



SAP Ariba 

Feature at a glance

Restrict partial credits for invoices

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 **Run Simple**

Feature at a Glance

Introducing: Restrict partial credits for invoices

Customer challenge

Suppliers can create partial or fully line-item credit memos in Ariba Network. However, to avoid reconciliation issues, sometimes there are agreements between the trading partners where partial credit memos are not allowed, only “cancel” invoices through a credit memo for the full amount on the invoice.



Meet that challenge with **SAP Ariba**

A new rule has been added to restrict suppliers to send only fully Line Item Credit Memo.



Experience key benefits

Reconciliation issues can be avoided in the buyer's ERP.

Solution area

Operational Procurement / Network Transactions

Enablement information

A member of the buyer's Customer Administrator group can enable this business rule. This is an optional feature.

Value measure		low
Ease of implementation		simple
Regional limitations		country specific

Feature at a Glance

Introducing: Restrict partial credits for invoices

Buyer Portal – Set up the rules

Allow suppliers to send line-item credit memo. ⓘ

Quantity Adjustment ⓘ

Price Adjustment ⓘ

Allow suppliers to send line-item debit memo. ⓘ

Price Adjustment ⓘ

Require suppliers to credit the full invoice amount on line-item credit memos. ⓘ

When this rule is checked, suppliers can create line-item credit memos only for the full amount due from the invoice. They cannot submit line-item credit memos for partial credit. Note: This rule affects online suppliers only. It does not affect integrated suppliers who send invoices to Ariba.

Feature at a Glance

Introducing: **Restrict partial credits for invoices**

Supplier Portal – Create “Line-Item Credit Memo”

The screenshot displays the SAP Supplier Portal interface. At the top, there is a section for 'Invoices' with a 'Search Filters' button. Below this, a table lists one invoice: 'INV-A-006' with 'Buyer' as the customer and 'A-006' as the reference. A yellow arrow points from the 'Create Line-Item Credit Memo' button in the table to a larger, detailed view of the invoice. This detailed view shows the invoice title 'Invoice: INV-A-006', a toolbar with buttons for 'Create Line-Item Credit Memo', 'Copy This Invoice', 'Cancel', 'Print', 'Download PDF', and 'Export cXML', and tabs for 'Detail', 'Scheduled Payments', and 'History'. The 'Detail' tab is active, showing 'Standard Invoice' and 'Status' information: 'Invoice: Sent', 'Routing: Sent', and 'Invoice Number : INV-A-006'. A yellow callout box with an arrow pointing to the 'Create Line-Item Credit Memo' button contains the text: 'Users continue using the same option “Create Line-Item Credit Memo”'.

Invoices

► Search Filters

Invoices (1)

↑	Invoice #	Customer	Reference
	INV-A-006	Buyer	A-006

↳ [Create Line-Item Credit Memo](#) [Create Line-Item Credit Memo](#)

Invoice: INV-A-006

[Create Line-Item Credit Memo](#) [Copy This Invoice](#) [Cancel](#) [Print](#) [Download PDF](#) [Export cXML](#)

[Detail](#) [Scheduled Payments](#) [History](#)

Standard Invoice

Status
Invoice: Sent
Routing: Sent
Invoice Number : INV-A-006

Users continue using the same option “Create Line-Item Credit Memo”