



SAP Ariba 

Feature at a Glance

Validate Sender address instead of From address in approval emails when Delegate Access is enabled

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CONFIDENTIAL

 **Run Simple**

Feature at a Glance

Ease of implementation  Low-touch / Simple
Geographic relevance  Global

Introducing: **Validate Sender address instead of From address**

Customer challenge

Today, there's a risk that a user can approve for someone else if email delegation (an Outlook feature) is enabled,. SAP Ariba are unable to distinguish this sender from the designated user. This introduce a risk with using email approvals.

Meet that challenge with **SAP Ariba**

With this feature, SAP Ariba validates the Sender attribute instead of the From attribute in email meta data during approvals. This prohibits email delegate (an Outlook feature) from approving documents on behalf of someone else when using email approval in SAP Ariba.

This feature also captures the attempt in the History of the document and sends an email notifying the intended approver.

Experience key benefits

This feature enables improved security in email approval functionality for customers using email delegation.

Solution area

- SAP Ariba Buying
- SAP Ariba Buying and Invoicing

Implementation information

The functionality to check Sender attribute is "Off" by default.
To enable, please contact support to toggle following parameter:

- **Application.Base.ValidateSenderInsteadOfFromForMailBoxDelegation**

Prerequisites and Limitations

- This feature is for email clients supporting delegation / act as functionality where users can act as other users. In Outlook, this is called "delegate access" or "email delegation".

Feature at a Glance

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Outlook users have the ability to act as a person or group if they have been granted **Send As** permissions to a specific user's mailbox or group. Permission to act on behalf of another user or group is commonly referred to as "delegate access".

Above functionality introduce a risk in SAP Ariba that someone other than designated approver approves a document.

With this feature, SAP Ariba validates the Sender attribute instead of the From attribute in email meta data during approvals to prohibit another user than the intended approver approving a document. In addition, SAP Ariba capture any attempt to approve as someone else in the History tab of the document and sends an email to the intended approver.

Use Case

Prohibiting Outlook “Delegate Access” approval

Parameter Application.Base.ValidateSenderInsteadOfFromForMailBoxDelegation **Enabled**.

1. Gene Halas receives an email to approve a requisition
2. Vijay approves on behalf of (Outlook “delegate access”) Gene
3. In SAP Ariba, approval is rejected, and information of who tried to approve for Gene is recorded under the History tab
4. An email is also sent to the intended approver (Gene in this case) informing him of the event

PR37 - Test_MailBoxDelegate_02 Status: **Submitted**


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History

Date ↓	User	Real User	Action	Summary
Wed, 25 Apr, 2018 5:12 PM	aribasystem		System Rejected	PR37 email approval response was not processed because email address on the received approval email vijayaraj.sundarababu@sap.com does not match approver(Gene Allen)'s email address on file.
Wed, 25 Apr, 2018 5:11 PM	Gene Halas	Gene Halas	Approver Chg	Approver Gene Allen added before Paul Rozelle.
Wed, 25 Apr, 2018 5:09 PM	Gene Halas	Gene Halas	Submitted	PR37 submitted for approval.
Wed, 25 Apr, 2018 5:08 PM	Gene Halas	Gene Halas	Copied	Requisition copied.

PR37: 'Test_MailBoxDelegate_02' approval has been rejected

 **Ariba Administrator** <nobody@ansmtp.lab1.ariba.com>
Vailaya, Laxmi Narayana
Wednesday, 25 April 2018 at 5:12 PM
[Show Details](#)

The email approval request for "PR37: 'Test_MailBoxDelegate_02'" was rejected. The email address the approval was sent from, vijayaraj.sundarababu@sap.com, did not match the approver's or delegate's email address registered in Ariba system. The email approval may have been forwarded to a user who does not have authorization to approve this request. You need to log in to Ariba Buyer to approve this item.

If you have any questions, please contact your system administrator.