

SAP Ariba /

Feature at a glance Auto-reconcile invoices on receiving full credit

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Feature at a Glance

Introducing: Auto-reconcile invoices on receiving full credit

Customer challenge

When a line-item credit memo is received for the full quantity on the invoice, that means that the invoice has been reversed. Today, any exceptions on the invoice reconciliation document need to be manually handled in Ariba after a credit memo for the full quantity has been received.

Solution area

Operational Procurement / SAP Ariba Buying and Invoicing + SAP Ariba Invoice Management

Meet that challenge with SAP Ariba

When a line-item credit memo is received for the full quantity on the invoice, any exceptions the invoice reconciliation document may have had are automatically accepted.

Setting 'Ignore Auto Accept' on invoice exception types are still honored. So, if the invoice reconciliation has an exception that is set as Ignore Auto Accept it is not automatically accepted even if a full credit lineitem credit memo is received.

Enablement information

On by default

Only a single line-item credit memo will reverse the full invoice. If two line-item credit memos are received for the same invoice and the second line-item credit memo makes the credited quantity to be the full quantity of the invoice, any exceptions on the invoice will need to be manually resolved.

Experience key benefits

Invoice reconciliation documents with exceptions that are reversed with a line-item credit memo for the full quantity can be resolved automatically

