SAP Ariba

Feature at a Glance
Display new supplier contact names with family names first

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THE BEST RUN **SAP**

Feature at a Glance
Introducing: **Display new supplier contact names with family names first**

Customer challenge

When buyers input a supplier name in SLP or SIPM, the name is displayed in the order of First Name - Last Name. Some customers may prefer to display names in Last Name - First Name order.

Meet that challenge with
SAP Ariba

With this feature enabled, all new supplier contacts, regardless of their locale-specific naming conventions, display their family names in front, followed by middle names (if any), and their first names.

Experience key benefits

Buyers will see the supplier contact names as Last name + Middle name + First name

This feature applies across all pages where supplier contact names show, as well as in external notifications to suppliers.

Prerequisites and Restrictions

Solution area

SAP Ariba Supplier Lifecycle and Performance (SLP)

SAP Ariba Supplier Information and Performance Management (SIPM) new architecture

SAP Ariba Strategic Sourcing Suite

Implementation information

To have this feature enabled, please have your Designated Support Contact (DSC) submit a **Service Request (SR)**.

- If your site uses the SOAP web service API **Import Users** integration task, SAP Ariba recommends *not* enabling this feature in order to avoid introducing incorrect supplier contact data into your database.
- The Application.SM.VendorContactPushTaskEnabled site configuration parameter *must be disabled* while this feature is enabled. Contact SAP Ariba support to disable this site configuration parameter.
- Existing supplier contacts **must be updated before enabling this feature.** This step consists of exporting existing contacts, reversing the names manually, and re-importing.
- If you disable the feature at a later time, you must reverse the name order via Export and Re-Import in Ariba Administrator.

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1. Contact First Name and Last Name as entered in the supplier request

2. With the feature enabled, the contact displays as Last name, First Name

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Name	Contact	Type	Category	Has AN account/ Status	
Summary	**Contacts**	ERP Profile	Certificates		
Test Supplier1's contacts (1)					+ Add
SB ⭐ Smith Bob Primary Contact	bsmith@testsupplier.com Office: 8893239909	N/A	N/A	No	Action ▾

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1. With the feature enabled, the Contact Name is displayed as Last name, First Name on the contacts page.