ABOUT SAP ARIBA SOLUTIONS NEW LOOK FOR THE HEADER BANNER AND NAVIGATION ELEMENTS

Q: Why is SAP Ariba launching a renewed user experience for all applications?

User experience is about meeting the user's needs in the most effective and enjoyable way. SAP's User experience strategy is built upon the foundation of our user's goals —efficient and easy-to-use software, packaged with the optimal user experience. SAP's award-winning SAP FIORI user experience is now coming across the board to all SAP Ariba applications. The value that SAP Ariba customers will gain through this and upcoming enhancements can be segregated into two main buckets:

- Monetary: Improved productivity and data quality, Savings in training costs and reduced errors and change requests
- Human: Increased user satisfaction and solution adoption together with strengthened relationship between IT and Business.

SAP envisions, all products in SAP Intelligent Enterprise Suite will deliver best in class, consistent and modern user experience across all business processes and products. With all SAP Ariba Network and Applications embarking on a path to adopting the SAP FIORI user experience, there will be a harmonized look and feel, consistent terminology and placement of actions and seamless experience for users with different personas executing their company's Source to Pay business processes.

Q: Is the user experience changing for both buyers and suppliers?

Yes, the new SAP FIORI user experience will be applicable to all SAP Ariba applications as listed below.

- SAP Ariba Spend Analysis
- SAP Ariba Sourcing
- SAP Ariba Contracts
- SAP Ariba Supplier Information and Performance Management
- SAP Ariba Supplier Lifecycle and Performance
- SAP Ariba Catalogs
- SAP Ariba Buying
- SAP Ariba Buying and Invoicing
- SAP Ariba Invoice Management

Ariba Network user interface is also revamped with the new FIORI style user experience. This will affect all buyers and suppliers and their users. Refer to the Feature at a Glance materials also available from the Release Readiness tile on SAP Ariba Connect and Ariba Network release guide for further details on the user experience changes for Ariba Network.

Q: What are the key highlights of the new FIORI user experience?

The key highlights as part of this release include the following:

- Common Shell (Title bar) bar on top of all SAP Ariba Applications
- Standard SAP Fonts
- Harmonized colors / styles for user interface components as per the FIORI guidelines.

Q: How is SAP Ariba rolling out the new user experience?

Starting in February 2020 with the 2002 Release, SAP Ariba will be turning on the new SAP FIORI user experience only in your -dev and -test sites automatically. Your production sites will not be updated in February 2020. We encourage you to get familiar with the new look and feel of the user interface, perform any readiness activities, and request it to be enabled in your production sites in advance of our plan to make this change MANDATORY for all customer's production sites in May with the 2005 Release.

Q: When will my production solution have the new user experience?

In advance of the 2005 Release, you can request for enablement of the new interface in your SAP Ariba applications (mentioned above) at any time by logging a service request (SR). By logging a service request, the new user experience will be applied to all the affected SAP Ariba solutions at your site level and NOT at an individual solution or user level.

With the current plan, SAP Ariba will roll-out the new user experience as MANDATORY change starting in May with the 2005 Release.

Q: When will my production solution have the new user experience?

In advance of the 2005 Release, you can request for enablement of the new interface in your SAP Ariba applications (mentioned above) at any time by logging a service request (SR). By logging a service request, the new user experience will be applied to all the affected SAP Ariba solutions at your site level and NOT at an individual solution or user level.

With the current plan, SAP Ariba will roll-out the new user experience as MANDATORY change starting in May with the 2005 Release.

Q: When will the new user experience be available?

The new user experience will be available starting 2002 (February Release) in -dev and -test sites automatically. Customers can opt for this experience in Production by raising a service request (SR) with SAP Ariba for the same.

Q: Can the buying organization keep the current (classic) design instead of the new user experience?

Yes, buying organizations can keep the current (classic) design as-is until May 2020 and use the -dev and -test realms to get a look and feel of the new user experience. Starting May 2020 (2005 release), all buying organizations will be switched to the new user experience automatically.

Q: When will the classic (current) design be retired?

The current design will be retired once all customers have been switched to the new user experience, this is planned for May 2020 with the 2005 Release.

Q: Will there be any loss of data in terms of visibility when companies switch to the new user experience?

There will be no loss of data when companies switch to the new user experience.

Q: Does the new user experience require any additional browser plug-in or downloads?

No, the new user experience does not require any additional browser plug-in or downloads. Following is full list of supported browsers.

- Microsoft Edge 32-bit (Windows 10 Operating System)
- Microsoft Internet Explorer 32-bit (Version 11 or higher on windows 10 and 7 operating systems)
- Google Chrome version 54 or later
- Mozilla Firefox 64-bit / 32-bit (Version 49/17 or later)
- Apple Safari 64-bit / 32-bit (Version 9/5 or later)

Q: Will the new user experience effect email notifications?

No, email notifications will not be affected with the new user experience.