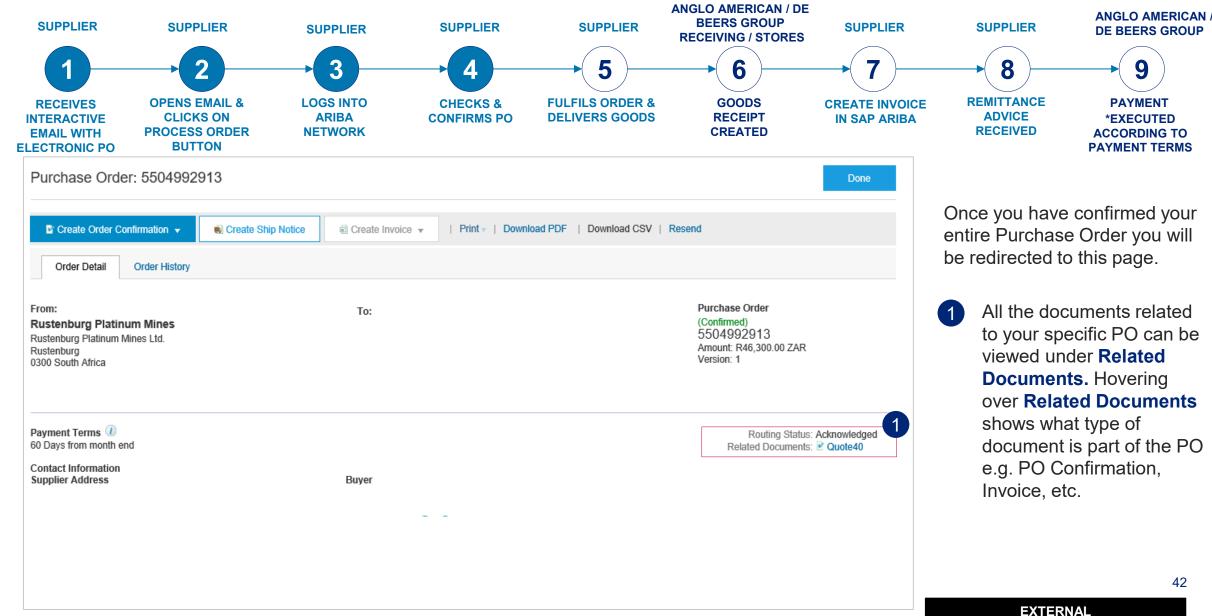




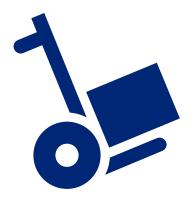
You will be taken to the **Review Order Confirmation** page.

1 Click the Submit button to finalise the confirmation of your PO





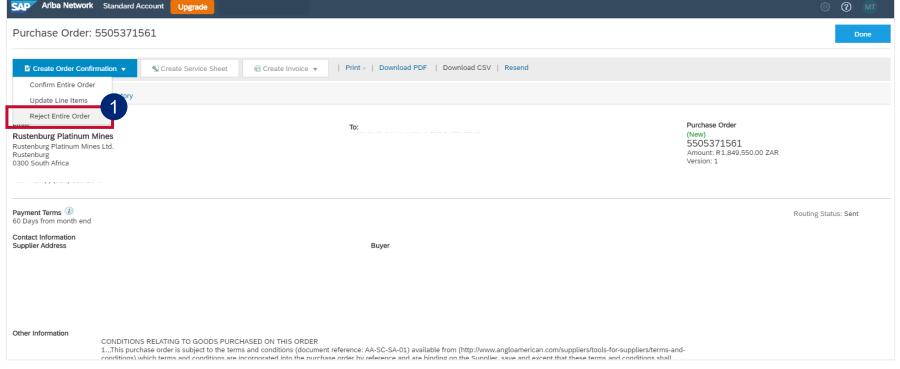
HOW TO ELECTRONICALLY REJECT YOUR PO FOR GOODS



REJECTING A PURCHASE ORDER







If any of the details in the PO are incorrect please reject the PO in the system, providing a reason for your rejection. This does not mean you are rejecting doing business with us.

The rejected PO will workflow back to the buyer in the system & prompt them to send a corrected PO.

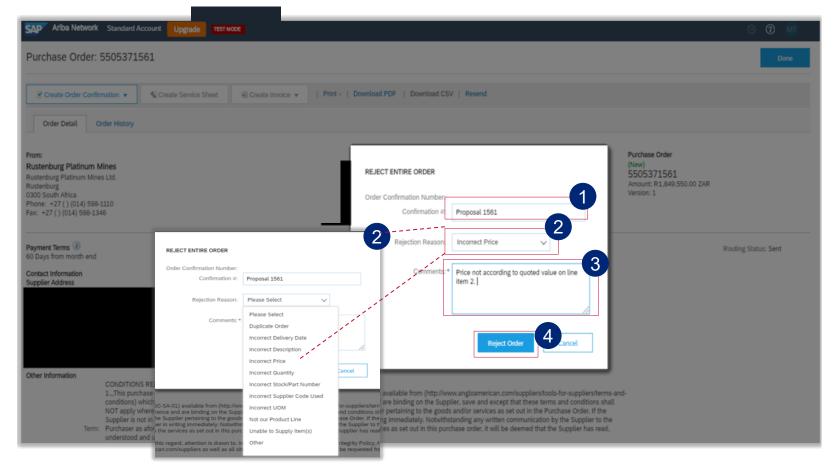
You will then receive another email with the **changed** PO which you can then confirm.

1 Click on **Reject Entire Order** to reject your PO

REJECTING A PURCHASE ORDER



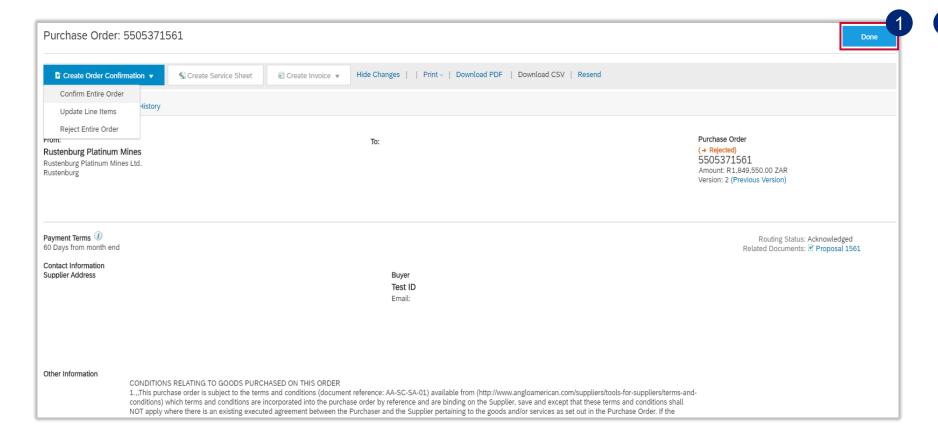




- 1 Enter your confirmation reference
- 2 Select the **Rejection Reason** from the drop down menu
- 3 Please add detail of rejection reason under the **Comments** section. This reason is sent to your Buyer in the rejection notification they receive so they know exactly what to amend.
- 4 Click on Reject Order

REJECTING A PURCHASE ORDER





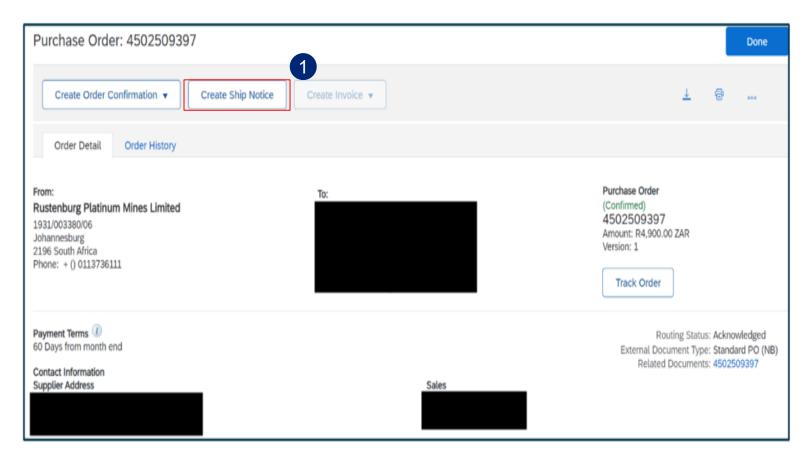
1 Click on **Done** and log out of the browser. You will receive a system notification on receipt of the change order, based on the setup of your notifications

[OFFICIAL]







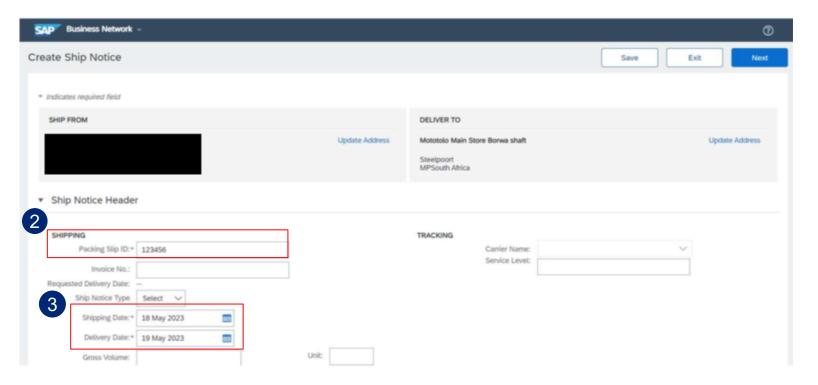


1 Once you have confirmed your entire Purchase Order the 'Create Ship Notice' button will become available for you to access.

Click on 'Create Ship Notice' button to start this process.

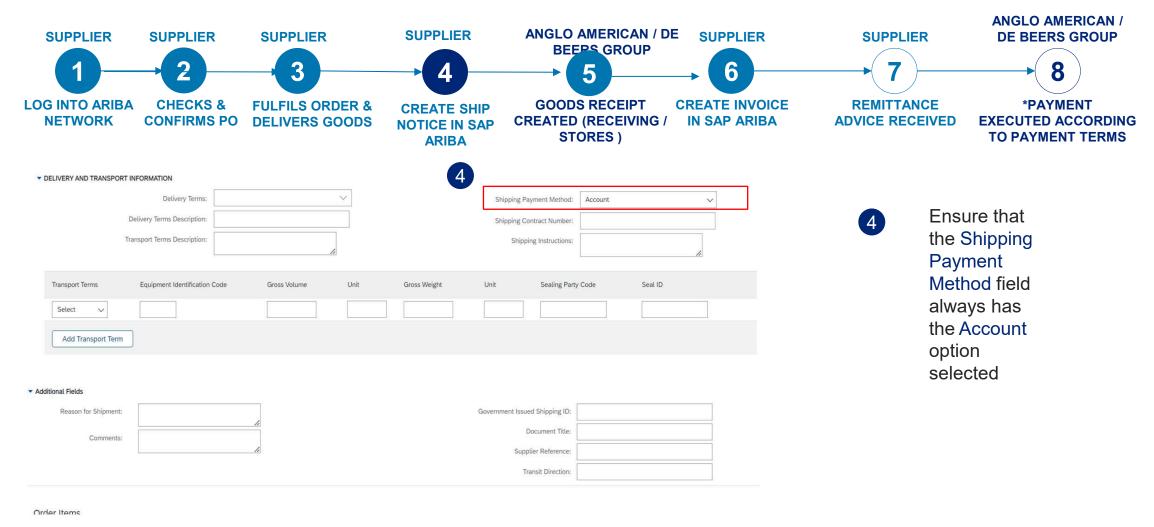






- Complete the relevant information as outlined:
 - Populate your delivery note number in the Packing Slip ID field, under the SHIPPING section
- Add your Shipping and
 - Delivery Date. Please Note: both date fields are mandatory.

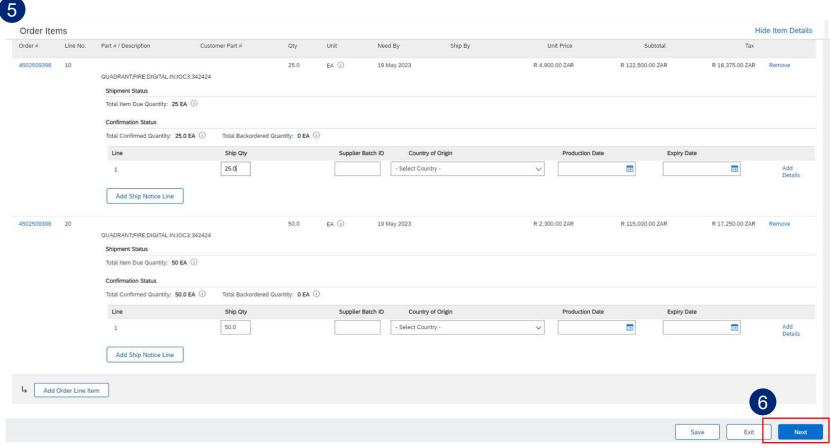






ANGLO AMERICAN /



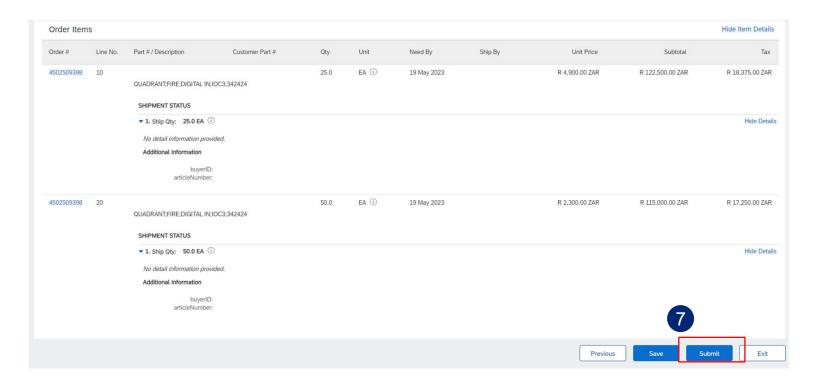


- Scroll down to the Order Items section.

 The line item details are displayed and corresponds with what was confirmed as part of the Order Confirmation step.
- To create the FULL
 Advance Shipping
 Notification, meaning
 inclusive of all lines and
 ship quantities, click on
 Next







7 If you are ready to proceed, click on Submit







Once submitted the screen will return to the purchase order view.

8 Note that the Confirmed status changed to Shipped. The Create Ship Notice button is greyed out (not available) as you've completed this step.

Click on Done to exit this view.





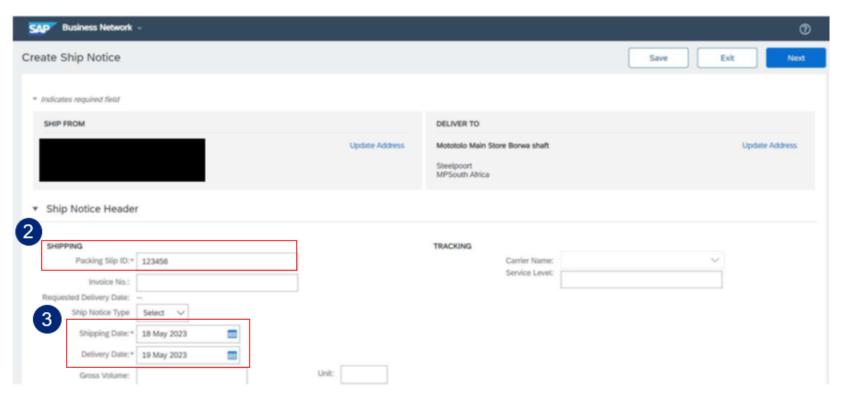


1 Once you have confirmed your entire Purchase Order the 'Create Ship Notice' button will become available for you to access.

Click on 'Create Ship Notice' button to start this process.







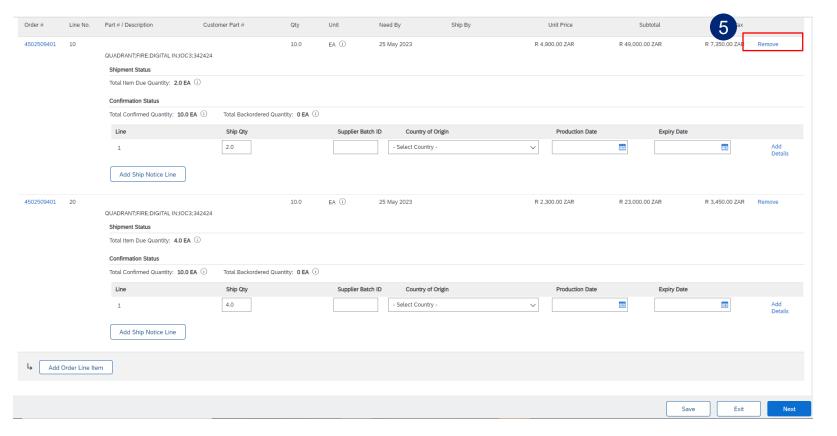
- Complete the relevant
 - information as outlined:
 - Populate your delivery note number in the Packing Slip ID field, under the SHIPPING section
- Add your Shipping and
 - Delivery Date. Please Note: both date fields are mandatory.



	SUPPLIER SUPPLIER 3		O AMERICAN / DE SUPPLI EEPS GROUP 6	SUPPLIER 7	DE BEERS GROUP
	FIRMS PO DELIVERS GOO	ODS NOTICE IN SAP CREAT	DDS RECEIPT CREATE IN ED (RECEIVING / IN SAP AF STORES)		*PAYMENT EXECUTED ACCORDING TO PAYMENT TERMS
▼ DELIVERY AND TRANSPORT INFORMATION		4		1	
Deliv	ivery Terms:	Shipping Payment Met	od: Account		
Delivery Terms D	Description:	Shipping Contract Num	per:	4 Ens	sure that
Transport Terms D	Description:	Shipping Instruct	ons:	the	Shipping
	<i>A</i>		10	Pay	ment
Transport Terms Equipment Ic	Identification Code Gross Volume	Unit Gross Weight Unit Sealing	Party Code Seal ID	Met	hod field
Select				alw	ays has
					Account
Add Transport Term					
				-	
▼ Additional Fields				5616	cleu
Reason for Shipment:		Government Issued Shipping	ID:		
2	1	Document T			
Comments:	1.	Supplier Refere	ce:		
▼ Additional Fields		10.3	tle:	the opti	Accou







5 Scroll down to the **Order Items** section.

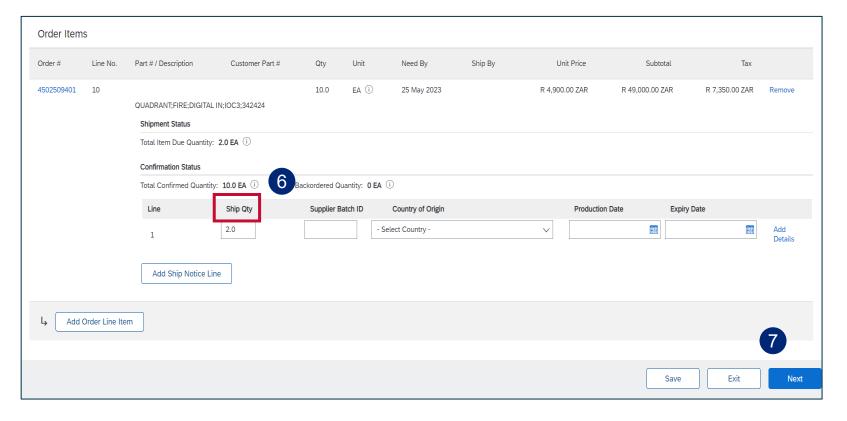
The line item details are displayed and corresponds to what was confirmed as part of the Order Confirmation step.

PARTIAL Advance Shipping
Notification can be created by
removing line items, and / or
reducing the ship quantities to
align with your pending deliveries.

To create a PARTIAL Advance Shipping Notification by removing a line item, click on **Remove**





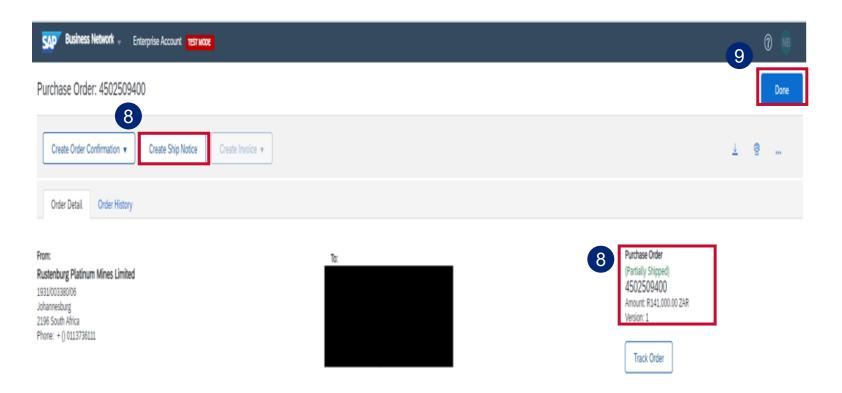


The updated view is displayed with only the remaining line items.

- To illustrate the PARTIAL Advance Shipping Notification by reducing the ship quantity we will click in **Ship Qty** and change the value to reflect your quantity pending delivery.
- 7 Clicking on **Next** will allow you to **Submit** your PARTIAL Advance Shipping Notice.





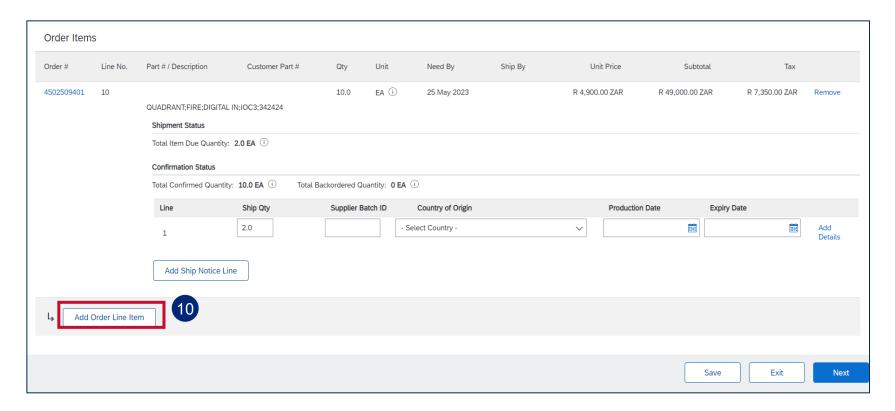


Once submitted the screen will return to the purchase order view.

- 8 Note that the Confirmed status changed to Partially Shipped. The Create Ship Notice button is still available to create the Advance Shipping Notices for the remaining lines or quantities.
- 9 Click on **Done** to exit this view.





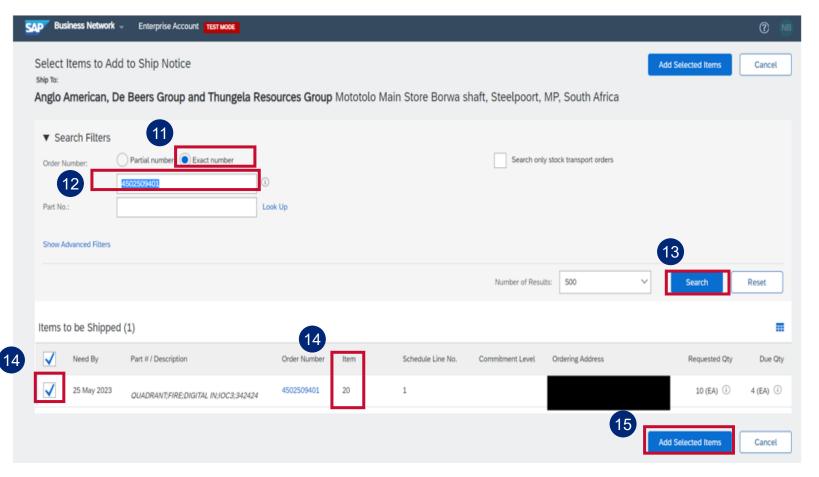


In the event that a line item is accidentally removed, the following steps can be used to replace the line item.

10 Continuing with the example where line No. 20 was removed, click on Add Order Line Item.







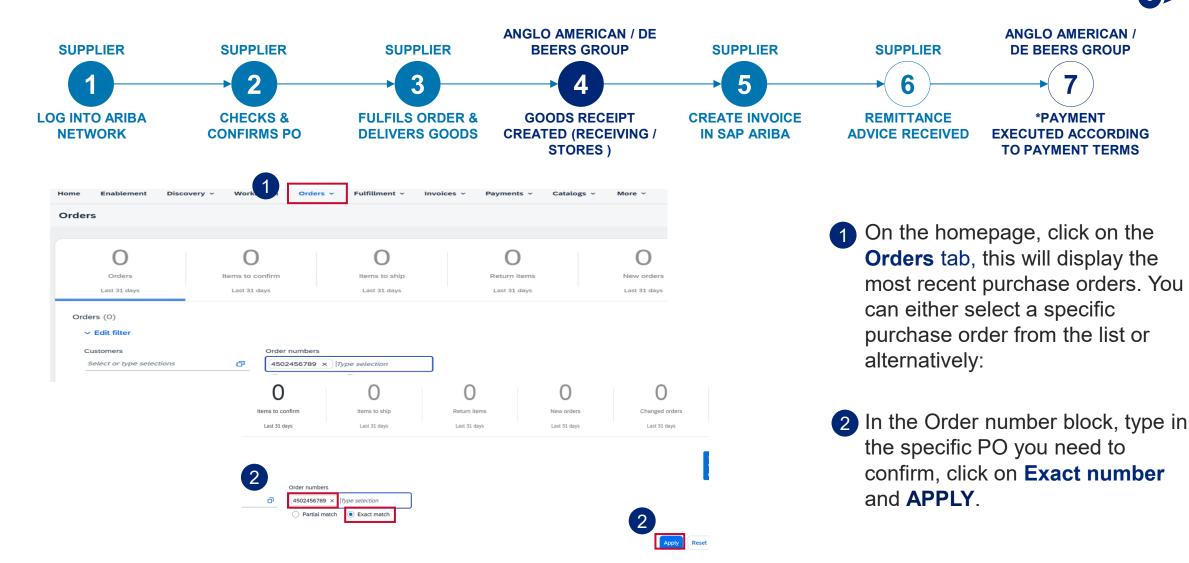
- Under the **Search Filters** select the **Exact Match** option.
- 12 Add the specific purchase order number in question.
- 13 Click on Search
- Select the previously excluded line item, 20 in this example, and tick the box to include the item
- Click on Add Selected Items to exit this view.

The usual Advance Shipping Notice process steps will again apply to the replaced items.

HOW TO INVOICE AGAINST YOUR PO FOR GOODS

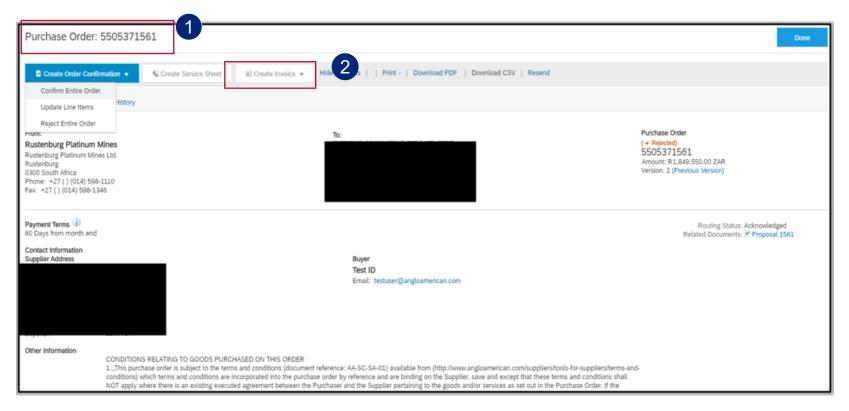








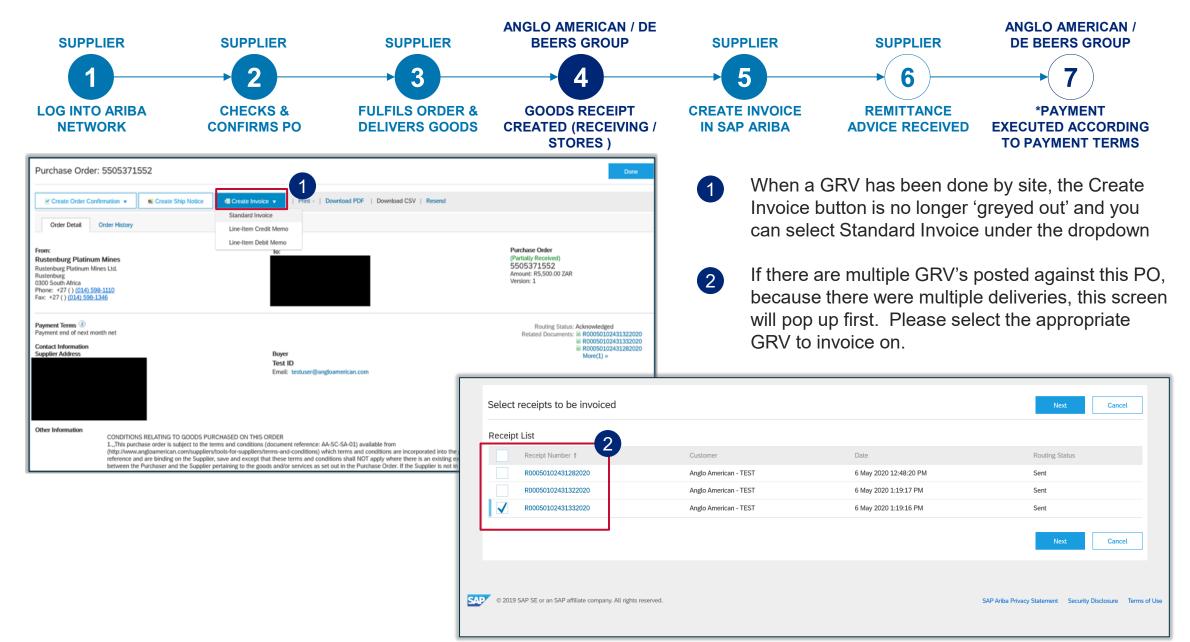




- Your Purchase Order (PO) document will open.

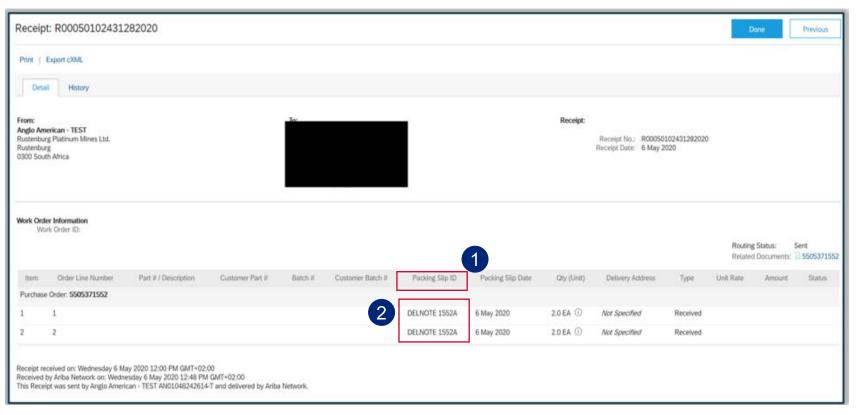
 If you have delivered your goods you will receive a system generated notification via Ariba that your delivery has been GRV'ed (if you have set this up in your notifications).
- If a GRV has not been created, you will not be able to invoice against your Purchase order. The Create Invoice button will be greyed out. You will need to contact the stores you delivered the goods to to create the GRV.





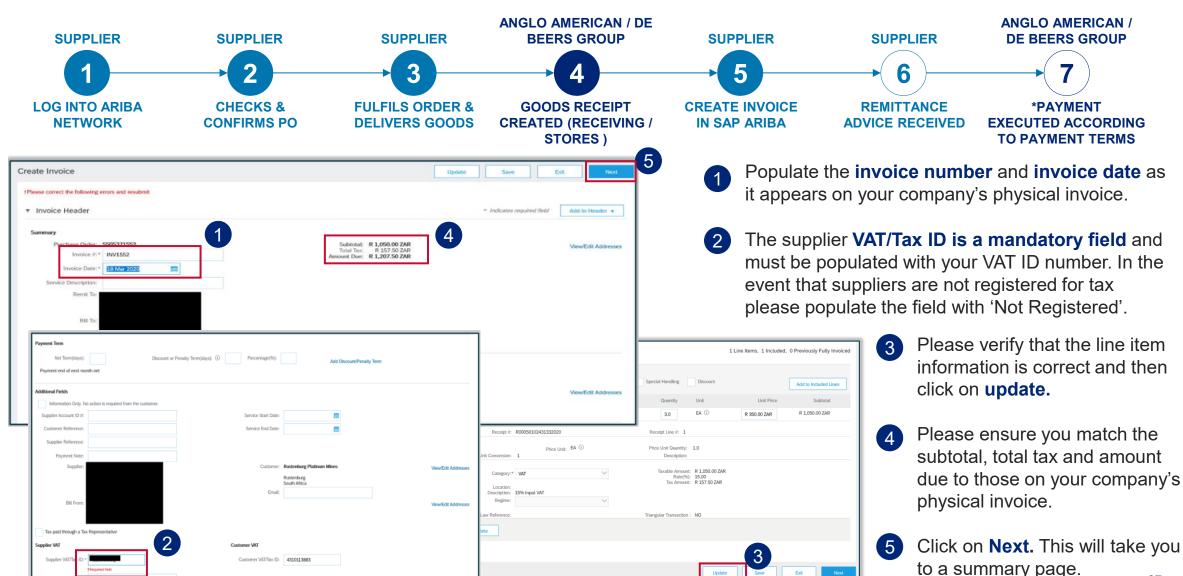






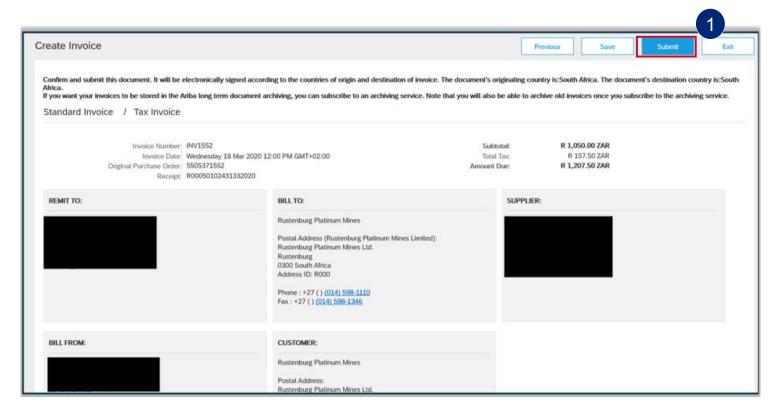
- 1 Check column Packing Slip ID to view which Delivery note / Invoice nr was linked against this GRV/Receipt
- 2 The Delivery Note /
 Invoice will appear as
 referenced by the Goods
 Receipt clerk when
 creating the GRV, following
 delivery of goods. Note the
 number as you will use this
 in the invoice generation
 process









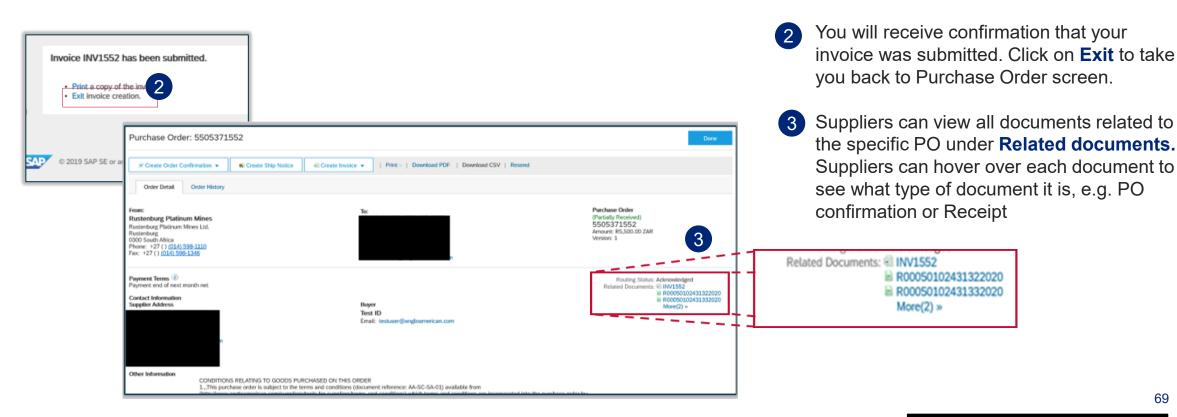


The summary page allow suppliers to verify that all the information is correct.

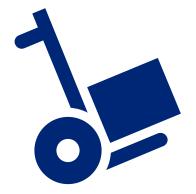
Once confirmed that all information is correct, click on **Submit**.







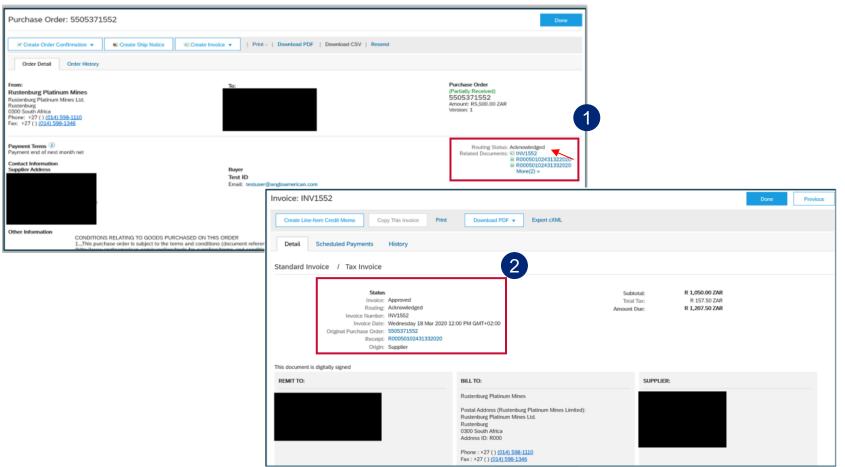
HOW TO VIEW YOUR INVOICE STATUS & DUE DATE



HOW TO SEE YOU INVOICE STATUS AND DUE DATE





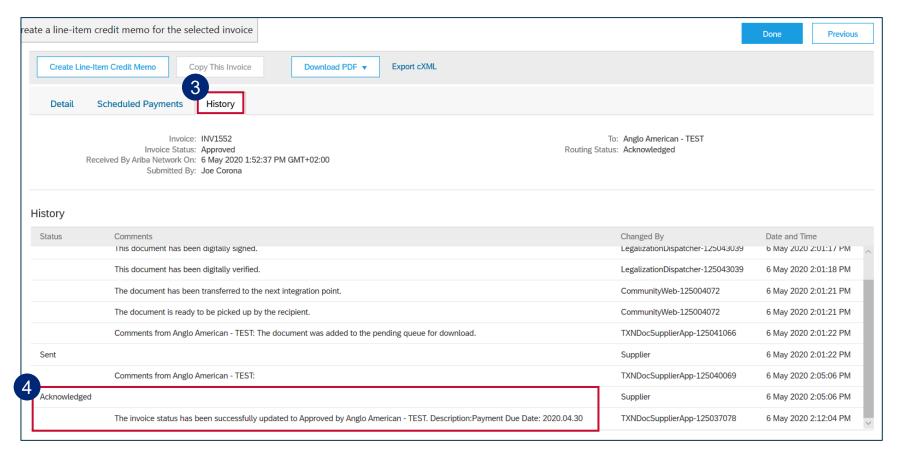


- 1 Click on the invoice created under **Related documents** to open the invoice.
- 2 The Payment Due Date will only reflect once the Invoice status is Approved.

HOW TO SEE YOU INVOICE STATUS AND DUE DATE







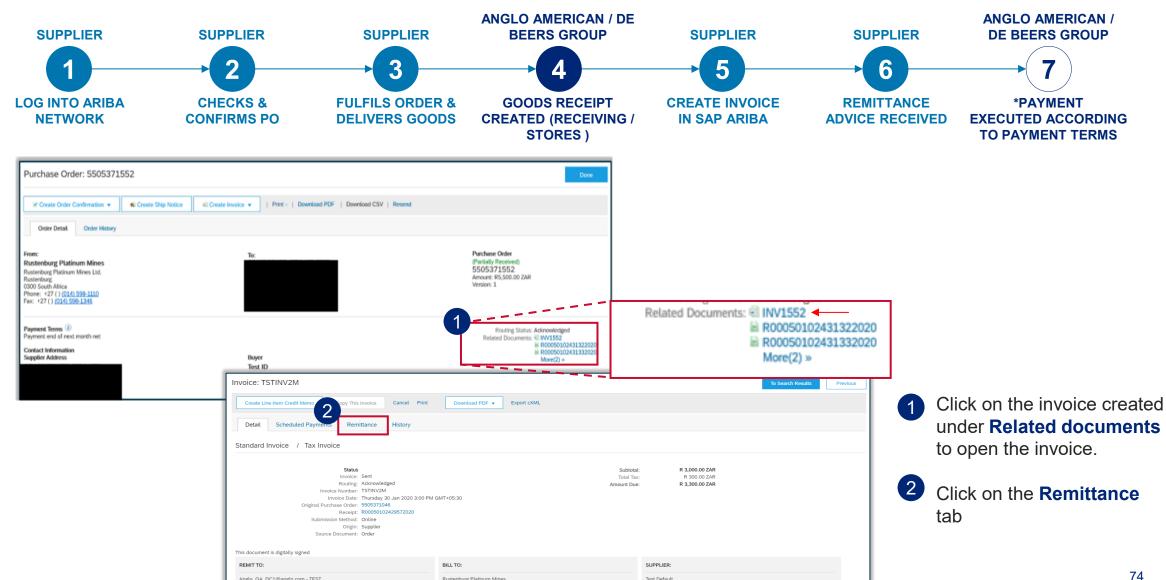
- 3 Click on the **History** tab
- The Acknowledged section will reflect the Payment Due date details

HOW TO FIND YOUR REMITTANCE ADVICE FOR GOODS



HOW TO FIND YOUR REMITTANCE ADVICE

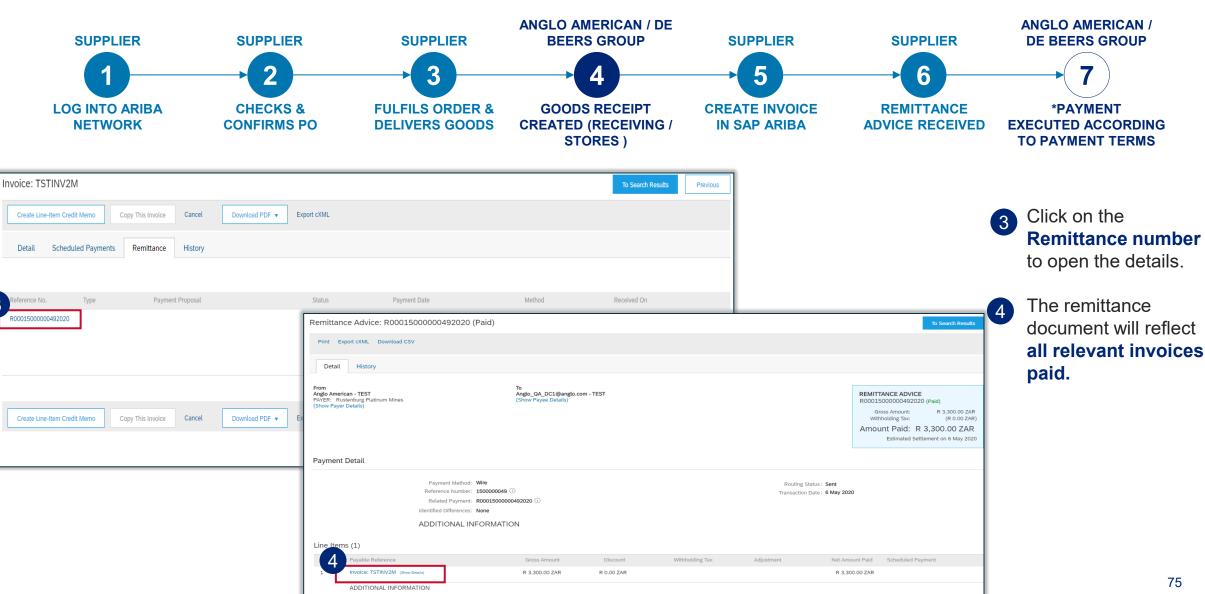




HOW TO FIND YOUR REMITTANCE ADVICE



EXTERNAL



originalInvoiceNo: TSTINV2M buverInvoiceID: 5200000031 fiscalYear: 2020 Company Code: R000

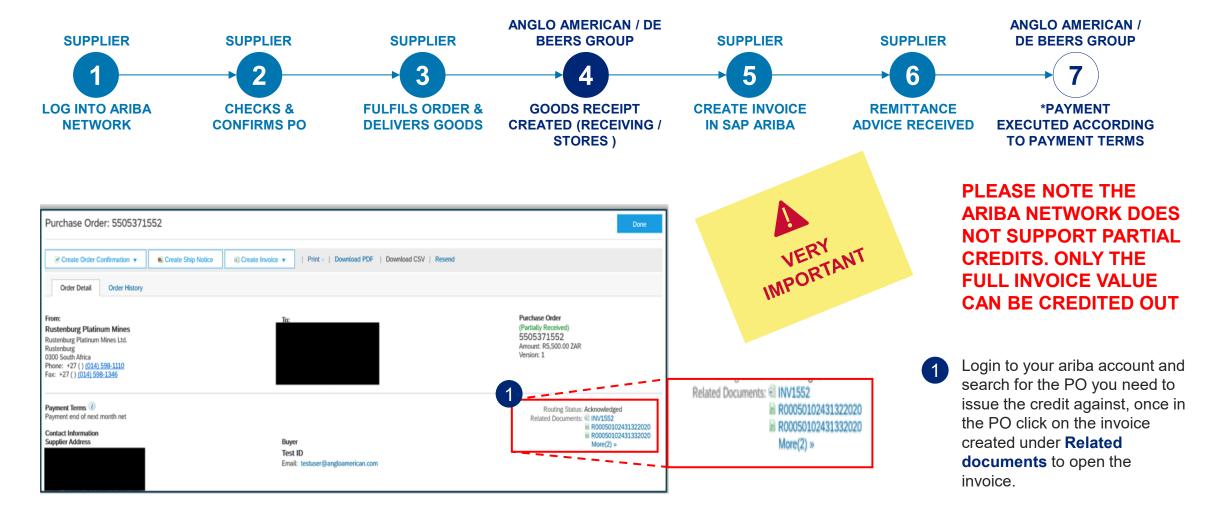
HOW TO CREATE A CREDIT NOTE FOR GOODS



[OFFICIAL]

HOW TO CREATE A CREDIT NOTE

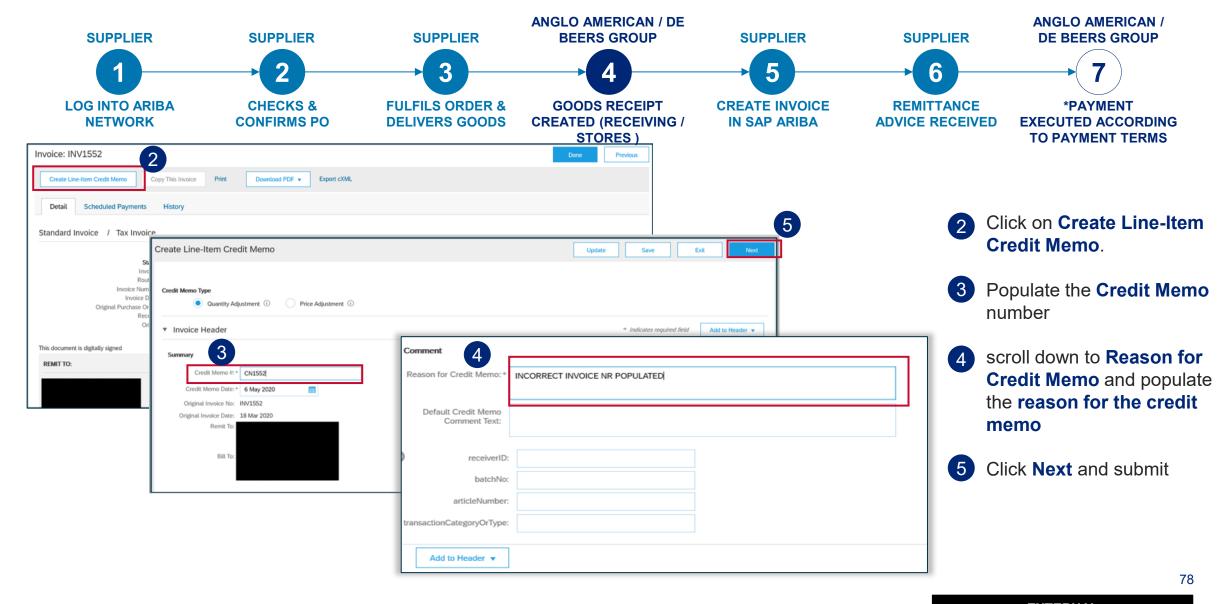




[OFFICIAL]

HOW TO CREATE A CREDIT NOTE





HOW TO MANAGE YOUR DIGITAL PURCHASE ORDERS FOR SERVICES





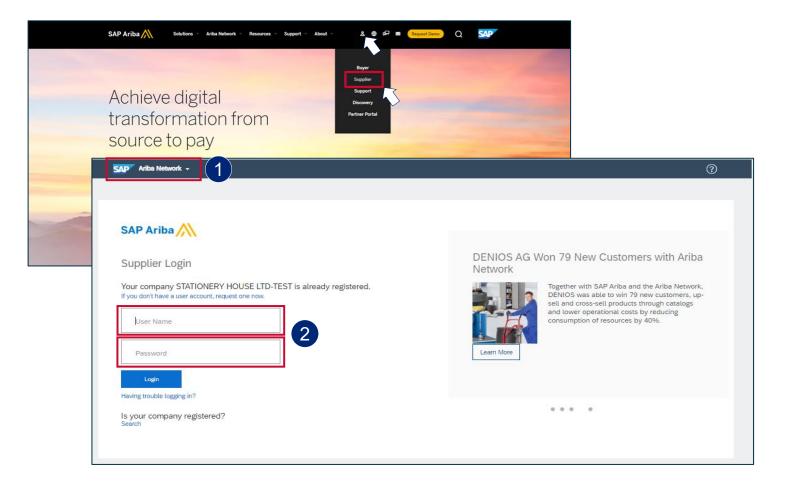


PROCESS FOR CONFIRMING & INVOICING AGAINST PURCHASE ORDERS FOR GOODS



- Each step in this electronic processes is dependent on the one before it
- If one is not actioned, the system will not allow the next step to be completed
- For example if you do not confirm your PO in Step 4, our stores are unable to create a Goods Receipt Verification (GRV) as indicated in Step 6, which in turn will not allow you to invoice against the PO in Step 7.
- This may result in payment delays
- It is **VITAL** that you electronically confirm your Purchase Orders in the system as soon as you have confirmed that the PO details are correct.



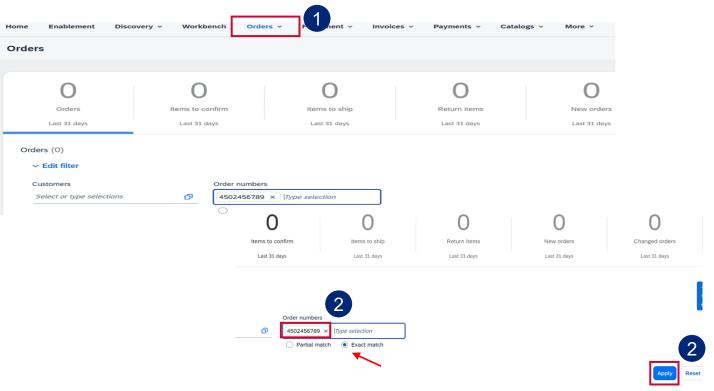


- To log into your Ariba Network
 Enterprise Account simply go to the
 official SAP Ariba website at
 www.ariba.com
- Hover over the person icon and select
 Supplier from the drop down menu
 - 1 You will be directed to the Ariba Network login page.
 - 2 Enter your user name and password to be taken to your Home page

81

[OFFICIAL]



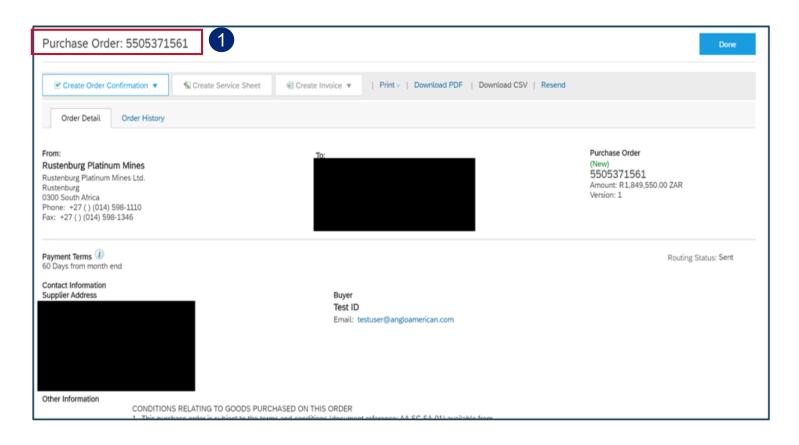


- 1 On the homepage, click on the ORDERS tab, this will display the most recent purchase orders sent to your profile. You can either select a specific order from the list or alternatively:
- 2 In the order number block, type in the specific PO you need to confirm, click on Exact number and APPLY

[OFFICIAL]





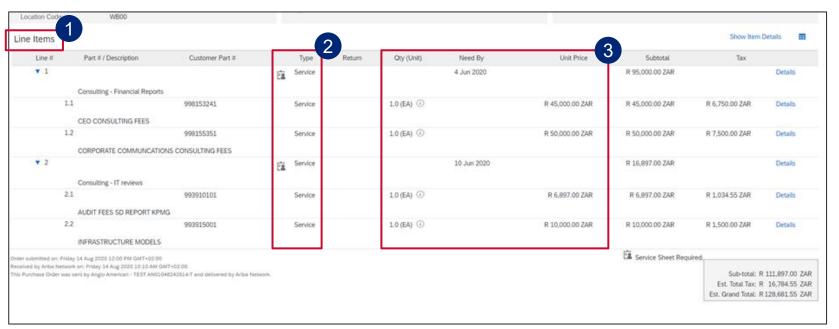


1 Your Purchase Order (PO)
document will open. You need to
scroll down to see all the detail,
Terms and conditions, payment
terms etc

Please Note: You must check the accuracy of each PO you receive from us at a line item level. To do this scroll down to the Line Items Section







1 You are required to check the accuracy of each PO you receive from us at a line item level. To do this scroll down to the Line Items section.

[OFFICIAL]

- The **Type** column will identify what type of PO this is
- Please Note: You must consider how you will be invoicing us before you confirm your PO for Services. You need to determine upfront if you will be invoicing us once for the full amount or invoicing us partially (e.g. per month) as this has an impact the Qty (Unit) and Price fields of the PO.

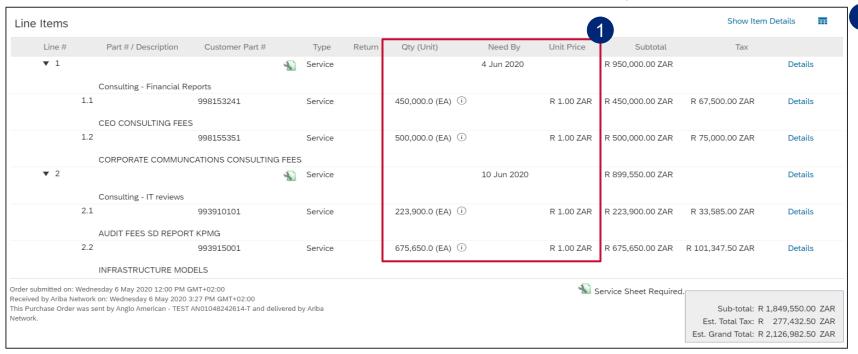
FULL INVOICING: If you intend to invoice us once for the full PO amount, please check that the PO you receive from us reflects the Qty (Unit) field as 1, with the Rand value displayed in the Price field. If the PO you have received from us does not reflect the values in the appropriate fields based on your invoicing approach, please follow the PO rejection process. This does not mean you are rejecting doing business with us You are just letting us know that our PO is incorrect and we need to provide you with a correct one.

EXTERNAL

HOW TO CONFIRM YOUR PURCHASE ORDER FOR SERVICES – PARTIAL INVOICING





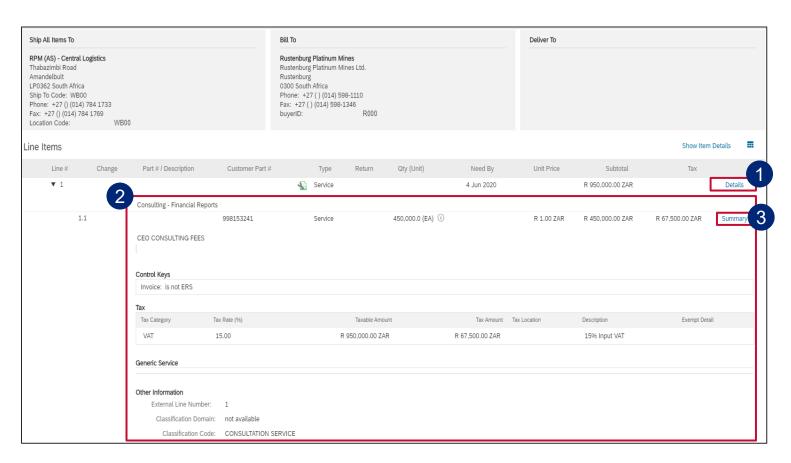


PARTIAL INVOICING: if you intend invoice us multiple times for partial amounts, based on the work completed.

During invoicing the **Price** field is not editable but the **Qty (Unit)** field is. In order to accommodate for this scenario the price, quantity values need to be swopped around. For partial Invoices the **Qty (Unit)** field needs to contain the Rand value of the PO and the **Price** field will contain the value 1, which means R1.00.

If the PO does not reflect the values in the appropriate fields based on the way you intend to invoice us, please reject the PO. This does not mean that you are rejecting doing business with us. You are just rejecting the PO for being incorrect.





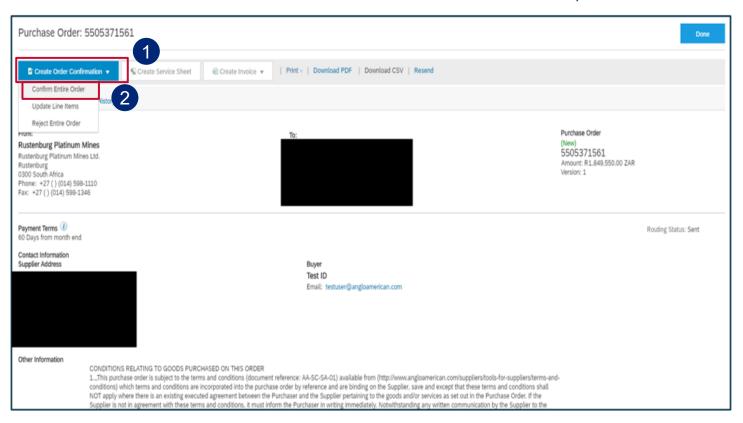
- To view the detail of each line item, click on **Details.**
- You can view line description, VAT, **Other** information etc.

Please Note: If you are NOT vat registered and the PO contains VAT, please reject the PO. The buyer will need to send you a revised PO with the VAT removed.

3 If everything is correct, please click on Summary and go back to the summary view of your PO [OFFICIAL]



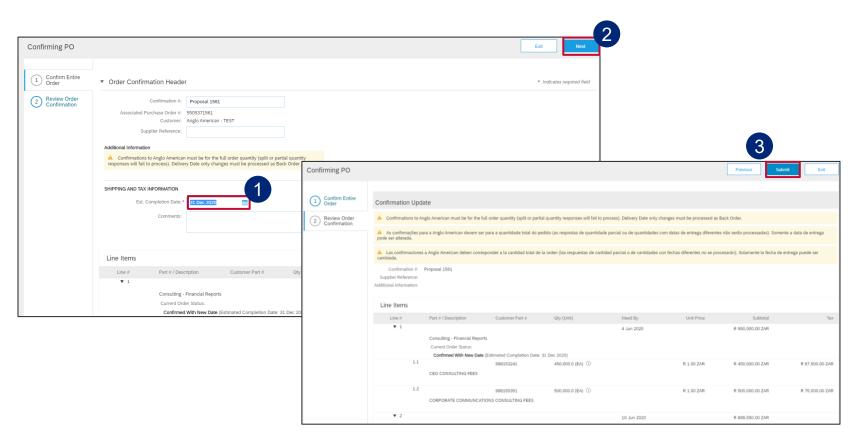




- 1 Scroll up to the top of your PO and click on the Create Order Confirmation button.
- 2 A drop down menu will appear. Click on Confirm Entire Order to confirm your PO

The **Reject Entire Order** process is discussed in the next section





- 1 Populate your **Est. Completion Date** of service you are going to render.
- 2 Click on Next.
- 3 The Review Order Confirmation page will open. Once you are sure that everything is correct, click on Submit.

This will take you back to PO page.

[OFFICIAL]

HOW TO REJECT YOUR PURCHASE ORDER FOR SERVICES



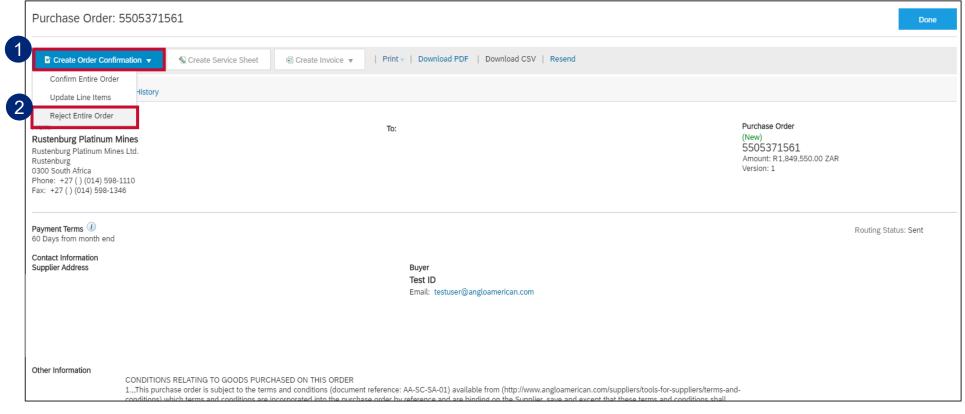
HOW TO REJECT YOUR PURCHASE ORDER FOR SERVICES



IN SAP ARIBA

CREATED (RECEIVING /

STORES)



DELIVERS GOODS

NETWORK

CONFIRMS PO

1 To your PO click on Create Order Confirmation

EXECUTED ACCORDING

TO PAYMENT TERMS

ADVICE RECEIVED

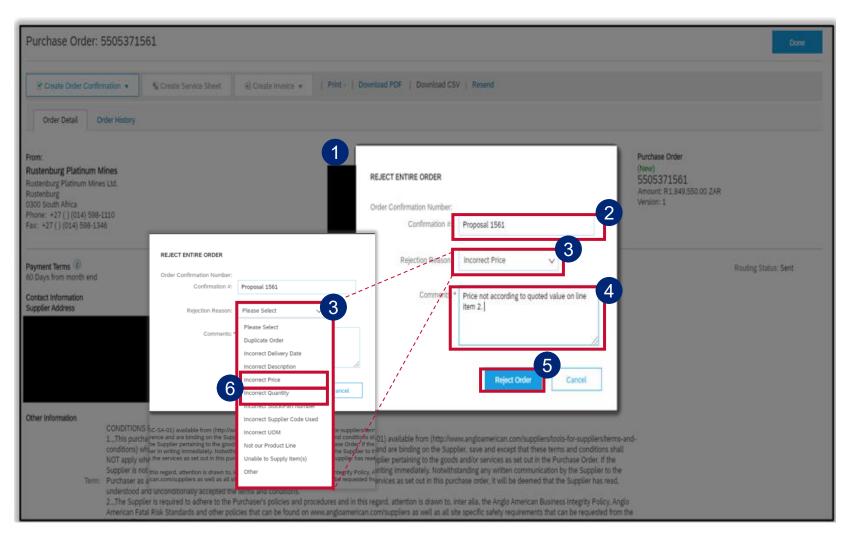
Click on Reject Entire Order to reject your PO

Please note by rejecting a PO it does not mean you are rejecting doing business with us. You are simplifying notifying us that the PO is incorrect.

[OFFICIAL]

HOW TO REJECT YOUR PURCHASE ORDER FOR SERVICES



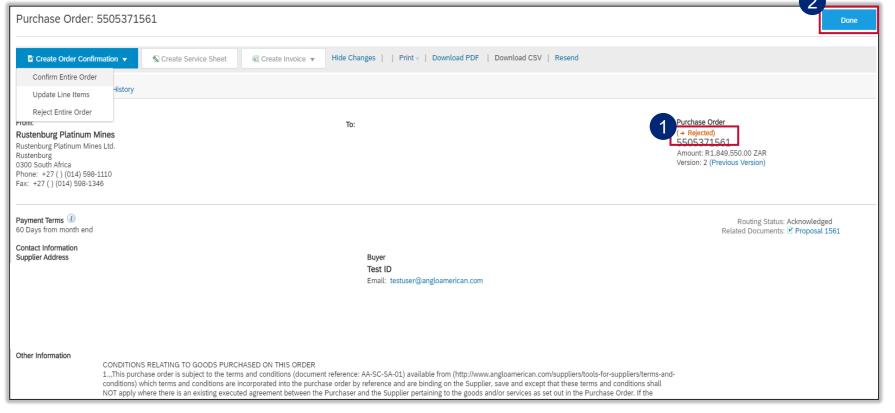


- The Rejecting Order window will openEnter your Order Confirmation
- 2 Enter your Order Confirmation
 Number (Confirmation #) this is
 YOUR reference field and you can
 enter any reference that is
 meaningful to you and your
 organisation e.g. your quote
 number
- 3 Select your **Rejection Reason** from the drop down menu
- It is **mandatory** to provide more detail about your rejection reason in the **Comments** field. This additional information is sent to your buyer and help them to send you a correct PO.
- Once you have completed all the necessary fields click on **Reject**Order. You should receive a
 Change Order (new electronic version of the PO) soon.

IMPORTANT! If you are rejecting the PO because the values were incorrect and wouldn't allow you to do Partial Invoicing please select Incorrect Price or Incorrect Quantity from the drop down menu and add the detail in the Comments field

HOW TO REJECT YOUR PURCHASE ORDER FOR SERVICES





- 1 Your PO will now reflect as Rejected
- 2 Click on **Done** and log out of your account.

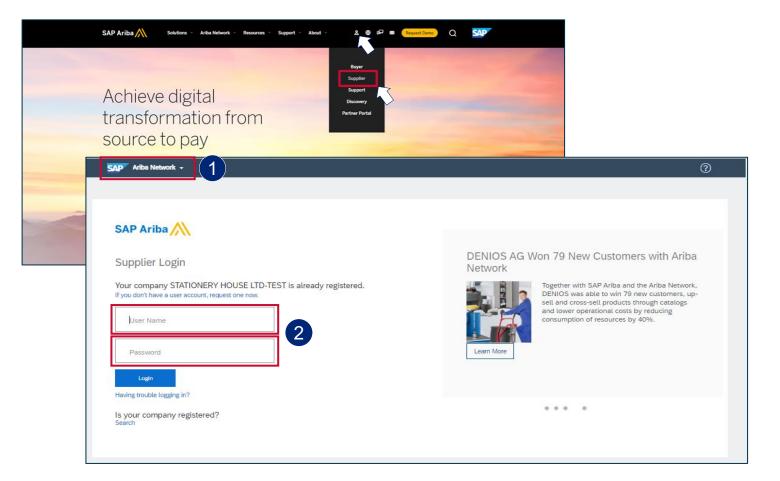
This rejection will now workflow electronically and notify your buyer to send a Change Order.

[OFFICIAL]





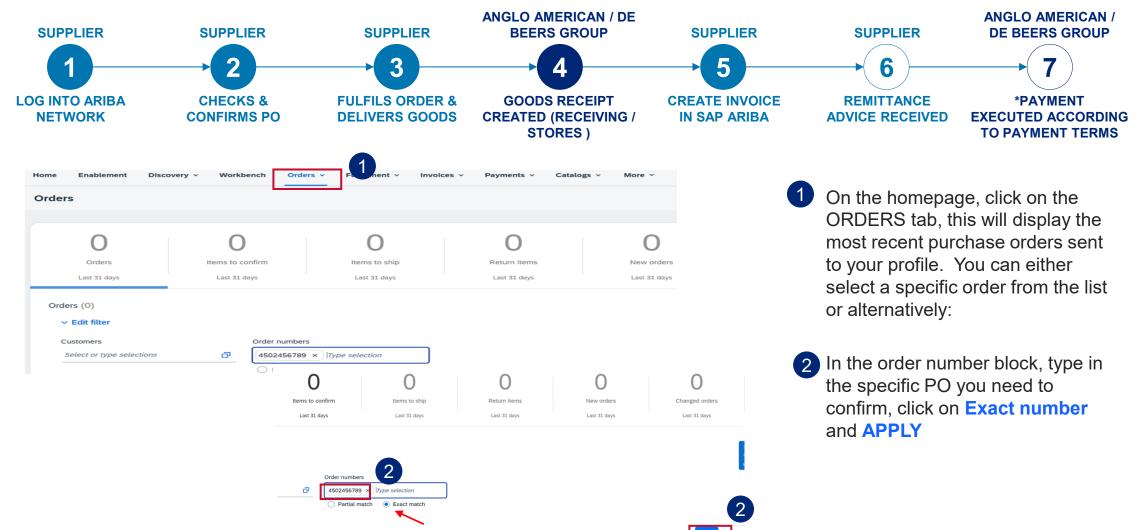




- To log into your Ariba Network
 Enterprise Account simply go to the
 official SAP Ariba website at
 www.ariba.com
- Hover over the person icon and select
 Supplier from the drop down menu
 - 1 You will be directed to the Ariba Network login page.
 - 2 Enter your user name and password to be taken to your Home page

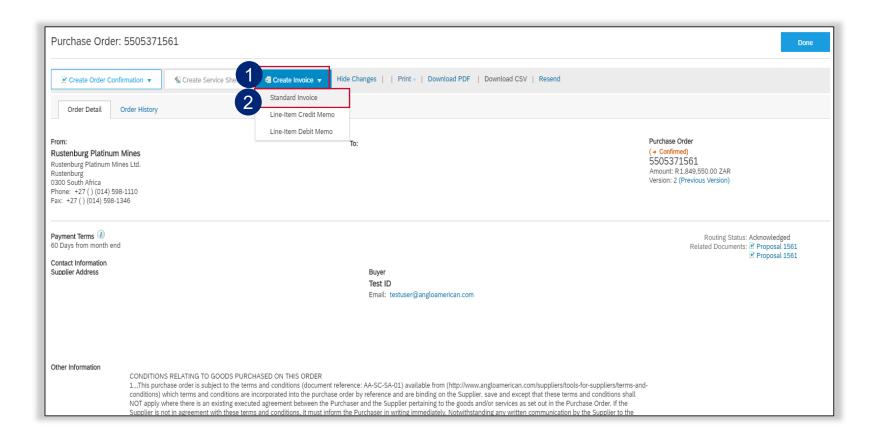
94







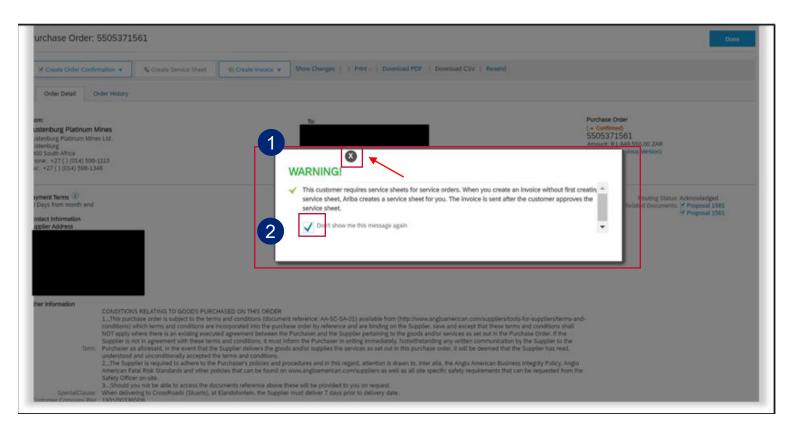




- 1 Click on Create Invoice
- 2 Select Standard Invoice





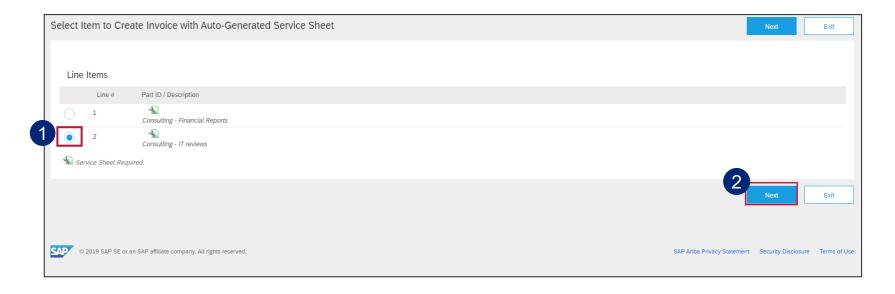


- A WARNING! will pop up just to inform you that Service Sheets will automatically be created once you have submitted your invoice.
- You can tick next to **Don't show**me this message again so this
 message doesn't appear again.

Then click on the **X** to close the message



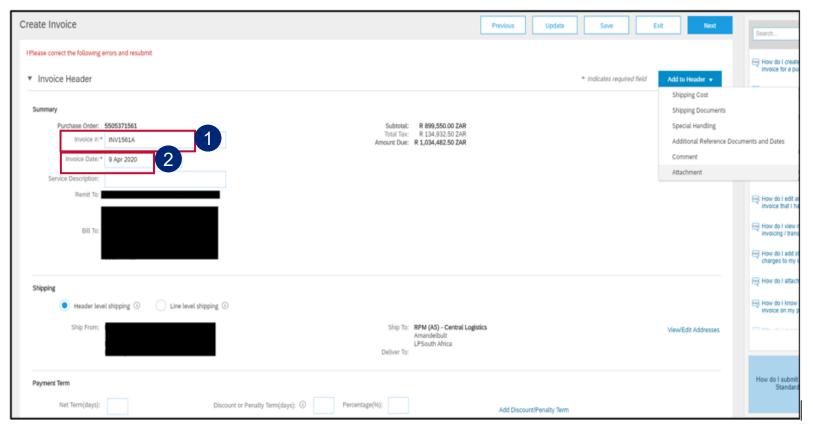




- 1 Select the line item you want to invoice against
- 2 Click next.





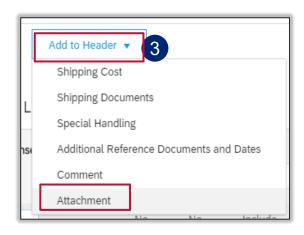


- Enter your company's physical Invoice number in the Invoice # field
- Populate your company's physical Inv date in the Invoice Date* field. Payment terms get calculated from this date.









Supplier VAT/Tax ID:*	GB1000100	
Supplier Commercial Identifier:		
Supplier Commercial		
Credentials:		
l		/
chments		
total size of all attachme	ents cannot exceed 10MB	
oose File No file chose	en Add Attachment	4
Name		
Name		
Name TEST SES ATTACHME	ENT INV.pdf	
7	ENT INV.pdf	
7	ENT INV.pdf	
TEST SES ATTACHME	ENT INV.pdf	
TEST SES ATTACHME Delete		
TEST SES ATTACHME Delete receiverID:		
TEST SES ATTACHME Delete		
TEST SES ATTACHME Delete receiverID:		
TEST SES ATTACHME Delete receiverID: batchNo: articleNumber:		
TEST SES ATTACHME Delete receiverID: batchNo:		
TEST SES ATTACHME Delete receiverID: batchNo: articleNumber:		

- 1 Enter Service Start Date and Service End date.
- Supplier VAT/Tax ID is a mandatory field and must be populated with VAT/TAX ID nr.

 If supplier is not VAT registered they need to populate the field with Not Registered. This information can be prepopulated in the supplier's company settings, and then they don't need to populate it every time they create an invoice.
- Click on Add to header button drill down and select Attachment, this will then open a section further down in the invoice document.
- 4 Click on choose file / browse to fetch your Invoice from your saved documents (must be in PDF format) and then click on Add Attachment

100







- Your attachment will appear in this section if successfully attached.
- 2 If you have attached the incorrect document, please select the attachment and delete, then reattach the correct invoice.

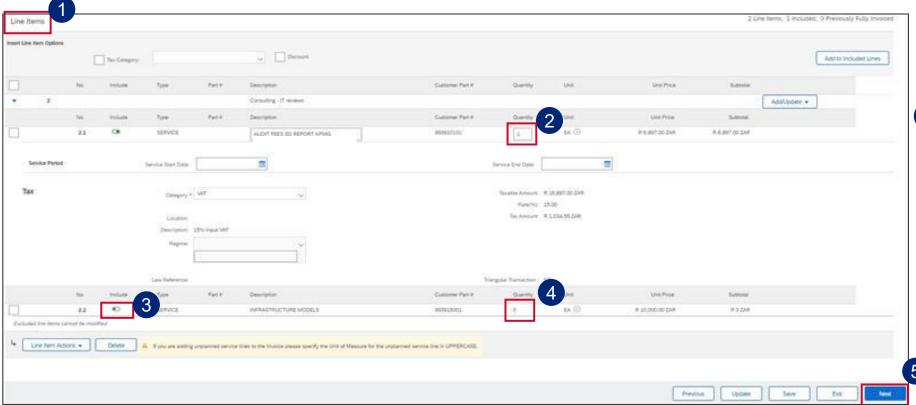
The next section will describe how to fully or partially invoice your purchase order for services.



HOW TO INVOICE AGAINST YOUR PURCHASE ORDER FOR SERVICES FULL INVOICING



1 Scroll down to the **Line Items** section. This section highlights the line items from the Purchase Order.



- 2 If you are invoicing for the full amount (full invoicing) you do not need to change the **Quantity** value. It must stay as 1.
- 3 Slide the **button** under **Include** to the right to include that service line.

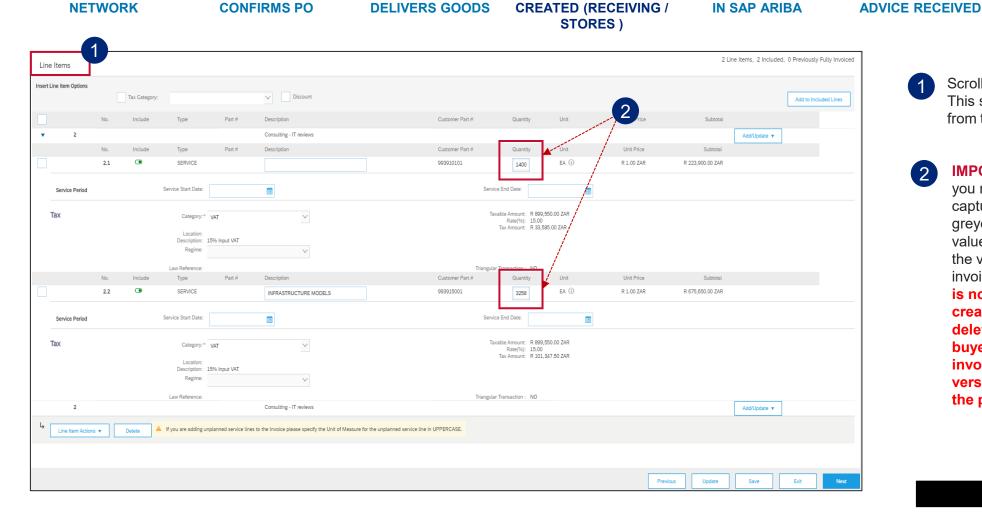
preservice line from the invoice. You should do this if that particular service has not been rendered yet and it will not form part of your invoice. You can generate another invoice at a later stage to invoice against the excluded service line.

- The Quantity should be 0 once excluded from the invoice.
- 5 Click Next.









Scroll down to the **Line Items** section. This section highlights the line items from the Purchase Order.

EXECUTED ACCORDING

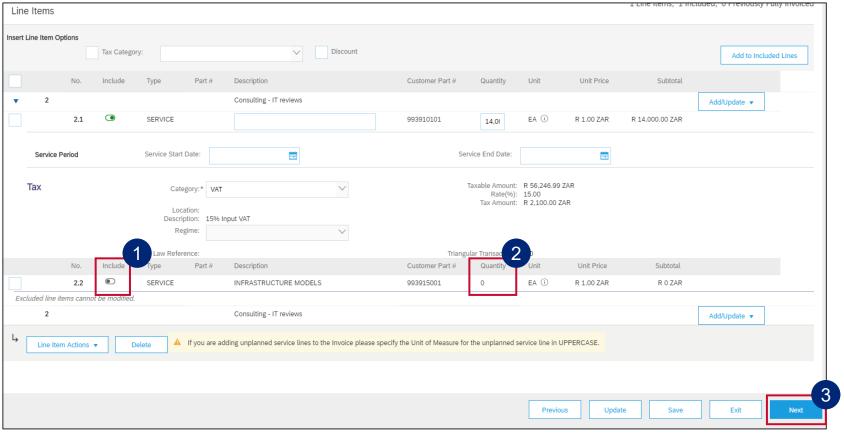
TO PAYMENT TERMS

2 IMPORTANT! For Partial Invoicing you need to use the Quantity field to capture the value as the Price field is greyed out. Update the Quantity field value of each line you are invoicing to the value of your company's physical invoice, excluding VAT. If this field is not editable then exit invoice creation at the top of the page, delete the invoice and contact your buyer to amend the PO for partial invoicing. You will receive a new version on your profile to create the partial invoice.



PARTIAL INVOICING

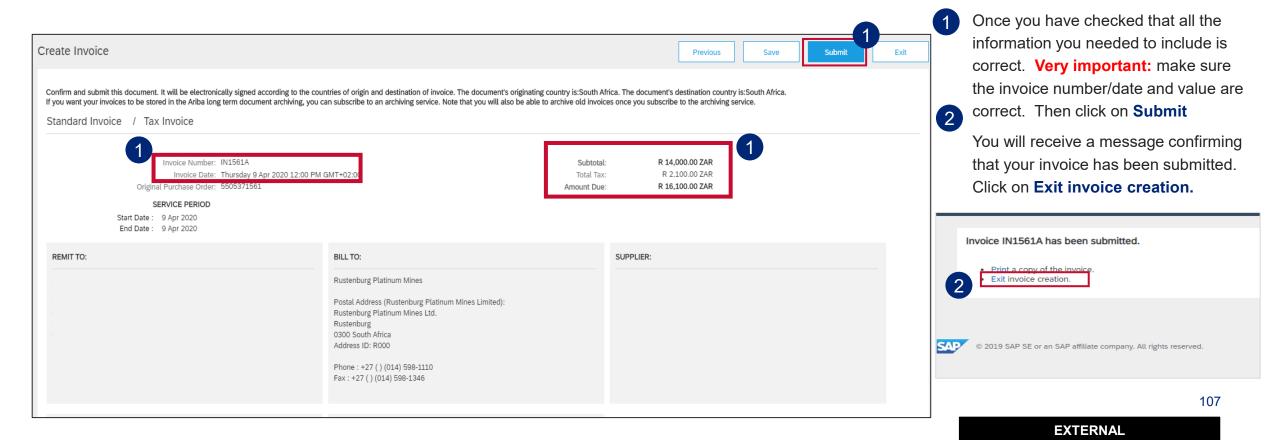




- 1 To exclude a line item from an invoice, slide the button under Include to the left. Sliding the green dot to the left will turn the dot grey and exclude that service line from the invoice.
 - You should follow this step if the service has not been rendered yet and it will not form part of your invoice. You can generate another invoice at a later stage to invoice against the excluded service line.
- 2 The **Quantity** should be 0 once excluded from the invoice.
- 3 Click Next.

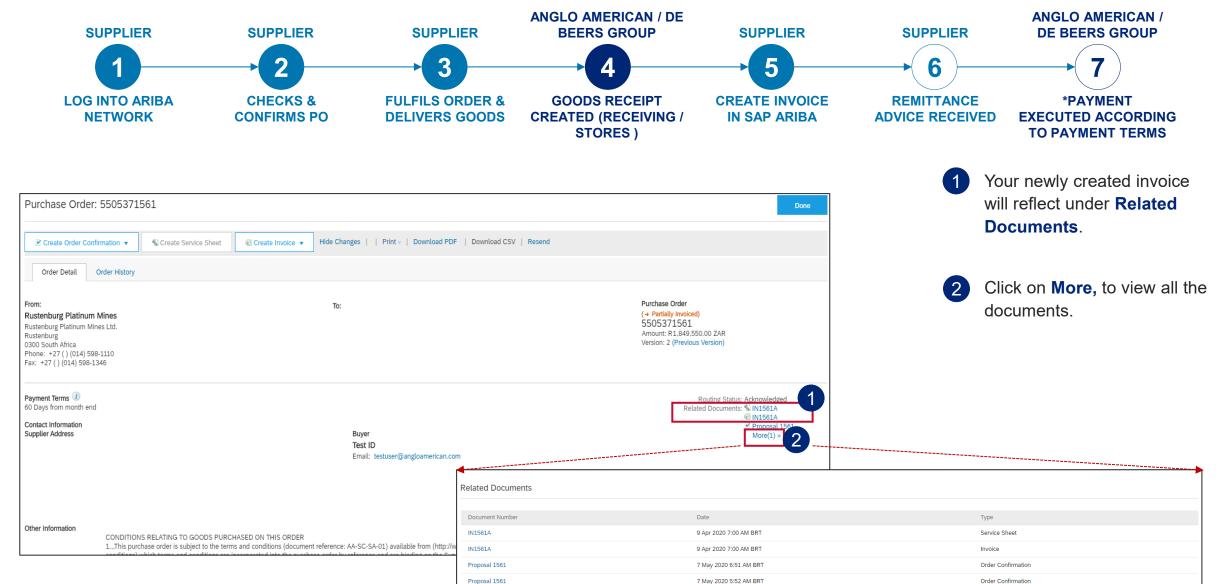








Previous



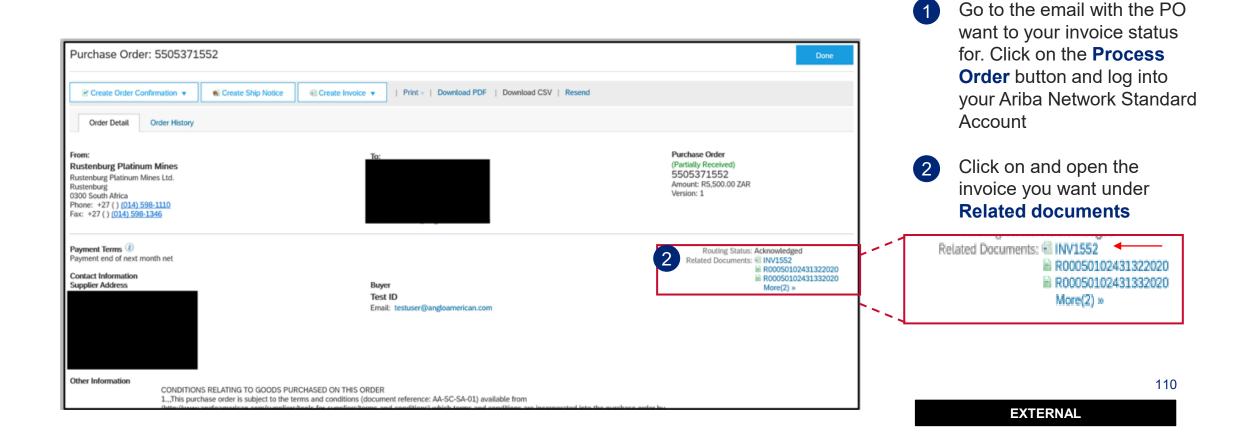
HOW TO VIEW YOUR INVOICE STATUS & DUE DATE



HOW TO SEE YOUR INVOICE STATUS AND DUE DATE

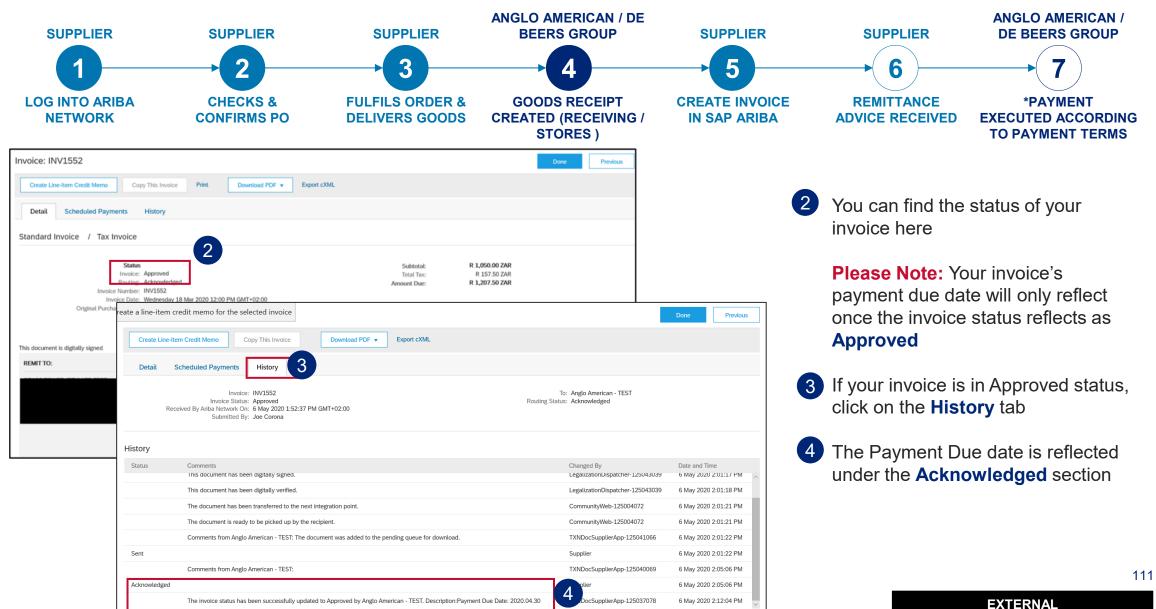






HOW TO SEE YOUR INVOICE STATUS AND DUE DATE



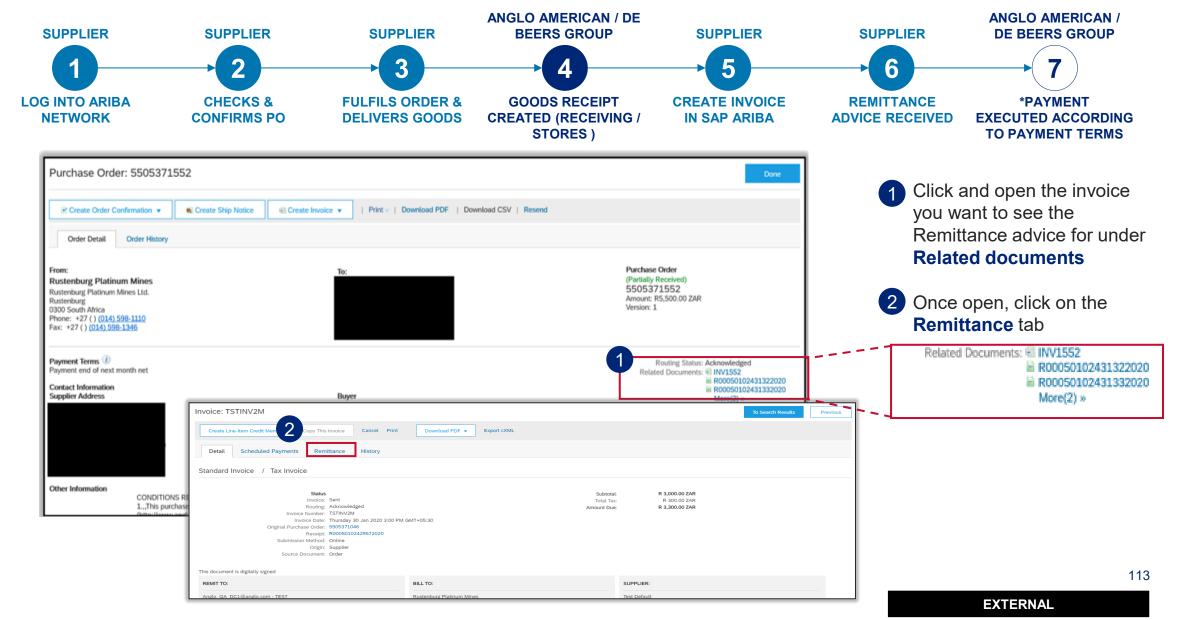


HOW TO FIND YOUR REMITTANCE ADVICE



HOW TO FIND YOUR REMITTANCE ADVICE

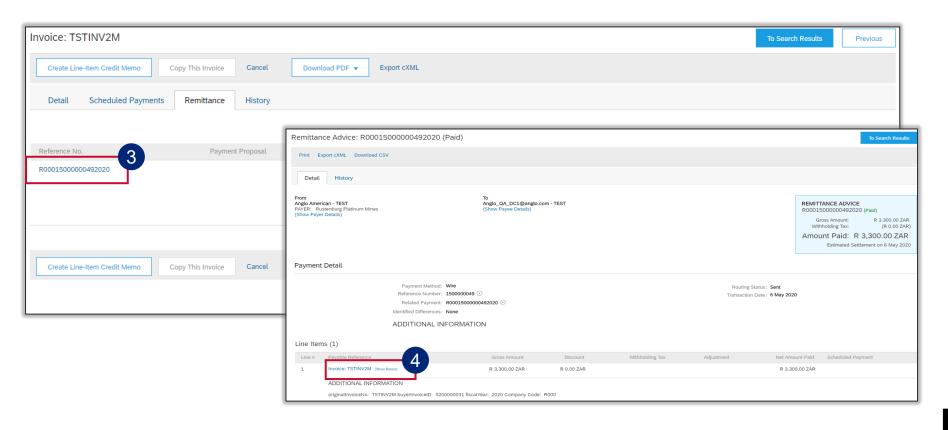




HOW TO FIND YOUR REMITTANCE ADVICE







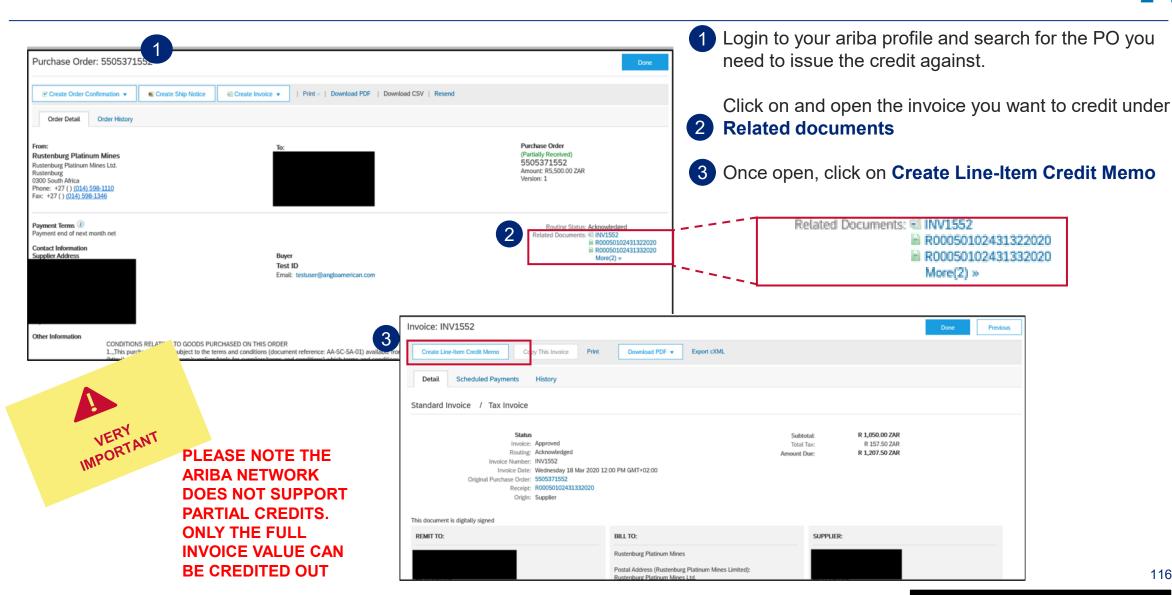
- 3 Click on the Remittance number to open the details
- The **Line Items** will reflect all invoices paid on this specific Remittance.

HOW TO CREATE A CREDIT NOTE FOR SERVICES



HOW TO CREATE A CREDIT NOTE FOR SERVICES





HOW TO CREATE A CREDIT NOTE FOR SERVICES



Create Line-Item Credit Memo		Update Save Exit	Next 5	3	Enter your Credit Memo number in the Credit Memo field	
Credit Memo Type • Quantity Adjustment ① Price Adjustment ①				4	Scroll down to the Comment section and enter your Reason for Credit Memo	
▼ Invoice Header		* Indicates required field Add to Hi	ader ▼			
Credit Memo #:* CN1552 Credit Memo Date:* 6 May 2020 Original Invoice No: INV1552 Original Invoice Date: 18 Mar 2020	Subtotal: R -1,050.00 ZA Total Tax: R -1,57.50 ZA Amount Due: R -1,207.50 ZA	R	Addresses	5	Click Next and then Submit	
Remit To: Bill To: Comm	ment 4				4	
Reas	son for Credit Memo:* INC	CORRECT INVOICE NR POPULATED				
1	Default Credit Memo Comment Text:					
)	receiverID:					
	batchNo:					
	articleNumber:					
transa	actionCategoryOrType:					

HOW TO MANAGE YOUR DIGITAL PURCHASE ORDERS FOR GOODS & SERVICES (HYBRIDS)







PROCESS FOR CONFIRMING & INVOICING AGAINST HYBRID PURCHASE ORDERS



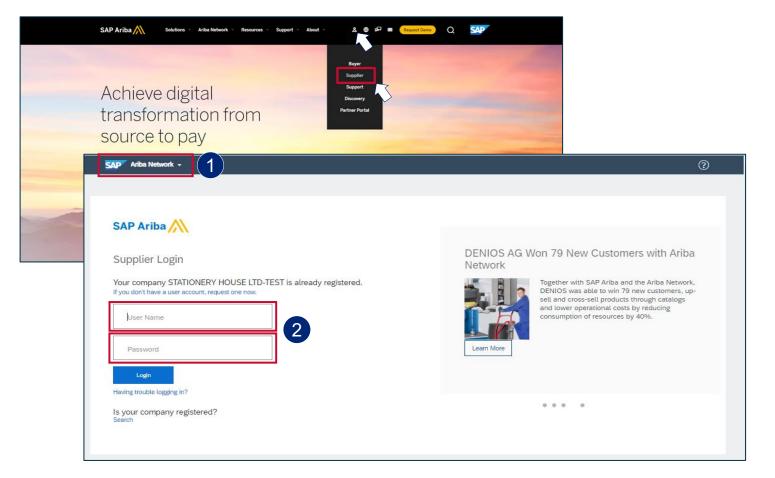
- Each step in this electronic processes is dependent on the one before it
- If one is not actioned, the system will not allow the next step to be completed
- For example if you do not confirm your PO in Step 4, our stores are unable to create a Goods Receipt
 Verification (GRV) as indicated in Step 6, which in turn will not allow you to invoice against the PO in Step 7.

This may result in payment delays

It is **VITAL** that you electronically confirm your Purchase Orders in the system as soon as you have confirmed that the PO details are correct.



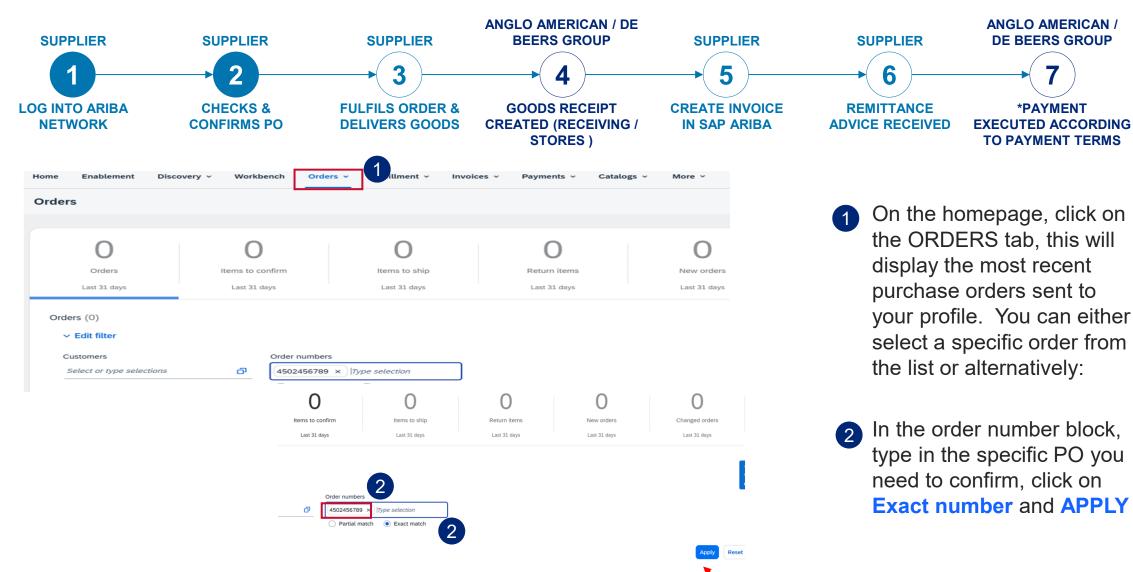




- To log into your Ariba Network
 Enterprise Account simply go to the
 official SAP Ariba website at
 www.ariba.com
- Hover over the person icon and select
 Supplier from the drop down menu
 - 1 You will be directed to the Ariba Network login page.
 - Enter your user name and password to be taken to your Home page

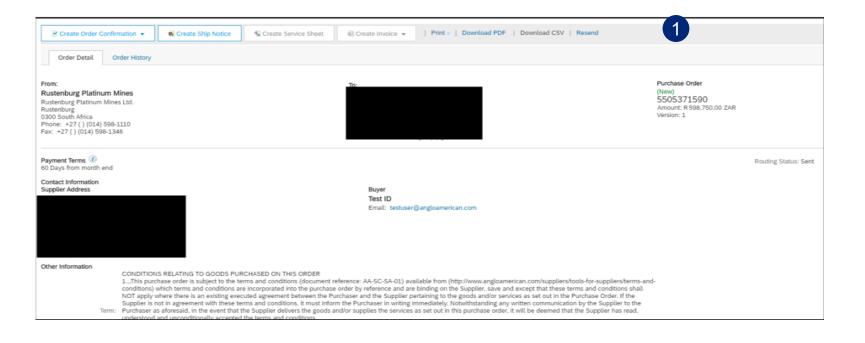
120











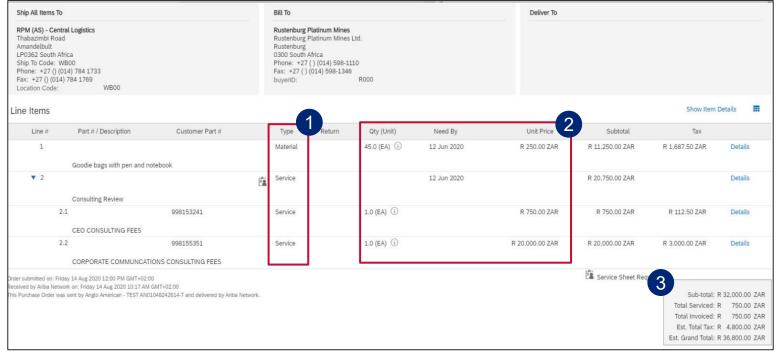
1 Your Purchase Order (PO) document will open.

You are required to check the accuracy of each PO you receive from us at a line item level. To do this scroll down to the Line Items section.

Please scroll down to the **Line items** section to see the details.







Please Note: If the Service lines in your PO do not reflect the values in the appropriate fields based on your invoicing approach, please reject the PO. Important! Goods/Material line(s) are not impacted.

- 1 The **Type** column will identify what type of PO this is, namely a Goods/Material & Service (Hybrid) PO.
- Please Note: When confirming your line items for Services you must consider how you will be invoicing against them. You need to determine upfront if you will do full invoicing or partial invoicing because it will impact the Qty (Unit) and Price fields linked with those with the Service lines.
- 3 Full invoicing: You will be invoicing once for the full PO amount. The PO should reflect the Qty (Unit) field as 1, with the currency value displayed in the Unit Price field, as with other types of PO's.

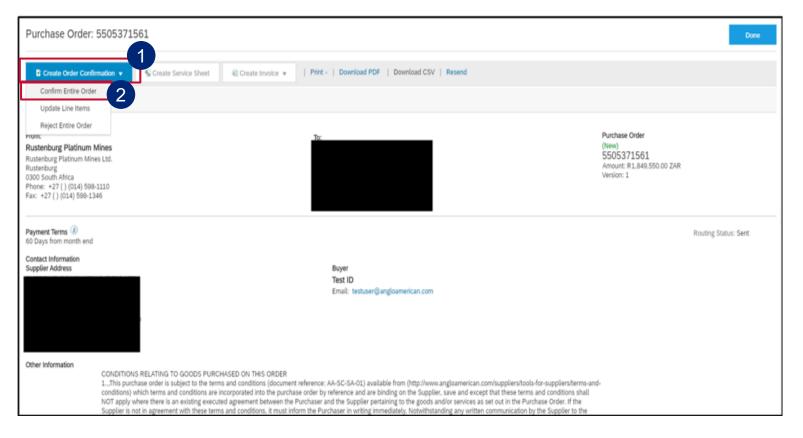




Please Note: If the Service lines in your PO do not reflect the values in the appropriate fields based on your invoicing approach, please reject the PO. Important! Goods/Material line(s) are not impacted.



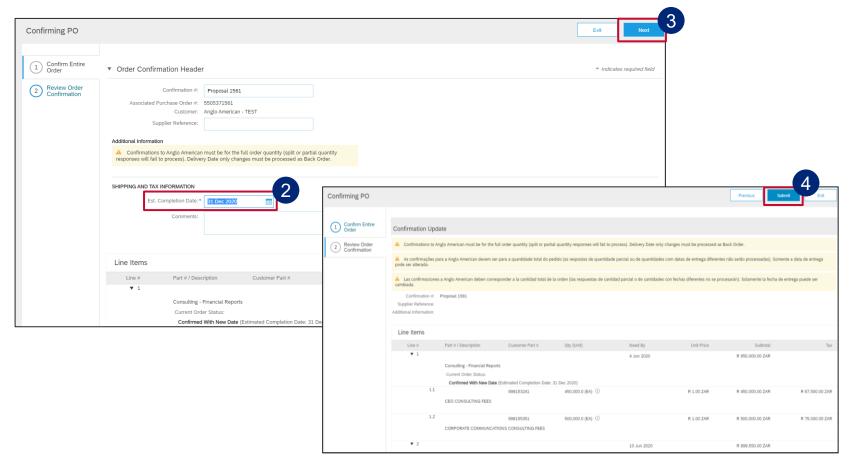




- 1 Scroll up to the top of your PO and click on the Create Order Confirmation button
- A drop down menu will appear. Click on Confirm Entire Order to confirm your PO







- Enter your estimated completion date of the service you are going to render in the Est.
 Completion date field
- 3 Click on Next
- The Review Order
 Confirmation page open. Click
 on Submit if you have
 confirmed that all the details are
 correct

This will take you back to your PO.

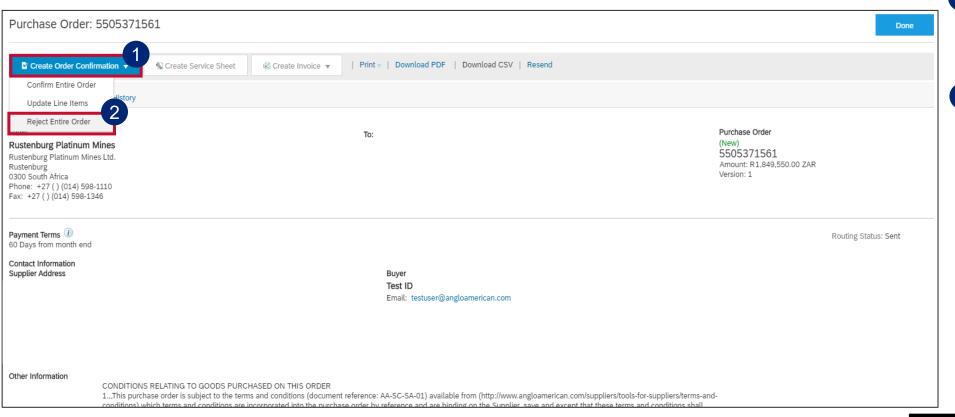
HOW TO REJECT YOUR DIGITAL PURCHASE ORDERS FOR GOODS & SERVICES (HYBRIDS)



HOW TO REJECT YOUR HYBRID PURCHASE ORDERS





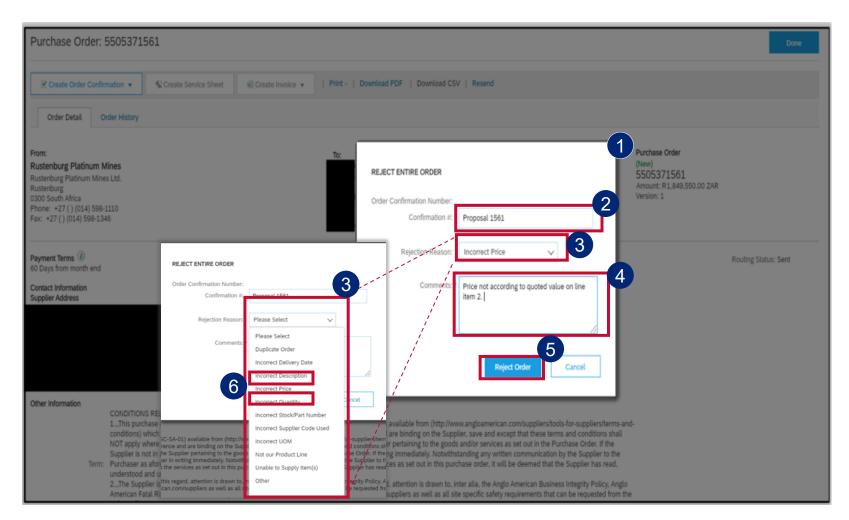


- 1 To your PO click on Create Order Confirmation
- 2 Click on Reject Entire Order to reject your PO

Please note by rejecting a PO it does not mean you are rejecting doing business with us. You are simplifying notifying us that the PO is incorrect.

HOW TO REJECT YOUR HYBRID PURCHASE ORDERS





6 IMPORTANT! If you are rejecting the PO because the values were incorrect and wouldn't allow you to do Partial Invoicing please select Incorrect Price or Incorrect Quantity from the drop down menu and add the detail in the Comments field

- 1 The Rejecting Order window will open
- 2 Enter your Order Confirmation
 Number (Confirmation #) this is
 YOUR reference field and you can
 enter any reference that is
 meaningful to you and your
 organisation e.g. your quote
 number
- 3 Select your **Rejection Reason** from the drop down menu
- It is **mandatory** to provide more detail about your rejection reason in the **Comments** field. This additional information is sent to your buyer and help them to send you a correct PO.
- Once you have completed all the necessary fields click on **Reject**Order. You should receive a

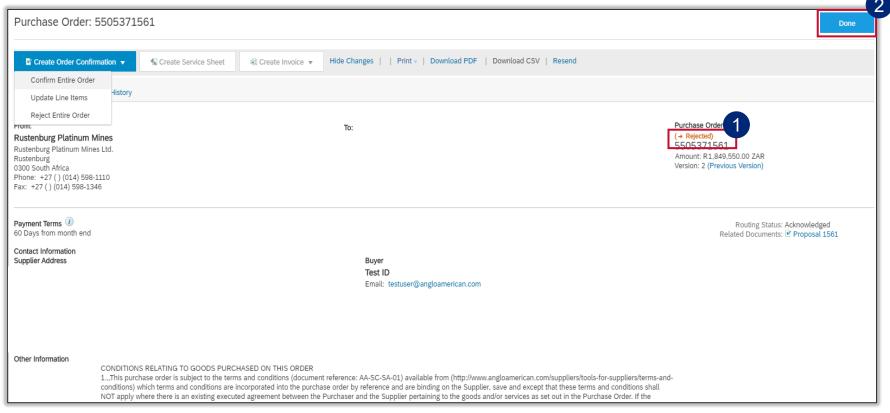
 Change Order (new electronic version of the PO) soon.

EXTERNAL

HOW TO REJECT YOUR HYBRID PURCHASE ORDERS







- 1 Your PO will now reflect as Rejected
- 2 Click on **Done** and log out of your account.

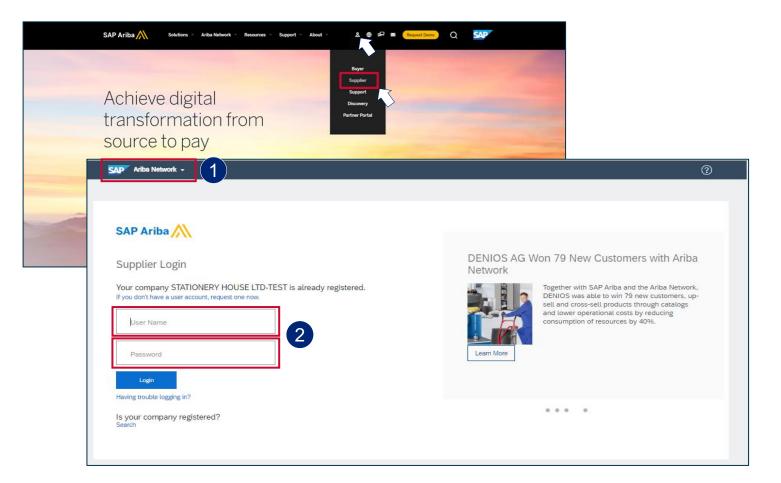
This rejection will now workflow electronically and notify your buyer to send a Change Order.

HOW TO INVOICE AGAINST YOUR DIGITAL PURCHASE **ORDERS** FOR GOODS & SERVICES (HYBRIDS)







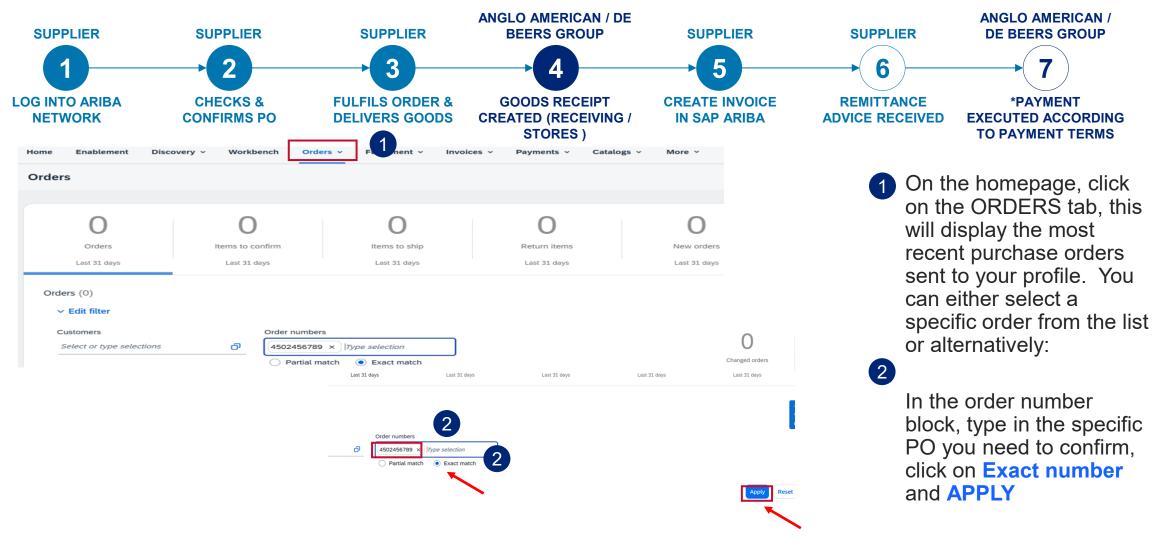


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 - Enter your user name and password to be taken to your Home page

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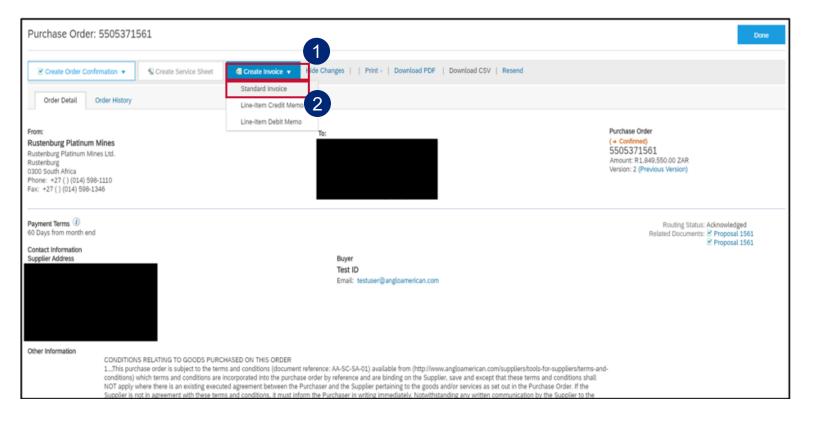












IMPORTANT!

When invoicing against Hybrid purchase orders you can't invoice material and service lines on the same invoice.

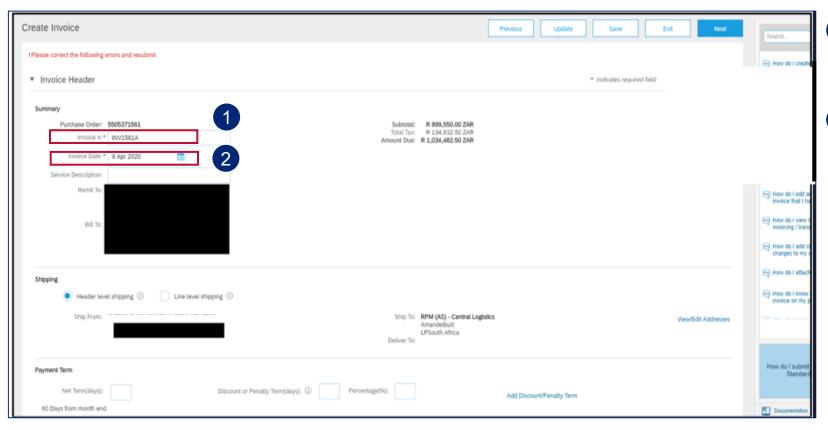
The following section will explain the process of separately invoicing Goods / Material line items and Service line items.

- 1 Click on Create Invoice
- 2 Select Standard Invoice



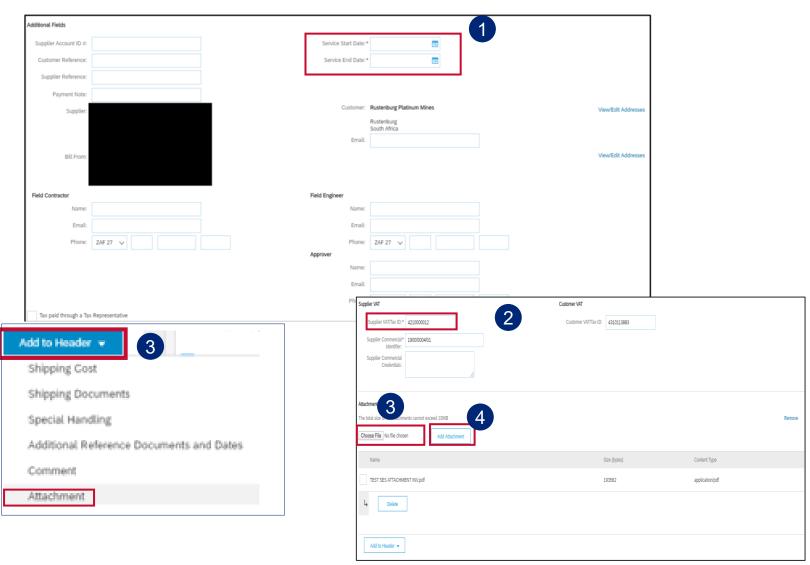






- 1 Enter your company's physical Invoice Number in the Invoice # field
- Enter your company's physical Invoice Date in the Invoice Date field. Please Note: The payment terms are calculated from this date.





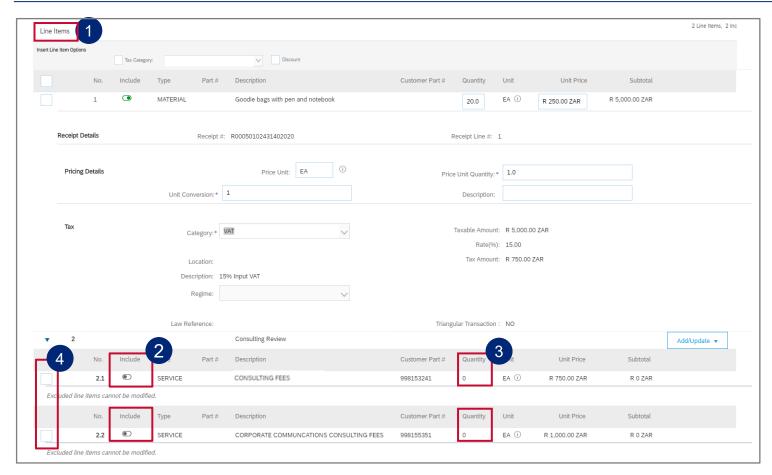
- 1 Enter your Service Start Date and Service End date.
- Enter your VAT or Tax number in the mandatory Supplier VAT/Tax ID field. If you are not VAT registered then enter the words Not Registered. If you captured your VAT information in the your company settings, this will automatically populate
- 3 Click on ADD TO HEADER, select ATTACHMENT then click Choose File to browse for the invoice you want to attach. Please ensure your invoice is in PDF format
- Once you have selected your invoice, click on **Add Attachment**. Your attachment will appear in this section.

HOW TO INVOICE A MATERIAL LINE FOR GOODS & SERVICES (HYBRIDS)



HOW TO INVOICE A MATERIAL LINE FOR A HYBRID PO





▼ 2 Consulting Review Line Item Actions ▼ Delete Tryou are adding unplanned service lines to the Invoice please specify the Unit of Measure for the unplanned service line in UPPERCASE. Tryou are adding unplanned service lines to the Invoice please specify the Unit of Measure for the unplanned service line in UPPERCASE. Tryou are adding unplanned service lines to the Invoice please specify the Unit of Measure for the unplanned service line in UPPERCASE.

IMPORTANT!

When invoicing against Hybrid purchase orders you can't invoice material and service lines on the same invoice.

This invoice will be for the Goods/ Material line item only and the service lines need to be excluded.

- Scroll down to the **Line Items** section. This displays the PO's line items
- To exclude the Services Line Item slide the button under Include to the left. This will grey out the dot and exclude that line item from your Invoice
- The **Quantity** should be 0 once the line item is excluded from the invoice.
- Tick the check boxes of the lines you want to exclude.
- 5 Click on **Delete**
- 6 Click on **Update**
- 7 Click on Next

HOW TO FULLY INVOICE AGAINST YOUR DIGITAL PO FOR GOODS & SERVICES (HYBRIDS)



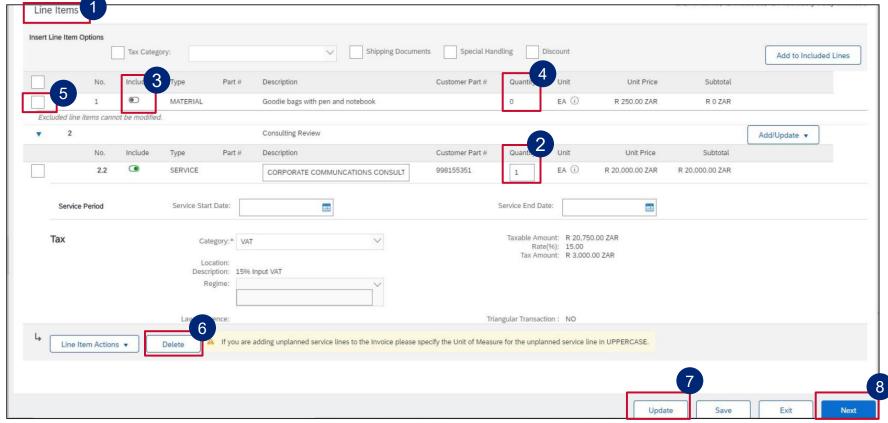
HOW TO FULLY INVOICE A SERVICE LINE FOR A HYBRID PO



IMPORTANT!

When invoicing against Hybrid purchase orders you can't invoice material and service lines on the same invoice.

1 Scroll down to the Line Items section. This displays the PO's line items



This invoice will be to fully invoice for a Service line only and the material line(s) need to be excluded

- 2 REMEMBER! For full invoicing no change is required for the Quantity value as you will invoice the entire value of the PO. It will remain as 1.
- To exclude the Material Line Items, slide the button under **Include** to the left. This will grey out the dot and exclude that line item from your Invoice
- The **Quantity** should be 0 once the line item is excluded from the invoice
- 5 Tick the check boxes next to the line items you want to exclude.
- 6 Click on **Delete**
- 7 Click Update
- 8 Click Next

HOW TO PARTIALLY INVOICE AGAINST YOUR DIGITAL PO FOR GOODS & SERVICES (HYBRIDS)

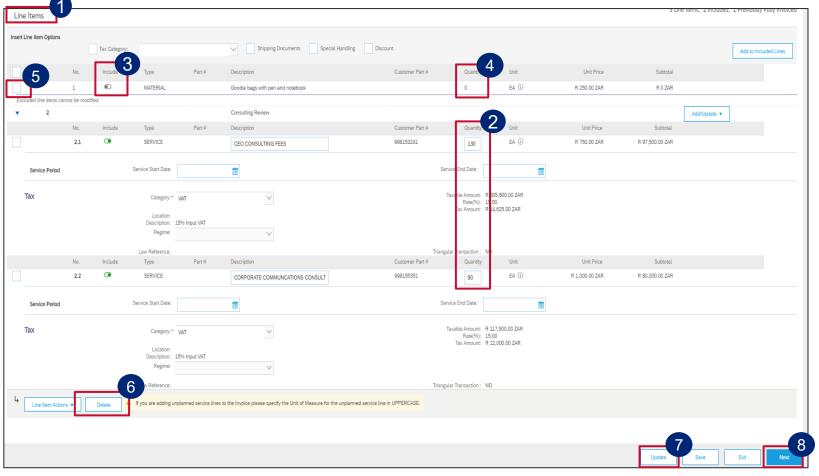


HOW TO PARTIALLY INVOICE A SERVICE LINE FOR HYBRID PO



IMPORTANT! When invoicing against Hybrid purchase orders you can't invoice material and service lines on the same invoice.

Scroll down to the **Line Items** section. This displays the PO's line items



This invoice is to partially invoice against a Service line item only and the material line item(s) must be excluded.

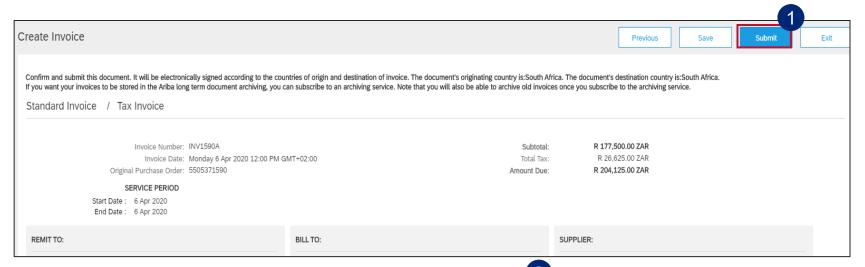
- 2 REMEMBER! For Partial Invoices the Qty (Unit) field needs to contain the monetary value of the PO and the Price field will contain the value 1
- To exclude the Materials Line Item, slide the button under **Include** to the left. This will grey out the dot and exclude that line item from your Invoice
- 4 The **Quantity** should be 0 once the line item is excluded from the invoice.
- 5 Tick the check boxes of the lines you want to exclude
- 6 Click on **Delete**
- 7 Click on Update
- 8 Click on Next

HOW TO PARTIALLY INVOICE A SERVICE LINE FOR A HYBRID PO 🐉 & 🕰









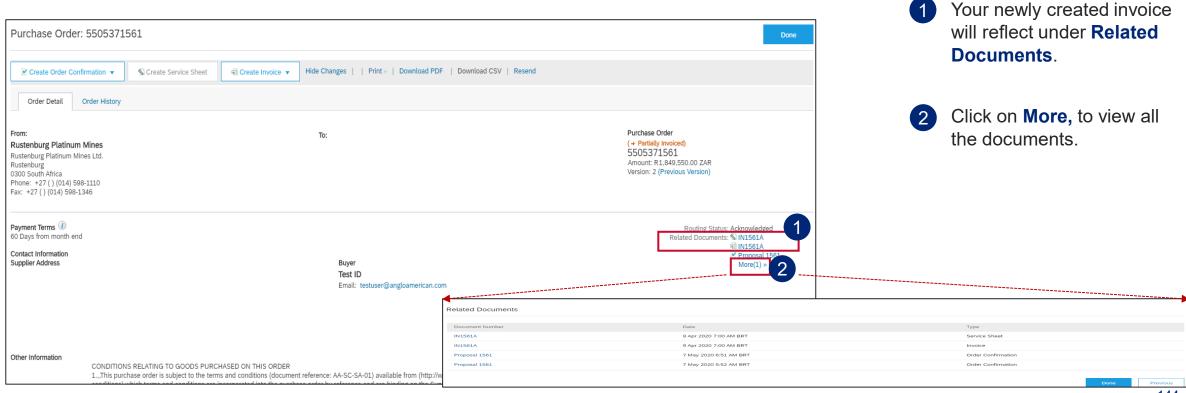
- Once you have checked that all the information you needed to include is correct, click on **Submit**
- You will receive a message confirming that your invoice has been submitted.
- Click on Exit.

2 Invoice INV1590A has been submitted. Print a copy of the in © 2019 SAP SE or an SAP affiliate company. All rights reserved.

HOW TO PARTIALLY INVOICE A SERVICE LINE FOR HYBRID PO





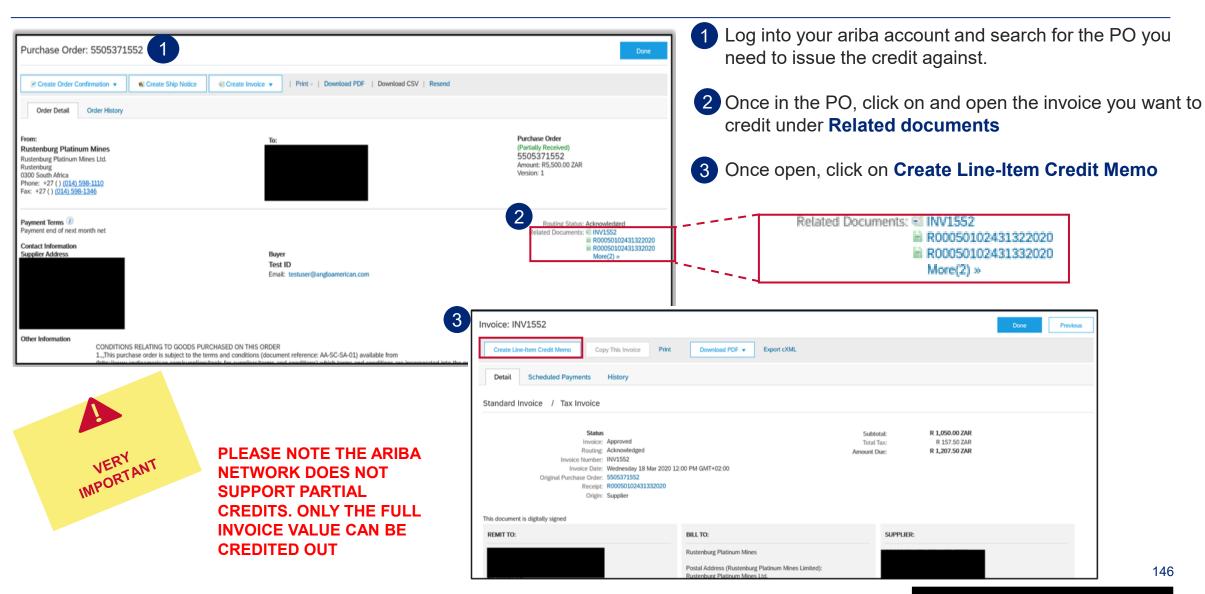


HOW TO CREATE A CREDIT NOTE FOR GOODS & SERVICES (HYBRIDS)



HOW TO CREATE A CREDIT NOTE FOR SERVICES





HOW TO CREATE A CREDIT NOTE FOR SERVICES



Create Line-Item Credit Memo		Update	Save Exit Next	3	Enter your Credit Memo number in the Credit Memo field	
Credit Memo Type Quantity Adjustment ① Price Adjustment	•			4	Scroll down to the Comment section and enter your Reason for	
▼ Invoice Header		+ India	cates required field Add to Header 🔻		Credit Memo	
Credit Memo #:* CN1552 Credit Memo Date:* 6 May 2020 Original Invoice No: INV1552 Original Invoice Date: 18 Mar 2020 Remit To:	To	ubtotal: R -1,050.00 ZAR tal Tax: R -157.50 ZAR nt Due: R -1,207.50 ZAR	View/Edit Addresses	5	Click Next and then Submit	
Bill To:	Comment	Comment				
	Reason for Credit Memo:*	INCORRECT INVOICE NR POPULATEI	D			
	Default Credit Memo Comment Text:					
	receiverID:					
	batchNo:					
	articleNumber:					
	transactionCategoryOrType:					

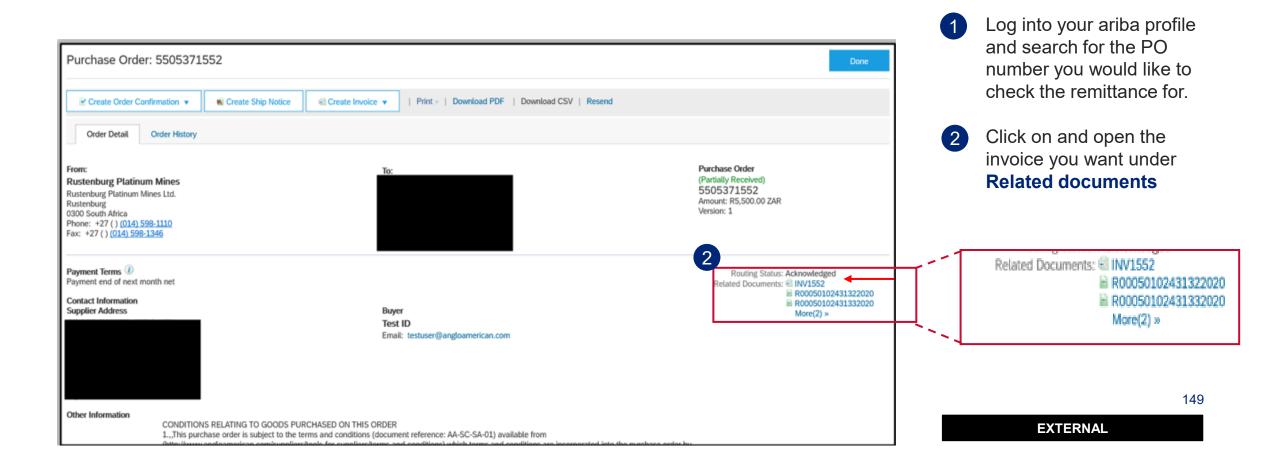
HOW TO VIEW YOUR INVOICE STATUS & DUE DATE



HOW TO SEE YOUR INVOICE STATUS AND DUE DATE

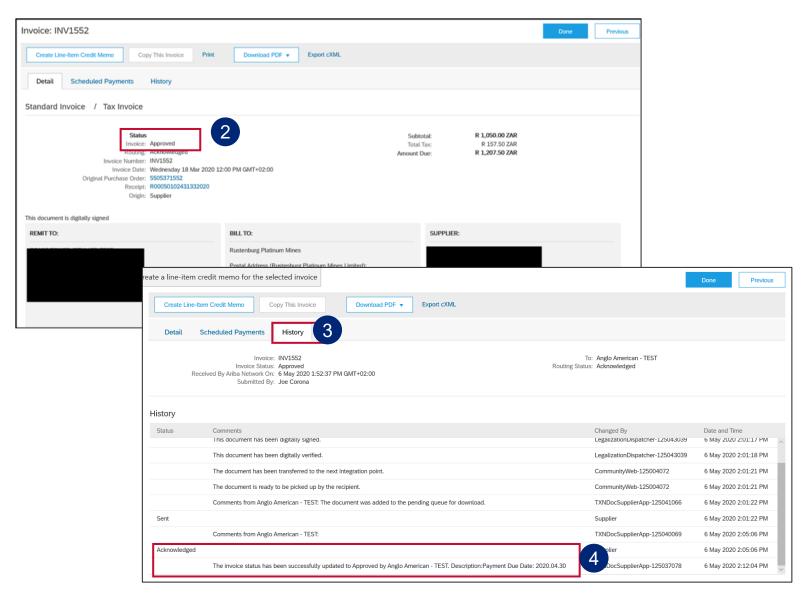






HOW TO SEE YOUR INVOICE STATUS AND DUE DATE





2 You can find the status of your invoice here

Please Note: Your invoice's payment due date will only reflect once the invoice status reflects as **Approved**

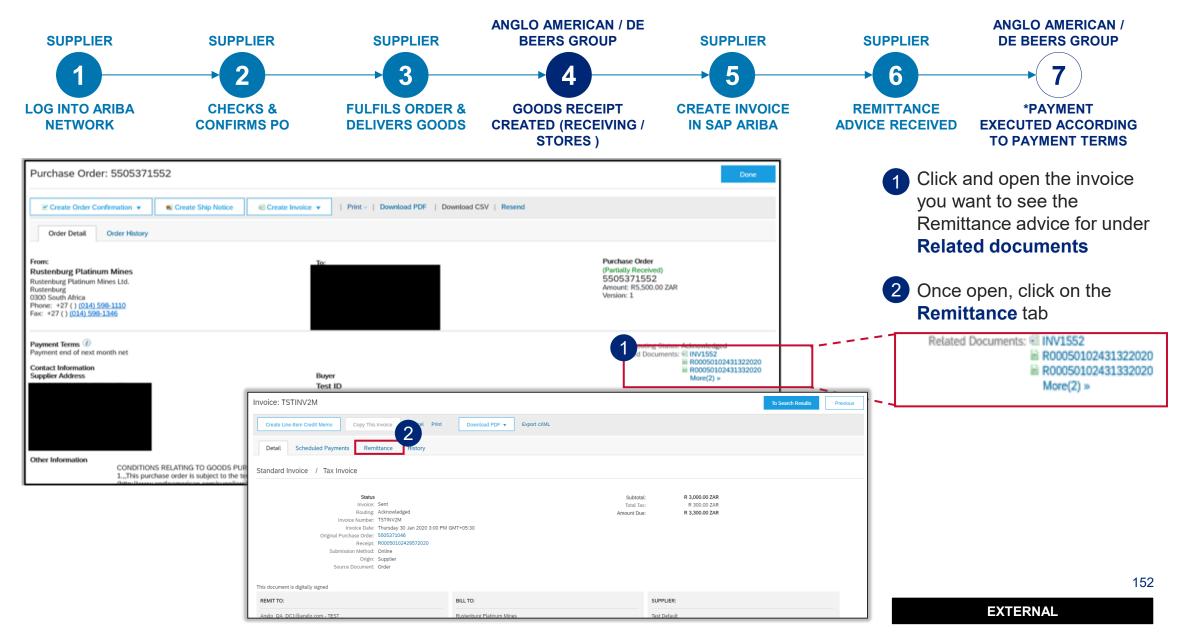
- 3 If your invoice is in Approved status, click on the **History** tab
- 4 The Payment Due date is reflected under the **Acknowledged** section

HOW TO FIND YOUR REMITTANCE ADVICE



HOW TO FIND YOUR REMITTANCE ADVICE

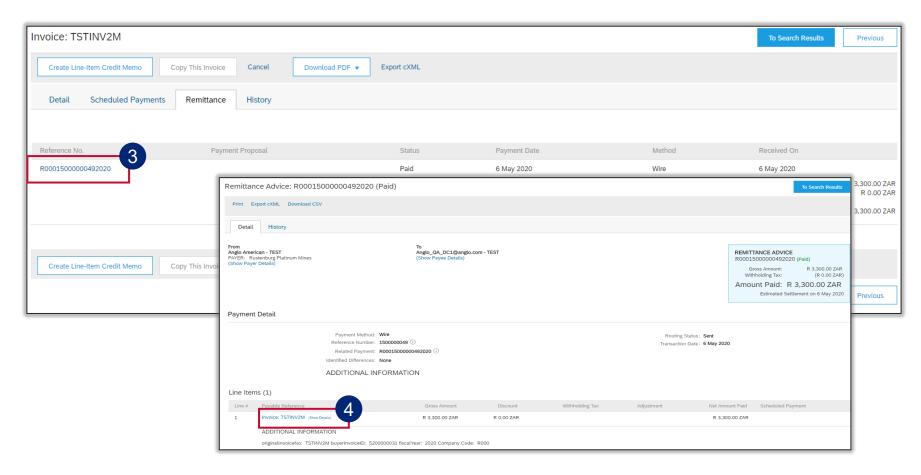




HOW TO FIND YOUR REMITTANCE ADVICE





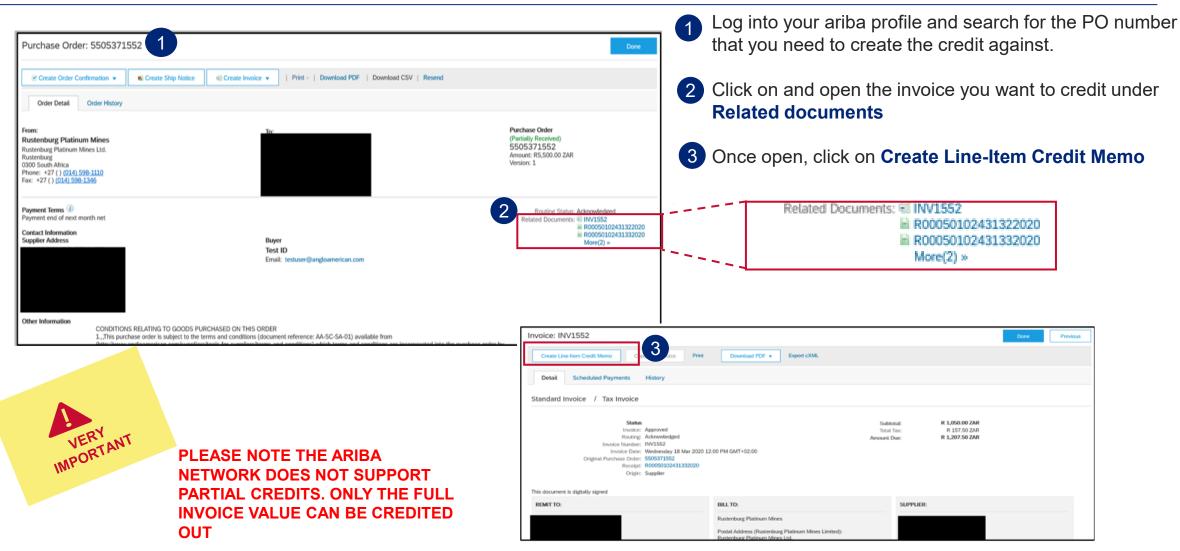


- 3 Click on the Remittance number to open the details
- 4 The **Line Items** will reflect all invoices paid on this specific Remittance.

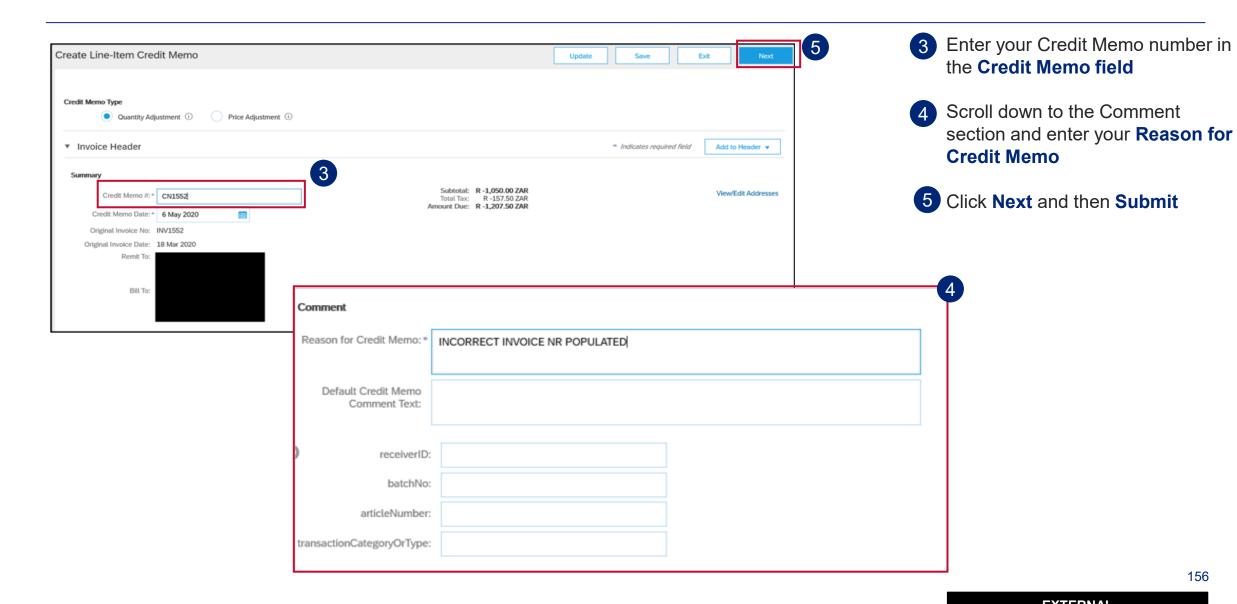
HOW TO CREATE A CREDIT NOTE FOR GOODS & SERVICES (HYBRIDS)



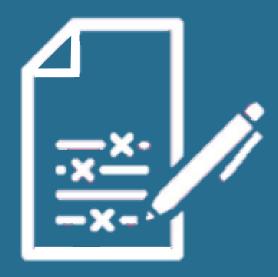
HOW TO CREATE A CREDIT NOTE FOR SERVICES



HOW TO CREATE A CREDIT NOTE FOR SERVICES

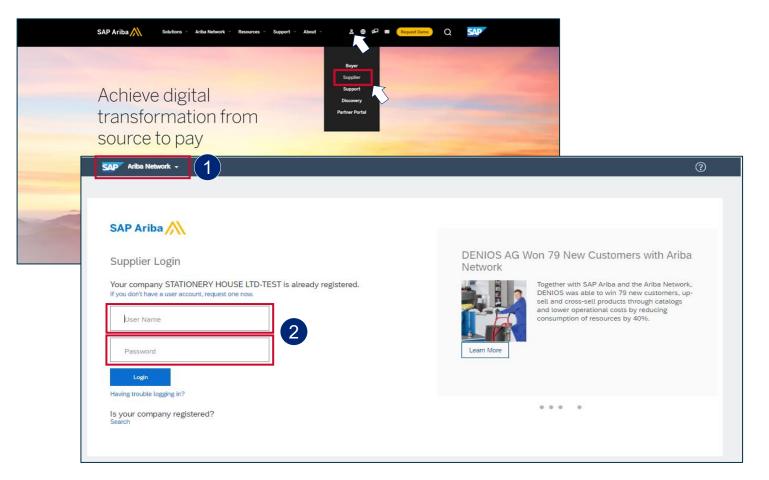


HOW TO MANAGE ADHOC / UNPLANNED PURCHASE ORDERS



HOW TO CONFIRM YOUR UNPLANNED/AD HOC PO



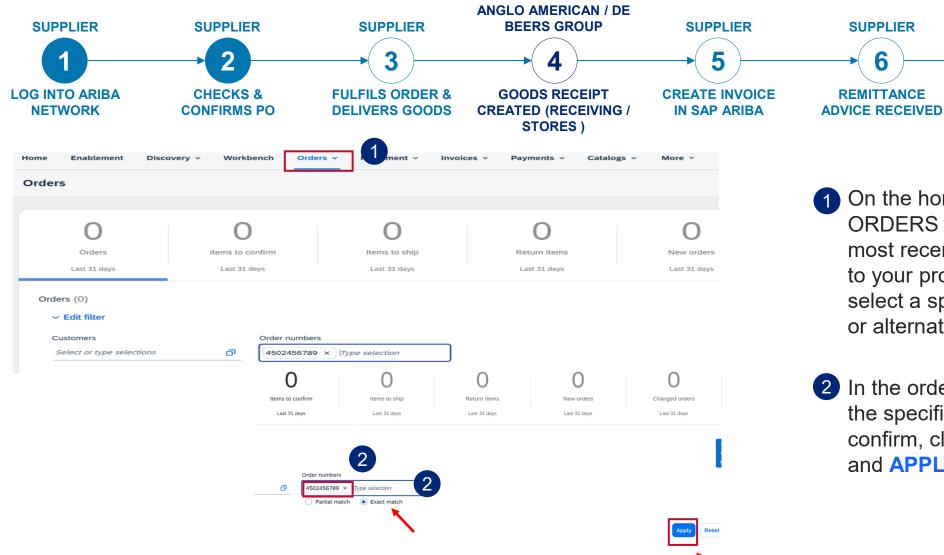


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HOW TO CONFIRM YOUR UNPLANNED/AD HOC PO





DE BEERS GROUP

*PAYMENT

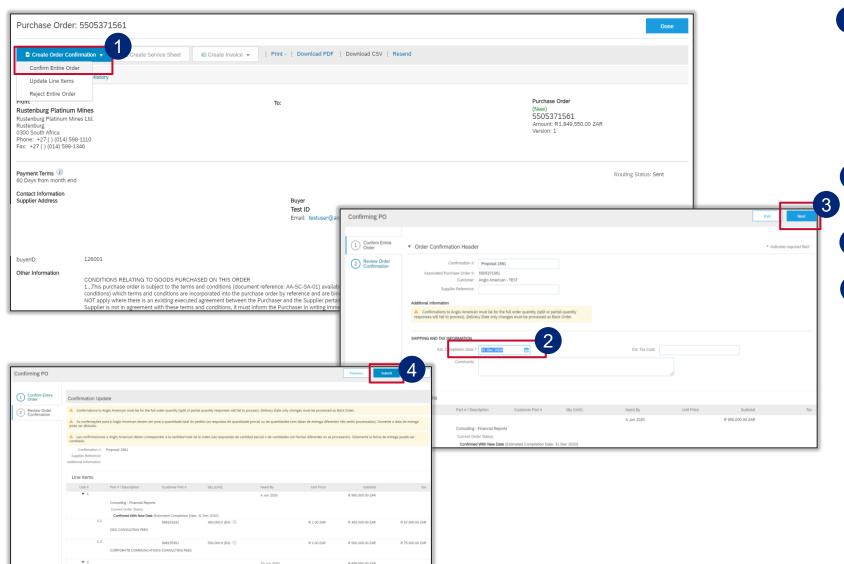
EXECUTED ACCORDING

TO PAYMENT TERMS

2 In the order number block, type in the specific PO you need to confirm, click on Exact number and APPLY

HOW TO CONFIRM YOUR UNPLANNED/AD HOC PO

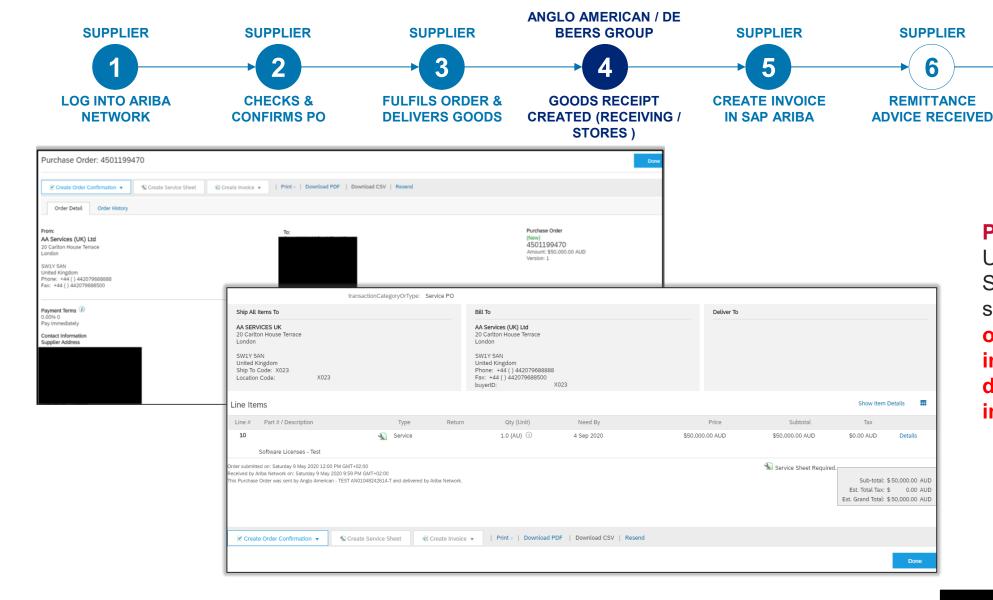




- 1 Scroll up to the top of your PO and click on the Create Order Confirmation button.
 - A drop down menu will appear.
 Click on **Confirm Entire Order** to confirm your PO
- 2 Populate **est. completion date** of service you are going to render.
- 3 Click on Next.
- 4 Review Order Confirmation Page will open for last check, then click on **Submit**. This will take you back to PO page.

HOW TO INVOICE AGAINST YOUR UNPLANNED / AD HOC PURCHASE ORDERS





Please Note:

Unplanned / Ad hoc Service Orders require suppliers to add their own line on the invoice, populating details of their invoice.

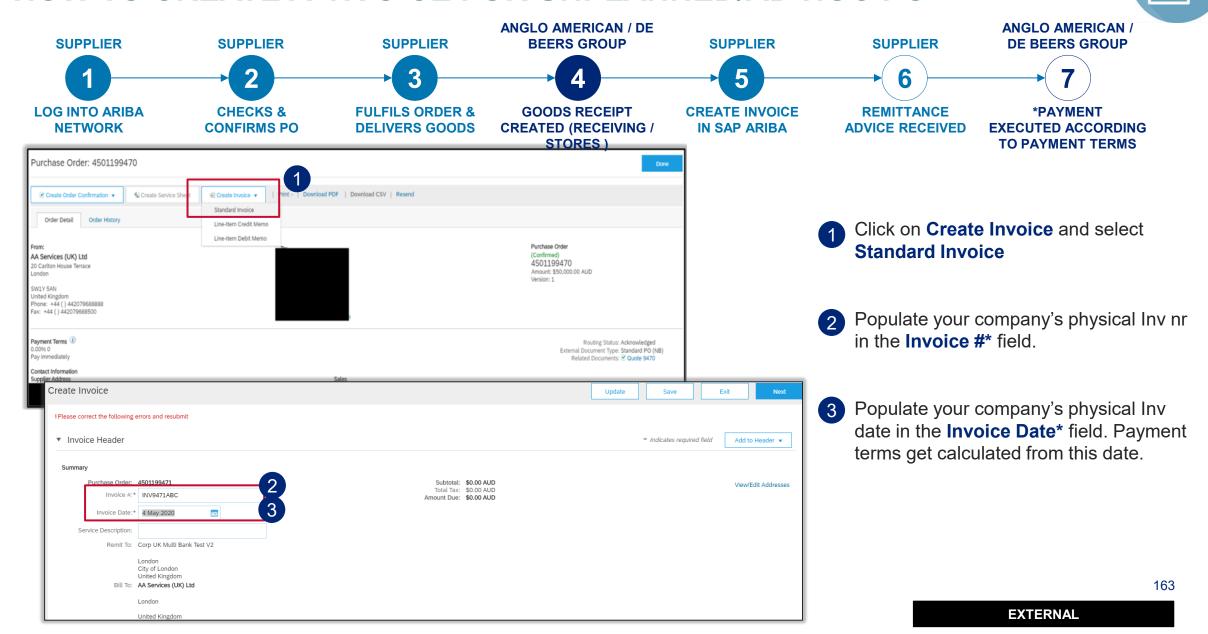
ANGLO AMERICAN /

DE BEERS GROUP

*PAYMENT

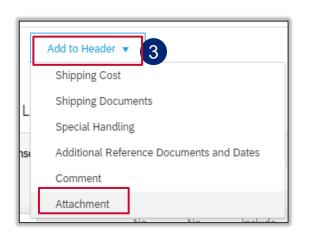
EXECUTED ACCORDING

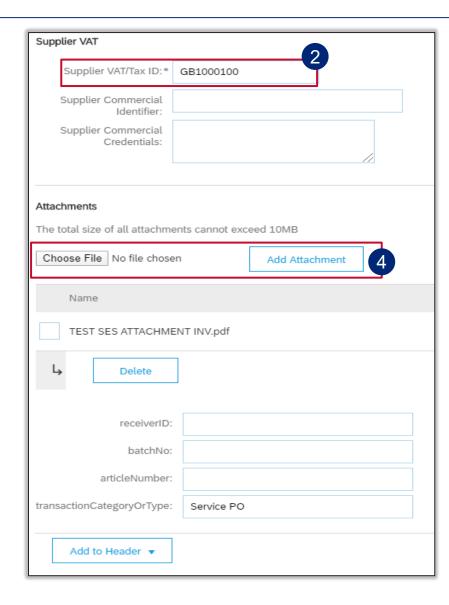
TO PAYMENT TERMS









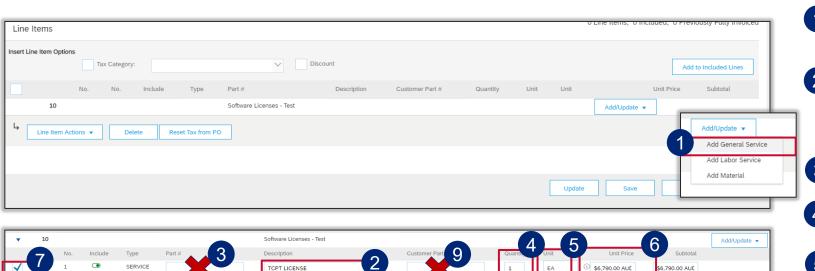


- 1 Enter Service Start Date and Service End date.
- Supplier VAT/Tax ID is a mandatory field and must be populated with VAT/TAX ID nr.
 If supplier is not VAT registered they need to populate the field with Not Registered. This information can be prepopulated in the supplier's
- company settings, and then they don't need to populate it every time they create an invoice.
- 4 Click on **Add to header** button drill down and select **Attachment**, this will then open a section further down in the invoice document.

Click on choose file / browse to fetch your Invoice from your saved documents (must be in PDF format) and then click on **Add Attachment.**₁₆₄

A If you are adding unplanned service lines to the Invoice please specify the Unit of Measure for the unplanned





If you are adding unplanned service lines to the Invoice please specify the Unit of Measure for the unplanned

Additional Fields

Service Period

Service Period

Additional Fields

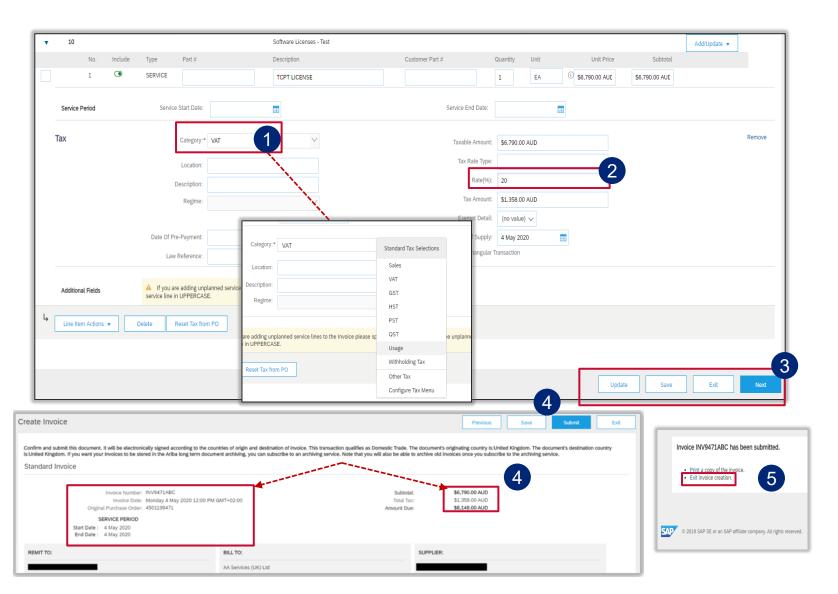
Tax

Pricing Details

- 1 Click on Add/Update button then select Add General Service.
- In the Description field populate description as per description of the service rendered on physical invoice.
- 3 DO NOT populate anything under Part # field.
- 4 Populate 1 in the Quantity field
- Always populate Unit (Unit of Measure) field with EA.
 NB! EA must always be UPPERCASE.
- 6 Populate **Unit Price** as per amount of your invoice exclusive of VAT/Tax.
- 7 Tick check box of the line item.
- 8 Click on **Line Item Actions** and select **Tax** from the drop down.
- 9 DO NOT populate anything under Customer Part # field. 165

EXTERNAL





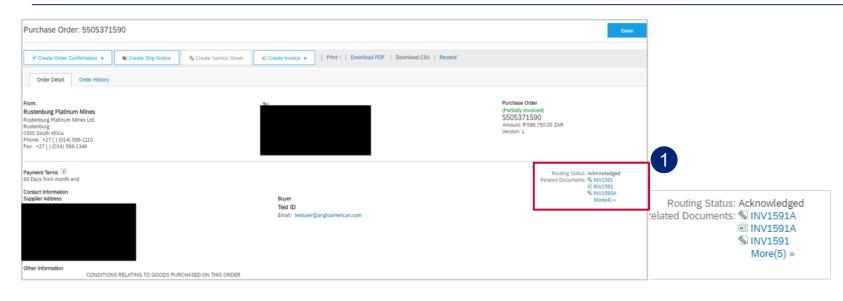
- 1 Populate Category* field with VAT selected from the drop down list.
- 2 Populate Rate(%) field with Tax/VAT percentage as per invoice.
- 3 Click on **Update** and then **Next**.
- Check invoice detail is all correct then click on **Submit**.
- 5 Click on Exit

HOW TO RESUBMIT INVOICE FOR UNPLANNED/AD HOC PURCHASE ORDERS



HOW TO RESUBMIT A REJECTED INVOICE FOR AN UNPLANNED PO





Invoice: INV1591 Scheduled Payments History Rejected Invoice: Purchase Order: 4501199470 INV-38: The invoice was successfully received. 5 DOC-1: cXML InvoiceDetailRequest queued INV-35: The invoice status has been successfully updated to Rejected by Anglo American - TEST. Description:Incomple Order Detail. Order Histo (Confirmed) 4501199470 Amount: \$50,000,000 AUD AA Services (UK) Ltd Standard Invoice / Tax Invoice United Kingdom Phone: +44 (1) 442079688881 Status Invoice: Rejected Routing: Rejected Pay immediately Invoice Number: INV1591 Invoice Date: Wednesday 15 Apr 2020 12:00 PM GMT+02:00 Original Purchase Order: 5505371590 Sales Man Submission Method: Online Origin: Supplier Source Document: Order

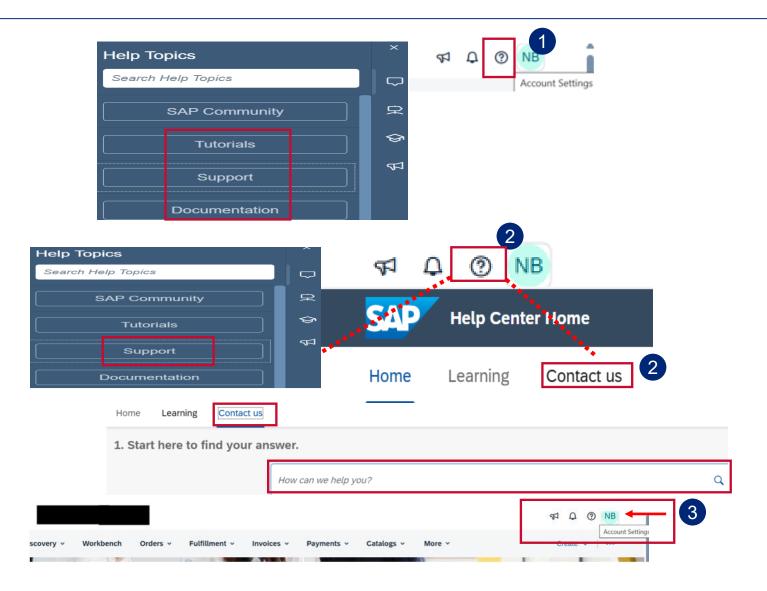
- Click on rejected invoice under Related Documents, to open it.
- 2 The reason that your invoice was rejected is in the blue section. Your invoice can be rejected for a number of reasons e.g. The incorrect price, insufficient support documentation etc.
- 3 DO NOT Click on Edit and Resubmit to rectify mistake. A new Invoice needs to be created.
- 4 Click on the **Previous** button to take you back to the PO screen.
- 5 Click on Create Invoice and select Standard Invoice

SUPPORT



HOW TO GET TECHNICAL SUPPORT





There are multiple channels available to assist you with technical support

- 1 The icon in the top right corner of the screen opens the Help Centre which contains helpful tutorials and Documents to assist you.
- 2 If you require live support, click on the 2 and select SUPPORT, select contact us and type in your question and search 4 icon.
- 3 For information pertaining to your ariba profile company settings, click on the initials at the top right hand corner this will open up your Company setting menu where you can update your profile, set up your notifications and administer your Ariba Network Account.

Welcome to your SAP Business Network Standard Account

SAP Ariba Help Center

EXTERNAL

SUPPLIER SUPPORT

Ariba Network Online Training	SIPSA-AngloAmerican
Ariba Network Training Guide	SIPSA-AngloAmerican
Frequently Asked Questions	https://www.angloamerican.com/suppliers/tools-for-suppliers/procure-to-pay
Additional Ariba Network Training Material	https://connect.ariba.com/KAAcontent/1,,173443,00.html
Procurement Process Queries	Your Supply Chain Buyer
Ariba Network Queries: Purchase orders, Invoicing, Payments, Issues transacting with the Ariba Network	Anglo American Any queries regarding Purchase Orders, Invoices and Payments (both manual and electronic) must be logged with our Global Shared Services Contact Centre. These will be routed to the correct resolver groups for resolution E: queryinvoice@angloamerican.com (ZA & UK) T: 0860 289 987 (0860 BUZZUS) - ZA Only T: +44 (0) 203 450 7627- UK Only De Beers Group SMM-Ariba@debeersgroup.com
Ariba Network Technical Queries	https://connectsupport.ariba.com/sites/Company?ANID=AN01048242614AFR&h=Rk 6BWmlXu8swx913cAzQ#Enablement-Inquiry